Lakeland Library Cooperative Shoutbomb Report December 2022

Total registered users = 5146 Total registered barcodes = 5696 Total registered users for text notices is 5146 Registered users the last month = 19 14 additional card(s) were added to the primary patron(s) account the last month Patron initiated cancellations the last month = 5

Leighton Twp. Library signed up 1 patron(s) for text notices the last month Thornapple Kellogg Comm Library signed up 1 patron(s) for text notices the last month Cedar Springs Public Library signed up 1 patron(s) for text notices the last month Sparta Carnegie Twp. Library signed up 1 patron(s) for text notices the last month Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. signed up 2 patron(s) for text notices the last month Ionia Community Library signed up 2 patron(s) for text notices the last month Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month Newaygo Area District Library signed up 1 patron(s) for text notices the last month Allendale Twp Library signed up 2 patron(s) for text notices the last month Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month Loutit District Library signed up 1 patron(s) for text notices the last month Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. signed up 1 patron(s) for text notices the last month MADL Dalton Br signed up 1 patron(s) for text notices the last month MADL Norton Shores Br signed up 2 patron(s) for text notices the last month Montague Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 4 Overdue items eligible for renewal, text notices sent for the month = 2 Overdue items ineligible for renewal, text notices sent for the month = 8 Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 25 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 49 Renewal reminder text notices sent for the month = 20 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 34 Branch:: MADL Ravenna Br Hold text notices sent for the month = 13 Hold text reminders sent for the month = 1 Hold cancel notices sent for the month = 1

Renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 1Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Montague Br Hold text notices sent for the month = 12 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 7 Items eligible for renewal text notices sent for the month = 4 Items ineligible for renewal text notices sent for the month = 6 Renewal reminder text notices sent for the month = 6 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: MADL Norton Shores Br Hold text notices sent for the month = 148 Hold text reminders sent for the month = 28 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 20Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 47Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month = Branch:: Muskegon Area Dist Library HQ Renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 1

Branch:: MADL LVPD Hold text notices sent for the month = 3Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 1Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Holton Br Hold text notices sent for the month = 4 Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 1Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Egelston Br Hold text notices sent for the month = 13 Hold text reminders sent for the month = 4

Renewal text notices sent for the month = 2 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 2 Renewal reminder text notices sent for the month = 1 Items eligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Dalton Br Hold text notices sent for the month = 30 Hold text reminders sent for the month = 4 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 15Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 19 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 12 Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: MADL Muskegon Twp Br Hold text notices sent for the month = 9 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 4 Items ineligible for renewal text notices sent for the month = 8 Renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: White Lake Comm Library Hold text notices sent for the month = 41 Hold text reminders sent for the month = 10 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 6Overdue items ineligible for renewal, text notices sent for the month = 14

Renewal text notices sent for the month = 24 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 46 Items (text) renewed successfully by patrons for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 18 Items ineligible for renewal reminder text notices sent for the month = 36

Branch:: Hackley Public Library Hold text notices sent for the month = 18 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 14Items eligible for renewal text notices sent for the month = 3Items ineligible for renewal text notices sent for the month = 26 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 10 Items eligible for renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: Fruitport District Library Hold text notices sent for the month = 24 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 20 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 45 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 12 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 28

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. Hold text notices sent for the month = 200 Hold text reminders sent for the month = 24 Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = 7 Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month =

Renewal text notices sent for the month = 113 Items eligible for renewal text notices sent for the month = 27 Items ineligible for renewal text notices sent for the month = 174 Items (text) renewed successfully by patrons for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 94 Items eligible for renewal reminder text notices sent for the month = 19 Items ineligible for renewal reminder text notices sent for the month = 141

Branch:: Spring Lake Dist Library Hold text notices sent for the month = 146 Hold text reminders sent for the month = 21 Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 12Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 23

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Loutit District Library Hold text notices sent for the month = 223 Hold text reminders sent for the month = 34 Hold cancel notices sent for the month = 7

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month = Overdue (text) items unsuccessfully renewed by patrons for the month =

Renewal text notices sent for the month = 119 Items eligible for renewal text notices sent for the month = 25 Items ineligible for renewal text notices sent for the month = 276 Items (text) renewed successfully by patrons for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 9 Renewal reminder text notices sent for the month = 114 Items eligible for renewal reminder text notices sent for the month = 8 Items ineligible for renewal reminder text notices sent for the month = 203

Branch:: Patmos Library Hold text notices sent for the month = 21 Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 22Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Gary Byker Memorial Library Hold text notices sent for the month = 70Hold text reminders sent for the month = 7Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5 Overdue items eligible for renewal, text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Georgetown Twp Pub Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 20Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 33Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold text notices sent for the month = 37 Hold text reminders sent for the month = 9Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Allendale Twp Library Hold text notices sent for the month = 121 Hold text reminders sent for the month = 19 Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 13Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 18

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: White Cloud Comm Library Hold text notices sent for the month = 14

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 6 Items ineligible for renewal text notices sent for the month = 12 Renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Newaygo Area District Library

Hold text notices sent for the month = 12Hold text reminders sent for the month = 3

Renewal text notices sent for the month = 13 Items eligible for renewal text notices sent for the month = 5 Items ineligible for renewal text notices sent for the month = 14 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 10 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Hesperia Community Library Hold text notices sent for the month = 2

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 13

Renewal text notices sent for the month = 7 Items ineligible for renewal text notices sent for the month = 27 Renewal reminder text notices sent for the month = 7 Items ineligible for renewal reminder text notices sent for the month = 24

Branch:: Grant Area Dist Library Hold text notices sent for the month = 3

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 3 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 2 Renewal reminder text notices sent for the month = 1 Items eligible for renewal reminder text notices sent for the month = 1

Branch:: Fremont Area Dist Library Hold text notices sent for the month = 25Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 15 Items ineligible for renewal text notices sent for the month = 47 Renewal reminder text notices sent for the month = 11Items ineligible for renewal reminder text notices sent for the month = 35

Branch:: Croton Twp Library Hold text notices sent for the month = 1

Renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 3 Renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Tamarack District Library Hold text notices sent for the month = 42

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 25 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 40 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 17 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 32

Branch:: TCH Reynolds Twp Library Hold text notices sent for the month = 15 Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 10

Renewal text notices sent for the month = 18 Items eligible for renewal text notices sent for the month = 4 Items ineligible for renewal text notices sent for the month = 33 Items (text) renewed successfully by patrons for the month = 2 Renewal reminder text notices sent for the month = 13 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: Flat River Community Library Hold text notices sent for the month = 128 Hold text reminders sent for the month = 16Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = 7 Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = 5 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Home Twp Library Hold text notices sent for the month = 3

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 6 Items ineligible for renewal text notices sent for the month = 10 Renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Crystal Comm Library Hold text notices sent for the month = 5

Renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 2 Renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Carson City Public Library Hold text notices sent for the month = 17

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 7

Items ineligible for renewal text notices sent for the month = 18Renewal reminder text notices sent for the month = 7Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Clarksville Area Library Hold text notices sent for the month = 5 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 7 Items eligible for renewal text notices sent for the month = 5 Items ineligible for renewal text notices sent for the month = 8 Items (text) unsuccessfully renewed by patrons for the month = 3 Renewal reminder text notices sent for the month = 3 Items eligible for renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Saranac Public Library Hold text notices sent for the month = 27 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 8 Items ineligible for renewal text notices sent for the month = 23 Renewal reminder text notices sent for the month = 5 Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Lake Odessa Comm Library Hold text notices sent for the month = 49 Hold text reminders sent for the month = 6 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 55Items eligible for renewal text notices sent for the month = 54Items ineligible for renewal text notices sent for the month = 65 Items (text) renewed successfully by patrons for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 5 Renewal reminder text notices sent for the month = 38 Items eligible for renewal reminder text notices sent for the month = 34 Items ineligible for renewal reminder text notices sent for the month = 39

Branch:: Ionia Community Library Hold text notices sent for the month = 74 Hold text reminders sent for the month = 9

Overdue text notices sent for the month = 8Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 9Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Alvah N Belding Library Hold text notices sent for the month = 24 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 9

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 38Overdue items eligible for renewal, text notices sent for the month = 5 Overdue items ineligible for renewal, text notices sent for the month = 55

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold text notices sent for the month = 90Hold text reminders sent for the month = 25Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 20Overdue items eligible for renewal, text notices sent for the month = 7Overdue items ineligible for renewal, text notices sent for the month = 39

Renewal text notices sent for the month = 47 Items eligible for renewal text notices sent for the month = 6 Items ineligible for renewal text notices sent for the month = 74 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 43 Items eligible for renewal reminder text notices sent for the month = 15 Items ineligible for renewal reminder text notices sent for the month = 57

Branch:: Sparta Carnegie Twp. Library Hold text notices sent for the month = 17

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 4Items ineligible for renewal text notices sent for the month = 4Renewal reminder text notices sent for the month = 4Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Cedar Springs Public Library Hold text notices sent for the month = 30Hold text reminders sent for the month = 5 Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 6Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Thornapple Kellogg Comm Library Hold text notices sent for the month = 7Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 5 Overdue items eligible for renewal, text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 6 Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 9 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 16 Renewal reminder text notices sent for the month = 9 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 15

Branch:: Hastings Public Library Hold text notices sent for the month = 23Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 4Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 11

Renewal text notices sent for the month = 17 Items eligible for renewal text notices sent for the month = 18 Items ineligible for renewal text notices sent for the month = 22 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 13 Items eligible for renewal reminder text notices sent for the month = 9 Items ineligible for renewal reminder text notices sent for the month = 18 Branch:: Freeport District Library Hold text notices sent for the month = 19 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 9 Items eligible for renewal text notices sent for the month = 5 Items ineligible for renewal text notices sent for the month = 17 Renewal reminder text notices sent for the month = 8 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Henika District Library Hold text notices sent for the month = 4 Hold text reminders sent for the month = 1 Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 8 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 8 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 6 Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Saugatuck-Douglas Dist Library Hold text notices sent for the month = 29Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = 11Items eligible for renewal reminder text notices sent for the month = 4Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Leighton Twp. Library Hold text notices sent for the month = 36Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 6Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 10

Renewal text notices sent for the month = 40 Items eligible for renewal text notices sent for the month = 13 Items ineligible for renewal text notices sent for the month = 56 Items (text) renewed successfully by patrons for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 5 Renewal reminder text notices sent for the month = 30 Items eligible for renewal reminder text notices sent for the month = 8 Items ineligible for renewal reminder text notices sent for the month = 36

Branch:: Hopkins District Library Hold text notices sent for the month = 3Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 4 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 2 Renewal reminder text notices sent for the month = 2 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Fennville District Library Hold text notices sent for the month = 13Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 22

Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Dorr Twp Library Hold text notices sent for the month = 17 Hold text reminders sent for the month = 3

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items unsuccessfully renewed by patrons for the month =

Renewal text notices sent for the month = 14 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 17 Renewal reminder text notices sent for the month = 13 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 15

Branch:: Salem Twp Library Hold text notices sent for the month = 75 Hold text reminders sent for the month = 13 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 53 Items eligible for renewal text notices sent for the month = 17 Items ineligible for renewal text notices sent for the month = 83 Items (text) renewed successfully by patrons for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 38 Items eligible for renewal reminder text notices sent for the month = 11 Items ineligible for renewal reminder text notices sent for the month = 53

Hold text notices sent for the month = 2733 Hold reminder text notices sent for the month = 427

Hold cancel text notices sent for the month = 44

Overdue notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Percentage of overall overdue (text) items where renewal was attempted:: 20.69%Overdue items renewed successfully by patrons for the month = Percentage of overall overdue (text) items where renewal was successful:: 15.52%Overdue (text) items unsuccessfully renewed by patrons for the month = Percentage of overall overdue (text) items where renewal failed:: 5.17%

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal notices sent for the month = Percentage of overall items where renewal was attempted:: 27.68%Items renewed successfully by patrons for the month = Percentage of overall items where renewal was successful:: 9.89%Items unsuccessfully renewed by patrons for the month = Percentage of overall items where renewal failed:: 17.80%Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

=====TOTALS BY BRANCH======

MADL North Muskegon Br sent for the month, this many text notices = 128MADL Ravenna Br sent for the month, this many text notices = 16Montague Br sent for the month, this many text notices = 29MADL Norton Shores Br sent for the month, this many text notices = 296Muskegon Area Dist Library HQ sent for the month, this many text notices = 1MADL LVPD sent for the month, this many text notices = 6MADL Holton Br sent for the month, this many text notices = 7MADL Egelston Br sent for the month, this many text notices = 20MADL Dalton Br sent for the month, this many text notices = 63MADL Muskegon Twp Br sent for the month, this many text notices = 18White Lake Comm Library sent for the month, this many text notices = 99Hackley Public Library sent for the month, this many text notices = 44Fruitport District Library sent for the month, this many text notices = 59Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 473Spring Lake Dist Library sent for the month, this many text notices = 266Loutit District Library sent for the month, this many text notices = 538Patmos Library sent for the month, this many text notices = 67Gary Byker Memorial Library sent for the month, this many text notices = 147Georgetown Twp Pub Library sent for the month, this many text notices = 746Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 111

Allendale Twp Library sent for the month, this many text notices = 280White Cloud Comm Library sent for the month, this many text notices = 26Newaygo Area District Library sent for the month, this many text notices = 38Hesperia Community Library sent for the month, this many text notices = 18Grant Area Dist Library sent for the month, this many text notices = 8Fremont Area Dist Library sent for the month, this many text notices = 55Croton Twp Library sent for the month, this many text notices = 6Tamarack District Library sent for the month, this many text notices = 87TCH Reynolds Twp Library sent for the month, this many text notices = 53Flat River Community Library sent for the month, this many text notices = 242Home Twp Library sent for the month, this many text notices = 13Crystal Comm Library sent for the month, this many text notices = 9Carson City Public Library sent for the month, this many text notices = 33Clarksville Area Library sent for the month, this many text notices = 17Saranac Public Library sent for the month, this many text notices = 46Lake Odessa Comm Library sent for the month, this many text notices = 152Ionia Community Library sent for the month, this many text notices = 161Alvah N Belding Library sent for the month, this many text notices = 48Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 825Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 225Sparta Carnegie Twp. Library sent for the month, this many text notices = 27Cedar Springs Public Library sent for the month, this many text notices = 80Thornapple Kellogg Comm Library sent for the month, this many text notices = 31Hastings Public Library sent for the month, this many text notices = 61Freeport District Library sent for the month, this many text notices = 40Henika District Library sent for the month, this many text notices = 22Saugatuck-Douglas Dist Library sent for the month, this many text notices = 61Leighton Twp. Library sent for the month, this many text notices = 116Hopkins District Library sent for the month, this many text notices = 11Fennville District Library sent for the month, this many text notices = 57Dorr Twp Library sent for the month, this many text notices = 53Salem Twp Library sent for the month, this many text notices = 182

Allendale Twp Library has 154 registered patrons for text notices Alvah N Belding Library has 45 registered patrons for text notices Carson City Public Library has 23 registered patrons for text notices Cedar Springs Public Library has 122 registered patrons for text notices Clarksville Area Library has 25 registered patrons for text notices Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered patrons for text notices Croton Twp Library has 8 registered patrons for text notices Crystal Comm Library has 6 registered patrons for text notices Dorr Twp Library has 56 registered patrons for text notices

Fennville District Library has 59 registered patrons for text notices Flat River Community Library has 270 registered patrons for text notices Freeport District Library has 33 registered patrons for text notices Fremont Area Dist Library has 66 registered patrons for text notices Fruitport District Library has 63 registered patrons for text notices Gary Byker Memorial Library has 90 registered patrons for text notices Georgetown Twp Pub Library has 479 registered patrons for text notices Grant Area Dist Library has 37 registered patrons for text notices Hackley Public Library has 66 registered patrons for text notices Hastings Public Library has 50 registered patrons for text notices Henika District Library has 31 registered patrons for text notices Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 521 registered patrons for text notices Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 161 registered patrons for text notices Hesperia Community Library has 7 registered patrons for text notices Home Twp Library has 15 registered patrons for text notices Hopkins District Library has 12 registered patrons for text notices Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 300 registered patrons for text notices Ionia Community Library has 225 registered patrons for text notices Lake Odessa Comm Library has 200 registered patrons for text notices Lakeland Library Cooperative has 2 registered patrons for text notices Leighton Twp. Library has 114 registered patrons for text notices Loutit District Library has 390 registered patrons for text notices MADL Dalton Br has 38 registered patrons for text notices MADL Egelston Br has 30 registered patrons for text notices MADL Holton Br has 11 registered patrons for text notices MADL LVPD has 3 registered patrons for text notices MADL Muskegon Hts Br has 1 registered patrons for text notices MADL Muskegon Twp Br has 15 registered patrons for text notices MADL North Muskegon Br has 114 registered patrons for text notices MADL Norton Shores Br has 344 registered patrons for text notices MADL Ravenna Br has 18 registered patrons for text notices Montague Br has 18 registered patrons for text notices Muskegon Area Dist Library HQ has 5 registered patrons for text notices Newaygo Area District Library has 87 registered patrons for text notices Patmos Library has 38 registered patrons for text notices Salem Twp Library has 106 registered patrons for text notices Saranac Public Library has 58 registered patrons for text notices Saugatuck-Douglas Dist Library has 58 registered patrons for text notices Sparta Carnegie Twp. Library has 20 registered patrons for text notices Spring Lake Dist Library has 131 registered patrons for text notices Tamarack District Library has 99 registered patrons for text notices TCH Reynolds Twp Library has 69 registered patrons for text notices Thornapple Kellogg Comm Library has 66 registered patrons for text notices

White Cloud Comm Library has 30 registered patrons for text notices White Lake Comm Library has 67 registered patrons for text notices

======FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=======

ADDCARD was used 7 times. CXH was used 44 times. HELP was used 9 times. HL was used 37 times. HOLD was used 3 times. MYBOOK was used 101 times. MYCARD was used 2 times. NEWPASS was used 1 times. OA was used 10 times. OI was used 10 times. OK was used 6 times. OL was used 4 times. RA was used 65 times. RENEW was used 14 times. RHL was used 58 times. RI was used 81 times. RL was used 33 times. THANKS was used 9 times.