Shoutbomb Rpt October 2019

Total registered users = 3711 Total registered barcodes = 4158 Total registered users for text notices is 3711 Registered users the last month = 90

Dorr Twp Library signed up 1 patron(s) for text notices the last month Fennville District Library signed up 3 patron(s) for text notices the last month Leighton Twp. Library signed up 1 patron(s) for text notices the last month Henika District Library signed up 2 patron(s) for text notices the last month Hastings Public Library signed up 2 patron(s) for text notices the last month Cedar Springs Public Library signed up 2 patron(s) for text notices the last month Herrick North Branch signed up 5 patron(s) for text notices the last month Herrick Dist Library Main signed up 4 patron(s) for text notices the last month Alvah N Belding Library signed up 2 patron(s) for text notices the last month Ionia Community Library signed up 5 patron(s) for text notices the last month Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month Saranac Public Library signed up 1 patron(s) for text notices the last month Carson City Public Library signed up 1 patron(s) for text notices the last month Flat River Community Library signed up 7 patron(s) for text notices the last month TCH Reynolds Twp Library signed up 1 patron(s) for text notices the last month Fremont Area Dist Library signed up 1 patron(s) for text notices the last month Grant Area Dist Library signed up 1 patron(s) for text notices the last month Newaygo Area District Library signed up 2 patron(s) for text notices the last month Allendale Twp Library signed up 7 patron(s) for text notices the last month Coopersville Area Dist Library signed up 2 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 4 patron(s) for text notices the last month Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month Loutit District Library signed up 8 patron(s) for text notices the last month Howard Miller Public Library signed up 7 patron(s) for text notices the last month Fruitport District Library signed up 2 patron(s) for text notices the last month Hackley Public Library signed up 2 patron(s) for text notices the last month White Lake Comm Library signed up 1 patron(s) for text notices the last month MADL Egelston Br signed up 1 patron(s) for text notices the last month MADL Holton Br signed up 2 patron(s) for text notices the last month MADL Norton Shores Br signed up 10 patron(s) for text notices the last month MADL Ravenna Br signed up 1 patron(s) for text notices the last month MADL North Muskegon Br signed up 2 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold notices sent for the month = 67 Hold reminders sent for the month = 10

Overdue notices sent for the month = 19 Overdue items ineligible for renewal, notices sent for the month = 35 Renewal notices sent for the month = 42 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 93 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 28 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 57

Branch:: MADL Ravenna Br Hold notices sent for the month = 12

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = 7 Items ineligible for renewal notices sent for the month = 9 Renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 6

Branch:: MADL Muskegon Hts Br Hold notices sent for the month = 12 Hold reminders sent for the month = 3

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 17 Renewal reminder notices sent for the month = 4 Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Montague Br Hold notices sent for the month = 7 Hold reminders sent for the month = 3

Branch:: MADL Norton Shores Br Hold notices sent for the month = 190 Hold reminders sent for the month = 44

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = 151 Items renewed successfully by patrons for the month = 3 Renewal reminder notices sent for the month = 42 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 87

Branch:: Muskegon Area Dist Library HQ Hold notices sent for the month = 2

Overdue notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 10 Renewal notices sent for the month = 8 Items ineligible for renewal notices sent for the month = 12 Renewal reminder notices sent for the month = 6 Items ineligible for renewal reminder notices sent for the month = 7

Branch:: MADL Holton Br Hold notices sent for the month = 6

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 4 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Egelston Br Hold notices sent for the month = 25 Hold reminders sent for the month = 4

Overdue notices sent for the month = 2 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 6 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Dalton Br Hold notices sent for the month = 29 Hold reminders sent for the month = 5 Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 9 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Muskegon Twp Br Hold notices sent for the month = 13 Hold reminders sent for the month = 2

Overdue notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 4 Renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 7 Renewal reminder notices sent for the month = 4 Items ineligible for renewal reminder notices sent for the month = 4

Branch:: White Lake Comm Library Hold notices sent for the month = 48 Hold reminders sent for the month = 10

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 6 Renewal notices sent for the month = 17 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 34 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 12 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Hackley Public Library Hold notices sent for the month = 38 Hold reminders sent for the month = 4

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = 69 Renewal reminder notices sent for the month = 19 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 41

Branch:: Fruitport District Library Hold notices sent for the month = 23 Hold reminders sent for the month = 6

Overdue notices sent for the month = 8 Overdue items ineligible for renewal, notices sent for the month = 33 Renewal notices sent for the month = 16 Items ineligible for renewal notices sent for the month = 43 Renewal reminder notices sent for the month = 9 Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Howard Miller Public Library Hold notices sent for the month = 183 Hold reminders sent for the month = 45

Overdue notices sent for the month = 49 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 80 Renewal notices sent for the month = 120 Items eligible for renewal notices sent for the month = 32 Items ineligible for renewal notices sent for the month = 213 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 17 Renewal reminder notices sent for the month = 70 Items eligible for renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 131

Branch:: Spring Lake Dist Library Hold notices sent for the month = 63 Hold reminders sent for the month = 15

Overdue notices sent for the month = 21 Overdue items eligible for renewal, notices sent for the month = 13 Overdue items ineligible for renewal, notices sent for the month = 25 Overdue items unsuccessfully renewed by patrons for the month = 6 Renewal notices sent for the month = 37 Items eligible for renewal notices sent for the month = 8 Items ineligible for renewal notices sent for the month = 52 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 26 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 34

Branch:: Loutit District Library Hold notices sent for the month = 188 Hold reminders sent for the month = 49

Overdue notices sent for the month = 52 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 96 Overdue items renewed successfully by patrons for the month = 2 Renewal notices sent for the month = 89 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 184 Items renewed successfully by patrons for the month = 2 Renewal reminder notices sent for the month = 61 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 134

Branch:: Patmos Library Hold notices sent for the month = 19 Hold reminders sent for the month = 2

Overdue notices sent for the month = 1 Overdue items eligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = 7 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 11 Renewal reminder notices sent for the month = 3 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Gary Byker Memorial Library Hold notices sent for the month = 68 Hold reminders sent for the month = 10

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month = Renewal notices sent for the month = Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 90 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 22 Items ineligible for renewal reminder notices sent for the month = 57

Branch:: Georgetown Twp Pub Library Hold notices sent for the month = 169 Hold reminders sent for the month = 36

Overdue notices sent for the month = 67 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 135 Overdue items unsuccessfully renewed by patrons for the month = 1 Renewal notices sent for the month = 82 Items eligible for renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 202 Items renewed successfully by patrons for the month = 3 Renewal reminder notices sent for the month = 38 Items ineligible for renewal reminder notices sent for the month = 68

Branch:: Coopersville Area Dist Library Hold notices sent for the month = 51 Hold reminders sent for the month = 6

Overdue notices sent for the month = 19 Overdue items ineligible for renewal, notices sent for the month = 37 Renewal notices sent for the month = 26 Items ineligible for renewal notices sent for the month = 37 Renewal reminder notices sent for the month = 21 Items ineligible for renewal reminder notices sent for the month = 32

Branch:: Allendale Twp Library Hold notices sent for the month = 77 Hold reminders sent for the month = 17

Overdue notices sent for the month = 21 Overdue items ineligible for renewal, notices sent for the month = 42 Renewal notices sent for the month = 51 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 136 Renewal reminder notices sent for the month = 36 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 67

Branch:: White Cloud Comm Library Hold notices sent for the month = 9

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 4 Renewal notices sent for the month = 10 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 11 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 7 Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Newaygo Area District Library Hold notices sent for the month = 36 Hold reminders sent for the month = 11

Overdue notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 6 Renewal notices sent for the month = 16 Items eligible for renewal notices sent for the month = 9 Items ineligible for renewal notices sent for the month = 19 Renewal reminder notices sent for the month = 7 Items eligible for renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Hesperia Comm Library Hold notices sent for the month = 3 Hold reminders sent for the month = 1

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Grant Area Dist Library Hold notices sent for the month = 15 Hold reminders sent for the month = 3 Overdue notices sent for the month = 8 Overdue items ineligible for renewal, notices sent for the month = 12 Renewal notices sent for the month = 14 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 23 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 7 Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Fremont Area Dist Library Hold notices sent for the month = 50 Hold reminders sent for the month = 4

Overdue notices sent for the month = 7 Overdue items ineligible for renewal, notices sent for the month = 7 Renewal notices sent for the month = 22 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 46 Items renewed successfully by patrons for the month = 2 Renewal reminder notices sent for the month = 12 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Croton Twp Library Hold notices sent for the month = 4

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 7 Renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 7 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Tamarack District Library Hold notices sent for the month = 36Hold reminders sent for the month = 7

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = 15 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 20

Branch:: TCH Reynolds Twp Library Hold notices sent for the month = 32 Hold reminders sent for the month = 9

Overdue notices sent for the month = 11 Overdue items ineligible for renewal, notices sent for the month = 21 Renewal notices sent for the month = 25 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 64 Items renewed successfully by patrons for the month = 3 Renewal reminder notices sent for the month = 20 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 43

Branch:: Flat River Community Library Hold notices sent for the month = 162 Hold reminders sent for the month = 25

Overdue notices sent for the month = 54 Overdue items eligible for renewal, notices sent for the month = 64 Overdue items ineligible for renewal, notices sent for the month = 178 Overdue items renewed successfully by patrons for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 24 Renewal notices sent for the month = 86 Items eligible for renewal notices sent for the month = 13 Items ineligible for renewal notices sent for the month = 181 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 5 Items eligible for renewal reminder notices sent for the month = 5

Branch:: Home Twp Library Hold notices sent for the month = 6

Renewal notices sent for the month = 7 Items eligible for renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 7 Items unsuccessfully renewed by patrons for the month = 3 Renewal reminder notices sent for the month = 5 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Crystal Comm Library Hold notices sent for the month = 1 Hold reminders sent for the month = 1

Branch:: Carson City Public Library Hold notices sent for the month = 23

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 8 Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 15 Renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Clarksville Area Library Hold notices sent for the month = 10 Hold reminders sent for the month = 8

Overdue notices sent for the month = 2 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = 7 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 8 Items renewed successfully by patrons for the month = 3 Renewal reminder notices sent for the month = 5 Items eligible for renewal reminder notices sent for the month = 3

Branch:: Saranac Public Library Hold notices sent for the month = 26 Hold reminders sent for the month = 4

Overdue notices sent for the month = 10 Overdue items ineligible for renewal, notices sent for the month = 21 Renewal notices sent for the month = 20 Items ineligible for renewal notices sent for the month = 30 Renewal reminder notices sent for the month = 14 Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Lake Odessa Comm Library Hold notices sent for the month = 47 Hold reminders sent for the month = 4

Overdue notices sent for the month = 14 Overdue items eligible for renewal, notices sent for the month = 19 Overdue items ineligible for renewal, notices sent for the month = 11 Overdue items unsuccessfully renewed by patrons for the month = 4 Renewal notices sent for the month = 68 Items eligible for renewal notices sent for the month = 58 Items ineligible for renewal notices sent for the month = 77 Items unsuccessfully renewed by patrons for the month = 9 Renewal reminder notices sent for the month = 36 Items eligible for renewal reminder notices sent for the month = 30 Items ineligible for renewal reminder notices sent for the month = 43

Branch:: Ionia Community Library Hold notices sent for the month = 87 Hold reminders sent for the month = 14

Overdue notices sent for the month = 20 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 54 Overdue items renewed successfully by patrons for the month = 1 Renewal notices sent for the month = 47 Items eligible for renewal notices sent for the month = 11 Items ineligible for renewal notices sent for the month = 79 Items renewed successfully by patrons for the month = 2 Renewal reminder notices sent for the month = 31 Items eligible for renewal reminder notices sent for the month = 6

Branch:: Alvah N Belding Library Hold notices sent for the month = 23 Hold reminders sent for the month = 2

Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 12 Overdue items ineligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = 12 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 11 Renewal reminder notices sent for the month = 9 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Herrick Dist Library Main Hold notices sent for the month = 476 Hold reminders sent for the month = 86

Overdue notices sent for the month = 72 Overdue items eligible for renewal, notices sent for the month = 10 Overdue items ineligible for renewal, notices sent for the month = 149 Renewal notices sent for the month = 199 Items eligible for renewal notices sent for the month = 18 Items ineligible for renewal notices sent for the month = 353 Items renewed successfully by patrons for the month = 10 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 109 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 193

Branch:: Herrick North Branch Hold notices sent for the month = 136 Hold reminders sent for the month = 26

Overdue notices sent for the month = 33 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 51 Overdue items renewed successfully by patrons for the month = 2 Renewal notices sent for the month = 65 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 113 Renewal reminder notices sent for the month = 38 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 70

Branch:: Sparta Twp. Library Hold notices sent for the month = 7

Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Cedar Springs Public Library Hold notices sent for the month = 55 Hold reminders sent for the month = 6

Overdue notices sent for the month = 14 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 26 Renewal notices sent for the month = 32 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 49 Items renewed successfully by patrons for the month = 3 Renewal reminder notices sent for the month = 19 Items eligible for renewal reminder notices sent for the month = 4

Branch:: Thornapple Kellogg Comm. Library Hold notices sent for the month = 31 Hold reminders sent for the month = 4

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 8 Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 11 Renewal reminder notices sent for the month = 6 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Hastings Public Library Hold notices sent for the month = 38 Hold reminders sent for the month = 13

Overdue notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 7 Renewal notices sent for the month = 13 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 29 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 8 Items ineligible for renewal reminder notices sent for the month = 24 Branch:: Freeport District Library Hold notices sent for the month = 16 Hold reminders sent for the month = 3

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 8 Overdue items renewed successfully by patrons for the month = 1 Renewal notices sent for the month = 11 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 18 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 6 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Henika District Library Hold notices sent for the month = 11 Hold reminders sent for the month = 2

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = 12 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 12 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 7 Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 29 Hold reminders sent for the month = 5

Overdue notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 11 Renewal notices sent for the month = 13 Items ineligible for renewal notices sent for the month = 19 Renewal reminder notices sent for the month = 7 Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Leighton Twp. Library

Hold notices sent for the month = 50Hold reminders sent for the month = 3

Overdue notices sent for the month = 20 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 23 Renewal notices sent for the month = 46 Items eligible for renewal notices sent for the month = 7 Items ineligible for renewal notices sent for the month = 56 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 32 Items eligible for renewal reminder notices sent for the month = 2

Branch:: Hopkins District Library Hold notices sent for the month = 3

Branch:: Fennville District Library Hold notices sent for the month = 47 Hold reminders sent for the month = 8

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 22 Overdue items ineligible for renewal, notices sent for the month = 6 Overdue items renewed successfully by patrons for the month = 21 Renewal notices sent for the month = 26 Items eligible for renewal notices sent for the month = 48 Items ineligible for renewal notices sent for the month = 37 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 23 Renewal reminder notices sent for the month = 11 Items eligible for renewal reminder notices sent for the month = 29 Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Dorr Twp Library Hold notices sent for the month = 37 Hold reminders sent for the month = 7

Overdue notices sent for the month = 10 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 10 Overdue items renewed successfully by patrons for the month = 1 Renewal notices sent for the month = 27 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 49 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 23 Items eligible for renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 33

Branch:: Salem Twp Library Hold notices sent for the month = 52 Hold reminders sent for the month = 13

Overdue notices sent for the month = 17 Overdue items ineligible for renewal, notices sent for the month = 57 Renewal notices sent for the month = 55 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 127 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 28 Items ineligible for renewal reminder notices sent for the month = 79

Overdue notices sent for the month = 713 Overdue items eligible for renewal, notices sent for the month = 171 Overdue items ineligible for renewal, notices sent for the month = 1385 Percentage of overall overdue items where renewal was attempted:: 38.01% Overdue items renewed successfully by patrons for the month = 30 Percentage of overall overdue items where renewal was successful:: 17.54% Overdue items unsuccessfully renewed by patrons for the month = 35 Percentage of overall overdue items where renewal failed:: 20.47%

Renewal notices sent for the month = 1536 Items eligible for renewal notices sent for the month = 274 Items ineligible for renewal notices sent for the month = 2857 Percentage of overall items where renewal was attempted:: 39.42% Items renewed successfully by patrons for the month = 46 Percentage of overall items where renewal was successful:: 16.79% Items unsuccessfully renewed by patrons for the month = 62 Percentage of overall items where renewal failed:: 22.63% Renewal reminder notices sent for the month = 937 Items eligible for renewal reminder notices sent for the month = 122 Items ineligible for renewal reminder notices sent for the month = 1655

MADL North Muskegon Br sent for the month, this many text notices = 166 MADL Ravenna Br sent for the month, this many text notices = 26 MADL Muskegon Hts Br sent for the month, this many text notices = 27 MADL Montague Br sent for the month, this many text notices = 10 MADL Norton Shores Br sent for the month, this many text notices = 389 Muskegon Area Dist Library HQ sent for the month, this many text notices = 21 MADL Holton Br sent for the month, this many text notices = 12 MADL Egelston Br sent for the month, this many text notices = 38 MADL Dalton Br sent for the month, this many text notices = 47 MADL Muskegon Twp Br sent for the month, this many text notices = 27 White Lake Comm Library sent for the month, this many text notices = 91 Hackley Public Library sent for the month, this many text notices = 104 Fruitport District Library sent for the month, this many text notices = 62 Howard Miller Public Library sent for the month, this many text notices = 467 Spring Lake Dist Library sent for the month, this many text notices = 162 Loutit District Library sent for the month, this many text notices = 439 Patmos Library sent for the month, this many text notices = 32 Gary Byker Memorial Library sent for the month, this many text notices = 154 Georgetown Twp Pub Library sent for the month, this many text notices = 392 Coopersville Area Dist Library sent for the month, this many text notices = 123 Allendale Twp Library sent for the month, this many text notices = 202 White Cloud Comm Library sent for the month, this many text notices = 30 Newaygo Area District Library sent for the month, this many text notices = 75 Hesperia Comm Library sent for the month, this many text notices = 7 Grant Area Dist Library sent for the month, this many text notices = 47 Fremont Area Dist Library sent for the month, this many text notices = 95 Croton Twp Library sent for the month, this many text notices = 10 Tamarack District Library sent for the month, this many text notices = 90 TCH Reynolds Twp Library sent for the month, this many text notices = 97 Flat River Community Library sent for the month, this many text notices = 383 Home Twp Library sent for the month, this many text notices = 18 Crystal Comm Library sent for the month, this many text notices = 2 Carson City Public Library sent for the month, this many text notices = 41 Clarksville Area Library sent for the month, this many text notices = 32 Saranac Public Library sent for the month, this many text notices = 74 Lake Odessa Comm Library sent for the month, this many text notices = 169 Ionia Community Library sent for the month, this many text notices = 199 Alvah N Belding Library sent for the month, this many text notices = 49 Herrick Dist Library Main sent for the month, this many text notices = 942 Herrick North Branch sent for the month, this many text notices = 298 Sparta Twp. Library sent for the month, this many text notices = 9 Cedar Springs Public Library sent for the month, this many text notices = 126 Thornapple Kellogg Comm. Library sent for the month, this many text notices = 56

Hastings Public Library sent for the month, this many text notices = 78 Freeport District Library sent for the month, this many text notices = 42 Henika District Library sent for the month, this many text notices = 34 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 60 Leighton Twp. Library sent for the month, this many text notices = 151 Hopkins District Library sent for the month, this many text notices = 3 Fennville District Library sent for the month, this many text notices = 3 For Twp Library sent for the month, this many text notices = 97 Dorr Twp Library sent for the month, this many text notices = 104 Salem Twp Library sent for the month, this many text notices = 165

Allendale Twp Library has 73 registered patrons for text notices Alvah N Belding Library has 32 registered patrons for text notices Carson City Public Library has 19 registered patrons for text notices Cedar Springs Public Library has 88 registered patrons for text notices Clarksville Area Library has 22 registered patrons for text notices Coopersville Area Dist Library has 81 registered patrons for text notices Croton Twp Library has 9 registered patrons for text notices Crystal Comm Library has 6 registered patrons for text notices Dorr Twp Library has 48 registered patrons for text notices Fennville District Library has 40 registered patrons for text notices Flat River Community Library has 219 registered patrons for text notices Freeport District Library has 28 registered patrons for text notices Fremont Area Dist Library has 54 registered patrons for text notices Fruitport District Library has 47 registered patrons for text notices Gary Byker Memorial Library has 63 registered patrons for text notices Georgetown Twp Pub Library has 309 registered patrons for text notices Grant Area Dist Library has 26 registered patrons for text notices Hackley Public Library has 52 registered patrons for text notices Hastings Public Library has 46 registered patrons for text notices Henika District Library has 24 registered patrons for text notices Herrick Dist Library Main has 381 registered patrons for text notices Herrick North Branch has 137 registered patrons for text notices Hesperia Comm Library has 7 registered patrons for text notices Home Twp Library has 14 registered patrons for text notices Hopkins District Library has 7 registered patrons for text notices Howard Miller Public Library has 218 registered patrons for text notices Ionia Community Library has 145 registered patrons for text notices Lake Odessa Comm Library has 157 registered patrons for text notices Lakeland Library Cooperative has 3 registered patrons for text notices Leighton Twp. Library has 95 registered patrons for text notices Loutit District Library has 258 registered patrons for text notices MADL Dalton Br has 28 registered patrons for text notices MADL Egelston Br has 24 registered patrons for text notices MADL Holton Br has 8 registered patrons for text notices MADL Montague Br has 8 registered patrons for text notices

MADL Muskegon Hts Br has 3 registered patrons for text notices MADL Muskegon Twp Br has 7 registered patrons for text notices MADL North Muskegon Br has 97 registered patrons for text notices MADL Norton Shores Br has 240 registered patrons for text notices MADL Ravenna Br has 17 registered patrons for text notices Muskegon Area Dist Library HQ has 2 registered patrons for text notices Newaygo Area District Library has 53 registered patrons for text notices Patmos Library has 21 registered patrons for text notices Salem Twp Library has 93 registered patrons for text notices Saranac Public Library has 42 registered patrons for text notices Saugatuck-Douglas Dist Library has 27 registered patrons for text notices Sparta Twp. Library has 10 registered patrons for text notices Spring Lake Dist Library has 79 registered patrons for text notices Tamarack District Library has 68 registered patrons for text notices TCH Reynolds Twp Library has 54 registered patrons for text notices Thornapple Kellogg Comm. Library has 57 registered patrons for text notices White Cloud Comm Library has 25 registered patrons for text notices White Lake Comm Library has 43 registered patrons for text notices

======FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=========

ADDCARD was used 25 times. ALL was used 1 times. FEE was used 2 times. HELP was used 10 times. HL was used 54 times. HOLD was used 16 times. MYBOOK was used 260 times. MYCARD was used 1 times. NEWPASS was used 3 times. OA was used 16 times. OI was used 29 times. OK was used 11 times. OL was used 9 times. OVERDUE was used 6 times. RA was used 80 times. RENEW was used 16 times. RHL was used 96 times. RI was used 94 times. RL was used 40 times. STOP was used 1 times. THANK was used 4 times. THANKS was used 4 times.