Lakeland Library Cooperative Shoutbomb Report November 2022

Total registered users = 5131

Total registered barcodes = 5711

Total registered users for text notices is 5131

Registered users the last month = 21

11 additional card(s) were added to the primary patron(s) account the last month Patron initiated cancellations the last month = 8

Salem Twp Library signed up 3 patron(s) for text notices the last month
Leighton Twp. Library signed up 1 patron(s) for text notices the last month
Cedar Springs Public Library signed up 2 patron(s) for text notices the last month
Ionia Community Library signed up 2 patron(s) for text notices the last month
Lake Odessa Comm Library signed up 4 patron(s) for text notices the last month
TCH Reynolds Twp Library signed up 1 patron(s) for text notices the last month
Newaygo Area District Library signed up 1 patron(s) for text notices the last month
Allendale Twp Library signed up 2 patron(s) for text notices the last month
Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616772-0874 once parked. signed up 2 patron(s) for text notices the last month
MADL Norton Shores Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold text notices sent for the month = 70 Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 9

Renewal text notices sent for the month = 28Items eligible for renewal text notices sent for the month = 5Items ineligible for renewal text notices sent for the month = 33Renewal reminder text notices sent for the month = 17Items eligible for renewal reminder text notices sent for the month = 5Items ineligible for renewal reminder text notices sent for the month = 17

Branch:: MADL Ravenna Br Hold text notices sent for the month = 11 Hold text reminders sent for the month = 1 Hold cancel notices sent for the month = 2 Renewal text notices sent for the month = 5

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 6

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Montague Br Hold text notices sent for the month = 16 Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 6 Items ineligible for renewal text notices sent for the month = 6 Renewal reminder text notices sent for the month = 5 Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: MADL Norton Shores Br Hold text notices sent for the month = 145 Hold text reminders sent for the month = 26 Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 9 Overdue items eligible for renewal, text notices sent for the month = 2 Overdue items ineligible for renewal, text notices sent for the month = 9

Renewal text notices sent for the month = 54

Items eligible for renewal text notices sent for the month = 7

Items ineligible for renewal text notices sent for the month = 93

Items (text) renewed successfully by patrons for the month = 3

Renewal reminder text notices sent for the month = 38

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 63

Branch:: Muskegon Area Dist Library HQ

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 5 Renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: MADL LVPD

Hold text notices sent for the month = 1

Renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 1

Branch:: MADL Holton Br

Hold text notices sent for the month = 12Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 1

Renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Egelston Br

Hold text notices sent for the month = 19 Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 6

Items eligible for renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 4

Renewal reminder text notices sent for the month = 7

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: MADL Dalton Br

Hold text notices sent for the month = 35 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 6

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 18

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 20

Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: MADL Muskegon Twp Br Hold text notices sent for the month = 10

Renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 1Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: White Lake Comm Library Hold text notices sent for the month = 68 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Hackley Public Library
Hold text notices sent for the month = 13
Hold text reminders sent for the month = 3
Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 16

Items eligible for renewal text notices sent for the month = 8

Items ineligible for renewal text notices sent for the month = 56

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 9

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 33

Branch:: Fruitport District Library Hold text notices sent for the month = 27 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold text notices sent for the month = 189

Hold text reminders sent for the month = 33

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month = Overdue (text) items unsuccessfully renewed by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Spring Lake Dist Library Hold text notices sent for the month = 128 Hold text reminders sent for the month = 22 Hold cancel notices sent for the month = 2 Overdue text notices sent for the month = 9 Overdue items eligible for renewal, text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Loutit District Library
Hold text notices sent for the month = 233
Hold text reminders sent for the month = 47
Hold cancel notices sent for the month = 5

Overdue text notices sent for the month = 33Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 110

Renewal text notices sent for the month = 125

Items eligible for renewal text notices sent for the month = 62

Items ineligible for renewal text notices sent for the month = 292

Items (text) renewed successfully by patrons for the month = 7

Items (text) unsuccessfully renewed by patrons for the month = 6

Renewal reminder text notices sent for the month = 110

Items eligible for renewal reminder text notices sent for the month = 25

Items ineligible for renewal reminder text notices sent for the month = 206

Branch:: Patmos Library Hold text notices sent for the month = 19 Hold text reminders sent for the month = 9 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 10Items eligible for renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 26Renewal reminder text notices sent for the month = 5Items ineligible for renewal reminder text notices sent for the month = 10 Branch:: Gary Byker Memorial Library Hold text notices sent for the month = 78 Hold text reminders sent for the month = 9

Overdue text notices sent for the month = 7Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 10

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Georgetown Twp Pub Library Hold text notices sent for the month = 359 Hold text reminders sent for the month = 66 Hold cancel notices sent for the month = 5

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month =

Renewal text notices sent for the month = 166

Items eligible for renewal text notices sent for the month = 34

Items ineligible for renewal text notices sent for the month = 348

Items (text) renewed successfully by patrons for the month = 5

Items (text) unsuccessfully renewed by patrons for the month = 12

Renewal reminder text notices sent for the month = 124

Items eligible for renewal reminder text notices sent for the month = 23

Items ineligible for renewal reminder text notices sent for the month = 230

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold text notices sent for the month = 34 Hold text reminders sent for the month = 5 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1 Renewal text notices sent for the month = 20Items eligible for renewal text notices sent for the month = 11Items ineligible for renewal text notices sent for the month = 15Items (text) unsuccessfully renewed by patrons for the month = 2Renewal reminder text notices sent for the month = 18Items eligible for renewal reminder text notices sent for the month = 8Items ineligible for renewal reminder text notices sent for the month = 14

Branch:: Allendale Twp Library
Hold text notices sent for the month = 116
Hold text reminders sent for the month = 24
Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 9Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 16

Renewal text notices sent for the month = 61Items eligible for renewal text notices sent for the month = 8Items ineligible for renewal text notices sent for the month = 80Items (text) renewed successfully by patrons for the month = 3Items (text) unsuccessfully renewed by patrons for the month = 2Renewal reminder text notices sent for the month = 48Items eligible for renewal reminder text notices sent for the month = 4Items ineligible for renewal reminder text notices sent for the month = 62

Branch:: White Cloud Comm Library Hold text notices sent for the month = 11 Hold text reminders sent for the month = 2

Renewal text notices sent for the month = 6Items ineligible for renewal text notices sent for the month = 21Renewal reminder text notices sent for the month = 6Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Newaygo Area District Library Hold text notices sent for the month = 22 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 18

Items eligible for renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 26

Renewal reminder text notices sent for the month = 16

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 21

Branch:: Hesperia Community Library Hold text notices sent for the month = 3

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 13

Renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Grant Area Dist Library Hold text notices sent for the month = 8 Hold text reminders sent for the month = 1 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1Overdue items eligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 6Items eligible for renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 14Renewal reminder text notices sent for the month = 5Items eligible for renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Fremont Area Dist Library Hold text notices sent for the month = 39 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 11Items eligible for renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 21Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 8Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Croton Twp Library

Hold text notices sent for the month = 3

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 6

Renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Tamarack District Library

Hold text notices sent for the month = 45

Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 25

Items ineligible for renewal text notices sent for the month = 38

Renewal reminder text notices sent for the month = 16

Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: TCH Reynolds Twp Library

Hold text notices sent for the month = 15

Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 6

Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 18

Items eligible for renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 36

Items (text) renewed successfully by patrons for the month = 2

Renewal reminder text notices sent for the month = 15

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 26

Branch:: Flat River Community Library

Hold text notices sent for the month = 111Hold text reminders sent for the month = 20Hold cancel notices sent for the month = 6

Overdue text notices sent for the month = 19 Overdue items eligible for renewal, text notices sent for the month = 3 Overdue items ineligible for renewal, text notices sent for the month = 35

Renewal text notices sent for the month = 67

Items eligible for renewal text notices sent for the month = 8

Items ineligible for renewal text notices sent for the month = 180

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 57

Items eligible for renewal reminder text notices sent for the month = 6

Items ineligible for renewal reminder text notices sent for the month = 108

Branch:: Home Twp Library Hold text notices sent for the month = 1

Renewal text notices sent for the month = 2Items ineligible for renewal text notices sent for the month = 2Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Crystal Comm Library Renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 2Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Carson City Public Library Hold text notices sent for the month = 20

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 6Items eligible for renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 11Renewal reminder text notices sent for the month = 6Items eligible for renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 11 Branch:: Clarksville Area Library Hold text notices sent for the month = 6 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 17

Renewal text notices sent for the month = 9 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 30 Renewal reminder text notices sent for the month = 4 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Saranac Public Library
Hold text notices sent for the month = 32
Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 13Items eligible for renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 24Renewal reminder text notices sent for the month = 13Items eligible for renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: Lake Odessa Comm Library Hold text notices sent for the month = 38 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 6Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 41

Items eligible for renewal text notices sent for the month = 49

Items ineligible for renewal text notices sent for the month = 35

Items (text) unsuccessfully renewed by patrons for the month = 5

Renewal reminder text notices sent for the month = 39

Items eligible for renewal reminder text notices sent for the month = 33

Items ineligible for renewal reminder text notices sent for the month = 32

Branch:: Ionia Community Library

Hold text notices sent for the month = 84

Hold text reminders sent for the month = 11

Overdue text notices sent for the month = 5

Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 32

Items ineligible for renewal text notices sent for the month = 45

Renewal reminder text notices sent for the month = 26

Items ineligible for renewal reminder text notices sent for the month = 35

Branch:: Alvah N Belding Library

Hold text notices sent for the month = 30

Hold text reminders sent for the month = 3

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 16

Items eligible for renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 27

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 10

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold text notices sent for the month = 404

Hold text reminders sent for the month = 66

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 39

Overdue items eligible for renewal, text notices sent for the month = 6

Overdue items ineligible for renewal, text notices sent for the month = 82

Renewal text notices sent for the month = 204

Items eligible for renewal text notices sent for the month = 43

Items ineligible for renewal text notices sent for the month = 277

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 7

Renewal reminder text notices sent for the month = 159

Items eligible for renewal reminder text notices sent for the month = 26 Items ineligible for renewal reminder text notices sent for the month = 220

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold text notices sent for the month = 121 Hold text reminders sent for the month = 15 Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 18Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 50

Renewal text notices sent for the month = 47

Items eligible for renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 88

Renewal reminder text notices sent for the month = 32

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 61

Branch:: Sparta Carnegie Twp. Library Hold text notices sent for the month = 9 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 1Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Cedar Springs Public Library Hold text notices sent for the month = 37 Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = 3Renewal reminder text notices sent for the month = 25Items eligible for renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 45

Branch:: Thornapple Kellogg Comm Library Hold text notices sent for the month = 4

Overdue text notices sent for the month = 9Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 27

Renewal text notices sent for the month = 7 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 10 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 6 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Hastings Public Library Hold text notices sent for the month = 27 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 15

Items eligible for renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 15

Items (text) renewed successfully by patrons for the month = 2

Renewal reminder text notices sent for the month = 9

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Freeport District Library
Hold text notices sent for the month = 18
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 4Overdue items eligible for renewal, text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 17 Renewal text notices sent for the month = 9 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 22 Renewal reminder text notices sent for the month = 8 Items eligible for renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 19

Branch:: Henika District Library Hold text notices sent for the month = 9 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 7Items eligible for renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 22Items (text) renewed successfully by patrons for the month = 1Renewal reminder text notices sent for the month = 4Items ineligible for renewal reminder text notices sent for the month = 19

Branch:: Saugatuck-Douglas Dist Library Hold text notices sent for the month = 48 Hold text reminders sent for the month = 9

Overdue text notices sent for the month = 4Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 13Items eligible for renewal text notices sent for the month = 3Items ineligible for renewal text notices sent for the month = 15Renewal reminder text notices sent for the month = 11Items ineligible for renewal reminder text notices sent for the month = 15

Branch:: Leighton Twp. Library Hold text notices sent for the month = 38 Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 5Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 39

Items eligible for renewal text notices sent for the month = 18
Items ineligible for renewal text notices sent for the month = 78
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 44
Items eligible for renewal reminder text notices sent for the month = 14
Items ineligible for renewal reminder text notices sent for the month = 66

Branch:: Hopkins District Library
Hold text notices sent for the month = 7
Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 2Items ineligible for renewal text notices sent for the month = 2Renewal reminder text notices sent for the month = 3Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: Fennville District Library Hold text notices sent for the month = 17 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Dorr Twp Library Hold text notices sent for the month = 18 Hold text reminders sent for the month = 5 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 6 Overdue items eligible for renewal, text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 7 Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 21

Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Salem Twp Library
Hold text notices sent for the month = 55
Hold text reminders sent for the month = 7
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Hold text notices sent for the month = 2863 Hold reminder text notices sent for the month = 451

Hold cancel text notices sent for the month = 41

Overdue notices sent for the month = 314

Overdue items eligible for renewal, text notices sent for the month = 55

Overdue items ineligible for renewal, text notices sent for the month = 710

Percentage of overall overdue (text) items where renewal was attempted:: 21.82%

Overdue items renewed successfully by patrons for the month = 11

Percentage of overall overdue (text) items where renewal was successful:: 20.00%

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Percentage of overall overdue (text) items where renewal failed:: 1.82%

Renewal text notices sent for the month = 1515

Items eligible for renewal text notices sent for the month = 393

Items ineligible for renewal notices sent for the month = 2704

Percentage of overall items where renewal was attempted:: 24.94%

Items renewed successfully by patrons for the month = 43

Percentage of overall items where renewal was successful:: 10.94%

Items unsuccessfully renewed by patrons for the month = 55

Percentage of overall items where renewal failed:: 13.99%

Renewal reminder text notices sent for the month = 1216

Items eligible for renewal reminder text notices sent for the month = 241

Items ineligible for renewal reminder text notices sent for the month = 1969

======TOTALS BY BRANCH===================

MADL North Muskegon Br sent for the month, this many text notices = 127

MADL Ravenna Br sent for the month, this many text notices = 21

Montague Br sent for the month, this many text notices = 34

MADL Norton Shores Br sent for the month, this many text notices = 272

Muskegon Area Dist Library HQ sent for the month, this many text notices = 7

MADL LVPD sent for the month, this many text notices = 2

MADL Holton Br sent for the month, this many text notices = 18

MADL Egelston Br sent for the month, this many text notices = 33

MADL Dalton Br sent for the month, this many text notices = 72

MADL Muskegon Twp Br sent for the month, this many text notices = 12

White Lake Comm Library sent for the month, this many text notices = 115

Hackley Public Library sent for the month, this many text notices = 42

Fruitport District Library sent for the month, this many text notices = 54

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked. sent for the month, this many text notices = 467

Spring Lake Dist Library sent for the month, this many text notices = 265

Loutit District Library sent for the month, this many text notices = 548

Patmos Library sent for the month, this many text notices = 44

Gary Byker Memorial Library sent for the month, this many text notices = 165

Georgetown Twp Pub Library sent for the month, this many text notices = 735

Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 78

Allendale Twp Library sent for the month, this many text notices = 258

White Cloud Comm Library sent for the month, this many text notices = 25

Newaygo Area District Library sent for the month, this many text notices = 59

Hesperia Community Library sent for the month, this many text notices = 18

Grant Area Dist Library sent for the month, this many text notices = 21

Fremont Area Dist Library sent for the month, this many text notices = 65

Croton Twp Library sent for the month, this many text notices = 13

Tamarack District Library sent for the month, this many text notices = 93

TCH Reynolds Twp Library sent for the month, this many text notices = 60

Flat River Community Library sent for the month, this many text notices = 274

Home Twp Library sent for the month, this many text notices = 4

Crystal Comm Library sent for the month, this many text notices = 2

Carson City Public Library sent for the month, this many text notices = 34

Clarksville Area Library sent for the month, this many text notices = 23

Saranac Public Library sent for the month, this many text notices = 59

Lake Odessa Comm Library sent for the month, this many text notices = 126

Ionia Community Library sent for the month, this many text notices = 158

Alvah N Belding Library sent for the month, this many text notices = 61

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 872

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 233

Sparta Carnegie Twp. Library sent for the month, this many text notices = 13

Cedar Springs Public Library sent for the month, this many text notices = 103

Thornapple Kellogg Comm Library sent for the month, this many text notices = 26

Hastings Public Library sent for the month, this many text notices = 58

Freeport District Library sent for the month, this many text notices = 42

Henika District Library sent for the month, this many text notices = 22

Saugatuck-Douglas Dist Library sent for the month, this many text notices = 85

Leighton Twp. Library sent for the month, this many text notices = 133

Hopkins District Library sent for the month, this many text notices = 13

Fennville District Library sent for the month, this many text notices = 72

Dorr Twp Library sent for the month, this many text notices = 68

Salem Twp Library sent for the month, this many text notices = 155

======TOTALS OF REGISTERED PATRON BY BRANCH=======

Allendale Twp Library has 152 registered patrons for text notices

Alvah N Belding Library has 45 registered patrons for text notices

Carson City Public Library has 23 registered patrons for text notices

Cedar Springs Public Library has 121 registered patrons for text notices

Clarksville Area Library has 25 registered patrons for text notices

Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered patrons for text notices

Croton Twp Library has 8 registered patrons for text notices

Crystal Comm Library has 6 registered patrons for text notices

Dorr Twp Library has 56 registered patrons for text notices

Fennville District Library has 59 registered patrons for text notices

Flat River Community Library has 270 registered patrons for text notices

Freeport District Library has 33 registered patrons for text notices

Fremont Area Dist Library has 66 registered patrons for text notices

Fruitport District Library has 63 registered patrons for text notices

Gary Byker Memorial Library has 89 registered patrons for text notices

Georgetown Twp Pub Library has 479 registered patrons for text notices

Grant Area Dist Library has 37 registered patrons for text notices

Hackley Public Library has 66 registered patrons for text notices

Hastings Public Library has 50 registered patrons for text notices

Henika District Library has 31 registered patrons for text notices

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 520 registered patrons for text notices

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 162 registered patrons for text notices

Hesperia Community Library has 7 registered patrons for text notices

Home Twp Library has 15 registered patrons for text notices

Hopkins District Library has 12 registered patrons for text notices

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked. has 299 registered patrons for text notices

Ionia Community Library has 225 registered patrons for text notices

Lake Odessa Comm Library has 199 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 113 registered patrons for text notices

Loutit District Library has 389 registered patrons for text notices

MADL Dalton Br has 38 registered patrons for text notices

MADL Egelston Br has 30 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Muskegon Hts Br has 1 registered patrons for text notices

MADL Muskegon Twp Br has 15 registered patrons for text notices

MADL North Muskegon Br has 114 registered patrons for text notices

MADL Norton Shores Br has 342 registered patrons for text notices

MADL Ravenna Br has 18 registered patrons for text notices

Montague Br has 17 registered patrons for text notices

Muskegon Area Dist Library HQ has 5 registered patrons for text notices

Newaygo Area District Library has 86 registered patrons for text notices

Patmos Library has 38 registered patrons for text notices

Salem Twp Library has 106 registered patrons for text notices

Saranac Public Library has 58 registered patrons for text notices

Saugatuck-Douglas Dist Library has 58 registered patrons for text notices

Sparta Carnegie Twp. Library has 19 registered patrons for text notices

Spring Lake Dist Library has 131 registered patrons for text notices

Tamarack District Library has 99 registered patrons for text notices

TCH Reynolds Twp Library has 69 registered patrons for text notices

Thornapple Kellogg Comm Library has 65 registered patrons for text notices

White Cloud Comm Library has 30 registered patrons for text notices

White Lake Comm Library has 67 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)======

ADDCARD was used 3 times.

ADDCARDS was used 1 times.

ANNOUNCEMENTS was used 2 times.

CHX was used 5 times.

CLOSURE was used 1 times.

CXH was used 41 times.

DROPCARD was used 1 times.

FEE was used 3 times.

HELP was used 7 times.

HL was used 41 times.

HOLD was used 6 times.

MYBOOK was used 120 times.

MYCARD was used 6 times.

OA was used 6 times.

OI was used 9 times.

OK was used 11 times.

OL was used 1 times.

ON was used 1 times.

OVERDUE was used 2 times.

RA was used 75 times.

RENEW was used 12 times.

RHL was used 71 times.

RI was used 71 times.

RL was used 49 times.

SWITCHPHONE was used 1 times.

THANK was used 4 times.

THANKS was used 17 times.