## Shoutbomb Rpt September 2019

Total registered users = 3620
Total registered barcodes = 4056
Total registered users for text notices is 3620
Registered users the last month = 96

Fennville District Library signed up 1 patron(s) for text notices the last month Saugatuck-Douglas Dist Library signed up 1 patron(s) for text notices the last month Hastings Public Library signed up 3 patron(s) for text notices the last month Thornapple Kellogg Comm. Library signed up 1 patron(s) for text notices the last month Cedar Springs Public Library signed up 1 patron(s) for text notices the last month Herrick North Branch signed up 4 patron(s) for text notices the last month Herrick Dist Library Main signed up 6 patron(s) for text notices the last month Alvah N Belding Library signed up 2 patron(s) for text notices the last month Ionia Community Library signed up 9 patron(s) for text notices the last month Lake Odessa Comm Library signed up 2 patron(s) for text notices the last month Carson City Public Library signed up 1 patron(s) for text notices the last month Crystal Comm Library signed up 1 patron(s) for text notices the last month Home Twp Library signed up 1 patron(s) for text notices the last month Flat River Community Library signed up 8 patron(s) for text notices the last month Tamarack District Library signed up 1 patron(s) for text notices the last month Newaygo Area District Library signed up 2 patron(s) for text notices the last month Coopersville Area Dist Library signed up 2 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 7 patron(s) for text notices the last month Gary Byker Memorial Library signed up 2 patron(s) for text notices the last month Patmos Library signed up 1 patron(s) for text notices the last month Loutit District Library signed up 8 patron(s) for text notices the last month Spring Lake Dist Library signed up 4 patron(s) for text notices the last month Howard Miller Public Library signed up 5 patron(s) for text notices the last month Hackley Public Library signed up 2 patron(s) for text notices the last month MADL Muskegon Twp Br signed up 1 patron(s) for text notices the last month MADL Dalton Br signed up 2 patron(s) for text notices the last month MADL Egelston Br signed up 1 patron(s) for text notices the last month MADL Norton Shores Br signed up 14 patron(s) for text notices the last month MADL Montague Br signed up 1 patron(s) for text notices the last month MADL Ravenna Br signed up 1 patron(s) for text notices the last month MADL North Muskegon Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold notices sent for the month = 71 Hold reminders sent for the month = 18

Overdue notices sent for the month = 18Overdue items ineligible for renewal, notices sent for the month = 59Renewal notices sent for the month = 42 Items ineligible for renewal notices sent for the month = 98 Renewal reminder notices sent for the month = 30 Items ineligible for renewal reminder notices sent for the month = 55

Branch:: MADL Ravenna Br Hold notices sent for the month = 8 Hold reminders sent for the month = 1

Renewal notices sent for the month = 10

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 3

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 4

Branch:: MADL Muskegon Hts Br Hold notices sent for the month = 12 Hold reminders sent for the month = 1

Overdue notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: MADL Montague Br Hold notices sent for the month = 7 Hold reminders sent for the month = 2

Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1

Branch:: MADL Norton Shores Br Hold notices sent for the month = 205 Hold reminders sent for the month = 39

Overdue notices sent for the month = 30 Overdue items eligible for renewal, notices sent for the month = 9 Overdue items ineligible for renewal, notices sent for the month = 59 Renewal notices sent for the month = 83 Items eligible for renewal notices sent for the month = 30 Items ineligible for renewal notices sent for the month = 172 Renewal reminder notices sent for the month = 46 Items eligible for renewal reminder notices sent for the month = 21 Items ineligible for renewal reminder notices sent for the month = 106

Branch:: Muskegon Area Dist Library HQ Hold notices sent for the month = 4

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 5

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 10

Renewal reminder notices sent for the month = 2

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Holton Br

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Egelston Br Hold notices sent for the month = 16 Hold reminders sent for the month = 2

Overdue notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 8

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: MADL Dalton Br Hold notices sent for the month = 17 Hold reminders sent for the month = 5 Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 4

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Muskegon Twp Br Hold notices sent for the month = 10 Hold reminders sent for the month = 3

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 3 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: White Lake Comm Library Hold notices sent for the month = 46 Hold reminders sent for the month = 10

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 2

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 18

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 31

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 9

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Hackley Public Library Hold notices sent for the month = 41 Hold reminders sent for the month = 1

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Renewal notices sent for the month = Items eligible for renewal notices sent for the month = 83
Items ineligible for renewal notices sent for the month = 69
Items unsuccessfully renewed by patrons for the month = 27
Renewal reminder notices sent for the month = 20
Items eligible for renewal reminder notices sent for the month = 33
Items ineligible for renewal reminder notices sent for the month = 60

Branch:: Fruitport District Library
Hold notices sent for the month = 17
Hold reminders sent for the month = 3

Overdue notices sent for the month = 9

Overdue items ineligible for renewal, notices sent for the month = 34

Renewal notices sent for the month = 15

Items ineligible for renewal notices sent for the month = 44

Renewal reminder notices sent for the month = 11

Items ineligible for renewal reminder notices sent for the month = 38

Branch:: Howard Miller Public Library Hold notices sent for the month = 199 Hold reminders sent for the month = 41

Overdue notices sent for the month = 50

Overdue items eligible for renewal, notices sent for the month = 28

Overdue items ineligible for renewal, notices sent for the month = 88

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 23

Renewal notices sent for the month = 128

Items eligible for renewal notices sent for the month = 41

Items ineligible for renewal notices sent for the month = 3

Items unsuccessfully by patrons for the month = 3

Renewal reminder notices sent for the month = 79

Items eligible for renewal reminder notices sent for the month = 27

Items ineligible for renewal reminder notices sent for the month = 169

Branch:: Spring Lake Dist Library
Hold notices sent for the month = 76
Hold reminders sent for the month = 27

Overdue notices sent for the month = 27Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 37 Renewal notices sent for the month = 43
Items ineligible for renewal notices sent for the month = 74
Renewal reminder notices sent for the month = 30
Items ineligible for renewal reminder notices sent for the month = 45

Branch:: Loutit District Library
Hold notices sent for the month = 188
Hold reminders sent for the month = 46

Overdue notices sent for the month = 58

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 120

Overdue items renewed successfully by patrons for the month = 3

Renewal notices sent for the month = 115

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 278

Items renewed successfully by patrons for the month = 3

Renewal reminder notices sent for the month = 87

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 279

Branch:: Patmos Library
Hold notices sent for the month = 26
Hold reminders sent for the month = 7

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 43

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 32

Branch:: Gary Byker Memorial Library Hold notices sent for the month = 42 Hold reminders sent for the month = 14

Overdue notices sent for the month = 18

Overdue items ineligible for renewal, notices sent for the month = 60

Renewal notices sent for the month = 28

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 81

Renewal reminder notices sent for the month = 18

Items ineligible for renewal reminder notices sent for the month = 58

Branch:: Georgetown Twp Pub Library Hold notices sent for the month = 295 Hold reminders sent for the month = 62

Overdue notices sent for the month = 38

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 61

Renewal notices sent for the month = 141

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 325

Items renewed successfully by patrons for the month = 3

Renewal reminder notices sent for the month = 90

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 201

Branch:: Coopersville Area Dist Library Hold notices sent for the month = 48 Hold reminders sent for the month = 4

Overdue notices sent for the month = 23

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 36

Renewal notices sent for the month = 51

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 72

Items renewed successfully by patrons for the month = 3

Renewal reminder notices sent for the month = 33

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 48

Branch:: Allendale Twp Library
Hold notices sent for the month = 55
Hold reminders sent for the month = 23

Overdue notices sent for the month = 22

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 28

Renewal notices sent for the month = 55

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 97

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 42 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 68

Branch:: White Cloud Comm Library Hold notices sent for the month = 9

Overdue notices sent for the month = 6

Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 16

Items ineligible for renewal notices sent for the month = 28

Renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Newaygo Area District Library Hold notices sent for the month = 32 Hold reminders sent for the month = 8

Overdue notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 7
Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 21
Renewal reminder notices sent for the month = 8
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Hesperia Comm Library
Hold notices sent for the month = 5
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 5 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Grant Area Dist Library
Hold notices sent for the month = 11
Hold reminders sent for the month = 6

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 15

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 21

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 10

Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Fremont Area Dist Library
Hold notices sent for the month = 31
Hold reminders sent for the month = 8

Overdue notices sent for the month = 7
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 10
Overdue items renewed successfully by patrons for the month = 1
Renewal notices sent for the month = 28
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 45
Items renewed successfully by patrons for the month = 2
Renewal reminder notices sent for the month = 15
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Croton Twp Library
Hold notices sent for the month = 3
Hold reminders sent for the month = 1

Renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 3 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Tamarack District Library
Hold notices sent for the month = 36
Hold reminders sent for the month = 9

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Renewal notices sent for the month = Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 27 Renewal reminder notices sent for the month = 12 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 16

Branch:: TCH Reynolds Twp Library
Hold notices sent for the month = 22
Hold reminders sent for the month = 5

Overdue notices sent for the month = 10

Overdue items ineligible for renewal, notices sent for the month = 34

Renewal notices sent for the month = 25

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 79

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 16

Items ineligible for renewal reminder notices sent for the month = 37

Branch:: Flat River Community Library Hold notices sent for the month = 101 Hold reminders sent for the month = 25

Overdue notices sent for the month = 51

Overdue items eligible for renewal, notices sent for the month = 8

Overdue items ineligible for renewal, notices sent for the month = 224

Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 103

Items eligible for renewal notices sent for the month = 63

Items ineligible for renewal notices sent for the month = 271

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 20

Renewal reminder notices sent for the month = 78

Items eligible for renewal reminder notices sent for the month = 22

Items ineligible for renewal reminder notices sent for the month = 211

Branch:: Home Twp Library Hold notices sent for the month = 2

Renewal notices sent for the month = 6 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 10 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Crystal Comm Library
Hold notices sent for the month = 2
Hold reminders sent for the month = 1

Renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 2

Branch:: Carson City Public Library
Hold notices sent for the month = 15
Hold reminders sent for the month = 1

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 6

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 8

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Clarksville Area Library
Hold notices sent for the month = 17
Hold reminders sent for the month = 6

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 9

Renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Saranac Public Library Hold notices sent for the month = 23 Hold reminders sent for the month = 3

Overdue notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 10 Renewal notices sent for the month = 18 Items ineligible for renewal notices sent for the month = 23 Renewal reminder notices sent for the month = 12 Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Lake Odessa Comm Library
Hold notices sent for the month = 48
Hold reminders sent for the month = 9

Overdue notices sent for the month = 20

Overdue items eligible for renewal, notices sent for the month = 10 Overdue items ineligible for renewal, notices sent for the month = 15 Overdue items unsuccessfully renewed by patrons for the month = 2 Renewal notices sent for the month = 72 Items eligible for renewal notices sent for the month = 51 Items ineligible for renewal notices sent for the month = 101 Items unsuccessfully renewed by patrons for the month = 5 Renewal reminder notices sent for the month = 45 Items eligible for renewal reminder notices sent for the month = 27 Items ineligible for renewal reminder notices sent for the month = 68

Branch:: Ionia Community Library
Hold notices sent for the month = 93
Hold reminders sent for the month = 18

Overdue notices sent for the month = 13

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 50

Renewal notices sent for the month = 42

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 80

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 23

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 46

Branch:: Alvah N Belding Library Hold notices sent for the month = 8 Hold reminders sent for the month = 1

Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 22 Overdue items ineligible for renewal, notices sent for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 11 Renewal notices sent for the month = 9
Items eligible for renewal notices sent for the month = 11
Items ineligible for renewal notices sent for the month = 12
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Herrick Dist Library Main Hold notices sent for the month = 432 Hold reminders sent for the month = 108

Overdue notices sent for the month = 83

Overdue items eligible for renewal, notices sent for the month = 32

Overdue items ineligible for renewal, notices sent for the month = 149

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 185

Items eligible for renewal notices sent for the month = 42

Items ineligible for renewal notices sent for the month = 339

Items renewed successfully by patrons for the month = 6

Items unsuccessfully renewed by patrons for the month = 8

Renewal reminder notices sent for the month = 113

Items eligible for renewal reminder notices sent for the month = 25

Items ineligible for renewal reminder notices sent for the month = 196

Branch:: Herrick North Branch
Hold notices sent for the month = 120
Hold reminders sent for the month = 31

Overdue notices sent for the month = 28

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 42

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 67

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 97

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 43

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 61

Branch:: Sparta Twp. Library Hold notices sent for the month = 3 Branch:: Cedar Springs Public Library Hold notices sent for the month = 37 Hold reminders sent for the month = 15

Overdue notices sent for the month = 13

Overdue items ineligible for renewal, notices sent for the month = 33

Renewal notices sent for the month = 36

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 56

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 20

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 37

Branch:: Thornapple Kellogg Comm. Library Hold notices sent for the month = 18 Hold reminders sent for the month = 2

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 15

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Hastings Public Library
Hold notices sent for the month = 28
Hold reminders sent for the month = 7

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 3
Renewal notices sent for the month = 13
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 25
Items renewed successfully by patrons for the month = 3
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Freeport District Library Hold notices sent for the month = 11

Overdue notices sent for the month = 8

Overdue items ineligible for renewal, notices sent for the month = 34

Renewal notices sent for the month = 15

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 24

Renewal reminder notices sent for the month = 12

Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Henika District Library
Hold notices sent for the month = 17
Hold reminders sent for the month = 4

Overdue notices sent for the month = 8

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = 16

Items ineligible for renewal notices sent for the month = 39

Renewal reminder notices sent for the month = 10

Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 34 Hold reminders sent for the month = 5

Overdue notices sent for the month = 8

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 17

Items ineligible for renewal notices sent for the month = 27

Renewal reminder notices sent for the month = 11

Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Leighton Twp. Library
Hold notices sent for the month = 35
Hold reminders sent for the month = 9

Overdue notices sent for the month = 7 Overdue items ineligible for renewal, notices sent for the month = 15 Renewal notices sent for the month = 32 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 57 Renewal reminder notices sent for the month = 21 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 31

Branch:: Hopkins District Library
Hold notices sent for the month = 5
Hold reminders sent for the month = 1

Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Fennville District Library
Hold notices sent for the month = 35
Hold reminders sent for the month = 5

Overdue notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 11
Renewal notices sent for the month = 13
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 30
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Dorr Twp Library
Hold notices sent for the month = 31
Hold reminders sent for the month = 4

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 19

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 44

Renewal reminder notices sent for the month = 14

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Salem Twp Library

Hold notices sent for the month = 50 Hold reminders sent for the month = 12

Overdue notices sent for the month = 23

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 36

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 72

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 126

Renewal reminder notices sent for the month = 57

Items eligible for renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 96

Hold notices sent for the month = 2697 Hold reminder notices sent for the month = 614

Overdue notices sent for the month = 666

Overdue items eligible for renewal, notices sent for the month = 148

Overdue items ineligible for renewal, notices sent for the month = 1387

Percentage of overall overdue items where renewal was attempted:: 33.11%

Overdue items renewed successfully by patrons for the month = 9

Percentage of overall overdue items where renewal was successful:: 6.08%

Overdue items unsuccessfully renewed by patrons for the month = 40

Percentage of overall overdue items where renewal failed:: 27.03%

Renewal notices sent for the month = 1689

Items eligible for renewal notices sent for the month = 411

Items ineligible for renewal notices sent for the month = 3281

Percentage of overall items where renewal was attempted:: 27.25%

Items renewed successfully by patrons for the month = 41

Percentage of overall items where renewal was successful:: 9.98%

Items unsuccessfully renewed by patrons for the month = 71

Percentage of overall items where renewal failed:: 17.27%

Renewal reminder notices sent for the month = 1097

Items eligible for renewal reminder notices sent for the month = 203

Items ineligible for renewal reminder notices sent for the month = 2226

==========TOTALS BY BRANCH===============

MADL North Muskegon Br sent for the month, this many text notices = 179

MADL Ravenna Br sent for the month, this many text notices = 23

MADL Muskegon Hts Br sent for the month, this many text notices = 22

MADL Montague Br sent for the month, this many text notices = 10

MADL Norton Shores Br sent for the month, this many text notices = 403 Muskegon Area Dist Library HQ sent for the month, this many text notices = 14 MADL Holton Br sent for the month, this many text notices = 4 MADL Egelston Br sent for the month, this many text notices = 37 MADL Dalton Br sent for the month, this many text notices = 27 MADL Muskegon Twp Br sent for the month, this many text notices = 19 White Lake Comm Library sent for the month, this many text notices = 86 Hackley Public Library sent for the month, this many text notices = 110 Fruitport District Library sent for the month, this many text notices = 55 Howard Miller Public Library sent for the month, this many text notices = 497 Spring Lake Dist Library sent for the month, this many text notices = 203 Loutit District Library sent for the month, this many text notices = 494 Patmos Library sent for the month, this many text notices = 51 Gary Byker Memorial Library sent for the month, this many text notices = 120 Georgetown Twp Pub Library sent for the month, this many text notices = 626 Coopersville Area Dist Library sent for the month, this many text notices = 159 Allendale Twp Library sent for the month, this many text notices = 197 White Cloud Comm Library sent for the month, this many text notices = 44 Newaygo Area District Library sent for the month, this many text notices = 72 Hesperia Comm Library sent for the month, this many text notices = 15 Grant Area Dist Library sent for the month, this many text notices = 49 Fremont Area Dist Library sent for the month, this many text notices = 89 Croton Twp Library sent for the month, this many text notices = 8 Tamarack District Library sent for the month, this many text notices = 86 TCH Reynolds Twp Library sent for the month, this many text notices = 78 Flat River Community Library sent for the month, this many text notices = 358 Home Twp Library sent for the month, this many text notices = 11 Crystal Comm Library sent for the month, this many text notices = 5 Carson City Public Library sent for the month, this many text notices = 29 Clarksville Area Library sent for the month, this many text notices = 39 Saranac Public Library sent for the month, this many text notices = 62 Lake Odessa Comm Library sent for the month, this many text notices = 194 Ionia Community Library sent for the month, this many text notices = 189 Alvah N Belding Library sent for the month, this many text notices = 26 Herrick Dist Library Main sent for the month, this many text notices = 921 Herrick North Branch sent for the month, this many text notices = 289 Sparta Twp. Library sent for the month, this many text notices = 3 Cedar Springs Public Library sent for the month, this many text notices = 121 Thornapple Kellogg Comm. Library sent for the month, this many text notices = 38 Hastings Public Library sent for the month, this many text notices = 60 Freeport District Library sent for the month, this many text notices = 46 Henika District Library sent for the month, this many text notices = 55 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 75 Leighton Twp. Library sent for the month, this many text notices = 104 Hopkins District Library sent for the month, this many text notices = 8 Fennville District Library sent for the month, this many text notices = 65

Dorr Twp Library sent for the month, this many text notices = 74 Salem Twp Library sent for the month, this many text notices = 214

=======TOTALS OF REGISTERED PATRON BY BRANCH============

Allendale Twp Library has 66 registered patrons for text notices Alvah N Belding Library has 30 registered patrons for text notices Carson City Public Library has 18 registered patrons for text notices Cedar Springs Public Library has 86 registered patrons for text notices Clarksville Area Library has 22 registered patrons for text notices Coopersville Area Dist Library has 79 registered patrons for text notices Croton Twp Library has 9 registered patrons for text notices Crystal Comm Library has 6 registered patrons for text notices Dorr Twp Library has 47 registered patrons for text notices Fennville District Library has 37 registered patrons for text notices Flat River Community Library has 212 registered patrons for text notices Freeport District Library has 28 registered patrons for text notices Fremont Area Dist Library has 53 registered patrons for text notices Fruitport District Library has 45 registered patrons for text notices Gary Byker Memorial Library has 61 registered patrons for text notices Georgetown Twp Pub Library has 305 registered patrons for text notices Grant Area Dist Library has 25 registered patrons for text notices Hackley Public Library has 50 registered patrons for text notices Hastings Public Library has 44 registered patrons for text notices Henika District Library has 22 registered patrons for text notices Herrick Dist Library Main has 377 registered patrons for text notices Herrick North Branch has 132 registered patrons for text notices Hesperia Comm Library has 7 registered patrons for text notices Home Twp Library has 14 registered patrons for text notices Hopkins District Library has 7 registered patrons for text notices Howard Miller Public Library has 210 registered patrons for text notices Ionia Community Library has 140 registered patrons for text notices Lake Odessa Comm Library has 156 registered patrons for text notices Lakeland Library Cooperative has 3 registered patrons for text notices Leighton Twp. Library has 94 registered patrons for text notices Loutit District Library has 250 registered patrons for text notices MADL Dalton Br has 28 registered patrons for text notices MADL Egelston Br has 23 registered patrons for text notices MADL Holton Br has 6 registered patrons for text notices MADL Montague Br has 8 registered patrons for text notices MADL Muskegon Hts Br has 3 registered patrons for text notices MADL Muskegon Twp Br has 7 registered patrons for text notices MADL North Muskegon Br has 96 registered patrons for text notices MADL Norton Shores Br has 230 registered patrons for text notices MADL Ravenna Br has 16 registered patrons for text notices Muskegon Area Dist Library HQ has 2 registered patrons for text notices Newaygo Area District Library has 51 registered patrons for text notices
Patmos Library has 21 registered patrons for text notices
Salem Twp Library has 93 registered patrons for text notices
Saranac Public Library has 41 registered patrons for text notices
Saugatuck-Douglas Dist Library has 27 registered patrons for text notices
Sparta Twp. Library has 10 registered patrons for text notices
Spring Lake Dist Library has 79 registered patrons for text notices
Tamarack District Library has 68 registered patrons for text notices
TCH Reynolds Twp Library has 52 registered patrons for text notices
Thornapple Kellogg Comm. Library has 57 registered patrons for text notices
White Cloud Comm Library has 25 registered patrons for text notices
White Lake Comm Library has 42 registered patrons for text notices

======FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)========

ADDCARD was used 32 times.

ANNOUNCEMENTS was used 2 times.

FEE was used 4 times.

HELP was used 4 times.

HL was used 31 times.

HOLD was used 16 times.

IOWEU was used 2 times.

MYBOOK was used 232 times.

MYCARD was used 5 times.

NEWPASS was used 3 times.

OA was used 14 times.

OI was used 25 times.

OK was used 12 times.

OL was used 9 times.

ON was used 1 times.

OVERDUE was used 3 times.

RA was used 66 times.

RENEW was used 30 times.

RHL was used 105 times.

RI was used 134 times.

RL was used 58 times.

STOP was used 2 times.

SWITCHPHONE was used 4 times.