

**Lakeland Library Cooperative
Shoutbomb Report
March 2021**

Total registered users = 4731
Total registered barcodes = 5286
Total registered users for text notices is 4731
Registered users the last month = 54

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month
Henika District Library signed up 1 patron(s) for text notices the last month
Cedar Springs Public Library for Curbside call 616-696-1910 signed up 1 patron(s) for text notices the last month
Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. signed up 1 patron(s) for text notices the last month
Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. signed up 2 patron(s) for text notices the last month
Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. signed up 4 patron(s) for text notices the last month
Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. signed up 2 patron(s) for text notices the last month
Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month
Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. signed up 3 patron(s) for text notices the last month
TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. signed up 2 patron(s) for text notices the last month
Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. signed up 1 patron(s) for text notices the last month
Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. signed up 2 patron(s) for text notices the last month
Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. signed up 8 patron(s) for text notices the last month
Gary Byker Memorial Library signed up 3 patron(s) for text notices the last month
Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month
Loutit District Library signed up 2 patron(s) for text notices the last month
Spring Lake Dist Library signed up 3 patron(s) for text notices the last month
Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. signed up 7 patron(s) for text notices the last month
Hackley Public Library signed up 1 patron(s) for text notices the last month
MADL Norton Shores Br signed up 8 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br
Hold notices sent for the month = 92
Hold reminders sent for the month = 27
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 12
Overdue items eligible for renewal, notices sent for the month = 7
Overdue items ineligible for renewal, notices sent for the month = 17
Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 35
Items eligible for renewal notices sent for the month = 13
Items ineligible for renewal notices sent for the month = 48
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 7
Renewal reminder notices sent for the month = 35
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 48

Branch:: MADL Ravenna Br
Hold notices sent for the month = 15
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 4
Renewal reminder notices sent for the month = 3
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Montague Br
Hold notices sent for the month = 27
Hold reminders sent for the month = 5

Overdue notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 9
Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 16
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: MADL Norton Shores Br
Hold notices sent for the month = 201
Hold reminders sent for the month = 29
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 29
Overdue items eligible for renewal, notices sent for the month = 14
Overdue items ineligible for renewal, notices sent for the month = 36
Overdue items renewed successfully by patrons for the month = 3
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 84
Items eligible for renewal notices sent for the month = 36
Items ineligible for renewal notices sent for the month = 94
Items renewed successfully by patrons for the month = 4
Items unsuccessfully renewed by patrons for the month = 10
Renewal reminder notices sent for the month = 79
Items eligible for renewal reminder notices sent for the month = 24
Items ineligible for renewal reminder notices sent for the month = 89

Branch:: Muskegon Area Dist Library HQ
Hold notices sent for the month = 6

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 5
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 6
Renewal reminder notices sent for the month = 4
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL LVPD
Hold notices sent for the month = 1

Renewal notices sent for the month = 1
Items eligible for renewal notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items eligible for renewal reminder notices sent for the month = 1

Branch:: MADL Holton Br
Hold notices sent for the month = 21
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 2
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Egelston Br
Hold notices sent for the month = 31
Hold reminders sent for the month = 1

Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 15
Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: MADL Dalton Br
Hold notices sent for the month = 21
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 10
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 5
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: MADL Muskegon Twp Br
Hold notices sent for the month = 21

Renewal notices sent for the month = 1
Items eligible for renewal notices sent for the month = 1

Branch:: White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked.

Hold notices sent for the month = 59
Hold reminders sent for the month = 15

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 8
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 17
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Hackley Public Library
Hold notices sent for the month = 32
Hold reminders sent for the month = 6
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 23
Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 34
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 21
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 39
Hold reminders sent for the month = 11
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 7
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = 20
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 31
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 17
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Howard Miller Public Library, pickup by the designated curbside location on Church Street.

Call 616-772-0874 when you are parked.

Hold notices sent for the month = 324
Hold reminders sent for the month = 49
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 65
Overdue items eligible for renewal, notices sent for the month = 36
Overdue items ineligible for renewal, notices sent for the month = 99
Overdue items renewed successfully by patrons for the month = 4
Overdue items unsuccessfully renewed by patrons for the month = 6

Renewal notices sent for the month = 166
Items eligible for renewal notices sent for the month = 89
Items ineligible for renewal notices sent for the month = 287
Items renewed successfully by patrons for the month = 10
Items unsuccessfully renewed by patrons for the month = 30
Renewal reminder notices sent for the month = 142
Items eligible for renewal reminder notices sent for the month = 51

Items ineligible for renewal reminder notices sent for the month = 251

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 146

Hold reminders sent for the month = 25

Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 34

Overdue items eligible for renewal, notices sent for the month = 17

Overdue items ineligible for renewal, notices sent for the month = 72

Overdue items unsuccessfully renewed by patrons for the month = 5

Renewal notices sent for the month = 85

Items eligible for renewal notices sent for the month = 57

Items ineligible for renewal notices sent for the month = 112

Items renewed successfully by patrons for the month = 9

Items unsuccessfully renewed by patrons for the month = 18

Renewal reminder notices sent for the month = 75

Items eligible for renewal reminder notices sent for the month = 34

Items ineligible for renewal reminder notices sent for the month = 98

Branch:: Loutit District Library

Hold notices sent for the month = 320

Hold reminders sent for the month = 61

Hold cancel notices sent for the month = 8

Overdue notices sent for the month = 82

Overdue items eligible for renewal, notices sent for the month = 36

Overdue items ineligible for renewal, notices sent for the month = 201

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 208

Items eligible for renewal notices sent for the month = 106

Items ineligible for renewal notices sent for the month = 464

Items renewed successfully by patrons for the month = 8

Items unsuccessfully renewed by patrons for the month = 22

Renewal reminder notices sent for the month = 196

Items eligible for renewal reminder notices sent for the month = 66

Items ineligible for renewal reminder notices sent for the month = 320

Branch:: Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 25
Hold reminders sent for the month = 9

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 10
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Gary Byker Memorial Library
Hold notices sent for the month = 65
Hold reminders sent for the month = 13

Overdue notices sent for the month = 17
Overdue items eligible for renewal, notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 22

Renewal notices sent for the month = 52
Items eligible for renewal notices sent for the month = 21
Items ineligible for renewal notices sent for the month = 64
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 41
Items eligible for renewal reminder notices sent for the month = 14
Items ineligible for renewal reminder notices sent for the month = 100

Branch:: Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked.

Hold notices sent for the month = 508
Hold reminders sent for the month = 101
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 45
Overdue items eligible for renewal, notices sent for the month = 20
Overdue items ineligible for renewal, notices sent for the month = 68
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 213
Items eligible for renewal notices sent for the month = 100
Items ineligible for renewal notices sent for the month = 283
Items renewed successfully by patrons for the month = 11
Items unsuccessfully renewed by patrons for the month = 25

Renewal reminder notices sent for the month = 158
Items eligible for renewal reminder notices sent for the month = 46
Items ineligible for renewal reminder notices sent for the month = 232

Branch:: Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked.

Hold notices sent for the month = 58
Hold reminders sent for the month = 13

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 24
Items eligible for renewal notices sent for the month = 15
Items ineligible for renewal notices sent for the month = 18
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 22
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 93
Hold reminders sent for the month = 29
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 13
Overdue items eligible for renewal, notices sent for the month = 11
Overdue items ineligible for renewal, notices sent for the month = 10
Overdue items renewed successfully by patrons for the month = 14
Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 59
Items eligible for renewal notices sent for the month = 37
Items ineligible for renewal notices sent for the month = 100
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 52
Items eligible for renewal reminder notices sent for the month = 22
Items ineligible for renewal reminder notices sent for the month = 65

Branch:: White Cloud Comm Library, pickup of bagged items from library lobby during designated

hours. Text CURBSIDE when you are parked.

Hold notices sent for the month = 18

Hold reminders sent for the month = 2

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 18

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 33

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 16

Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 33

Hold reminders sent for the month = 6

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 3

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 16

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked.

Hold reminders sent for the month = 1

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 7

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 12

Renewal reminder notices sent for the month = 6

Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713.

Hold notices sent for the month = 10
Hold reminders sent for the month = 4

Overdue notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 10
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 15
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 7
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Fremont Area Dist Library

Hold notices sent for the month = 51
Hold reminders sent for the month = 7

Overdue notices sent for the month = 7
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 22

Renewal notices sent for the month = 35
Items eligible for renewal notices sent for the month = 10
Items ineligible for renewal notices sent for the month = 62
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 25
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 48

Branch:: Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff.

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Tamarack District Library
Hold notices sent for the month = 42
Hold reminders sent for the month = 10

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 13
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 22
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 1

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 5
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 17
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 21
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked.

Hold notices sent for the month = 162
Hold reminders sent for the month = 28
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 31
Overdue items eligible for renewal, notices sent for the month = 12
Overdue items ineligible for renewal, notices sent for the month = 81

Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 62
Items eligible for renewal notices sent for the month = 24
Items ineligible for renewal notices sent for the month = 134
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 8
Renewal reminder notices sent for the month = 56
Items eligible for renewal reminder notices sent for the month = 13
Items ineligible for renewal reminder notices sent for the month = 111

Branch:: Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 9

Renewal notices sent for the month = 5
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 3
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked.

Hold reminders sent for the month = 1
Hold cancel notices sent for the month = 1

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 10
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 10
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 46
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Clarksville Area Library

Hold notices sent for the month = 14
Hold reminders sent for the month = 1

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 26
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Saranac Public Library

Hold notices sent for the month = 38
Hold reminders sent for the month = 5

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 22
Items eligible for renewal notices sent for the month = 12
Items ineligible for renewal notices sent for the month = 44
Items renewed successfully by patrons for the month = 2
Renewal reminder notices sent for the month = 20
Items eligible for renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 29

Branch:: Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked.

Hold notices sent for the month = 52
Hold reminders sent for the month = 5

Overdue notices sent for the month = 14
Overdue items eligible for renewal, notices sent for the month = 8
Overdue items ineligible for renewal, notices sent for the month = 21
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 56
Items eligible for renewal notices sent for the month = 14
Items ineligible for renewal notices sent for the month = 114
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 42
Items eligible for renewal reminder notices sent for the month = 9
Items ineligible for renewal reminder notices sent for the month = 65

Branch:: Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE.

Hold notices sent for the month = 125
Hold reminders sent for the month = 24
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 7
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 13
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 47
Items eligible for renewal notices sent for the month = 18
Items ineligible for renewal notices sent for the month = 59
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 9
Renewal reminder notices sent for the month = 41
Items eligible for renewal reminder notices sent for the month = 10
Items ineligible for renewal reminder notices sent for the month = 55

Branch:: Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked.

Hold notices sent for the month = 36
Hold reminders sent for the month = 4
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 18

Items eligible for renewal notices sent for the month = 14

Items ineligible for renewal notices sent for the month = 23

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 7

Renewal reminder notices sent for the month = 14

Items eligible for renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked.

Hold notices sent for the month = 611

Hold reminders sent for the month = 134

Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 72

Overdue items eligible for renewal, notices sent for the month = 34

Overdue items ineligible for renewal, notices sent for the month = 81

Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 256

Items eligible for renewal notices sent for the month = 107

Items ineligible for renewal notices sent for the month = 315

Items renewed successfully by patrons for the month = 6

Items unsuccessfully renewed by patrons for the month = 25

Renewal reminder notices sent for the month = 205

Items eligible for renewal reminder notices sent for the month = 60

Items ineligible for renewal reminder notices sent for the month = 234

Branch:: Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked.

Hold notices sent for the month = 153

Hold reminders sent for the month = 24

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 22

Overdue items eligible for renewal, notices sent for the month = 10

Overdue items ineligible for renewal, notices sent for the month = 29

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 75

Items eligible for renewal notices sent for the month = 29

Items ineligible for renewal notices sent for the month = 109
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 57
Items eligible for renewal reminder notices sent for the month = 15
Items ineligible for renewal reminder notices sent for the month = 69

Branch:: Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937.
Hold notices sent for the month = 7
Hold reminders sent for the month = 1

Renewal notices sent for the month = 1
Items eligible for renewal notices sent for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Cedar Springs Public Library for Curbside call 616-696-1910
Hold notices sent for the month = 50
Hold reminders sent for the month = 18

Overdue notices sent for the month = 13
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 30
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 51
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 26
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 42

Branch:: Thornapple Kellogg Comm Library
Hold notices sent for the month = 19
Hold reminders sent for the month = 2

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 15
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 26
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263.

Hold notices sent for the month = 22
Hold reminders sent for the month = 7
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 5
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 14
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 13
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked.

Hold notices sent for the month = 11
Hold reminders sent for the month = 4

Overdue notices sent for the month = 7
Overdue items eligible for renewal, notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 6
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 11
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 12
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 7
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Henika District Library

Hold notices sent for the month = 7

Hold reminders sent for the month = 4

Renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 9

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Saugatuck-Douglas Dist Library

Hold notices sent for the month = 53

Hold reminders sent for the month = 13

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 4

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 26

Items eligible for renewal notices sent for the month = 15

Items ineligible for renewal notices sent for the month = 19

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 23

Items eligible for renewal reminder notices sent for the month = 10

Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Leighton Twp. Library

Hold notices sent for the month = 68

Hold reminders sent for the month = 9

Overdue notices sent for the month = 10

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 15

Overdue items renewed successfully by patrons for the month = 2

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 34

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 54

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 33

Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 50

Branch:: Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 2
Hold reminders sent for the month = 1

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 4
Renewal reminder notices sent for the month = 3
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked.

Hold notices sent for the month = 46
Hold reminders sent for the month = 8

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 15
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 9
Items ineligible for renewal notices sent for the month = 72
Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 20
Items eligible for renewal reminder notices sent for the month = 9
Items ineligible for renewal reminder notices sent for the month = 77

Branch:: Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 17
Hold reminders sent for the month = 4

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 19

Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 36
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 28

Branch:: Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 75
Hold reminders sent for the month = 20
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 27
Overdue items eligible for renewal, notices sent for the month = 11
Overdue items ineligible for renewal, notices sent for the month = 47
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 5

Renewal notices sent for the month = 60
Items eligible for renewal notices sent for the month = 22
Items ineligible for renewal notices sent for the month = 77
Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 9
Renewal reminder notices sent for the month = 50
Items eligible for renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 69

=====TOTALS=====

Hold notices sent for the month = 3847
Hold reminder notices sent for the month = 747

Hold cancel notices sent for the month = 48

Overdue notices sent for the month = 620
Overdue items eligible for renewal, notices sent for the month = 284
Overdue items ineligible for renewal, notices sent for the month = 1021
Percentage of overall overdue items where renewal was attempted:: 27.11%
Overdue items renewed successfully by patrons for the month = 30
Percentage of overall overdue items where renewal was successful:: 10.56%
Overdue items unsuccessfully renewed by patrons for the month = 47
Percentage of overall overdue items where renewal failed:: 16.55%

Renewal notices sent for the month = 1957

Items eligible for renewal notices sent for the month = 865
Items ineligible for renewal notices sent for the month = 3041
Percentage of overall items where renewal was attempted:: 35.49%
Items renewed successfully by patrons for the month = 86
Percentage of overall items where renewal was successful:: 9.94%
Items unsuccessfully renewed by patrons for the month = 221
Percentage of overall items where renewal failed:: 25.55%
Renewal reminder notices sent for the month = 1637
Items eligible for renewal reminder notices sent for the month = 486
Items ineligible for renewal reminder notices sent for the month = 2410

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 201
MADL Ravenna Br sent for the month, this many text notices = 25
MADL Montague Br sent for the month, this many text notices = 50
MADL Norton Shores Br sent for the month, this many text notices = 422
Muskegon Area Dist Library HQ sent for the month, this many text notices = 18
MADL LVPD sent for the month, this many text notices = 3
MADL Holton Br sent for the month, this many text notices = 33
MADL Egelston Br sent for the month, this many text notices = 61
MADL Dalton Br sent for the month, this many text notices = 43
MADL Muskegon Twp Br sent for the month, this many text notices = 22
White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. sent for the month, this many text notices = 114
Hackley Public Library sent for the month, this many text notices = 84
Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 94
Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. sent for the month, this many text notices = 746
Spring Lake Dist Library sent for the month, this many text notices = 365
Loutit District Library sent for the month, this many text notices = 867
Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 55
Gary Byker Memorial Library sent for the month, this many text notices = 188
Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. sent for the month, this many text notices = 1025
Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. sent for the month, this many text notices = 123
Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 246
White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. sent for the month, this many text notices = 58
Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 59

Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked. sent for the month, this many text notices = 16

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. sent for the month, this many text notices = 35

Fremont Area Dist Library sent for the month, this many text notices = 125

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. sent for the month, this many text notices = 3

Tamarack District Library sent for the month, this many text notices = 80

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 36

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. sent for the month, this many text notices = 339

Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 18

Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. sent for the month, this many text notices = 3

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 28

Clarksville Area Library sent for the month, this many text notices = 42

Saranac Public Library sent for the month, this many text notices = 93

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. sent for the month, this many text notices = 169

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. sent for the month, this many text notices = 244

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. sent for the month, this many text notices = 75

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. sent for the month, this many text notices = 1278

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. sent for the month, this many text notices = 331

Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. sent for the month, this many text notices = 10

Cedar Springs Public Library for Curbside call 616-696-1910 sent for the month, this many text notices = 137

Thornapple Kellogg Comm Library sent for the month, this many text notices = 53

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. sent for the month, this many text notices = 58

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. sent for the month, this many text notices = 40

Henika District Library sent for the month, this many text notices = 18

Saugatuck-Douglas Dist Library sent for the month, this many text notices = 123

Leighton Twp. Library sent for the month, this many text notices = 154

Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 9

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. sent for the month, this many text notices = 101

Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for the month, this many text notices = 56

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 232

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. has 115 registered patrons for text notices

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. has 45 registered patrons for text notices

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. has 21 registered patrons for text notices

Cedar Springs Public Library for Curbside call 616-696-1910 has 104 registered patrons for text notices

Clarksville Area Library has 25 registered patrons for text notices

Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. has 88 registered patrons for text notices

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. has 8 registered patrons for text notices

Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. has 6 registered patrons for text notices

Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 53 registered patrons for text notices

Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked. has 53 registered patrons for text notices

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. has 248 registered patrons for text notices

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked. has 32 registered patrons for text notices

Fremont Area Dist Library has 65 registered patrons for text notices

Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. has 52 registered patrons for text notices

Gary Byker Memorial Library has 77 registered patrons for text notices

Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. has 434 registered patrons for text notices

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. has 32 registered patrons for text notices

Hackley Public Library has 64 registered patrons for text notices

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. has 52 registered patrons for text notices

Henika District Library has 30 registered patrons for text notices

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. has 496 registered patrons for text notices

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. has 166 registered patrons for text notices

Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked.

has 6 registered patrons for text notices

Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. has 15 registered patrons for text notices

Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 12 registered patrons for text notices

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. has 286 registered patrons for text notices

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. has 183 registered patrons for text notices

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. has 183 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 104 registered patrons for text notices

Loutit District Library has 369 registered patrons for text notices

MADL Dalton Br has 32 registered patrons for text notices

MADL Egelston Br has 28 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Montague Br has 16 registered patrons for text notices

MADL Muskegon Hts Br has 2 registered patrons for text notices

MADL Muskegon Twp Br has 14 registered patrons for text notices

MADL North Muskegon Br has 116 registered patrons for text notices

MADL Norton Shores Br has 324 registered patrons for text notices

MADL Ravenna Br has 18 registered patrons for text notices

Muskegon Area Dist Library HQ has 4 registered patrons for text notices

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. has 77 registered patrons for text notices

Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. has 26 registered patrons for text notices

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. has 96 registered patrons for text notices

Saranac Public Library has 55 registered patrons for text notices

Saugatuck-Douglas Dist Library has 41 registered patrons for text notices

Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. has 16 registered patrons for text notices

Spring Lake Dist Library has 124 registered patrons for text notices

Tamarack District Library has 80 registered patrons for text notices

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. has 65 registered patrons for text notices

Thornapple Kellogg Comm Library has 65 registered patrons for text notices

White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. has 33 registered patrons for text notices

White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. has 59 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 9 times.

ANNOUNCEMENT was used 1 times.

CHX was used 1 times.

CLOSURE was used 3 times.

CURBSIDE was used 17 times.

CXH was used 52 times.

FEE was used 7 times.

HELP was used 11 times.

HL was used 47 times.

HOLD was used 14 times.

MYBOOK was used 158 times.

MYCARD was used 2 times.

OA was used 42 times.

OI was used 23 times.

OK was used 18 times.

OL was used 26 times.

RA was used 239 times.

RENEW was used 7 times.

RHL was used 111 times.

RI was used 93 times.

RL was used 114 times.

SWITCHPHONE was used 3 times.

THANK was used 8 times.

THANKS was used 3 times.

THX was used 1 times.