

## SHOUTBOMB REPORT

June, 2019

Total registered users = 3317

Total registered barcodes = 3702

Total registered users for text notices is 3317

Registered users the last month = 167

Salem Twp Library signed up 2 patron(s) for text notices the last month  
Fennville District Library signed up 4 patron(s) for text notices the last month  
Leighton Twp. Library signed up 3 patron(s) for text notices the last month  
Saugatuck-Douglas Dist Library signed up 2 patron(s) for text notices the last month  
Henika District Library signed up 1 patron(s) for text notices the last month  
Hastings Public Library signed up 2 patron(s) for text notices the last month  
Thornapple Kellogg Comm. Library signed up 3 patron(s) for text notices the last month  
Cedar Springs Public Library signed up 1 patron(s) for text notices the last month  
Herrick North Branch signed up 4 patron(s) for text notices the last month  
Herrick Dist Library Main signed up 16 patron(s) for text notices the last month  
Alvah N Belding Library signed up 3 patron(s) for text notices the last month  
Ionia Community Library signed up 24 patron(s) for text notices the last month  
Lake Odessa Comm Library signed up 5 patron(s) for text notices the last month  
Saranac Public Library signed up 1 patron(s) for text notices the last month  
Carson City Public Library signed up 1 patron(s) for text notices the last month  
Flat River Community Library signed up 6 patron(s) for text notices the last month  
TCH Reynolds Twp Library signed up 2 patron(s) for text notices the last month  
Tamarack District Library signed up 3 patron(s) for text notices the last month  
Fremont Area Dist Library signed up 1 patron(s) for text notices the last month  
Grant Area Dist Library signed up 1 patron(s) for text notices the last month  
Newaygo Area District Library signed up 1 patron(s) for text notices the last month  
Allendale Twp Library signed up 2 patron(s) for text notices the last month  
Coopersville Area Dist Library signed up 7 patron(s) for text notices the last month  
Georgetown Twp Pub Library signed up 9 patron(s) for text notices the last month  
Gary Byker Memorial Library signed up 3 patron(s) for text notices the last month  
Loutit District Library signed up 13 patron(s) for text notices the last month  
Spring Lake Dist Library signed up 3 patron(s) for text notices the last month  
Howard Miller Public Library signed up 16 patron(s) for text notices the last month  
Fruitport District Library signed up 2 patron(s) for text notices the last month  
Hackley Public Library signed up 2 patron(s) for text notices the last month  
White Lake Comm Library signed up 1 patron(s) for text notices the last month  
MADL Egelston Br signed up 1 patron(s) for text notices the last month  
MADL Norton Shores Br signed up 17 patron(s) for text notices the last month  
MADL North Muskegon Br signed up 6 patron(s) for text notices the last month

Branch:: Salem Twp Library

Hold notices sent for the month = 59

Hold reminders sent for the month = 10

Overdue notices sent for the month = 24  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 50  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 66  
Items eligible for renewal notices sent for the month = 53  
Items ineligible for renewal notices sent for the month = 96  
Items renewed successfully by patrons for the month = 9  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 39  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 55

Branch:: Dorr Twp Library

Hold notices sent for the month = 15  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 7  
Overdue items ineligible for renewal, notices sent for the month = 7  
Renewal notices sent for the month = 14  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 17  
Renewal reminder notices sent for the month = 9  
Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Fennville District Library

Hold notices sent for the month = 15  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 9  
Overdue items ineligible for renewal, notices sent for the month = 15  
Renewal notices sent for the month = 15  
Items eligible for renewal notices sent for the month = 14  
Items ineligible for renewal notices sent for the month = 29  
Items renewed successfully by patrons for the month = 14  
Renewal reminder notices sent for the month = 10  
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Hopkins District Library

Hold notices sent for the month = 8  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1  
Overdue items eligible for renewal, notices sent for the month = 1  
Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 3  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Leighton Twp. Library  
Hold notices sent for the month = 34  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 12  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 21  
Renewal notices sent for the month = 28  
Items ineligible for renewal notices sent for the month = 48  
Renewal reminder notices sent for the month = 22  
Items ineligible for renewal reminder notices sent for the month = 38

Branch:: Saugatuck-Douglas Dist Library  
Hold notices sent for the month = 35  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 3  
Renewal notices sent for the month = 10  
Items ineligible for renewal notices sent for the month = 10  
Renewal reminder notices sent for the month = 8  
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Henika District Library  
Hold notices sent for the month = 8  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 16  
Renewal notices sent for the month = 7  
Items ineligible for renewal notices sent for the month = 17  
Renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Freeport District Library

Hold notices sent for the month = 11

Hold reminders sent for the month = 1

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 11

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 14

Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Hastings Public Library

Hold notices sent for the month = 18

Hold reminders sent for the month = 4

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 17

Items ineligible for renewal notices sent for the month = 7

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 15

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Thornapple Kellogg Comm. Library

Hold notices sent for the month = 13

Hold reminders sent for the month = 4

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 10

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 22

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Cedar Springs Public Library  
Hold notices sent for the month = 34  
Hold reminders sent for the month = 7

Overdue notices sent for the month = 8  
Overdue items ineligible for renewal, notices sent for the month = 19  
Renewal notices sent for the month = 18  
Items ineligible for renewal notices sent for the month = 42  
Renewal reminder notices sent for the month = 13  
Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Sparta Twp. Library  
Hold notices sent for the month = 4  
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 3  
Renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Herrick North Branch  
Hold notices sent for the month = 110  
Hold reminders sent for the month = 38

Overdue notices sent for the month = 37  
Overdue items eligible for renewal, notices sent for the month = 7  
Overdue items ineligible for renewal, notices sent for the month = 97  
Overdue items renewed successfully by patrons for the month = 2  
Overdue items unsuccessfully renewed by patrons for the month = 4  
Renewal notices sent for the month = 56  
Items eligible for renewal notices sent for the month = 21  
Items ineligible for renewal notices sent for the month = 87  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 4  
Renewal reminder notices sent for the month = 36  
Items eligible for renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 62

Branch:: Herrick Dist Library Main  
Hold notices sent for the month = 397

Hold reminders sent for the month = 106

Overdue notices sent for the month = 65

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 112

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 171

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 385

Items renewed successfully by patrons for the month = 6

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 98

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 170

Branch:: Alvah N Belding Library

Hold notices sent for the month = 15

Hold reminders sent for the month = 2

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 8

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Ionia Community Library

Hold notices sent for the month = 66

Hold reminders sent for the month = 18

Overdue notices sent for the month = 10

Overdue items eligible for renewal, notices sent for the month = 10

Overdue items ineligible for renewal, notices sent for the month = 8

Overdue items unsuccessfully renewed by patrons for the month = 5

Renewal notices sent for the month = 36

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 39

Renewal reminder notices sent for the month = 21

Items eligible for renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Lake Odessa Comm Library  
Hold notices sent for the month = 44  
Hold reminders sent for the month = 4

Overdue notices sent for the month = 17  
Overdue items eligible for renewal, notices sent for the month = 19  
Overdue items ineligible for renewal, notices sent for the month = 14  
Overdue items unsuccessfully renewed by patrons for the month = 7  
Renewal notices sent for the month = 77  
Items eligible for renewal notices sent for the month = 45  
Items ineligible for renewal notices sent for the month = 124  
Items unsuccessfully renewed by patrons for the month = 13  
Renewal reminder notices sent for the month = 43  
Items eligible for renewal reminder notices sent for the month = 18  
Items ineligible for renewal reminder notices sent for the month = 66

Branch:: Saranac Public Library  
Hold notices sent for the month = 28  
Hold reminders sent for the month = 11

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 3  
Overdue items renewed successfully by patrons for the month = 2  
Renewal notices sent for the month = 13  
Items ineligible for renewal notices sent for the month = 20  
Renewal reminder notices sent for the month = 7  
Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Clarksville Area Library  
Hold notices sent for the month = 14  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2  
Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 31  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Lakeland Library Cooperative  
Renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Carson City Public Library  
Hold notices sent for the month = 11  
Hold reminders sent for the month = 7

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 5  
Renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Crystal Comm Library  
Hold notices sent for the month = 1  
Hold reminders sent for the month = 1

Branch:: Home Twp Library  
Hold notices sent for the month = 9

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1  
Renewal notices sent for the month = 6  
Items ineligible for renewal notices sent for the month = 6  
Renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Flat River Community Library  
Hold notices sent for the month = 119  
Hold reminders sent for the month = 22

Overdue notices sent for the month = 34  
Overdue items eligible for renewal, notices sent for the month = 12  
Overdue items ineligible for renewal, notices sent for the month = 56



Overdue items unsuccessfully renewed by patrons for the month = 5  
Renewal notices sent for the month = 85  
Items eligible for renewal notices sent for the month = 19  
Items ineligible for renewal notices sent for the month = 163  
Items renewed successfully by patrons for the month = 3  
Items unsuccessfully renewed by patrons for the month = 4  
Renewal reminder notices sent for the month = 54  
Items eligible for renewal reminder notices sent for the month = 10  
Items ineligible for renewal reminder notices sent for the month = 100

Branch:: TCH Reynolds Twp Library  
Hold notices sent for the month = 26  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 9  
Overdue items ineligible for renewal, notices sent for the month = 24  
Renewal notices sent for the month = 21  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 47  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 13  
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Tamarack District Library  
Hold notices sent for the month = 24  
Hold reminders sent for the month = 7

Overdue notices sent for the month = 16  
Overdue items ineligible for renewal, notices sent for the month = 24  
Renewal notices sent for the month = 19  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 25  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 16  
Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Croton Twp Library  
Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1  
Renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Fremont Area Dist Library  
Hold notices sent for the month = 54  
Hold reminders sent for the month = 10

Overdue notices sent for the month = 8  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 16  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 13  
Items ineligible for renewal notices sent for the month = 26  
Renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Grant Area Dist Library  
Hold notices sent for the month = 12  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 12  
Renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 17  
Renewal reminder notices sent for the month = 7  
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Hesperia Comm Library  
Hold notices sent for the month = 2

Renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 5

Branch:: Newaygo Area District Library  
Hold notices sent for the month = 23  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1  
Renewal notices sent for the month = 6  
Items ineligible for renewal notices sent for the month = 9  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: White Cloud Comm Library  
Hold notices sent for the month = 7

Overdue notices sent for the month = 6  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 14  
Renewal notices sent for the month = 15  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 35  
Renewal reminder notices sent for the month = 12  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Allendale Twp Library  
Hold notices sent for the month = 91  
Hold reminders sent for the month = 23

Overdue notices sent for the month = 23  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 66  
Renewal notices sent for the month = 52  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 145  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 39  
Items ineligible for renewal reminder notices sent for the month = 75

Branch:: Coopersville Area Dist Library  
Hold notices sent for the month = 59  
Hold reminders sent for the month = 10

Overdue notices sent for the month = 18  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 30  
Renewal notices sent for the month = 34  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 48  
Items renewed successfully by patrons for the month = 3  
Renewal reminder notices sent for the month = 24  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 36

Branch:: Georgetown Twp Pub Library  
Hold notices sent for the month = 254  
Hold reminders sent for the month = 75

Overdue notices sent for the month = 27  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 36  
Renewal notices sent for the month = 135  
Items eligible for renewal notices sent for the month = 16  
Items ineligible for renewal notices sent for the month = 271  
Items renewed successfully by patrons for the month = 6  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 80  
Items eligible for renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 166

Branch:: Gary Byker Memorial Library  
Hold notices sent for the month = 36  
Hold reminders sent for the month = 9

Overdue notices sent for the month = 15  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 22  
Renewal notices sent for the month = 36  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 51  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 19  
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Patmos Library  
Hold notices sent for the month = 14  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 17  
Renewal notices sent for the month = 13  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 36  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 9  
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Loutit District Library

Hold notices sent for the month = 203

Hold reminders sent for the month = 61

Overdue notices sent for the month = 43

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 70

Renewal notices sent for the month = 102

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 192

Items renewed successfully by patrons for the month = 3

Renewal reminder notices sent for the month = 77

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 143

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 70

Hold reminders sent for the month = 8

Overdue notices sent for the month = 15

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 29

Renewal notices sent for the month = 36

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 73

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 18

Items ineligible for renewal reminder notices sent for the month = 36

Branch:: Howard Miller Public Library

Hold notices sent for the month = 194

Hold reminders sent for the month = 45

Overdue notices sent for the month = 36

Overdue items ineligible for renewal, notices sent for the month = 53

Renewal notices sent for the month = 102

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 182

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 65

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 116

Branch:: Fruitport District Library  
Hold notices sent for the month = 12  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 5  
Renewal notices sent for the month = 10  
Items ineligible for renewal notices sent for the month = 33  
Renewal reminder notices sent for the month = 7  
Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Hackley Public Library  
Hold notices sent for the month = 30  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 9  
Overdue items ineligible for renewal, notices sent for the month = 18  
Renewal notices sent for the month = 20  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 52  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 12  
Items ineligible for renewal reminder notices sent for the month = 31

Branch:: White Lake Comm Library  
Hold notices sent for the month = 17  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 4  
Renewal notices sent for the month = 13  
Items ineligible for renewal notices sent for the month = 16  
Renewal reminder notices sent for the month = 10  
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: MADL Muskegon Twp Br  
Hold notices sent for the month = 8

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2  
Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 3  
Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Dalton Br

Hold notices sent for the month = 14

Hold reminders sent for the month = 2

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 7

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Egelston Br

Hold notices sent for the month = 19

Hold reminders sent for the month = 3

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 3

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Holton Br

Hold notices sent for the month = 3

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 2

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 3

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Muskegon Area Dist Library HQ

Hold notices sent for the month = 1

Hold reminders sent for the month = 2

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 2  
Renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 3  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Norton Shores Br  
Hold notices sent for the month = 161  
Hold reminders sent for the month = 33

Overdue notices sent for the month = 22  
Overdue items ineligible for renewal, notices sent for the month = 53  
Renewal notices sent for the month = 51  
Items eligible for renewal notices sent for the month = 16  
Items ineligible for renewal notices sent for the month = 80  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 12  
Renewal reminder notices sent for the month = 31  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 50

Branch:: MADL Montague Br  
Hold notices sent for the month = 1  
Hold reminders sent for the month = 1

Renewal notices sent for the month = 2  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 2  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Muskegon Hts Br  
Hold notices sent for the month = 11  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1  
Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 2  
Renewal reminder notices sent for the month = 2



Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Ravenna Br

Hold notices sent for the month = 3

Hold reminders sent for the month = 1

Branch:: MADL North Muskegon Br

Hold notices sent for the month = 56

Hold reminders sent for the month = 19

Overdue notices sent for the month = 15

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 32

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 29

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 41

Renewal reminder notices sent for the month = 21

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 27

=====TOTALS=====

Hold notices sent for the month = 2473

Hold reminder notices sent for the month = 602

Overdue notices sent for the month = 548

Overdue items eligible for renewal, notices sent for the month = 83

Overdue items ineligible for renewal, notices sent for the month = 986

Percentage of overall overdue items where renewal was attempted:: 37.35%

Overdue items renewed successfully by patrons for the month = 9

Percentage of overall overdue items where renewal was successful:: 10.84%

Overdue items unsuccessfully renewed by patrons for the month = 22

Percentage of overall overdue items where renewal failed:: 26.51%

Renewal notices sent for the month = 1400

Items eligible for renewal notices sent for the month = 259

Items ineligible for renewal notices sent for the month = 2578

Percentage of overall items where renewal was attempted:: 40.15%

Items renewed successfully by patrons for the month = 61

Percentage of overall items where renewal was successful:: 23.55%

Items unsuccessfully renewed by patrons for the month = 43

Percentage of overall items where renewal failed:: 16.60%

Renewal reminder notices sent for the month = 889

Items eligible for renewal reminder notices sent for the month = 86  
Items ineligible for renewal reminder notices sent for the month = 1546

=====TOTALS BY BRANCH=====

Salem Twp Library sent for the month, this many text notices = 198  
Dorr Twp Library sent for the month, this many text notices = 48  
Fennville District Library sent for the month, this many text notices = 52  
Hopkins District Library sent for the month, this many text notices = 15  
Leighton Twp. Library sent for the month, this many text notices = 99  
Saugatuck-Douglas Dist Library sent for the month, this many text notices = 62  
Henika District Library sent for the month, this many text notices = 29  
Freeport District Library sent for the month, this many text notices = 38  
Hastings Public Library sent for the month, this many text notices = 40  
Thornapple Kellogg Comm. Library sent for the month, this many text notices = 33  
Cedar Springs Public Library sent for the month, this many text notices = 80  
Sparta Twp. Library sent for the month, this many text notices = 9  
Herrick North Branch sent for the month, this many text notices = 277  
Herrick Dist Library Main sent for the month, this many text notices = 837  
Alvah N Belding Library sent for the month, this many text notices = 39  
Ionia Community Library sent for the month, this many text notices = 151  
Lake Odessa Comm Library sent for the month, this many text notices = 185  
Saranac Public Library sent for the month, this many text notices = 63  
Clarksville Area Library sent for the month, this many text notices = 40  
Lakeland Library Cooperative sent for the month, this many text notices = 2  
Carson City Public Library sent for the month, this many text notices = 21  
Crystal Comm Library sent for the month, this many text notices = 2  
Home Twp Library sent for the month, this many text notices = 19  
Flat River Community Library sent for the month, this many text notices = 314  
TCH Reynolds Twp Library sent for the month, this many text notices = 74  
Tamarack District Library sent for the month, this many text notices = 82  
Croton Twp Library sent for the month, this many text notices = 3  
Fremont Area Dist Library sent for the month, this many text notices = 90  
Grant Area Dist Library sent for the month, this many text notices = 39  
Hesperia Comm Library sent for the month, this many text notices = 5  
Newaygo Area District Library sent for the month, this many text notices = 38  
White Cloud Comm Library sent for the month, this many text notices = 40  
Allendale Twp Library sent for the month, this many text notices = 228  
Coopersville Area Dist Library sent for the month, this many text notices = 145  
Georgetown Twp Pub Library sent for the month, this many text notices = 571  
Gary Byker Memorial Library sent for the month, this many text notices = 115  
Patmos Library sent for the month, this many text notices = 44  
Loutit District Library sent for the month, this many text notices = 486  
Spring Lake Dist Library sent for the month, this many text notices = 147  
Howard Miller Public Library sent for the month, this many text notices = 442  
Fruitport District Library sent for the month, this many text notices = 36

Hackley Public Library sent for the month, this many text notices = 76  
 White Lake Comm Library sent for the month, this many text notices = 47  
 MADL Muskegon Twp Br sent for the month, this many text notices = 13  
 MADL Dalton Br sent for the month, this many text notices = 25  
 MADL Egelston Br sent for the month, this many text notices = 28  
 MADL Holton Br sent for the month, this many text notices = 8  
 Muskegon Area Dist Library HQ sent for the month, this many text notices = 10  
 MADL Norton Shores Br sent for the month, this many text notices = 298  
 MADL Montague Br sent for the month, this many text notices = 6  
 MADL Muskegon Hts Br sent for the month, this many text notices = 19  
 MADL Ravenna Br sent for the month, this many text notices = 4  
 MADL North Muskegon Br sent for the month, this many text notices = 140

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 61 registered patrons for text notices  
 Alvah N Belding Library has 27 registered patrons for text notices  
 Carson City Public Library has 16 registered patrons for text notices  
 Cedar Springs Public Library has 78 registered patrons for text notices  
 Clarksville Area Library has 20 registered patrons for text notices  
 Coopersville Area Dist Library has 73 registered patrons for text notices  
 Croton Twp Library has 7 registered patrons for text notices  
 Crystal Comm Library has 5 registered patrons for text notices  
 Dorr Twp Library has 46 registered patrons for text notices  
 Fennville District Library has 33 registered patrons for text notices  
 Flat River Community Library has 197 registered patrons for text notices  
 Freeport District Library has 26 registered patrons for text notices  
 Fremont Area Dist Library has 51 registered patrons for text notices  
 Fruitport District Library has 40 registered patrons for text notices  
 Gary Byker Memorial Library has 59 registered patrons for text notices  
 Georgetown Twp Pub Library has 277 registered patrons for text notices  
 Grant Area Dist Library has 24 registered patrons for text notices  
 Hackley Public Library has 44 registered patrons for text notices  
 Hastings Public Library has 37 registered patrons for text notices  
 Henika District Library has 22 registered patrons for text notices  
 Herrick Dist Library Main has 356 registered patrons for text notices  
 Herrick North Branch has 126 registered patrons for text notices  
 Hesperia Comm Library has 7 registered patrons for text notices  
 Home Twp Library has 12 registered patrons for text notices  
 Hopkins District Library has 7 registered patrons for text notices  
 Howard Miller Public Library has 189 registered patrons for text notices  
 Ionia Community Library has 118 registered patrons for text notices  
 Lake Odessa Comm Library has 143 registered patrons for text notices  
 Lakeland Library Cooperative has 2 registered patrons for text notices  
 Leighton Twp. Library has 86 registered patrons for text notices  
 Loutit District Library has 235 registered patrons for text notices  
 MADL Dalton Br has 22 registered patrons for text notices

MADL Egelston Br has 20 registered patrons for text notices  
MADL Holton Br has 5 registered patrons for text notices  
MADL Montague Br has 7 registered patrons for text notices  
MADL Muskegon Hts Br has 2 registered patrons for text notices  
MADL Muskegon Twp Br has 6 registered patrons for text notices  
MADL North Muskegon Br has 88 registered patrons for text notices  
MADL Norton Shores Br has 188 registered patrons for text notices  
MADL Ravenna Br has 15 registered patrons for text notices  
Muskegon Area Dist Library HQ has 3 registered patrons for text notices  
Newaygo Area District Library has 45 registered patrons for text notices  
Patmos Library has 19 registered patrons for text notices  
Salem Twp Library has 92 registered patrons for text notices  
Saranac Public Library has 40 registered patrons for text notices  
Saugatuck-Douglas Dist Library has 26 registered patrons for text notices  
Sparta Twp. Library has 9 registered patrons for text notices  
Spring Lake Dist Library has 75 registered patrons for text notices  
Tamarack District Library has 65 registered patrons for text notices  
TCH Reynolds Twp Library has 51 registered patrons for text notices  
Thornapple Kellogg Comm. Library has 56 registered patrons for text notices  
White Cloud Comm Library has 25 registered patrons for text notices  
White Lake Comm Library has 34 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 41 times.  
ADDCARDS was used 1 times.  
ALL was used 1 times.  
ANNOUNCEMENTS was used 5 times.  
CLOSURE was used 1 times.  
FEE was used 9 times.  
FINES was used 2 times.  
HELP was used 22 times.  
HL was used 46 times.  
HOLD was used 11 times.  
IOWEU was used 6 times.  
MYBOOK was used 253 times.  
MYCARD was used 2 times.  
NEWPASS was used 3 times.  
OA was used 18 times.  
OI was used 22 times.  
OK was used 14 times.  
OL was used 5 times.  
OVERDUE was used 2 times.  
RA was used 76 times.  
RENEW was used 33 times.  
RHL was used 91 times.

RI was used 82 times.

RL was used 42 times.

STOP was used 1 times.

SWITCHPHONE was used 1 times.

THANK was used 4 times.

THANKS was used 5 times.