

**Shoutbomb Report
Lakeland Library Cooperative
February 2022**

Total registered users = 4923
Total registered barcodes = 5486
Total registered users for text notices is 4923
Registered users the last month = 24
Patron initiated cancellations the last month = 8
12 additional card(s) were added to the primary patron(s) account the last month

Cedar Springs Public Library signed up 1 patron(s) for text notices the last month
Sparta Carnegie Twp. Library signed up 1 patron(s) for text notices the last month
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.
signed up 2 patron(s) for text notices the last month
Ionia Community Library signed up 1 patron(s) for text notices the last month
Saranac Public Library signed up 2 patron(s) for text notices the last month
Flat River Community Library signed up 3 patron(s) for text notices the last month
TCH Reynolds Twp Library signed up 1 patron(s) for text notices the last month
Tamarack District Library signed up 1 patron(s) for text notices the last month
White Cloud Comm Library signed up 2 patron(s) for text notices the last month
Georgetown Twp Pub Library signed up 4 patron(s) for text notices the last month
Spring Lake Dist Library signed up 1 patron(s) for text notices the last month
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. signed up 1 patron(s) for text notices the last month
Fruitport District Library signed up 1 patron(s) for text notices the last month
White Lake Comm Library signed up 3 patron(s) for text notices the last month
MADL Norton Shores Br signed up 1 patron(s) for text notices the last month

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Branch:: MADL North Muskegon Br
Hold notices sent for the month = 68
Hold reminders sent for the month = 22
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 31
Items eligible for renewal notices sent for the month = 60
Items ineligible for renewal notices sent for the month = 25
Items renewed successfully by patrons for the month = 23
Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 17
Items eligible for renewal reminder notices sent for the month = 12
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: MADL Ravenna Br
Hold notices sent for the month = 8
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2
Items eligible for renewal notices sent for the month = 6

Branch:: Montague Br
Hold notices sent for the month = 23
Hold reminders sent for the month = 5

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 6
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 7
Items renewed successfully by patrons for the month = 4
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Norton Shores Br
Hold notices sent for the month = 130
Hold reminders sent for the month = 33
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 16
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 81
Items eligible for renewal notices sent for the month = 132
Items ineligible for renewal notices sent for the month = 41
Items renewed successfully by patrons for the month = 31

Items unsuccessfully renewed by patrons for the month = 15
Renewal reminder notices sent for the month = 33
Items eligible for renewal reminder notices sent for the month = 22
Items ineligible for renewal reminder notices sent for the month = 33

Branch:: Muskegon Area Dist Library HQ
Hold notices sent for the month = 2
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 4
Renewal reminder notices sent for the month = 2
Items eligible for renewal reminder notices sent for the month = 2

Branch:: MADL LVPD
Hold notices sent for the month = 2
Hold reminders sent for the month = 1

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 2
Items renewed successfully by patrons for the month = 1

Branch:: MADL Holton Br
Hold notices sent for the month = 11
Hold reminders sent for the month = 1
Hold cancel notices sent for the month = 1

Renewal notices sent for the month = 2
Items eligible for renewal notices sent for the month = 7
Renewal reminder notices sent for the month = 1
Items eligible for renewal reminder notices sent for the month = 1

Branch:: MADL Egelston Br
Hold notices sent for the month = 19
Hold reminders sent for the month = 5

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 9
Items eligible for renewal notices sent for the month = 20
Items ineligible for renewal notices sent for the month = 5
Items renewed successfully by patrons for the month = 15
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 4
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Dalton Br

Hold notices sent for the month = 20
Hold reminders sent for the month = 8

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 17
Items ineligible for renewal notices sent for the month = 11
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 13
Hold reminders sent for the month = 2

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: White Lake Comm Library

Hold notices sent for the month = 38
Hold reminders sent for the month = 6

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 18
Items ineligible for renewal notices sent for the month = 5
Items renewed successfully by patrons for the month = 3
Renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Hackley Public Library
Hold notices sent for the month = 13
Hold reminders sent for the month = 3

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 23
Items eligible for renewal notices sent for the month = 24
Items ineligible for renewal notices sent for the month = 44
Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Fruitport District Library
Hold notices sent for the month = 18
Hold reminders sent for the month = 5

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 5
Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 27
Items eligible for renewal notices sent for the month = 36
Items ineligible for renewal notices sent for the month = 24
Items renewed successfully by patrons for the month = 7
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 15
Items eligible for renewal reminder notices sent for the month = 8
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold notices sent for the month = 152
Hold reminders sent for the month = 31
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 35
Overdue items eligible for renewal, notices sent for the month = 15
Overdue items ineligible for renewal, notices sent for the month = 40
Overdue items renewed successfully by patrons for the month = 2
Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 119
Items eligible for renewal notices sent for the month = 194
Items ineligible for renewal notices sent for the month = 135
Items renewed successfully by patrons for the month = 24
Items unsuccessfully renewed by patrons for the month = 15
Renewal reminder notices sent for the month = 81
Items eligible for renewal reminder notices sent for the month = 76
Items ineligible for renewal reminder notices sent for the month = 111

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 105
Hold reminders sent for the month = 21
Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 11
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 15
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 48
Items eligible for renewal notices sent for the month = 74
Items ineligible for renewal notices sent for the month = 80
Items renewed successfully by patrons for the month = 21
Items unsuccessfully renewed by patrons for the month = 7
Renewal reminder notices sent for the month = 35
Items eligible for renewal reminder notices sent for the month = 28
Items ineligible for renewal reminder notices sent for the month = 58

Branch:: Loutit District Library

Hold notices sent for the month = 269
Hold reminders sent for the month = 41
Hold cancel notices sent for the month = 8

Overdue notices sent for the month = 34

Overdue items eligible for renewal, notices sent for the month = 14
Overdue items ineligible for renewal, notices sent for the month = 91
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 5

Renewal notices sent for the month = 163
Items eligible for renewal notices sent for the month = 255
Items ineligible for renewal notices sent for the month = 279
Items renewed successfully by patrons for the month = 102
Items unsuccessfully renewed by patrons for the month = 16
Renewal reminder notices sent for the month = 114
Items eligible for renewal reminder notices sent for the month = 49
Items ineligible for renewal reminder notices sent for the month = 182

Branch:: Patmos Library

Hold notices sent for the month = 18
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 10
Items eligible for renewal notices sent for the month = 17
Items ineligible for renewal notices sent for the month = 3
Items renewed successfully by patrons for the month = 11
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 6
Items eligible for renewal reminder notices sent for the month = 6
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Gary Byker Memorial Library

Hold notices sent for the month = 68
Hold reminders sent for the month = 16

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 9
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 45
Items eligible for renewal notices sent for the month = 102
Items ineligible for renewal notices sent for the month = 32
Items renewed successfully by patrons for the month = 39
Items unsuccessfully renewed by patrons for the month = 7

Renewal reminder notices sent for the month = 18
Items eligible for renewal reminder notices sent for the month = 25
Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Georgetown Twp Pub Library
Hold notices sent for the month = 332
Hold reminders sent for the month = 97
Hold cancel notices sent for the month = 7

Overdue notices sent for the month = 17
Overdue items eligible for renewal, notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 19
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 199
Items eligible for renewal notices sent for the month = 230
Items ineligible for renewal notices sent for the month = 276
Items renewed successfully by patrons for the month = 93
Items unsuccessfully renewed by patrons for the month = 18
Renewal reminder notices sent for the month = 110
Items eligible for renewal reminder notices sent for the month = 45
Items ineligible for renewal reminder notices sent for the month = 208

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space
Hold notices sent for the month = 28
Hold reminders sent for the month = 6
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 26
Items eligible for renewal notices sent for the month = 27
Items ineligible for renewal notices sent for the month = 30
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 19
Items eligible for renewal reminder notices sent for the month = 8
Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Allendale Twp Library
Hold notices sent for the month = 80
Hold reminders sent for the month = 26

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 9

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 24

Renewal notices sent for the month = 64

Items eligible for renewal notices sent for the month = 74

Items ineligible for renewal notices sent for the month = 93

Items renewed successfully by patrons for the month = 24

Items unsuccessfully renewed by patrons for the month = 6

Renewal reminder notices sent for the month = 38

Items eligible for renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 61

Branch:: White Cloud Comm Library

Hold notices sent for the month = 19

Hold reminders sent for the month = 6

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 22

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 10

Items ineligible for renewal reminder notices sent for the month = 27

Branch:: Newaygo Area District Library

Hold notices sent for the month = 17

Hold reminders sent for the month = 6

Hold cancel notices sent for the month = 1

Renewal notices sent for the month = 17

Items eligible for renewal notices sent for the month = 33

Items ineligible for renewal notices sent for the month = 5

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 10

Items eligible for renewal reminder notices sent for the month = 14

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Hesperia Community Library
Hold notices sent for the month = 4

Renewal notices sent for the month = 2
Items eligible for renewal notices sent for the month = 3

Branch:: Grant Area Dist Library
Hold notices sent for the month = 8
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 9
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 10
Renewal reminder notices sent for the month = 6
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Fremont Area Dist Library
Hold notices sent for the month = 20
Hold reminders sent for the month = 2
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 19
Items ineligible for renewal notices sent for the month = 13
Items renewed successfully by patrons for the month = 4
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 8
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Croton Twp Library
Hold notices sent for the month = 8
Hold reminders sent for the month = 4

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Tamarack District Library
Hold notices sent for the month = 50
Hold reminders sent for the month = 6
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 22
Items eligible for renewal notices sent for the month = 69
Items ineligible for renewal notices sent for the month = 11
Items renewed successfully by patrons for the month = 13
Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 9
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: TCH Reynolds Twp Library
Hold notices sent for the month = 16
Hold reminders sent for the month = 1

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 25
Items eligible for renewal notices sent for the month = 44
Items ineligible for renewal notices sent for the month = 34
Items renewed successfully by patrons for the month = 26
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Flat River Community Library
Hold notices sent for the month = 95
Hold reminders sent for the month = 32
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 21
Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 36
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 87
Items eligible for renewal notices sent for the month = 118
Items ineligible for renewal notices sent for the month = 125
Items renewed successfully by patrons for the month = 45
Items unsuccessfully renewed by patrons for the month = 11
Renewal reminder notices sent for the month = 68
Items eligible for renewal reminder notices sent for the month = 24
Items ineligible for renewal reminder notices sent for the month = 118

Branch:: Home Twp Library

Hold notices sent for the month = 5

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 5

Branch:: Carson City Public Library

Hold notices sent for the month = 12

Hold reminders sent for the month = 3

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 1
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 22
Items ineligible for renewal notices sent for the month = 26
Items renewed successfully by patrons for the month = 5
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 12
Items eligible for renewal reminder notices sent for the month = 9
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Clarksville Area Library

Hold notices sent for the month = 10

Hold reminders sent for the month = 1

Renewal notices sent for the month = 8
Items eligible for renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 2
Items renewed successfully by patrons for the month = 5
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Saranac Public Library
Hold notices sent for the month = 25
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 17
Items eligible for renewal notices sent for the month = 17
Items ineligible for renewal notices sent for the month = 12
Items renewed successfully by patrons for the month = 6
Renewal reminder notices sent for the month = 6
Items eligible for renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Lake Odessa Comm Library
Hold notices sent for the month = 31
Hold reminders sent for the month = 6

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 49
Items eligible for renewal notices sent for the month = 64
Items ineligible for renewal notices sent for the month = 23
Items renewed successfully by patrons for the month = 19
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 28
Items eligible for renewal reminder notices sent for the month = 15
Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Ionia Community Library
Hold notices sent for the month = 89
Hold reminders sent for the month = 23

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 50
Items eligible for renewal notices sent for the month = 66
Items ineligible for renewal notices sent for the month = 17
Items renewed successfully by patrons for the month = 9
Items unsuccessfully renewed by patrons for the month = 8
Renewal reminder notices sent for the month = 23
Items eligible for renewal reminder notices sent for the month = 12
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Alvah N Belding Library
Hold notices sent for the month = 17
Hold reminders sent for the month = 4

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 14
Items eligible for renewal notices sent for the month = 12
Items ineligible for renewal notices sent for the month = 11
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold notices sent for the month = 391
Hold reminders sent for the month = 101
Hold cancel notices sent for the month = 7

Overdue notices sent for the month = 29
Overdue items eligible for renewal, notices sent for the month = 19
Overdue items ineligible for renewal, notices sent for the month = 21
Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 231
Items eligible for renewal notices sent for the month = 307
Items ineligible for renewal notices sent for the month = 136
Items renewed successfully by patrons for the month = 65
Items unsuccessfully renewed by patrons for the month = 54

Renewal reminder notices sent for the month = 148
Items eligible for renewal reminder notices sent for the month = 80
Items ineligible for renewal reminder notices sent for the month = 139

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 98
Hold reminders sent for the month = 28

Overdue notices sent for the month = 14
Overdue items eligible for renewal, notices sent for the month = 9
Overdue items ineligible for renewal, notices sent for the month = 22

Renewal notices sent for the month = 74
Items eligible for renewal notices sent for the month = 72
Items ineligible for renewal notices sent for the month = 69
Items renewed successfully by patrons for the month = 13
Items unsuccessfully renewed by patrons for the month = 11
Renewal reminder notices sent for the month = 45
Items eligible for renewal reminder notices sent for the month = 25
Items ineligible for renewal reminder notices sent for the month = 43

Branch:: Sparta Carnegie Twp. Library
Hold notices sent for the month = 9
Hold reminders sent for the month = 1

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Cedar Springs Public Library
Hold notices sent for the month = 38
Hold reminders sent for the month = 8

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 24
Items eligible for renewal notices sent for the month = 20
Items ineligible for renewal notices sent for the month = 20
Items renewed successfully by patrons for the month = 7

Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Thornapple Kellogg Comm Library
Hold notices sent for the month = 28

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 12
Items renewed successfully by patrons for the month = 2
Renewal reminder notices sent for the month = 4
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Hastings Public Library
Hold notices sent for the month = 15
Hold reminders sent for the month = 4

Renewal notices sent for the month = 11
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 4
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 6
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Freeport District Library
Hold notices sent for the month = 10

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 8
Items eligible for renewal notices sent for the month = 10
Items ineligible for renewal notices sent for the month = 9
Renewal reminder notices sent for the month = 6
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Henika District Library

Hold notices sent for the month = 3

Hold reminders sent for the month = 1

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 15

Items eligible for renewal notices sent for the month = 37

Items ineligible for renewal notices sent for the month = 14

Items renewed successfully by patrons for the month = 16

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 9

Items eligible for renewal reminder notices sent for the month = 16

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Saugatuck-Douglas Dist Library

Hold notices sent for the month = 42

Hold reminders sent for the month = 8

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 25

Items eligible for renewal notices sent for the month = 44

Items ineligible for renewal notices sent for the month = 35

Items renewed successfully by patrons for the month = 4

Renewal reminder notices sent for the month = 11

Items eligible for renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Leighton Twp. Library

Hold notices sent for the month = 36

Hold reminders sent for the month = 6

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 51

Items eligible for renewal notices sent for the month = 74

Items ineligible for renewal notices sent for the month = 42

Items renewed successfully by patrons for the month = 29
Items unsuccessfully renewed by patrons for the month = 7
Renewal reminder notices sent for the month = 37
Items eligible for renewal reminder notices sent for the month = 21
Items ineligible for renewal reminder notices sent for the month = 35

Branch:: Hopkins District Library
Hold notices sent for the month = 2

Renewal notices sent for the month = 14
Items eligible for renewal notices sent for the month = 9
Items ineligible for renewal notices sent for the month = 29
Renewal reminder notices sent for the month = 12
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Fennville District Library
Hold notices sent for the month = 39
Hold reminders sent for the month = 5
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 5
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 27
Items eligible for renewal notices sent for the month = 19
Items ineligible for renewal notices sent for the month = 37
Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 6
Renewal reminder notices sent for the month = 18
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Dorr Twp Library
Hold notices sent for the month = 17
Hold reminders sent for the month = 5

Overdue notices sent for the month = 4
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 3
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 22
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 32
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 19
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 28

Branch:: Salem Twp Library
Hold notices sent for the month = 36
Hold reminders sent for the month = 7

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 9
Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 43
Items eligible for renewal notices sent for the month = 68
Items ineligible for renewal notices sent for the month = 34
Items renewed successfully by patrons for the month = 17
Items unsuccessfully renewed by patrons for the month = 10
Renewal reminder notices sent for the month = 28
Items eligible for renewal reminder notices sent for the month = 13
Items ineligible for renewal reminder notices sent for the month = 35

=====TOTALS=====

Hold notices sent for the month = 2607
Hold reminder notices sent for the month = 607

Hold cancel notices sent for the month = 46

Overdue notices sent for the month = 253
Overdue items eligible for renewal, notices sent for the month = 103
Overdue items ineligible for renewal, notices sent for the month = 394
Percentage of overall overdue items where renewal was attempted:: 34.95%
Overdue items renewed successfully by patrons for the month = 8
Percentage of overall overdue items where renewal was successful:: 7.77%
Overdue items unsuccessfully renewed by patrons for the month = 28
Percentage of overall overdue items where renewal failed:: 27.18%

Renewal notices sent for the month = 1806

Items eligible for renewal notices sent for the month = 2483
 Items ineligible for renewal notices sent for the month = 1884
 Percentage of overall items where renewal was attempted:: 37.29%
 Items renewed successfully by patrons for the month = 692
 Percentage of overall items where renewal was successful:: 27.87%
 Items unsuccessfully renewed by patrons for the month = 234
 Percentage of overall items where renewal failed:: 9.42%
 Renewal reminder notices sent for the month = 1085
 Items eligible for renewal reminder notices sent for the month = 599
 Items ineligible for renewal reminder notices sent for the month = 1402

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 140
 MADL Ravenna Br sent for the month, this many text notices = 12
 Montague Br sent for the month, this many text notices = 37
 MADL Norton Shores Br sent for the month, this many text notices = 285
 Muskegon Area Dist Library HQ sent for the month, this many text notices = 9
 MADL LVPD sent for the month, this many text notices = 7
 MADL Holton Br sent for the month, this many text notices = 15
 MADL Egelston Br sent for the month, this many text notices = 38
 MADL Dalton Br sent for the month, this many text notices = 59
 MADL Muskegon Twp Br sent for the month, this many text notices = 20
 White Lake Comm Library sent for the month, this many text notices = 61
 Hackley Public Library sent for the month, this many text notices = 54
 Fruitport District Library sent for the month, this many text notices = 68
 Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 418
 Spring Lake Dist Library sent for the month, this many text notices = 220
 Loutit District Library sent for the month, this many text notices = 621
 Patmos Library sent for the month, this many text notices = 38
 Gary Byker Memorial Library sent for the month, this many text notices = 153
 Georgetown Twp Pub Library sent for the month, this many text notices = 755
 Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 81
 Allendale Twp Library sent for the month, this many text notices = 217
 White Cloud Comm Library sent for the month, this many text notices = 50
 Newaygo Area District Library sent for the month, this many text notices = 50
 Hesperia Community Library sent for the month, this many text notices = 6
 Grant Area Dist Library sent for the month, this many text notices = 26
 Fremont Area Dist Library sent for the month, this many text notices = 48
 Croton Twp Library sent for the month, this many text notices = 14
 Tamarack District Library sent for the month, this many text notices = 93
 TCH Reynolds Twp Library sent for the month, this many text notices = 50
 Flat River Community Library sent for the month, this many text notices = 303
 Home Twp Library sent for the month, this many text notices = 6

Carson City Public Library sent for the month, this many text notices = 49
 Clarksville Area Library sent for the month, this many text notices = 22
 Saranac Public Library sent for the month, this many text notices = 52
 Lake Odessa Comm Library sent for the month, this many text notices = 117
 Ionia Community Library sent for the month, this many text notices = 187
 Alvah N Belding Library sent for the month, this many text notices = 47
 Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 900
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 259
 Sparta Carnegie Twp. Library sent for the month, this many text notices = 15
 Cedar Springs Public Library sent for the month, this many text notices = 86
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 46
 Hastings Public Library sent for the month, this many text notices = 39
 Freeport District Library sent for the month, this many text notices = 25
 Henika District Library sent for the month, this many text notices = 30
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 90
 Leighton Twp. Library sent for the month, this many text notices = 132
 Hopkins District Library sent for the month, this many text notices = 28
 Fennville District Library sent for the month, this many text notices = 94
 Dorr Twp Library sent for the month, this many text notices = 67
 Salem Twp Library sent for the month, this many text notices = 119

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 122 registered patrons for text notices
 Alvah N Belding Library has 44 registered patrons for text notices
 Carson City Public Library has 22 registered patrons for text notices
 Cedar Springs Public Library has 114 registered patrons for text notices
 Clarksville Area Library has 24 registered patrons for text notices
 Coopersville Area Dist Library Inside or Center Street parking lot any open space has 88 registered patrons for text notices
 Croton Twp Library has 8 registered patrons for text notices
 Crystal Comm Library has 6 registered patrons for text notices
 Dorr Twp Library has 54 registered patrons for text notices
 Fennville District Library has 59 registered patrons for text notices
 Flat River Community Library has 268 registered patrons for text notices
 Freeport District Library has 31 registered patrons for text notices
 Fremont Area Dist Library has 64 registered patrons for text notices
 Fruitport District Library has 58 registered patrons for text notices
 Gary Byker Memorial Library has 79 registered patrons for text notices
 Georgetown Twp Pub Library has 461 registered patrons for text notices
 Grant Area Dist Library has 34 registered patrons for text notices
 Hackley Public Library has 65 registered patrons for text notices
 Hastings Public Library has 50 registered patrons for text notices
 Henika District Library has 31 registered patrons for text notices
 Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has

510 registered patrons for text notices
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 161 registered patrons for text notices
 Hesperia Community Library has 6 registered patrons for text notices
 Home Twp Library has 15 registered patrons for text notices
 Hopkins District Library has 12 registered patrons for text notices
 Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 294 registered patrons for text notices
 Ionia Community Library has 202 registered patrons for text notices
 Lake Odessa Comm Library has 185 registered patrons for text notices
 Lakeland Library Cooperative has 2 registered patrons for text notices
 Leighton Twp. Library has 108 registered patrons for text notices
 Loutit District Library has 386 registered patrons for text notices
 MADL Dalton Br has 36 registered patrons for text notices
 MADL Egelston Br has 28 registered patrons for text notices
 MADL Holton Br has 11 registered patrons for text notices
 MADL LVPD has 3 registered patrons for text notices
 MADL Muskegon Hts Br has 1 registered patrons for text notices
 MADL Muskegon Twp Br has 15 registered patrons for text notices
 MADL North Muskegon Br has 115 registered patrons for text notices
 MADL Norton Shores Br has 326 registered patrons for text notices
 MADL Ravenna Br has 18 registered patrons for text notices
 Montague Br has 16 registered patrons for text notices
 Muskegon Area Dist Library HQ has 5 registered patrons for text notices
 Newaygo Area District Library has 79 registered patrons for text notices
 Patmos Library has 28 registered patrons for text notices
 Salem Twp Library has 98 registered patrons for text notices
 Saranac Public Library has 56 registered patrons for text notices
 Saugatuck-Douglas Dist Library has 54 registered patrons for text notices
 Sparta Carnegie Twp. Library has 18 registered patrons for text notices
 Spring Lake Dist Library has 130 registered patrons for text notices
 Tamarack District Library has 94 registered patrons for text notices
 TCH Reynolds Twp Library has 66 registered patrons for text notices
 Thornapple Kellogg Comm Library has 65 registered patrons for text notices
 White Cloud Comm Library has 34 registered patrons for text notices
 White Lake Comm Library has 63 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 14 times.
 ANNOUNCEMENTS was used 1 times.
 BROADCAST was used 1 times.
 CHX was used 2 times.
 CLOSURE was used 2 times.
 CXH was used 46 times.
 FEE was used 1 times.

HELP was used 22 times.
HL was used 28 times.
HOLD was used 13 times.
MYBOOK was used 162 times.
MYCARD was used 2 times.
OA was used 24 times.
OI was used 7 times.
OK was used 17 times.
OL was used 10 times.
OVERDUE was used 1 times.
RA was used 366 times.
RENEW was used 15 times.
RHL was used 78 times.
RI was used 62 times.
RL was used 130 times.
STOP was used 1 times.
THANK was used 14 times.
THANKS was used 9 times.
THX was used 2 times.