Lakeland Library Cooperative Shoutbomb Report August 2022

Total registered users = 5060 Total registered barcodes = 5635 Total registered users for text notices is 5060 Registered users the last month = 25 Patron initiated cancellations the last month = 9

Salem Twp Library signed up 2 patron(s) for text notices the last month Leighton Twp. Library signed up 1 patron(s) for text notices the last month Cedar Springs Public Library signed up 1 patron(s) for text notices the last month Sparta Carnegie Twp. Library signed up 1 patron(s) for text notices the last month Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. signed up 1 patron(s) for text notices the last month Ionia Community Library signed up 3 patron(s) for text notices the last month Lake Odessa Comm Library signed up 2 patron(s) for text notices the last month Tamarack District Library signed up 1 patron(s) for text notices the last month Allendale Twp Library signed up 3 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 3 patron(s) for text notices the last month Patmos Library signed up 1 patron(s) for text notices the last month Loutit District Library signed up 2 patron(s) for text notices the last month Spring Lake Dist Library signed up 1 patron(s) for text notices the last month MADL Dalton Br signed up 2 patron(s) for text notices the last month MADL Norton Shores Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold notices sent for the month = 74 Hold reminders sent for the month = 15 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 6 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month = Branch:: MADL Ravenna Br

Hold notices sent for the month = 10

Renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 4

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Muskegon Hts Br

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 2

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Montague Br

Hold notices sent for the month = 14

Hold reminders sent for the month = 5

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 22

Renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: MADL Norton Shores Br

Hold notices sent for the month = 197

Hold reminders sent for the month = 40

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 12

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 29

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 55

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 65

Items renewed successfully by patrons for the month = 3

Renewal reminder notices sent for the month = 38

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 43

Branch:: Muskegon Area Dist Library HQ Hold notices sent for the month = 1

Renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 7Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL LVPD Hold notices sent for the month = 2

Renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 3

Branch:: MADL Holton Br Hold notices sent for the month = 7 Hold reminders sent for the month = 1

Renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 3Renewal reminder notices sent for the month = 3Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Egelston Br Hold notices sent for the month = 33 Hold reminders sent for the month = 4

Renewal notices sent for the month = 6 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 3 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 4 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Dalton Br Hold notices sent for the month = 17 Hold reminders sent for the month = 5 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 18

Items ineligible for renewal notices sent for the month = 34

Renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 22

Branch:: MADL Muskegon Twp Br Hold notices sent for the month = 8

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 8

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 7

Branch:: White Lake Comm Library

Hold notices sent for the month = 37

Hold reminders sent for the month = 7

Overdue notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 22

Renewal notices sent for the month = 24

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 56

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 17

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Hackley Public Library

Hold notices sent for the month = 25

Hold reminders sent for the month = 5

Overdue notices sent for the month = 1

Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Fruitport District Library Hold notices sent for the month = 20 Hold reminders sent for the month = 2

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 15 Items ineligible for renewal notices sent for the month = 36 Renewal reminder notices sent for the month = 10 Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold notices sent for the month = 232

Hold reminders sent for the month = 67

Hold cancel notices sent for the month = 5

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Spring Lake Dist Library Hold notices sent for the month = 133 Hold reminders sent for the month = 28 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Loutit District Library
Hold notices sent for the month = 247
Hold reminders sent for the month = 43
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 28Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Patmos Library
Hold notices sent for the month = 30
Hold reminders sent for the month = 9
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month =

Renewal notices sent for the month = 14 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 65 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 6 Items ineligible for renewal reminder notices sent for the month = 46

Branch:: Gary Byker Memorial Library Hold notices sent for the month = 74 Hold reminders sent for the month = 20 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 29 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 69 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 22 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 51

Branch:: Georgetown Twp Pub Library Hold notices sent for the month = 451 Hold reminders sent for the month = 114 Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 27Overdue items eligible for renewal, notices sent for the month = 7Overdue items ineligible for renewal, notices sent for the month = 42

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold notices sent for the month = 24 Hold reminders sent for the month = 9

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Allendale Twp Library
Hold notices sent for the month = 94
Hold reminders sent for the month = 21
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: White Cloud Comm Library Hold notices sent for the month = 23 Hold reminders sent for the month = 3

Overdue notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Branch:: Newaygo Area District Library Hold notices sent for the month = 18 Hold reminders sent for the month = 4

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hesperia Community Library Overdue notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 7 Renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Grant Area Dist Library Hold notices sent for the month = 7 Hold reminders sent for the month = 3

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Fremont Area Dist Library Hold notices sent for the month = 35 Hold reminders sent for the month = 7 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 8Overdue items ineligible for renewal, notices sent for the month = 19 Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Croton Twp Library Hold notices sent for the month = 7 Hold reminders sent for the month = 2

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 10 Renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Tamarack District Library Hold notices sent for the month = 64 Hold reminders sent for the month = 11

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: TCH Reynolds Twp Library Hold notices sent for the month = 32 Hold reminders sent for the month = 6

Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 7 Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 21

Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 49
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 14
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 26

Branch:: Flat River Community Library Hold notices sent for the month = 119 Hold reminders sent for the month = 32 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 21Overdue items eligible for renewal, notices sent for the month = 8Overdue items ineligible for renewal, notices sent for the month = 31Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 88

Items eligible for renewal notices sent for the month = 15

Items ineligible for renewal notices sent for the month = 186

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 71

Items eligible for renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 126

Branch:: Home Twp Library Hold notices sent for the month = 5

Renewal notices sent for the month = 1Items eligible for renewal notices sent for the month = 1

Branch:: Crystal Comm Library Hold notices sent for the month = 2

Renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 7

Renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Carson City Public Library Hold notices sent for the month = 29 Hold reminders sent for the month = 8

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 11Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 22Renewal reminder notices sent for the month = 10Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Clarksville Area Library Hold notices sent for the month = 4 Hold reminders sent for the month = 2

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 6 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 22 Renewal reminder notices sent for the month = 4 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Saranac Public Library
Hold notices sent for the month = 28
Hold reminders sent for the month = 10

Renewal notices sent for the month = 13Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 19Items renewed successfully by patrons for the month = 1Renewal reminder notices sent for the month = 9Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Lake Odessa Comm Library Hold notices sent for the month = 52 Hold reminders sent for the month = 11

Overdue notices sent for the month = 5Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Ionia Community Library Hold notices sent for the month = 97 Hold reminders sent for the month = 25

Overdue notices sent for the month = 7Overdue items ineligible for renewal, notices sent for the month = 29

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Alvah N Belding Library Hold notices sent for the month = 42 Hold reminders sent for the month = 7

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once

parked.

Hold notices sent for the month = 431Hold reminders sent for the month = 103

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 48

Overdue items eligible for renewal, notices sent for the month = 17

Overdue items ineligible for renewal, notices sent for the month = 150

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 202

Items eligible for renewal notices sent for the month = 44

Items ineligible for renewal notices sent for the month = 394

Items renewed successfully by patrons for the month = 6

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 150

Items eligible for renewal reminder notices sent for the month = 44

Items ineligible for renewal reminder notices sent for the month = 235

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 128

Hold reminders sent for the month = 41

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 14

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 21

Overdue items renewed successfully by patrons for the month = 2

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 61

Items eligible for renewal notices sent for the month = 16

Items ineligible for renewal notices sent for the month = 86

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 7

Renewal reminder notices sent for the month = 44

Items eligible for renewal reminder notices sent for the month = 11

Items ineligible for renewal reminder notices sent for the month = 59

Branch:: Sparta Carnegie Twp. Library Hold notices sent for the month = 13 Hold reminders sent for the month = 2 Overdue notices sent for the month = 1Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 1 Items eligible for renewal notices sent for the month = 1 Renewal reminder notices sent for the month = 1 Items eligible for renewal reminder notices sent for the month = 1

Branch:: Cedar Springs Public Library Hold notices sent for the month = 29 Hold reminders sent for the month = 4 Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Thornapple Kellogg Comm Library Hold notices sent for the month = 4 Hold reminders sent for the month = 1

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hastings Public Library Hold notices sent for the month = 23 Hold reminders sent for the month = 10

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Freeport District Library Hold notices sent for the month = 16 Hold reminders sent for the month = 1

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Henika District Library Hold notices sent for the month = 6 Hold reminders sent for the month = 3

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 38 Hold reminders sent for the month = 7

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 4 Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Leighton Twp. Library
Hold notices sent for the month = 55
Hold reminders sent for the month = 18
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hopkins District Library Hold notices sent for the month = 1

Renewal notices sent for the month = 5Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 5Renewal reminder notices sent for the month = 2Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Fennville District Library Hold notices sent for the month = 28 Hold reminders sent for the month = 6

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 34Items eligible for renewal notices sent for the month = 11 Items ineligible for renewal notices sent for the month = 57Items unsuccessfully renewed by patrons for the month = 2Renewal reminder notices sent for the month = 27Items eligible for renewal reminder notices sent for the month = 9Items ineligible for renewal reminder notices sent for the month = 35

Branch:: Dorr Twp Library Hold notices sent for the month = 23Hold reminders sent for the month = 3

Renewal notices sent for the month = 15Items eligible for renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 19Items unsuccessfully renewed by patrons for the month = 1Renewal reminder notices sent for the month = 9Items eligible for renewal reminder notices sent for the month = 2Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Salem Twp Library Hold notices sent for the month = 67Hold reminders sent for the month = 14

Overdue notices sent for the month = 9Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = 71Items eligible for renewal notices sent for the month = 23Items ineligible for renewal notices sent for the month = 123Items renewed successfully by patrons for the month = 3Items unsuccessfully renewed by patrons for the month = 6Renewal reminder notices sent for the month = 54Items eligible for renewal reminder notices sent for the month = 14Items ineligible for renewal reminder notices sent for the month = 83

Hold notices sent for the month = 3156

Hold reminder notices sent for the month = 739

Hold cancel notices sent for the month = 38

Overdue notices sent for the month = 339Overdue items eligible for renewal, notices sent for the month = 81Overdue items ineligible for renewal, notices sent for the month = 709 Percentage of overall overdue items where renewal was attempted:: 12.35%

Overdue items renewed successfully by patrons for the month = 5

Percentage of overall overdue items where renewal was successful:: 6.17%

Overdue items unsuccessfully renewed by patrons for the month = 5

Percentage of overall overdue items where renewal failed:: 6.17%

Renewal notices sent for the month = 1711

Items eligible for renewal notices sent for the month = 317

Items ineligible for renewal notices sent for the month = 3325

Percentage of overall items where renewal was attempted:: 46.06%

Items renewed successfully by patrons for the month = 50

Percentage of overall items where renewal was successful:: 15.77%

Items unsuccessfully renewed by patrons for the month = 96

Percentage of overall items where renewal failed:: 30.28%

Renewal reminder notices sent for the month = 1307

Items eligible for renewal reminder notices sent for the month = 226

Items ineligible for renewal reminder notices sent for the month = 2221

MADL North Muskegon Br sent for the month, this many text notices = 139

MADL Ravenna Br sent for the month, this many text notices = 15

MADL Muskegon Hts Br sent for the month, this many text notices = 2

Montague Br sent for the month, this many text notices = 40

MADL Norton Shores Br sent for the month, this many text notices = 342

Muskegon Area Dist Library HQ sent for the month, this many text notices = 4

MADL LVPD sent for the month, this many text notices = 3

MADL Holton Br sent for the month, this many text notices = 14

MADL Egelston Br sent for the month, this many text notices = 47

MADL Dalton Br sent for the month, this many text notices = 57

MADL Muskegon Twp Br sent for the month, this many text notices = 16

White Lake Comm Library sent for the month, this many text notices = 90

Hackley Public Library sent for the month, this many text notices = 48

Fruitport District Library sent for the month, this many text notices = 50

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked, sent for the month, this many text notices = 609

Spring Lake Dist Library sent for the month, this many text notices = 267

Loutit District Library sent for the month, this many text notices = 577

Patmos Library sent for the month, this many text notices = 61

Gary Byker Memorial Library sent for the month, this many text notices = 153

Georgetown Twp Pub Library sent for the month, this many text notices = 942

Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 124

Allendale Twp Library sent for the month, this many text notices = 224

White Cloud Comm Library sent for the month, this many text notices = 57

Newaygo Area District Library sent for the month, this many text notices = 60

Hesperia Community Library sent for the month, this many text notices = 12Grant Area Dist Library sent for the month, this many text notices = 23Fremont Area Dist Library sent for the month, this many text notices = 98Croton Twp Library sent for the month, this many text notices = 20Tamarack District Library sent for the month, this many text notices = 112TCH Reynolds Twp Library sent for the month, this many text notices = 76Flat River Community Library sent for the month, this many text notices = 331 Home Twp Library sent for the month, this many text notices = 6Crystal Comm Library sent for the month, this many text notices = 10Carson City Public Library sent for the month, this many text notices = 59 Clarksville Area Library sent for the month, this many text notices = 18Saranac Public Library sent for the month, this many text notices = 60Lake Odessa Comm Library sent for the month, this many text notices = 142 Ionia Community Library sent for the month, this many text notices = 199 Alvah N Belding Library sent for the month, this many text notices = 73Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 934Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 288Sparta Carnegie Twp. Library sent for the month, this many text notices = 18 Cedar Springs Public Library sent for the month, this many text notices = 71Thornapple Kellogg Comm Library sent for the month, this many text notices = 31Hastings Public Library sent for the month, this many text notices = 56Freeport District Library sent for the month, this many text notices = 38Henika District Library sent for the month, this many text notices = 33 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 95 Leighton Twp. Library sent for the month, this many text notices = 137Hopkins District Library sent for the month, this many text notices = 8Fennville District Library sent for the month, this many text notices = 98Dorr Twp Library sent for the month, this many text notices = 50Salem Twp Library sent for the month, this many text notices = 215

======TOTALS OF REGISTERED PATRON BY BRANCH========

Allendale Twp Library has 132 registered patrons for text notices
Alvah N Belding Library has 45 registered patrons for text notices
Carson City Public Library has 23 registered patrons for text notices
Cedar Springs Public Library has 118 registered patrons for text notices
Clarksville Area Library has 25 registered patrons for text notices
Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered patrons for text notices
Croton Twp Library has 8 registered patrons for text notices
Crystal Comm Library has 6 registered patrons for text notices

Dorr Twp Library has 55 registered patrons for text notices

Fennville District Library has 59 registered patrons for text notices

Flat River Community Library has 270 registered patrons for text notices

Freeport District Library has 31 registered patrons for text notices

Fremont Area Dist Library has 66 registered patrons for text notices

Fruitport District Library has 62 registered patrons for text notices

Gary Byker Memorial Library has 84 registered patrons for text notices

Georgetown Twp Pub Library has 478 registered patrons for text notices

Grant Area Dist Library has 37 registered patrons for text notices

Hackley Public Library has 66 registered patrons for text notices

Hastings Public Library has 50 registered patrons for text notices

Henika District Library has 31 registered patrons for text notices

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 514 registered patrons for text notices

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 163 registered patrons for text notices

Hesperia Community Library has 7 registered patrons for text notices

Home Twp Library has 15 registered patrons for text notices

Hopkins District Library has 12 registered patrons for text notices

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked. has 299 registered patrons for text notices

Ionia Community Library has 221 registered patrons for text notices

Lake Odessa Comm Library has 193 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 109 registered patrons for text notices

Loutit District Library has 389 registered patrons for text notices

MADL Dalton Br has 38 registered patrons for text notices

MADL Egelston Br has 30 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Muskegon Hts Br has 1 registered patrons for text notices

MADL Muskegon Twp Br has 15 registered patrons for text notices

MADL North Muskegon Br has 115 registered patrons for text notices

MADL Norton Shores Br has 336 registered patrons for text notices

MADL Ravenna Br has 18 registered patrons for text notices

Montague Br has 17 registered patrons for text notices

Muskegon Area Dist Library HQ has 5 registered patrons for text notices

Newaygo Area District Library has 85 registered patrons for text notices

Patmos Library has 35 registered patrons for text notices

Salem Twp Library has 103 registered patrons for text notices

Saranac Public Library has 58 registered patrons for text notices

Saugatuck-Douglas Dist Library has 55 registered patrons for text notices

Sparta Carnegie Twp. Library has 19 registered patrons for text notices

Spring Lake Dist Library has 131 registered patrons for text notices

Tamarack District Library has 98 registered patrons for text notices

TCH Reynolds Twp Library has 67 registered patrons for text notices

Thornapple Kellogg Comm Library has 65 registered patrons for text notices

White Cloud Comm Library has 32 registered patrons for text notices

White Lake Comm Library has 65 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=======

ADDCARD was used 12 times.

CHX was used 5 times.

CXH was used 43 times.

FEE was used 1 times.

HELP was used 5 times.

HL was used 20 times.

IOWEU was used 1 times.

LIST was used 1 times.

MYBOOK was used 109 times.

MYCARD was used 5 times.

OA was used 10 times.

OI was used 9 times.

OK was used 8 times.

OL was used 5 times.

OVERDUE was used 2 times.

RA was used 100 times.

RENEW was used 11 times.

RHL was used 93 times.

RI was used 114 times.

RL was used 40 times.

SWITCHPHONE was used 3 times.

SWITCHPHONES was used 1 times.

THANK was used 10 times.

THANKS was used 9 times.