

Lakeland Library Cooperative Shoutbomb Report April 2021

Total registered users = 4744
Total registered barcodes = 5300
Total registered users for text notices is 4744
Registered users the last month = 16

Patron initiated cancellations the last month = 5

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Saugatuck-Douglas Dist Library signed up 1 patron(s) for text notices the last month

Cedar Springs Public Library for Curbside call 616-696-1910 signed up 1 patron(s) for text notices the last month

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. signed up 1 patron(s) for text notices the last month

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. signed up 1 patron(s) for text notices the last month

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Tamarack District Library signed up 2 patron(s) for text notices the last month

Fremont Area Dist Library signed up 1 patron(s) for text notices the last month

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. signed up 1 patron(s) for text notices the last month

Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. signed up 2 patron(s) for text notices the last month

Loutit District Library signed up 1 patron(s) for text notices the last month

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. signed up 1 patron(s) for text notices the last month

MADL Norton Shores Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br

Hold notices sent for the month = 69

Hold reminders sent for the month = 8

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 41

Items eligible for renewal notices sent for the month = 21
Items ineligible for renewal notices sent for the month = 40
Items renewed successfully by patrons for the month = 4
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 32
Items eligible for renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 36

Branch:: MADL Ravenna Br

Hold notices sent for the month = 15
Hold reminders sent for the month = 2
Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 3
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 3
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Montague Br

Hold notices sent for the month = 17
Hold reminders sent for the month = 2
Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 4
Items renewed successfully by patrons for the month = 2
Renewal reminder notices sent for the month = 4
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Norton Shores Br

Hold notices sent for the month = 167
Hold reminders sent for the month = 26
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 17
Overdue items eligible for renewal, notices sent for the month = 11

Overdue items ineligible for renewal, notices sent for the month = 20
Overdue items renewed successfully by patrons for the month = 4
Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 55
Items eligible for renewal notices sent for the month = 37
Items ineligible for renewal notices sent for the month = 47
Items unsuccessfully renewed by patrons for the month = 19
Renewal reminder notices sent for the month = 45
Items eligible for renewal reminder notices sent for the month = 18
Items ineligible for renewal reminder notices sent for the month = 43

Branch:: Muskegon Area Dist Library HQ
Hold notices sent for the month = 1

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 6
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 12
Renewal reminder notices sent for the month = 6
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: MADL LVPD
Hold notices sent for the month = 2

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Holton Br
Hold notices sent for the month = 14
Hold reminders sent for the month = 1

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 2
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 3
Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Egelston Br

Hold notices sent for the month = 27

Hold reminders sent for the month = 1

Renewal notices sent for the month = 5

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 4

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: MADL Dalton Br

Hold notices sent for the month = 32

Hold reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 11

Items ineligible for renewal notices sent for the month = 10

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 19

Hold reminders sent for the month = 1

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked.

Hold notices sent for the month = 44
Hold reminders sent for the month = 12

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 23

Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 16
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Hackley Public Library
Hold notices sent for the month = 26
Hold reminders sent for the month = 1

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 18
Items eligible for renewal notices sent for the month = 9
Items ineligible for renewal notices sent for the month = 12
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 14
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 31
Hold reminders sent for the month = 3

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 8
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 14
Items eligible for renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 10
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 7
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked.

Hold notices sent for the month = 298
Hold reminders sent for the month = 46
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 48
Overdue items eligible for renewal, notices sent for the month = 23
Overdue items ineligible for renewal, notices sent for the month = 64
Overdue items renewed successfully by patrons for the month = 3
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 137
Items eligible for renewal notices sent for the month = 50
Items ineligible for renewal notices sent for the month = 211
Items renewed successfully by patrons for the month = 8
Items unsuccessfully renewed by patrons for the month = 12
Renewal reminder notices sent for the month = 120
Items eligible for renewal reminder notices sent for the month = 36
Items ineligible for renewal reminder notices sent for the month = 174

Branch:: Spring Lake Dist Library
Hold notices sent for the month = 114
Hold reminders sent for the month = 24
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 28
Overdue items eligible for renewal, notices sent for the month = 23
Overdue items ineligible for renewal, notices sent for the month = 33
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 56
Items eligible for renewal notices sent for the month = 42
Items ineligible for renewal notices sent for the month = 112
Items renewed successfully by patrons for the month = 4
Items unsuccessfully renewed by patrons for the month = 12
Renewal reminder notices sent for the month = 53

Items eligible for renewal reminder notices sent for the month = 23
Items ineligible for renewal reminder notices sent for the month = 92

Branch:: Loutit District Library
Hold notices sent for the month = 254
Hold reminders sent for the month = 64
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 55
Overdue items eligible for renewal, notices sent for the month = 41
Overdue items ineligible for renewal, notices sent for the month = 111
Overdue items renewed successfully by patrons for the month = 3
Overdue items unsuccessfully renewed by patrons for the month = 23

Renewal notices sent for the month = 130
Items eligible for renewal notices sent for the month = 91
Items ineligible for renewal notices sent for the month = 401
Items renewed successfully by patrons for the month = 5
Items unsuccessfully renewed by patrons for the month = 26
Renewal reminder notices sent for the month = 134
Items eligible for renewal reminder notices sent for the month = 66
Items ineligible for renewal reminder notices sent for the month = 323

Branch:: Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 24
Hold reminders sent for the month = 4

Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 3
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 11
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 23
Renewal reminder notices sent for the month = 8
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Gary Byker Memorial Library
Hold notices sent for the month = 56
Hold reminders sent for the month = 4

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 8

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 20

Renewal notices sent for the month = 37

Items eligible for renewal notices sent for the month = 40

Items ineligible for renewal notices sent for the month = 40

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 24

Items eligible for renewal reminder notices sent for the month = 16

Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked.

Hold notices sent for the month = 371

Hold reminders sent for the month = 81

Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 35

Overdue items eligible for renewal, notices sent for the month = 13

Overdue items ineligible for renewal, notices sent for the month = 44

Overdue items renewed successfully by patrons for the month = 2

Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 208

Items eligible for renewal notices sent for the month = 96

Items ineligible for renewal notices sent for the month = 318

Items renewed successfully by patrons for the month = 10

Items unsuccessfully renewed by patrons for the month = 25

Renewal reminder notices sent for the month = 141

Items eligible for renewal reminder notices sent for the month = 39

Items ineligible for renewal reminder notices sent for the month = 209

Branch:: Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked.

Hold notices sent for the month = 34

Hold reminders sent for the month = 4

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 28

Overdue items ineligible for renewal, notices sent for the month = 3
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 30
Items eligible for renewal notices sent for the month = 90
Items ineligible for renewal notices sent for the month = 22
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 21
Items eligible for renewal reminder notices sent for the month = 49
Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 64
Hold reminders sent for the month = 16
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 21
Overdue items eligible for renewal, notices sent for the month = 12
Overdue items ineligible for renewal, notices sent for the month = 33
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 61
Items eligible for renewal notices sent for the month = 29
Items ineligible for renewal notices sent for the month = 69
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 7
Renewal reminder notices sent for the month = 51
Items eligible for renewal reminder notices sent for the month = 19
Items ineligible for renewal reminder notices sent for the month = 61

Branch:: White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked.

Hold notices sent for the month = 13
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 9
Items ineligible for renewal notices sent for the month = 14
Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Newaygo Area District Library, pickup by parking lot at the back of the library Monday
- Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked.
Hold notices sent for the month = 17
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 7
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 5
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Hesperia Community Library pickup by designated parking space, call 231-854-5125
when parked.
Hold notices sent for the month = 2
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 13
Renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713.
Hold notices sent for the month = 13
Hold reminders sent for the month = 4

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 24
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Fremont Area Dist Library
Hold notices sent for the month = 46
Hold reminders sent for the month = 8
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 7
Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 17
Items eligible for renewal notices sent for the month = 9
Items ineligible for renewal notices sent for the month = 26
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 16
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 28

Branch:: Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff.

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Tamarack District Library
Hold notices sent for the month = 39
Hold reminders sent for the month = 5

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 14

Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 23
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 20

Branch:: TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 6
Hold reminders sent for the month = 4

Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 42
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 13
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked.

Hold notices sent for the month = 131
Hold reminders sent for the month = 31
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 14
Overdue items eligible for renewal, notices sent for the month = 8
Overdue items ineligible for renewal, notices sent for the month = 7
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 58
Items eligible for renewal notices sent for the month = 29
Items ineligible for renewal notices sent for the month = 57
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 9
Renewal reminder notices sent for the month = 56
Items eligible for renewal reminder notices sent for the month = 23
Items ineligible for renewal reminder notices sent for the month = 50

Branch:: Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm.
Text CURBSIDE when you are parked.

Hold notices sent for the month = 4

Hold reminders sent for the month = 1

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 6

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 3

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 5

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked.

Hold notices sent for the month = 1

Branch:: Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 9

Hold reminders sent for the month = 3

Overdue notices sent for the month = 5

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 33

Renewal notices sent for the month = 6

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 6

Renewal reminder notices sent for the month = 9

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 41

Branch:: Clarksville Area Library

Hold notices sent for the month = 10

Hold reminders sent for the month = 2

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 6
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 8
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Saranac Public Library
Hold notices sent for the month = 21
Hold reminders sent for the month = 4

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 8
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 6
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked.

Hold notices sent for the month = 41
Hold reminders sent for the month = 3

Overdue notices sent for the month = 20
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 51

Renewal notices sent for the month = 61
Items eligible for renewal notices sent for the month = 13
Items ineligible for renewal notices sent for the month = 101
Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 47
Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 78

Branch:: Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE.

Hold notices sent for the month = 99

Hold reminders sent for the month = 19

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 8

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 35

Items eligible for renewal notices sent for the month = 17

Items ineligible for renewal notices sent for the month = 34

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 29

Items eligible for renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 32

Branch:: Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked.

Hold notices sent for the month = 38

Hold reminders sent for the month = 7

Overdue notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 26

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked.

Hold notices sent for the month = 497

Hold reminders sent for the month = 103

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 31

Overdue items eligible for renewal, notices sent for the month = 15
Overdue items ineligible for renewal, notices sent for the month = 32
Overdue items renewed successfully by patrons for the month = 2
Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 167
Items eligible for renewal notices sent for the month = 81
Items ineligible for renewal notices sent for the month = 191
Items renewed successfully by patrons for the month = 11
Items unsuccessfully renewed by patrons for the month = 23
Renewal reminder notices sent for the month = 122
Items eligible for renewal reminder notices sent for the month = 38
Items ineligible for renewal reminder notices sent for the month = 158

Branch:: Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked.

Hold notices sent for the month = 110
Hold reminders sent for the month = 27
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 24
Overdue items eligible for renewal, notices sent for the month = 8
Overdue items ineligible for renewal, notices sent for the month = 32

Renewal notices sent for the month = 51
Items eligible for renewal notices sent for the month = 25
Items ineligible for renewal notices sent for the month = 55
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 43
Items eligible for renewal reminder notices sent for the month = 16
Items ineligible for renewal reminder notices sent for the month = 57

Branch:: Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937.

Hold notices sent for the month = 8
Hold reminders sent for the month = 3
Hold cancel notices sent for the month = 1

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 2
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Cedar Springs Public Library for Curbside call 616-696-1910

Hold notices sent for the month = 51

Hold reminders sent for the month = 20

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 10

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 9

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 34

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 70

Items renewed successfully by patrons for the month = 10

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 31

Items eligible for renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 57

Branch:: Thornapple Kellogg Comm Library

Hold notices sent for the month = 13

Hold reminders sent for the month = 1

Overdue notices sent for the month = 11

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 32

Renewal notices sent for the month = 12

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 22

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 12

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263.

Hold notices sent for the month = 21

Hold reminders sent for the month = 6

Overdue notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 16

Items eligible for renewal notices sent for the month = 15

Items ineligible for renewal notices sent for the month = 14

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 15

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked.

Hold notices sent for the month = 7

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 16

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 18

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 16

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Henika District Library

Hold notices sent for the month = 5

Hold reminders sent for the month = 2

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 4

Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 44

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 29

Branch:: Saugatuck-Douglas Dist Library

Hold notices sent for the month = 39

Hold reminders sent for the month = 8
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 8
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 8
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Leighton Twp. Library
Hold notices sent for the month = 69
Hold reminders sent for the month = 15

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 37
Items eligible for renewal notices sent for the month = 14
Items ineligible for renewal notices sent for the month = 57
Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 6
Renewal reminder notices sent for the month = 31
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 49

Branch:: Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.
Hold notices sent for the month = 1

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 6
Renewal reminder notices sent for the month = 2
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE

when you are parked.

Hold notices sent for the month = 37

Hold reminders sent for the month = 6

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 21

Renewal notices sent for the month = 20

Items eligible for renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 38

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 18

Items eligible for renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 29

Hold reminders sent for the month = 2

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 12

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 20

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 6

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 41

Hold reminders sent for the month = 17

Overdue notices sent for the month = 38

Overdue items eligible for renewal, notices sent for the month = 10

Overdue items ineligible for renewal, notices sent for the month = 57

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 51
Items eligible for renewal notices sent for the month = 16
Items ineligible for renewal notices sent for the month = 117
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 51
Items eligible for renewal reminder notices sent for the month = 8
Items ineligible for renewal reminder notices sent for the month = 116

=====TOTALS=====

Hold notices sent for the month = 3097
Hold reminder notices sent for the month = 609
Hold cancel notices sent for the month = 41

Overdue notices sent for the month = 479
Overdue items eligible for renewal, notices sent for the month = 247
Overdue items ineligible for renewal, notices sent for the month = 771
Percentage of overall overdue items where renewal was attempted:: 25.51%
Overdue items renewed successfully by patrons for the month = 16
Percentage of overall overdue items where renewal was successful:: 6.48%
Overdue items unsuccessfully renewed by patrons for the month = 47
Percentage of overall overdue items where renewal failed:: 19.03%

Renewal notices sent for the month = 1564
Items eligible for renewal notices sent for the month = 844
Items ineligible for renewal notices sent for the month = 2409
Percentage of overall items where renewal was attempted:: 34.36%
Items renewed successfully by patrons for the month = 83
Percentage of overall items where renewal was successful:: 9.83%
Items unsuccessfully renewed by patrons for the month = 207
Percentage of overall items where renewal failed:: 24.53%
Renewal reminder notices sent for the month = 1295
Items eligible for renewal reminder notices sent for the month = 470
Items ineligible for renewal reminder notices sent for the month = 1994

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 156
MADL Ravenna Br sent for the month, this many text notices = 25
MADL Montague Br sent for the month, this many text notices = 29
MADL Norton Shores Br sent for the month, this many text notices = 310
Muskegon Area Dist Library HQ sent for the month, this many text notices = 15
MADL LVPD sent for the month, this many text notices = 4
MADL Holton Br sent for the month, this many text notices = 22
MADL Egelston Br sent for the month, this many text notices = 37

MADL Dalton Br sent for the month, this many text notices = 61
MADL Muskegon Twp Br sent for the month, this many text notices = 22
White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked.
sent for the month, this many text notices = 92
Hackley Public Library sent for the month, this many text notices = 62
Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE
when you are parked. sent for the month, this many text notices = 60
Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call
616-772-0874 when you are parked. sent for the month, this many text notices = 649
Spring Lake Dist Library sent for the month, this many text notices = 275
Loutit District Library sent for the month, this many text notices = 637
Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked.
sent for the month, this many text notices = 51
Gary Byker Memorial Library sent for the month, this many text notices = 129
Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when
you are parked. sent for the month, this many text notices = 836
Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text
CURBSIDE when you are parked. sent for the month, this many text notices = 95
Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE
when you are parked. sent for the month, this many text notices = 213
White Cloud Comm Library, pickup of bagged items from library lobby during designated hours.
Text CURBSIDE when you are parked. sent for the month, this many text notices = 42
Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday
11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. sent for the
month, this many text notices = 32
Hesperia Community Library pickup by designated parking space, call 231-854-5125 when
parked. sent for the month, this many text notices = 15
Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. sent for the
month, this many text notices = 45
Fremont Area Dist Library sent for the month, this many text notices = 94
Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff.
sent for the month, this many text notices = 3
Tamarack District Library sent for the month, this many text notices = 71
TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday
12:00 - 4:30 pm. Text CURBSIDE when you are parked. sent for the month, this many text
notices = 42
Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE
when you are parked. sent for the month, this many text notices = 290
Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text
CURBSIDE when you are parked. sent for the month, this many text notices = 18
Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked.
sent for the month, this many text notices = 1
Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when
you are parked. sent for the month, this many text notices = 32
Clarksville Area Library sent for the month, this many text notices = 25
Saranac Public Library sent for the month, this many text notices = 40

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. sent for the month, this many text notices = 172

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. sent for the month, this many text notices = 190

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. sent for the month, this many text notices = 65

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. sent for the month, this many text notices = 920

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. sent for the month, this many text notices = 255

Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. sent for the month, this many text notices = 16

Cedar Springs Public Library for Curbside call 616-696-1910 sent for the month, this many text notices = 146

Thornapple Kellogg Comm Library sent for the month, this many text notices = 49

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. sent for the month, this many text notices = 63

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. sent for the month, this many text notices = 42

Henika District Library sent for the month, this many text notices = 25

Saugatuck-Douglas Dist Library sent for the month, this many text notices = 68

Leighton Twp. Library sent for the month, this many text notices = 160

Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 7

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. sent for the month, this many text notices = 88

Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 50

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 198

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. has 116 registered patrons for text notices

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. has 45 registered patrons for text notices

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. has 21 registered patrons for text notices

Cedar Springs Public Library for Curbside call 616-696-1910 has 105 registered patrons for text notices

Clarksville Area Library has 25 registered patrons for text notices

Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. has 88 registered patrons for text notices

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. has 8 registered patrons for text notices

Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. has 6 registered patrons for text notices

Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 53 registered patrons for text notices

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. has 54 registered patrons for text notices

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. has 249 registered patrons for text notices

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. has 32 registered patrons for text notices

Fremont Area Dist Library has 66 registered patrons for text notices

Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. has 52 registered patrons for text notices

Gary Byker Memorial Library has 77 registered patrons for text notices

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. has 435 registered patrons for text notices

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. has 32 registered patrons for text notices

Hackley Public Library has 64 registered patrons for text notices

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. has 52 registered patrons for text notices

Henika District Library has 30 registered patrons for text notices

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. has 496 registered patrons for text notices

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. has 167 registered patrons for text notices

Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked. has 6 registered patrons for text notices

Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. has 15 registered patrons for text notices

Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 12 registered patrons for text notices

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. has 287 registered patrons for text notices

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. has 184 registered patrons for text notices

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. has 182 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 104 registered patrons for text notices

Loutit District Library has 370 registered patrons for text notices

MADL Dalton Br has 32 registered patrons for text notices

MADL Egelston Br has 28 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Montague Br has 16 registered patrons for text notices
MADL Muskegon Hts Br has 2 registered patrons for text notices
MADL Muskegon Twp Br has 14 registered patrons for text notices
MADL North Muskegon Br has 115 registered patrons for text notices
MADL Norton Shores Br has 324 registered patrons for text notices
MADL Ravenna Br has 18 registered patrons for text notices
Muskegon Area Dist Library HQ has 4 registered patrons for text notices
Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. has 77 registered patrons for text notices
Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. has 28 registered patrons for text notices
Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. has 96 registered patrons for text notices
Saranac Public Library has 55 registered patrons for text notices
Saugatuck-Douglas Dist Library has 42 registered patrons for text notices
Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. has 16 registered patrons for text notices
Spring Lake Dist Library has 124 registered patrons for text notices
Tamarack District Library has 82 registered patrons for text notices
TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. has 65 registered patrons for text notices
Thornapple Kellogg Comm Library has 64 registered patrons for text notices
White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. has 33 registered patrons for text notices
White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. has 59 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 5 times.
ANNOUNCEMENT was used 2 times.
CHX was used 1 times.
CURBSIDE was used 7 times.
CXH was used 42 times.
FEE was used 2 times.
HELP was used 10 times.
HL was used 44 times.
HOLD was used 2 times.
MYBOOK was used 95 times.
MYCARD was used 2 times.
OA was used 34 times.
OI was used 6 times.
OK was used 5 times.

OL was used 15 times.
OVERDUE was used 2 times.
RA was used 217 times.
RENEW was used 8 times.
RHL was used 80 times.
RI was used 65 times.
RL was used 75 times.
THANK was used 3 times.
THANKS was used 5 times.