Lakeland Library Cooperative Shoutbomb Report November 2021

Total registered users = 4860 Total registered barcodes = 5425 Total registered users for text notices is 4860 Registered users the last month = 15

Saugatuck-Douglas Dist Library signed up 1 patron(s) for text notices the last month Cedar Springs Public Library signed up 1 patron(s) for text notices the last month Sparta Carnegie Twp. Library signed up 1 patron(s) for text notices the last month Ionia Community Library signed up 1 patron(s) for text notices the last month Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month TCH Reynolds Twp Library signed up 1 patron(s) for text notices the last month Tamarack District Library signed up 2 patron(s) for text notices the last month Grant Area Dist Library signed up 1 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 2 patron(s) for text notices the last month Loutit District Library signed up 1 patron(s) for text notices the last month Spring Lake Dist Library signed up 1 patron(s) for text notices the last month Fruitport District Library signed up 1 patron(s) for text notices the last month Hackley Public Library signed up 1 patron(s) for text notices the last month

Patron initiated cancellations the last month = 6

Branch:: MADL North Muskegon Br Hold notices sent for the month = 72 Hold reminders sent for the month = 13 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month = Branch:: MADL Ravenna Br

Hold notices sent for the month = 5

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 14

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 3

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Muskegon Hts Br

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 3

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Montague Br

Hold notices sent for the month = 18

Hold cancel notices sent for the month = 1

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 7

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Norton Shores Br

Hold notices sent for the month = 147

Hold reminders sent for the month = 18

Overdue notices sent for the month = 15

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 13

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 62

Items eligible for renewal notices sent for the month = 32

Items ineligible for renewal notices sent for the month = 69

Items renewed successfully by patrons for the month = 6

Items unsuccessfully renewed by patrons for the month = 10 Renewal reminder notices sent for the month = 44 Items eligible for renewal reminder notices sent for the month = 15 Items ineligible for renewal reminder notices sent for the month = 64

Branch:: Muskegon Area Dist Library HQ Hold notices sent for the month = 2 Hold reminders sent for the month = 1

Renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 5Renewal reminder notices sent for the month = 2Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL LVPD Hold notices sent for the month = 1

Renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 4Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Holton Br Hold notices sent for the month = 11 Hold reminders sent for the month = 2

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 1Renewal reminder notices sent for the month = 3Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Egelston Br Hold notices sent for the month = 20 Hold reminders sent for the month = 4

Renewal notices sent for the month = 5

Items eligible for renewal notices sent for the month = 5
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Dalton Br Hold notices sent for the month = 35 Hold reminders sent for the month = 5

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 13Items eligible for renewal notices sent for the month = 6Items ineligible for renewal notices sent for the month = 20Items unsuccessfully renewed by patrons for the month = 2Renewal reminder notices sent for the month = 11Items eligible for renewal reminder notices sent for the month = 4Items ineligible for renewal reminder notices sent for the month = 14

Branch:: MADL Muskegon Twp Br Hold notices sent for the month = 12 Hold reminders sent for the month = 3

Renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 13Renewal reminder notices sent for the month = 2Items ineligible for renewal reminder notices sent for the month = 4

Branch:: White Lake Comm Library Hold notices sent for the month = 46 Hold reminders sent for the month = 14 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 13Items eligible for renewal notices sent for the month = 9Items ineligible for renewal notices sent for the month = 5 Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 6
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Hackley Public Library Hold notices sent for the month = 12 Hold reminders sent for the month = 4

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Fruitport District Library Hold notices sent for the month = 27 Hold reminders sent for the month = 1

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold notices sent for the month = 189

Hold reminders sent for the month = 36

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 31

Overdue items eligible for renewal, notices sent for the month = 15Overdue items ineligible for renewal, notices sent for the month = 39

Renewal notices sent for the month = 116

Items eligible for renewal notices sent for the month = 68

Items ineligible for renewal notices sent for the month = 186

Items renewed successfully by patrons for the month = 5

Items unsuccessfully renewed by patrons for the month = 17

Renewal reminder notices sent for the month = 93

Items eligible for renewal reminder notices sent for the month = 42

Items ineligible for renewal reminder notices sent for the month = 134

Branch:: Spring Lake Dist Library Hold notices sent for the month = 151 Hold reminders sent for the month = 28 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Loutit District Library
Hold notices sent for the month = 256
Hold reminders sent for the month = 53
Hold cancel notices sent for the month = 7

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 147 Items eligible for renewal notices sent for the month = 76 Items ineligible for renewal notices sent for the month = 245

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 8

Renewal reminder notices sent for the month = 131

Items eligible for renewal reminder notices sent for the month = 39

Items ineligible for renewal reminder notices sent for the month = 194

Branch:: Patmos Library
Hold notices sent for the month = 24
Hold reminders sent for the month = 6

Overdue notices sent for the month = 3Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 21 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 6 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Gary Byker Memorial Library Hold notices sent for the month = 51 Hold reminders sent for the month = 11 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3Overdue items eligible for renewal, notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Georgetown Twp Pub Library

Hold notices sent for the month = 367 Hold reminders sent for the month = 53 Hold cancel notices sent for the month = 4

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold notices sent for the month = 33 Hold reminders sent for the month = 4

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Allendale Twp Library
Hold notices sent for the month = 72
Hold reminders sent for the month = 28
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month = Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: White Cloud Comm Library Hold notices sent for the month = 12 Hold reminders sent for the month = 4

Overdue notices sent for the month = 1Overdue items eligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Newaygo Area District Library Hold notices sent for the month = 16 Hold reminders sent for the month = 2

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hesperia Community Library Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1 Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Grant Area Dist Library Hold notices sent for the month = 1

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 11Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 14Renewal reminder notices sent for the month = 10Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Fremont Area Dist Library Hold notices sent for the month = 19 Hold reminders sent for the month = 5

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Croton Twp Library Hold notices sent for the month = 2

Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 1 Branch:: Tamarack District Library Hold notices sent for the month = 41 Hold reminders sent for the month = 8 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 21 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: TCH Reynolds Twp Library Hold notices sent for the month = 24 Hold reminders sent for the month = 10

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Flat River Community Library Hold notices sent for the month = 93 Hold reminders sent for the month = 27

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month = Overdue items unsuccessfully renewed by patrons for the month = Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Home Twp Library Hold notices sent for the month = 2

Renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 3Renewal reminder notices sent for the month = 3Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Carson City Public Library Hold notices sent for the month = 18 Hold reminders sent for the month = 3

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 11 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 24 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 10 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Clarksville Area Library Hold notices sent for the month = 3 Hold reminders sent for the month = 1

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 7 Items ineligible for renewal notices sent for the month = 10 Items renewed successfully by patrons for the month = 2 Renewal reminder notices sent for the month = 4 Items eligible for renewal reminder notices sent for the month = 4 Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Saranac Public Library Hold notices sent for the month = 28 Hold reminders sent for the month = 9

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 8

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Lake Odessa Comm Library Hold notices sent for the month = 48 Hold reminders sent for the month = 5 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 9 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 7 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Ionia Community Library Hold notices sent for the month = 76 Hold reminders sent for the month = 18

Overdue notices sent for the month = 9Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = 49Items eligible for renewal notices sent for the month = 23 Items ineligible for renewal notices sent for the month = 54
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 44
Items eligible for renewal reminder notices sent for the month = 17
Items ineligible for renewal reminder notices sent for the month = 46

Branch:: Alvah N Belding Library Hold notices sent for the month = 25 Hold reminders sent for the month = 2

Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold notices sent for the month = 394 Hold reminders sent for the month = 85 Hold cancel notices sent for the month = 5

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 191

Items eligible for renewal notices sent for the month = 145

Items ineligible for renewal notices sent for the month = 170

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 37

Renewal reminder notices sent for the month = 136

Items eligible for renewal reminder notices sent for the month = 75

Items ineligible for renewal reminder notices sent for the month = 124

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 105Hold reminders sent for the month = 36Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 11Overdue items eligible for renewal, notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Sparta Carnegie Twp. Library Hold notices sent for the month = 15 Hold reminders sent for the month = 4

Renewal notices sent for the month = 2Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 1Renewal reminder notices sent for the month = 2Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Cedar Springs Public Library Hold notices sent for the month = 34 Hold reminders sent for the month = 6

Overdue notices sent for the month = 10Overdue items ineligible for renewal, notices sent for the month = 23

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month = Branch:: Thornapple Kellogg Comm Library Hold notices sent for the month = 7 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 7Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 25

Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hastings Public Library Hold notices sent for the month = 19 Hold reminders sent for the month = 1

Overdue notices sent for the month = 1 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 7

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 8

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Freeport District Library Hold notices sent for the month = 9 Hold reminders sent for the month = 1

Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 19

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = 7Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Henika District Library Hold notices sent for the month = 5 Hold reminders sent for the month = 2

Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 34 Hold reminders sent for the month = 10

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Leighton Twp. Library Hold notices sent for the month = 41 Hold reminders sent for the month = 6 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = 35Items eligible for renewal reminder notices sent for the month = 9Items ineligible for renewal reminder notices sent for the month = 37

Branch:: Hopkins District Library Hold notices sent for the month = 1 Hold reminders sent for the month = 1

Renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 1

Branch:: Fennville District Library Hold notices sent for the month = 43 Hold reminders sent for the month = 5 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 7Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 21

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Dorr Twp Library Hold notices sent for the month = 3

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 7

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 10

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Salem Twp Library

Hold notices sent for the month = 56Hold reminders sent for the month = 9

Overdue notices sent for the month = 8

Overdue items eligible for renewal, notices sent for the month = 5Overdue items ineligible for renewal, notices sent for the month = 8

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 40

Items eligible for renewal notices sent for the month = 22

Items ineligible for renewal notices sent for the month = 61

Items unsuccessfully renewed by patrons for the month = 8

Renewal reminder notices sent for the month = 33

Items eligible for renewal reminder notices sent for the month = 17

Items ineligible for renewal reminder notices sent for the month = 54

Hold notices sent for the month = 2725 Hold reminder notices sent for the month = 544

Hold cancel notices sent for the month = 33

Overdue notices sent for the month = 317

Overdue items eligible for renewal, notices sent for the month = 116

Overdue items ineligible for renewal, notices sent for the month = 602

Percentage of overall overdue items where renewal was attempted:: 18.97%

Overdue items renewed successfully by patrons for the month = 6

Percentage of overall overdue items where renewal was successful:: 5.17%

Overdue items unsuccessfully renewed by patrons for the month = 16

Percentage of overall overdue items where renewal failed:: 13.79%

Renewal notices sent for the month = 1554

Items eligible for renewal notices sent for the month = 813

Items ineligible for renewal notices sent for the month = 2261

Percentage of overall items where renewal was attempted:: 33.58%

Items renewed successfully by patrons for the month = 60

Percentage of overall items where renewal was successful:: 7.38%

Items unsuccessfully renewed by patrons for the month = 213

Percentage of overall items where renewal failed:: 26.20%

Renewal reminder notices sent for the month = 1209

Items eligible for renewal reminder notices sent for the month = 432

Items ineligible for renewal reminder notices sent for the month = 1713

================TOTALS BY BRANCH=======================

MADL North Muskegon Br sent for the month, this many text notices = 132

MADL Ravenna Br sent for the month, this many text notices = 17

MADL Muskegon Hts Br sent for the month, this many text notices = 2

Montague Br sent for the month, this many text notices = 30

MADL Norton Shores Br sent for the month, this many text notices = 286

Muskegon Area Dist Library HQ sent for the month, this many text notices = 8

MADL LVPD sent for the month, this many text notices = 4

MADL Holton Br sent for the month, this many text notices = 20

MADL Egelston Br sent for the month, this many text notices = 34

MADL Dalton Br sent for the month, this many text notices = 66

MADL Muskegon Twp Br sent for the month, this many text notices = 20

White Lake Comm Library sent for the month, this many text notices = 86

Hackley Public Library sent for the month, this many text notices = 40

Fruitport District Library sent for the month, this many text notices = 50

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked. sent for the month, this many text notices = 465

Spring Lake Dist Library sent for the month, this many text notices = 296

Loutit District Library sent for the month, this many text notices = 628

Patmos Library sent for the month, this many text notices = 48

Gary Byker Memorial Library sent for the month, this many text notices = 115

Georgetown Twp Pub Library sent for the month, this many text notices = 718

Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 103

Allendale Twp Library sent for the month, this many text notices = 207

White Cloud Comm Library sent for the month, this many text notices = 36

Newaygo Area District Library sent for the month, this many text notices = 47

Hesperia Community Library sent for the month, this many text notices = 5

Grant Area Dist Library sent for the month, this many text notices = 26

Fremont Area Dist Library sent for the month, this many text notices = 53

Croton Twp Library sent for the month, this many text notices = 4

Tamarack District Library sent for the month, this many text notices = 107

TCH Reynolds Twp Library sent for the month, this many text notices = 80

Flat River Community Library sent for the month, this many text notices = 284

Home Twp Library sent for the month, this many text notices = 8

Carson City Public Library sent for the month, this many text notices = 46

Clarksville Area Library sent for the month, this many text notices = 17

Saranac Public Library sent for the month, this many text notices = 50

Lake Odessa Comm Library sent for the month, this many text notices = 141

Ionia Community Library sent for the month, this many text notices = 196

Alvah N Belding Library sent for the month, this many text notices = 52

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 833

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 251

Sparta Carnegie Twp. Library sent for the month, this many text notices = 23

Cedar Springs Public Library sent for the month, this many text notices = 98

Thornapple Kellogg Comm Library sent for the month, this many text notices = 31

Hastings Public Library sent for the month, this many text notices = 35

Freeport District Library sent for the month, this many text notices = 57

Henika District Library sent for the month, this many text notices = 14

Saugatuck-Douglas Dist Library sent for the month, this many text notices = 75

Leighton Twp. Library sent for the month, this many text notices = 132

Hopkins District Library sent for the month, this many text notices = 3

Fennville District Library sent for the month, this many text notices = 107

Dorr Twp Library sent for the month, this many text notices = 17

Salem Twp Library sent for the month, this many text notices = 146

======TOTALS OF REGISTERED PATRON BY BRANCH=======

Allendale Twp Library has 120 registered patrons for text notices

Alvah N Belding Library has 44 registered patrons for text notices

Carson City Public Library has 22 registered patrons for text notices

Cedar Springs Public Library has 111 registered patrons for text notices

Clarksville Area Library has 24 registered patrons for text notices

Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered patrons for text notices

Croton Twp Library has 8 registered patrons for text notices

Crystal Comm Library has 6 registered patrons for text notices

Dorr Twp Library has 54 registered patrons for text notices

Fennville District Library has 60 registered patrons for text notices

Flat River Community Library has 260 registered patrons for text notices

Freeport District Library has 31 registered patrons for text notices

Fremont Area Dist Library has 64 registered patrons for text notices

Fruitport District Library has 57 registered patrons for text notices

Gary Byker Memorial Library has 78 registered patrons for text notices

Georgetown Twp Pub Library has 454 registered patrons for text notices

Grant Area Dist Library has 34 registered patrons for text notices

Hackley Public Library has 64 registered patrons for text notices

Hastings Public Library has 51 registered patrons for text notices

Henika District Library has 31 registered patrons for text notices

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 505 registered patrons for text notices

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 161 registered patrons for text notices

Hesperia Community Library has 6 registered patrons for text notices

Home Twp Library has 14 registered patrons for text notices

Hopkins District Library has 12 registered patrons for text notices

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked. has 293 registered patrons for text notices

Ionia Community Library has 196 registered patrons for text notices

Lake Odessa Comm Library has 185 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 107 registered patrons for text notices

Loutit District Library has 382 registered patrons for text notices

MADL Dalton Br has 34 registered patrons for text notices

MADL Egelston Br has 28 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Muskegon Hts Br has 1 registered patrons for text notices

MADL Muskegon Twp Br has 15 registered patrons for text notices

MADL North Muskegon Br has 113 registered patrons for text notices

MADL Norton Shores Br has 322 registered patrons for text notices

MADL Ravenna Br has 18 registered patrons for text notices

Montague Br has 16 registered patrons for text notices

Muskegon Area Dist Library HQ has 5 registered patrons for text notices

Newaygo Area District Library has 79 registered patrons for text notices

Patmos Library has 28 registered patrons for text notices

Salem Twp Library has 97 registered patrons for text notices

Saranac Public Library has 54 registered patrons for text notices

Saugatuck-Douglas Dist Library has 54 registered patrons for text notices

Sparta Carnegie Twp. Library has 17 registered patrons for text notices

Spring Lake Dist Library has 128 registered patrons for text notices

Tamarack District Library has 90 registered patrons for text notices

TCH Reynolds Twp Library has 65 registered patrons for text notices

Thornapple Kellogg Comm Library has 65 registered patrons for text notices

White Cloud Comm Library has 32 registered patrons for text notices

White Lake Comm Library has 60 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)======

ADDCARD was used 5 times.

ANNOUNCEMENTS was used 2 times.

CHX was used 2 times.

CLOSURE was used 4 times.

CXH was used 36 times.

FEE was used 8 times.

HELP was used 4 times.

HL was used 41 times.

HOLD was used 2 times.

IOWEU was used 1 times.

LIST was used 1 times.

MYBOOK was used 95 times.

MYCARD was used 1 times.

OA was used 19 times.

OI was used 15 times.

OK was used 13 times.

OL was used 9 times.

OVERDUE was used 9 times.

RA was used 213 times. RENEW was used 2 times. RESEND was used 7 times. RHL was used 73 times. RI was used 78 times. RL was used 88 times. STOP was used 1 times. THANK was used 14 times. THANKS was used 3 times.