

# Lakeland Library Cooperative

## Shoutbomb Report

### September 2020

Total registered users = 4424

Total registered barcodes = 4964

Total registered users for text notices is 4424

Registered users the last month = 47

Leighton Twp. Library signed up 1 patron(s) for text notices the last month

Saugatuck-Douglas Dist Library, pickup at the front entrance. Text CURBSIDE when you are parked.

signed up 1 patron(s) for text notices the last month

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362

when you are parked. signed up 1 patron(s) for text notices the last month

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are

parked. signed up 3 patron(s) for text notices the last month

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in

your car when you arrive and text CURBSIDE. signed up 1 patron(s) for text notices the last month

Saranac Public Library signed up 1 patron(s) for text notices the last month

Clarksville Area Library signed up 1 patron(s) for text notices the last month

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are

parked. signed up 1 patron(s) for text notices the last month

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are

parked. signed up 1 patron(s) for text notices the last month

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 -

4:30 pm. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last

month

Tamarack District Library, pickup is available by the main entrance Monday - Friday, noon - 5:30 pm.

Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00

- 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. signed up 1 patron(s) for

text notices the last month

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you

are parked. signed up 2 patron(s) for text notices the last month

Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE

when you are parked. signed up 1 patron(s) for text notices the last month

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are

parked. signed up 2 patron(s) for text notices the last month

Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. signed up

1 patron(s) for text notices the last month

Loutit District Library, please schedule a pickup time at 616-850-6910. signed up 5 patron(s) for text

notices the last month

Spring Lake Dist Library signed up 5 patron(s) for text notices the last month

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-

772-0874 when you are parked. signed up 2 patron(s) for text notices the last month

White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. signed up 2 patron(s) for text notices the last month

MADL Dalton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. signed up 2 patron(s) for text notices the last month

MADL Holton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

MADL Norton Shores Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. signed up 8 patron(s) for text notices the last month

MADL Montague Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

MADL North Muskegon Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.

Hold notices sent for the month = 118

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 16

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 15

Overdue items renewed successfully by patrons for the month = 2

Renewal notices sent for the month = 43

Items eligible for renewal notices sent for the month = 38

Items ineligible for renewal notices sent for the month = 21

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 5

Branch:: MADL Ravenna Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.

Hold notices sent for the month = 12

Overdue notices sent for the month = 1

Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2

Items eligible for renewal notices sent for the month = 2

Branch:: MADL Muskegon Hts Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.

Hold notices sent for the month = 12

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 6  
Items eligible for renewal notices sent for the month = 7  
Items ineligible for renewal notices sent for the month = 4

Branch:: MADL Montague Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.  
Hold notices sent for the month = 15

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 7  
Overdue items ineligible for renewal, notices sent for the month = 5  
Overdue items renewed successfully by patrons for the month = 6  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 5  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 15  
Items unsuccessfully renewed by patrons for the month = 1

Branch:: MADL Norton Shores Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.  
Hold notices sent for the month = 160  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 25  
Overdue items eligible for renewal, notices sent for the month = 12  
Overdue items ineligible for renewal, notices sent for the month = 37  
Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 63  
Items eligible for renewal notices sent for the month = 40  
Items ineligible for renewal notices sent for the month = 50  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 13

Branch:: Muskegon Area Dist Library HQ  
Hold notices sent for the month = 3

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 10

Branch:: MADL LVPD, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1

Branch:: MADL Holton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.

Hold notices sent for the month = 13

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 1  
Overdue items renewed successfully by patrons for the month = 1  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 6  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 8  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 6

Branch:: MADL Egelston Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.

Hold notices sent for the month = 20  
Hold cancel notices sent for the month = 2

Renewal notices sent for the month = 4  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 1  
Items unsuccessfully renewed by patrons for the month = 1

Branch:: MADL Dalton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.

Hold notices sent for the month = 27

Overdue notices sent for the month = 6  
Overdue items eligible for renewal, notices sent for the month = 6  
Overdue items renewed successfully by patrons for the month = 1  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 19  
Items eligible for renewal notices sent for the month = 12  
Items ineligible for renewal notices sent for the month = 11  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 7

Branch:: MADL Muskegon Twp Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked.  
Hold notices sent for the month = 12

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 8  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 17

Branch:: White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked.  
Hold notices sent for the month = 38  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 9  
Overdue items eligible for renewal, notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 16  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 17  
Items eligible for renewal notices sent for the month = 9  
Items ineligible for renewal notices sent for the month = 40  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 2

Branch:: Hackley Public Library  
Hold notices sent for the month = 31

Renewal notices sent for the month = 8  
Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 9

Branch:: Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 24

Overdue notices sent for the month = 12

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 17

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 28

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 2

Branch:: Howard Miller Public Library, pickup by the designated curbside location on Church Street.

Call 616-772-0874 when you are parked.

Hold notices sent for the month = 268

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 85

Overdue items eligible for renewal, notices sent for the month = 27

Overdue items ineligible for renewal, notices sent for the month = 224

Overdue items renewed successfully by patrons for the month = 2

Overdue items unsuccessfully renewed by patrons for the month = 7

Renewal notices sent for the month = 160

Items eligible for renewal notices sent for the month = 67

Items ineligible for renewal notices sent for the month = 306

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 19

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 147

Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 24

Overdue items eligible for renewal, notices sent for the month = 12

Overdue items ineligible for renewal, notices sent for the month = 23

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 54

Items eligible for renewal notices sent for the month = 33  
Items ineligible for renewal notices sent for the month = 87  
Items renewed successfully by patrons for the month = 9  
Items unsuccessfully renewed by patrons for the month = 6

Branch:: Loutit District Library, please schedule a pickup time at 616-850-6910.

Hold notices sent for the month = 243  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 108  
Overdue items eligible for renewal, notices sent for the month = 47  
Overdue items ineligible for renewal, notices sent for the month = 244  
Overdue items renewed successfully by patrons for the month = 3  
Overdue items unsuccessfully renewed by patrons for the month = 8

Renewal notices sent for the month = 151  
Items eligible for renewal notices sent for the month = 76  
Items ineligible for renewal notices sent for the month = 311  
Items renewed successfully by patrons for the month = 7  
Items unsuccessfully renewed by patrons for the month = 16

Branch:: Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 36  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 6  
Overdue items eligible for renewal, notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 2  
Overdue items renewed successfully by patrons for the month = 2

Renewal notices sent for the month = 21  
Items eligible for renewal notices sent for the month = 15  
Items ineligible for renewal notices sent for the month = 30  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 1

Branch:: Gary Byker Memorial Library, pickup by the numbered parking spots at main entrance. Call 616-669-1255 when you are parked.

Hold notices sent for the month = 71  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 18

Overdue items eligible for renewal, notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 23  
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 44  
Items eligible for renewal notices sent for the month = 18  
Items ineligible for renewal notices sent for the month = 49  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 3

Branch:: Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked.

Hold notices sent for the month = 423  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 72  
Overdue items eligible for renewal, notices sent for the month = 32  
Overdue items ineligible for renewal, notices sent for the month = 128  
Overdue items renewed successfully by patrons for the month = 5  
Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 216  
Items eligible for renewal notices sent for the month = 95  
Items ineligible for renewal notices sent for the month = 407  
Items renewed successfully by patrons for the month = 12  
Items unsuccessfully renewed by patrons for the month = 25

Branch:: Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked.

Hold notices sent for the month = 46

Overdue notices sent for the month = 23  
Overdue items eligible for renewal, notices sent for the month = 7  
Overdue items ineligible for renewal, notices sent for the month = 29  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 43  
Items eligible for renewal notices sent for the month = 15  
Items ineligible for renewal notices sent for the month = 63  
Items unsuccessfully renewed by patrons for the month = 5

Branch:: Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked.



Hold notices sent for the month = 84  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 27  
Overdue items eligible for renewal, notices sent for the month = 11  
Overdue items ineligible for renewal, notices sent for the month = 119  
Overdue items renewed successfully by patrons for the month = 4  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 61  
Items eligible for renewal notices sent for the month = 26  
Items ineligible for renewal notices sent for the month = 85  
Items renewed successfully by patrons for the month = 4  
Items unsuccessfully renewed by patrons for the month = 5

Branch:: White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked.  
Hold notices sent for the month = 21

Overdue notices sent for the month = 6  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 18  
Items eligible for renewal notices sent for the month = 10  
Items ineligible for renewal notices sent for the month = 19

Branch:: Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked.  
Hold notices sent for the month = 19  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 16  
Items unsuccessfully renewed by patrons for the month = 2

Branch:: Hesperia Comm Library, pickup by designated parking space. Text CURBSIDE when you are parked.

Hold notices sent for the month = 2

Renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 16

Branch:: Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713.

Hold notices sent for the month = 7

Overdue notices sent for the month = 8

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 13

Items ineligible for renewal notices sent for the month = 29

Items unsuccessfully renewed by patrons for the month = 3

Branch:: Fremont Area Dist Library, pickup at the main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 44

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 5

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 18

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 27

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 5

Branch:: Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff.

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 2

Branch:: Tamarack District Library, pickup is available by the main entrance Monday - Friday, noon -

5:30 pm. Text CURBSIDE when you are parked.  
Hold notices sent for the month = 44

Overdue notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 20  
Items eligible for renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 24

Branch:: TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked.  
Hold notices sent for the month = 2

Overdue notices sent for the month = 3  
Overdue items eligible for renewal, notices sent for the month = 4  
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 21  
Items eligible for renewal notices sent for the month = 11  
Items ineligible for renewal notices sent for the month = 22  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 6

Branch:: Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked.  
Hold notices sent for the month = 118

Overdue notices sent for the month = 32  
Overdue items eligible for renewal, notices sent for the month = 8  
Overdue items ineligible for renewal, notices sent for the month = 110  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 51  
Items eligible for renewal notices sent for the month = 16  
Items ineligible for renewal notices sent for the month = 155  
Items unsuccessfully renewed by patrons for the month = 5

Branch:: Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked.  
Hold notices sent for the month = 3

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 6

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 7

Branch:: Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked.

Hold notices sent for the month = 2

Renewal notices sent for the month = 1

Items eligible for renewal notices sent for the month = 1

Items renewed successfully by patrons for the month = 1

Branch:: Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 19

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 5

Branch:: Clarksville Area Library

Hold notices sent for the month = 7

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 25

Renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 15

Branch:: Saranac Public Library

Hold notices sent for the month = 47

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 18

Items eligible for renewal notices sent for the month = 9  
Items ineligible for renewal notices sent for the month = 21

Branch:: Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked.

Hold notices sent for the month = 45

Overdue notices sent for the month = 17

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 49

Renewal notices sent for the month = 59

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 94

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 1

Branch:: Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE.

Hold notices sent for the month = 84

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 19

Overdue items eligible for renewal, notices sent for the month = 15

Overdue items ineligible for renewal, notices sent for the month = 23

Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 51

Items eligible for renewal notices sent for the month = 30

Items ineligible for renewal notices sent for the month = 53

Items unsuccessfully renewed by patrons for the month = 13

Branch:: Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked.

Hold notices sent for the month = 23

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 16

Items renewed successfully by patrons for the month = 1

Branch:: Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked.

Hold notices sent for the month = 564

Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 87

Overdue items eligible for renewal, notices sent for the month = 34

Overdue items ineligible for renewal, notices sent for the month = 130

Overdue items renewed successfully by patrons for the month = 3

Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 255

Items eligible for renewal notices sent for the month = 114

Items ineligible for renewal notices sent for the month = 317

Items renewed successfully by patrons for the month = 15

Items unsuccessfully renewed by patrons for the month = 23

Branch:: Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked.

Hold notices sent for the month = 122

Overdue notices sent for the month = 32

Overdue items eligible for renewal, notices sent for the month = 6

Overdue items ineligible for renewal, notices sent for the month = 147

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 61

Items eligible for renewal notices sent for the month = 18

Items ineligible for renewal notices sent for the month = 141

Items unsuccessfully renewed by patrons for the month = 2

Branch:: Sparta Twp. Library, arrange pickup by contacting library at 616-887-9937.

Hold notices sent for the month = 5

Renewal notices sent for the month = 2

Items eligible for renewal notices sent for the month = 2

Items unsuccessfully renewed by patrons for the month = 1

Branch:: Cedar Springs Public Library, pickup at the Dropbox area off Main Street. Text CURBSIDE when you are parked.

Hold notices sent for the month = 36

Overdue notices sent for the month = 15

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 34

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 29

Items eligible for renewal notices sent for the month = 21

Items ineligible for renewal notices sent for the month = 69

Items renewed successfully by patrons for the month = 12

Items unsuccessfully renewed by patrons for the month = 7

Branch:: Thornapple Kellogg Comm. Library, pickup in the library parking lot. Text CURBSIDE when you are parked.

Hold notices sent for the month = 13

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 9

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 22

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Branch:: Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263.

Hold notices sent for the month = 28

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 4

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 26

Items eligible for renewal notices sent for the month = 20

Items ineligible for renewal notices sent for the month = 44

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 13

Branch:: Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked.

Hold notices sent for the month = 10

Overdue notices sent for the month = 11

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 64

Renewal notices sent for the month = 22

Items eligible for renewal notices sent for the month = 25

Items ineligible for renewal notices sent for the month = 37

Items unsuccessfully renewed by patrons for the month = 1

Branch:: Henika District Library. Call 269-792-2891 when you are parked.

Hold notices sent for the month = 10

Overdue notices sent for the month = 9

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 26

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 7

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 35

Branch:: Saugatuck-Douglas Dist Library, pickup at the front entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 36

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 14

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 90

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 26

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 73

Branch:: Leighton Twp. Library

Hold notices sent for the month = 56



Overdue notices sent for the month = 23  
Overdue items eligible for renewal, notices sent for the month = 11  
Overdue items ineligible for renewal, notices sent for the month = 61  
Overdue items renewed successfully by patrons for the month = 8  
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 39  
Items eligible for renewal notices sent for the month = 13  
Items ineligible for renewal notices sent for the month = 123  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 4

Branch:: Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 1

Renewal notices sent for the month = 2  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1

Branch:: Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked.

Hold notices sent for the month = 32

Overdue notices sent for the month = 9  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 17  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 22  
Items eligible for renewal notices sent for the month = 11  
Items ineligible for renewal notices sent for the month = 44  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 6

Branch:: Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 14

Overdue notices sent for the month = 11  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 31  
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 22  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 38  
Items unsuccessfully renewed by patrons for the month = 2

Branch:: Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 5

Overdue notices sent for the month = 33  
Overdue items eligible for renewal, notices sent for the month = 12  
Overdue items ineligible for renewal, notices sent for the month = 62  
Overdue items renewed successfully by patrons for the month = 1  
Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 46  
Items eligible for renewal notices sent for the month = 15  
Items ineligible for renewal notices sent for the month = 89  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 9

=====TOTALS=====

Hold notices sent for the month = 3222

Hold cancel notices sent for the month = 29

Overdue notices sent for the month = 817  
Overdue items eligible for renewal, notices sent for the month = 326  
Overdue items ineligible for renewal, notices sent for the month = 1825  
Percentage of overall overdue items where renewal was attempted:: 30.67%  
Overdue items renewed successfully by patrons for the month = 43  
Percentage of overall overdue items where renewal was successful:: 13.19%  
Overdue items unsuccessfully renewed by patrons for the month = 57  
Percentage of overall overdue items where renewal failed:: 17.48%

Renewal notices sent for the month = 1830  
Items eligible for renewal notices sent for the month = 849  
Items ineligible for renewal notices sent for the month = 3107  
Percentage of overall items where renewal was attempted:: 36.28%  
Items renewed successfully by patrons for the month = 87  
Percentage of overall items where renewal was successful:: 10.25%  
Items unsuccessfully renewed by patrons for the month = 221  
Percentage of overall items where renewal failed:: 26.03%

=====TOTALS BY BRANCH=====

MADL North Muskegon Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 177

MADL Ravenna Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 15

MADL Muskegon Hts Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 21

MADL Montague Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 24

MADL Norton Shores Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 248

Muskegon Area Dist Library HQ sent for the month, this many text notices = 9

MADL LVPD, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 2

MADL Holton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 23

MADL Egelston Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 24

MADL Dalton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 52

MADL Muskegon Twp Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. sent for the month, this many text notices = 23

White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. sent for the month, this many text notices = 64

Hackley Public Library sent for the month, this many text notices = 39

Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 49

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. sent for the month, this many text notices = 513

Spring Lake Dist Library sent for the month, this many text notices = 225

Loutit District Library, please schedule a pickup time at 616-850-6910. sent for the month, this many text notices = 502

Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 63

Gary Byker Memorial Library, pickup by the numbered parking spots at main entrance. Call 616-669-1255 when you are parked. sent for the month, this many text notices = 133

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. sent for the month, this many text notices = 711

Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. sent for the month, this many text notices = 112

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 172

White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. sent for the month, this many text notices = 45

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00

- 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 33

Hesperia Comm Library, pickup by designated parking space. Text CURBSIDE when you are parked. sent for the month, this many text notices = 9

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. sent for the month, this many text notices = 28

Fremont Area Dist Library, pickup at the main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 66

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. sent for the month, this many text notices = 2

Tamarack District Library, pickup is available by the main entrance Monday - Friday, noon - 5:30 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 68

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 26

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. sent for the month, this many text notices = 201

Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 10

Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. sent for the month, this many text notices = 3

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 25

Clarksville Area Library sent for the month, this many text notices = 16

Saranac Public Library sent for the month, this many text notices = 71

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. sent for the month, this many text notices = 121

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. sent for the month, this many text notices = 154

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. sent for the month, this many text notices = 29

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. sent for the month, this many text notices = 906

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. sent for the month, this many text notices = 215

Sparta Twp. Library, arrange pickup by contacting library at 616-887-9937. sent for the month, this many text notices = 7

Cedar Springs Public Library, pickup at the Dropbox area off Main Street. Text CURBSIDE when you are parked. sent for the month, this many text notices = 80

Thornapple Kellogg Comm. Library, pickup in the library parking lot. Text CURBSIDE when you are parked. sent for the month, this many text notices = 32

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. sent for the month, this many text notices = 61

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. sent for the month, this many text notices = 43

Henika District Library. Call 269-792-2891 when you are parked. sent for the month, this many text notices = 26

Saugatuck-Douglas Dist Library, pickup at the front entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 76

Leighton Twp. Library sent for the month, this many text notices = 118

Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 3

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. sent for the month, this many text notices = 63

Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 47

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 84

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. has 101 registered patrons for text notices

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. has 42 registered patrons for text notices

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. has 20 registered patrons for text notices

Cedar Springs Public Library, pickup at the Dropbox area off Main Street. Text CURBSIDE when you are parked. has 99 registered patrons for text notices

Clarksville Area Library has 23 registered patrons for text notices

Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. has 86 registered patrons for text notices

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. has 7 registered patrons for text notices

Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. has 6 registered patrons for text notices

Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 52 registered patrons for text notices

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. has 46 registered patrons for text notices

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. has 240 registered patrons for text notices

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. has 32 registered patrons for text notices

Fremont Area Dist Library, pickup at the main entrance. Text CURBSIDE when you are parked. has 64 registered patrons for text notices

Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. has 49 registered patrons for text notices

Gary Byker Memorial Library, pickup by the numbered parking spots at main entrance. Call 616-669-1255 when you are parked. has 70 registered patrons for text notices

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. has 407 registered patrons for text notices

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. has 30 registered patrons for text notices

Hackley Public Library has 61 registered patrons for text notices  
Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263.  
has 49 registered patrons for text notices  
Henika District Library. Call 269-792-2891 when you are parked. has 29 registered patrons for text notices  
Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. has 458 registered patrons for text notices  
Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. has 160 registered patrons for text notices  
Hesperia Comm Library, pickup by designated parking space. Text CURBSIDE when you are parked. has 5 registered patrons for text notices  
Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. has 14 registered patrons for text notices  
Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 12 registered patrons for text notices  
Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. has 265 registered patrons for text notices  
Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. has 173 registered patrons for text notices  
Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. has 172 registered patrons for text notices  
Lakeland Library Cooperative has 2 registered patrons for text notices  
Leighton Twp. Library has 102 registered patrons for text notices  
Loutit District Library, please schedule a pickup time at 616-850-6910. has 327 registered patrons for text notices  
MADL Dalton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 31 registered patrons for text notices  
MADL Egelston Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 28 registered patrons for text notices  
MADL Holton Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 10 registered patrons for text notices  
MADL LVPD, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 3 registered patrons for text notices  
MADL Montague Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 12 registered patrons for text notices  
MADL Muskegon Hts Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 3 registered patrons for text notices  
MADL Muskegon Twp Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 12 registered patrons for text notices  
MADL North Muskegon Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 112 registered patrons for text notices  
MADL Norton Shores Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 297 registered patrons for text notices  
MADL Ravenna Br, pickup by front entrance, please notify staff upon arrival. Text CURBSIDE when you are parked. has 18 registered patrons for text notices  
Muskegon Area Dist Library HQ has 4 registered patrons for text notices

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. has 72 registered patrons for text notices

Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. has 25 registered patrons for text notices

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. has 93 registered patrons for text notices

Saranac Public Library has 49 registered patrons for text notices

Saugatuck-Douglas Dist Library, pickup at the front entrance. Text CURBSIDE when you are parked. has 37 registered patrons for text notices

Sparta Twp. Library, arrange pickup by contacting library at 616-887-9937. has 15 registered patrons for text notices

Spring Lake Dist Library has 112 registered patrons for text notices

Tamarack District Library, pickup is available by the main entrance Monday - Friday, noon - 5:30 pm. Text CURBSIDE when you are parked. has 78 registered patrons for text notices

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. has 62 registered patrons for text notices

Thornapple Kellogg Comm. Library, pickup in the library parking lot. Text CURBSIDE when you are parked. has 62 registered patrons for text notices

White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. has 31 registered patrons for text notices

White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. has 56 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 14 times.

CHX was used 5 times.

CURBSIDE was used 55 times.

CXH was used 27 times.

FEE was used 7 times.

HELP was used 16 times.

HL was used 45 times.

HOLD was used 21 times.

IOWEU was used 2 times.

MYBOOK was used 293 times.

MYCARD was used 3 times.

OA was used 77 times.

OI was used 46 times.

OK was used 8 times.

OL was used 35 times.

OVERDUE was used 1 times.

OW was used 1 times.

RA was used 228 times.

RENEW was used 9 times.

RHL was used 1 times.

RI was used 88 times.

RL was used 91 times.

SWITCHPHONE was used 2 times.

THANK was used 4 times.

THANKS was used 2 times.