

# **Shoutbomb Report**

## **Lakeland Library Cooperative**

### **October 2021**

Total registered users = 4848  
Total registered barcodes = 5410  
Total registered users for text notices is 4848  
Registered users the last month = 26

Patron initiated cancellations the last month = 16

Saugatuck-Douglas Dist Library signed up 3 patron(s) for text notices the last month  
Cedar Springs Public Library signed up 1 patron(s) for text notices the last month  
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. signed up 5 patron(s) for text notices the last month  
Ionia Community Library signed up 6 patron(s) for text notices the last month  
Newaygo Area District Library signed up 1 patron(s) for text notices the last month  
Georgetown Twp Pub Library signed up 6 patron(s) for text notices the last month  
Loutit District Library signed up 1 patron(s) for text notices the last month  
Fruitport District Library signed up 1 patron(s) for text notices the last month  
White Lake Comm Library signed up 1 patron(s) for text notices the last month  
MADL Holton Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br  
Hold notices sent for the month = 69  
Hold reminders sent for the month = 17  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 24  
Items eligible for renewal notices sent for the month = 9  
Items ineligible for renewal notices sent for the month = 31  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 16  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 18

Branch:: MADL Ravenna Br  
Hold notices sent for the month = 9  
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 9  
Items eligible for renewal notices sent for the month = 6  
Items ineligible for renewal notices sent for the month = 3  
Renewal reminder notices sent for the month = 3  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL North Muskegon Br  
Hold notices sent for the month = 16  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 3  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 8  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 7  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 6  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Norton Shores Br  
Hold notices sent for the month = 160  
Hold reminders sent for the month = 27  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 9  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 9  
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 71  
Items eligible for renewal notices sent for the month = 37  
Items ineligible for renewal notices sent for the month = 89  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 16  
Renewal reminder notices sent for the month = 49  
Items eligible for renewal reminder notices sent for the month = 10

Items ineligible for renewal reminder notices sent for the month = 63

Branch:: Muskegon Area Dist Library HQ

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 1

Items eligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 1

Items eligible for renewal reminder notices sent for the month = 1

Branch:: MADL LVPD

Hold notices sent for the month = 4

Renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 3

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Holton Br

Hold notices sent for the month = 7

Hold reminders sent for the month = 3

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 8

Renewal reminder notices sent for the month = 5

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: MADL Egelston Br

Hold notices sent for the month = 29

Hold reminders sent for the month = 2

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 7

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 3

Renewal reminder notices sent for the month = 3

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Dalton Br

Hold notices sent for the month = 36

Hold reminders sent for the month = 7

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 12

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 9

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 9

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 20

Hold reminders sent for the month = 3

Renewal notices sent for the month = 3

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 2

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: White Lake Comm Library

Hold notices sent for the month = 55

Hold reminders sent for the month = 17

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 4

Renewal reminder notices sent for the month = 5

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Hackley Public Library

Hold notices sent for the month = 15

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 14

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 20

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Fruitport District Library

Hold notices sent for the month = 27

Hold reminders sent for the month = 5

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 10

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 15

Renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold notices sent for the month = 215

Hold reminders sent for the month = 57

Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 42

Overdue items eligible for renewal, notices sent for the month = 9

Overdue items ineligible for renewal, notices sent for the month = 109

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 140

Items eligible for renewal notices sent for the month = 60

Items ineligible for renewal notices sent for the month = 273

Items renewed successfully by patrons for the month = 5

Items unsuccessfully renewed by patrons for the month = 15  
Renewal reminder notices sent for the month = 114  
Items eligible for renewal reminder notices sent for the month = 42  
Items ineligible for renewal reminder notices sent for the month = 166

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 113  
Hold reminders sent for the month = 16

Overdue notices sent for the month = 13  
Overdue items eligible for renewal, notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 23

Renewal notices sent for the month = 42  
Items eligible for renewal notices sent for the month = 21  
Items ineligible for renewal notices sent for the month = 77  
Items renewed successfully by patrons for the month = 5  
Items unsuccessfully renewed by patrons for the month = 5  
Renewal reminder notices sent for the month = 40  
Items eligible for renewal reminder notices sent for the month = 9  
Items ineligible for renewal reminder notices sent for the month = 51

Branch:: Loutit District Library

Hold notices sent for the month = 224  
Hold reminders sent for the month = 59  
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 34  
Overdue items eligible for renewal, notices sent for the month = 7  
Overdue items ineligible for renewal, notices sent for the month = 48  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 168  
Items eligible for renewal notices sent for the month = 65  
Items ineligible for renewal notices sent for the month = 376  
Items renewed successfully by patrons for the month = 7  
Items unsuccessfully renewed by patrons for the month = 11  
Renewal reminder notices sent for the month = 129  
Items eligible for renewal reminder notices sent for the month = 30  
Items ineligible for renewal reminder notices sent for the month = 225

Branch:: Patmos Library

Hold notices sent for the month = 28

Hold reminders sent for the month = 4

Overdue notices sent for the month = 1

Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 32

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 5

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Gary Byker Memorial Library

Hold notices sent for the month = 36

Hold reminders sent for the month = 6

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 35

Items eligible for renewal notices sent for the month = 14

Items ineligible for renewal notices sent for the month = 40

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 23

Items eligible for renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Georgetown Twp Pub Library

Hold notices sent for the month = 332

Hold reminders sent for the month = 89

Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 15

Overdue items eligible for renewal, notices sent for the month = 6

Overdue items ineligible for renewal, notices sent for the month = 22

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 169

Items eligible for renewal notices sent for the month = 75

Items ineligible for renewal notices sent for the month = 258

Items renewed successfully by patrons for the month = 13

Items unsuccessfully renewed by patrons for the month = 15  
Renewal reminder notices sent for the month = 110  
Items eligible for renewal reminder notices sent for the month = 33  
Items ineligible for renewal reminder notices sent for the month = 186

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space

Hold notices sent for the month = 31  
Hold reminders sent for the month = 8

Overdue notices sent for the month = 5  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 34  
Items eligible for renewal notices sent for the month = 11  
Items ineligible for renewal notices sent for the month = 44  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 7  
Renewal reminder notices sent for the month = 25  
Items eligible for renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 40

Branch:: Allendale Twp Library

Hold notices sent for the month = 77  
Hold reminders sent for the month = 27  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 9  
Overdue items eligible for renewal, notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 37  
Items eligible for renewal notices sent for the month = 25  
Items ineligible for renewal notices sent for the month = 38  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 24  
Items eligible for renewal reminder notices sent for the month = 11  
Items ineligible for renewal reminder notices sent for the month = 24

Branch:: White Cloud Comm Library

Hold notices sent for the month = 13  
Hold reminders sent for the month = 1



Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 7  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 15  
Renewal reminder notices sent for the month = 5  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Newaygo Area District Library  
Hold notices sent for the month = 18  
Hold reminders sent for the month = 3

Renewal notices sent for the month = 13  
Items eligible for renewal notices sent for the month = 11  
Items ineligible for renewal notices sent for the month = 6  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 8  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Hesperia Community Library  
Hold notices sent for the month = 3

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 5  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Grant Area Dist Library  
Hold notices sent for the month = 9  
Hold reminders sent for the month = 1

Renewal notices sent for the month = 4  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 3  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Fremont Area Dist Library

Hold notices sent for the month = 23

Hold reminders sent for the month = 3

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 30

Renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 31

Branch:: Croton Twp Library

Hold notices sent for the month = 1

Hold reminders sent for the month = 2

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Tamarack District Library

Hold notices sent for the month = 50

Hold reminders sent for the month = 6

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 21

Items eligible for renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 28

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 17

Items eligible for renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 19

Branch:: TCH Reynolds Twp Library

Hold notices sent for the month = 16  
Hold reminders sent for the month = 2  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 34  
Items eligible for renewal notices sent for the month = 18  
Items ineligible for renewal notices sent for the month = 64  
Items renewed successfully by patrons for the month = 4  
Renewal reminder notices sent for the month = 22  
Items eligible for renewal reminder notices sent for the month = 11  
Items ineligible for renewal reminder notices sent for the month = 45

Branch:: Flat River Community Library  
Hold notices sent for the month = 119  
Hold reminders sent for the month = 20

Overdue notices sent for the month = 25  
Overdue items eligible for renewal, notices sent for the month = 7  
Overdue items ineligible for renewal, notices sent for the month = 64  
Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 97  
Items eligible for renewal notices sent for the month = 29  
Items ineligible for renewal notices sent for the month = 215  
Items renewed successfully by patrons for the month = 6  
Items unsuccessfully renewed by patrons for the month = 11  
Renewal reminder notices sent for the month = 82  
Items eligible for renewal reminder notices sent for the month = 17  
Items ineligible for renewal reminder notices sent for the month = 167

Branch:: Home Twp Library  
Hold notices sent for the month = 1

Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 2  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Carson City Public Library  
Hold notices sent for the month = 21

Hold reminders sent for the month = 2

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 16

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 9

Items eligible for renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Clarksville Area Library

Hold notices sent for the month = 9

Hold reminders sent for the month = 3

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 3

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Saranac Public Library

Hold notices sent for the month = 33

Hold reminders sent for the month = 9

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 10

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 39

Renewal reminder notices sent for the month = 9

Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Lake Odessa Comm Library

Hold notices sent for the month = 31

Hold reminders sent for the month = 2

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 46

Items eligible for renewal notices sent for the month = 36

Items ineligible for renewal notices sent for the month = 28

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 34

Items eligible for renewal reminder notices sent for the month = 18

Items ineligible for renewal reminder notices sent for the month = 28

Branch:: Ionia Community Library

Hold notices sent for the month = 89

Hold reminders sent for the month = 32

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 38

Items eligible for renewal notices sent for the month = 27

Items ineligible for renewal notices sent for the month = 37

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 8

Renewal reminder notices sent for the month = 23

Items eligible for renewal reminder notices sent for the month = 18

Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Alvah N Belding Library

Hold notices sent for the month = 18

Hold reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 21

Renewal reminder notices sent for the month = 5

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold notices sent for the month = 396

Hold reminders sent for the month = 88

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 29

Overdue items eligible for renewal, notices sent for the month = 16

Overdue items ineligible for renewal, notices sent for the month = 44

Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 193

Items eligible for renewal notices sent for the month = 159

Items ineligible for renewal notices sent for the month = 199

Items renewed successfully by patrons for the month = 8

Items unsuccessfully renewed by patrons for the month = 37

Renewal reminder notices sent for the month = 128

Items eligible for renewal reminder notices sent for the month = 75

Items ineligible for renewal reminder notices sent for the month = 153

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 121

Hold reminders sent for the month = 27

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 35

Items eligible for renewal notices sent for the month = 13

Items ineligible for renewal notices sent for the month = 62

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 27

Items eligible for renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 39

Branch:: Sparta Carnegie Twp. Library

Hold notices sent for the month = 10

Hold reminders sent for the month = 1

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Cedar Springs Public Library  
Hold notices sent for the month = 31  
Hold reminders sent for the month = 8  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 9  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 16  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 29  
Items eligible for renewal notices sent for the month = 20  
Items ineligible for renewal notices sent for the month = 32  
Items renewed successfully by patrons for the month = 10  
Items unsuccessfully renewed by patrons for the month = 5  
Renewal reminder notices sent for the month = 22  
Items eligible for renewal reminder notices sent for the month = 7  
Items ineligible for renewal reminder notices sent for the month = 26

Branch:: Thornapple Kellogg Comm Library  
Hold notices sent for the month = 10

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 13  
Items eligible for renewal notices sent for the month = 6  
Items ineligible for renewal notices sent for the month = 28  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 7  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Hastings Public Library  
Hold notices sent for the month = 27  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 4  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 14  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 8  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Freeport District Library  
Hold notices sent for the month = 19  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 8  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 12  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 22  
Items eligible for renewal notices sent for the month = 10  
Items ineligible for renewal notices sent for the month = 31  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 19  
Items eligible for renewal reminder notices sent for the month = 7  
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Henika District Library  
Hold reminders sent for the month = 1  
Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 7  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 12  
Renewal reminder notices sent for the month = 4  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Saugatuck-Douglas Dist Library  
Hold notices sent for the month = 37



Hold reminders sent for the month = 11  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 7  
Overdue items eligible for renewal, notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 15  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 16  
Renewal reminder notices sent for the month = 11  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Leighton Twp. Library  
Hold notices sent for the month = 32  
Hold reminders sent for the month = 8

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 42  
Items eligible for renewal notices sent for the month = 24  
Items ineligible for renewal notices sent for the month = 45  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 9  
Renewal reminder notices sent for the month = 27  
Items eligible for renewal reminder notices sent for the month = 9  
Items ineligible for renewal reminder notices sent for the month = 31

Branch:: Hopkins District Library  
Hold notices sent for the month = 1

Renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1

Branch:: Fennville District Library  
Hold notices sent for the month = 27  
Hold reminders sent for the month = 9  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 33  
Items eligible for renewal notices sent for the month = 15  
Items ineligible for renewal notices sent for the month = 74  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 21  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 40

Branch:: Dorr Twp Library

Hold notices sent for the month = 13  
Hold reminders sent for the month = 4

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 4  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 13  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 20  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 7  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Salem Twp Library

Hold notices sent for the month = 45  
Hold reminders sent for the month = 8

Overdue notices sent for the month = 10  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 10  
Overdue items renewed successfully by patrons for the month = 1  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 50  
Items eligible for renewal notices sent for the month = 29  
Items ineligible for renewal notices sent for the month = 62  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 10  
Renewal reminder notices sent for the month = 42

Items eligible for renewal reminder notices sent for the month = 15  
Items ineligible for renewal reminder notices sent for the month = 62

=====TOTALS=====

Hold notices sent for the month = 2726  
Hold reminder notices sent for the month = 612

Hold cancel notices sent for the month = 31

Overdue notices sent for the month = 282  
Overdue items eligible for renewal, notices sent for the month = 96  
Overdue items ineligible for renewal, notices sent for the month = 477  
Percentage of overall overdue items where renewal was attempted:: 19.79%  
Overdue items renewed successfully by patrons for the month = 3  
Percentage of overall overdue items where renewal was successful:: 3.12%  
Overdue items unsuccessfully renewed by patrons for the month = 16  
Percentage of overall overdue items where renewal failed:: 16.67%

Renewal notices sent for the month = 1589  
Items eligible for renewal notices sent for the month = 804  
Items ineligible for renewal notices sent for the month = 2441  
Percentage of overall items where renewal was attempted:: 31.72%  
Items renewed successfully by patrons for the month = 79  
Percentage of overall items where renewal was successful:: 9.83%  
Items unsuccessfully renewed by patrons for the month = 176  
Percentage of overall items where renewal failed:: 21.89%  
Renewal reminder notices sent for the month = 1134  
Items eligible for renewal reminder notices sent for the month = 397  
Items ineligible for renewal reminder notices sent for the month = 1655

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 164  
MADL Ravenna Br sent for the month, this many text notices = 23  
MADL Norton Shores Br sent for the month, this many text notices = 316  
Muskegon Area Dist Library HQ sent for the month, this many text notices = 3  
MADL LVPD sent for the month, this many text notices = 8  
MADL Holton Br sent for the month, this many text notices = 24  
MADL Egelston Br sent for the month, this many text notices = 42  
MADL Dalton Br sent for the month, this many text notices = 62  
MADL Muskegon Twp Br sent for the month, this many text notices = 28  
White Lake Comm Library sent for the month, this many text notices = 88  
Hackley Public Library sent for the month, this many text notices = 38  
Fruitport District Library sent for the month, this many text notices = 49  
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 568

Spring Lake Dist Library sent for the month, this many text notices = 224  
 Loutit District Library sent for the month, this many text notices = 614  
 Patmos Library sent for the month, this many text notices = 51  
 Gary Byker Memorial Library sent for the month, this many text notices = 104  
 Georgetown Twp Pub Library sent for the month, this many text notices = 715  
 Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month,  
 this many text notices = 103  
 Allendale Twp Library sent for the month, this many text notices = 174  
 White Cloud Comm Library sent for the month, this many text notices = 27  
 Newaygo Area District Library sent for the month, this many text notices = 42  
 Hesperia Community Library sent for the month, this many text notices = 8  
 Grant Area Dist Library sent for the month, this many text notices = 16  
 Fremont Area Dist Library sent for the month, this many text notices = 45  
 Croton Twp Library sent for the month, this many text notices = 5  
 Tamarack District Library sent for the month, this many text notices = 98  
 TCH Reynolds Twp Library sent for the month, this many text notices = 78  
 Flat River Community Library sent for the month, this many text notices = 343  
 Home Twp Library sent for the month, this many text notices = 5  
 Carson City Public Library sent for the month, this many text notices = 43  
 Clarksville Area Library sent for the month, this many text notices = 18  
 Saranac Public Library sent for the month, this many text notices = 63  
 Lake Odessa Comm Library sent for the month, this many text notices = 116  
 Ionia Community Library sent for the month, this many text notices = 186  
 Alvah N Belding Library sent for the month, this many text notices = 37  
 Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for  
 the month, this many text notices = 834  
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.  
 sent for the month, this many text notices = 216  
 Sparta Carnegie Twp. Library sent for the month, this many text notices = 13  
 Cedar Springs Public Library sent for the month, this many text notices = 99  
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 32  
 Hastings Public Library sent for the month, this many text notices = 53  
 Freeport District Library sent for the month, this many text notices = 71  
 Henika District Library sent for the month, this many text notices = 13  
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 81  
 Leighton Twp. Library sent for the month, this many text notices = 113  
 Hopkins District Library sent for the month, this many text notices = 2  
 Fennville District Library sent for the month, this many text notices = 94  
 Dorr Twp Library sent for the month, this many text notices = 39  
 Salem Twp Library sent for the month, this many text notices = 155

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 120 registered patrons for text notices  
 Alvah N Belding Library has 44 registered patrons for text notices  
 Carson City Public Library has 22 registered patrons for text notices  
 Cedar Springs Public Library has 110 registered patrons for text notices

Clarksville Area Library has 24 registered patrons for text notices  
Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered patrons for text notices  
Croton Twp Library has 8 registered patrons for text notices  
Crystal Comm Library has 6 registered patrons for text notices  
Dorr Twp Library has 54 registered patrons for text notices  
Fennville District Library has 60 registered patrons for text notices  
Flat River Community Library has 260 registered patrons for text notices  
Freeport District Library has 31 registered patrons for text notices  
Fremont Area Dist Library has 64 registered patrons for text notices  
Fruitport District Library has 57 registered patrons for text notices  
Gary Byker Memorial Library has 78 registered patrons for text notices  
Georgetown Twp Pub Library has 453 registered patrons for text notices  
Grant Area Dist Library has 33 registered patrons for text notices  
Hackley Public Library has 63 registered patrons for text notices  
Hastings Public Library has 51 registered patrons for text notices  
Henika District Library has 31 registered patrons for text notices  
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 504 registered patrons for text notices  
Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 161 registered patrons for text notices  
Hesperia Community Library has 6 registered patrons for text notices  
Home Twp Library has 14 registered patrons for text notices  
Hopkins District Library has 12 registered patrons for text notices  
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 293 registered patrons for text notices  
Ionia Community Library has 195 registered patrons for text notices  
Lake Odessa Comm Library has 184 registered patrons for text notices  
Lakeland Library Cooperative has 2 registered patrons for text notices  
Leighton Twp. Library has 107 registered patrons for text notices  
Loutit District Library has 381 registered patrons for text notices  
MADL Dalton Br has 34 registered patrons for text notices  
MADL Egelston Br has 28 registered patrons for text notices  
MADL Holton Br has 11 registered patrons for text notices  
MADL LVPD has 3 registered patrons for text notices  
MADL Muskegon Hts Br has 1 registered patrons for text notices  
MADL Muskegon Twp Br has 15 registered patrons for text notices  
MADL North Muskegon Br has 113 registered patrons for text notices  
MADL North Muskegon Br has 16 registered patrons for text notices  
MADL Norton Shores Br has 323 registered patrons for text notices  
MADL Ravenna Br has 18 registered patrons for text notices  
Muskegon Area Dist Library HQ has 5 registered patrons for text notices  
Newaygo Area District Library has 79 registered patrons for text notices  
Patmos Library has 28 registered patrons for text notices  
Salem Twp Library has 97 registered patrons for text notices  
Saranac Public Library has 54 registered patrons for text notices

Saugatuck-Douglas Dist Library has 53 registered patrons for text notices  
Sparta Carnegie Twp. Library has 16 registered patrons for text notices  
Spring Lake Dist Library has 127 registered patrons for text notices  
Tamarack District Library has 88 registered patrons for text notices  
TCH Reynolds Twp Library has 64 registered patrons for text notices  
Thornapple Kellogg Comm Library has 65 registered patrons for text notices  
White Cloud Comm Library has 32 registered patrons for text notices  
White Lake Comm Library has 60 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 6 times.  
CHX was used 3 times.  
CXH was used 37 times.  
FEE was used 6 times.  
FINES was used 6 times.  
HELP was used 4 times.  
HL was used 35 times.  
HOLD was used 7 times.  
IOWEU was used 2 times.  
LIST was used 1 times.  
MYBOOK was used 130 times.  
MYCARD was used 1 times.  
OA was used 17 times.  
OI was used 13 times.  
OK was used 15 times.  
OL was used 6 times.  
OVERDUE was used 4 times.  
RA was used 201 times.  
RENEW was used 10 times.  
RHL was used 76 times.  
RI was used 90 times.  
RL was used 97 times.  
STOP was used 2 times.  
SWITCHPHONE was used 2 times.  
THANK was used 9 times.  
THANKS was used 4 times.