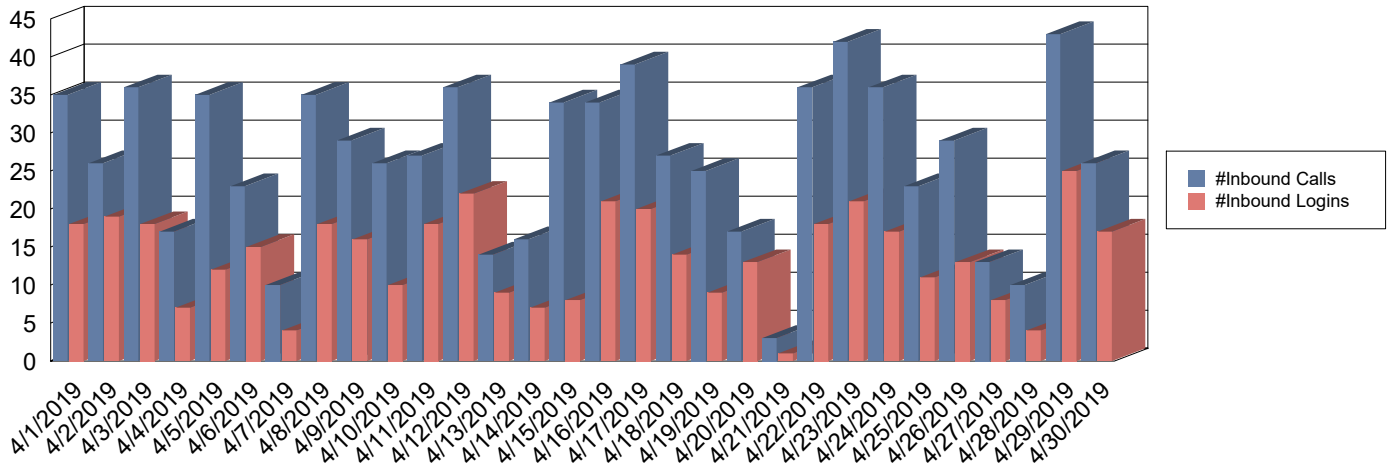


# Month To Date CONNECT Report

Generated on: 5/1/2019

Date range: 4/1/2019 - 4/30/2019

## CONNECT calls and logins over the past month



| Date                | CONNECT Calls | Logins     | List Loans | List Ready Reserves | List Unavailable Reserves | Renew Item Requests | Renew All Requests | Cancel Reserve Requests |
|---------------------|---------------|------------|------------|---------------------|---------------------------|---------------------|--------------------|-------------------------|
| 4/1/2019            | 35            | 18         | 26         | 1                   | 1                         | 19                  | 17                 |                         |
| 4/2/2019            | 26            | 19         | 20         | 2                   | 2                         | 11                  | 8                  |                         |
| 4/3/2019            | 36            | 18         | 23         | 1                   |                           | 7                   | 15                 |                         |
| 4/4/2019            | 17            | 7          | 10         |                     |                           | 7                   | 5                  |                         |
| 4/5/2019            | 35            | 12         | 12         |                     |                           | 3                   | 9                  |                         |
| 4/6/2019            | 23            | 15         | 16         | 1                   |                           | 9                   | 4                  |                         |
| 4/7/2019            | 10            | 4          | 5          |                     |                           | 3                   | 3                  |                         |
| 4/8/2019            | 35            | 18         | 24         | 2                   | 1                         | 11                  | 6                  |                         |
| 4/9/2019            | 29            | 16         | 19         | 1                   |                           | 6                   | 7                  |                         |
| 4/10/2019           | 26            | 10         | 12         | 1                   |                           | 9                   | 7                  |                         |
| 4/11/2019           | 27            | 18         | 21         |                     |                           | 10                  | 7                  |                         |
| 4/12/2019           | 36            | 22         | 28         |                     |                           | 12                  | 14                 |                         |
| 4/13/2019           | 14            | 9          | 11         | 1                   |                           | 4                   | 7                  |                         |
| 4/14/2019           | 16            | 7          | 14         | 1                   |                           | 7                   | 2                  |                         |
| 4/15/2019           | 34            | 8          | 7          | 2                   |                           | 4                   | 4                  |                         |
| 4/16/2019           | 34            | 21         | 21         | 1                   | 1                         | 8                   | 17                 |                         |
| 4/17/2019           | 39            | 20         | 33         | 4                   | 3                         | 10                  | 11                 |                         |
| 4/18/2019           | 27            | 14         | 16         | 1                   | 1                         | 17                  | 5                  |                         |
| 4/19/2019           | 25            | 9          | 9          |                     | 1                         | 4                   | 5                  |                         |
| 4/20/2019           | 17            | 13         | 19         |                     |                           | 14                  | 8                  |                         |
| 4/21/2019           | 3             | 1          | 2          |                     |                           |                     | 1                  |                         |
| 4/22/2019           | 36            | 18         | 26         | 1                   |                           | 10                  | 9                  |                         |
| 4/23/2019           | 42            | 21         | 28         | 1                   |                           | 8                   | 15                 |                         |
| 4/24/2019           | 36            | 17         | 20         |                     |                           | 7                   | 9                  |                         |
| 4/25/2019           | 23            | 11         | 13         |                     |                           | 7                   | 5                  |                         |
| 4/26/2019           | 29            | 13         | 17         | 1                   |                           | 12                  | 9                  |                         |
| 4/27/2019           | 13            | 8          | 7          | 1                   | 1                         | 2                   | 4                  |                         |
| 4/28/2019           | 10            | 4          | 4          | 1                   |                           |                     |                    |                         |
| 4/29/2019           | 43            | 25         | 41         | 1                   |                           | 19                  | 16                 |                         |
| 4/30/2019           | 26            | 17         | 19         | 2                   |                           | 9                   | 16                 |                         |
| <b>Grand Total:</b> | <b>802</b>    | <b>413</b> | <b>523</b> | <b>27</b>           | <b>11</b>                 | <b>249</b>          | <b>245</b>         |                         |