

Lakeland Library Cooperative
Shoutbomb Report
June 2021

Total registered users = 4768

Total registered barcodes = 5328

Total registered users for text notices is 4768

Registered users the last month = 29

35 additional card(s) were added to the primary patron(s) account the last month

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Leighton Twp. Library signed up 1 patron(s) for text notices the last month

Thornapple Kellogg Comm Library signed up 1 patron(s) for text notices the last month

Cedar Springs Public Library for Curbside call 616-696-1910 signed up 1 patron(s) for text notices the last month

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. signed up 3 patron(s) for text notices the last month

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. signed up 1 patron(s) for text notices the last month

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. signed up 5 patron(s) for text notices the last month

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. signed up 1 patron(s) for text notices the last month

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. signed up 3 patron(s) for text notices the last month

Loutit District Library signed up 6 patron(s) for text notices the last month

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. signed up 3 patron(s) for text notices the last month

MADL Norton Shores Br signed up 2 patron(s) for text notices the last month

Patron initiated cancellations the last month = 27

Branch:: MADL North Muskegon Br

Hold notices sent for the month = 75

Hold reminders sent for the month = 18

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 9
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 25
Items eligible for renewal notices sent for the month = 11
Items ineligible for renewal notices sent for the month = 28
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 24
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: MADL Ravenna Br
Hold notices sent for the month = 4
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 4
Renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 7

Branch:: MADL Muskegon Hts Br
Hold notices sent for the month = 1
Hold reminders sent for the month = 1

Branch:: MADL Montague Br
Hold notices sent for the month = 21
Hold reminders sent for the month = 5

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 5
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 4
Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Norton Shores Br
Hold notices sent for the month = 134
Hold reminders sent for the month = 30
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 15
Overdue items eligible for renewal, notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 27
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 63
Items eligible for renewal notices sent for the month = 39
Items ineligible for renewal notices sent for the month = 93
Items renewed successfully by patrons for the month = 4
Items unsuccessfully renewed by patrons for the month = 15
Renewal reminder notices sent for the month = 45
Items eligible for renewal reminder notices sent for the month = 16
Items ineligible for renewal reminder notices sent for the month = 63

Branch:: Muskegon Area Dist Library HQ
Hold notices sent for the month = 3
Hold reminders sent for the month = 3

Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 4
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL LVPD

Hold notices sent for the month = 2
Hold reminders sent for the month = 1

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Holton Br
Hold notices sent for the month = 13
Hold reminders sent for the month = 1

Renewal notices sent for the month = 1
Items eligible for renewal notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items eligible for renewal reminder notices sent for the month = 1

Branch:: MADL Egelston Br
Hold notices sent for the month = 34
Hold reminders sent for the month = 4
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 10
Items eligible for renewal notices sent for the month = 9
Items ineligible for renewal notices sent for the month = 15
Renewal reminder notices sent for the month = 8
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: MADL Dalton Br
Hold notices sent for the month = 28
Hold reminders sent for the month = 6
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 6

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 10

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 19

Hold reminders sent for the month = 2

Branch:: White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked.

Hold notices sent for the month = 22

Hold reminders sent for the month = 8

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 5

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 17

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 10

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 12

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Hackley Public Library

Hold notices sent for the month = 28

Hold reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 17
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 28
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 14
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 28

Branch:: Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 32
Hold reminders sent for the month = 5
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 9
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 3
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 6
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked.

Hold notices sent for the month = 254
Hold reminders sent for the month = 64

Overdue notices sent for the month = 52
Overdue items eligible for renewal, notices sent for the month = 12
Overdue items ineligible for renewal, notices sent for the month = 148
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 134
Items eligible for renewal notices sent for the month = 48

Items ineligible for renewal notices sent for the month = 253
Items renewed successfully by patrons for the month = 9
Items unsuccessfully renewed by patrons for the month = 15
Renewal reminder notices sent for the month = 101
Items eligible for renewal reminder notices sent for the month = 16
Items ineligible for renewal reminder notices sent for the month = 204

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 123
Hold reminders sent for the month = 23
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 23
Overdue items eligible for renewal, notices sent for the month = 7
Overdue items ineligible for renewal, notices sent for the month = 48
Overdue items renewed successfully by patrons for the month = 2
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 56
Items eligible for renewal notices sent for the month = 41
Items ineligible for renewal notices sent for the month = 99
Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 17
Renewal reminder notices sent for the month = 54
Items eligible for renewal reminder notices sent for the month = 29
Items ineligible for renewal reminder notices sent for the month = 100

Branch:: Loutit District Library

Hold notices sent for the month = 293
Hold reminders sent for the month = 75
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 31
Overdue items eligible for renewal, notices sent for the month = 12
Overdue items ineligible for renewal, notices sent for the month = 43
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 129
Items eligible for renewal notices sent for the month = 63
Items ineligible for renewal notices sent for the month = 251

Items renewed successfully by patrons for the month = 7
Items unsuccessfully renewed by patrons for the month = 14
Renewal reminder notices sent for the month = 103
Items eligible for renewal reminder notices sent for the month = 36
Items ineligible for renewal reminder notices sent for the month = 158

Branch:: Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked.
Hold notices sent for the month = 23
Hold reminders sent for the month = 8

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 14
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 47
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 45

Branch:: Gary Byker Memorial Library
Hold notices sent for the month = 70
Hold reminders sent for the month = 9
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 9
Overdue items eligible for renewal, notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 46
Items eligible for renewal notices sent for the month = 24
Items ineligible for renewal notices sent for the month = 52
Items renewed successfully by patrons for the month = 6
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 32
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 47

Branch:: Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked.

Hold notices sent for the month = 436

Hold reminders sent for the month = 102

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 27

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 61

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 228

Items eligible for renewal notices sent for the month = 96

Items ineligible for renewal notices sent for the month = 339

Items renewed successfully by patrons for the month = 10

Items unsuccessfully renewed by patrons for the month = 35

Renewal reminder notices sent for the month = 173

Items eligible for renewal reminder notices sent for the month = 43

Items ineligible for renewal reminder notices sent for the month = 285

Branch:: Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked.

Hold notices sent for the month = 27

Hold reminders sent for the month = 3

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 11

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 24

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 22

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 15

Items eligible for renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE

when you are parked.

Hold notices sent for the month = 72

Hold reminders sent for the month = 27

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 15

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 16

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 48

Items eligible for renewal notices sent for the month = 32

Items ineligible for renewal notices sent for the month = 63

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 6

Renewal reminder notices sent for the month = 42

Items eligible for renewal reminder notices sent for the month = 20

Items ineligible for renewal reminder notices sent for the month = 52

Branch:: White Cloud Comm Library, pickup of bagged items from library lobby during designated hours.

Text CURBSIDE when you are parked.

Hold notices sent for the month = 10

Hold reminders sent for the month = 1

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 14

Renewal reminder notices sent for the month = 10

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday

11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 16

Hold reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Renewal notices sent for the month = 16
Items eligible for renewal notices sent for the month = 11
Items ineligible for renewal notices sent for the month = 11
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 6
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked.

Hold notices sent for the month = 1
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 6
Renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713.

Hold notices sent for the month = 14
Hold reminders sent for the month = 4

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 7
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 10
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Fremont Area Dist Library

Hold notices sent for the month = 38
Hold reminders sent for the month = 10
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 16
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 18
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 37
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 16
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 31

Branch:: Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff.

Hold notices sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Tamarack District Library

Hold notices sent for the month = 44
Hold reminders sent for the month = 6

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 30
Items eligible for renewal notices sent for the month = 11
Items ineligible for renewal notices sent for the month = 60

Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 23
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 28

Branch:: TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 18
Hold reminders sent for the month = 5

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 1
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 14
Items eligible for renewal notices sent for the month = 13
Items ineligible for renewal notices sent for the month = 5
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 12
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked.

Hold notices sent for the month = 136
Hold reminders sent for the month = 38
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 19
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 53

Renewal notices sent for the month = 81
Items eligible for renewal notices sent for the month = 31
Items ineligible for renewal notices sent for the month = 186
Items renewed successfully by patrons for the month = 15
Items unsuccessfully renewed by patrons for the month = 10
Renewal reminder notices sent for the month = 60

Items eligible for renewal reminder notices sent for the month = 13
Items ineligible for renewal reminder notices sent for the month = 125

Branch:: Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 2

Renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 6
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked.

Hold notices sent for the month = 6

Hold reminders sent for the month = 1

Renewal notices sent for the month = 1
Items eligible for renewal notices sent for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 11

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 12
Renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Clarksville Area Library

Hold notices sent for the month = 1

Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 9
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 8
Renewal reminder notices sent for the month = 7
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Saranac Public Library
Hold notices sent for the month = 21
Hold reminders sent for the month = 5

Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 11
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 12
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked.

Hold notices sent for the month = 31
Hold reminders sent for the month = 6

Overdue notices sent for the month = 14
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 29
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 55
Items eligible for renewal notices sent for the month = 23

Items ineligible for renewal notices sent for the month = 90
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 42
Items eligible for renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 72

Branch:: Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4.
Stay in your car when you arrive and text CURBSIDE.

Hold notices sent for the month = 88
Hold reminders sent for the month = 23
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 9
Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 17

Renewal notices sent for the month = 40
Items eligible for renewal notices sent for the month = 20
Items ineligible for renewal notices sent for the month = 99
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 6
Renewal reminder notices sent for the month = 31
Items eligible for renewal reminder notices sent for the month = 8
Items ineligible for renewal reminder notices sent for the month = 65

Branch:: Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked.

Hold notices sent for the month = 28
Hold reminders sent for the month = 3

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 18
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 37
Renewal reminder notices sent for the month = 16
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked.

Hold notices sent for the month = 469

Hold reminders sent for the month = 105

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 49

Overdue items eligible for renewal, notices sent for the month = 29

Overdue items ineligible for renewal, notices sent for the month = 105

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 24

Renewal notices sent for the month = 235

Items eligible for renewal notices sent for the month = 132

Items ineligible for renewal notices sent for the month = 291

Items renewed successfully by patrons for the month = 8

Items unsuccessfully renewed by patrons for the month = 57

Renewal reminder notices sent for the month = 167

Items eligible for renewal reminder notices sent for the month = 77

Items ineligible for renewal reminder notices sent for the month = 207

Branch:: Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked.

Hold notices sent for the month = 139

Hold reminders sent for the month = 29

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 21

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 39

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 51

Items eligible for renewal notices sent for the month = 16

Items ineligible for renewal notices sent for the month = 107

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 42

Items eligible for renewal reminder notices sent for the month = 6
Items ineligible for renewal reminder notices sent for the month = 83

Branch:: Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937.
Hold notices sent for the month = 13
Hold reminders sent for the month = 1

Renewal notices sent for the month = 1
Items eligible for renewal notices sent for the month = 1
Items unsuccessfully renewed by patrons for the month = 1

Branch:: Cedar Springs Public Library for Curbside call 616-696-1910
Hold notices sent for the month = 30
Hold reminders sent for the month = 5

Overdue notices sent for the month = 9
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 21

Renewal notices sent for the month = 30
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 74
Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 25
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 70

Branch:: Thornapple Kellogg Comm Library
Hold notices sent for the month = 9
Hold reminders sent for the month = 1

Overdue notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 17
Items eligible for renewal notices sent for the month = 9
Items ineligible for renewal notices sent for the month = 28
Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 14
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263.

Hold notices sent for the month = 25
Hold reminders sent for the month = 9

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 17
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked.

Hold notices sent for the month = 8
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 11
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 14
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Henika District Library

Hold notices sent for the month = 5
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 6
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Saugatuck-Douglas Dist Library
Hold notices sent for the month = 46
Hold reminders sent for the month = 10
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 20
Items eligible for renewal notices sent for the month = 11
Items ineligible for renewal notices sent for the month = 24
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 18
Items eligible for renewal reminder notices sent for the month = 12
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Leighton Twp. Library
Hold notices sent for the month = 61
Hold reminders sent for the month = 9

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 2
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 47
Items eligible for renewal notices sent for the month = 17
Items ineligible for renewal notices sent for the month = 45
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 9
Renewal reminder notices sent for the month = 34
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 36

Branch:: Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 1

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked.

Hold notices sent for the month = 48
Hold reminders sent for the month = 5

Overdue notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 25
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 54
Items renewed successfully by patrons for the month = 2
Renewal reminder notices sent for the month = 19
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 25
Hold reminders sent for the month = 1

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 22
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 70
Hold reminders sent for the month = 13
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 12
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 23
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 46
Items eligible for renewal notices sent for the month = 19
Items ineligible for renewal notices sent for the month = 89
Items renewed successfully by patrons for the month = 5
Items unsuccessfully renewed by patrons for the month = 6
Renewal reminder notices sent for the month = 34
Items eligible for renewal reminder notices sent for the month = 8
Items ineligible for renewal reminder notices sent for the month = 71

=====TOTALS=====

Hold notices sent for the month = 3129
Hold reminder notices sent for the month = 697

Hold cancel notices sent for the month = 25

Overdue notices sent for the month = 413
Overdue items eligible for renewal, notices sent for the month = 131

Overdue items ineligible for renewal, notices sent for the month = 807
Percentage of overall overdue items where renewal was attempted:: 35.88%
Overdue items renewed successfully by patrons for the month = 8
Percentage of overall overdue items where renewal was successful:: 6.11%
Overdue items unsuccessfully renewed by patrons for the month = 39
Percentage of overall overdue items where renewal failed:: 29.77%

Renewal notices sent for the month = 1686
Items eligible for renewal notices sent for the month = 786
Items ineligible for renewal notices sent for the month = 2687
Percentage of overall items where renewal was attempted:: 44.15%
Items renewed successfully by patrons for the month = 102
Percentage of overall items where renewal was successful:: 12.98%
Items unsuccessfully renewed by patrons for the month = 245
Percentage of overall items where renewal failed:: 31.17%
Renewal reminder notices sent for the month = 1309
Items eligible for renewal reminder notices sent for the month = 385
Items ineligible for renewal reminder notices sent for the month = 2101

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 151
MADL Ravenna Br sent for the month, this many text notices = 14
MADL Muskegon Hts Br sent for the month, this many text notices = 2
MADL Montague Br sent for the month, this many text notices = 34
MADL Norton Shores Br sent for the month, this many text notices = 287
Muskegon Area Dist Library HQ sent for the month, this many text notices = 18
MADL LVPD sent for the month, this many text notices = 5
MADL Holton Br sent for the month, this many text notices = 16
MADL Egelston Br sent for the month, this many text notices = 59
MADL Dalton Br sent for the month, this many text notices = 57
MADL Muskegon Twp Br sent for the month, this many text notices = 21
White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. sent for the month, this many text notices = 64
Hackley Public Library sent for the month, this many text notices = 65
Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 54
Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. sent for the month, this many text notices = 605
Spring Lake Dist Library sent for the month, this many text notices = 279
Loutit District Library sent for the month, this many text notices = 631
Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. sent for the

month, this many text notices = 57

Gary Byker Memorial Library sent for the month, this many text notices = 166

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. sent for the month, this many text notices = 966

Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. sent for the month, this many text notices = 73

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 204

White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. sent for the month, this many text notices = 36

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 49

Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked. sent for the month, this many text notices = 11

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. sent for the month, this many text notices = 33

Fremont Area Dist Library sent for the month, this many text notices = 90

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. sent for the month, this many text notices = 4

Tamarack District Library sent for the month, this many text notices = 108

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 52

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. sent for the month, this many text notices = 334

Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 7

Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. sent for the month, this many text notices = 9

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 22

Clarksville Area Library sent for the month, this many text notices = 21

Saranac Public Library sent for the month, this many text notices = 54

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. sent for the month, this many text notices = 148

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. sent for the month, this many text notices = 191

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. sent for the month, this many text notices = 71

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. sent for the month, this many text notices = 1025

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362

when you are parked. sent for the month, this many text notices = 282
Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. sent for the month, this many text notices = 15
Cedar Springs Public Library for Curbside call 616-696-1910 sent for the month, this many text notices = 99
Thornapple Kellogg Comm Library sent for the month, this many text notices = 45
Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. sent for the month, this many text notices = 59
Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. sent for the month, this many text notices = 31
Henika District Library sent for the month, this many text notices = 16
Saugatuck-Douglas Dist Library sent for the month, this many text notices = 102
Leighton Twp. Library sent for the month, this many text notices = 156
Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 3
Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. sent for the month, this many text notices = 101
Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 57
Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 175

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. has 118 registered patrons for text notices
Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. has 45 registered patrons for text notices
Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. has 21 registered patrons for text notices
Cedar Springs Public Library for Curbside call 616-696-1910 has 105 registered patrons for text notices
Clarksville Area Library has 25 registered patrons for text notices
Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. has 87 registered patrons for text notices
Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. has 8 registered patrons for text notices
Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. has 6 registered patrons for text notices
Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 53 registered patrons for text notices
Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. has 54 registered patrons for text notices
Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are

parked. has 249 registered patrons for text notices
Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. has 32 registered patrons for text notices
Fremont Area Dist Library has 65 registered patrons for text notices
Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. has 54 registered patrons for text notices
Gary Byker Memorial Library has 77 registered patrons for text notices
Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. has 441 registered patrons for text notices
Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. has 33 registered patrons for text notices
Hackley Public Library has 65 registered patrons for text notices
Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. has 51 registered patrons for text notices
Henika District Library has 30 registered patrons for text notices
Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. has 497 registered patrons for text notices
Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. has 164 registered patrons for text notices
Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked. has 6 registered patrons for text notices
Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. has 15 registered patrons for text notices
Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 12 registered patrons for text notices
Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. has 291 registered patrons for text notices
Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. has 183 registered patrons for text notices
Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. has 182 registered patrons for text notices
Lakeland Library Cooperative has 2 registered patrons for text notices
Leighton Twp. Library has 106 registered patrons for text notices
Loutit District Library has 378 registered patrons for text notices
MADL Dalton Br has 32 registered patrons for text notices
MADL Egelston Br has 28 registered patrons for text notices
MADL Holton Br has 11 registered patrons for text notices
MADL LVPD has 3 registered patrons for text notices
MADL Montague Br has 16 registered patrons for text notices
MADL Muskegon Hts Br has 1 registered patrons for text notices
MADL Muskegon Twp Br has 15 registered patrons for text notices
MADL North Muskegon Br has 115 registered patrons for text notices

MADL Norton Shores Br has 326 registered patrons for text notices
MADL Ravenna Br has 18 registered patrons for text notices
Muskegon Area Dist Library HQ has 5 registered patrons for text notices
Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. has 78 registered patrons for text notices
Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. has 28 registered patrons for text notices
Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. has 97 registered patrons for text notices
Saranac Public Library has 54 registered patrons for text notices
Saugatuck-Douglas Dist Library has 44 registered patrons for text notices
Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. has 16 registered patrons for text notices
Spring Lake Dist Library has 123 registered patrons for text notices
Tamarack District Library has 81 registered patrons for text notices
TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. has 65 registered patrons for text notices
Thornapple Kellogg Comm Library has 65 registered patrons for text notices
White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. has 32 registered patrons for text notices
White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. has 60 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 6 times.
ALL was used 1 times.
CHX was used 1 times.
CURBSIDE was used 5 times.
CXH was used 27 times.
FEE was used 5 times.
FINES was used 1 times.
HELP was used 4 times.
HL was used 30 times.
HOLD was used 11 times.
MYBOOK was used 137 times.
MYCARD was used 3 times.
OA was used 25 times.
OI was used 11 times.
OK was used 7 times.
OL was used 12 times.

RA was used 263 times.
RENEW was used 4 times.
RHL was used 93 times.
RI was used 82 times.
RL was used 92 times.
STOP was used 2 times.
THANK was used 7 times.
THANKS was used 2 times.