

## Shoutbomb Report November 2019

Total registered users = 3796  
Total registered barcodes = 4250  
Total registered users for text notices is 3796  
Registered users the last month = 85

Fennville District Library signed up 2 patron(s) for text notices the last month  
Hopkins District Library signed up 1 patron(s) for text notices the last month  
Leighton Twp. Library signed up 1 patron(s) for text notices the last month  
Saugatuck-Douglas Dist Library signed up 5 patron(s) for text notices the last month  
Freeport District Library signed up 1 patron(s) for text notices the last month  
Thornapple Kellogg Comm. Library signed up 3 patron(s) for text notices the last month  
Cedar Springs Public Library signed up 5 patron(s) for text notices the last month  
Sparta Twp. Library signed up 1 patron(s) for text notices the last month  
Herrick North Branch signed up 2 patron(s) for text notices the last month  
Herrick Dist Library Main signed up 10 patron(s) for text notices the last month  
Ionia Community Library signed up 2 patron(s) for text notices the last month  
Lake Odessa Comm Library signed up 2 patron(s) for text notices the last month  
Flat River Community Library signed up 2 patron(s) for text notices the last month  
TCH Reynolds Twp Library signed up 1 patron(s) for text notices the last month  
Tamarack District Library signed up 1 patron(s) for text notices the last month  
Fremont Area Dist Library signed up 2 patron(s) for text notices the last month  
Newaygo Area District Library signed up 4 patron(s) for text notices the last month  
Allendale Twp Library signed up 6 patron(s) for text notices the last month  
Georgetown Twp Pub Library signed up 11 patron(s) for text notices the last month  
Gary Byker Memorial Library signed up 2 patron(s) for text notices the last month  
Loutit District Library signed up 2 patron(s) for text notices the last month  
Spring Lake Dist Library signed up 2 patron(s) for text notices the last month  
Howard Miller Public Library signed up 5 patron(s) for text notices the last month  
Hackley Public Library signed up 2 patron(s) for text notices the last month  
White Lake Comm Library signed up 1 patron(s) for text notices the last month  
MADL Norton Shores Br signed up 6 patron(s) for text notices the last month  
MADL North Muskegon Br signed up 3 patron(s) for text notices the last month

Branch: MADL North Muskegon Br  
Hold notices sent for the month = 76  
Hold reminders sent for the month = 15

Overdue notices sent for the month = 18  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 36  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 47  
Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 94  
Items renewed successfully by patrons for the month = 3  
Renewal reminder notices sent for the month = 41  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 82

Branch:: MADL Ravenna Br  
Hold notices sent for the month = 7  
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 6  
Renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 7  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Muskegon Hts Br  
Hold notices sent for the month = 13  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 2  
Renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 6  
Renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: MADL Montague Br  
Hold notices sent for the month = 8

Renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 5  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Norton Shores Br  
Hold notices sent for the month = 193  
Hold reminders sent for the month = 44

Overdue notices sent for the month = 38  
Overdue items eligible for renewal, notices sent for the month = 6

Overdue items ineligible for renewal, notices sent for the month = 115  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 78  
Items eligible for renewal notices sent for the month = 15  
Items ineligible for renewal notices sent for the month = 185  
Items renewed successfully by patrons for the month = 3  
Items unsuccessfully renewed by patrons for the month = 4  
Renewal reminder notices sent for the month = 51  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 145

Branch:: Muskegon Area Dist Library HQ  
Hold notices sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 2  
Renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 12  
Renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: MADL Holton Br  
Hold notices sent for the month = 19  
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2  
Renewal notices sent for the month = 9  
Items ineligible for renewal notices sent for the month = 13  
Renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: MADL Egelston Br  
Hold notices sent for the month = 13  
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1  
Renewal notices sent for the month = 6  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 9  
Renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: MADL Dalton Br

Hold notices sent for the month = 18

Hold reminders sent for the month = 5

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 7

Renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 12

Hold reminders sent for the month = 1

Overdue notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 6

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: White Lake Comm Library

Hold notices sent for the month = 51

Hold reminders sent for the month = 18

Overdue notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = 12

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 24

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 11

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 34

Branch:: Hackley Public Library

Hold notices sent for the month = 30

Hold reminders sent for the month = 2

Overdue notices sent for the month = 8

Overdue items ineligible for renewal, notices sent for the month = 10  
Renewal notices sent for the month = 25  
Items ineligible for renewal notices sent for the month = 56  
Renewal reminder notices sent for the month = 15  
Items ineligible for renewal reminder notices sent for the month = 28

Branch:: Fruitport District Library  
Hold notices sent for the month = 15  
Hold reminders sent for the month = 7

Overdue notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 8  
Renewal notices sent for the month = 13  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 14  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 10  
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Howard Miller Public Library  
Hold notices sent for the month = 190  
Hold reminders sent for the month = 48

Overdue notices sent for the month = 46  
Overdue items eligible for renewal, notices sent for the month = 16  
Overdue items ineligible for renewal, notices sent for the month = 65  
Overdue items renewed successfully by patrons for the month = 2  
Overdue items unsuccessfully renewed by patrons for the month = 5  
Renewal notices sent for the month = 115  
Items eligible for renewal notices sent for the month = 46  
Items ineligible for renewal notices sent for the month = 229  
Items renewed successfully by patrons for the month = 3  
Items unsuccessfully renewed by patrons for the month = 25  
Renewal reminder notices sent for the month = 79  
Items eligible for renewal reminder notices sent for the month = 12  
Items ineligible for renewal reminder notices sent for the month = 130

Branch:: Spring Lake Dist Library  
Hold notices sent for the month = 71  
Hold reminders sent for the month = 9

Overdue notices sent for the month = 20  
Overdue items ineligible for renewal, notices sent for the month = 31

Renewal notices sent for the month = 40  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 64  
Items renewed successfully by patrons for the month = 2  
Renewal reminder notices sent for the month = 29  
Items ineligible for renewal reminder notices sent for the month = 37

Branch:: Loutit District Library

Hold notices sent for the month = 140  
Hold reminders sent for the month = 40

Overdue notices sent for the month = 77  
Overdue items eligible for renewal, notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 205  
Overdue items renewed successfully by patrons for the month = 2  
Renewal notices sent for the month = 124  
Items eligible for renewal notices sent for the month = 12  
Items ineligible for renewal notices sent for the month = 238  
Items renewed successfully by patrons for the month = 6  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 97  
Items eligible for renewal reminder notices sent for the month = 10  
Items ineligible for renewal reminder notices sent for the month = 169

Branch:: Patmos Library

Hold notices sent for the month = 20  
Hold reminders sent for the month = 11

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 4  
Renewal notices sent for the month = 15  
Items ineligible for renewal notices sent for the month = 25  
Renewal reminder notices sent for the month = 9  
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Gary Byker Memorial Library

Hold notices sent for the month = 53  
Hold reminders sent for the month = 12

Overdue notices sent for the month = 11  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 16  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 24  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 46  
Renewal reminder notices sent for the month = 11  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Georgetown Twp Pub Library  
Hold notices sent for the month = 261  
Hold reminders sent for the month = 72

Overdue notices sent for the month = 45  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 61  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 117  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 213  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 87  
Items ineligible for renewal reminder notices sent for the month = 145

Branch:: Coopersville Area Dist Library  
Hold notices sent for the month = 47  
Hold reminders sent for the month = 8

Overdue notices sent for the month = 14  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 37  
Renewal notices sent for the month = 33  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 71  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 23  
Items ineligible for renewal reminder notices sent for the month = 51

Branch:: Allendale Twp Library  
Hold notices sent for the month = 79  
Hold reminders sent for the month = 19

Overdue notices sent for the month = 21  
Overdue items ineligible for renewal, notices sent for the month = 37  
Renewal notices sent for the month = 55

Items ineligible for renewal notices sent for the month = 142  
Renewal reminder notices sent for the month = 45  
Items ineligible for renewal reminder notices sent for the month = 95

Branch:: White Cloud Comm Library  
Hold notices sent for the month = 2

Overdue notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 9  
Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 18  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 7  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Newaygo Area District Library  
Hold notices sent for the month = 28

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 6  
Renewal notices sent for the month = 19  
Items eligible for renewal notices sent for the month = 10  
Items ineligible for renewal notices sent for the month = 23  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 12  
Items eligible for renewal reminder notices sent for the month = 7  
Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Hesperia Comm Library  
Hold notices sent for the month = 6

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 3  
Renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 7  
Renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Grant Area Dist Library  
Hold notices sent for the month = 14

Hold reminders sent for the month = 9

Overdue notices sent for the month = 6

Overdue items ineligible for renewal, notices sent for the month = 20

Renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 23

Renewal reminder notices sent for the month = 9

Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Fremont Area Dist Library

Hold notices sent for the month = 30

Hold reminders sent for the month = 3

Overdue notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 25

Items eligible for renewal notices sent for the month = 22

Items ineligible for renewal notices sent for the month = 39

Items unsuccessfully renewed by patrons for the month = 10

Renewal reminder notices sent for the month = 15

Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Croton Twp Library

Hold notices sent for the month = 3

Hold reminders sent for the month = 2

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 9

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Tamarack District Library

Hold notices sent for the month = 26

Hold reminders sent for the month = 4

Overdue notices sent for the month = 13

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 17

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 45

Renewal reminder notices sent for the month = 13  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 26

Branch:: TCH Reynolds Twp Library  
Hold notices sent for the month = 35  
Hold reminders sent for the month = 9

Overdue notices sent for the month = 13  
Overdue items ineligible for renewal, notices sent for the month = 37  
Renewal notices sent for the month = 16  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 34  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 10  
Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Flat River Community Library  
Hold notices sent for the month = 114  
Hold reminders sent for the month = 25

Overdue notices sent for the month = 47  
Overdue items eligible for renewal, notices sent for the month = 11  
Overdue items ineligible for renewal, notices sent for the month = 249  
Overdue items renewed successfully by patrons for the month = 1  
Overdue items unsuccessfully renewed by patrons for the month = 2  
Renewal notices sent for the month = 88  
Items eligible for renewal notices sent for the month = 25  
Items ineligible for renewal notices sent for the month = 233  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 5  
Renewal reminder notices sent for the month = 65  
Items eligible for renewal reminder notices sent for the month = 15  
Items ineligible for renewal reminder notices sent for the month = 131

Branch:: Home Twp Library  
Hold notices sent for the month = 3

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1  
Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 2  
Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Crystal Comm Library

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 1

Branch:: Carson City Public Library

Hold notices sent for the month = 23

Hold reminders sent for the month = 4

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 6

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 8

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Clarksville Area Library

Hold notices sent for the month = 12

Hold reminders sent for the month = 3

Overdue notices sent for the month = 12

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 21

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 15

Renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Saranac Public Library

Hold notices sent for the month = 15

Hold reminders sent for the month = 2

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 17

Items ineligible for renewal notices sent for the month = 25

Renewal reminder notices sent for the month = 13  
Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Lake Odessa Comm Library  
Hold notices sent for the month = 26  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 19  
Overdue items eligible for renewal, notices sent for the month = 14  
Overdue items ineligible for renewal, notices sent for the month = 19  
Overdue items renewed successfully by patrons for the month = 1  
Renewal notices sent for the month = 53  
Items eligible for renewal notices sent for the month = 32  
Items ineligible for renewal notices sent for the month = 87  
Renewal reminder notices sent for the month = 43  
Items eligible for renewal reminder notices sent for the month = 29  
Items ineligible for renewal reminder notices sent for the month = 61

Branch:: Ionia Community Library  
Hold notices sent for the month = 70  
Hold reminders sent for the month = 11

Overdue notices sent for the month = 15  
Overdue items ineligible for renewal, notices sent for the month = 25  
Renewal notices sent for the month = 38  
Items eligible for renewal notices sent for the month = 10  
Items ineligible for renewal notices sent for the month = 43  
Renewal reminder notices sent for the month = 26  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 36

Branch:: Alvah N Belding Library  
Hold notices sent for the month = 11  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 3  
Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 7  
Items ineligible for renewal notices sent for the month = 8  
Renewal reminder notices sent for the month = 4  
Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Herrick Dist Library Main

Hold notices sent for the month = 449

Hold reminders sent for the month = 109

Overdue notices sent for the month = 88

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 186

Overdue items renewed successfully by patrons for the month = 2

Renewal notices sent for the month = 215

Items eligible for renewal notices sent for the month = 24

Items ineligible for renewal notices sent for the month = 361

Items renewed successfully by patrons for the month = 6

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 142

Items eligible for renewal reminder notices sent for the month = 10

Items ineligible for renewal reminder notices sent for the month = 217

Branch:: Herrick North Branch

Hold notices sent for the month = 119

Hold reminders sent for the month = 27

Overdue notices sent for the month = 26

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 49

Overdue items renewed successfully by patrons for the month = 2

Renewal notices sent for the month = 63

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 122

Items renewed successfully by patrons for the month = 3

Renewal reminder notices sent for the month = 44

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 83

Branch:: Sparta Twp. Library

Hold notices sent for the month = 3

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 1

Branch:: Cedar Springs Public Library  
Hold notices sent for the month = 47  
Hold reminders sent for the month = 11

Overdue notices sent for the month = 19  
Overdue items ineligible for renewal, notices sent for the month = 37  
Renewal notices sent for the month = 31  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 65  
Renewal reminder notices sent for the month = 17  
Items ineligible for renewal reminder notices sent for the month = 35

Branch:: Thornapple Kellogg Comm. Library  
Hold notices sent for the month = 27  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 7  
Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 13  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Hastings Public Library  
Hold notices sent for the month = 25  
Hold reminders sent for the month = 7

Overdue notices sent for the month = 8  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 9  
Renewal notices sent for the month = 20  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 26  
Renewal reminder notices sent for the month = 10  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Freeport District Library  
Hold notices sent for the month = 12

Hold reminders sent for the month = 1

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 21

Renewal reminder notices sent for the month = 9

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Henika District Library

Hold notices sent for the month = 10

Hold reminders sent for the month = 1

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 6

Renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Saugatuck-Douglas Dist Library

Hold notices sent for the month = 37

Hold reminders sent for the month = 3

Overdue notices sent for the month = 9

Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 16

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 32

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 9

Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Leighton Twp. Library

Hold notices sent for the month = 35

Hold reminders sent for the month = 1

Overdue notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 29

Items ineligible for renewal notices sent for the month = 37  
Renewal reminder notices sent for the month = 24  
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Hopkins District Library  
Hold notices sent for the month = 3

Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 3  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Fennville District Library  
Hold notices sent for the month = 45  
Hold reminders sent for the month = 11

Overdue notices sent for the month = 9  
Overdue items ineligible for renewal, notices sent for the month = 15  
Renewal notices sent for the month = 15  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 30  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 15  
Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Dorr Twp Library  
Hold notices sent for the month = 18  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 7  
Overdue items ineligible for renewal, notices sent for the month = 20  
Renewal notices sent for the month = 21  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 49  
Renewal reminder notices sent for the month = 14  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Salem Twp Library  
Hold notices sent for the month = 42  
Hold reminders sent for the month = 16

Overdue notices sent for the month = 23  
Overdue items eligible for renewal, notices sent for the month = 7  
Overdue items ineligible for renewal, notices sent for the month = 56  
Renewal notices sent for the month = 65  
Items eligible for renewal notices sent for the month = 11  
Items ineligible for renewal notices sent for the month = 175  
Items renewed successfully by patrons for the month = 3  
Items unsuccessfully renewed by patrons for the month = 5  
Renewal reminder notices sent for the month = 42  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 101

=====TOTALS=====

Hold notices sent for the month = 2607  
Hold reminder notices sent for the month = 594

Overdue notices sent for the month = 697  
Overdue items eligible for renewal, notices sent for the month = 89  
Overdue items ineligible for renewal, notices sent for the month = 1508  
Percentage of overall overdue items where renewal was attempted:: 24.72%  
Overdue items renewed successfully by patrons for the month = 15  
Percentage of overall overdue items where renewal was successful:: 16.85%  
Overdue items unsuccessfully renewed by patrons for the month = 7  
Percentage of overall overdue items where renewal failed:: 7.87%

Renewal notices sent for the month = 1575  
Items eligible for renewal notices sent for the month = 252  
Items ineligible for renewal notices sent for the month = 3027  
Percentage of overall items where renewal was attempted:: 37.70%  
Items renewed successfully by patrons for the month = 41  
Percentage of overall items where renewal was successful:: 16.27%  
Items unsuccessfully renewed by patrons for the month = 54  
Percentage of overall items where renewal failed:: 21.43%  
Renewal reminder notices sent for the month = 1112  
Items eligible for renewal reminder notices sent for the month = 107  
Items ineligible for renewal reminder notices sent for the month = 1959

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 197  
MADL Ravenna Br sent for the month, this many text notices = 15  
MADL Muskegon Hts Br sent for the month, this many text notices = 26  
MADL Montague Br sent for the month, this many text notices = 14  
MADL Norton Shores Br sent for the month, this many text notices = 404  
Muskegon Area Dist Library HQ sent for the month, this many text notices = 11  
MADL Holton Br sent for the month, this many text notices = 35

MADL Egelston Br sent for the month, this many text notices = 25  
MADL Dalton Br sent for the month, this many text notices = 34  
MADL Muskegon Twp Br sent for the month, this many text notices = 26  
White Lake Comm Library sent for the month, this many text notices = 99  
Hackley Public Library sent for the month, this many text notices = 80  
Fruitport District Library sent for the month, this many text notices = 50  
Howard Miller Public Library sent for the month, this many text notices = 478  
Spring Lake Dist Library sent for the month, this many text notices = 169  
Loutit District Library sent for the month, this many text notices = 478  
Patmos Library sent for the month, this many text notices = 58  
Gary Byker Memorial Library sent for the month, this many text notices = 111  
Georgetown Twp Pub Library sent for the month, this many text notices = 582  
Coopersville Area Dist Library sent for the month, this many text notices = 125  
Allendale Twp Library sent for the month, this many text notices = 219  
White Cloud Comm Library sent for the month, this many text notices = 27  
Newaygo Area District Library sent for the month, this many text notices = 62  
Hesperia Comm Library sent for the month, this many text notices = 18  
Grant Area Dist Library sent for the month, this many text notices = 46  
Fremont Area Dist Library sent for the month, this many text notices = 80  
Croton Twp Library sent for the month, this many text notices = 13  
Tamarack District Library sent for the month, this many text notices = 73  
TCH Reynolds Twp Library sent for the month, this many text notices = 83  
Flat River Community Library sent for the month, this many text notices = 339  
Home Twp Library sent for the month, this many text notices = 8  
Crystal Comm Library sent for the month, this many text notices = 1  
Carson City Public Library sent for the month, this many text notices = 39  
Clarksville Area Library sent for the month, this many text notices = 43  
Saranac Public Library sent for the month, this many text notices = 54  
Lake Odessa Comm Library sent for the month, this many text notices = 147  
Ionia Community Library sent for the month, this many text notices = 160  
Alvah N Belding Library sent for the month, this many text notices = 32  
Herrick Dist Library Main sent for the month, this many text notices = 1003  
Herrick North Branch sent for the month, this many text notices = 279  
Sparta Twp. Library sent for the month, this many text notices = 6  
Cedar Springs Public Library sent for the month, this many text notices = 125  
Thornapple Kellogg Comm. Library sent for the month, this many text notices = 52  
Hastings Public Library sent for the month, this many text notices = 70  
Freeport District Library sent for the month, this many text notices = 40  
Henika District Library sent for the month, this many text notices = 23  
Saugatuck-Douglas Dist Library sent for the month, this many text notices = 74  
Leighton Twp. Library sent for the month, this many text notices = 96  
Hopkins District Library sent for the month, this many text notices = 7  
Fennville District Library sent for the month, this many text notices = 95  
Dorr Twp Library sent for the month, this many text notices = 66  
Salem Twp Library sent for the month, this many text notices = 188

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 79 registered patrons for text notices  
Alvah N Belding Library has 32 registered patrons for text notices  
Carson City Public Library has 19 registered patrons for text notices  
Cedar Springs Public Library has 93 registered patrons for text notices  
Clarksville Area Library has 22 registered patrons for text notices  
Coopersville Area Dist Library has 81 registered patrons for text notices  
Croton Twp Library has 9 registered patrons for text notices  
Crystal Comm Library has 6 registered patrons for text notices  
Dorr Twp Library has 48 registered patrons for text notices  
Fennville District Library has 42 registered patrons for text notices  
Flat River Community Library has 221 registered patrons for text notices  
Freeport District Library has 29 registered patrons for text notices  
Fremont Area Dist Library has 56 registered patrons for text notices  
Fruitport District Library has 47 registered patrons for text notices  
Gary Byker Memorial Library has 64 registered patrons for text notices  
Georgetown Twp Pub Library has 320 registered patrons for text notices  
Grant Area Dist Library has 26 registered patrons for text notices  
Hackley Public Library has 54 registered patrons for text notices  
Hastings Public Library has 46 registered patrons for text notices  
Henika District Library has 24 registered patrons for text notices  
Herrick Dist Library Main has 391 registered patrons for text notices  
Herrick North Branch has 139 registered patrons for text notices  
Hesperia Comm Library has 7 registered patrons for text notices  
Home Twp Library has 14 registered patrons for text notices  
Hopkins District Library has 8 registered patrons for text notices  
Howard Miller Public Library has 222 registered patrons for text notices  
Ionia Community Library has 147 registered patrons for text notices  
Lake Odessa Comm Library has 159 registered patrons for text notices  
Lakeland Library Cooperative has 3 registered patrons for text notices  
Leighton Twp. Library has 96 registered patrons for text notices  
Loutit District Library has 260 registered patrons for text notices  
MADL Dalton Br has 28 registered patrons for text notices  
MADL Egelston Br has 24 registered patrons for text notices  
MADL Holton Br has 8 registered patrons for text notices  
MADL Montague Br has 8 registered patrons for text notices  
MADL Muskegon Hts Br has 3 registered patrons for text notices  
MADL Muskegon Twp Br has 7 registered patrons for text notices  
MADL North Muskegon Br has 100 registered patrons for text notices  
MADL Norton Shores Br has 246 registered patrons for text notices  
MADL Ravenna Br has 17 registered patrons for text notices  
Muskegon Area Dist Library HQ has 2 registered patrons for text notices  
Newaygo Area District Library has 57 registered patrons for text notices  
Patmos Library has 21 registered patrons for text notices  
Salem Twp Library has 93 registered patrons for text notices  
Saranac Public Library has 42 registered patrons for text notices

Saugatuck-Douglas Dist Library has 32 registered patrons for text notices  
Sparta Twp. Library has 11 registered patrons for text notices  
Spring Lake Dist Library has 81 registered patrons for text notices  
Tamarack District Library has 69 registered patrons for text notices  
TCH Reynolds Twp Library has 54 registered patrons for text notices  
Thornapple Kellogg Comm. Library has 60 registered patrons for text notices  
White Cloud Comm Library has 25 registered patrons for text notices  
White Lake Comm Library has 44 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 24 times.  
FEE was used 1 times.  
HELP was used 3 times.  
HL was used 36 times.  
HOLD was used 23 times.  
MYBOOK was used 229 times.  
MYCARD was used 3 times.  
OA was used 17 times.  
OI was used 23 times.  
OK was used 6 times.  
OL was used 12 times.  
OVERDUE was used 4 times.  
OW was used 1 times.  
RA was used 61 times.  
RENEW was used 13 times.  
RHL was used 111 times.  
RI was used 115 times.  
RL was used 36 times.  
RW was used 1 times.  
SWITCHPHONE was used 2 times.  
THANK was used 4 times.  
THANKS was used 2 times.