Shoutbomb Report February 2020

Total registered users = 4139 Total registered barcodes = 4648 Total registered users for text notices is 4139 Registered users the last month = 113

Salem Twp Library signed up 1 patron(s) for text notices the last month Hopkins District Library signed up 1 patron(s) for text notices the last month Leighton Twp. Library signed up 2 patron(s) for text notices the last month Freeport District Library signed up 1 patron(s) for text notices the last month Cedar Springs Public Library signed up 2 patron(s) for text notices the last month Herrick North Branch signed up 4 patron(s) for text notices the last month Herrick Dist Library Main signed up 23 patron(s) for text notices the last month Alvah N Belding Library signed up 2 patron(s) for text notices the last month Ionia Community Library signed up 6 patron(s) for text notices the last month Lake Odessa Comm Library signed up 2 patron(s) for text notices the last month Saranac Public Library signed up 1 patron(s) for text notices the last month Flat River Community Library signed up 3 patron(s) for text notices the last month TCH Reynolds Twp Library signed up 2 patron(s) for text notices the last month Tamarack District Library signed up 2 patron(s) for text notices the last month Grant Area Dist Library signed up 2 patron(s) for text notices the last month Newaygo Area District Library signed up 4 patron(s) for text notices the last month White Cloud Comm Library signed up 1 patron(s) for text notices the last month Allendale Twp Library signed up 2 patron(s) for text notices the last month Coopersville Area Dist Library signed up 1 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 9 patron(s) for text notices the last month Gary Byker Memorial Library signed up 3 patron(s) for text notices the last month Patmos Library signed up 1 patron(s) for text notices the last month Loutit District Library signed up 4 patron(s) for text notices the last month Spring Lake Dist Library signed up 2 patron(s) for text notices the last month Howard Miller Public Library signed up 5 patron(s) for text notices the last month Hackley Public Library signed up 4 patron(s) for text notices the last month White Lake Comm Library signed up 1 patron(s) for text notices the last month MADL Muskegon Twp Br signed up 3 patron(s) for text notices the last month MADL Dalton Br signed up 1 patron(s) for text notices the last month MADL LVPD signed up 1 patron(s) for text notices the last month Muskegon Area Dist Library HQ signed up 1 patron(s) for text notices the last month MADL Norton Shores Br signed up 12 patron(s) for text notices the last month MADL North Muskegon Br signed up 4 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold notices sent for the month = 79 Hold reminders sent for the month = 15 Overdue notices sent for the month = 17 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 26 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 45 Items eligible for renewal notices sent for the month = 20 Items ineligible for renewal notices sent for the month = 52 Items renewed successfully by patrons for the month = 4 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 36 Items eligible for renewal reminder notices sent for the month = 10 Items ineligible for renewal reminder notices sent for the month = 47

Branch:: MADL Ravenna Br Hold notices sent for the month = 12 Hold reminders sent for the month = 2

Renewal notices sent for the month = 4 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 4 Renewal reminder notices sent for the month = 2 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Muskegon Hts Br Hold notices sent for the month = 6 Hold reminders sent for the month = 2

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1 Renewal reminder notices sent for the month = 2 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Montague Br Hold notices sent for the month = 18 Hold reminders sent for the month = 9 Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Norton Shores Br Hold notices sent for the month = 188 Hold reminders sent for the month = 37 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 27 Overdue items eligible for renewal, notices sent for the month = 22 Overdue items ineligible for renewal, notices sent for the month = 33 Overdue items renewed successfully by patrons for the month = 3

Renewal notices sent for the month = 58 Items eligible for renewal notices sent for the month = 67 Items ineligible for renewal notices sent for the month = 61 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 41 Renewal reminder notices sent for the month = 43 Items eligible for renewal reminder notices sent for the month = 25 Items ineligible for renewal reminder notices sent for the month = 59

Branch:: Muskegon Area Dist Library HQ Hold notices sent for the month = 4Hold reminders sent for the month = 2

Overdue notices sent for the month = 4Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 3 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 4 Renewal reminder notices sent for the month = 3 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Holton Br Hold notices sent for the month = 19 Hold reminders sent for the month = 1 Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1

Branch:: MADL Egelston Br Hold notices sent for the month = 11 Hold reminders sent for the month = 3 Hold cancel notices sent for the month = 2

Renewal notices sent for the month = 5 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 3 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Dalton Br Hold notices sent for the month = 21 Hold reminders sent for the month = 7

Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 8 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 7 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 3 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Muskegon Twp Br Hold notices sent for the month = 12

Renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 4 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 3

Branch:: White Lake Comm Library Hold notices sent for the month = 37 Hold reminders sent for the month = 11 Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 10 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 11 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 9 Renewal reminder notices sent for the month = 9 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Hackley Public Library Hold notices sent for the month = 45 Hold reminders sent for the month = 4 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 32 Items eligible for renewal notices sent for the month = 12 Items ineligible for renewal notices sent for the month = 49 Items unsuccessfully renewed by patrons for the month = 3 Renewal reminder notices sent for the month = 22 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 39

Branch:: Fruitport District Library Hold notices sent for the month = 21 Hold reminders sent for the month = 3

Overdue notices sent for the month = 9 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 107

Renewal notices sent for the month = 11 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 32 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 7 Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Howard Miller Public Library Hold notices sent for the month = 204 Hold reminders sent for the month = 54 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 57 Overdue items eligible for renewal, notices sent for the month = 14 Overdue items ineligible for renewal, notices sent for the month = 83 Overdue items renewed successfully by patrons for the month = 3 Overdue items unsuccessfully renewed by patrons for the month = 5

Renewal notices sent for the month = 135 Items eligible for renewal notices sent for the month = 29 Items ineligible for renewal notices sent for the month = 222 Items renewed successfully by patrons for the month = 5 Items unsuccessfully renewed by patrons for the month = 11 Renewal reminder notices sent for the month = 96 Items eligible for renewal reminder notices sent for the month = 12 Items ineligible for renewal reminder notices sent for the month = 150

Branch:: Spring Lake Dist Library Hold notices sent for the month = 92 Hold reminders sent for the month = 26

Overdue notices sent for the month = 29 Overdue items eligible for renewal, notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 49 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 47 Items eligible for renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 84 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 37 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 59

Branch:: Loutit District Library Hold notices sent for the month = 167 Hold reminders sent for the month = 43 Hold cancel notices sent for the month = 2 Overdue notices sent for the month = 63 Overdue items eligible for renewal, notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 146 Overdue items renewed successfully by patrons for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 113 Items eligible for renewal notices sent for the month = 15 Items ineligible for renewal notices sent for the month = 233 Items renewed successfully by patrons for the month = 3 Items unsuccessfully renewed by patrons for the month = 5 Renewal reminder notices sent for the month = 90 Items eligible for renewal reminder notices sent for the month = 6 Items ineligible for renewal reminder notices sent for the month = 166

Branch:: Patmos Library Hold notices sent for the month = 23 Hold reminders sent for the month = 9

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 18 Renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Gary Byker Memorial Library Hold notices sent for the month = 36 Hold reminders sent for the month = 11 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 16 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 18 Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 41 Items eligible for renewal notices sent for the month = 8 Items ineligible for renewal notices sent for the month = 62 Items renewed successfully by patrons for the month = 2 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 27 Items eligible for renewal reminder notices sent for the month = 4 Items ineligible for renewal reminder notices sent for the month = 37 Branch:: Georgetown Twp Pub Library Hold notices sent for the month = 374 Hold reminders sent for the month = 97 Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 68 Overdue items eligible for renewal, notices sent for the month = 32 Overdue items ineligible for renewal, notices sent for the month = 104 Overdue items unsuccessfully renewed by patrons for the month = 7

Renewal notices sent for the month = 198 Items eligible for renewal notices sent for the month = 66 Items ineligible for renewal notices sent for the month = 299 Items renewed successfully by patrons for the month = 9 Items unsuccessfully renewed by patrons for the month = 33 Renewal reminder notices sent for the month = 145 Items eligible for renewal reminder notices sent for the month = 19 Items ineligible for renewal reminder notices sent for the month = 283

Branch:: Coopersville Area Dist Library Hold notices sent for the month = 37 Hold reminders sent for the month = 12

Overdue notices sent for the month = 15 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 37

Renewal notices sent for the month = 35 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 55 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 27 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 49

Branch:: Allendale Twp Library Hold notices sent for the month = 117 Hold reminders sent for the month = 31 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 23 Overdue items eligible for renewal, notices sent for the month = 12 Overdue items ineligible for renewal, notices sent for the month = 34Overdue items renewed successfully by patrons for the month = 1Overdue items unsuccessfully renewed by patrons for the month = 5

Renewal notices sent for the month = 65 Items eligible for renewal notices sent for the month = 21 Items ineligible for renewal notices sent for the month = 155 Items renewed successfully by patrons for the month = 4 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 53 Items eligible for renewal reminder notices sent for the month = 14 Items ineligible for renewal reminder notices sent for the month = 118

Branch:: White Cloud Comm Library Hold notices sent for the month = 22 Hold reminders sent for the month = 4

Overdue notices sent for the month = 12 Overdue items ineligible for renewal, notices sent for the month = 25

Renewal notices sent for the month = 25 Items ineligible for renewal notices sent for the month = 36 Renewal reminder notices sent for the month = 16 Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Newaygo Area District Library Hold notices sent for the month = 22 Hold reminders sent for the month = 4

Overdue notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 26 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 7 Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Hesperia Comm Library Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 3 Renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 11 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Grant Area Dist Library Hold notices sent for the month = 27 Hold reminders sent for the month = 5

Overdue notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 15 Items ineligible for renewal notices sent for the month = 34 Renewal reminder notices sent for the month = 9 Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Fremont Area Dist Library Hold notices sent for the month = 48 Hold reminders sent for the month = 16

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 19 Items eligible for renewal notices sent for the month = 7 Items ineligible for renewal notices sent for the month = 17 Items unsuccessfully renewed by patrons for the month = 3 Renewal reminder notices sent for the month = 6 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Croton Twp Library Hold notices sent for the month = 9 Hold reminders sent for the month = 1

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 2 Renewal reminder notices sent for the month = 2

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Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Tamarack District Library Hold notices sent for the month = 34 Hold reminders sent for the month = 12

Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 18 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 19 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 16 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 18

Branch:: TCH Reynolds Twp Library Hold notices sent for the month = 20 Hold reminders sent for the month = 6

Overdue notices sent for the month = 12 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 21 Items eligible for renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 31 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 17 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 26

Branch:: Flat River Community Library Hold notices sent for the month = 130 Hold reminders sent for the month = 45 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 54 Overdue items eligible for renewal, notices sent for the month = 10 Overdue items ineligible for renewal, notices sent for the month = 194 Overdue items renewed successfully by patrons for the month = 2Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 92 Items eligible for renewal notices sent for the month = 20 Items ineligible for renewal notices sent for the month = 263 Items renewed successfully by patrons for the month = 7 Items unsuccessfully renewed by patrons for the month = 6 Renewal reminder notices sent for the month = 69 Items eligible for renewal reminder notices sent for the month = 10 Items ineligible for renewal reminder notices sent for the month = 142

Branch:: Home Twp Library Hold notices sent for the month = 9

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 6 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 7 Items renewed successfully by patrons for the month = 2 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 4 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Carson City Public Library Hold notices sent for the month = 13 Hold reminders sent for the month = 3

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 22 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Clarksville Area Library Hold notices sent for the month = 12 Hold reminders sent for the month = 2 Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 8 Items ineligible for renewal notices sent for the month = 23 Renewal reminder notices sent for the month = 7 Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Saranac Public Library Hold notices sent for the month = 21 Hold reminders sent for the month = 2

Renewal notices sent for the month = 6 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 4 Renewal reminder notices sent for the month = 4 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Lake Odessa Comm Library Hold notices sent for the month = 36 Hold reminders sent for the month = 3

Overdue notices sent for the month = 10 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 45 Items eligible for renewal notices sent for the month = 16 Items ineligible for renewal notices sent for the month = 65 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 6 Renewal reminder notices sent for the month = 31 Items eligible for renewal reminder notices sent for the month = 7 Items ineligible for renewal reminder notices sent for the month = 44

Branch:: Ionia Community Library Hold notices sent for the month = 97 Hold reminders sent for the month = 14

Overdue notices sent for the month = 12Overdue items eligible for renewal, notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 10 Renewal notices sent for the month = 38 Items eligible for renewal notices sent for the month = 8 Items ineligible for renewal notices sent for the month = 40 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 21 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Alvah N Belding Library Hold notices sent for the month = 23 Hold reminders sent for the month = 3 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2 Overdue items renewed successfully by patrons for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 11 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 13 Renewal reminder notices sent for the month = 6 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Herrick Dist Library Main Hold notices sent for the month = 551 Hold reminders sent for the month = 108 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 94 Overdue items eligible for renewal, notices sent for the month = 51 Overdue items ineligible for renewal, notices sent for the month = 135 Overdue items renewed successfully by patrons for the month = 3 Overdue items unsuccessfully renewed by patrons for the month = 8

Renewal notices sent for the month = 242 Items eligible for renewal notices sent for the month = 82 Items ineligible for renewal notices sent for the month = 319 Items renewed successfully by patrons for the month = 5 Items unsuccessfully renewed by patrons for the month = 30 Renewal reminder notices sent for the month = 143 Items eligible for renewal reminder notices sent for the month = 26 Items ineligible for renewal reminder notices sent for the month = 202

Branch:: Herrick North Branch Hold notices sent for the month = 137 Hold reminders sent for the month = 29 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 18 Overdue items eligible for renewal, notices sent for the month = 15 Overdue items ineligible for renewal, notices sent for the month = 13 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 64 Items eligible for renewal notices sent for the month = 30 Items ineligible for renewal notices sent for the month = 74 Items renewed successfully by patrons for the month = 2 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 45 Items eligible for renewal reminder notices sent for the month = 23 Items ineligible for renewal reminder notices sent for the month = 50

Branch:: Sparta Twp. Library Hold notices sent for the month = 13 Hold reminders sent for the month = 1

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 2 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Cedar Springs Public Library Hold notices sent for the month = 36 Hold reminders sent for the month = 9

Overdue notices sent for the month = 7 Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 22

Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 32 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 17 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Thornapple Kellogg Comm. Library Hold notices sent for the month = 28 Hold reminders sent for the month = 4 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 5Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 12 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 18 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 10 Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Hastings Public Library Hold notices sent for the month = 34 Hold reminders sent for the month = 6

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 14 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 17 Renewal reminder notices sent for the month = 7 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Freeport District Library Hold notices sent for the month = 15 Hold reminders sent for the month = 1

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 3Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 10 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 20 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 6 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Henika District Library Hold notices sent for the month = 16 Hold reminders sent for the month = 3 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 7 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 5 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 40 Hold reminders sent for the month = 1

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 17 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 20 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 11 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 10 Branch:: Leighton Twp. Library Hold notices sent for the month = 37 Hold reminders sent for the month = 8 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 10 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 19

Renewal notices sent for the month = 36 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 79 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 27 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 45

Branch:: Hopkins District Library Hold notices sent for the month = 3

Overdue notices sent for the month = 1 Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 5 Renewal reminder notices sent for the month = 4 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Fennville District Library Hold notices sent for the month = 33 Hold reminders sent for the month = 6

Overdue notices sent for the month = 12 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 14 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 17 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 40 Renewal reminder notices sent for the month = 14 Items eligible for renewal reminder notices sent for the month = 3Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Dorr Twp Library Hold notices sent for the month = 17 Hold reminders sent for the month = 3

Overdue notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 18 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 38 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 14 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 26

Branch:: Salem Twp Library Hold notices sent for the month = 47 Hold reminders sent for the month = 14

Overdue notices sent for the month = 16 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 36 Overdue items renewed successfully by patrons for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 37 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 64 Items renewed successfully by patrons for the month = 2 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 23 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 48

Hold cancel notices sent for the month = 23

Overdue notices sent for the month = 671

Overdue items eligible for renewal, notices sent for the month = 214 Overdue items ineligible for renewal, notices sent for the month = 1230 Percentage of overall overdue items where renewal was attempted:: 25.23% Overdue items renewed successfully by patrons for the month = 17 Percentage of overall overdue items where renewal was successful:: 7.94% Overdue items unsuccessfully renewed by patrons for the month = 37 Percentage of overall overdue items where renewal failed:: 17.29%

Renewal notices sent for the month = 1661 Items eligible for renewal notices sent for the month = 481 Items ineligible for renewal notices sent for the month = 2702 Percentage of overall items where renewal was attempted:: 48.02% Items renewed successfully by patrons for the month = 55 Percentage of overall items where renewal was successful:: 11.43% Items unsuccessfully renewed by patrons for the month = 176 Percentage of overall items where renewal failed:: 36.59% Renewal reminder notices sent for the month = 1158 Items eligible for renewal reminder notices sent for the month = 197 Items ineligible for renewal reminder notices sent for the month = 1897

MADL North Muskegon Br sent for the month, this many text notices = 192 MADL Ravenna Br sent for the month, this many text notices = 20 MADL Muskegon Hts Br sent for the month, this many text notices = 14 MADL Montague Br sent for the month, this many text notices = 29 MADL Norton Shores Br sent for the month, this many text notices = 353 Muskegon Area Dist Library HQ sent for the month, this many text notices = 16 MADL Holton Br sent for the month, this many text notices = 21 MADL Egelston Br sent for the month, this many text notices = 21MADL Dalton Br sent for the month, this many text notices = 42 MADL Muskegon Twp Br sent for the month, this many text notices = 19 White Lake Comm Library sent for the month, this many text notices = 76 Hackley Public Library sent for the month, this many text notices = 110 Fruitport District Library sent for the month, this many text notices = 51 Howard Miller Public Library sent for the month, this many text notices = 546 Spring Lake Dist Library sent for the month, this many text notices = 231 Loutit District Library sent for the month, this many text notices = 476 Patmos Library sent for the month, this many text notices = 46 Gary Byker Memorial Library sent for the month, this many text notices = 131 Georgetown Twp Pub Library sent for the month, this many text notices = 882 Coopersville Area Dist Library sent for the month, this many text notices = 126 Allendale Twp Library sent for the month, this many text notices = 289 White Cloud Comm Library sent for the month, this many text notices = 79 Newaygo Area District Library sent for the month, this many text notices = 54 Hesperia Comm Library sent for the month, this many text notices = 10

Grant Area Dist Library sent for the month, this many text notices = 62Fremont Area Dist Library sent for the month, this many text notices = 93 Croton Twp Library sent for the month, this many text notices = 14 Tamarack District Library sent for the month, this many text notices = 87 TCH Reynolds Twp Library sent for the month, this many text notices = 76 Flat River Community Library sent for the month, this many text notices = 390 Home Twp Library sent for the month, this many text notices = 21 Carson City Public Library sent for the month, this many text notices = 26 Clarksville Area Library sent for the month, this many text notices = 32 Saranac Public Library sent for the month, this many text notices = 33 Lake Odessa Comm Library sent for the month, this many text notices = 125 Ionia Community Library sent for the month, this many text notices = 182 Alvah N Belding Library sent for the month, this many text notices = 47 Herrick Dist Library Main sent for the month, this many text notices = 1138 Herrick North Branch sent for the month, this many text notices = 293 Sparta Twp. Library sent for the month, this many text notices = 18 Cedar Springs Public Library sent for the month, this many text notices = 91 Thornapple Kellogg Comm. Library sent for the month, this many text notices = 59 Hastings Public Library sent for the month, this many text notices = 67 Freeport District Library sent for the month, this many text notices = 35 Henika District Library sent for the month, this many text notices = 29 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 77 Leighton Twp. Library sent for the month, this many text notices = 118 Hopkins District Library sent for the month, this many text notices = 12 Fennville District Library sent for the month, this many text notices = 82 Dorr Twp Library sent for the month, this many text notices = 57 Salem Twp Library sent for the month, this many text notices = 137

Allendale Twp Library has 87 registered patrons for text notices Alvah N Belding Library has 37 registered patrons for text notices Carson City Public Library has 19 registered patrons for text notices Cedar Springs Public Library has 98 registered patrons for text notices Clarksville Area Library has 22 registered patrons for text notices Coopersville Area Dist Library has 83 registered patrons for text notices Croton Twp Library has 7 registered patrons for text notices Crystal Comm Library has 6 registered patrons for text notices Dorr Twp Library has 47 registered patrons for text notices Fennville District Library has 41 registered patrons for text notices Flat River Community Library has 232 registered patrons for text notices Freeport District Library has 30 registered patrons for text notices Fremont Area Dist Library has 61 registered patrons for text notices Fruitport District Library has 48 registered patrons for text notices Gary Byker Memorial Library has 66 registered patrons for text notices Georgetown Twp Pub Library has 380 registered patrons for text notices Grant Area Dist Library has 29 registered patrons for text notices

Hackley Public Library has 59 registered patrons for text notices Hastings Public Library has 49 registered patrons for text notices Henika District Library has 29 registered patrons for text notices Herrick Dist Library Main has 444 registered patrons for text notices Herrick North Branch has 156 registered patrons for text notices Hesperia Comm Library has 5 registered patrons for text notices Home Twp Library has 14 registered patrons for text notices Hopkins District Library has 10 registered patrons for text notices Howard Miller Public Library has 247 registered patrons for text notices Ionia Community Library has 165 registered patrons for text notices Lake Odessa Comm Library has 168 registered patrons for text notices Lakeland Library Cooperative has 2 registered patrons for text notices Leighton Twp. Library has 97 registered patrons for text notices Loutit District Library has 276 registered patrons for text notices MADL Dalton Br has 28 registered patrons for text notices MADL Egelston Br has 26 registered patrons for text notices MADL Holton Br has 9 registered patrons for text notices MADL LVPD has 2 registered patrons for text notices MADL Montague Br has 8 registered patrons for text notices MADL Muskegon Hts Br has 3 registered patrons for text notices MADL Muskegon Twp Br has 12 registered patrons for text notices MADL North Muskegon Br has 105 registered patrons for text notices MADL Norton Shores Br has 275 registered patrons for text notices MADL Ravenna Br has 17 registered patrons for text notices Muskegon Area Dist Library HQ has 4 registered patrons for text notices Newaygo Area District Library has 64 registered patrons for text notices Patmos Library has 23 registered patrons for text notices Salem Twp Library has 93 registered patrons for text notices Saranac Public Library has 42 registered patrons for text notices Saugatuck-Douglas Dist Library has 32 registered patrons for text notices Sparta Twp. Library has 15 registered patrons for text notices Spring Lake Dist Library has 94 registered patrons for text notices Tamarack District Library has 72 registered patrons for text notices TCH Reynolds Twp Library has 60 registered patrons for text notices Thornapple Kellogg Comm. Library has 61 registered patrons for text notices White Cloud Comm Library has 31 registered patrons for text notices White Lake Comm Library has 48 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)===========

ADDCARD was used 36 times. ANNOUNCEMENTS was used 1 times. CHX was used 2 times. CLOSURE was used 2 times. CXH was used 34 times. FEE was used 2 times. HELP was used 14 times. HL was used 44 times. HOLD was used 16 times. IOWEU was used 2 times. LIST was used 1 times. MYBOOK was used 341 times. MYCARD was used 5 times. NEWPASS was used 1 times. OA was used 38 times. OI was used 28 times. OK was used 12 times. OL was used 18 times. OVERDUE was used 4 times. RA was used 145 times. RENEW was used 18 times. RHL was used 131 times. RI was used 95 times. RL was used 62 times. RW was used 1 times. STOP was used 2 times. SWITCHPHONE was used 3 times. THANK was used 3 times. THANKS was used 4 times.