

Lakeland Library Cooperative

Shoutbomb Report

July 2021

Total registered users = 4793

Total registered barcodes = 5312

Total registered users for text notices is 4793

Registered users the last month = 37

Patron initiated cancellations the last month = 12

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Leighton Twp. Library signed up 3 patron(s) for text notices the last month

Saugatuck-Douglas Dist Library signed up 3 patron(s) for text notices the last month

Thornapple Kellogg Comm Library signed up 1 patron(s) for text notices the last month

Cedar Springs Public Library for Curbside call 616-696-1910 signed up 1 patron(s) for text notices the last month

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. signed up 1 patron(s) for text notices the last month

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. signed up 3 patron(s) for text notices the last month

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. signed up 4 patron(s) for text notices the last month

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. signed up 2 patron(s) for text notices the last month

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. signed up 3 patron(s) for text notices the last month

Tamarack District Library signed up 1 patron(s) for text notices the last month

Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. signed up 1 patron(s) for text notices the last month

Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month

Loutit District Library signed up 2 patron(s) for text notices the last month

Spring Lake Dist Library signed up 1 patron(s) for text notices the last month

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. signed up 2 patron(s) for text notices the last month

Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. signed up 1 patron(s) for text notices the last month

MADL Dalton Br signed up 2 patron(s) for text notices the last month

MADL Norton Shores Br signed up 2 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br
Hold notices sent for the month = 63
Hold reminders sent for the month = 14

Overdue notices sent for the month = 9
Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 16
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 30
Items eligible for renewal notices sent for the month = 17
Items ineligible for renewal notices sent for the month = 36
Items renewed successfully by patrons for the month = 5
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 22
Items eligible for renewal reminder notices sent for the month = 10
Items ineligible for renewal reminder notices sent for the month = 26

Branch:: MADL Ravenna Br
Hold notices sent for the month = 12
Hold reminders sent for the month = 3

Renewal notices sent for the month = 2
Items eligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 2
Items eligible for renewal reminder notices sent for the month = 2

Branch:: MADL Montague Br
Hold notices sent for the month = 5
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 13
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: MADL Norton Shores Br

Hold notices sent for the month = 144

Hold reminders sent for the month = 22

Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 10

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 7

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 57

Items eligible for renewal notices sent for the month = 29

Items ineligible for renewal notices sent for the month = 55

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 8

Renewal reminder notices sent for the month = 36

Items eligible for renewal reminder notices sent for the month = 15

Items ineligible for renewal reminder notices sent for the month = 37

Branch:: Muskegon Area Dist Library HQ

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 3

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL LVPD

Hold notices sent for the month = 2

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Holton Br

Hold notices sent for the month = 11

Hold reminders sent for the month = 3

Renewal notices sent for the month = 3

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 3

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 22

Hold reminders sent for the month = 3

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 15

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 15

Branch:: MADL Dalton Br

Hold notices sent for the month = 32

Hold reminders sent for the month = 8

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 8

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 8

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 26

Hold reminders sent for the month = 3

Renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 2

Branch:: White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked.

Hold notices sent for the month = 26
Hold reminders sent for the month = 5
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 7
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 5
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Hackley Public Library

Hold notices sent for the month = 26
Hold reminders sent for the month = 5
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 23
Items eligible for renewal notices sent for the month = 28
Items ineligible for renewal notices sent for the month = 19
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 12
Renewal reminder notices sent for the month = 19
Items eligible for renewal reminder notices sent for the month = 13
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 23
Hold reminders sent for the month = 6

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 8

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Howard Miller Public Library, pickup by the designated curbside location on Church Street.

Call 616-772-0874 when you are parked.

Hold notices sent for the month = 247

Hold reminders sent for the month = 58

Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 24

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 44

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 153

Items eligible for renewal notices sent for the month = 71

Items ineligible for renewal notices sent for the month = 252

Items renewed successfully by patrons for the month = 13

Items unsuccessfully renewed by patrons for the month = 21

Renewal reminder notices sent for the month = 118

Items eligible for renewal reminder notices sent for the month = 40

Items ineligible for renewal reminder notices sent for the month = 204

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 135

Hold reminders sent for the month = 31

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 15

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 43

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 47
Items eligible for renewal notices sent for the month = 33
Items ineligible for renewal notices sent for the month = 73
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 20
Renewal reminder notices sent for the month = 41
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 70

Branch:: Loutit District Library

Hold notices sent for the month = 228
Hold reminders sent for the month = 60
Hold cancel notices sent for the month = 9

Overdue notices sent for the month = 24
Overdue items eligible for renewal, notices sent for the month = 10
Overdue items ineligible for renewal, notices sent for the month = 52
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 107
Items eligible for renewal notices sent for the month = 63
Items ineligible for renewal notices sent for the month = 181
Items renewed successfully by patrons for the month = 10
Items unsuccessfully renewed by patrons for the month = 12
Renewal reminder notices sent for the month = 88
Items eligible for renewal reminder notices sent for the month = 41
Items ineligible for renewal reminder notices sent for the month = 128

Branch:: Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 15
Hold reminders sent for the month = 7

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 16
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Gary Byker Memorial Library
Hold notices sent for the month = 53
Hold reminders sent for the month = 10
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 5
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 24
Items eligible for renewal notices sent for the month = 10
Items ineligible for renewal notices sent for the month = 31
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 16
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked.

Hold notices sent for the month = 444
Hold reminders sent for the month = 103
Hold cancel notices sent for the month = 8

Overdue notices sent for the month = 37
Overdue items eligible for renewal, notices sent for the month = 17
Overdue items ineligible for renewal, notices sent for the month = 55
Overdue items renewed successfully by patrons for the month = 2
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 176
Items eligible for renewal notices sent for the month = 103
Items ineligible for renewal notices sent for the month = 247
Items renewed successfully by patrons for the month = 9
Items unsuccessfully renewed by patrons for the month = 34
Renewal reminder notices sent for the month = 121
Items eligible for renewal reminder notices sent for the month = 34
Items ineligible for renewal reminder notices sent for the month = 213

Branch:: Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text

CURBSIDE when you are parked.
Hold notices sent for the month = 33
Hold reminders sent for the month = 8

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 23
Overdue items ineligible for renewal, notices sent for the month = 5
Overdue items unsuccessfully renewed by patrons for the month = 22

Renewal notices sent for the month = 23
Items eligible for renewal notices sent for the month = 24
Items ineligible for renewal notices sent for the month = 26
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 18
Items eligible for renewal reminder notices sent for the month = 23
Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 43
Hold reminders sent for the month = 17
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 13
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 38

Renewal notices sent for the month = 54
Items eligible for renewal notices sent for the month = 37
Items ineligible for renewal notices sent for the month = 57
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 8
Renewal reminder notices sent for the month = 50
Items eligible for renewal reminder notices sent for the month = 21
Items ineligible for renewal reminder notices sent for the month = 54

Branch:: White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked.

Hold notices sent for the month = 12
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 15
Renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked.
Hold notices sent for the month = 14
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 6
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 8
Renewal reminder notices sent for the month = 2
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked.
Hold notices sent for the month = 1

Renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 4
Renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713.
Hold notices sent for the month = 11
Hold reminders sent for the month = 2

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 6
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 10
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 19
Renewal reminder notices sent for the month = 9

Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Fremont Area Dist Library
Hold notices sent for the month = 19
Hold reminders sent for the month = 4

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 21

Renewal notices sent for the month = 18
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 21
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff.

Hold notices sent for the month = 5
Hold reminders sent for the month = 2

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Tamarack District Library
Hold notices sent for the month = 46
Hold reminders sent for the month = 7
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 9
Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = 24
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 35
Renewal reminder notices sent for the month = 18
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 27

Branch:: TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 21

Hold reminders sent for the month = 3

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 16

Items eligible for renewal notices sent for the month = 11

Items ineligible for renewal notices sent for the month = 18

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 11

Items eligible for renewal reminder notices sent for the month = 9

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked.

Hold notices sent for the month = 105

Hold reminders sent for the month = 29

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 40

Overdue items eligible for renewal, notices sent for the month = 29

Overdue items ineligible for renewal, notices sent for the month = 136

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 93

Items eligible for renewal notices sent for the month = 38

Items ineligible for renewal notices sent for the month = 242

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 12

Renewal reminder notices sent for the month = 74

Items eligible for renewal reminder notices sent for the month = 27

Items ineligible for renewal reminder notices sent for the month = 151

Branch:: Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 6

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 4
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked.

Hold notices sent for the month = 1
Hold cancel notices sent for the month = 1

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 3
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 11
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 5
Renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Clarksville Area Library
Hold notices sent for the month = 3
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 5
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 6
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Saranac Public Library

Hold notices sent for the month = 21

Hold reminders sent for the month = 3

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 17

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 20

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 13

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked.

Hold notices sent for the month = 31

Hold reminders sent for the month = 4

Overdue notices sent for the month = 12

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = 34

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 65

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 24

Items eligible for renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 40

Branch:: Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE.

Hold notices sent for the month = 74

Hold reminders sent for the month = 14

Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 8

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 41
Items eligible for renewal notices sent for the month = 20
Items ineligible for renewal notices sent for the month = 35
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 6
Renewal reminder notices sent for the month = 31
Items eligible for renewal reminder notices sent for the month = 9
Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked.
Hold notices sent for the month = 23
Hold reminders sent for the month = 4

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 28

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 53
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 51

Branch:: Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked.
Hold notices sent for the month = 467
Hold reminders sent for the month = 100
Hold cancel notices sent for the month = 7

Overdue notices sent for the month = 35
Overdue items eligible for renewal, notices sent for the month = 23
Overdue items ineligible for renewal, notices sent for the month = 34
Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 202
Items eligible for renewal notices sent for the month = 102
Items ineligible for renewal notices sent for the month = 226
Items renewed successfully by patrons for the month = 18
Items unsuccessfully renewed by patrons for the month = 31
Renewal reminder notices sent for the month = 144
Items eligible for renewal reminder notices sent for the month = 54
Items ineligible for renewal reminder notices sent for the month = 181

Branch:: Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked.

Hold notices sent for the month = 129
Hold reminders sent for the month = 32
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 16
Overdue items eligible for renewal, notices sent for the month = 9
Overdue items ineligible for renewal, notices sent for the month = 13
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 54
Items eligible for renewal notices sent for the month = 18
Items ineligible for renewal notices sent for the month = 116
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 41
Items eligible for renewal reminder notices sent for the month = 14
Items ineligible for renewal reminder notices sent for the month = 72

Branch:: Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937.

Hold notices sent for the month = 5

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Cedar Springs Public Library for Curbside call 616-696-1910

Hold notices sent for the month = 37
Hold reminders sent for the month = 3

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 11
Overdue items ineligible for renewal, notices sent for the month = 20
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 26
Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 49
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 22
Items eligible for renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 35

Branch:: Thornapple Kellogg Comm Library
Hold notices sent for the month = 9
Hold reminders sent for the month = 1

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 10
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 18
Renewal reminder notices sent for the month = 8
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263.

Hold notices sent for the month = 25
Hold reminders sent for the month = 8

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 9
Items ineligible for renewal notices sent for the month = 9
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 8
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked.

Hold notices sent for the month = 11

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 14
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 10
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Henika District Library
Hold notices sent for the month = 1

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 4
Renewal reminder notices sent for the month = 1
Items eligible for renewal reminder notices sent for the month = 1

Branch:: Saugatuck-Douglas Dist Library
Hold notices sent for the month = 32
Hold reminders sent for the month = 9
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 25
Items eligible for renewal notices sent for the month = 12
Items ineligible for renewal notices sent for the month = 27
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 22
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Leighton Twp. Library
Hold notices sent for the month = 54

Hold reminders sent for the month = 10
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 11
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 20
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 56
Items eligible for renewal notices sent for the month = 23
Items ineligible for renewal notices sent for the month = 68
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 8
Renewal reminder notices sent for the month = 40
Items eligible for renewal reminder notices sent for the month = 12
Items ineligible for renewal reminder notices sent for the month = 47

Branch:: Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked.

Hold notices sent for the month = 47
Hold reminders sent for the month = 12

Overdue notices sent for the month = 8
Overdue items ineligible for renewal, notices sent for the month = 21

Renewal notices sent for the month = 36
Items eligible for renewal notices sent for the month = 11
Items ineligible for renewal notices sent for the month = 126
Items renewed successfully by patrons for the month = 11
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 26
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 69

Branch:: Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 23
Hold reminders sent for the month = 5

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 14
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 8
Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 39
Hold reminders sent for the month = 13
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 11
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 10
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 45
Items eligible for renewal notices sent for the month = 26
Items ineligible for renewal notices sent for the month = 52
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 7
Renewal reminder notices sent for the month = 37
Items eligible for renewal reminder notices sent for the month = 17
Items ineligible for renewal reminder notices sent for the month = 45

=====TOTALS=====

Hold notices sent for the month = 2873
Hold reminder notices sent for the month = 639

Hold cancel notices sent for the month = 54

Overdue notices sent for the month = 356
Overdue items eligible for renewal, notices sent for the month = 189
Overdue items ineligible for renewal, notices sent for the month = 662
Percentage of overall overdue items where renewal was attempted:: 28.57%
Overdue items renewed successfully by patrons for the month = 11
Percentage of overall overdue items where renewal was successful:: 5.82%
Overdue items unsuccessfully renewed by patrons for the month = 43
Percentage of overall overdue items where renewal failed:: 22.75%

Renewal notices sent for the month = 1556
Items eligible for renewal notices sent for the month = 776
Items ineligible for renewal notices sent for the month = 2328

Percentage of overall items where renewal was attempted:: 40.21%
Items renewed successfully by patrons for the month = 92
Percentage of overall items where renewal was successful:: 11.86%
Items unsuccessfully renewed by patrons for the month = 220
Percentage of overall items where renewal failed:: 28.35%
Renewal reminder notices sent for the month = 1171
Items eligible for renewal reminder notices sent for the month = 416
Items ineligible for renewal reminder notices sent for the month = 1753

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 138
MADL Ravenna Br sent for the month, this many text notices = 19
MADL Montague Br sent for the month, this many text notices = 30
MADL Norton Shores Br sent for the month, this many text notices = 269
Muskegon Area Dist Library HQ sent for the month, this many text notices = 10
MADL LVPD sent for the month, this many text notices = 4
MADL Holton Br sent for the month, this many text notices = 20
MADL Muskegon Twp Br sent for the month, this many text notices = 72
MADL Dalton Br sent for the month, this many text notices = 62
White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. sent for the month, this many text notices = 45
Hackley Public Library sent for the month, this many text notices = 75
Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 43
Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. sent for the month, this many text notices = 600
Spring Lake Dist Library sent for the month, this many text notices = 269
Loutit District Library sent for the month, this many text notices = 507
Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 48
Gary Byker Memorial Library sent for the month, this many text notices = 109
Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. sent for the month, this many text notices = 881
Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. sent for the month, this many text notices = 87
Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 177
White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. sent for the month, this many text notices = 26
Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 26
Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked. sent for the month, this many text notices = 7
Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. sent for the month,

this many text notices = 34

Fremont Area Dist Library sent for the month, this many text notices = 56

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. sent for the month, this many text notices = 9

Tamarack District Library sent for the month, this many text notices = 104

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 53

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. sent for the month, this many text notices = 341

Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 12

Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. sent for the month, this many text notices = 3

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 22

Clarksville Area Library sent for the month, this many text notices = 12

Saranac Public Library sent for the month, this many text notices = 57

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. sent for the month, this many text notices = 105

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. sent for the month, this many text notices = 167

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. sent for the month, this many text notices = 49

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. sent for the month, this many text notices = 948

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. sent for the month, this many text notices = 272

Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. sent for the month, this many text notices = 8

Cedar Springs Public Library for Curbside call 616-696-1910 sent for the month, this many text notices = 96

Thornapple Kellogg Comm Library sent for the month, this many text notices = 33

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. sent for the month, this many text notices = 57

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. sent for the month, this many text notices = 35

Henika District Library sent for the month, this many text notices = 5

Saugatuck-Douglas Dist Library sent for the month, this many text notices = 96

Leighton Twp. Library sent for the month, this many text notices = 171

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. sent for the month, this many text notices = 129

Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 52

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 145

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. has 117 registered patrons for text notices
Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. has 44 registered patrons for text notices
Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. has 21 registered patrons for text notices
Cedar Springs Public Library for Curbside call 616-696-1910 has 105 registered patrons for text notices
Clarksville Area Library has 25 registered patrons for text notices
Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. has 88 registered patrons for text notices
Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. has 8 registered patrons for text notices
Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. has 6 registered patrons for text notices
Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 53 registered patrons for text notices
Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. has 55 registered patrons for text notices
Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. has 251 registered patrons for text notices
Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. has 31 registered patrons for text notices
Fremont Area Dist Library has 65 registered patrons for text notices
Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. has 55 registered patrons for text notices
Gary Byker Memorial Library has 78 registered patrons for text notices
Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. has 442 registered patrons for text notices
Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. has 32 registered patrons for text notices
Hackley Public Library has 65 registered patrons for text notices
Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. has 51 registered patrons for text notices
Henika District Library has 30 registered patrons for text notices
Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. has 500 registered patrons for text notices
Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. has 165 registered patrons for text notices
Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked. has 6 registered patrons for text notices
Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. has 15 registered patrons for text notices
Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 12 registered patrons for text notices

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. has 293 registered patrons for text notices

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. has 187 registered patrons for text notices

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. has 184 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 109 registered patrons for text notices

Loutit District Library has 379 registered patrons for text notices

MADL Dalton Br has 34 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Montague Br has 16 registered patrons for text notices

MADL Muskegon Hts Br has 1 registered patrons for text notices

MADL Muskegon Twp Br has 15 registered patrons for text notices

MADL Muskegon Twp Br has 28 registered patrons for text notices

MADL North Muskegon Br has 114 registered patrons for text notices

MADL Norton Shores Br has 325 registered patrons for text notices

MADL Ravenna Br has 18 registered patrons for text notices

Muskegon Area Dist Library HQ has 5 registered patrons for text notices

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. has 78 registered patrons for text notices

Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. has 28 registered patrons for text notices

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. has 97 registered patrons for text notices

Saranac Public Library has 54 registered patrons for text notices

Saugatuck-Douglas Dist Library has 47 registered patrons for text notices

Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. has 16 registered patrons for text notices

Spring Lake Dist Library has 124 registered patrons for text notices

Tamarack District Library has 81 registered patrons for text notices

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. has 65 registered patrons for text notices

Thornapple Kellogg Comm Library has 65 registered patrons for text notices

White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. has 32 registered patrons for text notices

White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. has 61 registered patrons for text notices

These patron phone numbers seem to have OPTED-OUT from SMS or MMS messages based on multiple attempts to contact. Please verify and correct.

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 4 times.
ANNOUNCEMENTS was used 1 times.
CHX was used 5 times.
CI was used 1 times.
CLOSURE was used 4 times.
CURBSIDE was used 1 times.
CXH was used 55 times.
FEE was used 4 times.
HELP was used 14 times.
HL was used 36 times.
HOLD was used 3 times.
IOWEU was used 1 times.
MYBOOK was used 122 times.
MYCARD was used 2 times.
OA was used 29 times.
OI was used 12 times.
OK was used 15 times.
OL was used 13 times.
OVERDUE was used 1 times.
RA was used 226 times.
RENEW was used 6 times.
RHL was used 92 times.
RI was used 70 times.
RL was used 88 times.
RW was used 1 times.
STOP was used 3 times.
SWITCHPHONE was used 2 times.
THANK was used 10 times.
YF was used 1 times.