

## SHOUTBOMB REPORT

August 2019

Total registered users = 3528

Total registered barcodes = 3948

Total registered users for text notices is 3528

Registered users the last month = 104

Salem Twp Library signed up 1 patron(s) for text notices the last month  
Fennville District Library signed up 2 patron(s) for text notices the last month  
Leighton Twp. Library signed up 4 patron(s) for text notices the last month  
Freeport District Library signed up 1 patron(s) for text notices the last month  
Cedar Springs Public Library signed up 3 patron(s) for text notices the last month  
Sparta Twp. Library signed up 1 patron(s) for text notices the last month  
Herrick North Branch signed up 2 patron(s) for text notices the last month  
Herrick Dist Library Main signed up 8 patron(s) for text notices the last month  
Ionia Community Library signed up 9 patron(s) for text notices the last month  
Lake Odessa Comm Library signed up 4 patron(s) for text notices the last month  
Saranac Public Library signed up 1 patron(s) for text notices the last month  
Clarksville Area Library signed up 2 patron(s) for text notices the last month  
Lakeland Library Cooperative signed up 1 patron(s) for text notices the last month  
Flat River Community Library signed up 6 patron(s) for text notices the last month  
TCH Reynolds Twp Library signed up 1 patron(s) for text notices the last month  
Tamarack District Library signed up 2 patron(s) for text notices the last month  
Croton Twp Library signed up 2 patron(s) for text notices the last month  
Fremont Area Dist Library signed up 1 patron(s) for text notices the last month  
Newaygo Area District Library signed up 2 patron(s) for text notices the last month  
Allendale Twp Library signed up 2 patron(s) for text notices the last month  
Coopersville Area Dist Library signed up 2 patron(s) for text notices the last month  
Georgetown Twp Pub Library signed up 7 patron(s) for text notices the last month  
Patmos Library signed up 1 patron(s) for text notices the last month  
Loutit District Library signed up 4 patron(s) for text notices the last month  
Howard Miller Public Library signed up 9 patron(s) for text notices the last month  
Fruitport District Library signed up 2 patron(s) for text notices the last month  
Hackley Public Library signed up 3 patron(s) for text notices the last month  
White Lake Comm Library signed up 3 patron(s) for text notices the last month  
MADL Dalton Br signed up 3 patron(s) for text notices the last month  
MADL Egelston Br signed up 1 patron(s) for text notices the last month  
MADL Holton Br signed up 1 patron(s) for text notices the last month  
MADL Norton Shores Br signed up 11 patron(s) for text notices the last month  
MADL Muskegon Hts Br signed up 1 patron(s) for text notices the last month  
MADL North Muskegon Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br

Hold notices sent for the month = 89

Hold reminders sent for the month = 19

Overdue notices sent for the month = 18  
Overdue items ineligible for renewal, notices sent for the month = 33  
Renewal notices sent for the month = 42  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 71  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 30  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 46

Branch:: MADL Ravenna Br

Hold notices sent for the month = 10  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 3  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 4  
Renewal reminder notices sent for the month = 2  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Muskegon Hts Br

Hold notices sent for the month = 14  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 3  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 3  
Renewal notices sent for the month = 4  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 2  
Renewal reminder notices sent for the month = 3  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Montague Br

Hold notices sent for the month = 4

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2  
Renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 4  
Renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Norton Shores Br  
Hold notices sent for the month = 196  
Hold reminders sent for the month = 45

Overdue notices sent for the month = 19  
Overdue items ineligible for renewal, notices sent for the month = 36  
Renewal notices sent for the month = 52  
Items ineligible for renewal notices sent for the month = 73  
Renewal reminder notices sent for the month = 32  
Items ineligible for renewal reminder notices sent for the month = 39

Branch:: Muskegon Area Dist Library HQ  
Overdue notices sent for the month = 7  
Overdue items ineligible for renewal, notices sent for the month = 16  
Renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 16  
Renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: MADL Holton Br  
Hold notices sent for the month = 5  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2  
Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 6  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: MADL Egelston Br  
Hold notices sent for the month = 19  
Hold reminders sent for the month = 10

Overdue notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 21  
Renewal reminder notices sent for the month = 10  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: MADL Dalton Br  
Hold notices sent for the month = 23  
Hold reminders sent for the month = 8

Overdue notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 11  
Renewal notices sent for the month = 7  
Items ineligible for renewal notices sent for the month = 14  
Renewal reminder notices sent for the month = 7  
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: MADL Muskegon Twp Br  
Hold notices sent for the month = 12  
Hold reminders sent for the month = 1

Renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: White Lake Comm Library  
Hold notices sent for the month = 53  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 14  
Renewal notices sent for the month = 13  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 22  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 11  
Items eligible for renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Hackley Public Library

Hold notices sent for the month = 41  
Hold reminders sent for the month = 4

Overdue notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 8  
Renewal notices sent for the month = 31  
Items ineligible for renewal notices sent for the month = 77  
Renewal reminder notices sent for the month = 22  
Items ineligible for renewal reminder notices sent for the month = 40

Branch:: Fruitport District Library

Hold notices sent for the month = 13  
Hold reminders sent for the month = 4

Overdue notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 5  
Renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 13  
Renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Howard Miller Public Library

Hold notices sent for the month = 186  
Hold reminders sent for the month = 37

Overdue notices sent for the month = 55  
Overdue items eligible for renewal, notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 127  
Overdue items renewed successfully by patrons for the month = 2  
Overdue items unsuccessfully renewed by patrons for the month = 3  
Renewal notices sent for the month = 137  
Items eligible for renewal notices sent for the month = 16  
Items ineligible for renewal notices sent for the month = 298  
Items renewed successfully by patrons for the month = 5  
Items unsuccessfully renewed by patrons for the month = 7  
Renewal reminder notices sent for the month = 100  
Items eligible for renewal reminder notices sent for the month = 8  
Items ineligible for renewal reminder notices sent for the month = 189

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 84  
Hold reminders sent for the month = 16

Overdue notices sent for the month = 19  
Overdue items ineligible for renewal, notices sent for the month = 37  
Renewal notices sent for the month = 35  
Items eligible for renewal notices sent for the month = 25  
Items ineligible for renewal notices sent for the month = 62  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 12  
Renewal reminder notices sent for the month = 31  
Items eligible for renewal reminder notices sent for the month = 12  
Items ineligible for renewal reminder notices sent for the month = 55

Branch:: Loutit District Library

Hold notices sent for the month = 155  
Hold reminders sent for the month = 35

Overdue notices sent for the month = 56  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 95  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 106  
Items eligible for renewal notices sent for the month = 9  
Items ineligible for renewal notices sent for the month = 177  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 88  
Items eligible for renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 156

Branch:: Patmos Library

Hold notices sent for the month = 28  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 3  
Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 63  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 8  
Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Gary Byker Memorial Library

Hold notices sent for the month = 50  
Hold reminders sent for the month = 9

Overdue notices sent for the month = 15  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 19  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 35  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 59  
Renewal reminder notices sent for the month = 24  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Georgetown Twp Pub Library  
Hold notices sent for the month = 273  
Hold reminders sent for the month = 55

Overdue notices sent for the month = 40  
Overdue items eligible for renewal, notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 43  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 115  
Items eligible for renewal notices sent for the month = 9  
Items ineligible for renewal notices sent for the month = 197  
Items renewed successfully by patrons for the month = 4  
Renewal reminder notices sent for the month = 86  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 135

Branch:: Coopersville Area Dist Library  
Hold notices sent for the month = 56  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 19  
Overdue items ineligible for renewal, notices sent for the month = 31  
Renewal notices sent for the month = 36  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 55  
Items renewed successfully by patrons for the month = 4  
Renewal reminder notices sent for the month = 29  
Items ineligible for renewal reminder notices sent for the month = 45

Branch:: Allendale Twp Library  
Hold notices sent for the month = 68

Hold reminders sent for the month = 29

Overdue notices sent for the month = 33

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 230

Renewal notices sent for the month = 51

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 84

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 41

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 68

Branch:: White Cloud Comm Library

Hold notices sent for the month = 9

Hold reminders sent for the month = 3

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 14

Renewal reminder notices sent for the month = 9

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Newaygo Area District Library

Hold notices sent for the month = 27

Hold reminders sent for the month = 4

Overdue notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 17

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 22

Renewal reminder notices sent for the month = 10

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Hesperia Comm Library

Hold notices sent for the month = 4

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1



Renewal notices sent for the month = 2  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Grant Area Dist Library  
Hold notices sent for the month = 13  
Hold reminders sent for the month = 4

Overdue notices sent for the month = 10  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 9  
Renewal notices sent for the month = 13  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 13  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 9  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Fremont Area Dist Library  
Hold notices sent for the month = 57  
Hold reminders sent for the month = 10

Overdue notices sent for the month = 10  
Overdue items ineligible for renewal, notices sent for the month = 25  
Renewal notices sent for the month = 16  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 33  
Items renewed successfully by patrons for the month = 2  
Renewal reminder notices sent for the month = 13  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 28

Branch:: Croton Twp Library  
Hold notices sent for the month = 3  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2  
Renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 6

Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Tamarack District Library  
Hold notices sent for the month = 43  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 12  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 13  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 23  
Items eligible for renewal notices sent for the month = 6  
Items ineligible for renewal notices sent for the month = 25  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 22  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 25

Branch:: TCH Reynolds Twp Library  
Hold notices sent for the month = 38  
Hold reminders sent for the month = 7

Overdue notices sent for the month = 14  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 27  
Renewal notices sent for the month = 19  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 50  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 17  
Items ineligible for renewal reminder notices sent for the month = 41

Branch:: Flat River Community Library  
Hold notices sent for the month = 104  
Hold reminders sent for the month = 27

Overdue notices sent for the month = 72  
Overdue items eligible for renewal, notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 411  
Renewal notices sent for the month = 106  
Items eligible for renewal notices sent for the month = 18  
Items ineligible for renewal notices sent for the month = 316

Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 6  
Renewal reminder notices sent for the month = 83  
Items eligible for renewal reminder notices sent for the month = 12  
Items ineligible for renewal reminder notices sent for the month = 234

Branch:: Home Twp Library  
Hold notices sent for the month = 7

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2  
Renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 33  
Renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Crystal Comm Library  
Hold notices sent for the month = 3

Branch:: Carson City Public Library  
Hold notices sent for the month = 10  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1  
Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 2  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Clarksville Area Library  
Hold notices sent for the month = 11  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 4  
Renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 14  
Renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Saranac Public Library

Hold notices sent for the month = 29

Hold reminders sent for the month = 6

Overdue notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 10

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Lake Odessa Comm Library

Hold notices sent for the month = 54

Hold reminders sent for the month = 7

Overdue notices sent for the month = 12

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 7

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 73

Items eligible for renewal notices sent for the month = 36

Items ineligible for renewal notices sent for the month = 117

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 12

Renewal reminder notices sent for the month = 47

Items eligible for renewal reminder notices sent for the month = 22

Items ineligible for renewal reminder notices sent for the month = 58

Branch:: Ionia Community Library

Hold notices sent for the month = 111

Hold reminders sent for the month = 18

Overdue notices sent for the month = 14

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 19

Renewal notices sent for the month = 53

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 88

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 35

Items eligible for renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 48

Branch:: Alvah N Belding Library

Hold notices sent for the month = 19

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 10

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Herrick Dist Library Main

Hold notices sent for the month = 474

Hold reminders sent for the month = 86

Overdue notices sent for the month = 85

Overdue items eligible for renewal, notices sent for the month = 44

Overdue items ineligible for renewal, notices sent for the month = 143

Overdue items renewed successfully by patrons for the month = 9

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 182

Items eligible for renewal notices sent for the month = 46

Items ineligible for renewal notices sent for the month = 321

Items renewed successfully by patrons for the month = 6

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 127

Items eligible for renewal reminder notices sent for the month = 30

Items ineligible for renewal reminder notices sent for the month = 213

Branch:: Herrick North Branch

Hold notices sent for the month = 109

Hold reminders sent for the month = 29

Overdue notices sent for the month = 34

Overdue items eligible for renewal, notices sent for the month = 15

Overdue items ineligible for renewal, notices sent for the month = 50

Renewal notices sent for the month = 67

Items eligible for renewal notices sent for the month = 33

Items ineligible for renewal notices sent for the month = 108

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 18

Renewal reminder notices sent for the month = 52  
Items eligible for renewal reminder notices sent for the month = 15  
Items ineligible for renewal reminder notices sent for the month = 73

Branch:: Sparta Twp. Library  
Hold notices sent for the month = 4

Branch:: Cedar Springs Public Library  
Hold notices sent for the month = 39  
Hold reminders sent for the month = 10

Overdue notices sent for the month = 19  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 36  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 32  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 55  
Renewal reminder notices sent for the month = 22  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 40

Branch:: Thornapple Kellogg Comm. Library  
Hold notices sent for the month = 15  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 9  
Overdue items ineligible for renewal, notices sent for the month = 21  
Renewal notices sent for the month = 13  
Items ineligible for renewal notices sent for the month = 27  
Renewal reminder notices sent for the month = 11  
Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Hastings Public Library  
Hold notices sent for the month = 28  
Hold reminders sent for the month = 8

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 4  
Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 20  
Renewal reminder notices sent for the month = 9  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Freeport District Library

Hold notices sent for the month = 13  
Hold reminders sent for the month = 1

Overdue notices sent for the month = 11  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 21  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 19  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 28  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 15  
Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Henika District Library

Hold notices sent for the month = 9  
Hold reminders sent for the month = 1

Overdue notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 7  
Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 16  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 7  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Saugatuck-Douglas Dist Library

Hold notices sent for the month = 22  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 9  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 10  
Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 11  
Renewal reminder notices sent for the month = 8  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Leighton Twp. Library

Hold notices sent for the month = 50  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 12  
Overdue items ineligible for renewal, notices sent for the month = 14  
Renewal notices sent for the month = 34  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 157  
Items renewed successfully by patrons for the month = 3  
Renewal reminder notices sent for the month = 27  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 65

Branch:: Hopkins District Library

Hold notices sent for the month = 7  
Hold reminders sent for the month = 2

Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 3  
Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Fennville District Library

Hold notices sent for the month = 28  
Hold reminders sent for the month = 7

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 3  
Renewal notices sent for the month = 10  
Items ineligible for renewal notices sent for the month = 13  
Renewal reminder notices sent for the month = 7  
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Dorr Twp Library

Hold notices sent for the month = 15  
Hold reminders sent for the month = 3



Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 6  
Renewal notices sent for the month = 15  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 32  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 8  
Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Salem Twp Library

Hold notices sent for the month = 72  
Hold reminders sent for the month = 16

Overdue notices sent for the month = 27  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 47  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 55  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 169  
Items renewed successfully by patrons for the month = 2  
Renewal reminder notices sent for the month = 47  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 124

=====TOTALS=====

Hold notices sent for the month = 2806  
Hold reminder notices sent for the month = 575

Overdue notices sent for the month = 701  
Overdue items eligible for renewal, notices sent for the month = 112  
Overdue items ineligible for renewal, notices sent for the month = 1632  
Percentage of overall overdue items where renewal was attempted:: 21.43%  
Overdue items renewed successfully by patrons for the month = 19  
Percentage of overall overdue items where renewal was successful:: 16.96%  
Overdue items unsuccessfully renewed by patrons for the month = 5  
Percentage of overall overdue items where renewal failed:: 4.46%

Renewal notices sent for the month = 1544  
Items eligible for renewal notices sent for the month = 253  
Items ineligible for renewal notices sent for the month = 3033  
Percentage of overall items where renewal was attempted:: 39.92%  
Items renewed successfully by patrons for the month = 44  
Percentage of overall items where renewal was successful:: 17.39%

Items unsuccessfully renewed by patrons for the month = 57  
Percentage of overall items where renewal failed:: 22.53%  
Renewal reminder notices sent for the month = 1153  
Items eligible for renewal reminder notices sent for the month = 147  
Items ineligible for renewal reminder notices sent for the month = 2030

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 198  
MADL Ravenna Br sent for the month, this many text notices = 19  
MADL Muskegon Hts Br sent for the month, this many text notices = 27  
MADL Montague Br sent for the month, this many text notices = 13  
MADL Norton Shores Br sent for the month, this many text notices = 344  
Muskegon Area Dist Library HQ sent for the month, this many text notices = 17  
MADL Holton Br sent for the month, this many text notices = 12  
MADL Egelston Br sent for the month, this many text notices = 56  
MADL Dalton Br sent for the month, this many text notices = 49  
MADL Muskegon Twp Br sent for the month, this many text notices = 15  
White Lake Comm Library sent for the month, this many text notices = 87  
Hackley Public Library sent for the month, this many text notices = 103  
Fruitport District Library sent for the month, this many text notices = 35  
Howard Miller Public Library sent for the month, this many text notices = 515  
Spring Lake Dist Library sent for the month, this many text notices = 185  
Loutit District Library sent for the month, this many text notices = 440  
Patmos Library sent for the month, this many text notices = 54  
Gary Byker Memorial Library sent for the month, this many text notices = 133  
Georgetown Twp Pub Library sent for the month, this many text notices = 569  
Coopersville Area Dist Library sent for the month, this many text notices = 145  
Allendale Twp Library sent for the month, this many text notices = 222  
White Cloud Comm Library sent for the month, this many text notices = 34  
Newaygo Area District Library sent for the month, this many text notices = 65  
Hesperia Comm Library sent for the month, this many text notices = 9  
Grant Area Dist Library sent for the month, this many text notices = 49  
Fremont Area Dist Library sent for the month, this many text notices = 106  
Croton Twp Library sent for the month, this many text notices = 10  
Tamarack District Library sent for the month, this many text notices = 106  
TCH Reynolds Twp Library sent for the month, this many text notices = 95  
Flat River Community Library sent for the month, this many text notices = 392  
Home Twp Library sent for the month, this many text notices = 20  
Crystal Comm Library sent for the month, this many text notices = 3  
Carson City Public Library sent for the month, this many text notices = 18  
Clarksville Area Library sent for the month, this many text notices = 32  
Saranac Public Library sent for the month, this many text notices = 55  
Lake Odessa Comm Library sent for the month, this many text notices = 193  
Ionia Community Library sent for the month, this many text notices = 231  
Alvah N Belding Library sent for the month, this many text notices = 37

Herrick Dist Library Main sent for the month, this many text notices = 954  
 Herrick North Branch sent for the month, this many text notices = 291  
 Sparta Twp. Library sent for the month, this many text notices = 4  
 Cedar Springs Public Library sent for the month, this many text notices = 122  
 Thornapple Kellogg Comm. Library sent for the month, this many text notices = 50  
 Hastings Public Library sent for the month, this many text notices = 61  
 Freeport District Library sent for the month, this many text notices = 59  
 Henika District Library sent for the month, this many text notices = 33  
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 55  
 Leighton Twp. Library sent for the month, this many text notices = 129  
 Hopkins District Library sent for the month, this many text notices = 12  
 Fennville District Library sent for the month, this many text notices = 55  
 Dorr Twp Library sent for the month, this many text notices = 44  
 Salem Twp Library sent for the month, this many text notices = 217

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 66 registered patrons for text notices  
 Alvah N Belding Library has 28 registered patrons for text notices  
 Carson City Public Library has 17 registered patrons for text notices  
 Cedar Springs Public Library has 85 registered patrons for text notices  
 Clarksville Area Library has 22 registered patrons for text notices  
 Coopersville Area Dist Library has 77 registered patrons for text notices  
 Croton Twp Library has 9 registered patrons for text notices  
 Crystal Comm Library has 5 registered patrons for text notices  
 Dorr Twp Library has 47 registered patrons for text notices  
 Fennville District Library has 36 registered patrons for text notices  
 Flat River Community Library has 204 registered patrons for text notices  
 Freeport District Library has 28 registered patrons for text notices  
 Fremont Area Dist Library has 53 registered patrons for text notices  
 Fruitport District Library has 45 registered patrons for text notices  
 Gary Byker Memorial Library has 59 registered patrons for text notices  
 Georgetown Twp Pub Library has 299 registered patrons for text notices  
 Grant Area Dist Library has 25 registered patrons for text notices  
 Hackley Public Library has 48 registered patrons for text notices  
 Hastings Public Library has 41 registered patrons for text notices  
 Henika District Library has 22 registered patrons for text notices  
 Herrick Dist Library Main has 372 registered patrons for text notices  
 Herrick North Branch has 128 registered patrons for text notices  
 Hesperia Comm Library has 7 registered patrons for text notices  
 Home Twp Library has 13 registered patrons for text notices  
 Hopkins District Library has 7 registered patrons for text notices  
 Howard Miller Public Library has 205 registered patrons for text notices  
 Ionia Community Library has 132 registered patrons for text notices  
 Lake Odessa Comm Library has 154 registered patrons for text notices  
 Lakeland Library Cooperative has 3 registered patrons for text notices  
 Leighton Twp. Library has 94 registered patrons for text notices

Loutit District Library has 244 registered patrons for text notices  
MADL Dalton Br has 26 registered patrons for text notices  
MADL Egelston Br has 22 registered patrons for text notices  
MADL Holton Br has 6 registered patrons for text notices  
MADL Montague Br has 7 registered patrons for text notices  
MADL Muskegon Hts Br has 3 registered patrons for text notices  
MADL Muskegon Twp Br has 6 registered patrons for text notices  
MADL North Muskegon Br has 95 registered patrons for text notices  
MADL Norton Shores Br has 216 registered patrons for text notices  
MADL Ravenna Br has 15 registered patrons for text notices  
Muskegon Area Dist Library HQ has 2 registered patrons for text notices  
Newaygo Area District Library has 49 registered patrons for text notices  
Patmos Library has 20 registered patrons for text notices  
Salem Twp Library has 93 registered patrons for text notices  
Saranac Public Library has 41 registered patrons for text notices  
Saugatuck-Douglas Dist Library has 26 registered patrons for text notices  
Sparta Twp. Library has 10 registered patrons for text notices  
Spring Lake Dist Library has 75 registered patrons for text notices  
Tamarack District Library has 67 registered patrons for text notices  
TCH Reynolds Twp Library has 52 registered patrons for text notices  
Thornapple Kellogg Comm. Library has 56 registered patrons for text notices  
White Cloud Comm Library has 25 registered patrons for text notices  
White Lake Comm Library has 42 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 29 times.  
ANNOUNCEMENTS was used 1 times.  
CLOSURE was used 1 times.  
FEE was used 8 times.  
HELP was used 13 times.  
HL was used 34 times.  
HOLD was used 7 times.  
IOWEU was used 3 times.  
MYBOOK was used 282 times.  
MYCARD was used 5 times.  
NEWPASS was used 3 times.  
OA was used 21 times.  
OI was used 20 times.  
OK was used 10 times.  
OL was used 14 times.  
OVERDUE was used 6 times.  
RA was used 74 times.  
RENEW was used 25 times.  
RHL was used 108 times.  
RI was used 101 times.

RL was used 60 times.  
STOP was used 2 times.  
SWITCHPHONE was used 2 times.  
THANK was used 2 times.  
THANKS was used 2 times.