## Shoutbomb Report Lakeland Library Cooperative July 2022

Total registered users = 5044

Total registered barcodes = 5618

Total registered users for text notices is 5044

Registered users the last month = 25

15 additional card(s) were added to the primary patron(s) account the last month Patron initiated cancellations the last month = 3

Salem Twp Library signed up 1 patron(s) for text notices the last month Henika District Library signed up 1 patron(s) for text notices the last month Ionia Community Library signed up 2 patron(s) for text notices the last month Lake Odessa Comm Library signed up 3 patron(s) for text notices the last month Saranac Public Library signed up 1 patron(s) for text notices the last month TCH Reynolds Twp Library signed up 1 patron(s) for text notices the last month Fremont Area Dist Library signed up 1 patron(s) for text notices the last month Newaygo Area District Library signed up 2 patron(s) for text notices the last month Allendale Twp Library signed up 1 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 3 patron(s) for text notices the last month Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month Patmos Library signed up 2 patron(s) for text notices the last month Spring Lake Dist Library signed up 1 patron(s) for text notices the last month Fruitport District Library signed up 3 patron(s) for text notices the last month MADL Norton Shores Br signed up 1 patron(s) for text notices the last month Montague Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold notices sent for the month = 81 Hold reminders sent for the month = 20 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 5Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month = Branch:: MADL Ravenna Br

Hold notices sent for the month = 5

Hold reminders sent for the month = 1

Renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 3

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Montague Br

Hold notices sent for the month = 24

Hold reminders sent for the month = 6

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 10

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 11

Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 8

Branch:: MADL Norton Shores Br

Hold notices sent for the month = 162

Hold reminders sent for the month = 23

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 15

Overdue items ineligible for renewal, notices sent for the month = 66

Renewal notices sent for the month = 69

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 127

Items renewed successfully by patrons for the month = 4

Renewal reminder notices sent for the month = 48

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 98

Branch:: Muskegon Area Dist Library HQ

Renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 4

Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL LVPD

Hold notices sent for the month = 3

Renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 2Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Holton Br Hold notices sent for the month = 6 Hold reminders sent for the month = 4

Renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 2

Branch:: MADL Egelston Br Hold notices sent for the month = 11

Renewal notices sent for the month = 2Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 1Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Dalton Br Hold notices sent for the month = 20 Hold reminders sent for the month = 6 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 17Items eligible for renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 26Items renewed successfully by patrons for the month = 1Renewal reminder notices sent for the month = 14Items eligible for renewal reminder notices sent for the month = 2Items ineligible for renewal reminder notices sent for the month = 16 Branch:: MADL Muskegon Twp Br Hold notices sent for the month = 11

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 3Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 1

Branch:: White Lake Comm Library Hold notices sent for the month = 36 Hold reminders sent for the month = 8

Overdue notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hackley Public Library Hold notices sent for the month = 16 Hold reminders sent for the month = 2

Overdue notices sent for the month = 2 Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 33 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 4 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 14 Branch:: Fruitport District Library
Hold notices sent for the month = 29
Hold reminders sent for the month = 10
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 15 Renewal reminder notices sent for the month = 7 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold notices sent for the month = 247

Hold reminders sent for the month = 57

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 37Overdue items eligible for renewal, notices sent for the month = 7Overdue items ineligible for renewal, notices sent for the month = 60Overdue items renewed successfully by patrons for the month = 2Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 139

Items eligible for renewal notices sent for the month = 55

Items ineligible for renewal notices sent for the month = 232

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 8

Renewal reminder notices sent for the month = 96

Items eligible for renewal reminder notices sent for the month = 15

Items ineligible for renewal reminder notices sent for the month = 171

Branch:: Spring Lake Dist Library Hold notices sent for the month = 113 Hold reminders sent for the month = 29 Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 10Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 28 Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Loutit District Library
Hold notices sent for the month = 228
Hold reminders sent for the month = 53
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 27Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Patmos Library
Hold notices sent for the month = 25
Hold reminders sent for the month = 9

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Gary Byker Memorial Library Hold notices sent for the month = 64 Hold reminders sent for the month = 20 Hold cancel notices sent for the month = 1 Overdue notices sent for the month = 8Overdue items ineligible for renewal, notices sent for the month = 83

Renewal notices sent for the month = 42

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 56

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 28

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 35

Branch:: Georgetown Twp Pub Library Hold notices sent for the month = 400 Hold reminders sent for the month = 107 Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 23Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 103

Renewal notices sent for the month = 199

Items eligible for renewal notices sent for the month = 49

Items ineligible for renewal notices sent for the month = 354

Items renewed successfully by patrons for the month = 30

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 131

Items eligible for renewal reminder notices sent for the month = 25

Items ineligible for renewal reminder notices sent for the month = 209

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold notices sent for the month = 33 Hold reminders sent for the month = 9

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 30Items eligible for renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 43Renewal reminder notices sent for the month = 20Items ineligible for renewal reminder notices sent for the month = 33 Branch:: Allendale Twp Library
Hold notices sent for the month = 55
Hold reminders sent for the month = 19
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 39 Items eligible for renewal notices sent for the month = 20 Items ineligible for renewal notices sent for the month = 81 Renewal reminder notices sent for the month = 33 Items eligible for renewal reminder notices sent for the month = 18 Items ineligible for renewal reminder notices sent for the month = 65

Branch:: White Cloud Comm Library Hold notices sent for the month = 21 Hold reminders sent for the month = 2

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Newaygo Area District Library Hold notices sent for the month = 27 Hold reminders sent for the month = 3

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month = Branch:: Hesperia Community Library Hold notices sent for the month = 2 Hold reminders sent for the month = 1

Overdue notices sent for the month = 7Overdue items ineligible for renewal, notices sent for the month = 58

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 64

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 10

Items ineligible for renewal reminder notices sent for the month = 40

Branch:: Grant Area Dist Library Hold notices sent for the month = 5

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 8Items eligible for renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 15Items unsuccessfully renewed by patrons for the month = 1Renewal reminder notices sent for the month = 8Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Fremont Area Dist Library Hold notices sent for the month = 42 Hold reminders sent for the month = 8

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 23Items eligible for renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 35Items renewed successfully by patrons for the month = 2Renewal reminder notices sent for the month = 18Items eligible for renewal reminder notices sent for the month = 4Items ineligible for renewal reminder notices sent for the month = 19 Branch:: Croton Twp Library Hold notices sent for the month = 2

Renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 4Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Tamarack District Library Hold notices sent for the month = 56 Hold reminders sent for the month = 5

Overdue notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 20Items eligible for renewal notices sent for the month = 3Items ineligible for renewal notices sent for the month = 33Renewal reminder notices sent for the month = 13Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 17

Branch:: TCH Reynolds Twp Library Hold notices sent for the month = 25 Hold reminders sent for the month = 3 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Flat River Community Library Hold notices sent for the month = 112

Hold reminders sent for the month = 34Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 20Overdue items eligible for renewal, notices sent for the month = 5Overdue items ineligible for renewal, notices sent for the month = 28

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Home Twp Library Hold notices sent for the month = 3

Branch:: Crystal Comm Library Hold notices sent for the month = 1 Hold reminders sent for the month = 1

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2Items ineligible for renewal notices sent for the month = 2Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Carson City Public Library Hold notices sent for the month = 23 Hold reminders sent for the month = 6

Renewal notices sent for the month = 11 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 13 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 6 Items ineligible for renewal reminder notices sent for the month = 7 Branch:: Clarksville Area Library Hold notices sent for the month = 7 Hold reminders sent for the month = 3

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Saranac Public Library Hold notices sent for the month = 20 Hold reminders sent for the month = 8

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 18

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 21

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 14

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Lake Odessa Comm Library Hold notices sent for the month = 45 Hold reminders sent for the month = 4 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 7 Overdue items eligible for renewal, notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 50 Items eligible for renewal notices sent for the month = 37 Items ineligible for renewal notices sent for the month = 44 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Ionia Community Library
Hold notices sent for the month = 75
Hold reminders sent for the month = 19
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 6Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 38

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 44

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 28

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 34

Branch:: Alvah N Belding Library Hold notices sent for the month = 30 Hold reminders sent for the month = 4

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold notices sent for the month = 420 Hold reminders sent for the month = 109 Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 31

Overdue items eligible for renewal, notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 44Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 121 Hold reminders sent for the month = 35 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 18Overdue items eligible for renewal, notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 27Overdue items renewed successfully by patrons for the month = 2Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Sparta Carnegie Twp. Library Hold notices sent for the month = 8 Hold reminders sent for the month = 2

Renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 2

Branch:: Cedar Springs Public Library Hold notices sent for the month = 25

Hold reminders sent for the month = 7

Overdue notices sent for the month = 7Overdue items ineligible for renewal, notices sent for the month = 24

Renewal notices sent for the month = 23 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 40 Renewal reminder notices sent for the month = 17 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 31

Branch:: Thornapple Kellogg Comm Library Hold notices sent for the month = 8

Overdue notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 7 Items renewed successfully by patrons for the month = 1 Renewal reminder notices sent for the month = 4 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Hastings Public Library Hold notices sent for the month = 39 Hold reminders sent for the month = 8

Renewal notices sent for the month = 11 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 15 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 12 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Freeport District Library Hold notices sent for the month = 12 Hold reminders sent for the month = 1

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 3 Items ineligible for renewal notices sent for the month = 15 Renewal reminder notices sent for the month = 9 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Henika District Library Hold notices sent for the month = 5

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 38 Hold reminders sent for the month = 10

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 22

Items eligible for renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 20

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 18

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Leighton Twp. Library Hold notices sent for the month = 46 Hold reminders sent for the month = 10 Overdue notices sent for the month = 5Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 14Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hopkins District Library Hold notices sent for the month = 2 Hold reminders sent for the month = 1

Renewal notices sent for the month = 4Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 3Renewal reminder notices sent for the month = 3Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Fennville District Library Hold notices sent for the month = 18

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Dorr Twp Library Hold notices sent for the month = 22 Hold reminders sent for the month = 5 Overdue notices sent for the month = 1Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 2 Items ineligible for renewal notices sent for the month = 26 Items renewed successfully by patrons for the month = 1 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 13 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Salem Twp Library
Hold notices sent for the month = 39
Hold reminders sent for the month = 4
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month =

Hold notices sent for the month = 2868 Hold reminder notices sent for the month = 676

Hold cancel notices sent for the month = 37

Overdue notices sent for the month = 290

Overdue items eligible for renewal, notices sent for the month = 41

Overdue items ineligible for renewal, notices sent for the month = 729

Percentage of overall overdue items where renewal was attempted:: 31.71%

Overdue items renewed successfully by patrons for the month = 7

Percentage of overall overdue items where renewal was successful:: 17.07%

Overdue items unsuccessfully renewed by patrons for the month = 6

Percentage of overall overdue items where renewal failed:: 14.63%

Renewal notices sent for the month = 1673

Items eligible for renewal notices sent for the month = 447
Items ineligible for renewal notices sent for the month = 2708
Percentage of overall items where renewal was attempted:: 32.21%
Items renewed successfully by patrons for the month = 74
Percentage of overall items where renewal was successful:: 16.55%
Items unsuccessfully renewed by patrons for the month = 70
Percentage of overall items where renewal failed:: 15.66%
Renewal reminder notices sent for the month = 1180
Items eligible for renewal reminder notices sent for the month = 220
Items ineligible for renewal reminder notices sent for the month = 1772

===========TOTALS BY BRANCH====================

MADL North Muskegon Br sent for the month, this many text notices = 150

MADL Ravenna Br sent for the month, this many text notices = 10

Montague Br sent for the month, this many text notices = 51

MADL Norton Shores Br sent for the month, this many text notices = 317

Muskegon Area Dist Library HQ sent for the month, this many text notices = 3

MADL LVPD sent for the month, this many text notices = 6

MADL Holton Br sent for the month, this many text notices = 12

MADL Egelston Br sent for the month, this many text notices = 14

MADL Dalton Br sent for the month, this many text notices = 61

MADL Muskegon Twp Br sent for the month, this many text notices = 16

White Lake Comm Library sent for the month, this many text notices = 85

Hackley Public Library sent for the month, this many text notices = 33

Fruitport District Library sent for the month, this many text notices = 63

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked. sent for the month, this many text notices = 576

Spring Lake Dist Library sent for the month, this many text notices = 208

Loutit District Library sent for the month, this many text notices = 540

Patmos Library sent for the month, this many text notices = 56

Gary Byker Memorial Library sent for the month, this many text notices = 162

Georgetown Twp Pub Library sent for the month, this many text notices = 860

Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 93

Allendale Twp Library sent for the month, this many text notices = 152

White Cloud Comm Library sent for the month, this many text notices = 52

Newaygo Area District Library sent for the month, this many text notices = 75

Hesperia Community Library sent for the month, this many text notices = 31

Grant Area Dist Library sent for the month, this many text notices = 23

Fremont Area Dist Library sent for the month, this many text notices = 94

Croton Twp Library sent for the month, this many text notices = 6

Tamarack District Library sent for the month, this many text notices = 98

TCH Reynolds Twp Library sent for the month, this many text notices = 63

Flat River Community Library sent for the month, this many text notices = 300

Home Twp Library sent for the month, this many text notices = 3

Crystal Comm Library sent for the month, this many text notices = 6 Carson City Public Library sent for the month, this many text notices = 46 Clarksville Area Library sent for the month, this many text notices = 33Saranac Public Library sent for the month, this many text notices = 61Lake Odessa Comm Library sent for the month, this many text notices = 134 Ionia Community Library sent for the month, this many text notices = 166 Alvah N Belding Library sent for the month, this many text notices = 59Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 928Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 268Sparta Carnegie Twp. Library sent for the month, this many text notices = 11 Cedar Springs Public Library sent for the month, this many text notices = 79 Thornapple Kellogg Comm Library sent for the month, this many text notices = 25Hastings Public Library sent for the month, this many text notices = 70Freeport District Library sent for the month, this many text notices = 33Henika District Library sent for the month, this many text notices = 37 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 92 Leighton Twp. Library sent for the month, this many text notices = 144 Hopkins District Library sent for the month, this many text notices = 10Fennville District Library sent for the month, this many text notices = 71Dorr Twp Library sent for the month, this many text notices = 56

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Allendale Twp Library has 129 registered patrons for text notices Alvah N Belding Library has 45 registered patrons for text notices Carson City Public Library has 23 registered patrons for text notices Cedar Springs Public Library has 119 registered patrons for text notices Clarksville Area Library has 25 registered patrons for text notices

Salem Twp Library sent for the month, this many text notices = 145

Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered patrons for text notices

Croton Twp Library has 8 registered patrons for text notices Crystal Comm Library has 6 registered patrons for text notices

Dorr Twp Library has 55 registered patrons for text notices

Fennville District Library has 59 registered patrons for text notices

Flat River Community Library has 270 registered patrons for text notices

Freeport District Library has 31 registered patrons for text notices

Fremont Area Dist Library has 65 registered patrons for text notices

Fruitport District Library has 63 registered patrons for text notices

Gary Byker Memorial Library has 84 registered patrons for text notices

Georgetown Twp Pub Library has 475 registered patrons for text notices

Grant Area Dist Library has 36 registered patrons for text notices

Hackley Public Library has 66 registered patrons for text notices

Hastings Public Library has 50 registered patrons for text notices

Henika District Library has 32 registered patrons for text notices

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 516 registered patrons for text notices

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 162 registered patrons for text notices

Hesperia Community Library has 7 registered patrons for text notices

Home Twp Library has 15 registered patrons for text notices

Hopkins District Library has 13 registered patrons for text notices

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked. has 300 registered patrons for text notices

Ionia Community Library has 219 registered patrons for text notices

Lake Odessa Comm Library has 191 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 108 registered patrons for text notices

Loutit District Library has 387 registered patrons for text notices

MADL Dalton Br has 36 registered patrons for text notices

MADL Egelston Br has 30 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Muskegon Hts Br has 1 registered patrons for text notices

MADL Muskegon Twp Br has 15 registered patrons for text notices

MADL North Muskegon Br has 115 registered patrons for text notices

MADL Norton Shores Br has 335 registered patrons for text notices

MADL Ravenna Br has 18 registered patrons for text notices

Montague Br has 17 registered patrons for text notices

Muskegon Area Dist Library HQ has 5 registered patrons for text notices

Newaygo Area District Library has 85 registered patrons for text notices

Patmos Library has 34 registered patrons for text notices

Salem Twp Library has 101 registered patrons for text notices

Saranac Public Library has 58 registered patrons for text notices

Saugatuck-Douglas Dist Library has 55 registered patrons for text notices

Sparta Carnegie Twp. Library has 18 registered patrons for text notices

Spring Lake Dist Library has 130 registered patrons for text notices

Tamarack District Library has 97 registered patrons for text notices

TCH Reynolds Twp Library has 67 registered patrons for text notices

Thornapple Kellogg Comm Library has 65 registered patrons for text notices

White Cloud Comm Library has 32 registered patrons for text notices

White Lake Comm Library has 65 registered patrons for text notices

======FREQUENCY OF KEYWOF	RD USAGE BY	Y PATRONS	(for the
month)====================================			

ADDCARD was used 12 times. ANNOUNCEMENTS was used 2 times. CHX was used 5 times. CLOSURE was used 2 times. CXH was used 36 times. FEE was used 1 times.

HELP was used 1 times.

HL was used 21 times.

HOLD was used 6 times.

IOWEU was used 1 times.

MYBOOK was used 86 times.

MYCARD was used 1 times.

OA was used 9 times.

OI was used 11 times.

OK was used 23 times.

OL was used 3 times.

ON was used 1 times.

OVERDUE was used 4 times.

RA was used 94 times.

RENEW was used 4 times.

RHL was used 103 times.

RI was used 65 times.

RL was used 40 times.

SWITCHPHONE was used 1 times.

THANK was used 4 times.

THANKS was used 12 times.