## Shoutbomb Report Lakeland Library Cooperative December 2021

Total registered users = 4879 Total registered barcodes = 5445 Total registered users for text notices is 4879 Registered users the last month = 25 12 additional card(s) were added to the primary patron(s) account the last month

Patron initiated cancellations the last month = 6

Cedar Springs Public Library signed up 2 patron(s) for text notices the last month Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. signed up 1 patron(s) for text notices the last month Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. signed up 3 patron(s) for text notices the last month Ionia Community Library signed up 3 patron(s) for text notices the last month Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month Home Twp Library signed up 1 patron(s) for text notices the last month Flat River Community Library signed up 2 patron(s) for text notices the last month Tamarack District Library signed up 2 patron(s) for text notices the last month Allendale Twp Library signed up 1 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 1 patron(s) for text notices the last month Loutit District Library signed up 1 patron(s) for text notices the last month Spring Lake Dist Library signed up 1 patron(s) for text notices the last month Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. signed up 1 patron(s) for text notices the last month Hackley Public Library signed up 1 patron(s) for text notices the last month MADL Dalton Br signed up 1 patron(s) for text notices the last month MADL Norton Shores Br signed up 3 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold notices sent for the month = 77 Hold reminders sent for the month = 9 Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 15 Overdue items ineligible for renewal, notices sent for the month = 2 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 30Items eligible for renewal notices sent for the month = 32Items ineligible for renewal notices sent for the month = 42 Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: MADL Ravenna Br Hold notices sent for the month = 2 Hold reminders sent for the month = 1

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 4 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Montague Br Hold notices sent for the month = 9 Hold reminders sent for the month = 1

Overdue notices sent for the month = 1Overdue items eligible for renewal, notices sent for the month = 1Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 5 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 4 Renewal reminder notices sent for the month = 5 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Norton Shores Br Hold notices sent for the month = 149 Hold reminders sent for the month = 27 Hold cancel notices sent for the month = 7

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 46

Items eligible for renewal notices sent for the month = 31 Items ineligible for renewal notices sent for the month = 45 Items renewed successfully by patrons for the month = 3 Items unsuccessfully renewed by patrons for the month = 3 Renewal reminder notices sent for the month = 37 Items eligible for renewal reminder notices sent for the month = 23 Items ineligible for renewal reminder notices sent for the month = 31

Branch:: Muskegon Area Dist Library HQ Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 1Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL LVPD Hold notices sent for the month = 3

Renewal notices sent for the month = 2Items eligible for renewal notices sent for the month = 2Items renewed successfully by patrons for the month = 1

Branch:: MADL Holton Br Hold notices sent for the month = 9 Hold reminders sent for the month = 1

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 2Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 4 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Egelston Br Hold notices sent for the month = 22 Hold reminders sent for the month = 5 Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 2Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: MADL Dalton Br Hold notices sent for the month = 28 Hold reminders sent for the month = 5

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 8 Items ineligible for renewal notices sent for the month = 8 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 13 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 12

Branch:: MADL Muskegon Twp Br Hold notices sent for the month = 11

Renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 4 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 13

Branch:: White Lake Comm Library Hold notices sent for the month = 28Hold reminders sent for the month = 4

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 16

Items eligible for renewal notices sent for the month = 8 Items ineligible for renewal notices sent for the month = 11 Items renewed successfully by patrons for the month = 2 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 11 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Hackley Public Library Hold notices sent for the month = 16 Hold reminders sent for the month = 1 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 16 Items eligible for renewal notices sent for the month = 10 Items ineligible for renewal notices sent for the month = 66 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 12 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 55

Branch:: Fruitport District Library Hold notices sent for the month = 27Hold reminders sent for the month = 4

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. Hold notices sent for the month = 183 Hold reminders sent for the month = 32 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Spring Lake Dist Library Hold notices sent for the month = 116 Hold reminders sent for the month = 20 Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 10Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Loutit District Library Hold notices sent for the month = 248 Hold reminders sent for the month = 31 Hold cancel notices sent for the month = 4

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month = Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Patmos Library Hold notices sent for the month = 13Hold reminders sent for the month = 6

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Gary Byker Memorial Library Hold notices sent for the month = 40 Hold reminders sent for the month = 11

Overdue notices sent for the month = 4Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 30 Items eligible for renewal notices sent for the month = 12 Items ineligible for renewal notices sent for the month = 61 Items unsuccessfully renewed by patrons for the month = 7 Renewal reminder notices sent for the month = 24 Items eligible for renewal reminder notices sent for the month = 7 Items ineligible for renewal reminder notices sent for the month = 29

Branch:: Georgetown Twp Pub Library Hold notices sent for the month = Hold reminders sent for the month = Hold cancel notices sent for the month = Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold notices sent for the month = Hold reminders sent for the month = Hold cancel notices sent for the month =

Overdue notices sent for the month = 4Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Allendale Twp Library Hold notices sent for the month = 88 Hold reminders sent for the month = 21 Hold cancel notices sent for the month = 5

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 48 Items eligible for renewal notices sent for the month = 12 Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: White Cloud Comm Library Hold notices sent for the month = 12

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 8 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Newaygo Area District Library Hold notices sent for the month = 17 Hold reminders sent for the month = 1

Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 9 Items ineligible for renewal notices sent for the month = 6 Items unsuccessfully renewed by patrons for the month = 3 Renewal reminder notices sent for the month = 13 Items eligible for renewal reminder notices sent for the month = 7 Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Hesperia Community Library Hold notices sent for the month = 3

Renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 2 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Grant Area Dist Library Hold notices sent for the month = Hold reminders sent for the month = Hold cancel notices sent for the month = Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 6 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 6 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 5 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Fremont Area Dist Library Hold notices sent for the month = 23Hold reminders sent for the month = 5

Overdue notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Croton Twp Library Hold notices sent for the month = 1 Hold reminders sent for the month = 1

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Tamarack District Library Hold notices sent for the month = Hold reminders sent for the month = Hold cancel notices sent for the month = Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: TCH Reynolds Twp Library Hold notices sent for the month = 18 Hold reminders sent for the month = 4

Overdue notices sent for the month = 6Overdue items eligible for renewal, notices sent for the month = 6Overdue items ineligible for renewal, notices sent for the month = 22

Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Flat River Community Library Hold notices sent for the month = 92 Hold reminders sent for the month = 29

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 69 Items eligible for renewal notices sent for the month = 18 Items ineligible for renewal notices sent for the month = 163 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 10 Renewal reminder notices sent for the month = 70 Items eligible for renewal reminder notices sent for the month = 11 Items ineligible for renewal reminder notices sent for the month = 137 Branch:: Home Twp Library Hold notices sent for the month = 3

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 6 Renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Carson City Public Library Hold notices sent for the month = 17 Hold reminders sent for the month = 2

Overdue notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 29 Renewal reminder notices sent for the month = 11 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Clarksville Area Library Hold notices sent for the month = 6

Renewal notices sent for the month = 11 Items eligible for renewal notices sent for the month = 12 Items ineligible for renewal notices sent for the month = 8 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 8 Renewal reminder notices sent for the month = 8 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Saranac Public Library Hold notices sent for the month = 20 Hold reminders sent for the month = 7 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 1

Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 6 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 7 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Lake Odessa Comm Library Hold notices sent for the month = Hold reminders sent for the month = Hold cancel notices sent for the month =

Overdue notices sent for the month = 9 Overdue items eligible for renewal, notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 9 Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 44 Items eligible for renewal notices sent for the month = 56 Items ineligible for renewal notices sent for the month = 21 Items renewed successfully by patrons for the month = 4 Items unsuccessfully renewed by patrons for the month = 10 Renewal reminder notices sent for the month = 37 Items eligible for renewal reminder notices sent for the month = 32 Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Ionia Community Library Hold notices sent for the month = 67Hold reminders sent for the month = 15

Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 4 Overdue items renewed successfully by patrons for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = 30Items eligible for renewal reminder notices sent for the month = 5Items ineligible for renewal reminder notices sent for the month = 61

Branch:: Alvah N Belding Library Hold notices sent for the month = 25 Hold reminders sent for the month = 2 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 11 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 11 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 11 Items eligible for renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold notices sent for the month = 439 Hold reminders sent for the month = 77 Hold cancel notices sent for the month = 5

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month = Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. Hold notices sent for the month = 109 Hold reminders sent for the month = 21 Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 10Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 12Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Sparta Carnegie Twp. Library Hold notices sent for the month = 13

Branch:: Cedar Springs Public Library Hold notices sent for the month = Hold reminders sent for the month = Hold cancel notices sent for the month =

Overdue notices sent for the month = 8Overdue items eligible for renewal, notices sent for the month = 13Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 25 Items eligible for renewal notices sent for the month = 57 Items ineligible for renewal notices sent for the month = 44 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 26 Renewal reminder notices sent for the month = 20 Items eligible for renewal reminder notices sent for the month = 29 Items ineligible for renewal reminder notices sent for the month = 44

Branch:: Thornapple Kellogg Comm Library Hold notices sent for the month = 9 Hold reminders sent for the month = 1

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 7 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 6 Renewal reminder notices sent for the month = 6 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Hastings Public Library Hold notices sent for the month = 30Hold reminders sent for the month = 4

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Freeport District Library Hold notices sent for the month = 6

Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 31

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Henika District Library Hold notices sent for the month = 4 Hold reminders sent for the month = 2 Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 2 Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 13 Items eligible for renewal notices sent for the month = 7 Items ineligible for renewal notices sent for the month = 11 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 11 Items eligible for renewal reminder notices sent for the month = 6 Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 39 Hold reminders sent for the month = 4 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 5Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = 22 Items eligible for renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 34 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 18 Items eligible for renewal reminder notices sent for the month = 4 Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Leighton Twp. Library Hold notices sent for the month = 36 Hold reminders sent for the month = 5 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 38 Items eligible for renewal notices sent for the month = 14 Items ineligible for renewal notices sent for the month = 44 Items renewed successfully by patrons for the month = 3 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hopkins District Library Hold notices sent for the month = 1

Renewal notices sent for the month = 1 Items eligible for renewal notices sent for the month = 1

Branch:: Fennville District Library Hold notices sent for the month = 42Hold reminders sent for the month = 7 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 3Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 22 Items eligible for renewal notices sent for the month = 6 Items ineligible for renewal notices sent for the month = 58 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 21 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 40

Branch:: Dorr Twp Library Hold notices sent for the month = 13 Hold reminders sent for the month = 4

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Salem Twp Library Hold notices sent for the month = 59 Hold reminders sent for the month = 6 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 6Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Hold notices sent for the month = 2634 Hold reminder notices sent for the month = 480

Hold cancel notices sent for the month = 50

Overdue notices sent for the month = 329Overdue items eligible for renewal, notices sent for the month = 148Overdue items ineligible for renewal, notices sent for the month = 576

Percentage of overall overdue items where renewal was successful: 22.97%Overdue items renewed successfully by patrons for the month = 11 Percentage of overall overdue items where renewal was successful:: 7.43%Overdue items unsuccessfully renewed by patrons for the month = 23 Percentage of overall overdue items where renewal failed:: 15.54%

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Percentage of overall items where renewal was attempted:: 36.95%Items renewed successfully by patrons for the month = Percentage of overall items where renewal was successful:: 6.16%Items unsuccessfully renewed by patrons for the month = Percentage of overall items where renewal failed:: 30.79%Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Montague Br sent for the month, this many text notices = 21MADL Norton Shores Br sent for the month, this many text notices = 276Muskegon Area Dist Library HQ sent for the month, this many text notices = 4MADL LVPD sent for the month, this many text notices = 5MADL Holton Br sent for the month, this many text notices = 18MADL Egelston Br sent for the month, this many text notices = 46MADL Dalton Br sent for the month, this many text notices = 63MADL Muskegon Twp Br sent for the month, this many text notices = 16White Lake Comm Library sent for the month, this many text notices = 61Hackley Public Library sent for the month, this many text notices = 48Fruitport District Library sent for the month, this many text notices = 58Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 483Spring Lake Dist Library sent for the month, this many text notices = 236Loutit District Library sent for the month, this many text notices = 529Patmos Library sent for the month, this many text notices = 35Gary Byker Memorial Library sent for the month, this many text notices = 109Georgetown Twp Pub Library sent for the month, this many text notices = 717Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 106Allendale Twp Library sent for the month, this many text notices = 208White Cloud Comm Library sent for the month, this many text notices = 19Newaygo Area District Library sent for the month, this many text notices = 46Hesperia Community Library sent for the month, this many text notices = 7Grant Area Dist Library sent for the month, this many text notices = 20Fremont Area Dist Library sent for the month, this many text notices = 71Croton Twp Library sent for the month, this many text notices = 5Tamarack District Library sent for the month, this many text notices = 94TCH Reynolds Twp Library sent for the month, this many text notices = 54Flat River Community Library sent for the month, this many text notices = 285Home Twp Library sent for the month, this many text notices = 10Carson City Public Library sent for the month, this many text notices = 49Clarksville Area Library sent for the month, this many text notices = 25Saranac Public Library sent for the month, this many text notices = 44Lake Odessa Comm Library sent for the month, this many text notices = 131Ionia Community Library sent for the month, this many text notices = 164Alvah N Belding Library sent for the month, this many text notices = 53Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 922Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 225Sparta Carnegie Twp. Library sent for the month, this many text notices = 13Cedar Springs Public Library sent for the month, this many text notices = 94Thornapple Kellogg Comm Library sent for the month, this many text notices = 27Hastings Public Library sent for the month, this many text notices = 64Freeport District Library sent for the month, this many text notices = 37

Henika District Library sent for the month, this many text notices = Saugatuck-Douglas Dist Library sent for the month, this many text notices = Leighton Twp. Library sent for the month, this many text notices = Hopkins District Library sent for the month, this many text notices = Fennville District Library sent for the month, this many text notices = Dorr Twp Library sent for the month, this many text notices = Salem Twp Library sent for the month, this many text notices =

## ========TOTALS OF REGISTERED PATRON BY BRANCH============

Allendale Twp Library has 121 registered patrons for text notices Alvah N Belding Library has 44 registered patrons for text notices Carson City Public Library has 22 registered patrons for text notices Cedar Springs Public Library has 113 registered patrons for text notices Clarksville Area Library has 24 registered patrons for text notices Coopersville Area Dist Library Inside or Center Street parking lot any open space has 88 registered patrons for text notices Croton Twp Library has 8 registered patrons for text notices Crystal Comm Library has 6 registered patrons for text notices Dorr Twp Library has 54 registered patrons for text notices Fennville District Library has 60 registered patrons for text notices Flat River Community Library has 262 registered patrons for text notices Freeport District Library has 31 registered patrons for text notices Fremont Area Dist Library has 64 registered patrons for text notices Fruitport District Library has 57 registered patrons for text notices Gary Byker Memorial Library has 78 registered patrons for text notices Georgetown Twp Pub Library has 455 registered patrons for text notices Grant Area Dist Library has 34 registered patrons for text notices Hackley Public Library has 65 registered patrons for text notices Hastings Public Library has 50 registered patrons for text notices Henika District Library has 31 registered patrons for text notices Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 506 registered patrons for text notices Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 162 registered patrons for text notices Hesperia Community Library has 6 registered patrons for text notices Home Twp Library has 15 registered patrons for text notices Hopkins District Library has 12 registered patrons for text notices Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 293 registered patrons for text notices Ionia Community Library has 199 registered patrons for text notices Lake Odessa Comm Library has 185 registered patrons for text notices Lakeland Library Cooperative has 2 registered patrons for text notices Leighton Twp. Library has 107 registered patrons for text notices Loutit District Library has 383 registered patrons for text notices MADL Dalton Br has 35 registered patrons for text notices MADL Egelston Br has 28 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices MADL LVPD has 3 registered patrons for text notices MADL Muskegon Hts Br has 1 registered patrons for text notices MADL Muskegon Twp Br has 15 registered patrons for text notices MADL North Muskegon Br has 112 registered patrons for text notices MADL Norton Shores Br has 325 registered patrons for text notices MADL Ravenna Br has 18 registered patrons for text notices Montague Br has 16 registered patrons for text notices Muskegon Area Dist Library HQ has 5 registered patrons for text notices Newaygo Area District Library has 79 registered patrons for text notices Patmos Library has 28 registered patrons for text notices Salem Twp Library has 97 registered patrons for text notices Saranac Public Library has 54 registered patrons for text notices Saugatuck-Douglas Dist Library has 54 registered patrons for text notices Sparta Carnegie Twp. Library has 17 registered patrons for text notices Spring Lake Dist Library has 129 registered patrons for text notices Tamarack District Library has 92 registered patrons for text notices TCH Reynolds Twp Library has 65 registered patrons for text notices Thornapple Kellogg Comm Library has 65 registered patrons for text notices White Cloud Comm Library has 32 registered patrons for text notices White Lake Comm Library has 60 registered patrons for text notices

## ======FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)======

ADDCARD was used 9 times. ANNOUNCEMENTS was used 2 times. CHX was used 2 times. CXH was used 49 times. FEE was used 2 times. FINES was used 2 times. HELP was used 8 times. HL was used 29 times. HOLD was used 4 times. IOWEU was used 1 times. MYBOOK was used 120 times. MYCARD was used 1 times. OA was used 21 times. OI was used 11 times. OK was used 7 times. OL was used 11 times. OVERDUE was used 4 times. RA was used 202 times. RENEW was used 9 times. RHL was used 68 times. RI was used 72 times.

RL was used 93 times. SWITCHPHONE was used 2 times. THANK was used 4 times. THANKS was used 7 times.