SHOUTBOMB REPORT July 2019

Total registered users = 3430
Total registered barcodes = 3838
Total registered users for text notices is 3430
Registered users the last month = 113

Dorr Twp Library signed up 1 patron(s) for text notices the last month Fennville District Library signed up 1 patron(s) for text notices the last month Leighton Twp. Library signed up 4 patron(s) for text notices the last month Freeport District Library signed up 1 patron(s) for text notices the last month Hastings Public Library signed up 4 patron(s) for text notices the last month Cedar Springs Public Library signed up 4 patron(s) for text notices the last month Herrick North Branch signed up 1 patron(s) for text notices the last month Herrick Dist Library Main signed up 8 patron(s) for text notices the last month Alvah N Belding Library signed up 1 patron(s) for text notices the last month Ionia Community Library signed up 6 patron(s) for text notices the last month Lake Odessa Comm Library signed up 7 patron(s) for text notices the last month Saranac Public Library signed up 1 patron(s) for text notices the last month Carson City Public Library signed up 1 patron(s) for text notices the last month Home Twp Library signed up 1 patron(s) for text notices the last month Flat River Community Library signed up 1 patron(s) for text notices the last month TCH Reynolds Twp Library signed up 1 patron(s) for text notices the last month Fremont Area Dist Library signed up 1 patron(s) for text notices the last month Grant Area Dist Library signed up 1 patron(s) for text notices the last month Newaygo Area District Library signed up 2 patron(s) for text notices the last month Allendale Twp Library signed up 3 patron(s) for text notices the last month Coopersville Area Dist Library signed up 2 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 15 patron(s) for text notices the last month Loutit District Library signed up 4 patron(s) for text notices the last month Howard Miller Public Library signed up 7 patron(s) for text notices the last month Fruitport District Library signed up 3 patron(s) for text notices the last month Hackley Public Library signed up 2 patron(s) for text notices the last month White Lake Comm Library signed up 5 patron(s) for text notices the last month MADL Dalton Br signed up 1 patron(s) for text notices the last month MADL Egelston Br signed up 1 patron(s) for text notices the last month MADL Norton Shores Br signed up 17 patron(s) for text notices the last month MADL North Muskegon Br signed up 6 patron(s) for text notices the last month

Branch:: Salem Twp Library

Hold reminders sent for the month = 3

Overdue notices sent for the month = 18

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 24

Renewal notices sent for the month = 75

Items eligible for renewal notices sent for the month = 31
Items ineligible for renewal notices sent for the month = 136
Items renewed successfully by patrons for the month = 4
Renewal reminder notices sent for the month = 54
Items eligible for renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 93

Branch:: Dorr Twp Library

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 18

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 35

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 9

Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Fennville District Library

Overdue notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 19

Renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Hopkins District Library

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 12

Renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Leighton Twp. Library
Hold reminders sent for the month = 2
Overdue notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 8
Renewal notices sent for the month = 31
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 51
Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 17 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 32

Branch:: Saugatuck-Douglas Dist Library
Hold reminders sent for the month = 2
Overdue notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 7
Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 15
Renewal reminder notices sent for the month = 6
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Henika District Library
Hold reminders sent for the month = 1
Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 4
Overdue items renewed successfully by patrons for the month = 1
Renewal notices sent for the month = 13
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 36
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Freeport District Library

Overdue notices sent for the month = 5

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 2

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 17

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 11

Items unsuccessfully renewed by patrons for the month = 6

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Hastings Public Library

Hold reminders sent for the month = 1

Overdue notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 15

Items eligible for renewal notices sent for the month = 13

Items ineligible for renewal notices sent for the month = 11

Items renewed successfully by patrons for the month = 5

Items unsuccessfully renewed by patrons for the month = 7

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Thornapple Kellogg Comm. Library
Hold reminders sent for the month = 1
Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 7
Renewal notices sent for the month = 9
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 8
Items renewed successfully by patrons for the month = 2
Renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Cedar Springs Public Library
Hold reminders sent for the month = 1
Overdue notices sent for the month = 10
Overdue items ineligible for renewal, notices sent for the month = 22
Renewal notices sent for the month = 35
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 82
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 23
Items ineligible for renewal reminder notices sent for the month = 52

Branch:: Sparta Twp. Library

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 3

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Herrick North Branch
Hold reminders sent for the month = 6
Overdue notices sent for the month = 27
Overdue items eligible for renewal, notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 46
Overdue items renewed successfully by patrons for the month = 1
Renewal notices sent for the month = 70
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 109
Items renewed successfully by patrons for the month = 2
Renewal reminder notices sent for the month = 48
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 71

Branch:: Herrick Dist Library Main
Hold reminders sent for the month = 19
Overdue notices sent for the month = 91
Overdue items eligible for renewal, notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 190
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1
Renewal notices sent for the month = 185
Items eligible for renewal notices sent for the month = 31
Items ineligible for renewal notices sent for the month = 3
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Alvah N Belding Library
Hold reminders sent for the month = 1
Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1
Renewal notices sent for the month = 13
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 16
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 4
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Ionia Community Library

Overdue notices sent for the month = 16

Overdue items eligible for renewal, notices sent for the month = 6

Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = 43

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 50

Renewal reminder notices sent for the month = 34

Items eligible for renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 33

Branch:: Lake Odessa Comm Library
Hold reminders sent for the month = 2
Overdue notices sent for the month = 13
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 15
Renewal notices sent for the month = 70
Items eligible for renewal notices sent for the month = 30
Items ineligible for renewal notices sent for the month = 73
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 42
Items eligible for renewal reminder notices sent for the month = 19
Items ineligible for renewal reminder notices sent for the month = 43

Branch:: Saranac Public Library

Hold reminders sent for the month = 1

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 12

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 17

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Clarksville Area Library

Overdue notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 19

Renewal notices sent for the month = 11

Items ineligible for renewal notices sent for the month = 28

Renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Carson City Public Library

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 4

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Home Twp Library

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 11

Renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Flat River Community Library
Hold reminders sent for the month = 4
Overdue notices sent for the month = 36
Overdue items ineligible for renewal, notices sent for the month = 100
Renewal notices sent for the month = 77
Items eligible for renewal notices sent for the month = 10
Items ineligible for renewal notices sent for the month = 203
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 66
Items eligible for renewal reminder notices sent for the month = 6
Items ineligible for renewal reminder notices sent for the month = 154

Branch:: TCH Reynolds Twp Library
Hold reminders sent for the month = 1
Overdue notices sent for the month = 10
Overdue items ineligible for renewal, notices sent for the month = 21
Renewal notices sent for the month = 18
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 30
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 14

Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Tamarack District Library
Hold reminders sent for the month = 1
Overdue notices sent for the month = 8
Overdue items ineligible for renewal, notices sent for the month = 10
Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 31
Renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Croton Twp Library

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 5

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 3

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Fremont Area Dist Library
Hold reminders sent for the month = 2
Overdue notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 8
Renewal notices sent for the month = 13
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 23
Renewal reminder notices sent for the month = 9
Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Grant Area Dist Library

Overdue notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 12

Items ineligible for renewal notices sent for the month = 22

Renewal reminder notices sent for the month = 10

Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Hesperia Comm Library

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 3

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Newaygo Area District Library

Overdue notices sent for the month = 5

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 15

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 20

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 6

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 10

Branch:: White Cloud Comm Library

Overdue notices sent for the month = 6

Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 8

Renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Allendale Twp Library
Hold reminders sent for the month = 2
Overdue notices sent for the month = 25
Overdue items ineligible for renewal, notices sent for the month = 66
Renewal notices sent for the month = 48
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 130
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 34
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 72

Branch:: Coopersville Area Dist Library
Hold reminders sent for the month = 1
Overdue notices sent for the month = 17
Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 30
Renewal notices sent for the month = 41
Items eligible for renewal notices sent for the month = 12
Items ineligible for renewal notices sent for the month = 68
Items renewed successfully by patrons for the month = 4
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 28
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 45

Branch:: Georgetown Twp Pub Library
Hold reminders sent for the month = 13
Overdue notices sent for the month = 46
Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 55
Overdue items renewed successfully by patrons for the month = 3
Renewal notices sent for the month = 131
Items eligible for renewal notices sent for the month = 12
Items ineligible for renewal notices sent for the month = 283
Items renewed successfully by patrons for the month = 3
Renewal reminder notices sent for the month = 91
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 175

Branch:: Gary Byker Memorial Library
Hold reminders sent for the month = 2
Overdue notices sent for the month = 14
Overdue items ineligible for renewal, notices sent for the month = 17
Renewal notices sent for the month = 30
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 45
Renewal reminder notices sent for the month = 20
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Patmos Library
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 12

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 38

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Loutit District Library

Hold reminders sent for the month = 11

Overdue notices sent for the month = 43

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 76

Renewal notices sent for the month = 102

Items eligible for renewal notices sent for the month = 15

Items ineligible for renewal notices sent for the month = 175

Items renewed successfully by patrons for the month = 7

Renewal reminder notices sent for the month = 72

Items eligible for renewal reminder notices sent for the month = 11

Items ineligible for renewal reminder notices sent for the month = 120

Branch:: Spring Lake Dist Library
Hold reminders sent for the month = 4
Overdue notices sent for the month = 26
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 40
Overdue items renewed successfully by patrons for the month = 1
Renewal notices sent for the month = 44
Items eligible for renewal notices sent for the month = 56
Items renewed successfully by patrons for the month = 4
Items unsuccessfully renewed by patrons for the month = 12
Renewal reminder notices sent for the month = 33
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Howard Miller Public Library
Hold reminders sent for the month = 11
Overdue notices sent for the month = 66
Overdue items eligible for renewal, notices sent for the month = 10
Overdue items ineligible for renewal, notices sent for the month = 126
Overdue items renewed successfully by patrons for the month = 3
Renewal notices sent for the month = 131

Items eligible for renewal notices sent for the month = 11
Items ineligible for renewal notices sent for the month = 252
Items renewed successfully by patrons for the month = 4
Renewal reminder notices sent for the month = 97
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 210

Branch:: Fruitport District Library
Hold reminders sent for the month = 1
Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 10
Renewal notices sent for the month = 6
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 11
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Hackley Public Library
Hold reminders sent for the month = 1
Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 4
Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: White Lake Comm Library

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 10

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 15

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 14

Branch:: MADL Muskegon Twp Br Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 3 Renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 3 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: MADL Dalton Br

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 6

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Egelston Br

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 3

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 16

Renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 6

Branch:: MADL Holton Br
Hold reminders sent for the month = 1
Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 4
Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Muskegon Area Dist Library HQ

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 4

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Norton Shores Br

Hold reminders sent for the month = 6

Overdue notices sent for the month = 20

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 35

Renewal notices sent for the month = 53

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 81

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 26

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 43

Branch:: MADL Montague Br

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 2

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Muskegon Hts Br
Hold reminders sent for the month = 1
Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1
Renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 3
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Ravenna Br Renewal notices sent for the month = 3 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 3 Items renewed successfully by patrons for the month = 1

Branch:: MADL North Muskegon Br Hold reminders sent for the month = 2 Overdue notices sent for the month = 14 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 26
Renewal notices sent for the month = 38
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 59
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 30
Items ineligible for renewal reminder notices sent for the month = 46

Hold reminder notices sent for the month = 107

Overdue notices sent for the month = 604

Overdue items eligible for renewal, notices sent for the month = 59

Overdue items ineligible for renewal, notices sent for the month = 1081

Percentage of overall overdue items where renewal was attempted:: 23.73%

Overdue items renewed successfully by patrons for the month = 11

Percentage of overall overdue items where renewal was successful:: 18.64%

Overdue items unsuccessfully renewed by patrons for the month = 3

Percentage of overall overdue items where renewal failed:: 5.08%

Renewal notices sent for the month = 1506

Items eligible for renewal notices sent for the month = 241

Items ineligible for renewal notices sent for the month = 2685

Percentage of overall items where renewal was attempted:: 40.66%

Items renewed successfully by patrons for the month = 54

Percentage of overall items where renewal was successful:: 22.41%

Items unsuccessfully renewed by patrons for the month = 44

Percentage of overall items where renewal failed:: 18.26%

Renewal reminder notices sent for the month = 1036

Items eligible for renewal reminder notices sent for the month = 91

Items ineligible for renewal reminder notices sent for the month = 1807

=======TOTALS BY BRANCH======

Salem Twp Library sent for the month, this many text notices = 150
Dorr Twp Library sent for the month, this many text notices = 30
Fennville District Library sent for the month, this many text notices = 22
Hopkins District Library sent for the month, this many text notices = 17
Leighton Twp. Library sent for the month, this many text notices = 56
Saugatuck-Douglas Dist Library sent for the month, this many text notices = 24
Henika District Library sent for the month, this many text notices = 28
Freeport District Library sent for the month, this many text notices = 29
Hastings Public Library sent for the month, this many text notices = 27
Thornapple Kellogg Comm. Library sent for the month, this many text notices = 18
Cedar Springs Public Library sent for the month, this many text notices = 69
Sparta Twp. Library sent for the month, this many text notices = 6

Herrick North Branch sent for the month, this many text notices = 151 Herrick Dist Library Main sent for the month, this many text notices = 431 Alvah N Belding Library sent for the month, this many text notices = 20 Ionia Community Library sent for the month, this many text notices = 93 Lake Odessa Comm Library sent for the month, this many text notices = 127 Saranac Public Library sent for the month, this many text notices = 22 Clarksville Area Library sent for the month, this many text notices = 26 Carson City Public Library sent for the month, this many text notices = 9 Home Twp Library sent for the month, this many text notices = 15 Flat River Community Library sent for the month, this many text notices = 183 TCH Reynolds Twp Library sent for the month, this many text notices = 43 Tamarack District Library sent for the month, this many text notices = 35 Croton Twp Library sent for the month, this many text notices = 11 Fremont Area Dist Library sent for the month, this many text notices = 30 Grant Area Dist Library sent for the month, this many text notices = 29 Hesperia Comm Library sent for the month, this many text notices = 5 Newaygo Area District Library sent for the month, this many text notices = 26 White Cloud Comm Library sent for the month, this many text notices = 15 Allendale Twp Library sent for the month, this many text notices = 109 Coopersville Area Dist Library sent for the month, this many text notices = 87 Georgetown Twp Pub Library sent for the month, this many text notices = 281 Gary Byker Memorial Library sent for the month, this many text notices = 66 Patmos Library sent for the month, this many text notices = 21 Loutit District Library sent for the month, this many text notices = 228 Spring Lake Dist Library sent for the month, this many text notices = 107 Howard Miller Public Library sent for the month, this many text notices = 305 Fruitport District Library sent for the month, this many text notices = 15 Hackley Public Library sent for the month, this many text notices = 19 White Lake Comm Library sent for the month, this many text notices = 21 MADL Muskegon Twp Br sent for the month, this many text notices = 7 MADL Dalton Br sent for the month, this many text notices = 10 MADL Egelston Br sent for the month, this many text notices = 17 MADL Holton Br sent for the month, this many text notices = 5 Muskegon Area Dist Library HQ sent for the month, this many text notices = 6 MADL Norton Shores Br sent for the month, this many text notices = 105 MADL Montague Br sent for the month, this many text notices = 4 MADL Muskegon Hts Br sent for the month, this many text notices = 6 MADL Ravenna Br sent for the month, this many text notices = 3 MADL North Muskegon Br sent for the month, this many text notices = 84

Alvah N Belding Library has 28 registered patrons for text notices
Carson City Public Library has 17 registered patrons for text notices
Cedar Springs Public Library has 82 registered patrons for text notices
Clarksville Area Library has 20 registered patrons for text notices

Coopersville Area Dist Library has 75 registered patrons for text notices Croton Twp Library has 7 registered patrons for text notices Crystal Comm Library has 5 registered patrons for text notices Dorr Twp Library has 47 registered patrons for text notices Fennville District Library has 34 registered patrons for text notices Flat River Community Library has 198 registered patrons for text notices Freeport District Library has 27 registered patrons for text notices Fremont Area Dist Library has 52 registered patrons for text notices Fruitport District Library has 43 registered patrons for text notices Gary Byker Memorial Library has 59 registered patrons for text notices Georgetown Twp Pub Library has 292 registered patrons for text notices Grant Area Dist Library has 25 registered patrons for text notices Hackley Public Library has 46 registered patrons for text notices Hastings Public Library has 41 registered patrons for text notices Henika District Library has 22 registered patrons for text notices Herrick Dist Library Main has 364 registered patrons for text notices Herrick North Branch has 127 registered patrons for text notices Hesperia Comm Library has 7 registered patrons for text notices Home Twp Library has 13 registered patrons for text notices Hopkins District Library has 7 registered patrons for text notices Howard Miller Public Library has 196 registered patrons for text notices Ionia Community Library has 124 registered patrons for text notices Lake Odessa Comm Library has 150 registered patrons for text notices Lakeland Library Cooperative has 2 registered patrons for text notices Leighton Twp. Library has 91 registered patrons for text notices Loutit District Library has 239 registered patrons for text notices MADL Dalton Br has 23 registered patrons for text notices MADL Egelston Br has 21 registered patrons for text notices MADL Holton Br has 5 registered patrons for text notices MADL Montague Br has 7 registered patrons for text notices MADL Muskegon Hts Br has 2 registered patrons for text notices MADL Muskegon Twp Br has 6 registered patrons for text notices MADL North Muskegon Br has 94 registered patrons for text notices MADL Norton Shores Br has 205 registered patrons for text notices MADL Ravenna Br has 15 registered patrons for text notices Muskegon Area Dist Library HQ has 3 registered patrons for text notices Newaygo Area District Library has 47 registered patrons for text notices Patmos Library has 20 registered patrons for text notices Salem Twp Library has 92 registered patrons for text notices Saranac Public Library has 41 registered patrons for text notices Saugatuck-Douglas Dist Library has 26 registered patrons for text notices Sparta Twp. Library has 9 registered patrons for text notices Spring Lake Dist Library has 75 registered patrons for text notices Tamarack District Library has 65 registered patrons for text notices TCH Reynolds Twp Library has 52 registered patrons for text notices Thornapple Kellogg Comm. Library has 56 registered patrons for text notices White Cloud Comm Library has 25 registered patrons for text notices White Lake Comm Library has 39 registered patrons for text notices

======FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=======

ADDCARD was used 53 times.

ANNOUNCEMENT was used 1 times.

ANNOUNCEMENTS was used 2 times.

CLOSURE was used 2 times.

DROPCARD was used 1 times.

FEE was used 7 times.

FINES was used 4 times.

HELP was used 12 times.

HL was used 17 times.

HOLD was used 13 times.

IOWEU was used 9 times.

LIST was used 2 times.

MYBOOK was used 349 times.

MYCARD was used 14 times.

NEWPASS was used 6 times.

OA was used 18 times.

OI was used 30 times.

OK was used 7 times.

OL was used 9 times.

OVERDUE was used 6 times.

OW was used 1 times.

RA was used 94 times.

RENEW was used 35 times.

RHL was used 39 times.

RI was used 101 times.

RL was used 66 times.

SWITCHPHONE was used 1 times.

THANK was used 1 times.