

Lakeland Library Cooperative Shoutbomb Report May 2021

Total registered users = 4766
Total registered barcodes = 5325
Total registered users for text notices is 4766
Registered users the last month = 26

Leighton Twp. Library signed up 1 patron(s) for text notices the last month
Saugatuck-Douglas Dist Library signed up 3 patron(s) for text notices the last month
Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. signed up 2 patron(s) for text notices the last month
Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. signed up 1 patron(s) for text notices the last month
Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. signed up 1 patron(s) for text notices the last month
Tamarack District Library signed up 1 patron(s) for text notices the last month
Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. signed up 2 patron(s) for text notices the last month
Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. signed up 4 patron(s) for text notices the last month
Loutit District Library signed up 3 patron(s) for text notices the last month
Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. signed up 1 patron(s) for text notices the last month
Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. signed up 2 patron(s) for text notices the last month
Hackley Public Library signed up 1 patron(s) for text notices the last month
White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. signed up 1 patron(s) for text notices the last month
MADL Muskegon Twp Br signed up 1 patron(s) for text notices the last month
Muskegon Area Dist Library HQ signed up 1 patron(s) for text notices the last month
MADL Norton Shores Br signed up 1 patron(s) for text notices the last month

Patron initiated cancellations the last month = 6

Branch:: MADL North Muskegon Br
Hold notices sent for the month = 72
Hold reminders sent for the month = 18

Overdue notices sent for the month = 13
Overdue items eligible for renewal, notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 24

Renewal notices sent for the month = 38
Items eligible for renewal notices sent for the month = 9
Items ineligible for renewal notices sent for the month = 63
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 26
Items eligible for renewal reminder notices sent for the month = 6
Items ineligible for renewal reminder notices sent for the month = 40

Branch:: MADL Ravenna Br

Hold notices sent for the month = 13
Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 10
Renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Montague Br

Hold notices sent for the month = 16
Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 8
Renewal reminder notices sent for the month = 4
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: MADL Norton Shores Br

Hold notices sent for the month = 122
Hold reminders sent for the month = 24

Overdue notices sent for the month = 17
Overdue items eligible for renewal, notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 56

Renewal notices sent for the month = 60
Items eligible for renewal notices sent for the month = 33
Items ineligible for renewal notices sent for the month = 58
Items renewed successfully by patrons for the month = 5
Items unsuccessfully renewed by patrons for the month = 11
Renewal reminder notices sent for the month = 45
Items eligible for renewal reminder notices sent for the month = 18
Items ineligible for renewal reminder notices sent for the month = 44

Branch:: Muskegon Area Dist Library HQ
Hold notices sent for the month = 3
Hold reminders sent for the month = 1
Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 5
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 6
Renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: MADL LVPD
Hold notices sent for the month = 2
Hold reminders sent for the month = 1
Renewal notices sent for the month = 1
Items eligible for renewal notices sent for the month = 2
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Holton Br
Hold notices sent for the month = 9
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2
Renewal notices sent for the month = 2
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items eligible for renewal reminder notices sent for the month = 1

Branch:: MADL Egelston Br

Hold notices sent for the month = 31
Hold reminders sent for the month = 5
Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 3
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 3
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Dalton Br

Hold notices sent for the month = 19
Hold reminders sent for the month = 4
Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 9
Renewal reminder notices sent for the month = 7
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 21

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items renewed successfully by patrons for the month = 1
Renewal notices sent for the month = 2
Items eligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 1
Items eligible for renewal reminder notices sent for the month = 1

Branch:: White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked.

Hold notices sent for the month = 33
Hold reminders sent for the month = 8
Hold cancel notices sent for the month = 1
Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 13
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 9
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Hackley Public Library

Hold notices sent for the month = 27
Hold reminders sent for the month = 4
Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 15
Items ineligible for renewal notices sent for the month = 11
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 6
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 9
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 17

Hold reminders sent for the month = 7

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 13

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 11

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked.

Hold notices sent for the month = 228

Hold reminders sent for the month = 40

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 59

Overdue items eligible for renewal, notices sent for the month = 18

Overdue items ineligible for renewal, notices sent for the month = 144

Overdue items renewed successfully by patrons for the month = 3

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 172

Items eligible for renewal notices sent for the month = 88

Items ineligible for renewal notices sent for the month = 296

Items renewed successfully by patrons for the month = 26

Items unsuccessfully renewed by patrons for the month = 23

Renewal reminder notices sent for the month = 125

Items eligible for renewal reminder notices sent for the month = 36

Items ineligible for renewal reminder notices sent for the month = 185

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 104

Hold reminders sent for the month = 17
Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 23
Overdue items eligible for renewal, notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 36
Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 51
Items eligible for renewal notices sent for the month = 22
Items ineligible for renewal notices sent for the month = 109
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 43
Items eligible for renewal reminder notices sent for the month = 14
Items ineligible for renewal reminder notices sent for the month = 69

Branch:: Loutit District Library

Hold notices sent for the month = 224
Hold reminders sent for the month = 66
Hold cancel notices sent for the month = 2
Overdue notices sent for the month = 44
Overdue items eligible for renewal, notices sent for the month = 9
Overdue items ineligible for renewal, notices sent for the month = 106
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 156
Items eligible for renewal notices sent for the month = 65
Items ineligible for renewal notices sent for the month = 275
Items renewed successfully by patrons for the month = 6
Items unsuccessfully renewed by patrons for the month = 15
Renewal reminder notices sent for the month = 109
Items eligible for renewal reminder notices sent for the month = 28
Items ineligible for renewal reminder notices sent for the month = 190

Branch:: Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 18
Hold reminders sent for the month = 6
Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 6
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 4
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Gary Byker Memorial Library

Hold notices sent for the month = 59
Hold reminders sent for the month = 7
Overdue notices sent for the month = 7
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 24

Renewal notices sent for the month = 40
Items eligible for renewal notices sent for the month = 17
Items ineligible for renewal notices sent for the month = 132
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 29
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 104

Branch:: Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked.

Hold notices sent for the month = 339
Hold reminders sent for the month = 86
Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 32
Overdue items eligible for renewal, notices sent for the month = 13
Overdue items ineligible for renewal, notices sent for the month = 51
Overdue items renewed successfully by patrons for the month = 3

Renewal notices sent for the month = 185
Items eligible for renewal notices sent for the month = 81
Items ineligible for renewal notices sent for the month = 358
Items renewed successfully by patrons for the month = 10

Items unsuccessfully renewed by patrons for the month = 14
Renewal reminder notices sent for the month = 124
Items eligible for renewal reminder notices sent for the month = 32
Items ineligible for renewal reminder notices sent for the month = 248

Branch:: Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked.

Hold notices sent for the month = 28
Hold reminders sent for the month = 8
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 34
Overdue items ineligible for renewal, notices sent for the month = 13
Overdue items unsuccessfully renewed by patrons for the month = 59

Renewal notices sent for the month = 17
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 13
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 19
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 82
Hold reminders sent for the month = 25
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 22
Overdue items eligible for renewal, notices sent for the month = 9
Overdue items ineligible for renewal, notices sent for the month = 54

Renewal notices sent for the month = 53
Items eligible for renewal notices sent for the month = 39
Items ineligible for renewal notices sent for the month = 64
Items renewed successfully by patrons for the month = 5

Items unsuccessfully renewed by patrons for the month = 6
Renewal reminder notices sent for the month = 39
Items eligible for renewal reminder notices sent for the month = 19
Items ineligible for renewal reminder notices sent for the month = 55

Branch:: White Cloud Comm Library, pickup of bagged items from library lobby during designated hours.
Text CURBSIDE when you are parked.

Hold notices sent for the month = 11
Hold reminders sent for the month = 3

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 36
Renewal reminder notices sent for the month = 9
Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday
11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 19
Hold reminders sent for the month = 1

Renewal notices sent for the month = 6
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 2
Items renewed successfully by patrons for the month = 2
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Hesperia Community Library pickup by designated parking space, call 231-854-5125 when
parked.

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 8

Renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713.

Hold notices sent for the month = 5
Hold reminders sent for the month = 2

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 7
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 12
Renewal reminder notices sent for the month = 6
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Fremont Area Dist Library

Hold notices sent for the month = 29
Hold reminders sent for the month = 9

Overdue notices sent for the month = 13
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 57
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 22
Items eligible for renewal notices sent for the month = 10
Items ineligible for renewal notices sent for the month = 35
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 19
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff.

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Tamarack District Library
Hold notices sent for the month = 29
Hold reminders sent for the month = 4

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 18
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked.
Hold notices sent for the month = 14
Hold reminders sent for the month = 1

Overdue notices sent for the month = 9
Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 21
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 31
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 15
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked.

Hold notices sent for the month = 113

Hold reminders sent for the month = 25

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 22

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 47

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 63

Items eligible for renewal notices sent for the month = 18

Items ineligible for renewal notices sent for the month = 150

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 47

Items eligible for renewal reminder notices sent for the month = 11

Items ineligible for renewal reminder notices sent for the month = 86

Branch:: Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked.

Hold notices sent for the month = 3

Renewal notices sent for the month = 6

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 12

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked.

Renewal notices sent for the month = 2

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Branch:: Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 10

Hold reminders sent for the month = 3

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 10

Items eligible for renewal notices sent for the month = 25

Items ineligible for renewal notices sent for the month = 21

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 12

Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Clarksville Area Library

Hold notices sent for the month = 7

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items renewed successfully by patrons for the month = 3

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 7

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 23

Renewal reminder notices sent for the month = 6

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Saranac Public Library

Hold notices sent for the month = 19

Overdue notices sent for the month = 9

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = 16

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 33

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 12

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked.

Hold notices sent for the month = 36

Hold reminders sent for the month = 5

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 20

Renewal notices sent for the month = 42

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 62

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 29

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 45

Branch:: Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE.

Hold notices sent for the month = 85

Hold reminders sent for the month = 26

Overdue notices sent for the month = 9

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 8

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 42

Items eligible for renewal notices sent for the month = 18
Items ineligible for renewal notices sent for the month = 60
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 30
Items eligible for renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 28

Branch:: Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked.

Hold notices sent for the month = 15
Hold reminders sent for the month = 3

Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 17
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 42
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 14
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked.

Hold notices sent for the month = 476
Hold reminders sent for the month = 107
Hold cancel notices sent for the month = 7

Overdue notices sent for the month = 41
Overdue items eligible for renewal, notices sent for the month = 16
Overdue items ineligible for renewal, notices sent for the month = 97
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 242
Items eligible for renewal notices sent for the month = 105
Items ineligible for renewal notices sent for the month = 387

Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 21
Renewal reminder notices sent for the month = 153
Items eligible for renewal reminder notices sent for the month = 58
Items ineligible for renewal reminder notices sent for the month = 266

Branch:: Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked.

Hold notices sent for the month = 102
Hold reminders sent for the month = 25
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 19
Overdue items eligible for renewal, notices sent for the month = 13
Overdue items ineligible for renewal, notices sent for the month = 21
Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 59
Items eligible for renewal notices sent for the month = 26
Items ineligible for renewal notices sent for the month = 116
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 6
Renewal reminder notices sent for the month = 39
Items eligible for renewal reminder notices sent for the month = 16
Items ineligible for renewal reminder notices sent for the month = 64

Branch:: Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937.

Hold notices sent for the month = 10

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 3
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Cedar Springs Public Library for Curbside call 616-696-1910

Hold notices sent for the month = 40

Hold reminders sent for the month = 7

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 17

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 35

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 88

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 23

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 46

Branch:: Thornapple Kellogg Comm Library

Hold notices sent for the month = 12

Hold reminders sent for the month = 3

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 31

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263.

Hold notices sent for the month = 31

Hold reminders sent for the month = 8

Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 11
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 4
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are parked.

Hold notices sent for the month = 11

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 3
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 9
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 7
Renewal reminder notices sent for the month = 7
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Henika District Library
Hold notices sent for the month = 6
Hold reminders sent for the month = 2

Renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 3

Branch:: Saugatuck-Douglas Dist Library
Hold notices sent for the month = 55

Hold reminders sent for the month = 7
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 27
Items eligible for renewal notices sent for the month = 9
Items ineligible for renewal notices sent for the month = 42
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 21
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 36

Branch:: Leighton Twp. Library
Hold notices sent for the month = 47
Hold reminders sent for the month = 4
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 9
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 42
Items eligible for renewal notices sent for the month = 13
Items ineligible for renewal notices sent for the month = 57
Items renewed successfully by patrons for the month = 4
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 32
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 47

Branch:: Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.
Hold notices sent for the month = 1

Renewal notices sent for the month = 2

Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 1
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked.

Hold notices sent for the month = 31
Hold reminders sent for the month = 6

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 22
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 39
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 16
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 32

Branch:: Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.

Hold notices sent for the month = 14
Hold reminders sent for the month = 3

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 11
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 24
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked.

Hold notices sent for the month = 43

Hold reminders sent for the month = 17

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 41

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 75

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 53

Items eligible for renewal notices sent for the month = 15

Items ineligible for renewal notices sent for the month = 77

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 6

Renewal reminder notices sent for the month = 49

Items eligible for renewal reminder notices sent for the month = 10

Items ineligible for renewal reminder notices sent for the month = 71

=====TOTALS=====

Hold notices sent for the month = 2741

Hold reminder notices sent for the month = 600

Hold cancel notices sent for the month = 36

Overdue notices sent for the month = 483

Overdue items eligible for renewal, notices sent for the month = 192

Overdue items ineligible for renewal, notices sent for the month = 992

Percentage of overall overdue items where renewal was attempted:: 48.44%

Overdue items renewed successfully by patrons for the month = 12

Percentage of overall overdue items where renewal was successful:: 6.25%

Overdue items unsuccessfully renewed by patrons for the month = 81

Percentage of overall overdue items where renewal failed:: 42.19%

Renewal notices sent for the month = 1680

Items eligible for renewal notices sent for the month = 707

Items ineligible for renewal notices sent for the month = 2866

Percentage of overall items where renewal was attempted:: 34.65%
Items renewed successfully by patrons for the month = 83
Percentage of overall items where renewal was successful:: 11.74%
Items unsuccessfully renewed by patrons for the month = 162
Percentage of overall items where renewal failed:: 22.91%
Renewal reminder notices sent for the month = 1201
Items eligible for renewal reminder notices sent for the month = 373
Items ineligible for renewal reminder notices sent for the month = 1963

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 167
MADL Ravenna Br sent for the month, this many text notices = 23
MADL Montague Br sent for the month, this many text notices = 26
MADL Norton Shores Br sent for the month, this many text notices = 268
Muskegon Area Dist Library HQ sent for the month, this many text notices = 15
MADL LVPD sent for the month, this many text notices = 5
MADL Holton Br sent for the month, this many text notices = 14
MADL Egelston Br sent for the month, this many text notices = 43
MADL Dalton Br sent for the month, this many text notices = 46
MADL Muskegon Twp Br sent for the month, this many text notices = 25
White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. sent for the month, this many text notices = 71
Hackley Public Library sent for the month, this many text notices = 61
Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 50
Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. sent for the month, this many text notices = 624
Spring Lake Dist Library sent for the month, this many text notices = 238
Loutit District Library sent for the month, this many text notices = 599
Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 36
Gary Byker Memorial Library sent for the month, this many text notices = 142
Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are parked. sent for the month, this many text notices = 766
Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when you are parked. sent for the month, this many text notices = 74
Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 221
White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. sent for the month, this many text notices = 40

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 27

Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked. sent for the month, this many text notices = 9

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. sent for the month, this many text notices = 23

Fremont Area Dist Library sent for the month, this many text notices = 92

Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. sent for the month, this many text notices = 3

Tamarack District Library sent for the month, this many text notices = 60

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 60

Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are parked. sent for the month, this many text notices = 270

Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. sent for the month, this many text notices = 14

Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. sent for the month, this many text notices = 2

Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are parked. sent for the month, this many text notices = 33

Clarksville Area Library sent for the month, this many text notices = 22

Saranac Public Library sent for the month, this many text notices = 56

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. sent for the month, this many text notices = 119

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. sent for the month, this many text notices = 192

Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. sent for the month, this many text notices = 53

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. sent for the month, this many text notices = 1019

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. sent for the month, this many text notices = 244

Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. sent for the month, this many text notices = 17

Cedar Springs Public Library for Curbside call 616-696-1910 sent for the month, this many text notices = 112

Thornapple Kellogg Comm Library sent for the month, this many text notices = 38

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. sent for the month, this many text notices = 64

Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are

parked. sent for the month, this many text notices = 32
Henika District Library sent for the month, this many text notices = 10
Saugatuck-Douglas Dist Library sent for the month, this many text notices = 116
Leighton Twp. Library sent for the month, this many text notices = 133
Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked.
sent for the month, this many text notices = 5
Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked.
sent for the month, this many text notices = 83
Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. sent for
the month, this many text notices = 40
Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are
parked. sent for the month, this many text notices = 203

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library, pickup up by parking spaces outside main entrance. Text CURBSIDE when you are
parked. has 118 registered patrons for text notices
Alvah N Belding Library, pickup by West Ramp door. Text CURBSIDE when you are parked. has 45
registered patrons for text notices
Carson City Public Library, pickup by North Parking Lot back entrance. Text CURBSIDE when you are
parked. has 21 registered patrons for text notices
Cedar Springs Public Library for Curbside call 616-696-1910 has 105 registered patrons for text notices
Clarksville Area Library has 25 registered patrons for text notices
Coopersville Area Dist Library, pickup by Center street parking lot any open space. Text CURBSIDE when
you are parked. has 88 registered patrons for text notices
Croton Twp Library. When you arrive come to the window and call 231-652-1615 to notify staff. has 8
registered patrons for text notices
Crystal Comm Library, pickup by West side parking lot. Text CURBSIDE when you are parked. has 6
registered patrons for text notices
Dorr Twp Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 53
registered patrons for text notices
Fennville District Library, pickup is available Monday-Friday 10-5. Text CURBSIDE when you are parked.
has 54 registered patrons for text notices
Flat River Community Library, pickup by curbside parking spaces 1 or 2. Text CURBSIDE when you are
parked. has 249 registered patrons for text notices
Freeport District Library, pickup at parking spaces near Freeport Park. Text CURBSIDE when you are
parked. has 32 registered patrons for text notices
Fremont Area Dist Library has 66 registered patrons for text notices
Fruitport District Library, pickup by the foot of the stairs at the staff entrance. Text CURBSIDE when you
are parked. has 54 registered patrons for text notices
Gary Byker Memorial Library has 77 registered patrons for text notices
Georgetown Twp Pub Library, pickup by the dropbox drop-off loop. Call 616-457-9620 when you are

parked. has 439 registered patrons for text notices

Grant Area Dist Library. Arrange pickup by contacting library at 231-834-5713. has 32 registered patrons for text notices

Hackley Public Library has 65 registered patrons for text notices

Hastings Public Library, pickup at the Drive Through Window, use call button or call 269-945-4263. has 51 registered patrons for text notices

Henika District Library has 30 registered patrons for text notices

Herrick Dist Library Main, pickup by designated parking spaces 1-4. Call 616-355-3700 when you are parked. has 496 registered patrons for text notices

Herrick District Library North Branch, pickup at designated parking spaces 1 or 2. Call 616-738-4362 when you are parked. has 166 registered patrons for text notices

Hesperia Community Library pickup by designated parking space, call 231-854-5125 when parked. has 6 registered patrons for text notices

Home Twp Library, pickup by the back entrance in the parking lot from noon-5 pm. Text CURBSIDE when you are parked. has 15 registered patrons for text notices

Hopkins District Library, pickup at the designated parking spaces. Text CURBSIDE when you are parked. has 12 registered patrons for text notices

Howard Miller Public Library, pickup by the designated curbside location on Church Street. Call 616-772-0874 when you are parked. has 288 registered patrons for text notices

Ionia Community Library, arrange pickup Monday-Thursday 11 to 2 and 3 to 6. Friday 11 to 4. Stay in your car when you arrive and text CURBSIDE. has 186 registered patrons for text notices

Lake Odessa Comm Library, pickup by alley behind the library and call 616-374-4591 when you are parked. has 183 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 105 registered patrons for text notices

Loutit District Library has 373 registered patrons for text notices

MADL Dalton Br has 32 registered patrons for text notices

MADL Egelston Br has 28 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Montague Br has 16 registered patrons for text notices

MADL Muskegon Hts Br has 2 registered patrons for text notices

MADL Muskegon Twp Br has 15 registered patrons for text notices

MADL North Muskegon Br has 115 registered patrons for text notices

MADL Norton Shores Br has 325 registered patrons for text notices

MADL Ravenna Br has 18 registered patrons for text notices

Muskegon Area Dist Library HQ has 5 registered patrons for text notices

Newaygo Area District Library, pickup by parking lot at the back of the library Monday - Friday 11:00 - 5:45 pm; Saturday 11:00 - 12:45 pm. Text CURBSIDE when you are parked. has 77 registered patrons for text notices

Patmos Library, pickup by the Park at Main Entrance. Text CURBSIDE when you are parked. has 28

registered patrons for text notices

Salem Twp Library, pickup at the handicapped parking at main entrance. Text CURBSIDE when you are parked. has 96 registered patrons for text notices

Saranac Public Library has 55 registered patrons for text notices

Saugatuck-Douglas Dist Library has 45 registered patrons for text notices

Sparta Carnegie Twp. Library, arrange pickup by contacting library at 616-887-9937. has 16 registered patrons for text notices

Spring Lake Dist Library has 124 registered patrons for text notices

Tamarack District Library has 83 registered patrons for text notices

TCH Reynolds Twp Library, pickup is available Monday -Thursday 12:00 - 5:30 pm and Friday 12:00 - 4:30 pm. Text CURBSIDE when you are parked. has 65 registered patrons for text notices

Thornapple Kellogg Comm Library has 64 registered patrons for text notices

White Cloud Comm Library, pickup of bagged items from library lobby during designated hours. Text CURBSIDE when you are parked. has 33 registered patrons for text notices

White Lake Comm Library, pickup by main entrance. Call 231-894-9531 when you are parked. has 60 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 9 times.

ANNOUNCEMENTS was used 2 times.

CHX was used 6 times.

CURBSIDE was used 6 times.

CXH was used 32 times.

FEE was used 6 times.

HELP was used 3 times.

HL was used 28 times.

HOLD was used 8 times.

IOWEU was used 1 times.

MYBOOK was used 131 times.

OA was used 25 times.

OI was used 20 times.

OK was used 15 times.

OL was used 9 times.

RA was used 194 times.

RENEW was used 11 times.

RHL was used 67 times.

RI was used 88 times.

RL was used 76 times.

STOP was used 3 times.

SWITCHPHONE was used 1 times.

THANK was used 9 times.

THANKS was used 6 times.

UNSUBSCRIBE was used 1 times.