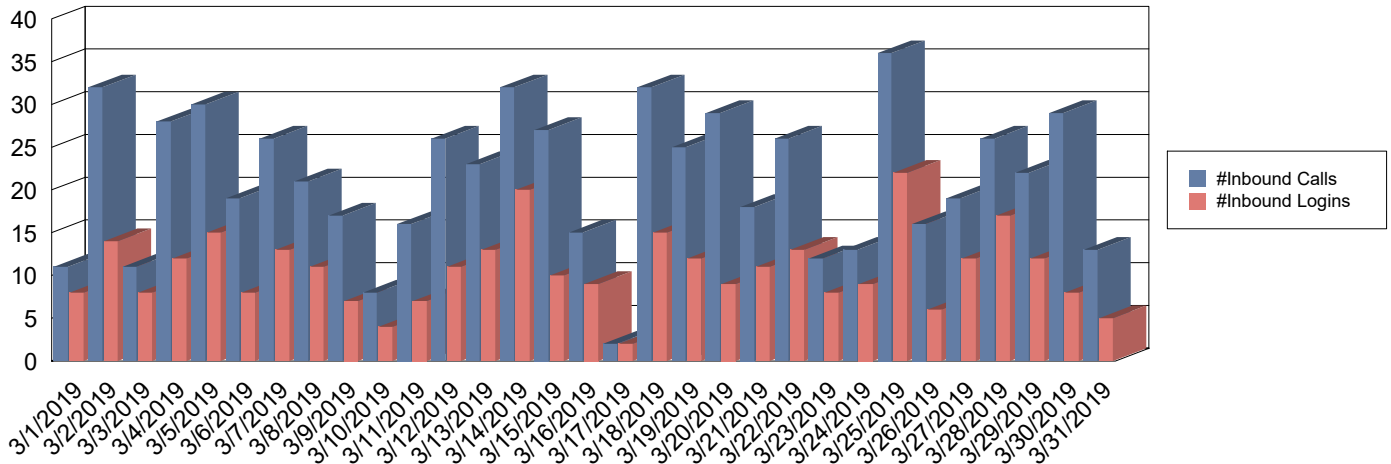


Month To Date CONNECT Report

Generated on: 4/1/2019

Date range: 3/1/2019 - 3/31/2019

CONNECT calls and logins over the past month



| Date | CONNECT Calls | Logins | List Loans | List Ready Reserves | List Unavailable Reserves | Renew Item Requests | Renew All Requests | Cancel Reserve Requests |
|-----------|---------------|--------|------------|---------------------|---------------------------|---------------------|--------------------|-------------------------|
| 3/1/2019 | 11 | 8 | 7 | | | 2 | 3 | |
| 3/2/2019 | 32 | 14 | 13 | 2 | | 2 | 5 | |
| 3/3/2019 | 11 | 8 | 9 | 1 | 1 | 5 | 2 | |
| 3/4/2019 | 28 | 12 | 15 | 2 | 1 | 6 | 8 | |
| 3/5/2019 | 30 | 15 | 20 | 1 | | 11 | 7 | |
| 3/6/2019 | 19 | 8 | 9 | | | 6 | 2 | |
| 3/7/2019 | 26 | 13 | 13 | | | 16 | 3 | |
| 3/8/2019 | 21 | 11 | 11 | 2 | 1 | 3 | 5 | |
| 3/9/2019 | 17 | 7 | 9 | | | 10 | 3 | |
| 3/10/2019 | 8 | 4 | 7 | 1 | 1 | 2 | 1 | |
| 3/11/2019 | 16 | 7 | 8 | | | 5 | 1 | |
| 3/12/2019 | 26 | 11 | 12 | | | 6 | 5 | |
| 3/13/2019 | 23 | 13 | 12 | 1 | | 3 | 4 | |
| 3/14/2019 | 32 | 20 | 23 | 1 | 1 | 14 | 13 | |
| 3/15/2019 | 27 | 10 | 11 | | | 4 | 4 | |
| 3/16/2019 | 15 | 9 | 7 | | 1 | 6 | 3 | |
| 3/17/2019 | 2 | 2 | 1 | 1 | | | | |
| 3/18/2019 | 32 | 15 | 14 | | | 9 | 5 | |
| 3/19/2019 | 25 | 12 | 13 | 1 | 1 | 10 | 2 | |
| 3/20/2019 | 29 | 9 | 9 | | | 4 | 4 | |
| 3/21/2019 | 18 | 11 | 10 | 1 | | 4 | 4 | |
| 3/22/2019 | 26 | 13 | 16 | 3 | 2 | 7 | 5 | |
| 3/23/2019 | 12 | 8 | 8 | | | 3 | 5 | |
| 3/24/2019 | 13 | 9 | 9 | 1 | | 3 | 3 | |
| 3/25/2019 | 36 | 22 | 20 | 1 | | 9 | 7 | |
| 3/26/2019 | 16 | 6 | 6 | | | 4 | 2 | |
| 3/27/2019 | 19 | 12 | 17 | | 1 | 6 | 7 | |
| 3/28/2019 | 26 | 17 | 17 | 1 | 1 | 11 | 5 | |
| 3/29/2019 | 22 | 12 | 15 | | | 5 | 7 | |
| 3/30/2019 | 29 | 8 | 9 | | 1 | 6 | 4 | |
| 3/31/2019 | 13 | 5 | 7 | 1 | | 1 | 2 | |

| Date | CONNECT Calls | Logins | List Loans | List Ready Reserves | List Unavailable Reserves | Renew Item Requests | Renew All Requests | Cancel Reserve Requests |
|---------------------|---------------|------------|------------|---------------------|---------------------------|---------------------|--------------------|-------------------------|
| Grand Total: | 660 | 331 | 357 | 21 | 12 | 183 | 131 | |