

**Shoutbomb Report
Lakeland Library Cooperative
October 2022**

Total registered users = 5117
Total registered barcodes = 5696
Total registered users for text notices is 5117
Registered users the last month = 34

Patron initiated cancellations the last month = 10

18 additional card(s) were added to the primary patron(s) account the last month

Dorr Twp Library signed up 1 patron(s) for text notices the last month
Leighton Twp. Library signed up 2 patron(s) for text notices the last month
Saugatuck-Douglas Dist Library signed up 3 patron(s) for text notices the last month
Freeport District Library signed up 2 patron(s) for text notices the last month
Cedar Springs Public Library signed up 2 patron(s) for text notices the last month
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.
signed up 5 patron(s) for text notices the last month
Ionia Community Library signed up 3 patron(s) for text notices the last month
Lake Odessa Comm Library signed up 2 patron(s) for text notices the last month
TCH Reynolds Twp Library signed up 1 patron(s) for text notices the last month
Newaygo Area District Library signed up 1 patron(s) for text notices the last month
Allendale Twp Library signed up 6 patron(s) for text notices the last month
Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month
Loutit District Library signed up 1 patron(s) for text notices the last month
Fruitport District Library signed up 1 patron(s) for text notices the last month
MADL Norton Shores Br signed up 3 patron(s) for text notices the last month

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Branch:: MADL North Muskegon Br
Hold notices sent for the month = 85
Hold reminders sent for the month = 10
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 7
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 10

Renewal notices sent for the month = 32
Items eligible for renewal notices sent for the month = 8
Items ineligible for renewal notices sent for the month = 41
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 25

Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 31

Branch:: MADL Ravenna Br
Hold notices sent for the month = 4

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 6
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 6
Renewal reminder notices sent for the month = 2
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Montague Br
Hold notices sent for the month = 12
Hold reminders sent for the month = 3

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 11
Renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: MADL Norton Shores Br
Hold notices sent for the month = 131
Hold reminders sent for the month = 33

Overdue notices sent for the month = 30
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 101

Renewal notices sent for the month = 92
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 183
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 65
Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 108

Branch:: Muskegon Area Dist Library HQ

Hold notices sent for the month = 1

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 4

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: MADL LVPD

Hold notices sent for the month = 1

Renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 4

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Holton Br

Hold notices sent for the month = 10

Hold reminders sent for the month = 1

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 6

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL Egelston Br

Hold notices sent for the month = 19

Renewal notices sent for the month = 10

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 13

Renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 10

Branch:: MADL Dalton Br

Hold notices sent for the month = 35

Hold reminders sent for the month = 7

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 23

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 26

Renewal reminder notices sent for the month = 17

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 18

Branch:: MADL Muskegon Twp Br

Hold notices sent for the month = 9

Overdue notices sent for the month = 3

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 8

Renewal reminder notices sent for the month = 6

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: White Lake Comm Library

Hold notices sent for the month = 55

Hold reminders sent for the month = 10

Overdue notices sent for the month = 10

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 16

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 25

Items eligible for renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 45

Items renewed successfully by patrons for the month = 6

Items unsuccessfully renewed by patrons for the month = 2
Renewal reminder notices sent for the month = 18
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 22

Branch:: Hackley Public Library
Hold notices sent for the month = 17
Hold reminders sent for the month = 2

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 16
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 46
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 8
Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Fruitport District Library
Hold notices sent for the month = 27
Hold reminders sent for the month = 2

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 16
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 20
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 10
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church
Street.Call 616-772-0874 once parked.
Hold notices sent for the month = 181
Hold reminders sent for the month = 45
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 39
Overdue items eligible for renewal, notices sent for the month = 9
Overdue items ineligible for renewal, notices sent for the month = 57

Overdue items unsuccessfully renewed by patrons for the month = 2

Renewal notices sent for the month = 134

Items eligible for renewal notices sent for the month = 27

Items ineligible for renewal notices sent for the month = 256

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 5

Renewal reminder notices sent for the month = 93

Items eligible for renewal reminder notices sent for the month = 12

Items ineligible for renewal reminder notices sent for the month = 146

Branch:: Spring Lake Dist Library

Hold notices sent for the month = 145

Hold reminders sent for the month = 26

Hold cancel notices sent for the month = 4

Overdue notices sent for the month = 10

Overdue items eligible for renewal, notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 16

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 62

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 93

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 35

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 50

Branch:: Loutit District Library

Hold notices sent for the month = 211

Hold reminders sent for the month = 49

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 29

Overdue items eligible for renewal, notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 66

Renewal notices sent for the month = 126

Items eligible for renewal notices sent for the month = 14

Items ineligible for renewal notices sent for the month = 346

Renewal reminder notices sent for the month = 109

Items eligible for renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 213

Branch:: Patmos Library

Hold notices sent for the month = 24

Hold reminders sent for the month = 2

Overdue notices sent for the month = 2

Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 14

Items ineligible for renewal notices sent for the month = 32

Renewal reminder notices sent for the month = 8

Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Gary Byker Memorial Library

Hold notices sent for the month = 76

Hold reminders sent for the month = 13

Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 11

Overdue items ineligible for renewal, notices sent for the month = 35

Renewal notices sent for the month = 49

Items eligible for renewal notices sent for the month = 10

Items ineligible for renewal notices sent for the month = 95

Items renewed successfully by patrons for the month = 2

Renewal reminder notices sent for the month = 30

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 53

Branch:: Georgetown Twp Pub Library

Hold notices sent for the month = 402

Hold reminders sent for the month = 66

Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 18

Overdue items eligible for renewal, notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 40

Renewal notices sent for the month = 189

Items eligible for renewal notices sent for the month = 39

Items ineligible for renewal notices sent for the month = 348

Items renewed successfully by patrons for the month = 2

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 110
Items eligible for renewal reminder notices sent for the month = 16
Items ineligible for renewal reminder notices sent for the month = 221

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space
Hold notices sent for the month = 32
Hold reminders sent for the month = 6

Overdue notices sent for the month = 7
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 12
Overdue items renewed successfully by patrons for the month = 2

Renewal notices sent for the month = 34
Items eligible for renewal notices sent for the month = 11
Items ineligible for renewal notices sent for the month = 44
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 23
Items eligible for renewal reminder notices sent for the month = 6
Items ineligible for renewal reminder notices sent for the month = 34

Branch:: Allendale Twp Library
Hold notices sent for the month = 121
Hold reminders sent for the month = 38
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 9
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = 60
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 100
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 34
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 53

Branch:: White Cloud Comm Library
Hold notices sent for the month = 21
Hold reminders sent for the month = 4

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 18
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 38
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 13
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Newaygo Area District Library
Hold notices sent for the month = 10
Hold reminders sent for the month = 3

Overdue notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 8

Renewal notices sent for the month = 16
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 18
Renewal reminder notices sent for the month = 12
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Hesperia Community Library
Hold notices sent for the month = 2

Overdue notices sent for the month = 1
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 17
Renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Grant Area Dist Library
Hold notices sent for the month = 2
Hold reminders sent for the month = 2

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 2
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 2
Renewal reminder notices sent for the month = 2
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Fremont Area Dist Library
Hold notices sent for the month = 35
Hold reminders sent for the month = 3

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 27
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 28
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 47
Items renewed successfully by patrons for the month = 2
Renewal reminder notices sent for the month = 18
Items eligible for renewal reminder notices sent for the month = 4
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Croton Twp Library
Hold notices sent for the month = 8

Renewal notices sent for the month = 7
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 8
Renewal reminder notices sent for the month = 7
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Tamarack District Library
Hold notices sent for the month = 45
Hold reminders sent for the month = 7
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = 19
Items ineligible for renewal notices sent for the month = 37
Renewal reminder notices sent for the month = 14
Items ineligible for renewal reminder notices sent for the month = 27

Branch:: TCH Reynolds Twp Library
Hold notices sent for the month = 31
Hold reminders sent for the month = 11
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 16
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 47
Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Flat River Community Library
Hold notices sent for the month = 118
Hold reminders sent for the month = 34
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 18
Overdue items ineligible for renewal, notices sent for the month = 47

Renewal notices sent for the month = 70
Items eligible for renewal notices sent for the month = 18
Items ineligible for renewal notices sent for the month = 143
Items renewed successfully by patrons for the month = 3
Renewal reminder notices sent for the month = 49
Items eligible for renewal reminder notices sent for the month = 15
Items ineligible for renewal reminder notices sent for the month = 100

Branch:: Home Twp Library
Hold notices sent for the month = 4

Renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 6
Renewal reminder notices sent for the month = 2
Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Crystal Comm Library

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 5

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Carson City Public Library

Hold notices sent for the month = 25

Hold reminders sent for the month = 1

Overdue notices sent for the month = 4

Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 17

Items eligible for renewal notices sent for the month = 2

Items ineligible for renewal notices sent for the month = 31

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 10

Items ineligible for renewal reminder notices sent for the month = 20

Branch:: Clarksville Area Library

Hold notices sent for the month = 5

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 3

Items renewed successfully by patrons for the month = 1

Renewal reminder notices sent for the month = 3

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Saranac Public Library

Hold notices sent for the month = 29

Hold reminders sent for the month = 5

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 14
Renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 11

Branch:: Lake Odessa Comm Library
Hold notices sent for the month = 33
Hold reminders sent for the month = 5

Overdue notices sent for the month = 6
Overdue items eligible for renewal, notices sent for the month = 6
Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = 46
Items eligible for renewal notices sent for the month = 26
Items ineligible for renewal notices sent for the month = 44
Items renewed successfully by patrons for the month = 2
Items unsuccessfully renewed by patrons for the month = 3
Renewal reminder notices sent for the month = 30
Items eligible for renewal reminder notices sent for the month = 19
Items ineligible for renewal reminder notices sent for the month = 24

Branch:: Ionia Community Library
Hold notices sent for the month = 80
Hold reminders sent for the month = 18
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 10
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = 48
Items eligible for renewal notices sent for the month = 9
Items ineligible for renewal notices sent for the month = 80
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 31
Items eligible for renewal reminder notices sent for the month = 7
Items ineligible for renewal reminder notices sent for the month = 52

Branch:: Alvah N Belding Library
Hold notices sent for the month = 27
Hold reminders sent for the month = 8

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 19

Renewal notices sent for the month = 15
Items eligible for renewal notices sent for the month = 4
Items ineligible for renewal notices sent for the month = 33
Items renewed successfully by patrons for the month = 2
Renewal reminder notices sent for the month = 11
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 25

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold notices sent for the month = 371
Hold reminders sent for the month = 52
Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 34
Overdue items eligible for renewal, notices sent for the month = 4
Overdue items ineligible for renewal, notices sent for the month = 46
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 199
Items eligible for renewal notices sent for the month = 38
Items ineligible for renewal notices sent for the month = 318
Items renewed successfully by patrons for the month = 6
Items unsuccessfully renewed by patrons for the month = 4
Renewal reminder notices sent for the month = 131
Items eligible for renewal reminder notices sent for the month = 21
Items ineligible for renewal reminder notices sent for the month = 193

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 119
Hold reminders sent for the month = 26

Overdue notices sent for the month = 11
Overdue items ineligible for renewal, notices sent for the month = 30

Renewal notices sent for the month = 51
Items eligible for renewal notices sent for the month = 7
Items ineligible for renewal notices sent for the month = 82
Items renewed successfully by patrons for the month = 1
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 41
Items eligible for renewal reminder notices sent for the month = 5
Items ineligible for renewal reminder notices sent for the month = 66

Branch:: Sparta Carnegie Twp. Library
Hold notices sent for the month = 12

Branch:: Cedar Springs Public Library
Hold notices sent for the month = 40
Hold reminders sent for the month = 7

Overdue notices sent for the month = 8
Overdue items eligible for renewal, notices sent for the month = 2
Overdue items ineligible for renewal, notices sent for the month = 12
Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 21
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 26
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 18
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Thornapple Kellogg Comm Library
Hold notices sent for the month = 14
Hold reminders sent for the month = 1

Overdue notices sent for the month = 3
Overdue items eligible for renewal, notices sent for the month = 1
Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 10
Items eligible for renewal notices sent for the month = 2
Items ineligible for renewal notices sent for the month = 22
Items renewed successfully by patrons for the month = 1
Renewal reminder notices sent for the month = 8
Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 15

Branch:: Hastings Public Library

Hold notices sent for the month = 18

Hold reminders sent for the month = 2

Overdue notices sent for the month = 2

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 1

Overdue items renewed successfully by patrons for the month = 1

Renewal notices sent for the month = 7

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 7

Items renewed successfully by patrons for the month = 3

Renewal reminder notices sent for the month = 4

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Freeport District Library

Hold notices sent for the month = 13

Hold reminders sent for the month = 1

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = 7

Items ineligible for renewal notices sent for the month = 13

Renewal reminder notices sent for the month = 6

Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Henika District Library

Hold notices sent for the month = 8

Hold reminders sent for the month = 1

Renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 8

Renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Saugatuck-Douglas Dist Library

Hold notices sent for the month = 43

Hold reminders sent for the month = 7
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 8
Overdue items ineligible for renewal, notices sent for the month = 13

Renewal notices sent for the month = 28
Items eligible for renewal notices sent for the month = 3
Items ineligible for renewal notices sent for the month = 74
Items renewed successfully by patrons for the month = 2
Renewal reminder notices sent for the month = 21
Items eligible for renewal reminder notices sent for the month = 3
Items ineligible for renewal reminder notices sent for the month = 30

Branch:: Leighton Twp. Library
Hold notices sent for the month = 45
Hold reminders sent for the month = 8

Overdue notices sent for the month = 3
Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 41
Items eligible for renewal notices sent for the month = 5
Items ineligible for renewal notices sent for the month = 66
Items unsuccessfully renewed by patrons for the month = 1
Renewal reminder notices sent for the month = 26
Items eligible for renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 39

Branch:: Hopkins District Library
Hold notices sent for the month = 5

Renewal notices sent for the month = 4
Items eligible for renewal notices sent for the month = 1
Items ineligible for renewal notices sent for the month = 3
Renewal reminder notices sent for the month = 1
Items ineligible for renewal reminder notices sent for the month = 1

Branch:: Fennville District Library
Hold notices sent for the month = 32
Hold reminders sent for the month = 3

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 30

Items eligible for renewal notices sent for the month = 11

Items ineligible for renewal notices sent for the month = 30

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 18

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 21

Branch:: Dorr Twp Library

Hold notices sent for the month = 15

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 13

Items eligible for renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 15

Renewal reminder notices sent for the month = 11

Items eligible for renewal reminder notices sent for the month = 1

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Salem Twp Library

Hold notices sent for the month = 81

Hold reminders sent for the month = 9

Overdue notices sent for the month = 8

Overdue items eligible for renewal, notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 11

Renewal notices sent for the month = 60

Items eligible for renewal notices sent for the month = 45

Items ineligible for renewal notices sent for the month = 61

Items renewed successfully by patrons for the month = 7

Items unsuccessfully renewed by patrons for the month = 8

Renewal reminder notices sent for the month = 33

Items eligible for renewal reminder notices sent for the month = 17

Items ineligible for renewal reminder notices sent for the month = 38

=====TOTALS=====

Hold notices sent for the month = 2889

Hold reminder notices sent for the month = 532

Hold cancel notices sent for the month = 34

Overdue notices sent for the month = 343

Overdue items eligible for renewal, notices sent for the month = 47

Overdue items ineligible for renewal, notices sent for the month = 691

Percentage of overall overdue items where renewal was attempted:: 23.40%

Overdue items renewed successfully by patrons for the month = 9

Percentage of overall overdue items where renewal was successful:: 19.15%

Overdue items unsuccessfully renewed by patrons for the month = 2

Percentage of overall overdue items where renewal failed:: 4.26%

Renewal notices sent for the month = 1715

Items eligible for renewal notices sent for the month = 348

Items ineligible for renewal notices sent for the month = 3025

Percentage of overall items where renewal was attempted:: 25.57%

Items renewed successfully by patrons for the month = 53

Percentage of overall items where renewal was successful:: 15.23%

Items unsuccessfully renewed by patrons for the month = 36

Percentage of overall items where renewal failed:: 10.34%

Renewal reminder notices sent for the month = 1160

Items eligible for renewal reminder notices sent for the month = 189

Items ineligible for renewal reminder notices sent for the month = 1866

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 159

MADL Ravenna Br sent for the month, this many text notices = 13

Montague Br sent for the month, this many text notices = 30

MADL Norton Shores Br sent for the month, this many text notices = 351

Muskegon Area Dist Library HQ sent for the month, this many text notices = 8

MADL LVPD sent for the month, this many text notices = 5

MADL Holton Br sent for the month, this many text notices = 18

MADL Egelston Br sent for the month, this many text notices = 35

MADL Dalton Br sent for the month, this many text notices = 85

MADL Muskegon Twp Br sent for the month, this many text notices = 26

White Lake Comm Library sent for the month, this many text notices = 118

Hackley Public Library sent for the month, this many text notices = 44

Fruitport District Library sent for the month, this many text notices = 58

Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-

772-0874 once parked. sent for the month, this many text notices = 492

Spring Lake Dist Library sent for the month, this many text notices = 278

Loutit District Library sent for the month, this many text notices = 524

Patmos Library sent for the month, this many text notices = 50

Gary Byker Memorial Library sent for the month, this many text notices = 179

Georgetown Twp Pub Library sent for the month, this many text notices = 785

Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 102
 Allendale Twp Library sent for the month, this many text notices = 262
 White Cloud Comm Library sent for the month, this many text notices = 58
 Newaygo Area District Library sent for the month, this many text notices = 47
 Hesperia Community Library sent for the month, this many text notices = 15
 Grant Area Dist Library sent for the month, this many text notices = 10
 Fremont Area Dist Library sent for the month, this many text notices = 90
 Croton Twp Library sent for the month, this many text notices = 22
 Tamarack District Library sent for the month, this many text notices = 88
 TCH Reynolds Twp Library sent for the month, this many text notices = 71
 Flat River Community Library sent for the month, this many text notices = 289
 Home Twp Library sent for the month, this many text notices = 10
 Crystal Comm Library sent for the month, this many text notices = 5
 Carson City Public Library sent for the month, this many text notices = 57
 Clarksville Area Library sent for the month, this many text notices = 13
 Saranac Public Library sent for the month, this many text notices = 47
 Lake Odessa Comm Library sent for the month, this many text notices = 120
 Ionia Community Library sent for the month, this many text notices = 187
 Alvah N Belding Library sent for the month, this many text notices = 69
 Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 787
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 248
 Sparta Carnegie Twp. Library sent for the month, this many text notices = 12
 Cedar Springs Public Library sent for the month, this many text notices = 94
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 36
 Hastings Public Library sent for the month, this many text notices = 33
 Freeport District Library sent for the month, this many text notices = 30
 Henika District Library sent for the month, this many text notices = 20
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 107
 Leighton Twp. Library sent for the month, this many text notices = 123
 Hopkins District Library sent for the month, this many text notices = 10
 Fennville District Library sent for the month, this many text notices = 86
 Dorr Twp Library sent for the month, this many text notices = 42
 Salem Twp Library sent for the month, this many text notices = 191

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 150 registered patrons for text notices
 Alvah N Belding Library has 45 registered patrons for text notices
 Carson City Public Library has 23 registered patrons for text notices
 Cedar Springs Public Library has 120 registered patrons for text notices
 Clarksville Area Library has 25 registered patrons for text notices
 Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered patrons for text notices
 Croton Twp Library has 8 registered patrons for text notices

Crystal Comm Library has 6 registered patrons for text notices
Dorr Twp Library has 56 registered patrons for text notices
Fennville District Library has 59 registered patrons for text notices
Flat River Community Library has 270 registered patrons for text notices
Freeport District Library has 33 registered patrons for text notices
Fremont Area Dist Library has 66 registered patrons for text notices
Fruitport District Library has 63 registered patrons for text notices
Gary Byker Memorial Library has 88 registered patrons for text notices
Georgetown Twp Pub Library has 479 registered patrons for text notices
Grant Area Dist Library has 37 registered patrons for text notices
Hackley Public Library has 66 registered patrons for text notices
Hastings Public Library has 50 registered patrons for text notices
Henika District Library has 31 registered patrons for text notices
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 520 registered patrons for text notices
Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 162 registered patrons for text notices
Hesperia Community Library has 7 registered patrons for text notices
Home Twp Library has 15 registered patrons for text notices
Hopkins District Library has 12 registered patrons for text notices
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 299 registered patrons for text notices
Ionia Community Library has 223 registered patrons for text notices
Lake Odessa Comm Library has 195 registered patrons for text notices
Lakeland Library Cooperative has 2 registered patrons for text notices
Leighton Twp. Library has 112 registered patrons for text notices
Loutit District Library has 389 registered patrons for text notices
MADL Dalton Br has 38 registered patrons for text notices
MADL Egelston Br has 30 registered patrons for text notices
MADL Holton Br has 11 registered patrons for text notices
MADL LVPD has 3 registered patrons for text notices
MADL Muskegon Hts Br has 1 registered patrons for text notices
MADL Muskegon Twp Br has 15 registered patrons for text notices
MADL North Muskegon Br has 115 registered patrons for text notices
MADL Norton Shores Br has 341 registered patrons for text notices
MADL Ravenna Br has 18 registered patrons for text notices
Montague Br has 17 registered patrons for text notices
Muskegon Area Dist Library HQ has 5 registered patrons for text notices
Newaygo Area District Library has 85 registered patrons for text notices
Patmos Library has 38 registered patrons for text notices
Salem Twp Library has 103 registered patrons for text notices
Saranac Public Library has 58 registered patrons for text notices
Saugatuck-Douglas Dist Library has 58 registered patrons for text notices
Sparta Carnegie Twp. Library has 19 registered patrons for text notices
Spring Lake Dist Library has 131 registered patrons for text notices
Tamarack District Library has 98 registered patrons for text notices

TCH Reynolds Twp Library has 68 registered patrons for text notices
Thornapple Kellogg Comm Library has 65 registered patrons for text notices
White Cloud Comm Library has 32 registered patrons for text notices
White Lake Comm Library has 67 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 5 times.
ANNOUNCEMENTS was used 1 times.
CHX was used 3 times.
CXH was used 33 times.
FEE was used 8 times.
HELP was used 10 times.
HL was used 28 times.
HOLD was used 8 times.
IOWEU was used 2 times.
MYBOOK was used 119 times.
MYCARD was used 3 times.
NEWPASS was used 1 times.
NF was used 1 times.
OA was used 10 times.
OI was used 18 times.
OK was used 1 times.
OL was used 1 times.
OVERDUE was used 4 times.
RA was used 70 times.
RENEW was used 13 times.
RHL was used 74 times.
RI was used 88 times.
RL was used 31 times.
THANK was used 4 times.
THANKS was used 7 times.