

**Lakeland Library Cooperative
Shoutbomb Report
March 2022**

Total registered users = 4956
Total registered barcodes = 5526
Total registered users for text notices is 4956
Registered users the last month = 40
Patron initiated cancellations the last month = 8

25 additional card(s) were added to the primary patron(s) account the last month

Salem Twp Library signed up 1 patron(s) for text notices the last month
Hopkins District Library signed up 1 patron(s) for text notices the last month
Hastings Public Library signed up 1 patron(s) for text notices the last month
Cedar Springs Public Library signed up 3 patron(s) for text notices the last month
Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.
signed up 1 patron(s) for text notices the last month
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. signed up 5
patron(s) for text notices the last month
Alvah N Belding Library signed up 1 patron(s) for text notices the last month
Ionia Community Library signed up 4 patron(s) for text notices the last month
Lake Odessa Comm Library signed up 2 patron(s) for text notices the last month
Clarksville Area Library signed up 1 patron(s) for text notices the last month
Carson City Public Library signed up 1 patron(s) for text notices the last month
Flat River Community Library signed up 3 patron(s) for text notices the last month
Tamarack District Library signed up 1 patron(s) for text notices the last month
Grant Area Dist Library signed up 1 patron(s) for text notices the last month
Hesperia Community Library signed up 1 patron(s) for text notices the last month
Georgetown Twp Pub Library signed up 2 patron(s) for text notices the last month
Gary Byker Memorial Library signed up 2 patron(s) for text notices the last month
Patmos Library signed up 2 patron(s) for text notices the last month
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874
once parked. signed up 3 patron(s) for text notices the last month
White Lake Comm Library signed up 2 patron(s) for text notices the last month
MADL Norton Shores Br signed up 2 patron(s) for text notices the last month

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Branch:: MADL North Muskegon Br
Hold notices sent for the month = 67
Hold reminders sent for the month = 17

Overdue notices sent for the month = 5
Overdue items eligible for renewal, notices sent for the month = 6

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 30

Items eligible for renewal notices sent for the month = 42

Items ineligible for renewal notices sent for the month = 21

Items renewed successfully by patrons for the month = 19

Items unsuccessfully renewed by patrons for the month = 12

Renewal reminder notices sent for the month = 19

Items eligible for renewal reminder notices sent for the month = 23

Items ineligible for renewal reminder notices sent for the month = 16

Branch:: MADL Ravenna Br

Hold notices sent for the month = 14

Hold reminders sent for the month = 3

Overdue notices sent for the month = 1

Overdue items eligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 1

Items eligible for renewal notices sent for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 1

Items eligible for renewal reminder notices sent for the month = 4

Branch:: Montague Br

Hold notices sent for the month = 16

Hold reminders sent for the month = 5

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 6

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 7

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: MADL Norton Shores Br

Hold notices sent for the month = 157

Hold reminders sent for the month = 34

Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 21

Overdue items eligible for renewal, notices sent for the month = 43

Overdue items ineligible for renewal, notices sent for the month = 22

Overdue items renewed successfully by patrons for the month = 18

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 63

Items eligible for renewal notices sent for the month = 29

Items ineligible for renewal notices sent for the month = 55

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 11

Renewal reminder notices sent for the month = 52

Items eligible for renewal reminder notices sent for the month = 52

Items ineligible for renewal reminder notices sent for the month = 40

Branch:: Muskegon Area Dist Library HQ

Hold notices sent for the month = 2

Hold reminders sent for the month = 1

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 1

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL LVPD

Hold notices sent for the month = 5

Renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 2

Renewal reminder notices sent for the month = 2

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: MADL Dalton Br

Hold notices sent for the month = 16

Hold reminders sent for the month = 3

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 3

Items renewed successfully by patrons for the month = 5

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Egelston Br

Hold notices sent for the month = 31

Hold reminders sent for the month = 8

Overdue notices sent for the month = 1

Overdue items eligible for renewal, notices sent for the month = 2

Renewal reminder notices sent for the month = 1

Items eligible for renewal reminder notices sent for the month = 2

Branch:: MADL Dalton Br

Hold notices sent for the month = 34

Hold reminders sent for the month = 4

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 1

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 16

Items eligible for renewal notices sent for the month = 11

Items ineligible for renewal notices sent for the month = 9

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 14

Items eligible for renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 12

Hold reminders sent for the month = 3

Renewal notices sent for the month = 3

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 3

Items renewed successfully by patrons for the month = 1

Branch:: White Lake Comm Library

Hold notices sent for the month = 49

Hold reminders sent for the month = 15

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 23

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 22

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 25

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 6

Renewal reminder notices sent for the month = 23

Items eligible for renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Hackley Public Library

Hold notices sent for the month = 25

Hold reminders sent for the month = 4

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 15

Items ineligible for renewal notices sent for the month = 48

Items renewed successfully by patrons for the month = 7

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 5

Items eligible for renewal reminder notices sent for the month = 6
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Fruitport District Library
Hold notices sent for the month = 26
Hold reminders sent for the month = 5
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 25
Overdue items renewed successfully by patrons for the month = 17
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 17
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 22
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 19
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold notices sent for the month = 228
Hold reminders sent for the month = 59
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 36
Overdue items eligible for renewal, notices sent for the month = 58
Overdue items ineligible for renewal, notices sent for the month = 29
Overdue items renewed successfully by patrons for the month = 7
Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 115
Items eligible for renewal notices sent for the month = 67
Items ineligible for renewal notices sent for the month = 135
Items renewed successfully by patrons for the month = 7
Items unsuccessfully renewed by patrons for the month = 19
Renewal reminder notices sent for the month = 92
Items eligible for renewal reminder notices sent for the month = 74
Items ineligible for renewal reminder notices sent for the month = 97

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 99

Hold reminders sent for the month = 17

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 9

Overdue items eligible for renewal, notices sent for the month = 6

Overdue items ineligible for renewal, notices sent for the month = 20

Renewal notices sent for the month = 45

Items eligible for renewal notices sent for the month = 21

Items ineligible for renewal notices sent for the month = 55

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 8

Renewal reminder notices sent for the month = 40

Items eligible for renewal reminder notices sent for the month = 23

Items ineligible for renewal reminder notices sent for the month = 45

Branch:: Loutit District Library

Hold notices sent for the month = 276

Hold reminders sent for the month = 54

Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 41

Overdue items eligible for renewal, notices sent for the month = 45

Overdue items ineligible for renewal, notices sent for the month = 49

Overdue items renewed successfully by patrons for the month = 17

Overdue items unsuccessfully renewed by patrons for the month = 7

Renewal notices sent for the month = 152

Items eligible for renewal notices sent for the month = 93

Items ineligible for renewal notices sent for the month = 347

Items renewed successfully by patrons for the month = 31

Items unsuccessfully renewed by patrons for the month = 26

Renewal reminder notices sent for the month = 134

Items eligible for renewal reminder notices sent for the month = 87

Items ineligible for renewal reminder notices sent for the month = 257

Branch:: Patmos Library

Hold notices sent for the month = 22

Hold reminders sent for the month = 2

Renewal notices sent for the month = 7
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 6
Items unsuccessfully renewed by patrons for the month = 7
Renewal reminder notices sent for the month = 5
Items eligible for renewal reminder notices sent for the month = 6
Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Gary Byker Memorial Library
Hold notices sent for the month = 71
Hold reminders sent for the month = 14

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 14
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 56
Items eligible for renewal notices sent for the month = 37
Items ineligible for renewal notices sent for the month = 114
Items renewed successfully by patrons for the month = 26
Items unsuccessfully renewed by patrons for the month = 11
Renewal reminder notices sent for the month = 46
Items eligible for renewal reminder notices sent for the month = 44
Items ineligible for renewal reminder notices sent for the month = 113

Branch:: Georgetown Twp Pub Library
Hold notices sent for the month = 372
Hold reminders sent for the month = 91
Hold cancel notices sent for the month = 7

Overdue notices sent for the month = 19
Overdue items eligible for renewal, notices sent for the month = 7
Overdue items ineligible for renewal, notices sent for the month = 29
Overdue items renewed successfully by patrons for the month = 2

Renewal notices sent for the month = 152
Items eligible for renewal notices sent for the month = 85
Items ineligible for renewal notices sent for the month = 276
Items renewed successfully by patrons for the month = 32
Items unsuccessfully renewed by patrons for the month = 17

Renewal reminder notices sent for the month = 122
Items eligible for renewal reminder notices sent for the month = 86
Items ineligible for renewal reminder notices sent for the month = 210

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space
Hold notices sent for the month = 30
Hold reminders sent for the month = 7
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 22
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 26
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 20
Items eligible for renewal reminder notices sent for the month = 18
Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Allendale Twp Library
Hold notices sent for the month = 78
Hold reminders sent for the month = 24
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 12
Overdue items eligible for renewal, notices sent for the month = 18
Overdue items ineligible for renewal, notices sent for the month = 27
Overdue items renewed successfully by patrons for the month = 25
Overdue items unsuccessfully renewed by patrons for the month = 4

Renewal notices sent for the month = 51
Items eligible for renewal notices sent for the month = 22
Items ineligible for renewal notices sent for the month = 92
Items renewed successfully by patrons for the month = 3
Items unsuccessfully renewed by patrons for the month = 9
Renewal reminder notices sent for the month = 41
Items eligible for renewal reminder notices sent for the month = 19
Items ineligible for renewal reminder notices sent for the month = 76

Branch:: White Cloud Comm Library
Hold notices sent for the month = 21

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 11
Items ineligible for renewal notices sent for the month = 24
Items renewed successfully by patrons for the month = 4
Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 11
Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Newaygo Area District Library
Hold notices sent for the month = 14
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 13
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 10
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 8
Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Hesperia Community Library
Hold notices sent for the month = 3

Renewal notices sent for the month = 3
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 3
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Grant Area Dist Library

Hold notices sent for the month = 7

Hold reminders sent for the month = 3

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 5

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 6

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 6

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 9

Branch:: Fremont Area Dist Library

Hold notices sent for the month = 30

Hold reminders sent for the month = 4

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 7

Overdue items ineligible for renewal, notices sent for the month = 1

Overdue items renewed successfully by patrons for the month = 4

Renewal notices sent for the month = 21

Items eligible for renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 19

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 13

Items eligible for renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Croton Twp Library

Hold notices sent for the month = 1

Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Tamarack District Library
Hold notices sent for the month = 58
Hold reminders sent for the month = 9
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 14
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 25
Items renewed successfully by patrons for the month = 32
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: TCH Reynolds Twp Library
Hold notices sent for the month = 17
Hold reminders sent for the month = 3

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 7
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 19
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 40
Items renewed successfully by patrons for the month = 8
Items unsuccessfully renewed by patrons for the month = 8
Renewal reminder notices sent for the month = 16
Items eligible for renewal reminder notices sent for the month = 12
Items ineligible for renewal reminder notices sent for the month = 47

Branch:: Flat River Community Library
Hold notices sent for the month = 134
Hold reminders sent for the month = 39

Overdue notices sent for the month = 19
Overdue items eligible for renewal, notices sent for the month = 9
Overdue items ineligible for renewal, notices sent for the month = 36

Overdue items renewed successfully by patrons for the month = 1
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 64
Items eligible for renewal notices sent for the month = 24
Items ineligible for renewal notices sent for the month = 127
Items renewed successfully by patrons for the month = 8
Items unsuccessfully renewed by patrons for the month = 7
Renewal reminder notices sent for the month = 57
Items eligible for renewal reminder notices sent for the month = 34
Items ineligible for renewal reminder notices sent for the month = 92

Branch:: Home Twp Library
Hold notices sent for the month = 6

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 1
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Crystal Comm Library
Hold notices sent for the month = 1

Branch:: Carson City Public Library
Hold notices sent for the month = 28
Hold reminders sent for the month = 3

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 14
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 23
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 12
Items eligible for renewal reminder notices sent for the month = 8
Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Clarksville Area Library
Hold notices sent for the month = 3

Hold reminders sent for the month = 1

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 18

Renewal notices sent for the month = 12

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 23

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 8

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Saranac Public Library

Hold notices sent for the month = 27

Hold reminders sent for the month = 6

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 9

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 6

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Lake Odessa Comm Library

Hold notices sent for the month = 41

Hold reminders sent for the month = 5

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 29

Items eligible for renewal notices sent for the month = 31

Items ineligible for renewal notices sent for the month = 17

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 28

Items eligible for renewal reminder notices sent for the month = 33

Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Ionia Community Library
Hold notices sent for the month = 124
Hold reminders sent for the month = 29
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 7
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 28

Renewal notices sent for the month = 37
Items eligible for renewal notices sent for the month = 12
Items ineligible for renewal notices sent for the month = 42
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 33
Items eligible for renewal reminder notices sent for the month = 25
Items ineligible for renewal reminder notices sent for the month = 32

Branch:: Alvah N Belding Library
Hold notices sent for the month = 40
Hold reminders sent for the month = 7

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 10
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 9
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 8
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.
Hold notices sent for the month = 457
Hold reminders sent for the month = 112
Hold cancel notices sent for the month = 8

Overdue notices sent for the month = 47
Overdue items eligible for renewal, notices sent for the month = 41

Overdue items ineligible for renewal, notices sent for the month = 50
Overdue items renewed successfully by patrons for the month = 5
Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 194
Items eligible for renewal notices sent for the month = 142
Items ineligible for renewal notices sent for the month = 243
Items renewed successfully by patrons for the month = 25
Items unsuccessfully renewed by patrons for the month = 40
Renewal reminder notices sent for the month = 146
Items eligible for renewal reminder notices sent for the month = 131
Items ineligible for renewal reminder notices sent for the month = 186

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 128
Hold reminders sent for the month = 39
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 15
Overdue items eligible for renewal, notices sent for the month = 9
Overdue items ineligible for renewal, notices sent for the month = 15
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 53
Items eligible for renewal notices sent for the month = 33
Items ineligible for renewal notices sent for the month = 63
Items renewed successfully by patrons for the month = 5
Items unsuccessfully renewed by patrons for the month = 10
Renewal reminder notices sent for the month = 50
Items eligible for renewal reminder notices sent for the month = 28
Items ineligible for renewal reminder notices sent for the month = 53

Branch:: Sparta Carnegie Twp. Library
Hold notices sent for the month = 14
Hold reminders sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 3

Items renewed successfully by patrons for the month = 7
Renewal reminder notices sent for the month = 3
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Cedar Springs Public Library
Hold notices sent for the month = 44
Hold reminders sent for the month = 17

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 27
Items eligible for renewal notices sent for the month = 10
Items ineligible for renewal notices sent for the month = 39
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 23
Items eligible for renewal reminder notices sent for the month = 13
Items ineligible for renewal reminder notices sent for the month = 29

Branch:: Thornapple Kellogg Comm Library
Hold notices sent for the month = 13
Hold reminders sent for the month = 3

Overdue notices sent for the month = 5
Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 14
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 13
Items renewed successfully by patrons for the month = 4
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 14
Items eligible for renewal reminder notices sent for the month = 6
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Hastings Public Library
Hold notices sent for the month = 38
Hold reminders sent for the month = 11

Overdue notices sent for the month = 2
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 12
Items eligible for renewal notices sent for the month = 6
Items ineligible for renewal notices sent for the month = 15
Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Freeport District Library

Hold notices sent for the month = 11
Hold reminders sent for the month = 1

Renewal notices sent for the month = 7
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 10
Items unsuccessfully renewed by patrons for the month = 5
Renewal reminder notices sent for the month = 6
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Henika District Library

Hold notices sent for the month = 3
Hold reminders sent for the month = 2

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 11
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 11
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 7
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 9
Items eligible for renewal reminder notices sent for the month = 6
Items ineligible for renewal reminder notices sent for the month = 8

Branch:: Saugatuck-Douglas Dist Library

Hold notices sent for the month = 33
Hold reminders sent for the month = 4

Overdue notices sent for the month = 7
Overdue items eligible for renewal, notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 22
Items eligible for renewal notices sent for the month = 18
Items ineligible for renewal notices sent for the month = 15
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 24
Items eligible for renewal reminder notices sent for the month = 35
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Leighton Twp. Library
Hold notices sent for the month = 44
Hold reminders sent for the month = 10
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 40
Items eligible for renewal notices sent for the month = 22
Items ineligible for renewal notices sent for the month = 37
Items renewed successfully by patrons for the month = 9
Items unsuccessfully renewed by patrons for the month = 9
Renewal reminder notices sent for the month = 26
Items eligible for renewal reminder notices sent for the month = 25
Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Hopkins District Library
Hold notices sent for the month = 1

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 8
Renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Fennville District Library

Hold notices sent for the month = 29

Hold reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 17

Items eligible for renewal notices sent for the month = 15

Items ineligible for renewal notices sent for the month = 42

Items unsuccessfully renewed by patrons for the month = 15

Renewal reminder notices sent for the month = 17

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 55

Branch:: Dorr Twp Library

Hold notices sent for the month = 9

Hold reminders sent for the month = 4

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 17

Renewal reminder notices sent for the month = 13

Items eligible for renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Salem Twp Library

Hold notices sent for the month = 70

Hold reminders sent for the month = 11

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 42

Items eligible for renewal notices sent for the month = 26
Items ineligible for renewal notices sent for the month = 67
Items renewed successfully by patrons for the month = 24
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 32
Items eligible for renewal reminder notices sent for the month = 41
Items ineligible for renewal reminder notices sent for the month = 41

=====TOTALS=====

Hold notices sent for the month = 3079
Hold reminder notices sent for the month = 699

Hold cancel notices sent for the month = 41

Overdue notices sent for the month = 330
Overdue items eligible for renewal, notices sent for the month = 332
Overdue items ineligible for renewal, notices sent for the month = 442
Percentage of overall overdue items where renewal was attempted:: 37.05%
Overdue items renewed successfully by patrons for the month = 99
Percentage of overall overdue items where renewal was successful:: 29.82%
Overdue items unsuccessfully renewed by patrons for the month = 24
Percentage of overall overdue items where renewal failed:: 7.23%

Renewal notices sent for the month = 1498
Items eligible for renewal notices sent for the month = 875
Items ineligible for renewal notices sent for the month = 2203
Percentage of overall items where renewal was attempted:: 63.09%
Items renewed successfully by patrons for the month = 281
Percentage of overall items where renewal was successful:: 32.11%
Items unsuccessfully renewed by patrons for the month = 271
Percentage of overall items where renewal failed:: 30.97%
Renewal reminder notices sent for the month = 1243
Items eligible for renewal reminder notices sent for the month = 967
Items ineligible for renewal reminder notices sent for the month = 1719

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 138
MADL Ravenna Br sent for the month, this many text notices = 20
Montague Br sent for the month, this many text notices = 35
MADL Norton Shores Br sent for the month, this many text notices = 327
Muskegon Area Dist Library HQ sent for the month, this many text notices = 13
MADL LVPD sent for the month, this many text notices = 9
MADL Dalton Br sent for the month, this many text notices = 100

MADL Egelston Br sent for the month, this many text notices = 41
MADL Muskegon Twp Br sent for the month, this many text notices = 18
White Lake Comm Library sent for the month, this many text notices = 116
Hackley Public Library sent for the month, this many text notices = 44
Fruitport District Library sent for the month, this many text notices = 65
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874
once parked. sent for the month, this many text notices = 530
Spring Lake Dist Library sent for the month, this many text notices = 210
Loutit District Library sent for the month, this many text notices = 657
Patmos Library sent for the month, this many text notices = 36
Gary Byker Memorial Library sent for the month, this many text notices = 193
Georgetown Twp Pub Library sent for the month, this many text notices = 756
Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this
many text notices = 85
Allendale Twp Library sent for the month, this many text notices = 206
White Cloud Comm Library sent for the month, this many text notices = 53
Newaygo Area District Library sent for the month, this many text notices = 40
Hesperia Community Library sent for the month, this many text notices = 9
Grant Area Dist Library sent for the month, this many text notices = 23
Fremont Area Dist Library sent for the month, this many text notices = 71
Croton Twp Library sent for the month, this many text notices = 2
Tamarack District Library sent for the month, this many text notices = 95
TCH Reynolds Twp Library sent for the month, this many text notices = 58
Flat River Community Library sent for the month, this many text notices = 313
Home Twp Library sent for the month, this many text notices = 8
Crystal Comm Library sent for the month, this many text notices = 1
Carson City Public Library sent for the month, this many text notices = 60
Clarksville Area Library sent for the month, this many text notices = 27
Saranac Public Library sent for the month, this many text notices = 47
Lake Odessa Comm Library sent for the month, this many text notices = 110
Ionia Community Library sent for the month, this many text notices = 230
Alvah N Belding Library sent for the month, this many text notices = 66
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the
month, this many text notices = 956
Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.
sent for the month, this many text notices = 285
Sparta Carnegie Twp. Library sent for the month, this many text notices = 20
Cedar Springs Public Library sent for the month, this many text notices = 113
Thornapple Kellogg Comm Library sent for the month, this many text notices = 49
Hastings Public Library sent for the month, this many text notices = 73
Freeport District Library sent for the month, this many text notices = 25
Henika District Library sent for the month, this many text notices = 31
Saugatuck-Douglas Dist Library sent for the month, this many text notices = 90
Leighton Twp. Library sent for the month, this many text notices = 124

Hopkins District Library sent for the month, this many text notices = 6
Fennville District Library sent for the month, this many text notices = 69
Dorr Twp Library sent for the month, this many text notices = 39
Salem Twp Library sent for the month, this many text notices = 157

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 122 registered patrons for text notices
Alvah N Belding Library has 45 registered patrons for text notices
Carson City Public Library has 23 registered patrons for text notices
Cedar Springs Public Library has 116 registered patrons for text notices
Clarksville Area Library has 25 registered patrons for text notices
Coopersville Area Dist Library Inside or Center Street parking lot any open space has 88 registered patrons for text notices
Croton Twp Library has 8 registered patrons for text notices
Crystal Comm Library has 6 registered patrons for text notices
Dorr Twp Library has 54 registered patrons for text notices
Fennville District Library has 59 registered patrons for text notices
Flat River Community Library has 270 registered patrons for text notices
Freeport District Library has 31 registered patrons for text notices
Fremont Area Dist Library has 64 registered patrons for text notices
Fruitport District Library has 58 registered patrons for text notices
Gary Byker Memorial Library has 81 registered patrons for text notices
Georgetown Twp Pub Library has 463 registered patrons for text notices
Grant Area Dist Library has 35 registered patrons for text notices
Hackley Public Library has 65 registered patrons for text notices
Hastings Public Library has 50 registered patrons for text notices
Henika District Library has 31 registered patrons for text notices
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 516 registered patrons for text notices
Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 161 registered patrons for text notices
Hesperia Community Library has 7 registered patrons for text notices
Home Twp Library has 15 registered patrons for text notices
Hopkins District Library has 13 registered patrons for text notices
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 297 registered patrons for text notices
Ionia Community Library has 206 registered patrons for text notices
Lake Odessa Comm Library has 186 registered patrons for text notices
Lakeland Library Cooperative has 2 registered patrons for text notices
Leighton Twp. Library has 108 registered patrons for text notices
Loutit District Library has 386 registered patrons for text notices
MADL Dalton Br has 36 registered patrons for text notices
MADL Dalton Br has 11 registered patrons for text notices
MADL Egelston Br has 28 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices
MADL Muskegon Hts Br has 1 registered patrons for text notices
MADL Muskegon Twp Br has 15 registered patrons for text notices
MADL North Muskegon Br has 115 registered patrons for text notices
MADL Norton Shores Br has 328 registered patrons for text notices
MADL Ravenna Br has 18 registered patrons for text notices
Montague Br has 16 registered patrons for text notices
Muskegon Area Dist Library HQ has 5 registered patrons for text notices
Newaygo Area District Library has 79 registered patrons for text notices
Patmos Library has 30 registered patrons for text notices
Salem Twp Library has 99 registered patrons for text notices
Saranac Public Library has 56 registered patrons for text notices
Saugatuck-Douglas Dist Library has 54 registered patrons for text notices
Sparta Carnegie Twp. Library has 18 registered patrons for text notices
Spring Lake Dist Library has 129 registered patrons for text notices
Tamarack District Library has 95 registered patrons for text notices
TCH Reynolds Twp Library has 66 registered patrons for text notices
Thornapple Kellogg Comm Library has 65 registered patrons for text notices
White Cloud Comm Library has 33 registered patrons for text notices
White Lake Comm Library has 65 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 18 times.
ALL was used 3 times.
CHX was used 3 times.
CXH was used 42 times.
FEE was used 4 times.
HELP was used 11 times.
HL was used 30 times.
HOLD was used 11 times.
MYBOOK was used 184 times.
MYCARD was used 7 times.
OA was used 33 times.
OI was used 8 times.
OK was used 8 times.
OL was used 11 times.
OVERDUE was used 2 times.
RA was used 300 times.
RENEW was used 11 times.
RESEND was used 1 times.
RHL was used 110 times.
RI was used 52 times.
RL was used 102 times.

SWITCHPHONE was used 1 times.
THANK was used 15 times.
THANKS was used 6 times.