

## **Shoutbomb Report Lakeland Library Cooperative June 2022**

Total registered users = 5022

Total registered barcodes = 5597

Total registered users for text notices is 5022

Registered users the last month = 32

30 additional card(s) were added to the primary patron(s) account the last month

Patron initiated cancellations the last month = 9

Fennville District Library signed up 1 patron(s) for text notices the last month

Cedar Springs Public Library signed up 1 patron(s) for text notices the last month

Ionia Community Library signed up 4 patron(s) for text notices the last month

Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month

Tamarack District Library signed up 2 patron(s) for text notices the last month

Newaygo Area District Library signed up 1 patron(s) for text notices the last month

Allendale Twp Library signed up 3 patron(s) for text notices the last month

Georgetown Twp Pub Library signed up 7 patron(s) for text notices the last month

Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month

Loutit District Library signed up 2 patron(s) for text notices the last month

Spring Lake Dist Library signed up 2 patron(s) for text notices the last month

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-772-0874 once parked. signed up 2 patron(s) for text notices the last month

Fruitport District Library signed up 1 patron(s) for text notices the last month

MADL Egelston Br signed up 1 patron(s) for text notices the last month

MADL Norton Shores Br signed up 3 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br

Hold notices sent for the month = 72

Hold reminders sent for the month = 12

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 16

Items ineligible for renewal notices sent for the month = 21

Renewal reminder notices sent for the month = 12

Items ineligible for renewal reminder notices sent for the month = 15

Branch:: MADL Ravenna Br

Hold notices sent for the month = 8

Hold reminders sent for the month = 2

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 8  
Renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Montague Br  
Hold notices sent for the month = 24  
Hold reminders sent for the month = 8

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 7  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 12  
Renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: MADL Norton Shores Br  
Hold notices sent for the month = 139  
Hold reminders sent for the month = 28  
Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 13  
Overdue items ineligible for renewal, notices sent for the month = 17

Renewal notices sent for the month = 56  
Items eligible for renewal notices sent for the month = 12  
Items ineligible for renewal notices sent for the month = 67  
Items renewed successfully by patrons for the month = 6  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 40  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 53

Branch:: Muskegon Area Dist Library HQ  
Hold notices sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 7

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL LVPD

Hold notices sent for the month = 2

Renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 2

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Holton Br

Hold notices sent for the month = 17

Hold reminders sent for the month = 1

Renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 5

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Egelston Br

Hold notices sent for the month = 9

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 4

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Dalton Br

Hold notices sent for the month = 22

Hold reminders sent for the month = 6

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 8  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 10  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 7  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: MADL Muskegon Twp Br  
Hold notices sent for the month = 7  
Hold reminders sent for the month = 1

Renewal notices sent for the month = 3  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 2  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: White Lake Comm Library  
Hold notices sent for the month = 46  
Hold reminders sent for the month = 11

Overdue notices sent for the month = 8  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 21

Renewal notices sent for the month = 27  
Items eligible for renewal notices sent for the month = 14  
Items ineligible for renewal notices sent for the month = 54  
Items renewed successfully by patrons for the month = 9  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 22  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 29

Branch:: Hackley Public Library  
Hold notices sent for the month = 16  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 19  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 13  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Fruitport District Library  
Hold notices sent for the month = 26  
Hold reminders sent for the month = 10  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 9  
Items renewed successfully by patrons for the month = 2  
Renewal reminder notices sent for the month = 4  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.  
Hold notices sent for the month = 205  
Hold reminders sent for the month = 47  
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 34  
Overdue items eligible for renewal, notices sent for the month = 14  
Overdue items ineligible for renewal, notices sent for the month = 57  
Overdue items renewed successfully by patrons for the month = 11  
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 114  
Items eligible for renewal notices sent for the month = 23  
Items ineligible for renewal notices sent for the month = 198  
Items renewed successfully by patrons for the month = 7  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 97  
Items eligible for renewal reminder notices sent for the month = 16

Items ineligible for renewal reminder notices sent for the month = 137

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 114

Hold reminders sent for the month = 20

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 51

Items eligible for renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 122

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 43

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 89

Branch:: Loutit District Library

Hold notices sent for the month = 248

Hold reminders sent for the month = 52

Hold cancel notices sent for the month = 15

Overdue notices sent for the month = 31

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 106

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 120

Items eligible for renewal notices sent for the month = 22

Items ineligible for renewal notices sent for the month = 347

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 104

Items eligible for renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 193

Branch:: Patmos Library

Hold notices sent for the month = 23

Hold reminders sent for the month = 5

Renewal notices sent for the month = 5  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 5

Branch:: Gary Byker Memorial Library  
Hold notices sent for the month = 59  
Hold reminders sent for the month = 8

Overdue notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 39  
Items eligible for renewal notices sent for the month = 11  
Items ineligible for renewal notices sent for the month = 125  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 22  
Items eligible for renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 102

Branch:: Georgetown Twp Pub Library  
Hold notices sent for the month = 455  
Hold reminders sent for the month = 89  
Hold cancel notices sent for the month = 17

Overdue notices sent for the month = 15  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 56

Renewal notices sent for the month = 180  
Items eligible for renewal notices sent for the month = 31  
Items ineligible for renewal notices sent for the month = 277  
Items renewed successfully by patrons for the month = 4  
Items unsuccessfully renewed by patrons for the month = 8  
Renewal reminder notices sent for the month = 122  
Items eligible for renewal reminder notices sent for the month = 13  
Items ineligible for renewal reminder notices sent for the month = 200

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space  
Hold notices sent for the month = 39  
Hold reminders sent for the month = 11

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 35  
Items eligible for renewal notices sent for the month = 13  
Items ineligible for renewal notices sent for the month = 62  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 9  
Renewal reminder notices sent for the month = 29  
Items eligible for renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 63

Branch:: Allendale Twp Library  
Hold notices sent for the month = 84  
Hold reminders sent for the month = 22

Overdue notices sent for the month = 9  
Overdue items ineligible for renewal, notices sent for the month = 17

Renewal notices sent for the month = 60  
Items eligible for renewal notices sent for the month = 14  
Items ineligible for renewal notices sent for the month = 107  
Items renewed successfully by patrons for the month = 3  
Items unsuccessfully renewed by patrons for the month = 6  
Renewal reminder notices sent for the month = 42  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 79

Branch:: White Cloud Comm Library  
Hold notices sent for the month = 20  
Hold reminders sent for the month = 2

Renewal notices sent for the month = 22  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 31  
Renewal reminder notices sent for the month = 18  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Newaygo Area District Library  
Hold notices sent for the month = 16  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 22  
Items eligible for renewal notices sent for the month = 11  
Items ineligible for renewal notices sent for the month = 17  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 12  
Items eligible for renewal reminder notices sent for the month = 7  
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Hesperia Community Library  
Hold notices sent for the month = 8  
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 44  
Renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Grant Area Dist Library  
Hold notices sent for the month = 15  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 7  
Renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Fremont Area Dist Library  
Hold notices sent for the month = 31  
Hold reminders sent for the month = 4  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 8  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 18  
Renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Croton Twp Library  
Hold notices sent for the month = 4

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 4  
Renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Tamarack District Library  
Hold notices sent for the month = 56  
Hold reminders sent for the month = 9  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 22  
Items eligible for renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 43  
Renewal reminder notices sent for the month = 10  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 11

Branch:: TCH Reynolds Twp Library  
Hold notices sent for the month = 29  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 3  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 18  
Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 62  
Renewal reminder notices sent for the month = 9  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 26

Branch:: Flat River Community Library  
Hold notices sent for the month = 124  
Hold reminders sent for the month = 44  
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 15  
Overdue items eligible for renewal, notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 34  
Overdue items renewed successfully by patrons for the month = 4

Renewal notices sent for the month = 89  
Items eligible for renewal notices sent for the month = 22  
Items ineligible for renewal notices sent for the month = 185  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 6  
Renewal reminder notices sent for the month = 65  
Items eligible for renewal reminder notices sent for the month = 15  
Items ineligible for renewal reminder notices sent for the month = 132

Branch:: Home Twp Library  
Hold notices sent for the month = 5

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 4  
Renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Crystal Comm Library  
Hold notices sent for the month = 2

Renewal notices sent for the month = 1  
Items eligible for renewal notices sent for the month = 1

Branch:: Carson City Public Library

Hold notices sent for the month = 20  
Hold reminders sent for the month = 4

Overdue notices sent for the month = 3  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 19  
Renewal reminder notices sent for the month = 6  
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Clarksville Area Library  
Hold notices sent for the month = 5

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 6  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 21  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 5  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Saranac Public Library  
Hold notices sent for the month = 36  
Hold reminders sent for the month = 8

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 11  
Renewal reminder notices sent for the month = 11  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Lake Odessa Comm Library  
Hold notices sent for the month = 29  
Hold reminders sent for the month = 8

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 41

Items eligible for renewal notices sent for the month = 35

Items ineligible for renewal notices sent for the month = 30

Items unsuccessfully renewed by patrons for the month = 2

Renewal reminder notices sent for the month = 31

Items eligible for renewal reminder notices sent for the month = 28

Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Ionia Community Library

Hold notices sent for the month = 94

Hold reminders sent for the month = 26

Overdue notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 32

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 37

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 19

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Alvah N Belding Library

Hold notices sent for the month = 29

Hold reminders sent for the month = 8

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 13

Items ineligible for renewal notices sent for the month = 26

Renewal reminder notices sent for the month = 9

Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once

parked.

Hold notices sent for the month = 430

Hold reminders sent for the month = 107

Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 37

Overdue items eligible for renewal, notices sent for the month = 14

Overdue items ineligible for renewal, notices sent for the month = 48

Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 181

Items eligible for renewal notices sent for the month = 57

Items ineligible for renewal notices sent for the month = 232

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 134

Items eligible for renewal reminder notices sent for the month = 41

Items ineligible for renewal reminder notices sent for the month = 155

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 129

Hold reminders sent for the month = 30

Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 15

Overdue items ineligible for renewal, notices sent for the month = 34

Renewal notices sent for the month = 59

Items eligible for renewal notices sent for the month = 11

Items ineligible for renewal notices sent for the month = 103

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 48

Items eligible for renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 78

Branch:: Sparta Carnegie Twp. Library

Hold notices sent for the month = 10

Hold reminders sent for the month = 1

Renewal notices sent for the month = 2

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 2  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Cedar Springs Public Library  
Hold notices sent for the month = 36  
Hold reminders sent for the month = 9

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = 19  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 37  
Items renewed successfully by patrons for the month = 2  
Renewal reminder notices sent for the month = 13  
Items ineligible for renewal reminder notices sent for the month = 28

Branch:: Thornapple Kellogg Comm Library  
Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 5  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 11  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Hastings Public Library  
Hold notices sent for the month = 32  
Hold reminders sent for the month = 12

Overdue notices sent for the month = 3  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 15  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 19  
Renewal reminder notices sent for the month = 10  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Freeport District Library  
Hold notices sent for the month = 15

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 2  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 5  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 6  
Renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Henika District Library  
Hold notices sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 8  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 10  
Renewal reminder notices sent for the month = 6  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Saugatuck-Douglas Dist Library  
Hold notices sent for the month = 46  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 12  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 10  
Items eligible for renewal reminder notices sent for the month = 5  
Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Leighton Twp. Library  
Hold notices sent for the month = 37  
Hold reminders sent for the month = 14  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 44  
Items eligible for renewal notices sent for the month = 14  
Items ineligible for renewal notices sent for the month = 42  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 37  
Items eligible for renewal reminder notices sent for the month = 12  
Items ineligible for renewal reminder notices sent for the month = 39

Branch:: Hopkins District Library  
Hold notices sent for the month = 2

Renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 3

Branch:: Fennville District Library  
Hold notices sent for the month = 24  
Hold reminders sent for the month = 4

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 12

Renewal notices sent for the month = 18  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 30  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 15  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 26

Branch:: Dorr Twp Library  
Hold notices sent for the month = 18

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1  
  
Renewal notices sent for the month = 17  
Items eligible for renewal notices sent for the month = 8  
Items ineligible for renewal notices sent for the month = 20  
Items renewed successfully by patrons for the month = 7  
Renewal reminder notices sent for the month = 12  
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Salem Twp Library  
Hold notices sent for the month = 66  
Hold reminders sent for the month = 15  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 39  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 75  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 23  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 37

=====TOTALS=====

Hold notices sent for the month = 2985  
Hold reminder notices sent for the month = 654

Hold cancel notices sent for the month = 61

Overdue notices sent for the month = 267  
Overdue items eligible for renewal, notices sent for the month = 50  
Overdue items ineligible for renewal, notices sent for the month = 566  
Percentage of overall overdue items where renewal was attempted:: 46.00%  
Overdue items renewed successfully by patrons for the month = 18  
Percentage of overall overdue items where renewal was successful:: 36.00%  
Overdue items unsuccessfully renewed by patrons for the month = 5  
Percentage of overall overdue items where renewal failed:: 10.00%

Renewal notices sent for the month = 1499  
Items eligible for renewal notices sent for the month = 365

Items ineligible for renewal notices sent for the month = 2622  
Percentage of overall items where renewal was attempted:: 32.88%  
Items renewed successfully by patrons for the month = 64  
Percentage of overall items where renewal was successful:: 17.53%  
Items unsuccessfully renewed by patrons for the month = 56  
Percentage of overall items where renewal failed:: 15.34%  
Renewal reminder notices sent for the month = 1110  
Items eligible for renewal reminder notices sent for the month = 206  
Items ineligible for renewal reminder notices sent for the month = 1810

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 115  
MADL Ravenna Br sent for the month, this many text notices = 21  
Montague Br sent for the month, this many text notices = 47  
MADL Norton Shores Br sent for the month, this many text notices = 276  
Muskegon Area Dist Library HQ sent for the month, this many text notices = 9  
MADL LVPD sent for the month, this many text notices = 6  
MADL Holton Br sent for the month, this many text notices = 25  
MADL Egelston Br sent for the month, this many text notices = 15  
MADL Dalton Br sent for the month, this many text notices = 46  
MADL Muskegon Twp Br sent for the month, this many text notices = 13  
White Lake Comm Library sent for the month, this many text notices = 114  
Hackley Public Library sent for the month, this many text notices = 45  
Fruitport District Library sent for the month, this many text notices = 54  
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 497  
Spring Lake Dist Library sent for the month, this many text notices = 234  
Loutit District Library sent for the month, this many text notices = 555  
Patmos Library sent for the month, this many text notices = 33  
Gary Byker Memorial Library sent for the month, this many text notices = 133  
Georgetown Twp Pub Library sent for the month, this many text notices = 861  
Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 120  
Allendale Twp Library sent for the month, this many text notices = 217  
White Cloud Comm Library sent for the month, this many text notices = 62  
Newaygo Area District Library sent for the month, this many text notices = 53  
Hesperia Community Library sent for the month, this many text notices = 25  
Grant Area Dist Library sent for the month, this many text notices = 27  
Fremont Area Dist Library sent for the month, this many text notices = 51  
Croton Twp Library sent for the month, this many text notices = 14  
Tamarack District Library sent for the month, this many text notices = 99  
TCH Reynolds Twp Library sent for the month, this many text notices = 61  
Flat River Community Library sent for the month, this many text notices = 337  
Home Twp Library sent for the month, this many text notices = 13  
Crystal Comm Library sent for the month, this many text notices = 3

Carson City Public Library sent for the month, this many text notices = 41  
 Clarksville Area Library sent for the month, this many text notices = 19  
 Saranac Public Library sent for the month, this many text notices = 67  
 Lake Odessa Comm Library sent for the month, this many text notices = 112  
 Ionia Community Library sent for the month, this many text notices = 176  
 Alvah N Belding Library sent for the month, this many text notices = 60  
 Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 889  
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 281  
 Sparta Carnegie Twp. Library sent for the month, this many text notices = 15  
 Cedar Springs Public Library sent for the month, this many text notices = 80  
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 9  
 Hastings Public Library sent for the month, this many text notices = 72  
 Freeport District Library sent for the month, this many text notices = 25  
 Henika District Library sent for the month, this many text notices = 17  
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 75  
 Leighton Twp. Library sent for the month, this many text notices = 134  
 Hopkins District Library sent for the month, this many text notices = 4  
 Fennville District Library sent for the month, this many text notices = 63  
 Dorr Twp Library sent for the month, this many text notices = 48  
 Salem Twp Library sent for the month, this many text notices = 147

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 128 registered patrons for text notices  
 Alvah N Belding Library has 45 registered patrons for text notices  
 Carson City Public Library has 23 registered patrons for text notices  
 Cedar Springs Public Library has 119 registered patrons for text notices  
 Clarksville Area Library has 25 registered patrons for text notices  
 Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered patrons for text notices  
 Croton Twp Library has 8 registered patrons for text notices  
 Crystal Comm Library has 6 registered patrons for text notices  
 Dorr Twp Library has 55 registered patrons for text notices  
 Fennville District Library has 59 registered patrons for text notices  
 Flat River Community Library has 270 registered patrons for text notices  
 Freeport District Library has 31 registered patrons for text notices  
 Fremont Area Dist Library has 64 registered patrons for text notices  
 Fruitport District Library has 60 registered patrons for text notices  
 Gary Byker Memorial Library has 83 registered patrons for text notices  
 Georgetown Twp Pub Library has 472 registered patrons for text notices  
 Grant Area Dist Library has 36 registered patrons for text notices  
 Hackley Public Library has 66 registered patrons for text notices  
 Hastings Public Library has 50 registered patrons for text notices  
 Henika District Library has 31 registered patrons for text notices  
 Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has

516 registered patrons for text notices  
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 162 registered patrons for text notices  
 Hesperia Community Library has 7 registered patrons for text notices  
 Home Twp Library has 15 registered patrons for text notices  
 Hopkins District Library has 13 registered patrons for text notices  
 Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 300 registered patrons for text notices  
 Ionia Community Library has 217 registered patrons for text notices  
 Lake Odessa Comm Library has 188 registered patrons for text notices  
 Lakeland Library Cooperative has 2 registered patrons for text notices  
 Leighton Twp. Library has 108 registered patrons for text notices  
 Loutit District Library has 389 registered patrons for text notices  
 MADL Dalton Br has 36 registered patrons for text notices  
 MADL Egelston Br has 30 registered patrons for text notices  
 MADL Holton Br has 11 registered patrons for text notices  
 MADL LVPD has 3 registered patrons for text notices  
 MADL Muskegon Hts Br has 1 registered patrons for text notices  
 MADL Muskegon Twp Br has 15 registered patrons for text notices  
 MADL North Muskegon Br has 115 registered patrons for text notices  
 MADL Norton Shores Br has 334 registered patrons for text notices  
 MADL Ravenna Br has 18 registered patrons for text notices  
 Montague Br has 16 registered patrons for text notices  
 Muskegon Area Dist Library HQ has 5 registered patrons for text notices  
 Newaygo Area District Library has 83 registered patrons for text notices  
 Patmos Library has 32 registered patrons for text notices  
 Salem Twp Library has 100 registered patrons for text notices  
 Saranac Public Library has 57 registered patrons for text notices  
 Saugatuck-Douglas Dist Library has 55 registered patrons for text notices  
 Sparta Carnegie Twp. Library has 18 registered patrons for text notices  
 Spring Lake Dist Library has 129 registered patrons for text notices  
 Tamarack District Library has 97 registered patrons for text notices  
 TCH Reynolds Twp Library has 66 registered patrons for text notices  
 Thornapple Kellogg Comm Library has 65 registered patrons for text notices  
 White Cloud Comm Library has 33 registered patrons for text notices  
 White Lake Comm Library has 65 registered patrons for text notices

=====REQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 3 times.  
 CHX was used 4 times.  
 CXH was used 59 times.  
 FEE was used 6 times.  
 HELP was used 4 times.  
 HL was used 29 times.  
 HOLD was used 4 times.

IOWEU was used 4 times.  
LIST was used 1 times.  
MYBOOK was used 94 times.  
NEWPASS was used 4 times.  
OA was used 8 times.  
OI was used 9 times.  
OK was used 9 times.  
OL was used 3 times.  
OVERDUE was used 3 times.  
RA was used 94 times.  
RENEW was used 8 times.  
RHL was used 87 times.  
RI was used 76 times.  
RL was used 54 times.  
SWITCHPHONE was used 1 times.  
THANK was used 11 times.  
THANKS was used 10 times.