Lakeland Library Cooperative Shoutbomb Report March 2020

Total registered users = 4206 Total registered barcodes = 4725 Total registered users for text notices is 4206 Registered users the last month = 67

Dorr Twp Library signed up 2 patron(s) for text notices the last month Fennville District Library signed up 2 patron(s) for text notices the last month Saugatuck-Douglas Dist Library signed up 2 patron(s) for text notices the last month Freeport District Library signed up 1 patron(s) for text notices the last month Herrick North Branch signed up 2 patron(s) for text notices the last month Herrick Dist Library Main signed up 1 patron(s) for text notices the last month Alvah N Belding Library signed up 4 patron(s) for text notices the last month Ionia Community Library signed up 2 patron(s) for text notices the last month Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month Saranac Public Library signed up 1 patron(s) for text notices the last month Flat River Community Library signed up 5 patron(s) for text notices the last month Tamarack District Library signed up 1 patron(s) for text notices the last month Fremont Area Dist Library signed up 1 patron(s) for text notices the last month Newaygo Area District Library signed up 2 patron(s) for text notices the last month Coopersville Area Dist Library signed up 1 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 10 patron(s) for text notices the last month Loutit District Library signed up 9 patron(s) for text notices the last month Howard Miller Public Library signed up 8 patron(s) for text notices the last month Fruitport District Library signed up 1 patron(s) for text notices the last month Hackley Public Library signed up 1 patron(s) for text notices the last month White Lake Comm Library signed up 1 patron(s) for text notices the last month MADL Dalton Br signed up 1 patron(s) for text notices the last month MADL Egelston Br signed up 1 patron(s) for text notices the last month MADL Norton Shores Br signed up 6 patron(s) for text notices the last month MADL Montague Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold notices sent for the month = 59 Hold reminders sent for the month = 22

Overdue notices sent for the month = 9 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 20

Renewal notices sent for the month = 16 Items eligible for renewal notices sent for the month = 8 Items ineligible for renewal notices sent for the month = 74 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 10 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 21

Branch:: MADL Ravenna Br Hold notices sent for the month = 5 Hold reminders sent for the month = 3 Hold cancel notices sent for the month = 1

Branch:: MADL Muskegon Hts Br Hold notices sent for the month = 6 Hold reminders sent for the month = 2

Branch:: MADL Montague Br Hold notices sent for the month = 6 Hold reminders sent for the month = 2

Renewal notices sent for the month = 2
Items eligible for renewal notices sent for the month = 2
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 1
Items eligible for renewal reminder notices sent for the month = 1

Branch:: MADL Norton Shores Br Hold notices sent for the month = 135 Hold reminders sent for the month = 41 Hold cancel notices sent for the month = 13

Overdue notices sent for the month = 15 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 21

Renewal notices sent for the month = 28

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 33

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 16

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Muskegon Area Dist Library HQ Hold notices sent for the month = 3 Hold reminders sent for the month = 1

Overdue notices sent for the month = 1 Overdue items eligible for renewal, notices sent for the month = 1

Branch:: MADL Holton Br Hold notices sent for the month = 11 Hold reminders sent for the month = 2

Renewal notices sent for the month = 1 Items eligible for renewal notices sent for the month = 1 Items unsuccessfully renewed by patrons for the month = 1

Branch:: MADL Egelston Br Hold notices sent for the month = 15 Hold reminders sent for the month = 4

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 1
Items eligible for renewal reminder notices sent for the month = 2

Branch:: MADL Dalton Br Hold notices sent for the month = 15 Hold reminders sent for the month = 5

Renewal notices sent for the month = 3 Items eligible for renewal notices sent for the month = 3 Items unsuccessfully renewed by patrons for the month = 2

Branch:: MADL Muskegon Twp Br Hold notices sent for the month = 9 Hold reminders sent for the month = 1

Renewal notices sent for the month = 1 Items eligible for renewal notices sent for the month = 1 Items renewed successfully by patrons for the month = 1 Branch:: White Lake Comm Library
Hold notices sent for the month = 30
Hold reminders sent for the month = 5

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 22

Renewal notices sent for the month = 6

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 4

Items renewed successfully by patrons for the month = 3

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Hackley Public Library
Hold notices sent for the month = 27
Hold reminders sent for the month = 2
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 3 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 20

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 21

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 13

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Fruitport District Library
Hold notices sent for the month = 19
Hold reminders sent for the month = 6
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 5 Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 7

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Howard Miller Public Library
Hold notices sent for the month = 133
Hold reminders sent for the month = 34
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 25 Overdue items eligible for renewal, notices sent for the month = 13 Overdue items ineligible for renewal, notices sent for the month = 27 Overdue items renewed successfully by patrons for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 71

Items eligible for renewal notices sent for the month = 30

Items ineligible for renewal notices sent for the month = 98

Items unsuccessfully renewed by patrons for the month = 22

Renewal reminder notices sent for the month = 37

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 67

Branch:: Spring Lake Dist Library
Hold notices sent for the month = 53
Hold reminders sent for the month = 17
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 13 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 27

Items eligible for renewal notices sent for the month = 12

Items ineligible for renewal notices sent for the month = 25

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 7

Renewal reminder notices sent for the month = 14

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Loutit District Library

Hold notices sent for the month = 103

Hold reminders sent for the month = 34

Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 31 Overdue items eligible for renewal, notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 93 Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 48

Items eligible for renewal notices sent for the month = 15

Items ineligible for renewal notices sent for the month = 79

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 46

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 75

Branch:: Patmos Library

Hold notices sent for the month = 19

Hold reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 2 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 14

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Gary Byker Memorial Library Hold notices sent for the month = 23 Hold reminders sent for the month = 4

Overdue notices sent for the month = 13Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 20 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 30

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 51

Renewal reminder notices sent for the month = 19

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 35

Branch:: Georgetown Twp Pub Library
Hold notices sent for the month = 268
Hold reminders sent for the month = 60
Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 21 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 36 Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 61

Items eligible for renewal notices sent for the month = 20

Items ineligible for renewal notices sent for the month = 90

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 10

Renewal reminder notices sent for the month = 42

Items eligible for renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 57

Branch:: Coopersville Area Dist Library Hold notices sent for the month = 25 Hold reminders sent for the month = 3

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 24

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 27

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 15

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Allendale Twp Library
Hold notices sent for the month = 69
Hold reminders sent for the month = 19
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 16 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 35 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 42

Items eligible for renewal notices sent for the month = 19

Items ineligible for renewal notices sent for the month = 64

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 7

Renewal reminder notices sent for the month = 29

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 52

Branch:: White Cloud Comm Library
Hold notices sent for the month = 8
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 6

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 6

Renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Newaygo Area District Library
Hold notices sent for the month = 14
Hold reminders sent for the month = 2
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month = Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 12

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Hesperia Comm Library

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 6 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Grant Area Dist Library
Hold notices sent for the month = 8
Hold reminders sent for the month = 5
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 12

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Fremont Area Dist Library
Hold notices sent for the month = 29
Hold reminders sent for the month = 5
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 8 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 8
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Croton Twp Library
Hold notices sent for the month = 2

Branch:: Tamarack District Library

Hold notices sent for the month = 38

Hold reminders sent for the month = 5

Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 9 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 12

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 11

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 9

Branch:: TCH Reynolds Twp Library
Hold notices sent for the month = 11
Hold reminders sent for the month = 3
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 11

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Flat River Community Library
Hold notices sent for the month = 66
Hold reminders sent for the month = 20
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 28 Overdue items eligible for renewal, notices sent for the month = 7 Overdue items ineligible for renewal, notices sent for the month = 46 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 47

Items eligible for renewal notices sent for the month = 19

Items ineligible for renewal notices sent for the month = 98

Items unsuccessfully renewed by patrons for the month = 8

Renewal reminder notices sent for the month = 31

Items eligible for renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 56

Branch:: Home Twp Library
Hold notices sent for the month = 3

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 2

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Crystal Comm Library Hold notices sent for the month = 1

Branch:: Carson City Public Library Hold notices sent for the month = 4 Hold reminders sent for the month = 2

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 12 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 4 Branch:: Clarksville Area Library
Hold notices sent for the month = 7
Hold reminders sent for the month = 1

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 9 Renewal reminder notices sent for the month = 4 Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Saranac Public Library
Hold notices sent for the month = 13
Hold reminders sent for the month = 4

Renewal notices sent for the month = 5
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 8
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Lake Odessa Comm Library
Hold notices sent for the month = 17
Hold reminders sent for the month = 1
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 11 Overdue items ineligible for renewal, notices sent for the month = 17

Renewal notices sent for the month = 28

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 33

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 14

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Ionia Community Library
Hold notices sent for the month = 76
Hold reminders sent for the month = 15
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 26

Items eligible for renewal notices sent for the month = 18

Items ineligible for renewal notices sent for the month = 32

Items unsuccessfully renewed by patrons for the month = 9

Renewal reminder notices sent for the month = 16

Items eligible for renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Alvah N Belding Library
Hold notices sent for the month = 15
Hold reminders sent for the month = 4
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 7

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Herrick Dist Library Main
Hold notices sent for the month = 287
Hold reminders sent for the month = 81
Hold cancel notices sent for the month = 9

Overdue notices sent for the month = 41

Overdue items eligible for renewal, notices sent for the month = 20

Overdue items ineligible for renewal, notices sent for the month = 55

Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 135 Items eligible for renewal notices sent for the month = 69 Items ineligible for renewal notices sent for the month = 183 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 19
Renewal reminder notices sent for the month = 84
Items eligible for renewal reminder notices sent for the month = 36
Items ineligible for renewal reminder notices sent for the month = 116

Branch:: Herrick North Branch
Hold notices sent for the month = 87
Hold reminders sent for the month = 27
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 25 Overdue items eligible for renewal, notices sent for the month = 11 Overdue items ineligible for renewal, notices sent for the month = 46 Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 47

Items eligible for renewal notices sent for the month = 26

Items ineligible for renewal notices sent for the month = 64

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 10

Renewal reminder notices sent for the month = 29

Items eligible for renewal reminder notices sent for the month = 9

Items ineligible for renewal reminder notices sent for the month = 44

Branch:: Sparta Twp. Library
Hold notices sent for the month = 8
Hold reminders sent for the month = 1

Branch:: Cedar Springs Public Library Hold notices sent for the month = 17 Hold reminders sent for the month = 4

Overdue notices sent for the month = 10 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 13 Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 18

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 27

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 11

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Thornapple Kellogg Comm. Library Hold notices sent for the month = 20 Hold reminders sent for the month = 8

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 6

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 8

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Hastings Public Library
Hold notices sent for the month = 21
Hold reminders sent for the month = 5

Overdue notices sent for the month = 2 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 4 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 20

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 6

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Freeport District Library
Hold notices sent for the month = 16
Hold reminders sent for the month = 2

Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 1 Overdue items renewed successfully by patrons for the month = 1 Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 10

Renewal reminder notices sent for the month = 5

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Henika District Library
Hold notices sent for the month = 15
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 7 Renewal reminder notices sent for the month = 4 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 24 Hold reminders sent for the month = 9

Overdue notices sent for the month = 9 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 13
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 19
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Leighton Twp. Library Hold notices sent for the month = 37 Hold reminders sent for the month = 8

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 11 Overdue items unsuccessfully renewed by patrons for the month = 1 Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 37
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 14
Items ineligible for renewal reminder notices sent for the month = 29

Branch:: Hopkins District Library
Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Fennville District Library
Hold notices sent for the month = 34
Hold reminders sent for the month = 8
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 31

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Dorr Twp Library
Hold notices sent for the month = 14
Hold reminders sent for the month = 5
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 2 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 12

Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 19
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Salem Twp Library
Hold notices sent for the month = 27
Hold reminders sent for the month = 6

Overdue notices sent for the month = 11 Overdue items eligible for renewal, notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 27

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 44

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 21

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 36

Hold notices sent for the month = 1952 Hold reminder notices sent for the month = 506

Hold cancel notices sent for the month = 68

Overdue notices sent for the month = 365

Overdue items eligible for renewal, notices sent for the month = 107

Overdue items ineligible for renewal, notices sent for the month = 587

Percentage of overall overdue items where renewal was attempted:: 24.30%

Overdue items renewed successfully by patrons for the month = 4

Percentage of overall overdue items where renewal was successful:: 3.74%

Overdue items unsuccessfully renewed by patrons for the month = 22

Percentage of overall overdue items where renewal failed:: 20.56%

Renewal notices sent for the month = 888

Items eligible for renewal notices sent for the month = 346

Items ineligible for renewal notices sent for the month = 1327

Percentage of overall items where renewal was attempted:: 46.82%

Items renewed successfully by patrons for the month = 26

Percentage of overall items where renewal was successful:: 7.51%

Items unsuccessfully renewed by patrons for the month = 136

Percentage of overall items where renewal failed:: 39.31% Renewal reminder notices sent for the month = 574 Items eligible for renewal reminder notices sent for the month = 116 Items ineligible for renewal reminder notices sent for the month = 907

MADL North Muskegon Br sent for the month, this many text notices = 116 MADL Ravenna Br sent for the month, this many text notices = 8 MADL Muskegon Hts Br sent for the month, this many text notices = 8 MADL Montague Br sent for the month, this many text notices = 11 MADL Norton Shores Br sent for the month, this many text notices = 235 Muskegon Area Dist Library HQ sent for the month, this many text notices = 5 MADL Holton Br sent for the month, this many text notices = 14 MADL Egelston Br sent for the month, this many text notices = 23 MADL Dalton Br sent for the month, this many text notices = 23MADL Muskegon Twp Br sent for the month, this many text notices = 11 White Lake Comm Library sent for the month, this many text notices = 51 Hackley Public Library sent for the month, this many text notices = 66 Fruitport District Library sent for the month, this many text notices = 35 Howard Miller Public Library sent for the month, this many text notices = 300 Spring Lake Dist Library sent for the month, this many text notices = 124 Loutit District Library sent for the month, this many text notices = 262 Patmos Library sent for the month, this many text notices = 42 Gary Byker Memorial Library sent for the month, this many text notices = 89 Georgetown Twp Pub Library sent for the month, this many text notices = 452 Coopersville Area Dist Library sent for the month, this many text notices = 75 Allendale Twp Library sent for the month, this many text notices = 175 White Cloud Comm Library sent for the month, this many text notices = 21 Newaygo Area District Library sent for the month, this many text notices = 34 Hesperia Comm Library sent for the month, this many text notices = 7 Grant Area Dist Library sent for the month, this many text notices = 33 Fremont Area Dist Library sent for the month, this many text notices = 49 Croton Twp Library sent for the month, this many text notices = 2 Tamarack District Library sent for the month, this many text notices = 72 TCH Reynolds Twp Library sent for the month, this many text notices = 33 Flat River Community Library sent for the month, this many text notices = 192 Home Twp Library sent for the month, this many text notices = 8 Crystal Comm Library sent for the month, this many text notices = 1 Carson City Public Library sent for the month, this many text notices = 16 Clarksville Area Library sent for the month, this many text notices = 20 Saranac Public Library sent for the month, this many text notices = 23 Lake Odessa Comm Library sent for the month, this many text notices = 71 Ionia Community Library sent for the month, this many text notices = 141 Alvah N Belding Library sent for the month, this many text notices = 29 Herrick Dist Library Main sent for the month, this many text notices = 628

Herrick North Branch sent for the month, this many text notices = 215
Sparta Twp. Library sent for the month, this many text notices = 9
Cedar Springs Public Library sent for the month, this many text notices = 60
Thornapple Kellogg Comm. Library sent for the month, this many text notices = 41
Hastings Public Library sent for the month, this many text notices = 47
Freeport District Library sent for the month, this many text notices = 34
Henika District Library sent for the month, this many text notices = 28
Saugatuck-Douglas Dist Library sent for the month, this many text notices = 66
Leighton Twp. Library sent for the month, this many text notices = 86
Hopkins District Library sent for the month, this many text notices = 2
Fennville District Library sent for the month, this many text notices = 57
Dorr Twp Library sent for the month, this many text notices = 43
Salem Twp Library sent for the month, this many text notices = 92

========TOTALS OF REGISTERED PATRON BY BRANCH==========

Allendale Twp Library has 87 registered patrons for text notices Alvah N Belding Library has 41 registered patrons for text notices Carson City Public Library has 19 registered patrons for text notices Cedar Springs Public Library has 98 registered patrons for text notices Clarksville Area Library has 22 registered patrons for text notices Coopersville Area Dist Library has 84 registered patrons for text notices Croton Twp Library has 7 registered patrons for text notices Crystal Comm Library has 6 registered patrons for text notices Dorr Twp Library has 49 registered patrons for text notices Fennville District Library has 43 registered patrons for text notices Flat River Community Library has 237 registered patrons for text notices Freeport District Library has 31 registered patrons for text notices Fremont Area Dist Library has 63 registered patrons for text notices Fruitport District Library has 49 registered patrons for text notices Gary Byker Memorial Library has 66 registered patrons for text notices Georgetown Twp Pub Library has 390 registered patrons for text notices Grant Area Dist Library has 29 registered patrons for text notices Hackley Public Library has 60 registered patrons for text notices Hastings Public Library has 49 registered patrons for text notices Henika District Library has 29 registered patrons for text notices Herrick Dist Library Main has 445 registered patrons for text notices Herrick North Branch has 158 registered patrons for text notices Hesperia Comm Library has 5 registered patrons for text notices Home Twp Library has 14 registered patrons for text notices Hopkins District Library has 10 registered patrons for text notices Howard Miller Public Library has 255 registered patrons for text notices Ionia Community Library has 167 registered patrons for text notices Lake Odessa Comm Library has 169 registered patrons for text notices Lakeland Library Cooperative has 2 registered patrons for text notices Leighton Twp. Library has 97 registered patrons for text notices Loutit District Library has 285 registered patrons for text notices

MADL Dalton Br has 29 registered patrons for text notices

MADL Egelston Br has 27 registered patrons for text notices

MADL Holton Br has 9 registered patrons for text notices

MADL LVPD has 2 registered patrons for text notices

MADL Montague Br has 9 registered patrons for text notices

MADL Muskegon Hts Br has 3 registered patrons for text notices

MADL Muskegon Twp Br has 12 registered patrons for text notices

MADL North Muskegon Br has 105 registered patrons for text notices

MADL Norton Shores Br has 281 registered patrons for text notices

MADL Ravenna Br has 17 registered patrons for text notices

Muskegon Area Dist Library HQ has 4 registered patrons for text notices

Newaygo Area District Library has 66 registered patrons for text notices

Patmos Library has 23 registered patrons for text notices

Salem Twp Library has 93 registered patrons for text notices

Saranac Public Library has 43 registered patrons for text notices

Saugatuck-Douglas Dist Library has 34 registered patrons for text notices

Sparta Twp. Library has 15 registered patrons for text notices

Spring Lake Dist Library has 94 registered patrons for text notices

Tamarack District Library has 73 registered patrons for text notices

TCH Reynolds Twp Library has 60 registered patrons for text notices

Thornapple Kellogg Comm. Library has 61 registered patrons for text notices

White Cloud Comm Library has 31 registered patrons for text notices

White Lake Comm Library has 49 registered patrons for text notices

======FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)========

ADDCARD was used 22 times.

ANNOUNCEMENTS was used 2 times.

CHX was used 4 times.

CLOSURE was used 3 times.

CXH was used 79 times.

FEE was used 8 times.

HELP was used 11 times.

HL was used 37 times.

HOLD was used 10 times.

IOWEU was used 4 times.

MYBOOK was used 237 times.

MYCARD was used 2 times.

NEWPASS was used 2 times.

OA was used 23 times.

OI was used 12 times.

OK was used 5 times.

OL was used 6 times.

OVERDUE was used 4 times.

RA was used 124 times.

RENEW was used 15 times.

RHL was used 83 times.
RI was used 58 times.
RL was used 60 times.
SWITCHPHONE was used 3 times.
THANK was used 1 times.
THANKS was used 3 times.