

**Lakeland Library Cooperative  
Shoutbomb Report  
September 2021**

Total registered users = 4833  
Total registered barcodes = 5398  
Total registered users for text notices is 4833  
Registered users the last month = 23

Branch:: MADL North Muskegon Br  
Hold notices sent for the month = 61  
Hold reminders sent for the month = 12

Overdue notices sent for the month = 6  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 15  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 25  
Items eligible for renewal notices sent for the month = 10  
Items ineligible for renewal notices sent for the month = 29  
Items unsuccessfully renewed by patrons for the month = 3  
Renewal reminder notices sent for the month = 19  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 22

Branch:: MADL Ravenna Br  
Hold notices sent for the month = 6  
Hold reminders sent for the month = 3

Branch:: MADL Montague Br  
Hold notices sent for the month = 13  
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 7  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 4  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 4  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Norton Shores Br  
Hold notices sent for the month = 135  
Hold reminders sent for the month = 34  
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 19  
Overdue items eligible for renewal, notices sent for the month = 8  
Overdue items ineligible for renewal, notices sent for the month = 32  
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 59  
Items eligible for renewal notices sent for the month = 30  
Items ineligible for renewal notices sent for the month = 64  
Items renewed successfully by patrons for the month = 5  
Items unsuccessfully renewed by patrons for the month = 8  
Renewal reminder notices sent for the month = 42  
Items eligible for renewal reminder notices sent for the month = 15  
Items ineligible for renewal reminder notices sent for the month = 58

Branch:: Muskegon Area Dist Library HQ  
Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 2  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 2  
Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL LVPD  
Hold notices sent for the month = 5

Renewal notices sent for the month = 3  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 2  
Items eligible for renewal reminder notices sent for the month = 3

Branch:: MADL Holton Br  
Hold notices sent for the month = 4

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 3  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Egelston Br  
Hold notices sent for the month = 25

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 9  
Items eligible for renewal notices sent for the month = 11  
Items ineligible for renewal notices sent for the month = 4  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 4  
Renewal reminder notices sent for the month = 7  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: MADL Dalton Br  
Hold notices sent for the month = 37  
Hold reminders sent for the month = 6  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 13  
Items eligible for renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 9  
Items unsuccessfully renewed by patrons for the month = 4  
Renewal reminder notices sent for the month = 12  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: MADL Muskegon Twp Br  
Hold notices sent for the month = 23  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 8  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 3  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 4  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: White Lake Comm Library  
Hold notices sent for the month = 42  
Hold reminders sent for the month = 17

Overdue notices sent for the month = 6  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 11  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 10  
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Hackley Public Library  
Hold notices sent for the month = 19  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 11  
Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 8  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Fruitport District Library  
Hold notices sent for the month = 26  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 14  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 15  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 10  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.  
Hold notices sent for the month = 224  
Hold reminders sent for the month = 52  
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 46  
Overdue items eligible for renewal, notices sent for the month = 52  
Overdue items ineligible for renewal, notices sent for the month = 98  
Overdue items renewed successfully by patrons for the month = 3  
Overdue items unsuccessfully renewed by patrons for the month = 6

Renewal notices sent for the month = 120  
Items eligible for renewal notices sent for the month = 110  
Items ineligible for renewal notices sent for the month = 295  
Items renewed successfully by patrons for the month = 13  
Items unsuccessfully renewed by patrons for the month = 10  
Renewal reminder notices sent for the month = 93  
Items eligible for renewal reminder notices sent for the month = 63  
Items ineligible for renewal reminder notices sent for the month = 201

Branch:: Spring Lake Dist Library  
Hold notices sent for the month = 119  
Hold reminders sent for the month = 27

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 20

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 29

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 60

Items eligible for renewal notices sent for the month = 36

Items ineligible for renewal notices sent for the month = 86

Items renewed successfully by patrons for the month = 5

Items unsuccessfully renewed by patrons for the month = 14

Renewal reminder notices sent for the month = 53

Items eligible for renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 72

Branch:: Loutit District Library

Hold notices sent for the month = 301

Hold reminders sent for the month = 63

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 41

Overdue items eligible for renewal, notices sent for the month = 22

Overdue items ineligible for renewal, notices sent for the month = 55

Overdue items renewed successfully by patrons for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 138

Items eligible for renewal notices sent for the month = 61

Items ineligible for renewal notices sent for the month = 268

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 21

Renewal reminder notices sent for the month = 127

Items eligible for renewal reminder notices sent for the month = 35

Items ineligible for renewal reminder notices sent for the month = 210

Branch:: Patmos Library

Hold notices sent for the month = 21

Hold reminders sent for the month = 2

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 8  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Gary Byker Memorial Library  
Hold notices sent for the month = 72  
Hold reminders sent for the month = 11  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 38  
Items eligible for renewal notices sent for the month = 16  
Items ineligible for renewal notices sent for the month = 101  
Items unsuccessfully renewed by patrons for the month = 6  
Renewal reminder notices sent for the month = 29  
Items eligible for renewal reminder notices sent for the month = 7  
Items ineligible for renewal reminder notices sent for the month = 84

Branch:: Georgetown Twp Pub Library  
Hold notices sent for the month = 393  
Hold reminders sent for the month = 70  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 42  
Overdue items eligible for renewal, notices sent for the month = 8  
Overdue items ineligible for renewal, notices sent for the month = 95  
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 189  
Items eligible for renewal notices sent for the month = 67  
Items ineligible for renewal notices sent for the month = 477  
Items renewed successfully by patrons for the month = 5  
Items unsuccessfully renewed by patrons for the month = 12  
Renewal reminder notices sent for the month = 147  
Items eligible for renewal reminder notices sent for the month = 39  
Items ineligible for renewal reminder notices sent for the month = 340

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space

Hold notices sent for the month = 47  
Hold reminders sent for the month = 8

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 34  
Items eligible for renewal notices sent for the month = 7  
Items ineligible for renewal notices sent for the month = 39  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 27  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 31

Branch:: Allendale Twp Library

Hold notices sent for the month = 81  
Hold reminders sent for the month = 25  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 9  
Overdue items eligible for renewal, notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = 46  
Items eligible for renewal notices sent for the month = 34  
Items ineligible for renewal notices sent for the month = 40  
Items renewed successfully by patrons for the month = 4  
Items unsuccessfully renewed by patrons for the month = 3  
Renewal reminder notices sent for the month = 38  
Items eligible for renewal reminder notices sent for the month = 26  
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: White Cloud Comm Library

Hold notices sent for the month = 9

Overdue notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = 13  
Items ineligible for renewal notices sent for the month = 40  
Renewal reminder notices sent for the month = 11  
Items ineligible for renewal reminder notices sent for the month = 32



Branch:: Newaygo Area District Library

Hold notices sent for the month = 16

Hold reminders sent for the month = 2

Overdue notices sent for the month = 1

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 10

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 5

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Hesperia Community Library

Hold notices sent for the month = 3

Hold reminders sent for the month = 1

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 4

Renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Grant Area Dist Library

Hold notices sent for the month = 9

Hold reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 17

Renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Fremont Area Dist Library  
Hold notices sent for the month = 26  
Hold reminders sent for the month = 5  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 21  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 31  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 14  
Items eligible for renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Croton Twp Library  
Hold notices sent for the month = 1

Renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Tamarack District Library  
Hold notices sent for the month = 45  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 19  
Items eligible for renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 39  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 14  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: TCH Reynolds Twp Library

Hold notices sent for the month = 13  
Hold reminders sent for the month = 4

Overdue notices sent for the month = 3  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 23  
Items eligible for renewal notices sent for the month = 7  
Items ineligible for renewal notices sent for the month = 37  
Items renewed successfully by patrons for the month = 3  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 16  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Flat River Community Library  
Hold notices sent for the month = 113  
Hold reminders sent for the month = 37  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 24  
Overdue items eligible for renewal, notices sent for the month = 22  
Overdue items ineligible for renewal, notices sent for the month = 48  
Overdue items renewed successfully by patrons for the month = 9  
Overdue items unsuccessfully renewed by patrons for the month = 6

Renewal notices sent for the month = 73  
Items eligible for renewal notices sent for the month = 33  
Items ineligible for renewal notices sent for the month = 157  
Items renewed successfully by patrons for the month = 4  
Items unsuccessfully renewed by patrons for the month = 13  
Renewal reminder notices sent for the month = 61  
Items eligible for renewal reminder notices sent for the month = 19  
Items ineligible for renewal reminder notices sent for the month = 115

Branch:: Home Twp Library  
Hold notices sent for the month = 3

Overdue notices sent for the month = 1  
Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 1  
Items eligible for renewal notices sent for the month = 5

Renewal reminder notices sent for the month = 1  
Items eligible for renewal reminder notices sent for the month = 5

Branch:: Carson City Public Library  
Hold notices sent for the month = 18  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 12  
Items ineligible for renewal notices sent for the month = 9  
Items unsuccessfully renewed by patrons for the month = 5  
Renewal reminder notices sent for the month = 8  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Clarksville Area Library  
Hold notices sent for the month = 5

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 5  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 4  
Renewal reminder notices sent for the month = 2  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Saranac Public Library  
Hold notices sent for the month = 23  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 13  
Items eligible for renewal notices sent for the month = 12  
Items ineligible for renewal notices sent for the month = 10

Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 6  
Renewal reminder notices sent for the month = 8  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Lake Odessa Comm Library  
Hold notices sent for the month = 36  
Hold reminders sent for the month = 6  
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 8  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 14  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 48  
Items eligible for renewal notices sent for the month = 40  
Items ineligible for renewal notices sent for the month = 37  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 10  
Renewal reminder notices sent for the month = 33  
Items eligible for renewal reminder notices sent for the month = 22  
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Ionia Community Library  
Hold notices sent for the month = 89  
Hold reminders sent for the month = 16

Overdue notices sent for the month = 6  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 30  
Items eligible for renewal notices sent for the month = 30  
Items ineligible for renewal notices sent for the month = 22  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 11  
Renewal reminder notices sent for the month = 18  
Items eligible for renewal reminder notices sent for the month = 11  
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Alvah N Belding Library

Hold notices sent for the month = 25  
Hold reminders sent for the month = 1

Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 5  
Items renewed successfully by patrons for the month = 3  
Renewal reminder notices sent for the month = 10  
Items eligible for renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.  
Hold notices sent for the month = 390  
Hold reminders sent for the month = 113  
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 43  
Overdue items eligible for renewal, notices sent for the month = 23  
Overdue items ineligible for renewal, notices sent for the month = 85  
Overdue items renewed successfully by patrons for the month = 1  
Overdue items unsuccessfully renewed by patrons for the month = 6

Renewal notices sent for the month = 211  
Items eligible for renewal notices sent for the month = 140  
Items ineligible for renewal notices sent for the month = 247  
Items renewed successfully by patrons for the month = 6  
Items unsuccessfully renewed by patrons for the month = 42  
Renewal reminder notices sent for the month = 144  
Items eligible for renewal reminder notices sent for the month = 66  
Items ineligible for renewal reminder notices sent for the month = 206

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.  
Hold notices sent for the month = 95  
Hold reminders sent for the month = 24  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 16  
Overdue items eligible for renewal, notices sent for the month = 9  
Overdue items ineligible for renewal, notices sent for the month = 17  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 44  
Items eligible for renewal notices sent for the month = 26

Items ineligible for renewal notices sent for the month = 47  
Items unsuccessfully renewed by patrons for the month = 8  
Renewal reminder notices sent for the month = 42  
Items eligible for renewal reminder notices sent for the month = 19  
Items ineligible for renewal reminder notices sent for the month = 49

Branch:: Sparta Carnegie Twp. Library  
Hold notices sent for the month = 10

Branch:: Cedar Springs Public Library  
Hold notices sent for the month = 41  
Hold reminders sent for the month = 6  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 7  
Overdue items eligible for renewal, notices sent for the month = 9  
Overdue items ineligible for renewal, notices sent for the month = 4  
Overdue items renewed successfully by patrons for the month = 1  
Overdue items unsuccessfully renewed by patrons for the month = 8

Renewal notices sent for the month = 32  
Items eligible for renewal notices sent for the month = 15  
Items ineligible for renewal notices sent for the month = 47  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 10  
Renewal reminder notices sent for the month = 22  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 44

Branch:: Thornapple Kellogg Comm Library  
Hold notices sent for the month = 4  
Hold reminders sent for the month = 1

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 5  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 31  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 11

Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 33

Branch:: Hastings Public Library

Hold notices sent for the month = 21  
Hold reminders sent for the month = 6

Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 6  
Items ineligible for renewal notices sent for the month = 11  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 7  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Freeport District Library

Hold notices sent for the month = 8

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 14  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 35  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 12  
Items eligible for renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 31

Branch:: Henika District Library

Hold notices sent for the month = 7  
Hold reminders sent for the month = 1

Renewal notices sent for the month = 6  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 8  
Renewal reminder notices sent for the month = 4  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 7



Branch:: Saugatuck-Douglas Dist Library  
Hold notices sent for the month = 24  
Hold reminders sent for the month = 4

Overdue notices sent for the month = 6  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 19  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 21  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 14  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Leighton Twp. Library  
Hold notices sent for the month = 46  
Hold reminders sent for the month = 9  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 13  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 25  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 44  
Items eligible for renewal notices sent for the month = 13  
Items ineligible for renewal notices sent for the month = 75  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 31  
Items eligible for renewal reminder notices sent for the month = 8  
Items ineligible for renewal reminder notices sent for the month = 44

Branch:: Hopkins District Library  
Hold notices sent for the month = 1

Branch:: Fennville District Library  
Hold notices sent for the month = 52  
Hold reminders sent for the month = 4

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 23

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 112

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 18

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 88

Branch:: Dorr Twp Library

Hold notices sent for the month = 17

Hold reminders sent for the month = 6

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 7

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Salem Twp Library

Hold notices sent for the month = 47

Hold reminders sent for the month = 13

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 9

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 22

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 42

Items eligible for renewal notices sent for the month = 23

Items ineligible for renewal notices sent for the month = 48

Items unsuccessfully renewed by patrons for the month = 8

Renewal reminder notices sent for the month = 36

Items eligible for renewal reminder notices sent for the month = 14

Items ineligible for renewal reminder notices sent for the month = 51

=====TOTALS=====

Hold notices sent for the month = 2851

Hold reminder notices sent for the month = 614

Hold cancel notices sent for the month = 37

Overdue notices sent for the month = 378

Overdue items eligible for renewal, notices sent for the month = 195

Overdue items ineligible for renewal, notices sent for the month = 665

Percentage of overall overdue items where renewal was attempted:: 29.74%

Overdue items renewed successfully by patrons for the month = 20

Percentage of overall overdue items where renewal was successful:: 10.26%

Overdue items unsuccessfully renewed by patrons for the month = 38

Percentage of overall overdue items where renewal failed:: 19.49%

Renewal notices sent for the month = 1556

Items eligible for renewal notices sent for the month = 828

Items ineligible for renewal notices sent for the month = 2577

Percentage of overall items where renewal was attempted:: 35.02%

Items renewed successfully by patrons for the month = 67

Percentage of overall items where renewal was successful:: 8.09%

Items unsuccessfully renewed by patrons for the month = 223

Percentage of overall items where renewal failed:: 26.93%

Renewal reminder notices sent for the month = 1199

Items eligible for renewal reminder notices sent for the month = 435

Items ineligible for renewal reminder notices sent for the month = 1998

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 123

MADL Ravenna Br sent for the month, this many text notices = 9

MADL Montague Br sent for the month, this many text notices = 27

MADL Norton Shores Br sent for the month, this many text notices = 289

Muskegon Area Dist Library HQ sent for the month, this many text notices = 4

MADL LVPD sent for the month, this many text notices = 10

MADL Holton Br sent for the month, this many text notices = 9

MADL Egelston Br sent for the month, this many text notices = 43

MADL Dalton Br sent for the month, this many text notices = 70

MADL Muskegon Twp Br sent for the month, this many text notices = 39

White Lake Comm Library sent for the month, this many text notices = 87

Hackley Public Library sent for the month, this many text notices = 41

Fruitport District Library sent for the month, this many text notices = 56

Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 535

Spring Lake Dist Library sent for the month, this many text notices = 279

Loutit District Library sent for the month, this many text notices = 670

Patmos Library sent for the month, this many text notices = 36

Gary Byker Memorial Library sent for the month, this many text notices = 154

Georgetown Twp Pub Library sent for the month, this many text notices = 841  
 Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 118  
 Allendale Twp Library sent for the month, this many text notices = 199  
 White Cloud Comm Library sent for the month, this many text notices = 37  
 Newaygo Area District Library sent for the month, this many text notices = 36  
 Hesperia Community Library sent for the month, this many text notices = 14  
 Grant Area Dist Library sent for the month, this many text notices = 30  
 Fremont Area Dist Library sent for the month, this many text notices = 68  
 Croton Twp Library sent for the month, this many text notices = 3  
 Tamarack District Library sent for the month, this many text notices = 86  
 TCH Reynolds Twp Library sent for the month, this many text notices = 59  
 Flat River Community Library sent for the month, this many text notices = 308  
 Home Twp Library sent for the month, this many text notices = 6  
 Carson City Public Library sent for the month, this many text notices = 42  
 Clarksville Area Library sent for the month, this many text notices = 13  
 Saranac Public Library sent for the month, this many text notices = 51  
 Lake Odessa Comm Library sent for the month, this many text notices = 131  
 Ionia Community Library sent for the month, this many text notices = 159  
 Alvah N Belding Library sent for the month, this many text notices = 48  
 Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 901  
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 221  
 Sparta Carnegie Twp. Library sent for the month, this many text notices = 10  
 Cedar Springs Public Library sent for the month, this many text notices = 108  
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 32  
 Hastings Public Library sent for the month, this many text notices = 46  
 Freeport District Library sent for the month, this many text notices = 38  
 Henika District Library sent for the month, this many text notices = 18  
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 67  
 Leighton Twp. Library sent for the month, this many text notices = 143  
 Hopkins District Library sent for the month, this many text notices = 1  
 Fennville District Library sent for the month, this many text notices = 100  
 Dorr Twp Library sent for the month, this many text notices = 36  
 Salem Twp Library sent for the month, this many text notices = 147

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 120 registered patrons for text notices  
 Alvah N Belding Library has 44 registered patrons for text notices  
 Carson City Public Library has 22 registered patrons for text notices  
 Cedar Springs Public Library has 109 registered patrons for text notices  
 Clarksville Area Library has 24 registered patrons for text notices  
 Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered patrons for text notices  
 Croton Twp Library has 8 registered patrons for text notices

Crystal Comm Library has 6 registered patrons for text notices  
Dorr Twp Library has 54 registered patrons for text notices  
Fennville District Library has 60 registered patrons for text notices  
Flat River Community Library has 260 registered patrons for text notices  
Freeport District Library has 31 registered patrons for text notices  
Fremont Area Dist Library has 64 registered patrons for text notices  
Fruitport District Library has 56 registered patrons for text notices  
Gary Byker Memorial Library has 78 registered patrons for text notices  
Georgetown Twp Pub Library has 447 registered patrons for text notices  
Grant Area Dist Library has 33 registered patrons for text notices  
Hackley Public Library has 64 registered patrons for text notices  
Hastings Public Library has 51 registered patrons for text notices  
Henika District Library has 31 registered patrons for text notices  
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 499 registered patrons for text notices  
Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 163 registered patrons for text notices  
Hesperia Community Library has 6 registered patrons for text notices  
Home Twp Library has 14 registered patrons for text notices  
Hopkins District Library has 12 registered patrons for text notices  
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 293 registered patrons for text notices  
Ionia Community Library has 189 registered patrons for text notices  
Lake Odessa Comm Library has 185 registered patrons for text notices  
Lakeland Library Cooperative has 2 registered patrons for text notices  
Leighton Twp. Library has 109 registered patrons for text notices  
Loutit District Library has 381 registered patrons for text notices  
MADL Dalton Br has 34 registered patrons for text notices  
MADL Egelston Br has 28 registered patrons for text notices  
MADL Holton Br has 10 registered patrons for text notices  
MADL LVPD has 3 registered patrons for text notices  
MADL Montague Br has 16 registered patrons for text notices  
MADL Muskegon Hts Br has 1 registered patrons for text notices  
MADL Muskegon Twp Br has 15 registered patrons for text notices  
MADL North Muskegon Br has 114 registered patrons for text notices  
MADL Norton Shores Br has 325 registered patrons for text notices  
MADL Ravenna Br has 18 registered patrons for text notices  
Muskegon Area Dist Library HQ has 5 registered patrons for text notices  
Newaygo Area District Library has 78 registered patrons for text notices  
Patmos Library has 28 registered patrons for text notices  
Salem Twp Library has 97 registered patrons for text notices  
Saranac Public Library has 54 registered patrons for text notices  
Saugatuck-Douglas Dist Library has 50 registered patrons for text notices  
Sparta Carnegie Twp. Library has 16 registered patrons for text notices  
Spring Lake Dist Library has 127 registered patrons for text notices  
Tamarack District Library has 88 registered patrons for text notices

TCH Reynolds Twp Library has 65 registered patrons for text notices  
Thornapple Kellogg Comm Library has 65 registered patrons for text notices  
White Cloud Comm Library has 32 registered patrons for text notices  
White Lake Comm Library has 59 registered patrons for text notices

These patron phone numbers seem to be invalid based on multiple attempts to contact. Please verify and correct.

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 6 times.  
CHX was used 7 times.  
CLOSURE was used 3 times.  
CURBSIDE was used 1 times.  
CXH was used 40 times.  
FEE was used 6 times.  
FINE was used 1 times.  
HELP was used 7 times.  
HL was used 37 times.  
HOLD was used 5 times.  
IOWEU was used 2 times.  
MYBOOK was used 120 times.  
MYCARD was used 1 times.  
OA was used 39 times.  
OI was used 10 times.  
OK was used 14 times.  
OL was used 21 times.  
OVERDUE was used 3 times.  
RA was used 225 times.  
RENEW was used 7 times.  
RHL was used 81 times.  
RI was used 81 times.  
RL was used 93 times.  
SWITCHPHONE was used 1 times.  
THANK was used 8 times.  
THANKS was used 5 times.  
YF was used 1 times.

The following are patron(s) that registered the last month

XXXXXXXXXX2214 | 2021-09-02 | 05:21:01 |  
XXXXXXXXXX4085 | 2021-09-02 | 15:13:22 |  
XXXXXXXXXX5203 | 2021-09-03 | 07:51:35 |  
XXXXXXXXXX4268 | 2021-09-03 | 13:04:03 |

XXXXXXXXXXXX4002 | 2021-09-04 | 10:16:17 |  
XXXXXXXXXXXX0455 | 2021-09-07 | 09:25:36 |  
XXXXXXXXXXXX1810 | 2021-09-07 | 14:09:47 |  
XXXXXXXXXXXX5315 | 2021-09-07 | 18:07:39 |  
XXXXXXXXXXXX3918 | 2021-09-08 | 13:18:31 |  
XXXXXXXXXXXX8207 | 2021-09-09 | 05:44:31 |  
XXXXXXXXXXXX2849 | 2021-09-10 | 05:59:43 |  
XXXXXXXXXXXX7336 | 2021-09-14 | 05:05:53 |  
XXXXXXXXXXXX4989 | 2021-09-14 | 14:30:29 |  
XXXXXXXXXXXX7958 | 2021-09-15 | 11:20:33 |  
XXXXXXXXXXXX2992 | 2021-09-16 | 06:04:30 |  
XXXXXXXXXXXX4227 | 2021-09-16 | 11:43:01 |  
XXXXXXXXXXXX4914 | 2021-09-20 | 12:24:00 |  
XXXXXXXXXXXX7401 | 2021-09-22 | 12:10:38 |  
XXXXXXXXXXXX7987 | 2021-09-23 | 13:02:06 |  
XXXXXXXXXXXX8167 | 2021-09-27 | 15:04:06 |  
XXXXXXXXXXXX0950 | 2021-09-29 | 07:10:29 |  
XXXXXXXXXXXX8205 | 2021-09-29 | 09:30:01 |  
XXXXXXXXXXXX5136 | 2021-09-30 | 10:20:34 |

23 additional card(s) were added to the primary patron(s) account the last month

XXXXXXXXXXXX8264 | 2021-09-05 | 04:24:23 |  
XXXXXXXXXXXX2616 | 2021-09-05 | 04:24:23 |  
XXXXXXXXXXXX8995 | 2021-09-09 | 05:45:44 |  
XXXXXXXXXXXX9892 | 2021-09-09 | 05:46:46 |  
XXXXXXXXXXXX6585 | 2021-09-12 | 04:13:49 |  
XXXXXXXXXXXX4645 | 2021-09-12 | 04:16:37 |  
XXXXXXXXXXXX0810 | 2021-09-12 | 04:20:44 |  
XXXXXXXXXXXX3976 | 2021-09-12 | 04:20:45 |  
XXXXXXXXXXXX0398 | 2021-09-12 | 04:25:05 |  
XXXXXXXXXXXX1344 | 2021-09-12 | 04:25:05 |  
XXXXXXXXXXXX8763 | 2021-09-12 | 04:25:13 |  
XXXXXXXXXXXX8771 | 2021-09-12 | 04:25:14 |  
XXXXXXXXXXXX8789 | 2021-09-12 | 04:25:14 |  
XXXXXXXXXXXX0284 | 2021-09-12 | 04:34:11 |  
XXXXXXXXXXXX0667 | 2021-09-19 | 04:14:48 |  
XXXXXXXXXXXX0477 | 2021-09-19 | 04:14:49 |  
XXXXXXXXXXXX5727 | 2021-09-19 | 04:18:28 |  
XXXXXXXXXXXX6916 | 2021-09-19 | 04:21:36 |  
XXXXXXXXXXXX5958 | 2021-09-19 | 04:27:07 |  
XXXXXXXXXXXX8327 | 2021-09-26 | 04:13:21 |  
XXXXXXXXXXXX5684 | 2021-09-26 | 04:15:42 |  
XXXXXXXXXXXX8078 | 2021-09-26 | 04:31:39 |  
XXXXXXXXXXXX8086 | 2021-09-26 | 04:31:40 |

Dorr Twp Library signed up 1 patron(s) for text notices the last month  
 Fennville District Library signed up 3 patron(s) for text notices the last month  
 Saugatuck-Douglas Dist Library signed up 2 patron(s) for text notices the last month  
 Carson City Public Library signed up 1 patron(s) for text notices the last month  
 Flat River Community Library signed up 3 patron(s) for text notices the last month  
 Tamarack District Library signed up 4 patron(s) for text notices the last month  
 Georgetown Twp Pub Library signed up 3 patron(s) for text notices the last month  
 Loutit District Library signed up 1 patron(s) for text notices the last month  
 Spring Lake Dist Library signed up 3 patron(s) for text notices the last month  
 Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874  
 once parked. signed up 1 patron(s) for text notices the last month  
 MADL North Muskegon Br signed up 1 patron(s) for text notices the last month

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Patron initiated cancellations the last month = 9

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The following are patrons have updated their expired or soon to expire library cards.

XXXXXXXXXX0449 XXXXXXXXXXXX2880 XXXXXXXXXXXX5738 XXXXXXXXXXXX9581 XXXXXXXXXXXX4940  
 XXXXXXXXXXXX6227 XXXXXXXXXXXX2260 XXXXXXXXXXXX8370 XXXXXXXXXXXX3469 XXXXXXXXXXXX0161  
 XXXXXXXXXXXX5951 XXXXXXXXXXXX6916 XXXXXXXXXXXX7208 XXXXXXXXXXXX0836 XXXXXXXXXXXX1314

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The following are patrons that have been notified of their expired or soon to expire library cards.

XXXXXXXXXX4921 XXXXXXXXXXXX1038 XXXXXXXXXXXX2973 XXXXXXXXXXXX3742 XXXXXXXXXXXX7675  
 XXXXXXXXXXXX3803 XXXXXXXXXXXX3946 XXXXXXXXXXXX5386 XXXXXXXXXXXX8527 XXXXXXXXXXXX7062  
 XXXXXXXXXXXX3405 XXXXXXXXXXXX8415 XXXXXXXXXXXX5352 XXXXXXXXXXXX6567 XXXXXXXXXXXX8969



XXXXXXXXXX1877 XXXXXXXXXXX4783 XXXXXXXXXXX0865 XXXXXXXXXXX1272 XXXXXXXXXXX2347  
XXXXXXXXXX4520 XXXXXXXXXXX8835 XXXXXXXXXXX9198 XXXXXXXXXXX3706 XXXXXXXXXXX5853  
XXXXXXXXXX5122 XXXXXXXXXXX3426 XXXXXXXXXXX9886 XXXXXXXXXXX1164 XXXXXXXXXXX6178  
XXXXXXXXXX3180 XXXXXXXXXXX2350 XXXXXXXXXXX4332 XXXXXXXXXXX0005 XXXXXXXXXXX7887  
XXXXXXXXXX9789 XXXXXXXXXXX8753 XXXXXXXXXXX2353 XXXXXXXXXXX4409 XXXXXXXXXXX5598  
XXXXXXXXXX5944 XXXXXXXXXXX0876 XXXXXXXXXXX5716 XXXXXXXXXXX2183 XXXXXXXXXXX1784  
XXXXXXXXXX1729 XXXXXXXXXXX6661 XXXXXXXXXXX6363 XXXXXXXXXXX3665 XXXXXXXXXXX2809  
XXXXXXXXXX4988 XXXXXXXXXXX0127 XXXXXXXXXXX8929 XXXXXXXXXXX4752 XXXXXXXXXXX8802  
XXXXXXXXXX2587 XXXXXXXXXXX1318 XXXXXXXXXXX7016 XXXXXXXXXXX5344 XXXXXXXXXXX0852  
XXXXXXXXXX0083 XXXXXXXXXXX5479 XXXXXXXXXXX2046 XXXXXXXXXXX4730 XXXXXXXXXXX4537  
XXXXXXXXXX6762

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