## Lakeland Library Cooperative Shoutbomb Report April 2022

Total registered users = 4983 Total registered barcodes = 5516 Total registered users for text notices is 4983 Registered users the last month = 29 Patron initiated cancellations the last month = 3

Salem Twp Library signed up 1 patron(s) for text notices the last month Leighton Twp. Library signed up 1 patron(s) for text notices the last month Cedar Springs Public Library signed up 2 patron(s) for text notices the last month Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. signed up 1 patron(s) for text notices the last month Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. signed up 1 patron(s) for text notices the last month Alvah N Belding Library signed up 1 patron(s) for text notices the last month Ionia Community Library signed up 5 patron(s) for text notices the last month Saranac Public Library signed up 1 patron(s) for text notices the last month Tamarack District Library signed up 2 patron(s) for text notices the last month Grant Area Dist Library signed up 1 patron(s) for text notices the last month Newaygo Area District Library signed up 1 patron(s) for text notices the last month Allendale Twp Library signed up 1 patron(s) for text notices the last month Coopersville Area Dist Library Inside or Center Street parking lot any open space signed up 1 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 1 patron(s) for text notices the last month Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month Patmos Library signed up 2 patron(s) for text notices the last month Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-772-0874 once parked. signed up 1 patron(s) for text notices the last month Hackley Public Library signed up 1 patron(s) for text notices the last month MADL Egelston Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold notices sent for the month = 63 Hold reminders sent for the month = 9

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

MADL Norton Shores Br signed up 2 patron(s) for text notices the last month MADL North Muskegon Br signed up 1 patron(s) for text notices the last month

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: MADL Ravenna Br Hold notices sent for the month = 10 Hold reminders sent for the month = 1

Overdue notices sent for the month = 1Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 3Items eligible for renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 2Items unsuccessfully renewed by patrons for the month = 1Renewal reminder notices sent for the month = 3Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Montague Br Hold notices sent for the month = 20 Hold reminders sent for the month = 4

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 10 Renewal reminder notices sent for the month = 7 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: MADL Norton Shores Br Hold notices sent for the month = 118 Hold reminders sent for the month = 25 Hold cancel notices sent for the month = 3 Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 63

Items eligible for renewal notices sent for the month = 27

Items ineligible for renewal notices sent for the month = 120

Items renewed successfully by patrons for the month = 5

Items unsuccessfully renewed by patrons for the month = 9

Renewal reminder notices sent for the month = 56

Items eligible for renewal reminder notices sent for the month = 15

Items ineligible for renewal reminder notices sent for the month = 102

Branch:: Muskegon Area Dist Library HQ Overdue notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 10Items eligible for renewal notices sent for the month = 7Items ineligible for renewal notices sent for the month = 7Renewal reminder notices sent for the month = 7Items eligible for renewal reminder notices sent for the month = 5Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL LVPD Hold notices sent for the month = 3

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 3 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 1 Items eligible for renewal reminder notices sent for the month = 1

Branch:: MADL Holton Br Hold notices sent for the month = 20

Renewal notices sent for the month = 6Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 3
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Egelston Br Hold notices sent for the month = 20 Hold reminders sent for the month = 4

Renewal notices sent for the month = 4 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 1 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Dalton Br Hold notices sent for the month = 21 Hold reminders sent for the month = 5 Hold cancel notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: MADL Muskegon Twp Br Hold notices sent for the month = 12 Hold reminders sent for the month = 3

Renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 13 Renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 12

Branch:: White Lake Comm Library Hold notices sent for the month = 48 Hold reminders sent for the month = 6 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hackley Public Library Hold notices sent for the month = 19 Hold cancel notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Fruitport District Library
Hold notices sent for the month = 38
Hold reminders sent for the month = 9
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 3Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month = Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold notices sent for the month = 192

Hold reminders sent for the month = 49

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 29

Overdue items eligible for renewal, notices sent for the month = 24

Overdue items ineligible for renewal, notices sent for the month = 56

Overdue items renewed successfully by patrons for the month = 2

Overdue items unsuccessfully renewed by patrons for the month = 5

Renewal notices sent for the month = 111

Items eligible for renewal notices sent for the month = 83

Items ineligible for renewal notices sent for the month = 165

Items renewed successfully by patrons for the month = 15

Items unsuccessfully renewed by patrons for the month = 15

Renewal reminder notices sent for the month = 91

Items eligible for renewal reminder notices sent for the month = 41

Items ineligible for renewal reminder notices sent for the month = 165

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 106

Hold reminders sent for the month = 34

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 11

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 24

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 44

Items eligible for renewal notices sent for the month = 23

Items ineligible for renewal notices sent for the month = 55

Items renewed successfully by patrons for the month = 6

Items unsuccessfully renewed by patrons for the month = 6

Renewal reminder notices sent for the month = 34

Items eligible for renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 50

Branch:: Loutit District Library

Hold notices sent for the month = 193

Hold reminders sent for the month = 43

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 140

Items eligible for renewal notices sent for the month = 78

Items ineligible for renewal notices sent for the month = 298

Items renewed successfully by patrons for the month = 7

Items unsuccessfully renewed by patrons for the month = 15

Renewal reminder notices sent for the month = 123

Items eligible for renewal reminder notices sent for the month = 41

Items ineligible for renewal reminder notices sent for the month = 185

Branch:: Patmos Library
Hold notices sent for the month = 13
Hold reminders sent for the month = 3

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Gary Byker Memorial Library Hold notices sent for the month = 57 Hold reminders sent for the month = 18 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 10 Overdue items ineligible for renewal, notices sent for the month = 1 Overdue items renewed successfully by patrons for the month = 4

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month = 35

Branch:: Georgetown Twp Pub Library Hold notices sent for the month = 341 Hold reminders sent for the month = 96 Hold cancel notices sent for the month = 9

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold notices sent for the month = 31 Hold reminders sent for the month = 6

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Allendale Twp Library
Hold notices sent for the month = 74
Hold reminders sent for the month = 25
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 35 Renewal notices sent for the month = 49

Items eligible for renewal notices sent for the month = 36

Items ineligible for renewal notices sent for the month = 36

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 17

Renewal reminder notices sent for the month = 34

Items eligible for renewal reminder notices sent for the month = 14

Items ineligible for renewal reminder notices sent for the month = 31

Branch:: White Cloud Comm Library Hold notices sent for the month = 16 Hold reminders sent for the month = 3

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Newaygo Area District Library Hold notices sent for the month = 14

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 28
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 14
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Hesperia Community Library Hold notices sent for the month = 1

Hold reminders sent for the month = 1

Renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 4Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Grant Area Dist Library Hold notices sent for the month = 7 Hold reminders sent for the month = 3

Overdue notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 8Items eligible for renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 12Renewal reminder notices sent for the month = 7Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Fremont Area Dist Library Hold notices sent for the month = 34 Hold reminders sent for the month = 4

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 13 Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 29 Items eligible for renewal notices sent for the month = 13 Items ineligible for renewal notices sent for the month = 42 Items unsuccessfully renewed by patrons for the month = 5 Renewal reminder notices sent for the month = 22 Items eligible for renewal reminder notices sent for the month = 4 Items ineligible for renewal reminder notices sent for the month = 37

Branch:: Croton Twp Library Hold notices sent for the month = 1

Renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 3 Renewal reminder notices sent for the month = 3Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Tamarack District Library Hold notices sent for the month = 43 Hold reminders sent for the month = 9

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: TCH Reynolds Twp Library Hold notices sent for the month = 24 Hold reminders sent for the month = 7

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 38
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Flat River Community Library Hold notices sent for the month = 116 Hold reminders sent for the month = 33 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 15Overdue items eligible for renewal, notices sent for the month = 5Overdue items ineligible for renewal, notices sent for the month = 29 Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Home Twp Library
Hold notices sent for the month = 5
Hold reminders sent for the month = 1

Branch:: Crystal Comm Library Hold notices sent for the month = 2 Hold reminders sent for the month = 3

Renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 2Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Carson City Public Library Hold notices sent for the month = 16 Hold reminders sent for the month = 4

Overdue notices sent for the month = 4Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 10Items eligible for renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 26Renewal reminder notices sent for the month = 6Items eligible for renewal reminder notices sent for the month = 2Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Clarksville Area Library Hold notices sent for the month = 3 Hold reminders sent for the month = 2

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Saranac Public Library Hold notices sent for the month = 24 Hold reminders sent for the month = 7

Renewal notices sent for the month = 15

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 37

Renewal reminder notices sent for the month = 15

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 28

Branch:: Lake Odessa Comm Library Hold notices sent for the month = 45 Hold reminders sent for the month = 2

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Ionia Community Library Hold notices sent for the month = 85 Hold reminders sent for the month = 20 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 7Overdue items eligible for renewal, notices sent for the month = 10Overdue items ineligible for renewal, notices sent for the month = 12 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Alvah N Belding Library Hold notices sent for the month = 42 Hold reminders sent for the month = 10 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 7 Items eligible for renewal notices sent for the month = 7 Items ineligible for renewal notices sent for the month = 2 Items renewed successfully by patrons for the month = 2 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 7 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold notices sent for the month = 449 Hold reminders sent for the month = 114 Hold cancel notices sent for the month = 8

Overdue notices sent for the month = 49 Overdue items eligible for renewal, notices sent for the month = 31 Overdue items ineligible for renewal, notices sent for the month = 67 Overdue items renewed successfully by patrons for the month = 5 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 199 Items eligible for renewal notices sent for the month = 147 Items ineligible for renewal notices sent for the month = 203 Items renewed successfully by patrons for the month = 7 Items unsuccessfully renewed by patrons for the month = 46 Renewal reminder notices sent for the month = 154 Items eligible for renewal reminder notices sent for the month = 79 Items ineligible for renewal reminder notices sent for the month = 179

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 106 Hold reminders sent for the month = 26 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 11Overdue items eligible for renewal, notices sent for the month = 6Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Sparta Carnegie Twp. Library Hold notices sent for the month = 17

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 1

Branch:: Cedar Springs Public Library Hold notices sent for the month = 35 Hold reminders sent for the month = 8

Overdue notices sent for the month = 4Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 20Items eligible for renewal notices sent for the month = 9Items ineligible for renewal notices sent for the month = 18 Items unsuccessfully renewed by patrons for the month = 2Renewal reminder notices sent for the month = 10Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Thornapple Kellogg Comm Library Hold notices sent for the month = 17 Hold reminders sent for the month = 3

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 13Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 24Items unsuccessfully renewed by patrons for the month = 1Renewal reminder notices sent for the month = 13Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Hastings Public Library Hold notices sent for the month = 32 Hold reminders sent for the month = 8 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 13
Items ineligible for renewal notices sent for the month = 16
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Freeport District Library Hold notices sent for the month = 9 Hold reminders sent for the month = 5 Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 25 Renewal reminder notices sent for the month = 12 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Henika District Library Hold notices sent for the month = 2 Hold reminders sent for the month = 1

Renewal notices sent for the month = 7Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 8Renewal reminder notices sent for the month = 4Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 34 Hold reminders sent for the month = 6

Overdue notices sent for the month = 6Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Leighton Twp. Library Hold notices sent for the month = 36 Hold reminders sent for the month = 5

Overdue notices sent for the month = 9

Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hopkins District Library Hold notices sent for the month = 2

Renewal notices sent for the month = 4 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 2 Renewal reminder notices sent for the month = 5 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Fennville District Library Hold notices sent for the month = 14 Hold reminders sent for the month = 5

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Dorr Twp Library Hold notices sent for the month = 11

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Salem Twp Library Hold notices sent for the month = 63 Hold reminders sent for the month = 22

Overdue notices sent for the month = 10Overdue items eligible for renewal, notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Hold notices sent for the month = 2704Hold reminder notices sent for the month = 652

Hold cancel notices sent for the month = 44

Overdue notices sent for the month = 320

Overdue items eligible for renewal, notices sent for the month = 176 Overdue items ineligible for renewal, notices sent for the month = 546 Percentage of overall overdue items where renewal was attempted:: 24.43% Overdue items renewed successfully by patrons for the month = 13 Percentage of overall overdue items where renewal was successful:: 7.39%

Percentage of overall overdue items where renewal was successful:: 7.39% Overdue items unsuccessfully renewed by patrons for the month = 30

Percentage of overall overdue items where renewal failed:: 17.05%

Renewal notices sent for the month = 1566 Items eligible for renewal notices sent for the month = 853 Items ineligible for renewal notices sent for the month = 2202 Percentage of overall items where renewal was attempted:: 37.51%

Items renewed successfully by patrons for the month = 105

Percentage of overall items where renewal was successful:: 12.31%

Items unsuccessfully renewed by patrons for the month = 215

Percentage of overall items where renewal failed:: 25.21%

Renewal reminder notices sent for the month = 1212

Items eligible for renewal reminder notices sent for the month = 446

Items ineligible for renewal reminder notices sent for the month = 1667

=========TOTALS BY BRANCH=================

MADL North Muskegon Br sent for the month, this many text notices = 165

MADL Ravenna Br sent for the month, this many text notices = 18

Montague Br sent for the month, this many text notices = 41

MADL Norton Shores Br sent for the month, this many text notices = 282

Muskegon Area Dist Library HQ sent for the month, this many text notices = 20

MADL LVPD sent for the month, this many text notices = 9

MADL Holton Br sent for the month, this many text notices = 27

MADL Egelston Br sent for the month, this many text notices = 30

MADL Dalton Br sent for the month, this many text notices = 55

MADL Muskegon Twp Br sent for the month, this many text notices = 25

White Lake Comm Library sent for the month, this many text notices = 96

Hackley Public Library sent for the month, this many text notices = 39

Fruitport District Library sent for the month, this many text notices = 77

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked. sent for the month, this many text notices = 472

Spring Lake Dist Library sent for the month, this many text notices = 229

Loutit District Library sent for the month, this many text notices = 533

Patmos Library sent for the month, this many text notices = 34

Gary Byker Memorial Library sent for the month, this many text notices = 153

Georgetown Twp Pub Library sent for the month, this many text notices = 705

Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 79

Allendale Twp Library sent for the month, this many text notices = 189

White Cloud Comm Library sent for the month, this many text notices = 47

Newaygo Area District Library sent for the month, this many text notices = 50

Hesperia Community Library sent for the month, this many text notices = 4

Grant Area Dist Library sent for the month, this many text notices = 28

Fremont Area Dist Library sent for the month, this many text notices = 94

Croton Twp Library sent for the month, this many text notices = 7

Tamarack District Library sent for the month, this many text notices = 87

TCH Reynolds Twp Library sent for the month, this many text notices = 64

Flat River Community Library sent for the month, this many text notices = 292

Home Twp Library sent for the month, this many text notices = 6

Crystal Comm Library sent for the month, this many text notices = 8

Carson City Public Library sent for the month, this many text notices = 40

Clarksville Area Library sent for the month, this many text notices = 30

Saranac Public Library sent for the month, this many text notices = 61

Lake Odessa Comm Library sent for the month, this many text notices = 114

Ionia Community Library sent for the month, this many text notices = 181

Alvah N Belding Library sent for the month, this many text notices = 67

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 965

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 233

Sparta Carnegie Twp. Library sent for the month, this many text notices = 19

Cedar Springs Public Library sent for the month, this many text notices = 77

Thornapple Kellogg Comm Library sent for the month, this many text notices = 56

Hastings Public Library sent for the month, this many text notices = 76

Freeport District Library sent for the month, this many text notices = 46

Henika District Library sent for the month, this many text notices = 14

Saugatuck-Douglas Dist Library sent for the month, this many text notices = 91

Leighton Twp. Library sent for the month, this many text notices = 129

Hopkins District Library sent for the month, this many text notices = 11

Fennville District Library sent for the month, this many text notices = 58

Dorr Twp Library sent for the month, this many text notices = 33

Salem Twp Library sent for the month, this many text notices = 188

## =======TOTALS OF REGISTERED PATRON BY BRANCH========

Allendale Twp Library has 123 registered patrons for text notices

Alvah N Belding Library has 46 registered patrons for text notices

Carson City Public Library has 23 registered patrons for text notices

Cedar Springs Public Library has 118 registered patrons for text notices

Clarksville Area Library has 25 registered patrons for text notices

Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered patrons for text notices

Croton Twp Library has 8 registered patrons for text notices

Crystal Comm Library has 6 registered patrons for text notices

Dorr Twp Library has 54 registered patrons for text notices

Fennville District Library has 59 registered patrons for text notices

Flat River Community Library has 270 registered patrons for text notices

Freeport District Library has 31 registered patrons for text notices

Fremont Area Dist Library has 64 registered patrons for text notices

Fruitport District Library has 58 registered patrons for text notices

Gary Byker Memorial Library has 82 registered patrons for text notices

Georgetown Twp Pub Library has 464 registered patrons for text notices

Grant Area Dist Library has 36 registered patrons for text notices

Hackley Public Library has 66 registered patrons for text notices

Hastings Public Library has 50 registered patrons for text notices

Henika District Library has 31 registered patrons for text notices

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 516 registered patrons for text notices

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 162 registered patrons for text notices

Hesperia Community Library has 7 registered patrons for text notices

Home Twp Library has 15 registered patrons for text notices

Hopkins District Library has 13 registered patrons for text notices

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked. has 298 registered patrons for text notices

Ionia Community Library has 211 registered patrons for text notices

Lake Odessa Comm Library has 186 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 109 registered patrons for text notices

Loutit District Library has 385 registered patrons for text notices

MADL Dalton Br has 36 registered patrons for text notices

MADL Egelston Br has 29 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Muskegon Hts Br has 1 registered patrons for text notices

MADL Muskegon Twp Br has 15 registered patrons for text notices

MADL North Muskegon Br has 115 registered patrons for text notices

MADL Norton Shores Br has 330 registered patrons for text notices

MADL Ravenna Br has 18 registered patrons for text notices

Montague Br has 16 registered patrons for text notices

Muskegon Area Dist Library HQ has 5 registered patrons for text notices

Newaygo Area District Library has 80 registered patrons for text notices

Patmos Library has 32 registered patrons for text notices

Salem Twp Library has 100 registered patrons for text notices

Saranac Public Library has 57 registered patrons for text notices

Saugatuck-Douglas Dist Library has 54 registered patrons for text notices

Sparta Carnegie Twp. Library has 18 registered patrons for text notices

Spring Lake Dist Library has 129 registered patrons for text notices

Tamarack District Library has 97 registered patrons for text notices

TCH Reynolds Twp Library has 66 registered patrons for text notices

Thornapple Kellogg Comm Library has 65 registered patrons for text notices

White Cloud Comm Library has 33 registered patrons for text notices

White Lake Comm Library has 65 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 8 times.

ALL was used 1 times.

CHX was used 1 times.

CXH was used 46 times.

HELP was used 5 times.

HL was used 33 times.

HOLD was used 6 times.

IOWEU was used 1 times.

MYBOOK was used 88 times.

MYCARD was used 2 times.

OA was used 16 times.

OI was used 11 times.

OK was used 22 times.

OL was used 9 times.

OVERDUE was used 1 times.

RA was used 208 times.

RENEW was used 3 times.

RHL was used 94 times.

RI was used 74 times.

RL was used 74 times.

STOP was used 1 times.

THANK was used 13 times.

THANKS was used 5 times.