LAKELAND LIBRARY COOPERATIVE Shoutbomb Report August 2020

Total registered users = 4378 Total registered barcodes = 4912 Total registered users for text notices is 4378 Registered users the last month = 58

Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. signed up 2 patron(s) for text notices the last month

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Leighton Twp. Library, pickup at the South Library Entrance. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Cedar Springs Public Library, pickup at the Dropbox area off Main Street. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. signed up 4 patron(s) for text notices the last month

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. signed up 3 patron(s) for text notices the last month Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. signed up 1 patron(s) for text notices the last month

Saranac Public Library, pickup in the back entrance.Text CURBSIDE when you are parked. signed up 3 patron(s) for text notices the last month

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Tamarack District Library, pickup is available by the main entrance Monday - Friday, noon - 5:30 pm. Text CURBSIDE when you are parked. signed up 2 patron(s) for text notices the last month

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. signed up 4 patron(s) for text notices the last month

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. signed up 2 patron(s) for text notices the last month

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. signed up 3 patron(s) for text notices the last month

Gary Byker Memorial Library, pickup by the numbered parking spots at main entrance. Call 616-669-1255 when you are parked. signed up 3 patron(s) for text notices the last month Loutit District Library, please schedule a pickup time at 616-850-6910. signed up 9 patron(s) for text notices the last month

Spring Lake Dist Library, pickup in the library lobby. To notify staff call 616-846-5770. signed up 3 patron(s) for text notices the last month

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. signed up 2 patron(s) for text notices the last month

White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. signed up 3 patron(s) for text notices the last month

MADL Egelston Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

MADL LVPD, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

MADL Norton Shores Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. signed up 2 patron(s) for text notices the last month

MADL Montague Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

MADL Ravenna Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

MADL North Muskegon Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.

Hold notices sent for the month = 42

Overdue notices sent for the month = 14 Overdue items eligible for renewal, notices sent for the month = 8 Overdue items ineligible for renewal, notices sent for the month = 14 Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 40 Items eligible for renewal notices sent for the month = 26 Items ineligible for renewal notices sent for the month = 39 Items renewed successfully by patrons for the month = 5 Items unsuccessfully renewed by patrons for the month = 7

Branch:: MADL Ravenna Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. Hold notices sent for the month = 17

Renewal notices sent for the month = 2 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1 Branch:: MADL Muskegon Hts Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. Hold notices sent for the month = 5

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 7

Branch:: MADL Montague Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. Hold notices sent for the month = 2

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 38 Items unsuccessfully renewed by patrons for the month = 1

Branch:: MADL Norton Shores Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. Hold notices sent for the month = 58 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 42 Overdue items eligible for renewal, notices sent for the month = 15 Overdue items ineligible for renewal, notices sent for the month = 61 Overdue items renewed successfully by patrons for the month = 3 Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 79 Items eligible for renewal notices sent for the month = 48 Items ineligible for renewal notices sent for the month = 111 Items renewed successfully by patrons for the month = 7 Items unsuccessfully renewed by patrons for the month = 9

Branch:: Muskegon Area Dist Library HQ Hold notices sent for the month = 2 Overdue notices sent for the month = 2 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 5 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 4 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1

Branch:: MADL LVPD, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. Renewal notices sent for the month = 1 Items eligible for renewal notices sent for the month = 1

Branch:: MADL Holton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. Hold notices sent for the month = 7

Overdue notices sent for the month = 2 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items renewed successfully by patrons for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 14 Items eligible for renewal notices sent for the month = 11 Items ineligible for renewal notices sent for the month = 13 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 6

Branch:: MADL Egelston Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.

Hold notices sent for the month = 7

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 5 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 2 Items unsuccessfully renewed by patrons for the month = 2

Branch:: MADL Dalton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.

Hold notices sent for the month = 18

Overdue notices sent for the month = 1 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 8 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 7 Items unsuccessfully renewed by patrons for the month = 1

Branch:: MADL Muskegon Twp Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. Hold notices sent for the month = 8

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 11 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 13

Branch:: White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. Hold notices sent for the month = 17

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 18 Items eligible for renewal notices sent for the month = 16 Items ineligible for renewal notices sent for the month = 11 Items unsuccessfully renewed by patrons for the month = 2

Branch:: Hackley Public Library, pickup by parking lot at the back of the library. Text CURBSIDE when you are parked.

Hold notices sent for the month = 11

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 12 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 19 Items unsuccessfully renewed by patrons for the month = 1

Branch:: Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. Hold notices sent for the month = 10

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 8 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 14 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 25 Items unsuccessfully renewed by patrons for the month = 1

Branch:: Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. Hold notices sent for the month = 103 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 97 Overdue items eligible for renewal, notices sent for the month = 47 Overdue items ineligible for renewal, notices sent for the month = 174 Overdue items renewed successfully by patrons for the month = 9 Overdue items unsuccessfully renewed by patrons for the month = 6

Renewal notices sent for the month = 188 Items eligible for renewal notices sent for the month = 91 Items ineligible for renewal notices sent for the month = 358 Items renewed successfully by patrons for the month = 13 Items unsuccessfully renewed by patrons for the month = 30

Branch:: Spring Lake Dist Library, pickup in the library lobby. To notify staff call 616-846-5770.

Hold notices sent for the month = 34

Overdue notices sent for the month = 28 Overdue items eligible for renewal, notices sent for the month = 11 Overdue items ineligible for renewal, notices sent for the month = 43 Overdue items renewed successfully by patrons for the month = 3 Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 50 Items eligible for renewal notices sent for the month = 23 Items ineligible for renewal notices sent for the month = 75 Items renewed successfully by patrons for the month = 3 Items unsuccessfully renewed by patrons for the month = 8

Branch:: Loutit District Library, please schedule a pickup time at 616-850-6910. Hold notices sent for the month = 117 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 72 Overdue items eligible for renewal, notices sent for the month = 35 Overdue items ineligible for renewal, notices sent for the month = 134 Overdue items renewed successfully by patrons for the month = 5 Overdue items unsuccessfully renewed by patrons for the month = 6

Renewal notices sent for the month = 154 Items eligible for renewal notices sent for the month = 80 Items ineligible for renewal notices sent for the month = 235 Items renewed successfully by patrons for the month = 11 Items unsuccessfully renewed by patrons for the month = 28

Branch:: Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. Hold notices sent for the month = 5

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 23 Items eligible for renewal notices sent for the month = 13 Items ineligible for renewal notices sent for the month = 77 Items renewed successfully by patrons for the month = 8 Items unsuccessfully renewed by patrons for the month = 3 Branch:: Gary Byker Memorial Library, pickup by the numbered parking spots at main entrance. Call 616-669-1255 when you are parked. Hold notices sent for the month = 26

Overdue notices sent for the month = 20 Overdue items eligible for renewal, notices sent for the month = 7 Overdue items ineligible for renewal, notices sent for the month = 27 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 52 Items eligible for renewal notices sent for the month = 18 Items ineligible for renewal notices sent for the month = 70 Items renewed successfully by patrons for the month = 3 Items unsuccessfully renewed by patrons for the month = 5

Branch:: Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked.

Hold notices sent for the month = 208Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 65 Overdue items eligible for renewal, notices sent for the month = 27 Overdue items ineligible for renewal, notices sent for the month = 113 Overdue items renewed successfully by patrons for the month = 3 Overdue items unsuccessfully renewed by patrons for the month = 9

Renewal notices sent for the month = 234 Items eligible for renewal notices sent for the month = 101 Items ineligible for renewal notices sent for the month = 409 Items renewed successfully by patrons for the month = 5 Items unsuccessfully renewed by patrons for the month = 18

Branch:: Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. Hold notices sent for the month = 12

Overdue notices sent for the month = 18 Overdue items eligible for renewal, notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 27

Renewal notices sent for the month = 58 Items eligible for renewal notices sent for the month = 12 Items ineligible for renewal notices sent for the month = 106 Items renewed successfully by patrons for the month = 2Items unsuccessfully renewed by patrons for the month = 3

Branch:: Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. Hold notices sent for the month = 35

Overdue notices sent for the month = 30 Overdue items eligible for renewal, notices sent for the month = 10 Overdue items ineligible for renewal, notices sent for the month = 101 Overdue items unsuccessfully renewed by patrons for the month = 5

Renewal notices sent for the month = 82 Items eligible for renewal notices sent for the month = 31 Items ineligible for renewal notices sent for the month = 175 Items renewed successfully by patrons for the month = 3 Items unsuccessfully renewed by patrons for the month = 6

Branch:: White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. Hold notices sent for the month = 9

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 10 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 27

Branch:: Newaygo Area District Library, pickup by parking lot at the back of the library Monday -Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. Hold notices sent for the month = 4

Overdue notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 7 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 7 Items unsuccessfully renewed by patrons for the month = 2 Branch:: Hesperia Comm Library, pickup by designated parking space. Text CURBSIDE when you are parked. Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 5

Branch:: Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. Hold notices sent for the month = 4

Overdue notices sent for the month = 7 Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = 20 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 50

Branch:: Fremont Area Dist Library, pickup at the main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 14

Overdue notices sent for the month = 9 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 17

Renewal notices sent for the month = 31 Items eligible for renewal notices sent for the month = 8 Items ineligible for renewal notices sent for the month = 57 Items renewed successfully by patrons for the month = 3 Items unsuccessfully renewed by patrons for the month = 3

Branch:: Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1

Branch:: Tamarack District Library, pickup is available by the main entrance Monday - Friday, noon -5:30 pm. Text CURBSIDE when you are parked. Hold notices sent for the month = 11 Hold cancel notices sent for the month = 2 Overdue notices sent for the month = 11Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 27

Renewal notices sent for the month = 19 Items eligible for renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 45 Items unsuccessfully renewed by patrons for the month = 4

Branch:: TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked.

Overdue notices sent for the month = 10 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 24 Items eligible for renewal notices sent for the month = 9 Items ineligible for renewal notices sent for the month = 31 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 5

Branch:: Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. Hold notices sent for the month = 40

Overdue notices sent for the month = 32 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 100 Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 64 Items eligible for renewal notices sent for the month = 13 Items ineligible for renewal notices sent for the month = 191 Items renewed successfully by patrons for the month = 2 Items unsuccessfully renewed by patrons for the month = 4

Branch:: Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. Hold notices sent for the month = 2

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 4 Renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 7

Branch:: Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked.

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 2

Branch:: Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. Hold notices sent for the month = 5

Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 13 Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 7 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 26 Items unsuccessfully renewed by patrons for the month = 1

Branch:: Clarksville Area Library, pickup in the parking lot. Text CURBSIDE when you are parked. Hold notices sent for the month = 2

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 17 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 39

Branch:: Saranac Public Library, pickup in the back entrance.Text CURBSIDE when you are parked. Hold notices sent for the month = 9

Overdue notices sent for the month = 9 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 15Items eligible for renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 22

Branch:: Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. Hold notices sent for the month = 7

Overdue notices sent for the month = 14 Overdue items eligible for renewal, notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 20 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 59 Items eligible for renewal notices sent for the month = 15 Items ineligible for renewal notices sent for the month = 77 Items unsuccessfully renewed by patrons for the month = 1

Branch:: Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. Hold notices sent for the month = 26

Overdue notices sent for the month = 24 Overdue items eligible for renewal, notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 45 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 58 Items eligible for renewal notices sent for the month = 20 Items ineligible for renewal notices sent for the month = 87 Items renewed successfully by patrons for the month = 2 Items unsuccessfully renewed by patrons for the month = 6

Branch:: Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. Hold notices sent for the month = 6

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 25

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 28

Branch:: Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. Hold notices sent for the month = 178

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 88 Overdue items eligible for renewal, notices sent for the month = 42 Overdue items ineligible for renewal, notices sent for the month = 130 Overdue items renewed successfully by patrons for the month = 3 Overdue items unsuccessfully renewed by patrons for the month = 5

Renewal notices sent for the month = 240 Items eligible for renewal notices sent for the month = 111 Items ineligible for renewal notices sent for the month = 328 Items renewed successfully by patrons for the month = 6 Items unsuccessfully renewed by patrons for the month = 32

Branch:: Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. Hold notices sent for the month = 56 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 57 Overdue items eligible for renewal, notices sent for the month = 29 Overdue items ineligible for renewal, notices sent for the month = 131 Overdue items renewed successfully by patrons for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 5

Renewal notices sent for the month = 96 Items eligible for renewal notices sent for the month = 46 Items ineligible for renewal notices sent for the month = 202 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 6

Branch:: Sparta Twp. Library, arrange pickup by contacting library at 616-887-9937. Hold notices sent for the month = 4

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = 4 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 1 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1

Branch:: Cedar Springs Public Library, pickup at the Dropbox area off Main Street. Text CURBSIDE when you are parked. Hold notices sent for the month = 13

Overdue notices sent for the month = 7 Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 21 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 36 Items renewed successfully by patrons for the month = 2 Items unsuccessfully renewed by patrons for the month = 2

Branch:: Thornapple Kellogg Comm. Library, pickup in the library parking lot. Text CURBSIDE when you are parked. Hold notices sent for the month = 10

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 14 Overdue items eligible for renewal, notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 25 Overdue items renewed successfully by patrons for the month = 2 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 42 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1

Branch:: Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263.

Hold notices sent for the month = 7

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 29 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 21 Items eligible for renewal notices sent for the month = 17 Items ineligible for renewal notices sent for the month = 53 Items renewed successfully by patrons for the month = 7 Items unsuccessfully renewed by patrons for the month = 4

Branch:: Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. Hold notices sent for the month = 4

Overdue notices sent for the month = 9 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 19

Renewal notices sent for the month = 22 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 64

Branch:: Henika District Library. Call 269-792-2891 when you are parked. Hold notices sent for the month = 3

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 15 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 14 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 22 Items unsuccessfully renewed by patrons for the month = 1

Branch:: Saugatuck-Douglas Dist Library, pickup at the front entrance. Text CURBSIDE when you are parked. Hold notices sent for the month = 7

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 11Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 27

Renewal notices sent for the month = 17

Items eligible for renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 53 Items unsuccessfully renewed by patrons for the month = 2

Branch:: Leighton Twp. Library, pickup at the South Library Entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 17

Overdue notices sent for the month = 19 Overdue items eligible for renewal, notices sent for the month = 7 Overdue items ineligible for renewal, notices sent for the month = 51 Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 47 Items eligible for renewal notices sent for the month = 15 Items ineligible for renewal notices sent for the month = 95 Items unsuccessfully renewed by patrons for the month = 3

Branch:: Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked.

Hold notices sent for the month = 23

Overdue notices sent for the month = 12Overdue items eligible for renewal, notices sent for the month = 5Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 31 Items eligible for renewal notices sent for the month = 13 Items ineligible for renewal notices sent for the month = 94 Items unsuccessfully renewed by patrons for the month = 4

Branch:: Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 12

Overdue notices sent for the month = 9 Overdue items eligible for renewal, notices sent for the month = 8 Overdue items ineligible for renewal, notices sent for the month = 12 Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 31 Items eligible for renewal notices sent for the month = 9 Items ineligible for renewal notices sent for the month = 67 Branch:: Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 7 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 34 Overdue items eligible for renewal, notices sent for the month = 17 Overdue items ineligible for renewal, notices sent for the month = 106 Overdue items renewed successfully by patrons for the month = 6 Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 49 Items eligible for renewal notices sent for the month = 24 Items ineligible for renewal notices sent for the month = 127 Items renewed successfully by patrons for the month = 5 Items unsuccessfully renewed by patrons for the month = 10

Hold cancel notices sent for the month = 12

Overdue notices sent for the month = 854

Overdue items eligible for renewal, notices sent for the month = 334 Overdue items ineligible for renewal, notices sent for the month = 1647 Percentage of overall overdue items where renewal was attempted:: 30.54% Overdue items renewed successfully by patrons for the month = 39 Percentage of overall overdue items where renewal was successful:: 11.68% Overdue items unsuccessfully renewed by patrons for the month = 63 Percentage of overall overdue items where renewal failed:: 18.86%

Renewal notices sent for the month = 2023 Items eligible for renewal notices sent for the month = 843 Items ineligible for renewal notices sent for the month = 3681 Percentage of overall items where renewal was attempted:: 37.60% Items renewed successfully by patrons for the month = 93 Percentage of overall items where renewal was successful:: 11.03% Items unsuccessfully renewed by patrons for the month = 224 Percentage of overall items where renewal failed:: 26.57%

MADL Ravenna Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 19

MADL Muskegon Hts Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 10

MADL Montague Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 17

MADL Norton Shores Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 179

Muskegon Area Dist Library HQ sent for the month, this many text notices = 9

MADL LVPD, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 1

MADL Holton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 23

MADL Egelston Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 16

MADL Dalton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 27

MADL Muskegon Twp Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 24

White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. sent for the month, this many text notices = 37

Hackley Public Library, pickup by parking lot at the back of the library. Text CURBSIDE when you are parked. sent for the month, this many text notices = 28

Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 32

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. sent for the month, this many text notices = 388

Spring Lake Dist Library, pickup in the library lobby. To notify staff call 616-846-5770. sent for the month, this many text notices = 112

Loutit District Library, please schedule a pickup time at 616-850-6910. sent for the month, this many text notices = 343

Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 32

Gary Byker Memorial Library, pickup by the numbered parking spots at main entrance. Call 616-669-1255 when you are parked. sent for the month, this many text notices = 98

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. sent for the month, this many text notices = 507

Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. sent for the month, this many text notices = 88

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 147

White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. sent for the month, this many text notices = 24

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 14

Hesperia Comm Library, pickup by designated parking space. Text CURBSIDE when you are parked. sent for the month, this many text notices = 5

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. sent for the month, this many text notices = 31

Fremont Area Dist Library, pickup at the main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 54

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. sent for the month, this many text notices = 1

Tamarack District Library, pickup is available by the main entrance Monday - Friday, noon - 5:30 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 41

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked, sent for the month, this many text notices = 34

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. sent for the month, this many text notices = 136

Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 7

Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. sent for the month, this many text notices = 3

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 19

Clarksville Area Library, pickup in the parking lot. Text CURBSIDE when you are parked. sent for the month, this many text notices = 25

Saranac Public Library, pickup in the back entrance.Text CURBSIDE when you are parked. sent for the month, this many text notices = 33

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. sent for the month, this many text notices = 80

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. sent for the month, this many text notices = 108 Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. sent for the month, this many text notices = 27

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. sent for the month, this many text notices = 506

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. sent for the month, this many text notices = 209

Sparta Twp. Library, arrange pickup by contacting library at 616-887-9937. sent for the month, this many text notices = 9

Cedar Springs Public Library, pickup at the Dropbox area off Main Street. Text CURBSIDE when you are parked. sent for the month, this many text notices = 41

Thornapple Kellogg Comm. Library, pickup in the library parking lot. Text CURBSIDE when you are parked. sent for the month, this many text notices = 39

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. sent for the month, this many text notices = 36

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. sent for the month, this many text notices = 35

Henika District Library. Call 269-792-2891 when you are parked. sent for the month, this many text notices = 25

Saugatuck-Douglas Dist Library, pickup at the front entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 35

Leighton Twp. Library, pickup at the South Library Entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 83

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. sent for the month, this many text notices = 66

Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 52

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 90

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. has 99 registered patrons for text notices

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. has 42 registered patrons for text notices

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. has 19 registered patrons for text notices

Cedar Springs Public Library, pickup at the Dropbox area off Main Street. Text CURBSIDE when you are parked. has 99 registered patrons for text notices

Clarksville Area Library, pickup in the parking lot. Text CURBSIDE when you are parked. has 23 registered patrons for text notices

Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. has 85 registered patrons for text notices

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. has 7 registered patrons for text notices

Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. has 6 registered patrons for text notices

Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 52 registered patrons for text notices

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. has 45 registered patrons for text notices

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. has 239 registered patrons for text notices

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. has 32 registered patrons for text notices

Fremont Area Dist Library, pickup at the main entrance. Text CURBSIDE when you are parked. has 64 registered patrons for text notices

Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. has 49 registered patrons for text notices

Gary Byker Memorial Library, pickup by the numbered parking spots at main entrance. Call 616-669-1255 when you are parked. has 70 registered patrons for text notices

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. has 405 registered patrons for text notices

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. has 30 registered patrons for text notices

Hackley Public Library, pickup by parking lot at the back of the library. Text CURBSIDE when you are parked. has 61 registered patrons for text notices

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. has 49 registered patrons for text notices

Henika District Library. Call 269-792-2891 when you are parked. has 29 registered patrons for text notices

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. has 454 registered patrons for text notices

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. has 159 registered patrons for text notices

Hesperia Comm Library, pickup by designated parking space. Text CURBSIDE when you are parked. has 5 registered patrons for text notices

Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. has 14 registered patrons for text notices

Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 12 registered patrons for text notices

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. has 263 registered patrons for text notices

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. has 172 registered patrons for text notices

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. has 172 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library, pickup at the South Library Entrance. Text CURBSIDE when you are parked. has 101 registered patrons for text notices

Loutit District Library, please schedule a pickup time at 616-850-6910. has 322 registered patrons for text notices

MADL Dalton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 29 registered patrons for text notices

MADL Egelston Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 28 registered patrons for text notices

MADL Holton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 9 registered patrons for text notices

MADL LVPD, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 3 registered patrons for text notices

MADL Montague Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 11 registered patrons for text notices

MADL Muskegon Hts Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 3 registered patrons for text notices

MADL Muskegon Twp Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 12 registered patrons for text notices

MADL North Muskegon Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 111 registered patrons for text notices

MADL Norton Shores Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 290 registered patrons for text notices

MADL Ravenna Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when

you are parked. has 18 registered patrons for text notices

Muskegon Area Dist Library HQ has 4 registered patrons for text notices

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00

- 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. has 71 registered patrons for text notices

Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. has 24 registered patrons for text notices

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. has 93 registered patrons for text notices

Saranac Public Library, pickup in the back entrance.Text CURBSIDE when you are parked. has 49 registered patrons for text notices

Saugatuck-Douglas Dist Library, pickup at the front entrance. Text CURBSIDE when you are parked. has 36 registered patrons for text notices

Sparta Twp. Library, arrange pickup by contacting library at 616-887-9937. has 15 registered patrons for text notices

Spring Lake Dist Library, pickup in the library lobby. To notify staff call 616-846-5770. has 107 registered patrons for text notices

Tamarack District Library, pickup is available by the main entrance Monday - Friday, noon - 5:30 pm. Text CURBSIDE when you are parked. has 77 registered patrons for text notices

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. has 61 registered patrons for text notices

Thornapple Kellogg Comm. Library, pickup in the library parking lot. Text CURBSIDE when you are parked. has 62 registered patrons for text notices

White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. has 31 registered patrons for text notices

White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. has 54 registered patrons for text notices

========FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)========

ADDCARD was used 19 times. ANNOUNCEMENTS was used 2

ANNOUNCEMENTS was used 2 times. CHX was used 1 times. CI was used 3 times. CLOSURE was used 1 times. CURBSIDE was used 18 times. CXH was used 15 times. FEE was used 2 times. HELP was used 2 times. HL was used 48 times. HOLD was used 19 times. IOWEU was used 2 times. MYBOOK was used 353 times. MYCARD was used 9 times. OA was used 87 times.

OI was used 38 times.

OK was used 9 times. OL was used 35 times. OVERDUE was used 8 times. OW was used 1 times. RA was used 228 times. RENEW was used 19 times. RESEND was used 2 times. RI was used 87 times. RL was used 117 times. SWITCHPHONE was used 3 times. THANK was used 1 times. THANKS was used 2 times.