

# **Shoutbomb Report**

## **Lakeland Library Cooperative**

### **February 2021**

Total registered users = 4679

Total registered barcodes = 5234

Total registered users for text notices is 4679

Registered users the last month = 32

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. signed up 2 patron(s) for text notices the last month

Saugatuck-Douglas Dist Library signed up 1 patron(s) for text notices the last month

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. signed up 2 patron(s) for text notices the last month

Cedar Springs Public Library for Curbside call 616-696-1910 signed up 1 patron(s) for text notices the last month

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. signed up 1 patron(s) for text notices the last month

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. signed up 1 patron(s) for text notices the last month

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. signed up 1 patron(s) for text notices the last month

Tamarack District Library signed up 1 patron(s) for text notices the last month

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. signed up 1 patron(s) for text notices the last month

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. signed up 1 patron(s) for text notices the last month

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. signed up 5 patron(s) for text notices the last month

Loutit District Library signed up 4 patron(s) for text notices the last month

Spring Lake Dist Library signed up 1 patron(s) for text notices the last month

Hackley Public Library signed up 1 patron(s) for text notices the last month

White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. signed up 1 patron(s) for text notices the last month

MADL Norton Shores Br signed up 4 patron(s) for text notices the last month

MADL Montague Br signed up 1 patron(s) for text notices the last month

MADL North Muskegon Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br

Hold notices sent for the month = 104

Hold reminders sent for the month = 21

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 34

Items eligible for renewal notices sent for the month = 11

Items ineligible for renewal notices sent for the month = 45

Items renewed successfully by patrons for the month = 6

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 24

Items eligible for renewal reminder notices sent for the month = 9

Items ineligible for renewal reminder notices sent for the month = 31

Branch:: MADL Ravenna Br

Hold notices sent for the month = 13

Hold reminders sent for the month = 1

Renewal notices sent for the month = 3

Items eligible for renewal notices sent for the month = 3

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 2

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Montague Br

Hold notices sent for the month = 24

Hold reminders sent for the month = 3

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 5

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 4

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: MADL Norton Shores Br

Hold notices sent for the month = 162

Hold reminders sent for the month = 31

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 15

Overdue items eligible for renewal, notices sent for the month = 9

Overdue items ineligible for renewal, notices sent for the month = 11

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 66

Items eligible for renewal notices sent for the month = 37

Items ineligible for renewal notices sent for the month = 80

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 16

Renewal reminder notices sent for the month = 43

Items eligible for renewal reminder notices sent for the month = 15

Items ineligible for renewal reminder notices sent for the month = 49

Branch:: Muskegon Area Dist Library HQ

Hold notices sent for the month = 3

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 3

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 3

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL LVPD

Hold notices sent for the month = 1

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Holton Br

Hold notices sent for the month = 17

Hold reminders sent for the month = 3

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 2

Items eligible for renewal notices sent for the month = 2

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 3

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Egelston Br

Hold notices sent for the month = 32

Hold reminders sent for the month = 4

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 15

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 17

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 13

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 14

Branch:: MADL Dalton Br

Hold notices sent for the month = 31

Hold reminders sent for the month = 4

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 5

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 16

Items eligible for renewal notices sent for the month = 11

Items ineligible for renewal notices sent for the month = 7

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 12

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 9

Branch:: MADL Muskegon Twp Br  
Hold notices sent for the month = 10

Renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 2  
Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked.

Hold notices sent for the month = 56  
Hold reminders sent for the month = 11  
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 12  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 44  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 15  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 21  
Items renewed successfully by patrons for the month = 3  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 11  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Hackley Public Library  
Hold notices sent for the month = 19  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 3  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 16  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 19  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 13  
Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 20

Hold reminders sent for the month = 3

Overdue notices sent for the month = 5

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 6

Items renewed successfully by patrons for the month = 3

Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Howard Miller Public Library, pickup by the designated curbside location on Church Street.

Call 616-772-0874 when you are parked.

Hold notices sent for the month = 304

Hold reminders sent for the month = 49

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 74

Overdue items eligible for renewal, notices sent for the month = 38

Overdue items ineligible for renewal, notices sent for the month = 130

Overdue items unsuccessfully renewed by patrons for the month = 9

Renewal notices sent for the month = 149

Items eligible for renewal notices sent for the month = 68

Items ineligible for renewal notices sent for the month = 250

Items renewed successfully by patrons for the month = 10

Items unsuccessfully renewed by patrons for the month = 20

Renewal reminder notices sent for the month = 130

Items eligible for renewal reminder notices sent for the month = 32

Items ineligible for renewal reminder notices sent for the month = 241

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 138

Hold reminders sent for the month = 35

Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 23  
Overdue items eligible for renewal, notices sent for the month = 20  
Overdue items ineligible for renewal, notices sent for the month = 21  
Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 72  
Items eligible for renewal notices sent for the month = 51  
Items ineligible for renewal notices sent for the month = 98  
Items renewed successfully by patrons for the month = 5  
Items unsuccessfully renewed by patrons for the month = 8  
Renewal reminder notices sent for the month = 60  
Items eligible for renewal reminder notices sent for the month = 34  
Items ineligible for renewal reminder notices sent for the month = 75

Branch:: Loutit District Library  
Hold notices sent for the month = 304  
Hold reminders sent for the month = 61  
Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 74  
Overdue items eligible for renewal, notices sent for the month = 39  
Overdue items ineligible for renewal, notices sent for the month = 83  
Overdue items unsuccessfully renewed by patrons for the month = 8

Renewal notices sent for the month = 161  
Items eligible for renewal notices sent for the month = 86  
Items ineligible for renewal notices sent for the month = 320  
Items renewed successfully by patrons for the month = 10  
Items unsuccessfully renewed by patrons for the month = 28  
Renewal reminder notices sent for the month = 152  
Items eligible for renewal reminder notices sent for the month = 50  
Items ineligible for renewal reminder notices sent for the month = 174

Branch:: Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 24  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 3  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 7  
Items ineligible for renewal notices sent for the month = 9  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 9  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Gary Byker Memorial Library, pickup by the numbered parking spots at main entrance. Call 616-669-1255 when you are parked.

Hold notices sent for the month = 66  
Hold reminders sent for the month = 14  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 15  
Overdue items eligible for renewal, notices sent for the month = 9  
Overdue items ineligible for renewal, notices sent for the month = 11  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 51  
Items eligible for renewal notices sent for the month = 29  
Items ineligible for renewal notices sent for the month = 111  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 5  
Renewal reminder notices sent for the month = 40  
Items eligible for renewal reminder notices sent for the month = 17  
Items ineligible for renewal reminder notices sent for the month = 34

Branch:: Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked.

Hold notices sent for the month = 404  
Hold reminders sent for the month = 112  
Hold cancel notices sent for the month = 8

Overdue notices sent for the month = 24  
Overdue items eligible for renewal, notices sent for the month = 8  
Overdue items ineligible for renewal, notices sent for the month = 61  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 167  
Items eligible for renewal notices sent for the month = 70  
Items ineligible for renewal notices sent for the month = 275  
Items renewed successfully by patrons for the month = 10



Items unsuccessfully renewed by patrons for the month = 21  
Renewal reminder notices sent for the month = 121  
Items eligible for renewal reminder notices sent for the month = 29  
Items ineligible for renewal reminder notices sent for the month = 196

Branch:: Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked.

Hold notices sent for the month = 45  
Hold reminders sent for the month = 13

Overdue notices sent for the month = 7  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 20

Renewal notices sent for the month = 18  
Items eligible for renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 14  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 3  
Renewal reminder notices sent for the month = 16  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 29

Branch:: Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 93  
Hold reminders sent for the month = 29  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 12  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 72  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 45  
Items eligible for renewal notices sent for the month = 19  
Items ineligible for renewal notices sent for the month = 84  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 3  
Renewal reminder notices sent for the month = 40  
Items eligible for renewal reminder notices sent for the month = 16  
Items ineligible for renewal reminder notices sent for the month = 53

Branch:: White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked.

Hold notices sent for the month = 16

Hold reminders sent for the month = 2

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 13

Items ineligible for renewal notices sent for the month = 20

Renewal reminder notices sent for the month = 10

Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 22

Hold reminders sent for the month = 2

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 7

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 11

Items eligible for renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked.

Hold notices sent for the month = 4

Hold reminders sent for the month = 1

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 12

Renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713.

Hold notices sent for the month = 10

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 24

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 26

Branch:: Fremont Area Dist Library

Hold notices sent for the month = 48

Hold reminders sent for the month = 13

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 9

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 18

Renewal notices sent for the month = 19

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 29

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 12

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff.

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 4

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Tamarack District Library

Hold notices sent for the month = 56

Hold reminders sent for the month = 9

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 3

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 17

Items eligible for renewal notices sent for the month = 11

Items ineligible for renewal notices sent for the month = 13

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 15

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 1

Hold reminders sent for the month = 1

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 5

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 10

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked.

Hold notices sent for the month = 144

Hold reminders sent for the month = 24

Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 36

Overdue items eligible for renewal, notices sent for the month = 10

Overdue items ineligible for renewal, notices sent for the month = 104

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 76  
Items eligible for renewal notices sent for the month = 26  
Items ineligible for renewal notices sent for the month = 136  
Items renewed successfully by patrons for the month = 4  
Items unsuccessfully renewed by patrons for the month = 4  
Renewal reminder notices sent for the month = 63  
Items eligible for renewal reminder notices sent for the month = 16  
Items ineligible for renewal reminder notices sent for the month = 90

Branch:: Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 13  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 9  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 11  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked.

Hold notices sent for the month = 1

Branch:: Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 16  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 7  
Overdue items ineligible for renewal, notices sent for the month = 20

Renewal notices sent for the month = 10  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 9  
Renewal reminder notices sent for the month = 9  
Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Clarksville Area Library

Hold notices sent for the month = 13

Hold reminders sent for the month = 4

Overdue notices sent for the month = 9

Overdue items eligible for renewal, notices sent for the month = 9

Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = 19

Items eligible for renewal notices sent for the month = 13

Items ineligible for renewal notices sent for the month = 24

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 16

Items eligible for renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Saranac Public Library

Hold notices sent for the month = 37

Hold reminders sent for the month = 4

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 10

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 5

Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked.

Hold notices sent for the month = 40

Hold reminders sent for the month = 5

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 19

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 56

Renewal notices sent for the month = 46  
Items eligible for renewal notices sent for the month = 15  
Items ineligible for renewal notices sent for the month = 148  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 40  
Items eligible for renewal reminder notices sent for the month = 13  
Items ineligible for renewal reminder notices sent for the month = 79

Branch:: Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE.

Hold notices sent for the month = 96  
Hold reminders sent for the month = 17

Overdue notices sent for the month = 13  
Overdue items eligible for renewal, notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 53  
Items eligible for renewal notices sent for the month = 34  
Items ineligible for renewal notices sent for the month = 71  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 9  
Renewal reminder notices sent for the month = 42  
Items eligible for renewal reminder notices sent for the month = 16  
Items ineligible for renewal reminder notices sent for the month = 45

Branch:: Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked.

Hold notices sent for the month = 32  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 17

Renewal notices sent for the month = 8  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 18  
Items unsuccessfully renewed by patrons for the month = 3  
Renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when

you are parked.

Hold notices sent for the month = 609

Hold reminders sent for the month = 124

Hold cancel notices sent for the month = 12

Overdue notices sent for the month = 61

Overdue items eligible for renewal, notices sent for the month = 32

Overdue items ineligible for renewal, notices sent for the month = 64

Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 248

Items eligible for renewal notices sent for the month = 136

Items ineligible for renewal notices sent for the month = 231

Items renewed successfully by patrons for the month = 11

Items unsuccessfully renewed by patrons for the month = 33

Renewal reminder notices sent for the month = 222

Items eligible for renewal reminder notices sent for the month = 91

Items ineligible for renewal reminder notices sent for the month = 204

Branch:: Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked.

Hold notices sent for the month = 195

Hold reminders sent for the month = 38

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 41

Overdue items eligible for renewal, notices sent for the month = 16

Overdue items ineligible for renewal, notices sent for the month = 46

Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 74

Items eligible for renewal notices sent for the month = 39

Items ineligible for renewal notices sent for the month = 71

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 9

Renewal reminder notices sent for the month = 70

Items eligible for renewal reminder notices sent for the month = 22

Items ineligible for renewal reminder notices sent for the month = 72

Branch:: Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937.

Hold notices sent for the month = 11

Renewal notices sent for the month = 2

Items eligible for renewal notices sent for the month = 1



Items ineligible for renewal notices sent for the month = 1  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Cedar Springs Public Library for Curbside call 616-696-1910  
Hold notices sent for the month = 66  
Hold reminders sent for the month = 23  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 15  
Overdue items eligible for renewal, notices sent for the month = 37  
Overdue items ineligible for renewal, notices sent for the month = 19  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 37  
Items eligible for renewal notices sent for the month = 16  
Items ineligible for renewal notices sent for the month = 33  
Items renewed successfully by patrons for the month = 4  
Items unsuccessfully renewed by patrons for the month = 4  
Renewal reminder notices sent for the month = 28  
Items eligible for renewal reminder notices sent for the month = 14  
Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Thornapple Kellogg Comm Library  
Hold notices sent for the month = 6

Overdue notices sent for the month = 3  
Overdue items eligible for renewal, notices sent for the month = 9  
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 7  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 11  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 5  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263.

Hold notices sent for the month = 26  
Hold reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 6

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 14

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 13

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 11

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked.

Hold notices sent for the month = 10

Hold reminders sent for the month = 1

Overdue notices sent for the month = 10

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 19

Renewal notices sent for the month = 17

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 25

Renewal reminder notices sent for the month = 15

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Henika District Library. Call 269-792-2891 when you are parked.

Hold notices sent for the month = 3

Hold reminders sent for the month = 2

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 4

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Saugatuck-Douglas Dist Library  
Hold notices sent for the month = 63  
Hold reminders sent for the month = 9

Overdue notices sent for the month = 8  
Overdue items eligible for renewal, notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 6  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 26  
Items eligible for renewal notices sent for the month = 11  
Items ineligible for renewal notices sent for the month = 46  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 20  
Items eligible for renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 32

Branch:: Leighton Twp. Library  
Hold notices sent for the month = 53  
Hold reminders sent for the month = 11

Overdue notices sent for the month = 11  
Overdue items eligible for renewal, notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 22  
Overdue items renewed successfully by patrons for the month = 1  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 49  
Items eligible for renewal notices sent for the month = 20  
Items ineligible for renewal notices sent for the month = 58  
Items renewed successfully by patrons for the month = 3  
Items unsuccessfully renewed by patrons for the month = 4  
Renewal reminder notices sent for the month = 39  
Items eligible for renewal reminder notices sent for the month = 8  
Items ineligible for renewal reminder notices sent for the month = 39

Branch:: Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 2

Hold reminders sent for the month = 1

Renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 2

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked.

Hold notices sent for the month = 55

Hold reminders sent for the month = 8

Overdue notices sent for the month = 8

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 18

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 27

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 16

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 15

Hold reminders sent for the month = 4

Overdue notices sent for the month = 10

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 20

Renewal notices sent for the month = 26

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 51

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 19

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 32

Branch:: Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE

when you are parked.

Hold notices sent for the month = 81  
Hold reminders sent for the month = 15  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 26  
Overdue items eligible for renewal, notices sent for the month = 7  
Overdue items ineligible for renewal, notices sent for the month = 100  
Overdue items renewed successfully by patrons for the month = 3  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 40  
Items eligible for renewal notices sent for the month = 21  
Items ineligible for renewal notices sent for the month = 66  
Items renewed successfully by patrons for the month = 4  
Items unsuccessfully renewed by patrons for the month = 10  
Renewal reminder notices sent for the month = 36  
Items eligible for renewal reminder notices sent for the month = 13  
Items ineligible for renewal reminder notices sent for the month = 51

=====TOTALS=====

Hold notices sent for the month = 3614  
Hold reminder notices sent for the month = 739

Hold cancel notices sent for the month = 58

Overdue notices sent for the month = 621  
Overdue items eligible for renewal, notices sent for the month = 311  
Overdue items ineligible for renewal, notices sent for the month = 1082  
Percentage of overall overdue items where renewal was attempted:: 16.40%  
Overdue items renewed successfully by patrons for the month = 8  
Percentage of overall overdue items where renewal was successful:: 2.57%  
Overdue items unsuccessfully renewed by patrons for the month = 43  
Percentage of overall overdue items where renewal failed:: 13.83%

Renewal notices sent for the month = 1742  
Items eligible for renewal notices sent for the month = 835  
Items ineligible for renewal notices sent for the month = 2538  
Percentage of overall items where renewal was attempted:: 37.84%  
Items renewed successfully by patrons for the month = 97  
Percentage of overall items where renewal was successful:: 11.62%  
Items unsuccessfully renewed by patrons for the month = 219  
Percentage of overall items where renewal failed:: 26.23%  
Renewal reminder notices sent for the month = 1460  
Items eligible for renewal reminder notices sent for the month = 481  
Items ineligible for renewal reminder notices sent for the month = 1867

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 190  
MADL Ravenna Br sent for the month, this many text notices = 19  
MADL Montague Br sent for the month, this many text notices = 40  
MADL Norton Shores Br sent for the month, this many text notices = 317  
Muskegon Area Dist Library HQ sent for the month, this many text notices = 11  
MADL LVPD sent for the month, this many text notices = 2  
MADL Holton Br sent for the month, this many text notices = 27  
MADL Egelston Br sent for the month, this many text notices = 67  
MADL Dalton Br sent for the month, this many text notices = 69  
MADL Muskegon Twp Br sent for the month, this many text notices = 12  
White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. sent for the month, this many text notices = 105  
Hackley Public Library sent for the month, this many text notices = 56  
Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 45  
Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. sent for the month, this many text notices = 706  
Spring Lake Dist Library sent for the month, this many text notices = 328  
Loutit District Library sent for the month, this many text notices = 752  
Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 54  
Gary Byker Memorial Library, pickup by the numbered parking spots at main entrance. Call 616-669-1255 when you are parked. sent for the month, this many text notices = 186  
Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. sent for the month, this many text notices = 828  
Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. sent for the month, this many text notices = 99  
Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 219  
White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. sent for the month, this many text notices = 43  
Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 52  
Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked. sent for the month, this many text notices = 15  
Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. sent for the month, this many text notices = 38  
Fremont Area Dist Library sent for the month, this many text notices = 101  
Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. sent for the month, this many text notices = 2  
Tamarack District Library sent for the month, this many text notices = 103  
TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 -

4:30 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 27  
 Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. sent for the month, this many text notices = 343  
 Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 29  
 Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. sent for the month, this many text notices = 1  
 Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 47  
 Clarksville Area Library sent for the month, this many text notices = 61  
 Saranac Public Library sent for the month, this many text notices = 66  
 Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. sent for the month, this many text notices = 150  
 Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. sent for the month, this many text notices = 221  
 Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. sent for the month, this many text notices = 55  
 Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. sent for the month, this many text notices = 1264  
 Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. sent for the month, this many text notices = 418  
 Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. sent for the month, this many text notices = 15  
 Cedar Springs Public Library for Curbside call 616-696-1910 sent for the month, this many text notices = 169  
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 21  
 Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. sent for the month, this many text notices = 63  
 Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. sent for the month, this many text notices = 53  
 Henika District Library. Call 269-792-2891 when you are parked. sent for the month, this many text notices = 15  
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 126  
 Leighton Twp. Library sent for the month, this many text notices = 163  
 Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 6  
 Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. sent for the month, this many text notices = 105  
 Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 74  
 Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 198

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. has 113 registered patrons for text notices

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. has 45 registered patrons for text notices

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. has 20 registered patrons for text notices

Cedar Springs Public Library for Curbside call 616-696-1910 has 103 registered patrons for text notices

Clarksville Area Library has 25 registered patrons for text notices

Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. has 88 registered patrons for text notices

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. has 8 registered patrons for text notices

Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. has 6 registered patrons for text notices

Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 53 registered patrons for text notices

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. has 52 registered patrons for text notices

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. has 245 registered patrons for text notices

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. has 32 registered patrons for text notices

Fremont Area Dist Library has 65 registered patrons for text notices

Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. has 52 registered patrons for text notices

Gary Byker Memorial Library, pickup by the numbered parking spots at main entrance. Call 616-669-1255 when you are parked. has 74 registered patrons for text notices

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. has 426 registered patrons for text notices

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. has 31 registered patrons for text notices

Hackley Public Library has 63 registered patrons for text notices

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. has 52 registered patrons for text notices

Henika District Library. Call 269-792-2891 when you are parked. has 29 registered patrons for text notices

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. has 495 registered patrons for text notices

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. has 166 registered patrons for text notices

Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked. has 6 registered patrons for text notices

Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. has 15 registered patrons for text notices

Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 12 registered patrons for text notices

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-



772-0874 when you are parked. has 279 registered patrons for text notices  
 Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. has 179 registered patrons for text notices  
 Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. has 181 registered patrons for text notices  
 Lakeland Library Cooperative has 2 registered patrons for text notices  
 Leighton Twp. Library has 104 registered patrons for text notices  
 Loutit District Library has 368 registered patrons for text notices  
 MADL Dalton Br has 32 registered patrons for text notices  
 MADL Egelston Br has 28 registered patrons for text notices  
 MADL Holton Br has 11 registered patrons for text notices  
 MADL LVPD has 3 registered patrons for text notices  
 MADL Montague Br has 16 registered patrons for text notices  
 MADL Muskegon Hts Br has 2 registered patrons for text notices  
 MADL Muskegon Twp Br has 14 registered patrons for text notices  
 MADL North Muskegon Br has 116 registered patrons for text notices  
 MADL Norton Shores Br has 316 registered patrons for text notices  
 MADL Ravenna Br has 18 registered patrons for text notices  
 Muskegon Area Dist Library HQ has 4 registered patrons for text notices  
 Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. has 77 registered patrons for text notices  
 Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. has 25 registered patrons for text notices  
 Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. has 96 registered patrons for text notices  
 Saranac Public Library has 55 registered patrons for text notices  
 Saugatuck-Douglas Dist Library has 41 registered patrons for text notices  
 Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. has 15 registered patrons for text notices  
 Spring Lake Dist Library has 121 registered patrons for text notices  
 Tamarack District Library has 80 registered patrons for text notices  
 TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. has 63 registered patrons for text notices  
 Thornapple Kellogg Comm Library has 65 registered patrons for text notices  
 White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. has 33 registered patrons for text notices  
 White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. has 59 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 6 times.  
 CHX was used 3 times.  
 CLOSURE was used 1 times.  
 CURBSIDE was used 24 times.

CXH was used 58 times.  
FEE was used 1 times.  
HELP was used 8 times.  
HL was used 40 times.  
HOLD was used 2 times.  
IOWEU was used 1 times.  
MYBOOK was used 143 times.  
MYCARD was used 1 times.  
OA was used 42 times.  
OI was used 24 times.  
OK was used 10 times.  
OL was used 21 times.  
OVERDUE was used 2 times.  
RA was used 237 times.  
RENEW was used 8 times.  
RHL was used 109 times.  
RI was used 71 times.  
RL was used 122 times.  
THANK was used 9 times.  
THANKS was used 7 times.