

# **Lakeland Library Cooperative Shoutbomb Report May 2022**

Total registered users = 4997

Total registered barcodes = 5571

Total registered users for text notices is 4997

Registered users the last month = 19

23 additional card(s) were added to the primary patron(s) account the last month

Patron initiated cancellations the last month = 6

Salem Twp Library signed up 1 patron(s) for text notices the last month

Dorr Twp Library signed up 1 patron(s) for text notices the last month

Saugatuck-Douglas Dist Library signed up 1 patron(s) for text notices the last month

Ionia Community Library signed up 2 patron(s) for text notices the last month

Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month

Grant Area Dist Library signed up 1 patron(s) for text notices the last month

Newaygo Area District Library signed up 3 patron(s) for text notices the last month

Allendale Twp Library signed up 2 patron(s) for text notices the last month

Georgetown Twp Pub Library signed up 2 patron(s) for text notices the last month

Loutit District Library signed up 2 patron(s) for text notices the last month

Fruitport District Library signed up 1 patron(s) for text notices the last month

MADL Norton Shores Br signed up 2 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br

Hold notices sent for the month = 49

Hold reminders sent for the month = 9

Overdue notices sent for the month = 10

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 54

Renewal notices sent for the month = 36

Items eligible for renewal notices sent for the month = 14

Items ineligible for renewal notices sent for the month = 41

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 4

Renewal reminder notices sent for the month = 29

Items eligible for renewal reminder notices sent for the month = 7

Items ineligible for renewal reminder notices sent for the month = 34

Branch:: MADL Ravenna Br

Hold notices sent for the month = 5

Renewal notices sent for the month = 7  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 8  
Renewal reminder notices sent for the month = 4  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Montague Br

Hold notices sent for the month = 12  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 9  
Items eligible for renewal notices sent for the month = 9  
Items ineligible for renewal notices sent for the month = 10  
Items renewed successfully by patrons for the month = 7  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 6  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 9

Branch:: MADL Norton Shores Br

Hold notices sent for the month = 133  
Hold reminders sent for the month = 24  
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 17  
Overdue items eligible for renewal, notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 22  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 64  
Items eligible for renewal notices sent for the month = 15  
Items ineligible for renewal notices sent for the month = 100  
Items renewed successfully by patrons for the month = 3  
Items unsuccessfully renewed by patrons for the month = 3  
Renewal reminder notices sent for the month = 44  
Items eligible for renewal reminder notices sent for the month = 9  
Items ineligible for renewal reminder notices sent for the month = 71

Branch:: Muskegon Area Dist Library HQ

Renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL LVPD  
Hold notices sent for the month = 2

Renewal notices sent for the month = 2  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 1  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL Holton Br  
Hold notices sent for the month = 9

Renewal notices sent for the month = 2  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 1  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: MADL Egelston Br  
Hold notices sent for the month = 9  
Hold reminders sent for the month = 4

Overdue notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 2  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 4  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Dalton Br  
Hold notices sent for the month = 28

Hold reminders sent for the month = 7

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 14

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 17

Renewal reminder notices sent for the month = 9

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 12

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 15

Hold reminders sent for the month = 2

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 5

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: White Lake Comm Library

Hold notices sent for the month = 43

Hold reminders sent for the month = 8

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 5

Overdue items ineligible for renewal, notices sent for the month = 12

Overdue items renewed successfully by patrons for the month = 2

Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 19

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 40

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 12

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Hackley Public Library  
Hold notices sent for the month = 20  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 16  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 46  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 9  
Items ineligible for renewal reminder notices sent for the month = 39

Branch:: Fruitport District Library  
Hold notices sent for the month = 16  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items renewed successfully by patrons for the month = 1  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 12  
Renewal reminder notices sent for the month = 10  
Items eligible for renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church  
Street.Call 616-772-0874 once parked.  
Hold notices sent for the month = 179  
Hold reminders sent for the month = 52  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 32  
Overdue items eligible for renewal, notices sent for the month = 10  
Overdue items ineligible for renewal, notices sent for the month = 67

Renewal notices sent for the month = 122  
Items eligible for renewal notices sent for the month = 49  
Items ineligible for renewal notices sent for the month = 186

Items renewed successfully by patrons for the month = 6  
Items unsuccessfully renewed by patrons for the month = 14  
Renewal reminder notices sent for the month = 95  
Items eligible for renewal reminder notices sent for the month = 33  
Items ineligible for renewal reminder notices sent for the month = 147

Branch:: Spring Lake Dist Library  
Hold notices sent for the month = 97  
Hold reminders sent for the month = 21  
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 14  
Overdue items eligible for renewal, notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 22  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 53  
Items eligible for renewal notices sent for the month = 16  
Items ineligible for renewal notices sent for the month = 96  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 38  
Items eligible for renewal reminder notices sent for the month = 9  
Items ineligible for renewal reminder notices sent for the month = 53

Branch:: Loutit District Library  
Hold notices sent for the month = 231  
Hold reminders sent for the month = 59  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 32  
Overdue items eligible for renewal, notices sent for the month = 10  
Overdue items ineligible for renewal, notices sent for the month = 67  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 124  
Items eligible for renewal notices sent for the month = 46  
Items ineligible for renewal notices sent for the month = 332  
Items renewed successfully by patrons for the month = 3  
Items unsuccessfully renewed by patrons for the month = 9  
Renewal reminder notices sent for the month = 121  
Items eligible for renewal reminder notices sent for the month = 26  
Items ineligible for renewal reminder notices sent for the month = 237

Branch:: Patmos Library

Hold notices sent for the month = 19

Hold reminders sent for the month = 5

Hold cancel notices sent for the month = 1

Renewal notices sent for the month = 7

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 6

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Gary Byker Memorial Library

Hold notices sent for the month = 56

Hold reminders sent for the month = 13

Overdue notices sent for the month = 9

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 50

Items eligible for renewal notices sent for the month = 23

Items ineligible for renewal notices sent for the month = 57

Items renewed successfully by patrons for the month = 3

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 42

Items eligible for renewal reminder notices sent for the month = 12

Items ineligible for renewal reminder notices sent for the month = 37

Branch:: Georgetown Twp Pub Library

Hold notices sent for the month = 323

Hold reminders sent for the month = 63

Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 18

Overdue items eligible for renewal, notices sent for the month = 8

Overdue items ineligible for renewal, notices sent for the month = 20

Overdue items unsuccessfully renewed by patrons for the month = 3

Renewal notices sent for the month = 195

Items eligible for renewal notices sent for the month = 80

Items ineligible for renewal notices sent for the month = 393

Items renewed successfully by patrons for the month = 6  
Items unsuccessfully renewed by patrons for the month = 12  
Renewal reminder notices sent for the month = 138  
Items eligible for renewal reminder notices sent for the month = 50  
Items ineligible for renewal reminder notices sent for the month = 286

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space  
Hold notices sent for the month = 21  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 37  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 57  
Items renewed successfully by patrons for the month = 2  
Renewal reminder notices sent for the month = 29  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 39

Branch:: Allendale Twp Library  
Hold notices sent for the month = 63  
Hold reminders sent for the month = 20  
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 6  
Overdue items eligible for renewal, notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 50  
Items eligible for renewal notices sent for the month = 35  
Items ineligible for renewal notices sent for the month = 79  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 21  
Renewal reminder notices sent for the month = 39  
Items eligible for renewal reminder notices sent for the month = 8  
Items ineligible for renewal reminder notices sent for the month = 66

Branch:: White Cloud Comm Library  
Hold notices sent for the month = 16  
Hold reminders sent for the month = 1



Renewal notices sent for the month = 32  
Items eligible for renewal notices sent for the month = 14  
Items ineligible for renewal notices sent for the month = 69  
Renewal reminder notices sent for the month = 21  
Items eligible for renewal reminder notices sent for the month = 8  
Items ineligible for renewal reminder notices sent for the month = 26

Branch:: Newaygo Area District Library  
Hold notices sent for the month = 22  
Hold reminders sent for the month = 2  
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 35  
Items eligible for renewal notices sent for the month = 18  
Items ineligible for renewal notices sent for the month = 33  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 24  
Items eligible for renewal reminder notices sent for the month = 14  
Items ineligible for renewal reminder notices sent for the month = 19

Branch:: Hesperia Community Library  
Hold notices sent for the month = 6  
Hold reminders sent for the month = 1

Renewal notices sent for the month = 7  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 28  
Renewal reminder notices sent for the month = 5  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 14

Branch:: Grant Area Dist Library  
Hold notices sent for the month = 9  
Hold reminders sent for the month = 3

Renewal notices sent for the month = 6  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 7  
Renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Fremont Area Dist Library  
Hold notices sent for the month = 36  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 7  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 12  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 25  
Renewal reminder notices sent for the month = 10  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 26

Branch:: Croton Twp Library  
Hold notices sent for the month = 1  
Hold reminders sent for the month = 1

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 6  
Renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Tamarack District Library  
Hold notices sent for the month = 49  
Hold reminders sent for the month = 9

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 30  
Items eligible for renewal notices sent for the month = 12  
Items ineligible for renewal notices sent for the month = 109  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 22  
Items eligible for renewal reminder notices sent for the month = 9  
Items ineligible for renewal reminder notices sent for the month = 93

Branch:: TCH Reynolds Twp Library

Hold notices sent for the month = 20

Hold reminders sent for the month = 5

Overdue notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 15

Items eligible for renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 30

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 13

Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Flat River Community Library

Hold notices sent for the month = 88

Hold reminders sent for the month = 34

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 19

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 36

Renewal notices sent for the month = 58

Items eligible for renewal notices sent for the month = 21

Items ineligible for renewal notices sent for the month = 87

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 7

Renewal reminder notices sent for the month = 47

Items eligible for renewal reminder notices sent for the month = 14

Items ineligible for renewal reminder notices sent for the month = 72

Branch:: Home Twp Library

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 5

Items eligible for renewal notices sent for the month = 24

Items ineligible for renewal notices sent for the month = 6

Items unsuccessfully renewed by patrons for the month = 12

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 12

Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Crystal Comm Library

Hold notices sent for the month = 3

Hold reminders sent for the month = 1

Renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 3

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Carson City Public Library

Hold notices sent for the month = 18

Hold reminders sent for the month = 2

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 7

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 7

Renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Clarksville Area Library

Hold notices sent for the month = 1

Hold reminders sent for the month = 1

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 5

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 7

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Saranac Public Library

Hold notices sent for the month = 24

Hold reminders sent for the month = 4

Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 20  
Renewal reminder notices sent for the month = 6  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Lake Odessa Comm Library  
Hold notices sent for the month = 26  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 5  
Overdue items eligible for renewal, notices sent for the month = 5  
Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 49  
Items eligible for renewal notices sent for the month = 60  
Items ineligible for renewal notices sent for the month = 46  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 2  
Renewal reminder notices sent for the month = 33  
Items eligible for renewal reminder notices sent for the month = 37  
Items ineligible for renewal reminder notices sent for the month = 31

Branch:: Ionia Community Library  
Hold notices sent for the month = 88  
Hold reminders sent for the month = 21

Overdue notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 41  
Items eligible for renewal notices sent for the month = 20  
Items ineligible for renewal notices sent for the month = 47  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 14  
Renewal reminder notices sent for the month = 33  
Items eligible for renewal reminder notices sent for the month = 3  
Items ineligible for renewal reminder notices sent for the month = 45

Branch:: Alvah N Belding Library  
Hold notices sent for the month = 16  
Hold reminders sent for the month = 3

Overdue notices sent for the month = 2  
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 15  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 19  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 8  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold notices sent for the month = 366  
Hold reminders sent for the month = 109  
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 47  
Overdue items eligible for renewal, notices sent for the month = 13  
Overdue items ineligible for renewal, notices sent for the month = 79  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 234  
Items eligible for renewal notices sent for the month = 101  
Items ineligible for renewal notices sent for the month = 290  
Items renewed successfully by patrons for the month = 3  
Items unsuccessfully renewed by patrons for the month = 28  
Renewal reminder notices sent for the month = 156  
Items eligible for renewal reminder notices sent for the month = 44  
Items ineligible for renewal reminder notices sent for the month = 192

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 120  
Hold reminders sent for the month = 29  
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 25  
Overdue items eligible for renewal, notices sent for the month = 6  
Overdue items ineligible for renewal, notices sent for the month = 34

Renewal notices sent for the month = 66

Items eligible for renewal notices sent for the month = 23  
Items ineligible for renewal notices sent for the month = 82  
Items renewed successfully by patrons for the month = 1  
Items unsuccessfully renewed by patrons for the month = 4  
Renewal reminder notices sent for the month = 47  
Items eligible for renewal reminder notices sent for the month = 11  
Items ineligible for renewal reminder notices sent for the month = 66

Branch:: Sparta Carnegie Twp. Library

Hold notices sent for the month = 17

Hold reminders sent for the month = 2

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 4

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Cedar Springs Public Library

Hold notices sent for the month = 22

Hold reminders sent for the month = 12

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 9

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 18

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 35

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 13

Items eligible for renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 28

Branch:: Thornapple Kellogg Comm Library

Hold notices sent for the month = 9

Overdue notices sent for the month = 6

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 11  
Items eligible for renewal notices sent for the month = 5  
Items ineligible for renewal notices sent for the month = 19  
Items renewed successfully by patrons for the month = 1  
Renewal reminder notices sent for the month = 10  
Items eligible for renewal reminder notices sent for the month = 4  
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Hastings Public Library  
Hold notices sent for the month = 22  
Hold reminders sent for the month = 6

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 17  
Items eligible for renewal notices sent for the month = 7  
Items ineligible for renewal notices sent for the month = 19  
Items renewed successfully by patrons for the month = 2  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 10  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Freeport District Library  
Hold notices sent for the month = 8  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 4  
Overdue items eligible for renewal, notices sent for the month = 3  
Overdue items ineligible for renewal, notices sent for the month = 1  
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 10  
Items eligible for renewal notices sent for the month = 3  
Items ineligible for renewal notices sent for the month = 13  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 8  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 10



Branch:: Henika District Library

Hold notices sent for the month = 1

Hold reminders sent for the month = 1

Overdue notices sent for the month = 6

Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 11

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 17

Renewal reminder notices sent for the month = 10

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Saugatuck-Douglas Dist Library

Hold notices sent for the month = 35

Hold reminders sent for the month = 10

Overdue notices sent for the month = 4

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 32

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 41

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 19

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Leighton Twp. Library

Hold notices sent for the month = 50

Hold reminders sent for the month = 7

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 39

Items eligible for renewal notices sent for the month = 42

Items ineligible for renewal notices sent for the month = 61

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 31

Renewal reminder notices sent for the month = 30  
Items eligible for renewal reminder notices sent for the month = 14  
Items ineligible for renewal reminder notices sent for the month = 70

Branch:: Hopkins District Library  
Hold notices sent for the month = 1

Renewal notices sent for the month = 5  
Items eligible for renewal notices sent for the month = 2  
Items ineligible for renewal notices sent for the month = 3  
Renewal reminder notices sent for the month = 2  
Items eligible for renewal reminder notices sent for the month = 1  
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Fennville District Library  
Hold notices sent for the month = 22  
Hold reminders sent for the month = 5

Overdue notices sent for the month = 4  
Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 21  
Items eligible for renewal notices sent for the month = 4  
Items ineligible for renewal notices sent for the month = 42  
Items unsuccessfully renewed by patrons for the month = 3  
Renewal reminder notices sent for the month = 20  
Items eligible for renewal reminder notices sent for the month = 2  
Items ineligible for renewal reminder notices sent for the month = 34

Branch:: Dorr Twp Library  
Hold notices sent for the month = 15  
Hold reminders sent for the month = 2

Overdue notices sent for the month = 2  
Overdue items eligible for renewal, notices sent for the month = 1  
Overdue items ineligible for renewal, notices sent for the month = 3  
Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = 18  
Items eligible for renewal notices sent for the month = 1  
Items ineligible for renewal notices sent for the month = 31  
Items unsuccessfully renewed by patrons for the month = 1  
Renewal reminder notices sent for the month = 11

Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Salem Twp Library

Hold notices sent for the month = 38

Hold reminders sent for the month = 9

Overdue notices sent for the month = 7

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 28

Items eligible for renewal notices sent for the month = 20

Items ineligible for renewal notices sent for the month = 50

Items renewed successfully by patrons for the month = 7

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 24

Items eligible for renewal reminder notices sent for the month = 16

Items ineligible for renewal reminder notices sent for the month = 50

=====TOTALS=====

Hold notices sent for the month = 2479

Hold reminder notices sent for the month = 587

Hold cancel notices sent for the month = 29

Overdue notices sent for the month = 331

Overdue items eligible for renewal, notices sent for the month = 89

Overdue items ineligible for renewal, notices sent for the month = 575

Percentage of overall overdue items where renewal was attempted:: 16.85%

Overdue items renewed successfully by patrons for the month = 5

Percentage of overall overdue items where renewal was successful:: 5.62%

Overdue items unsuccessfully renewed by patrons for the month = 10

Percentage of overall overdue items where renewal failed:: 11.24%

Renewal notices sent for the month = 1677

Items eligible for renewal notices sent for the month = 734

Items ineligible for renewal notices sent for the month = 2746

Percentage of overall items where renewal was attempted:: 34.88%

Items renewed successfully by patrons for the month = 68

Percentage of overall items where renewal was successful:: 9.26%

Items unsuccessfully renewed by patrons for the month = 188

Percentage of overall items where renewal failed:: 25.61%

Renewal reminder notices sent for the month = 1250

Items eligible for renewal reminder notices sent for the month = 379

Items ineligible for renewal reminder notices sent for the month = 2026

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 133  
MADL Ravenna Br sent for the month, this many text notices = 16  
Montague Br sent for the month, this many text notices = 33  
MADL Norton Shores Br sent for the month, this many text notices = 282  
Muskegon Area Dist Library HQ sent for the month, this many text notices = 3  
MADL LVPD sent for the month, this many text notices = 6  
MADL Holton Br sent for the month, this many text notices = 14  
MADL Egelston Br sent for the month, this many text notices = 23  
MADL Dalton Br sent for the month, this many text notices = 60  
MADL Muskegon Twp Br sent for the month, this many text notices = 24  
White Lake Comm Library sent for the month, this many text notices = 88  
Hackley Public Library sent for the month, this many text notices = 50  
Fruitport District Library sent for the month, this many text notices = 40  
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 480  
Spring Lake Dist Library sent for the month, this many text notices = 223  
Loutit District Library sent for the month, this many text notices = 567  
Patmos Library sent for the month, this many text notices = 35  
Gary Byker Memorial Library sent for the month, this many text notices = 170  
Georgetown Twp Pub Library sent for the month, this many text notices = 737  
Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 92  
Allendale Twp Library sent for the month, this many text notices = 178  
White Cloud Comm Library sent for the month, this many text notices = 70  
Newaygo Area District Library sent for the month, this many text notices = 87  
Hesperia Community Library sent for the month, this many text notices = 19  
Grant Area Dist Library sent for the month, this many text notices = 21  
Fremont Area Dist Library sent for the month, this many text notices = 70  
Croton Twp Library sent for the month, this many text notices = 13  
Tamarack District Library sent for the month, this many text notices = 112  
TCH Reynolds Twp Library sent for the month, this many text notices = 57  
Flat River Community Library sent for the month, this many text notices = 246  
Home Twp Library sent for the month, this many text notices = 10  
Crystal Comm Library sent for the month, this many text notices = 9  
Carson City Public Library sent for the month, this many text notices = 35  
Clarksville Area Library sent for the month, this many text notices = 12  
Saranac Public Library sent for the month, this many text notices = 45  
Lake Odessa Comm Library sent for the month, this many text notices = 115  
Ionia Community Library sent for the month, this many text notices = 189  
Alvah N Belding Library sent for the month, this many text notices = 44  
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 912  
Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once

parked. sent for the month, this many text notices = 287  
 Sparta Carnegie Twp. Library sent for the month, this many text notices = 26  
 Cedar Springs Public Library sent for the month, this many text notices = 72  
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 36  
 Hastings Public Library sent for the month, this many text notices = 59  
 Freeport District Library sent for the month, this many text notices = 32  
 Henika District Library sent for the month, this many text notices = 29  
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 100  
 Leighton Twp. Library sent for the month, this many text notices = 129  
 Hopkins District Library sent for the month, this many text notices = 8  
 Fennville District Library sent for the month, this many text notices = 72  
 Dorr Twp Library sent for the month, this many text notices = 48  
 Salem Twp Library sent for the month, this many text notices = 106

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 125 registered patrons for text notices  
 Alvah N Belding Library has 45 registered patrons for text notices  
 Carson City Public Library has 23 registered patrons for text notices  
 Cedar Springs Public Library has 118 registered patrons for text notices  
 Clarksville Area Library has 25 registered patrons for text notices  
 Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89  
 registered patrons for text notices  
 Croton Twp Library has 8 registered patrons for text notices  
 Crystal Comm Library has 6 registered patrons for text notices  
 Dorr Twp Library has 55 registered patrons for text notices  
 Fennville District Library has 59 registered patrons for text notices  
 Flat River Community Library has 270 registered patrons for text notices  
 Freeport District Library has 31 registered patrons for text notices  
 Fremont Area Dist Library has 64 registered patrons for text notices  
 Fruitport District Library has 59 registered patrons for text notices  
 Gary Byker Memorial Library has 82 registered patrons for text notices  
 Georgetown Twp Pub Library has 465 registered patrons for text notices  
 Grant Area Dist Library has 37 registered patrons for text notices  
 Hackley Public Library has 66 registered patrons for text notices  
 Hastings Public Library has 50 registered patrons for text notices  
 Henika District Library has 31 registered patrons for text notices  
 Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has  
 516 registered patrons for text notices  
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once  
 parked. has 162 registered patrons for text notices  
 Hesperia Community Library has 7 registered patrons for text notices  
 Home Twp Library has 15 registered patrons for text notices  
 Hopkins District Library has 13 registered patrons for text notices  
 Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-  
 772-0874 once parked. has 298 registered patrons for text notices  
 Ionia Community Library has 213 registered patrons for text notices

Lake Odessa Comm Library has 187 registered patrons for text notices  
Lakeland Library Cooperative has 2 registered patrons for text notices  
Leighton Twp. Library has 108 registered patrons for text notices  
Loutit District Library has 388 registered patrons for text notices  
MADL Dalton Br has 36 registered patrons for text notices  
MADL Egelston Br has 29 registered patrons for text notices  
MADL Holton Br has 11 registered patrons for text notices  
MADL LVPD has 3 registered patrons for text notices  
MADL Muskegon Hts Br has 1 registered patrons for text notices  
MADL Muskegon Twp Br has 15 registered patrons for text notices  
MADL North Muskegon Br has 115 registered patrons for text notices  
MADL Norton Shores Br has 332 registered patrons for text notices  
MADL Ravenna Br has 18 registered patrons for text notices  
Montague Br has 16 registered patrons for text notices  
Muskegon Area Dist Library HQ has 5 registered patrons for text notices  
Newaygo Area District Library has 83 registered patrons for text notices  
Patmos Library has 32 registered patrons for text notices  
Salem Twp Library has 101 registered patrons for text notices  
Saranac Public Library has 57 registered patrons for text notices  
Saugatuck-Douglas Dist Library has 55 registered patrons for text notices  
Sparta Carnegie Twp. Library has 18 registered patrons for text notices  
Spring Lake Dist Library has 129 registered patrons for text notices  
Tamarack District Library has 96 registered patrons for text notices  
TCH Reynolds Twp Library has 66 registered patrons for text notices  
Thornapple Kellogg Comm Library has 65 registered patrons for text notices  
White Cloud Comm Library has 33 registered patrons for text notices  
White Lake Comm Library has 65 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 6 times.  
CXH was used 33 times.  
HELP was used 2 times.  
HL was used 12 times.  
HOLD was used 5 times.  
MYBOOK was used 88 times.  
MYCARD was used 3 times.  
NEWPASS was used 1 times.  
OA was used 15 times.  
OI was used 8 times.  
OK was used 13 times.  
OL was used 1 times.  
RA was used 174 times.  
RENEW was used 2 times.  
RHL was used 73 times.  
RI was used 67 times.

RL was used 67 times.  
THANK was used 21 times.  
THANKS was used 3 times.