

Shoutbomb Report

Lakeland Library Cooperative

August 2021

Total registered users = 4813

Total registered barcodes = 5376

Total registered users for text notices is 4813

Registered users the last month = 37

Fennville District Library signed up 2 patron(s) for text notices the last month
Saugatuck-Douglas Dist Library signed up 1 patron(s) for text notices the last month
Henika District Library signed up 1 patron(s) for text notices the last month
Thornapple Kellogg Comm Library signed up 1 patron(s) for text notices the last month
Cedar Springs Public Library signed up 4 patron(s) for text notices the last month
Ionia Community Library signed up 2 patron(s) for text notices the last month
Lake Odessa Comm Library signed up 2 patron(s) for text notices the last month
Flat River Community Library signed up 8 patron(s) for text notices the last month
TCH Reynolds Twp Library signed up 1 patron(s) for text notices the last month
Tamarack District Library signed up 3 patron(s) for text notices the last month
Grant Area Dist Library signed up 1 patron(s) for text notices the last month
Allendale Twp Library signed up 3 patron(s) for text notices the last month
Coopersville Area Dist Library Inside or Center Street parking lot any open space signed up 1 patron(s) for text notices the last month
Georgetown Twp Pub Library signed up 2 patron(s) for text notices the last month
Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month
Loutit District Library signed up 1 patron(s) for text notices the last month
Fruitport District Library signed up 2 patron(s) for text notices the last month
MADL Norton Shores Br signed up 1 patron(s) for text notices the last month

Patron initiated cancellations the last month = 19

Branch:: MADL North Muskegon Br

Hold notices sent for the month = 65

Hold reminders sent for the month = 22

Overdue notices sent for the month = 10

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 50

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 25

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 55

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 21
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 45

Branch:: MADL Ravenna Br

Hold notices sent for the month = 9
Hold reminders sent for the month = 1

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 3
Renewal reminder notices sent for the month = 4
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Montague Br

Hold notices sent for the month = 11
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 8
Renewal reminder notices sent for the month = 4
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Norton Shores Br

Hold notices sent for the month = 178
Hold reminders sent for the month = 37
Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 13
Overdue items eligible for renewal, notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 9
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 63
Items eligible for renewal notices sent for the month = 25
Items ineligible for renewal notices sent for the month = 69

Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 6
Renewal reminder notices sent for the month = 48
Items eligible for renewal reminder notices sent for the month = 19
Items ineligible for renewal reminder notices sent for the month = 50

Branch:: Muskegon Area Dist Library HQ
Hold notices sent for the month = 3
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 3
Renewal reminder notices sent for the month = 3
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL LVPD
Hold notices sent for the month = 2
Hold reminders sent for the month = 1

Renewal notices sent for the month = 1
Items eligible for renewal notices sent for the month = 1

Branch:: MADL Holton Br
Hold notices sent for the month = 9
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Branch:: MADL Egelston Br
Hold notices sent for the month = 20

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 3
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 2

Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Dalton Br
Hold notices sent for the month = 31
Hold reminders sent for the month = 7
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 11
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 8
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: MADL Muskegon Twp Br
Hold notices sent for the month = 21
Hold reminders sent for the month = 4

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 3
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 1
Items eligible for renewal reminder notices sent for the month = 1

Branch:: White Lake Comm Library
Hold notices sent for the month = 41
Hold reminders sent for the month = 11

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 11
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 9
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 7
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Hackley Public Library

Hold notices sent for the month = 16

Hold reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 27

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Fruitport District Library

Hold notices sent for the month = 21

Hold reminders sent for the month = 7

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 34

Renewal notices sent for the month = 21

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 32

Renewal reminder notices sent for the month = 13

Items eligible for renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold notices sent for the month = 254

Hold reminders sent for the month = 69

Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 40

Overdue items eligible for renewal, notices sent for the month = 19

Overdue items ineligible for renewal, notices sent for the month = 82

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 6

Renewal notices sent for the month = 155
Items eligible for renewal notices sent for the month = 87
Items ineligible for renewal notices sent for the month = 302
Items renewed successfully by patrons for the month = 14
Items unsuccessfully renewed by patrons for the month = 24
Renewal reminder notices sent for the month = 108
Items eligible for renewal reminder notices sent for the month = 45
Items ineligible for renewal reminder notices sent for the month = 206

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 124
Hold reminders sent for the month = 29
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 18
Overdue items eligible for renewal, notices sent for the month = 7
Overdue items ineligible for renewal, notices sent for the month = 26
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 57
Items eligible for renewal notices sent for the month = 31
Items ineligible for renewal notices sent for the month = 124
Items renewed successfully by patrons for the month = 7
Items unsuccessfully renewed by patrons for the month = 9
Renewal reminder notices sent for the month = 48
Items eligible for renewal reminder notices sent for the month = 15
Items ineligible for renewal reminder notices sent for the month = 80

Branch:: Loutit District Library

Hold notices sent for the month = 268
Hold reminders sent for the month = 63
Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 41
Overdue items eligible for renewal, notices sent for the month = 11
Overdue items ineligible for renewal, notices sent for the month = 66
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 169
Items eligible for renewal notices sent for the month = 65
Items ineligible for renewal notices sent for the month = 494
Items renewed successfully by patrons for the month = 6

Items unsuccessfully renewed by patrons for the month = 15
Renewal reminder notices sent for the month = 132
Items eligible for renewal reminder notices sent for the month = 28
Items ineligible for renewal reminder notices sent for the month = 254

Branch:: Patmos Library

Hold notices sent for the month = 18
Hold reminders sent for the month = 2
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 8
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 47
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 44

Branch:: Gary Byker Memorial Library

Hold notices sent for the month = 63
Hold reminders sent for the month = 9
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 14
Overdue items eligible for renewal, notices sent for the month = 7
Overdue items ineligible for renewal, notices sent for the month = 21
Overdue items renewed successfully by patrons for the month = 3

Renewal notices sent for the month = 60
Items eligible for renewal notices sent for the month = 27
Items ineligible for renewal notices sent for the month = 86
Items renewed successfully by patrons for the month = 10
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 37
Items eligible for renewal reminder notices sent for the month = 15
Items ineligible for renewal reminder notices sent for the month = 52

Branch:: Georgetown Twp Pub Library

Hold notices sent for the month = 416
Hold reminders sent for the month = 112

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 23

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 27

Renewal notices sent for the month = 249

Items eligible for renewal notices sent for the month = 106

Items ineligible for renewal notices sent for the month = 443

Items renewed successfully by patrons for the month = 8

Items unsuccessfully renewed by patrons for the month = 41

Renewal reminder notices sent for the month = 173

Items eligible for renewal reminder notices sent for the month = 51

Items ineligible for renewal reminder notices sent for the month = 251

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space

Hold notices sent for the month = 56

Hold reminders sent for the month = 10

Overdue notices sent for the month = 1

Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 33

Items eligible for renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 45

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 20

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Allendale Twp Library

Hold notices sent for the month = 75

Hold reminders sent for the month = 29

Overdue notices sent for the month = 13

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 32

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 63

Items eligible for renewal notices sent for the month = 26

Items ineligible for renewal notices sent for the month = 92

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 7
Renewal reminder notices sent for the month = 47
Items eligible for renewal reminder notices sent for the month = 14
Items ineligible for renewal reminder notices sent for the month = 65

Branch:: White Cloud Comm Library
Hold notices sent for the month = 11
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 13
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 14
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Newaygo Area District Library
Hold notices sent for the month = 25
Hold reminders sent for the month = 9

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 2
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Hesperia Community Library
Hold notices sent for the month = 3

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 2

Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Grant Area Dist Library
Hold notices sent for the month = 11
Hold reminders sent for the month = 2

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 9
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 6
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 20
Renewal reminder notices sent for the month = 3
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Fremont Area Dist Library
Hold notices sent for the month = 18
Hold reminders sent for the month = 2

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 16
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 24
Renewal reminder notices sent for the month = 17
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Croton Twp Library
Hold notices sent for the month = 1
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 10

Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Tamarack District Library
Hold notices sent for the month = 40
Hold reminders sent for the month = 5

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 24
Items eligible for renewal notices sent for the month = 11
Items ineligible for renewal notices sent for the month = 32
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 15
Items eligible for renewal reminder notices sent for the month = 8
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: TCH Reynolds Twp LibrarySIDE when you are parked.
Hold notices sent for the month = 20
Hold reminders sent for the month = 5

Overdue notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 34
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 14
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Flat River Community Library
Hold notices sent for the month = 129
Hold reminders sent for the month = 36
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 29
Overdue items eligible for renewal, notices sent for the month = 9
Overdue items ineligible for renewal, notices sent for the month = 86
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 88
Items eligible for renewal notices sent for the month = 43
Items ineligible for renewal notices sent for the month = 205
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 72
Items eligible for renewal reminder notices sent for the month = 26
Items ineligible for renewal reminder notices sent for the month = 163

Branch:: Home Twp Library
Hold notices sent for the month = 6

Renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 2

Branch:: Crystal Comm Library
Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 1

Branch:: Carson City Public Library
Hold notices sent for the month = 9
Hold reminders sent for the month = 3

Renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 5
Renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Clarksville Area Library
Hold notices sent for the month = 4
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 6
Renewal reminder notices sent for the month = 2

Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Saranac Public Library

Hold notices sent for the month = 24
Hold reminders sent for the month = 3

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 13
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 15
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Lake Odessa Comm Library

Hold notices sent for the month = 47
Hold reminders sent for the month = 2

Overdue notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = 45
Items eligible for renewal notices sent for the month = 19
Items ineligible for renewal notices sent for the month = 72
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 33
Items eligible for renewal reminder notices sent for the month = 12
Items ineligible for renewal reminder notices sent for the month = 50

Branch:: Ionia Community Library

Hold notices sent for the month = 76
Hold reminders sent for the month = 22

Overdue notices sent for the month = 11
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 18

Renewal notices sent for the month = 55
Items eligible for renewal notices sent for the month = 18
Items ineligible for renewal notices sent for the month = 87
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 45
Items eligible for renewal reminder notices sent for the month = 9
Items ineligible for renewal reminder notices sent for the month = 64

Branch:: Alvah N Belding Library

Hold notices sent for the month = 25
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 5
Renewal reminder notices sent for the month = 2
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold notices sent for the month = 515
Hold reminders sent for the month = 126
Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 43
Overdue items eligible for renewal, notices sent for the month = 8
Overdue items ineligible for renewal, notices sent for the month = 108
Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 200
Items eligible for renewal notices sent for the month = 71
Items ineligible for renewal notices sent for the month = 336
Items renewed successfully by patrons for the month = 6
Items unsuccessfully renewed by patrons for the month = 22
Renewal reminder notices sent for the month = 142
Items eligible for renewal reminder notices sent for the month = 29
Items ineligible for renewal reminder notices sent for the month = 218

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once

parked.

Hold notices sent for the month = 107
Hold reminders sent for the month = 30
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 14
Overdue items eligible for renewal, notices sent for the month = 8
Overdue items ineligible for renewal, notices sent for the month = 24
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 65
Items eligible for renewal notices sent for the month = 28
Items ineligible for renewal notices sent for the month = 91
Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 8
Renewal reminder notices sent for the month = 46
Items eligible for renewal reminder notices sent for the month = 14
Items ineligible for renewal reminder notices sent for the month = 61

Branch:: Sparta Carnegie Twp. Library
Hold notices sent for the month = 2
Hold reminders sent for the month = 1

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Cedar Springs Public Library
Hold notices sent for the month = 30
Hold reminders sent for the month = 15

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 5
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 33
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 37
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 21

Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Thornapple Kellogg Comm Library
Hold notices sent for the month = 10

Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 11
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 24
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 7
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Hastings Public Library
Hold notices sent for the month = 28
Hold reminders sent for the month = 4

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 14
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 22
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Freeport District Library
Hold notices sent for the month = 11

Overdue notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 11
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 15

Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Henika District Library
Hold notices sent for the month = 3
Hold reminders sent for the month = 1

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Saugatuck-Douglas Dist Library
Hold notices sent for the month = 35
Hold reminders sent for the month = 9
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 26
Items eligible for renewal notices sent for the month = 10
Items ineligible for renewal notices sent for the month = 29
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 20
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Leighton Twp. Library
Hold notices sent for the month = 46
Hold reminders sent for the month = 11

Overdue notices sent for the month = 12
Overdue items eligible for renewal, notices sent for the month = 7
Overdue items ineligible for renewal, notices sent for the month = 17
Overdue items renewed successfully by patrons for the month = 2
Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 47
Items eligible for renewal notices sent for the month = 13
Items ineligible for renewal notices sent for the month = 62
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 35
Items eligible for renewal reminder notices sent for the month = 9
Items ineligible for renewal reminder notices sent for the month = 47

Branch:: Hopkins District Library
Renewal notices sent for the month = 1
Items eligible for renewal notices sent for the month = 1
Items renewed successfully by patrons for the month = 1

Branch:: Fennville District Library
Hold notices sent for the month = 38
Hold reminders sent for the month = 4

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 23
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 36
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 21
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 29

Branch:: Dorr Twp Library
Hold notices sent for the month = 14
Hold reminders sent for the month = 6

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 20
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 35
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 17
Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Salem Twp Library

Hold notices sent for the month = 55

Hold reminders sent for the month = 18

Overdue notices sent for the month = 15

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 79

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 60

Items eligible for renewal notices sent for the month = 28

Items ineligible for renewal notices sent for the month = 128

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 6

Renewal reminder notices sent for the month = 36

Items eligible for renewal reminder notices sent for the month = 9

Items ineligible for renewal reminder notices sent for the month = 101

=====TOTALS=====

Hold notices sent for the month = 3044

Hold reminder notices sent for the month = 746

Hold cancel notices sent for the month = 36

Overdue notices sent for the month = 382

Overdue items eligible for renewal, notices sent for the month = 117

Overdue items ineligible for renewal, notices sent for the month = 809

Percentage of overall overdue items where renewal was attempted:: 32.48%

Overdue items renewed successfully by patrons for the month = 11

Percentage of overall overdue items where renewal was successful:: 9.40%

Overdue items unsuccessfully renewed by patrons for the month = 27

Percentage of overall overdue items where renewal failed:: 23.08%

Renewal notices sent for the month = 1772

Items eligible for renewal notices sent for the month = 720

Items ineligible for renewal notices sent for the month = 3203

Percentage of overall items where renewal was attempted:: 38.47%

Items renewed successfully by patrons for the month = 81

Percentage of overall items where renewal was successful:: 11.25%

Items unsuccessfully renewed by patrons for the month = 196

Percentage of overall items where renewal failed:: 27.22%

Renewal reminder notices sent for the month = 1276

Items eligible for renewal reminder notices sent for the month = 354

Items ineligible for renewal reminder notices sent for the month = 2095

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 143
MADL Ravenna Br sent for the month, this many text notices = 18
MADL Montague Br sent for the month, this many text notices = 23
MADL Norton Shores Br sent for the month, this many text notices = 339
Muskegon Area Dist Library HQ sent for the month, this many text notices = 12
MADL LVPD sent for the month, this many text notices = 4
MADL Holton Br sent for the month, this many text notices = 13
MADL Egelston Br sent for the month, this many text notices = 25
MADL Dalton Br sent for the month, this many text notices = 56
MADL Muskegon Twp Br sent for the month, this many text notices = 29
White Lake Comm Library sent for the month, this many text notices = 73
Hackley Public Library sent for the month, this many text notices = 37
Fruitport District Library sent for the month, this many text notices = 70
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 626
Spring Lake Dist Library sent for the month, this many text notices = 276
Loutit District Library sent for the month, this many text notices = 673
Patmos Library sent for the month, this many text notices = 34
Gary Byker Memorial Library sent for the month, this many text notices = 183
Georgetown Twp Pub Library sent for the month, this many text notices = 973
Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 120
Allendale Twp Library sent for the month, this many text notices = 227
White Cloud Comm Library sent for the month, this many text notices = 35
Newaygo Area District Library sent for the month, this many text notices = 41
Hesperia Community Library sent for the month, this many text notices = 7
Grant Area Dist Library sent for the month, this many text notices = 24
Fremont Area Dist Library sent for the month, this many text notices = 61
Croton Twp Library sent for the month, this many text notices = 6
Tamarack District Library sent for the month, this many text notices = 86
TCH Reynolds Twp LibrarySIDE when you are parked. sent for the month, this many text notices = 62
Flat River Community Library sent for the month, this many text notices = 354
Home Twp Library sent for the month, this many text notices = 8
Crystal Comm Library sent for the month, this many text notices = 2
Carson City Public Library sent for the month, this many text notices = 20
Clarksville Area Library sent for the month, this many text notices = 12
Saranac Public Library sent for the month, this many text notices = 52
Lake Odessa Comm Library sent for the month, this many text notices = 132
Ionia Community Library sent for the month, this many text notices = 209
Alvah N Belding Library sent for the month, this many text notices = 35
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for

the month, this many text notices = 1026
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.
 sent for the month, this many text notices = 262
 Sparta Carnegie Twp. Library sent for the month, this many text notices = 5
 Cedar Springs Public Library sent for the month, this many text notices = 105
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 32
 Hastings Public Library sent for the month, this many text notices = 57
 Freeport District Library sent for the month, this many text notices = 38
 Henika District Library sent for the month, this many text notices = 8
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 98
 Leighton Twp. Library sent for the month, this many text notices = 151
 Hopkins District Library sent for the month, this many text notices = 1
 Fennville District Library sent for the month, this many text notices = 94
 Dorr Twp Library sent for the month, this many text notices = 59
 Salem Twp Library sent for the month, this many text notices = 184

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 120 registered patrons for text notices
 Alvah N Belding Library has 44 registered patrons for text notices
 Carson City Public Library has 21 registered patrons for text notices
 Cedar Springs Public Library has 109 registered patrons for text notices
 Clarksville Area Library has 24 registered patrons for text notices
 Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered
 patrons for text notices
 Croton Twp Library has 8 registered patrons for text notices
 Crystal Comm Library has 6 registered patrons for text notices
 Dorr Twp Library has 53 registered patrons for text notices
 Fennville District Library has 57 registered patrons for text notices
 Flat River Community Library has 257 registered patrons for text notices
 Freeport District Library has 31 registered patrons for text notices
 Fremont Area Dist Library has 64 registered patrons for text notices
 Fruitport District Library has 56 registered patrons for text notices
 Gary Byker Memorial Library has 79 registered patrons for text notices
 Georgetown Twp Pub Library has 444 registered patrons for text notices
 Grant Area Dist Library has 33 registered patrons for text notices
 Hackley Public Library has 64 registered patrons for text notices
 Hastings Public Library has 51 registered patrons for text notices
 Henika District Library has 31 registered patrons for text notices
 Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 499
 registered patrons for text notices
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.
 has 163 registered patrons for text notices
 Hesperia Community Library has 6 registered patrons for text notices
 Home Twp Library has 14 registered patrons for text notices
 Hopkins District Library has 12 registered patrons for text notices
 Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874

once parked. has 292 registered patrons for text notices
 Ionia Community Library has 189 registered patrons for text notices
 Lake Odessa Comm Library has 186 registered patrons for text notices
 Lakeland Library Cooperative has 2 registered patrons for text notices
 Leighton Twp. Library has 109 registered patrons for text notices
 Loutit District Library has 380 registered patrons for text notices
 MADL Dalton Br has 34 registered patrons for text notices
 MADL Egelston Br has 28 registered patrons for text notices
 MADL Holton Br has 10 registered patrons for text notices
 MADL LVPD has 3 registered patrons for text notices
 MADL Montague Br has 16 registered patrons for text notices
 MADL Muskegon Hts Br has 1 registered patrons for text notices
 MADL Muskegon Twp Br has 15 registered patrons for text notices
 MADL North Muskegon Br has 113 registered patrons for text notices
 MADL Norton Shores Br has 325 registered patrons for text notices
 MADL Ravenna Br has 18 registered patrons for text notices
 Muskegon Area Dist Library HQ has 5 registered patrons for text notices
 Newaygo Area District Library has 78 registered patrons for text notices
 Patmos Library has 28 registered patrons for text notices
 Salem Twp Library has 97 registered patrons for text notices
 Saranac Public Library has 54 registered patrons for text notices
 Saugatuck-Douglas Dist Library has 48 registered patrons for text notices
 Sparta Carnegie Twp. Library has 16 registered patrons for text notices
 Spring Lake Dist Library has 124 registered patrons for text notices
 Tamarack District Library has 84 registered patrons for text notices
 TCH Reynolds Twp LibrarySIDE when you are parked. has 65 registered patrons for text notices
 Thornapple Kellogg Comm Library has 65 registered patrons for text notices
 White Cloud Comm Library has 32 registered patrons for text notices
 White Lake Comm Library has 60 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 14 times.
 ADDCARDS was used 2 times.
 CHX was used 3 times.
 CLOSURE was used 4 times.
 CURBSIDE was used 1 times.
 CXH was used 36 times.
 FEE was used 2 times.
 HELP was used 7 times.
 HL was used 35 times.
 HOLD was used 10 times.
 MYBOOK was used 138 times.
 MYCARD was used 2 times.
 OA was used 25 times.

OI was used 15 times.
OK was used 12 times.
OL was used 11 times.
OVERDUE was used 6 times.
RA was used 229 times.
RENEW was used 16 times.
RHL was used 101 times.
RI was used 104 times.
RL was used 76 times.
STOP was used 1 times.
SWITCHPHONE was used 3 times.
THANK was used 10 times.
THANKS was used 3 times.