## Shoutbomb Report December 2019

Total registered users = 3882 Total registered barcodes = 4357 Total registered users for text notices is 3882 Registered users the last month = 86

Dorr Twp Library signed up 1 patron(s) for text notices the last month Leighton Twp. Library signed up 1 patron(s) for text notices the last month Henika District Library signed up 1 patron(s) for text notices the last month Hastings Public Library signed up 1 patron(s) for text notices the last month Cedar Springs Public Library signed up 2 patron(s) for text notices the last month Sparta Twp. Library signed up 1 patron(s) for text notices the last month Herrick North Branch signed up 3 patron(s) for text notices the last month Herrick Dist Library Main signed up 17 patron(s) for text notices the last month Ionia Community Library signed up 5 patron(s) for text notices the last month Saranac Public Library signed up 1 patron(s) for text notices the last month Flat River Community Library signed up 5 patron(s) for text notices the last month TCH Reynolds Twp Library signed up 1 patron(s) for text notices the last month Tamarack District Library signed up 1 patron(s) for text notices the last month White Cloud Comm Library signed up 1 patron(s) for text notices the last month Allendale Twp Library signed up 2 patron(s) for text notices the last month Coopersville Area Dist Library signed up 1 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 20 patron(s) for text notices the last month Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month Loutit District Library signed up 3 patron(s) for text notices the last month Spring Lake Dist Library signed up 2 patron(s) for text notices the last month Howard Miller Public Library signed up 5 patron(s) for text notices the last month Hackley Public Library signed up 1 patron(s) for text notices the last month White Lake Comm Library signed up 2 patron(s) for text notices the last month MADL Norton Shores Br signed up 8 patron(s) for text notices the last month MADL North Muskegon Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold notices sent for the month = 59 Hold reminders sent for the month = 12

Overdue notices sent for the month = 18 Overdue items ineligible for renewal, notices sent for the month = 28 Renewal notices sent for the month = 27 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 42 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 20 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 33

Branch:: MADL Ravenna Br Hold notices sent for the month = 3

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Branch:: MADL Muskegon Hts Br Hold notices sent for the month = 16

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 4 Renewal notices sent for the month = 6 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 6 Renewal reminder notices sent for the month = 3 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Montague Br Hold notices sent for the month = 10 Hold reminders sent for the month = 1

Renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 2 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Norton Shores Br Hold notices sent for the month = 133 Hold reminders sent for the month = 15

Overdue notices sent for the month = 37 Overdue items ineligible for renewal, notices sent for the month = 228 Renewal notices sent for the month = 69 Items eligible for renewal notices sent for the month = 9 Items ineligible for renewal notices sent for the month = 137 Items renewed successfully by patrons for the month = 5 Renewal reminder notices sent for the month = 49 Items ineligible for renewal reminder notices sent for the month = 121 Branch:: Muskegon Area Dist Library HQ Hold notices sent for the month = 4

Overdue notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 10 Renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 8 Renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: MADL Holton Br Hold notices sent for the month = 10 Hold reminders sent for the month = 2

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 6 Renewal reminder notices sent for the month = 4 Items ineligible for renewal reminder notices sent for the month = 6

Branch:: MADL Egelston Br Hold notices sent for the month = 11 Hold reminders sent for the month = 2

Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = 7 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 6 Renewal reminder notices sent for the month = 5 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Dalton Br Hold notices sent for the month = 11 Hold reminders sent for the month = 2

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 3 Renewal notices sent for the month = 12 Items ineligible for renewal notices sent for the month = 22 Renewal reminder notices sent for the month = 8 Items ineligible for renewal reminder notices sent for the month = 12

Branch:: MADL Muskegon Twp Br Hold notices sent for the month = 7

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 10 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 3

Branch:: White Lake Comm Library Hold notices sent for the month = 45 Hold reminders sent for the month = 15

Overdue notices sent for the month = 9 Overdue items ineligible for renewal, notices sent for the month = 16 Renewal notices sent for the month = 17 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 44 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 15 Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Hackley Public Library Hold notices sent for the month = 49 Hold reminders sent for the month = 5

Overdue notices sent for the month = 8 Overdue items ineligible for renewal, notices sent for the month = 12 Renewal notices sent for the month = 26 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 55 Renewal reminder notices sent for the month = 17 Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Fruitport District Library Hold notices sent for the month = 8 Hold reminders sent for the month = 1 Overdue notices sent for the month = 12 Overdue items eligible for renewal, notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 27 Renewal notices sent for the month = 21 Items eligible for renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 47 Renewal reminder notices sent for the month = 14 Items ineligible for renewal reminder notices sent for the month = 40

Branch:: Howard Miller Public Library Hold notices sent for the month = 161 Hold reminders sent for the month = 47

Overdue notices sent for the month = 56 Overdue items eligible for renewal, notices sent for the month = 11 Overdue items ineligible for renewal, notices sent for the month = 85 Overdue items unsuccessfully renewed by patrons for the month = 3 Renewal notices sent for the month = 125 Items eligible for renewal notices sent for the month = 15 Items ineligible for renewal notices sent for the month = 233 Items renewed successfully by patrons for the month = 3 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 1 Renewal reminder notices sent for the month = 6 Items ineligible for renewal reminder notices sent for the month = 179

Branch:: Spring Lake Dist Library Hold notices sent for the month = 72 Hold reminders sent for the month = 9

Overdue notices sent for the month = 22 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 37 Overdue items unsuccessfully renewed by patrons for the month = 1 Renewal notices sent for the month = 62 Items eligible for renewal notices sent for the month = 19 Items ineligible for renewal notices sent for the month = 107 Items renewed successfully by patrons for the month = 3 Items unsuccessfully renewed by patrons for the month = 9 Renewal reminder notices sent for the month = 38 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 73 Branch:: Loutit District Library Hold notices sent for the month = 139 Hold reminders sent for the month = 31

Overdue notices sent for the month = 84 Overdue items eligible for renewal, notices sent for the month = 10 Overdue items ineligible for renewal, notices sent for the month = 210 Overdue items renewed successfully by patrons for the month = 2 Overdue items unsuccessfully renewed by patrons for the month = 1 Renewal notices sent for the month = 145 Items eligible for renewal notices sent for the month = 21 Items ineligible for renewal notices sent for the month = 304 Items renewed successfully by patrons for the month = 4 Items unsuccessfully renewed by patrons for the month = 3 Renewal reminder notices sent for the month = 108 Items eligible for renewal reminder notices sent for the month = 8 Items ineligible for renewal reminder notices sent for the month = 233

Branch:: Patmos Library Hold notices sent for the month = 19 Hold reminders sent for the month = 5

Overdue notices sent for the month = 8 Overdue items ineligible for renewal, notices sent for the month = 21 Renewal notices sent for the month = 14 Items ineligible for renewal notices sent for the month = 29 Renewal reminder notices sent for the month = 9 Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Gary Byker Memorial Library Hold notices sent for the month = 53 Hold reminders sent for the month = 7

Overdue notices sent for the month = 20 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 49 Overdue items renewed successfully by patrons for the month = 1 Renewal notices sent for the month = 37 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 63 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 28 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 48

Branch:: Georgetown Twp Pub Library Hold notices sent for the month = 289 Hold reminders sent for the month = 64

Overdue notices sent for the month = 48 Overdue items eligible for renewal, notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 82 Overdue items renewed successfully by patrons for the month = 4 Renewal notices sent for the month = 139 Items eligible for renewal notices sent for the month = 14 Items ineligible for renewal notices sent for the month = 297 Items renewed successfully by patrons for the month = 6 Renewal reminder notices sent for the month = 80 Items eligible for renewal reminder notices sent for the month = 6

Branch:: Coopersville Area Dist Library Hold notices sent for the month = 32Hold reminders sent for the month = 6

Overdue notices sent for the month = 17 Overdue items eligible for renewal, notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 29 Renewal notices sent for the month = 37 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 77 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 27 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 52

Branch:: Allendale Twp Library Hold notices sent for the month = 90 Hold reminders sent for the month = 24

Overdue notices sent for the month = 32 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 62 Renewal notices sent for the month = 68 Items eligible for renewal notices sent for the month = 7 Items ineligible for renewal notices sent for the month = 148 Items renewed successfully by patrons for the month = 3 Renewal reminder notices sent for the month = 51 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 106

Branch:: White Cloud Comm Library Hold notices sent for the month = 4 Hold reminders sent for the month = 1

Overdue notices sent for the month = 9 Overdue items ineligible for renewal, notices sent for the month = 33 Renewal notices sent for the month = 15 Items ineligible for renewal notices sent for the month = 32 Renewal reminder notices sent for the month = 12 Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Newaygo Area District Library Hold notices sent for the month = 23Hold reminders sent for the month = 4

Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 12 Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 5 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 8 Items eligible for renewal reminder notices sent for the month = 4

Branch:: Hesperia Comm Library Hold notices sent for the month = 3 Hold reminders sent for the month = 2

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 5 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 3 Branch:: Grant Area Dist Library Hold notices sent for the month = 15 Hold reminders sent for the month = 4

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 6 Overdue items renewed successfully by patrons for the month = 1 Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 18 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 9 Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Fremont Area Dist Library Hold notices sent for the month = 31 Hold reminders sent for the month = 8

Overdue notices sent for the month = 9 Overdue items ineligible for renewal, notices sent for the month = 23 Renewal notices sent for the month = 23 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 46 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 16 Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Croton Twp Library Hold notices sent for the month = 3 Hold reminders sent for the month = 1

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 5 Renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 16 Renewal reminder notices sent for the month = 4 Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Tamarack District Library Hold notices sent for the month = 32 Hold reminders sent for the month = 3 Overdue notices sent for the month = 13 Overdue items ineligible for renewal, notices sent for the month = 20 Renewal notices sent for the month = 31 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 56 Renewal reminder notices sent for the month = 24 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 29

Branch:: TCH Reynolds Twp Library Hold notices sent for the month = 28 Hold reminders sent for the month = 11

Overdue notices sent for the month = 16 Overdue items ineligible for renewal, notices sent for the month = 52 Renewal notices sent for the month = 21 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 56 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 21 Items ineligible for renewal reminder notices sent for the month = 52

Branch:: Flat River Community Library Hold notices sent for the month = 109 Hold reminders sent for the month = 25

Overdue notices sent for the month = 59 Overdue items eligible for renewal, notices sent for the month = 24 Overdue items ineligible for renewal, notices sent for the month = 201 Overdue items renewed successfully by patrons for the month = 14 Renewal notices sent for the month = 87 Items eligible for renewal notices sent for the month = 26 Items ineligible for renewal notices sent for the month = 252 Items renewed successfully by patrons for the month = 11 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 72 Items eligible for renewal reminder notices sent for the month = 16 Items ineligible for renewal reminder notices sent for the month = 181

Branch:: Home Twp Library Hold notices sent for the month = 2

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = 7 Items ineligible for renewal notices sent for the month = 17 Renewal reminder notices sent for the month = 6 Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Crystal Comm Library Hold notices sent for the month = 1 Hold reminders sent for the month = 1

Branch:: Carson City Public Library Hold notices sent for the month = 16 Hold reminders sent for the month = 2

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 7 Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 9 Renewal reminder notices sent for the month = 8 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Clarksville Area Library Hold notices sent for the month = 14 Hold reminders sent for the month = 3

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 5 Overdue items renewed successfully by patrons for the month = 2 Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 13 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 4 Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Saranac Public Library Hold notices sent for the month = 23 Hold reminders sent for the month = 3 Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 7 Renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Lake Odessa Comm Library Hold notices sent for the month = 25

Overdue notices sent for the month = 23 Overdue items eligible for renewal, notices sent for the month = 11 Overdue items ineligible for renewal, notices sent for the month = 38 Renewal notices sent for the month = 59 Items eligible for renewal notices sent for the month = 22 Items ineligible for renewal notices sent for the month = 105 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 43 Items eligible for renewal reminder notices sent for the month = 16 Items ineligible for renewal reminder notices sent for the month = 73

Branch:: Ionia Community Library Hold notices sent for the month = 78 Hold reminders sent for the month = 14

Overdue notices sent for the month = 18 Overdue items eligible for renewal, notices sent for the month = 7 Overdue items ineligible for renewal, notices sent for the month = 23 Renewal notices sent for the month = 51 Items eligible for renewal notices sent for the month = 32 Items ineligible for renewal notices sent for the month = 54 Items unsuccessfully renewed by patrons for the month = 10 Renewal reminder notices sent for the month = 34 Items eligible for renewal reminder notices sent for the month = 16 Items ineligible for renewal reminder notices sent for the month = 43

Branch:: Alvah N Belding Library Hold notices sent for the month = 14

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 7 Renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 8 Renewal reminder notices sent for the month = 6 Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Herrick Dist Library Main Hold notices sent for the month = 453 Hold reminders sent for the month = 74

Overdue notices sent for the month = 114 Overdue items eligible for renewal, notices sent for the month = 23 Overdue items ineligible for renewal, notices sent for the month = 213 Overdue items unsuccessfully renewed by patrons for the month = 2 Renewal notices sent for the month = 241 Items eligible for renewal notices sent for the month = 63 Items ineligible for renewal notices sent for the month = 398 Items renewed successfully by patrons for the month = 6 Items unsuccessfully renewed by patrons for the month = 22 Renewal reminder notices sent for the month = 174 Items eligible for renewal reminder notices sent for the month = 18 Items ineligible for renewal reminder notices sent for the month = 256

Branch:: Herrick North Branch Hold notices sent for the month = 99 Hold reminders sent for the month = 25

Overdue notices sent for the month = 40 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 83 Renewal notices sent for the month = 69 Items eligible for renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 107 Items renewed successfully by patrons for the month = 3 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 50 Items eligible for renewal reminder notices sent for the month = 1

Branch:: Sparta Twp. Library Hold notices sent for the month = 5 Hold reminders sent for the month = 3 Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Cedar Springs Public Library Hold notices sent for the month = 49 Hold reminders sent for the month = 9

Overdue notices sent for the month = 21 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 35 Renewal notices sent for the month = 47 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 91 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 26 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 46

Branch:: Thornapple Kellogg Comm. Library Hold notices sent for the month = 24 Hold reminders sent for the month = 5

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month = Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hastings Public Library Hold notices sent for the month = 39 Hold reminders sent for the month = 8 Overdue notices sent for the month = 7 Overdue items ineligible for renewal, notices sent for the month = 15 Renewal notices sent for the month = 10 Items ineligible for renewal notices sent for the month = 20 Renewal reminder notices sent for the month = 9 Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Freeport District Library Hold notices sent for the month = 9

Overdue notices sent for the month = 9 Overdue items ineligible for renewal, notices sent for the month = 20 Renewal notices sent for the month = 17 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 26 Renewal reminder notices sent for the month = 15 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Henika District Library Hold notices sent for the month = 14 Hold reminders sent for the month = 3

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 12 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 37 Hold reminders sent for the month = 4

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 7 Renewal notices sent for the month = 19 Items eligible for renewal notices sent for the month = 7 Items ineligible for renewal notices sent for the month = 20 Items renewed successfully by patrons for the month = 2 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 10 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Leighton Twp. Library Hold notices sent for the month = 35 Hold reminders sent for the month = 5

Overdue notices sent for the month = 15 Overdue items ineligible for renewal, notices sent for the month = 23 Renewal notices sent for the month = 39 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 55 Items renewed successfully by patrons for the month = 2 Renewal reminder notices sent for the month = 24 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 32

Branch:: Hopkins District Library Hold notices sent for the month = 6 Hold reminders sent for the month = 2

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 5 Renewal notices sent for the month = 5 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 8 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Fennville District Library Hold notices sent for the month = 34 Hold reminders sent for the month = 6

Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 11 Renewal notices sent for the month = 23 Items ineligible for renewal notices sent for the month = 54 Renewal reminder notices sent for the month = 18 Items ineligible for renewal reminder notices sent for the month = 43

Branch:: Dorr Twp Library

Hold notices sent for the month = 30Hold reminders sent for the month = 2

Overdue notices sent for the month = 13 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 26 Overdue items renewed successfully by patrons for the month = 1 Renewal notices sent for the month = 23 Items ineligible for renewal notices sent for the month = 64 Renewal reminder notices sent for the month = 18 Items ineligible for renewal reminder notices sent for the month = 63

Branch:: Salem Twp Library Hold notices sent for the month = 58 Hold reminders sent for the month = 15

Overdue notices sent for the month = 19 Overdue items ineligible for renewal, notices sent for the month = 39 Renewal notices sent for the month = 54 Items eligible for renewal notices sent for the month = 7 Items ineligible for renewal notices sent for the month = 126 Items renewed successfully by patrons for the month = 7 Renewal reminder notices sent for the month = 37 Items ineligible for renewal reminder notices sent for the month = 82

Overdue notices sent for the month = 840 Overdue items eligible for renewal, notices sent for the month = 129 Overdue items ineligible for renewal, notices sent for the month = 1837 Percentage of overall overdue items where renewal was attempted:: 25.58% Overdue items renewed successfully by patrons for the month = 25 Percentage of overall overdue items where renewal was successful:: 19.38% Overdue items unsuccessfully renewed by patrons for the month = 8 Percentage of overall overdue items where renewal failed:: 6.20%

Renewal notices sent for the month = 1758 Items eligible for renewal notices sent for the month = 293 Items ineligible for renewal notices sent for the month = 3363 Percentage of overall items where renewal was attempted:: 41.30% Items renewed successfully by patrons for the month = 65 Percentage of overall items where renewal was successful:: 22.18% Items unsuccessfully renewed by patrons for the month = 56 Percentage of overall items where renewal failed:: 19.11% Renewal reminder notices sent for the month = 1244 Items eligible for renewal reminder notices sent for the month = 111 Items ineligible for renewal reminder notices sent for the month = 2362

MADL North Muskegon Br sent for the month, this many text notices = 136 MADL Ravenna Br sent for the month, this many text notices = 4 MADL Muskegon Hts Br sent for the month, this many text notices = 29 MADL Montague Br sent for the month, this many text notices = 14 MADL Norton Shores Br sent for the month, this many text notices = 303 Muskegon Area Dist Library HQ sent for the month, this many text notices = 21 MADL Holton Br sent for the month, this many text notices = 22 MADL Egelston Br sent for the month, this many text notices = 28 MADL Dalton Br sent for the month, this many text notices = 35 MADL Muskegon Twp Br sent for the month, this many text notices = 13 White Lake Comm Library sent for the month, this many text notices = 101 Hackley Public Library sent for the month, this many text notices = 105 Fruitport District Library sent for the month, this many text notices = 56 Howard Miller Public Library sent for the month, this many text notices = 477 Spring Lake Dist Library sent for the month, this many text notices = 203 Loutit District Library sent for the month, this many text notices = 507 Patmos Library sent for the month, this many text notices = 55 Gary Byker Memorial Library sent for the month, this many text notices = 145 Georgetown Twp Pub Library sent for the month, this many text notices = 620 Coopersville Area Dist Library sent for the month, this many text notices = 119 Allendale Twp Library sent for the month, this many text notices = 265 White Cloud Comm Library sent for the month, this many text notices = 41 Newaygo Area District Library sent for the month, this many text notices = 57 Hesperia Comm Library sent for the month, this many text notices = 12 Grant Area Dist Library sent for the month, this many text notices = 49 Fremont Area Dist Library sent for the month, this many text notices = 87 Croton Twp Library sent for the month, this many text notices = 15 Tamarack District Library sent for the month, this many text notices = 103 TCH Reynolds Twp Library sent for the month, this many text notices = 97 Flat River Community Library sent for the month, this many text notices = 352 Home Twp Library sent for the month, this many text notices = 16 Crystal Comm Library sent for the month, this many text notices = 2 Carson City Public Library sent for the month, this many text notices = 41 Clarksville Area Library sent for the month, this many text notices = 34 Saranac Public Library sent for the month, this many text notices = 40 Lake Odessa Comm Library sent for the month, this many text notices = 150 Ionia Community Library sent for the month, this many text notices = 195 Alvah N Belding Library sent for the month, this many text notices = 32 Herrick Dist Library Main sent for the month, this many text notices = 1056

Herrick North Branch sent for the month, this many text notices = 283 Sparta Twp. Library sent for the month, this many text notices = 12 Cedar Springs Public Library sent for the month, this many text notices = 152 Thornapple Kellogg Comm. Library sent for the month, this many text notices = 68 Hastings Public Library sent for the month, this many text notices = 73 Freeport District Library sent for the month, this many text notices = 50 Henika District Library sent for the month, this many text notices = 26 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 76 Leighton Twp. Library sent for the month, this many text notices = 118 Hopkins District Library sent for the month, this many text notices = 15 Fennville District Library sent for the month, this many text notices = 88 Dorr Twp Library sent for the month, this many text notices = 86 Salem Twp Library sent for the month, this many text notices = 183

Allendale Twp Library has 81 registered patrons for text notices Alvah N Belding Library has 32 registered patrons for text notices Carson City Public Library has 19 registered patrons for text notices Cedar Springs Public Library has 95 registered patrons for text notices Clarksville Area Library has 22 registered patrons for text notices Coopersville Area Dist Library has 82 registered patrons for text notices Croton Twp Library has 9 registered patrons for text notices Crystal Comm Library has 6 registered patrons for text notices Dorr Twp Library has 49 registered patrons for text notices Fennville District Library has 42 registered patrons for text notices Flat River Community Library has 226 registered patrons for text notices Freeport District Library has 29 registered patrons for text notices Fremont Area Dist Library has 56 registered patrons for text notices Fruitport District Library has 47 registered patrons for text notices Gary Byker Memorial Library has 65 registered patrons for text notices Georgetown Twp Pub Library has 341 registered patrons for text notices Grant Area Dist Library has 26 registered patrons for text notices Hackley Public Library has 55 registered patrons for text notices Hastings Public Library has 47 registered patrons for text notices Henika District Library has 25 registered patrons for text notices Herrick Dist Library Main has 407 registered patrons for text notices Herrick North Branch has 142 registered patrons for text notices Hesperia Comm Library has 7 registered patrons for text notices Home Twp Library has 14 registered patrons for text notices Hopkins District Library has 8 registered patrons for text notices Howard Miller Public Library has 227 registered patrons for text notices Ionia Community Library has 152 registered patrons for text notices Lake Odessa Comm Library has 159 registered patrons for text notices Lakeland Library Cooperative has 3 registered patrons for text notices Leighton Twp. Library has 97 registered patrons for text notices Loutit District Library has 263 registered patrons for text notices

MADL Dalton Br has 28 registered patrons for text notices MADL Egelston Br has 24 registered patrons for text notices MADL Holton Br has 8 registered patrons for text notices MADL Montague Br has 8 registered patrons for text notices MADL Muskegon Hts Br has 3 registered patrons for text notices MADL Muskegon Twp Br has 7 registered patrons for text notices MADL North Muskegon Br has 101 registered patrons for text notices MADL Norton Shores Br has 254 registered patrons for text notices MADL Ravenna Br has 17 registered patrons for text notices Muskegon Area Dist Library HQ has 2 registered patrons for text notices Newaygo Area District Library has 57 registered patrons for text notices Patmos Library has 21 registered patrons for text notices Salem Twp Library has 93 registered patrons for text notices Saranac Public Library has 43 registered patrons for text notices Saugatuck-Douglas Dist Library has 32 registered patrons for text notices Sparta Twp. Library has 12 registered patrons for text notices Spring Lake Dist Library has 83 registered patrons for text notices Tamarack District Library has 70 registered patrons for text notices TCH Reynolds Twp Library has 55 registered patrons for text notices Thornapple Kellogg Comm. Library has 60 registered patrons for text notices White Cloud Comm Library has 26 registered patrons for text notices White Lake Comm Library has 46 registered patrons for text notices

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ADDCARD was used 31 times. ADDCARDS was used 2 times. ANNOUNCEMENTS was used 3 times. CLOSURE was used 3 times. FEE was used 9 times. HELP was used 8 times. HL was used 47 times. HOLD was used 16 times. IOWEU was used 3 times. MYBOOK was used 220 times. MYCARD was used 11 times. OA was used 14 times. OI was used 28 times. OK was used 15 times. OL was used 13 times. OVERDUE was used 3 times. RA was used 81 times. RENEW was used 25 times. RHL was used 84 times. RI was used 115 times. RL was used 49 times.

SWITCHPHONE was used 2 times. THANK was used 5 times. THANKS was used 1 times.