Lakeland Library Cooperative Shoutbomb Report January 2022

Total registered users = 4904 Total registered barcodes = 5465 Total registered users for text notices is 4904 Registered users the last month = 29

Patron initiated cancellations the last month = 5 19 additional card(s) were added to the primary patron(s) account the last month

Salem Twp Library signed up 1 patron(s) for text notices the last month
Leighton Twp. Library signed up 1 patron(s) for text notices the last month
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.
signed up 5 patron(s) for text notices the last month
Ionia Community Library signed up 2 patron(s) for text notices the last month
Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month
Flat River Community Library signed up 3 patron(s) for text notices the last month
Tamarack District Library signed up 2 patron(s) for text notices the last month
Allendale Twp Library signed up 1 patron(s) for text notices the last month
Georgetown Twp Pub Library signed up 3 patron(s) for text notices the last month
Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month
Loutit District Library signed up 4 patron(s) for text notices the last month
MADL Dalton Br signed up 1 patron(s) for text notices the last month
MADL Norton Shores Br signed up 2 patron(s) for text notices the last month
MADL North Muskegon Br signed up 3 patron(s) for text notices the last month

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Branch:: MADL North Muskegon Br Hold notices sent for the month = 64 Hold reminders sent for the month = 9 Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 17 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 18 Items renewed successfully by patrons for the month = 2 Renewal reminder notices sent for the month = 12 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 14 Branch:: MADL Ravenna Br Hold notices sent for the month = 6 Hold reminders sent for the month = 4

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 3Renewal reminder notices sent for the month = 2Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Muskegon Hts Br Renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 2 Renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Montague Br Hold notices sent for the month = 15 Hold reminders sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: MADL Norton Shores Br Hold notices sent for the month = 163 Hold reminders sent for the month = 38 Hold cancel notices sent for the month = 8

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 62 Items eligible for renewal notices sent for the month = 45 Items ineligible for renewal notices sent for the month = 64 Items renewed successfully by patrons for the month = 7
Items unsuccessfully renewed by patrons for the month = 14
Renewal reminder notices sent for the month = 46
Items eligible for renewal reminder notices sent for the month = 24
Items ineligible for renewal reminder notices sent for the month = 59

Branch:: Muskegon Area Dist Library HQ
Renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL LVPD Hold notices sent for the month = 3

Renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 1

Branch:: MADL Holton Br Hold notices sent for the month = 11 Hold reminders sent for the month = 1

Renewal notices sent for the month = 2Items eligible for renewal notices sent for the month = 3Renewal reminder notices sent for the month = 1Items eligible for renewal reminder notices sent for the month = 2

Branch:: MADL Egelston Br Hold notices sent for the month = 30 Hold reminders sent for the month = 5

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 28 Renewal reminder notices sent for the month = 4 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 14 Branch:: MADL Dalton Br

Hold notices sent for the month = 31Hold reminders sent for the month = 6

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 16

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 24

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 11

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 17

Hold reminders sent for the month = 3

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 3

Branch:: White Lake Comm Library

Hold notices sent for the month = 46

Hold reminders sent for the month = 12

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 20

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 5

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Hackley Public Library

Hold notices sent for the month = 16Hold reminders sent for the month = 4

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month =

Branch:: Fruitport District Library Hold notices sent for the month = 27 Hold reminders sent for the month = 3

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold notices sent for the month = 197

Hold reminders sent for the month = 53

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 30Overdue items eligible for renewal, notices sent for the month = 10Overdue items ineligible for renewal, notices sent for the month = 47Overdue items renewed successfully by patrons for the month = 3Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 111

Items eligible for renewal notices sent for the month = 72
Items ineligible for renewal notices sent for the month = 187
Items renewed successfully by patrons for the month = 14
Items unsuccessfully renewed by patrons for the month = 12
Renewal reminder notices sent for the month = 79
Items eligible for renewal reminder notices sent for the month = 32
Items ineligible for renewal reminder notices sent for the month = 150

Branch:: Spring Lake Dist Library Hold notices sent for the month = 113 Hold reminders sent for the month = 22 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 61

Items eligible for renewal notices sent for the month = 30

Items ineligible for renewal notices sent for the month = 89

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 14

Renewal reminder notices sent for the month = 42

Items eligible for renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 76

Branch:: Loutit District Library
Hold notices sent for the month = 294
Hold reminders sent for the month = 51
Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 30Overdue items eligible for renewal, notices sent for the month = 14Overdue items ineligible for renewal, notices sent for the month = 86Overdue items renewed successfully by patrons for the month = 3Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 168

Items eligible for renewal notices sent for the month = 87

Items ineligible for renewal notices sent for the month = 346

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 31

Renewal reminder notices sent for the month = 139

Items eligible for renewal reminder notices sent for the month = 44Items ineligible for renewal reminder notices sent for the month = 256

Branch:: Patmos Library
Hold notices sent for the month = 21
Hold reminders sent for the month = 5
Hold cancel notices sent for the month = 1

Renewal notices sent for the month = 8Items eligible for renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 15Items unsuccessfully renewed by patrons for the month = 1Renewal reminder notices sent for the month = 5Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Gary Byker Memorial Library Hold notices sent for the month = 53 Hold reminders sent for the month = 12

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Georgetown Twp Pub Library Hold notices sent for the month = 392 Hold reminders sent for the month = 93 Hold cancel notices sent for the month = 6

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 163

Items eligible for renewal notices sent for the month = 73
Items ineligible for renewal notices sent for the month = 333
Items renewed successfully by patrons for the month = 9
Items unsuccessfully renewed by patrons for the month = 17
Renewal reminder notices sent for the month = 111
Items eligible for renewal reminder notices sent for the month = 31
Items ineligible for renewal reminder notices sent for the month = 222

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold notices sent for the month = 36 Hold reminders sent for the month = 9

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Allendale Twp Library
Hold notices sent for the month = 96
Hold reminders sent for the month = 31
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 8 Overdue items eligible for renewal, notices sent for the month = 6 Overdue items ineligible for renewal, notices sent for the month = 3 Overdue items renewed successfully by patrons for the month = 3 Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month = Branch:: White Cloud Comm Library Hold notices sent for the month = 14 Hold reminders sent for the month = 2

Overdue notices sent for the month = 1Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 10Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 19Renewal reminder notices sent for the month = 8Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Newaygo Area District Library Hold notices sent for the month = 9 Hold reminders sent for the month = 1 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hesperia Community Library Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Grant Area Dist Library Hold notices sent for the month = 9 Hold reminders sent for the month = 3 Overdue notices sent for the month = 3Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 9 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 7 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Fremont Area Dist Library Hold notices sent for the month = 27 Hold reminders sent for the month = 4 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 16Items eligible for renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 19Renewal reminder notices sent for the month = 13Items eligible for renewal reminder notices sent for the month = 3Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Croton Twp Library
Hold notices sent for the month = 3

Renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 4Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Tamarack District Library
Hold notices sent for the month = 35
Hold reminders sent for the month = 7
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 1

Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: TCH Reynolds Twp Library Hold notices sent for the month = 18 Hold reminders sent for the month = 3

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month =

Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 7 Items ineligible for renewal notices sent for the month = 27 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 5 Renewal reminder notices sent for the month = 11 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 26

Branch:: Flat River Community Library Hold notices sent for the month = 127 Hold reminders sent for the month = 32 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 86 Items eligible for renewal notices sent for the month = 41 Items ineligible for renewal notices sent for the month = 170 Items renewed successfully by patrons for the month = 5 Items unsuccessfully renewed by patrons for the month = 18 Renewal reminder notices sent for the month = 56 Items eligible for renewal reminder notices sent for the month = 15 Items ineligible for renewal reminder notices sent for the month = 113

Branch:: Home Twp Library Hold notices sent for the month = 3

Renewal notices sent for the month = 2 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 1 Items renewed successfully by patrons for the month = 1

Branch:: Carson City Public Library Hold notices sent for the month = 14 Hold reminders sent for the month = 3

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 17 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 42 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 12 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Clarksville Area Library Hold notices sent for the month = 5 Hold reminders sent for the month = 2

Overdue notices sent for the month = 3Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 1Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 4Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 3Renewal reminder notices sent for the month = 4Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 3 Branch:: Saranac Public Library Hold notices sent for the month = 29 Hold reminders sent for the month = 4

Overdue notices sent for the month = 6Overdue items eligible for renewal, notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 16

Items eligible for renewal notices sent for the month = 15

Items ineligible for renewal notices sent for the month = 10

Renewal reminder notices sent for the month = 12

Items eligible for renewal reminder notices sent for the month = 11

Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Lake Odessa Comm Library Hold notices sent for the month = 36 Hold reminders sent for the month = 3

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Ionia Community Library Hold notices sent for the month = 109 Hold reminders sent for the month = 21

Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 4 Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 39Items eligible for renewal notices sent for the month = 10 Items ineligible for renewal notices sent for the month = 44
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 27
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 36

Branch:: Alvah N Belding Library Hold notices sent for the month = 36 Hold reminders sent for the month = 3

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold notices sent for the month = 473 Hold reminders sent for the month = 95 Hold cancel notices sent for the month = 10

Overdue notices sent for the month = 43 Overdue items eligible for renewal, notices sent for the month = 15 Overdue items ineligible for renewal, notices sent for the month = 87 Overdue items unsuccessfully renewed by patrons for the month = 5

Renewal notices sent for the month = 223

Items eligible for renewal notices sent for the month = 164

Items ineligible for renewal notices sent for the month = 216

Items renewed successfully by patrons for the month = 12

Items unsuccessfully renewed by patrons for the month = 54

Renewal reminder notices sent for the month = 144

Items eligible for renewal reminder notices sent for the month = 77

Items ineligible for renewal reminder notices sent for the month = 160

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 139 Hold reminders sent for the month = 43 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 13 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 14 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Sparta Carnegie Twp. Library Hold notices sent for the month = 13 Hold reminders sent for the month = 2

Renewal notices sent for the month = 5 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 3 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Cedar Springs Public Library Hold notices sent for the month = 39 Hold reminders sent for the month = 16

Overdue notices sent for the month = 3Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 9Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 26 Items eligible for renewal notices sent for the month = 9 Items ineligible for renewal notices sent for the month = 27 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 4 Renewal reminder notices sent for the month = 16 Items eligible for renewal reminder notices sent for the month = 5Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Thornapple Kellogg Comm Library Hold notices sent for the month = 8

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 18 Renewal reminder notices sent for the month = 6 Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Hastings Public Library Hold notices sent for the month = 30 Hold reminders sent for the month = 11

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Freeport District Library Hold notices sent for the month = 7

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 9

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 5

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 3Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Henika District Library Hold notices sent for the month = 4 Hold reminders sent for the month = 2

Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 45 Hold reminders sent for the month = 9

Overdue notices sent for the month = 8Overdue items ineligible for renewal, notices sent for the month = 17

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Leighton Twp. Library
Hold notices sent for the month = 26
Hold reminders sent for the month = 2
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 2 Overdue items eligible for renewal, notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = 11 Items ineligible for renewal reminder notices sent for the month = 50

Branch:: Hopkins District Library Hold notices sent for the month = 2 Hold reminders sent for the month = 1

Renewal notices sent for the month = 4 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 8 Renewal reminder notices sent for the month = 3 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Fennville District Library Hold notices sent for the month = 27 Hold reminders sent for the month = 8

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 23 Items eligible for renewal notices sent for the month = 12 Items ineligible for renewal notices sent for the month = 41 Items unsuccessfully renewed by patrons for the month = 6 Renewal reminder notices sent for the month = 18 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 35

Branch:: Dorr Twp Library
Hold notices sent for the month = 16
Hold reminders sent for the month = 2
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 5 Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 8 Items ineligible for renewal notices sent for the month = 26 Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 12
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Salem Twp Library
Hold notices sent for the month = 81
Hold reminders sent for the month = 18

Overdue notices sent for the month = 8Overdue items ineligible for renewal, notices sent for the month = 38

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

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Hold notices sent for the month = 3015 Hold reminder notices sent for the month = 659

Hold cancel notices sent for the month = 50

Overdue notices sent for the month = 302

Overdue items eligible for renewal, notices sent for the month = 99

Overdue items ineligible for renewal, notices sent for the month = 589

Percentage of overall overdue items where renewal was attempted:: 36.36%

Overdue items renewed successfully by patrons for the month = 13

Percentage of overall overdue items where renewal was successful:: 13.13%

Overdue items unsuccessfully renewed by patrons for the month = 23

Percentage of overall overdue items where renewal failed:: 23.23%

Renewal notices sent for the month = 1616

Items eligible for renewal notices sent for the month = 849

Items ineligible for renewal notices sent for the month = 2407

Percentage of overall items where renewal was attempted:: 37.81%

Items renewed successfully by patrons for the month = 76

Percentage of overall items where renewal was successful:: 8.95%

Items unsuccessfully renewed by patrons for the month = 245

Percentage of overall items where renewal failed:: 28.86% Renewal reminder notices sent for the month = 1123 Items eligible for renewal reminder notices sent for the month = 389 Items ineligible for renewal reminder notices sent for the month = 1736

=====TOTALS BY BRANCH====== MADL North Muskegon Br sent for the month, this many text notices = 106 MADL Ravenna Br sent for the month, this many text notices = 17 MADL Muskegon Hts Br sent for the month, this many text notices = 2Montague Br sent for the month, this many text notices = 30MADL Norton Shores Br sent for the month, this many text notices = 317 Muskegon Area Dist Library HQ sent for the month, this many text notices = 4 MADL LVPD sent for the month, this many text notices = 4 MADL Holton Br sent for the month, this many text notices = 15MADL Egelston Br sent for the month, this many text notices = 49 MADL Dalton Br sent for the month, this many text notices = 66MADL Muskegon Twp Br sent for the month, this many text notices = 23 White Lake Comm Library sent for the month, this many text notices = 79Hackley Public Library sent for the month, this many text notices = 47Fruitport District Library sent for the month, this many text notices = 58Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-772-0874 once parked. sent for the month, this many text notices = 470Spring Lake Dist Library sent for the month, this many text notices = 258Loutit District Library sent for the month, this many text notices = 682Patmos Library sent for the month, this many text notices = 39 Gary Byker Memorial Library sent for the month, this many text notices = 130 Georgetown Twp Pub Library sent for the month, this many text notices = 771 Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 106 Allendale Twp Library sent for the month, this many text notices = 215White Cloud Comm Library sent for the month, this many text notices = 35Newaygo Area District Library sent for the month, this many text notices = 44Hesperia Community Library sent for the month, this many text notices = 4 Grant Area Dist Library sent for the month, this many text notices = 31Fremont Area Dist Library sent for the month, this many text notices = 63Croton Twp Library sent for the month, this many text notices = 6Tamarack District Library sent for the month, this many text notices = 86 TCH Reynolds Twp Library sent for the month, this many text notices = 53Flat River Community Library sent for the month, this many text notices = 325 Home Twp Library sent for the month, this many text notices = 5Carson City Public Library sent for the month, this many text notices = 49 Clarksville Area Library sent for the month, this many text notices = 18Saranac Public Library sent for the month, this many text notices = 67 Lake Odessa Comm Library sent for the month, this many text notices = 136 Ionia Community Library sent for the month, this many text notices = 203

Alvah N Belding Library sent for the month, this many text notices = 64

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 978

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 283

Sparta Carnegie Twp. Library sent for the month, this many text notices = 22

Cedar Springs Public Library sent for the month, this many text notices = 100

Thornapple Kellogg Comm Library sent for the month, this many text notices = 26

Hastings Public Library sent for the month, this many text notices = 68

Freeport District Library sent for the month, this many text notices = 28

Henika District Library sent for the month, this many text notices = 9

Saugatuck-Douglas Dist Library sent for the month, this many text notices = 102

Leighton Twp. Library sent for the month, this many text notices = 101

Hopkins District Library sent for the month, this many text notices = 10

Fennville District Library sent for the month, this many text notices = 81

Dorr Twp Library sent for the month, this many text notices = 50

Salem Twp Library sent for the month, this many text notices = 180

=======TOTALS OF REGISTERED PATRON BY BRANCH=========

Allendale Twp Library has 122 registered patrons for text notices

Alvah N Belding Library has 44 registered patrons for text notices

Carson City Public Library has 22 registered patrons for text notices

Cedar Springs Public Library has 113 registered patrons for text notices

Clarksville Area Library has 24 registered patrons for text notices

Coopersville Area Dist Library Inside or Center Street parking lot any open space has 88 registered patrons for text notices

Croton Twp Library has 8 registered patrons for text notices

Crystal Comm Library has 6 registered patrons for text notices

Dorr Twp Library has 54 registered patrons for text notices

Fennville District Library has 60 registered patrons for text notices

Flat River Community Library has 265 registered patrons for text notices

Freeport District Library has 31 registered patrons for text notices

Fremont Area Dist Library has 64 registered patrons for text notices

Fruitport District Library has 57 registered patrons for text notices

Gary Byker Memorial Library has 79 registered patrons for text notices

Georgetown Twp Pub Library has 457 registered patrons for text notices

Grant Area Dist Library has 34 registered patrons for text notices

Hackley Public Library has 65 registered patrons for text notices

Hastings Public Library has 50 registered patrons for text notices

Henika District Library has 31 registered patrons for text notices

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 509 registered patrons for text notices

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 162 registered patrons for text notices

Hesperia Community Library has 6 registered patrons for text notices

Home Twp Library has 15 registered patrons for text notices

Hopkins District Library has 12 registered patrons for text notices

Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-

772-0874 once parked. has 293 registered patrons for text notices

Ionia Community Library has 201 registered patrons for text notices

Lake Odessa Comm Library has 186 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 108 registered patrons for text notices

Loutit District Library has 387 registered patrons for text notices

MADL Dalton Br has 36 registered patrons for text notices

MADL Egelston Br has 28 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Muskegon Hts Br has 1 registered patrons for text notices

MADL Muskegon Twp Br has 15 registered patrons for text notices

MADL North Muskegon Br has 115 registered patrons for text notices

MADL Norton Shores Br has 326 registered patrons for text notices

MADL Ravenna Br has 18 registered patrons for text notices

Montague Br has 16 registered patrons for text notices

Muskegon Area Dist Library HQ has 5 registered patrons for text notices

Newaygo Area District Library has 79 registered patrons for text notices

Patmos Library has 28 registered patrons for text notices

Salem Twp Library has 98 registered patrons for text notices

Saranac Public Library has 54 registered patrons for text notices

Saugatuck-Douglas Dist Library has 54 registered patrons for text notices

Sparta Carnegie Twp. Library has 17 registered patrons for text notices

Spring Lake Dist Library has 129 registered patrons for text notices

Tamarack District Library has 93 registered patrons for text notices

TCH Reynolds Twp Library has 65 registered patrons for text notices

Thornapple Kellogg Comm Library has 65 registered patrons for text notices

White Cloud Comm Library has 32 registered patrons for text notices

White Lake Comm Library has 60 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 3 times.

ANNOUNCEMENTS was used 1 times.

CHX was used 3 times.

CI was used 1 times.

CLOSURE was used 1 times.

CXH was used 50 times.

FEE was used 3 times.

HELP was used 9 times.

HL was used 30 times.

HOLD was used 10 times.

MYBOOK was used 104 times.

MYCARD was used 2 times.

OA was used 32 times.

OI was used 6 times.

OK was used 14 times.

OL was used 4 times.

OVERDUE was used 5 times.

RA was used 244 times.

RENEW was used 8 times.

RHL was used 91 times.

RI was used 71 times.

RL was used 68 times.

STOP was used 1 times.

THANK was used 5 times.

THANKS was used 8 times.