Lakeland Library Cooperative Shoutbomb Report September 2022

Total registered users = 5091

Total registered barcodes = 5667

Total registered users for text notices is 5091

Registered users the last month = 38

Patron initiated cancellations the last month = 8

17 additional card(s) were added to the primary patron(s) account the last month

Leighton Twp. Library signed up 2 patron(s) for text notices the last month Saugatuck-Douglas Dist Library signed up 2 patron(s) for text notices the last month Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. signed up 3 patron(s) for text notices the last month Ionia Community Library signed up 2 patron(s) for text notices the last month Fremont Area Dist Library signed up 1 patron(s) for text notices the last month Grant Area Dist Library signed up 1 patron(s) for text notices the last month Allendale Twp Library signed up 13 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 2 patron(s) for text notices the last month Gary Byker Memorial Library signed up 3 patron(s) for text notices the last month Loutit District Library signed up 2 patron(s) for text notices the last month White Lake Comm Library signed up 2 patron(s) for text notices the last month MADL Norton Shores Br signed up 2 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold notices sent for the month = 87 Hold reminders sent for the month = 13 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 5 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = 20 Items ineligible for renewal notices sent for the month = 38 Renewal reminder notices sent for the month = 13 Items ineligible for renewal reminder notices sent for the month = 34

Branch:: MADL Egelston Br Hold notices sent for the month = 7

Overdue notices sent for the month = 1

Renewal notices sent for the month = 3Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 5Items renewed successfully by patrons for the month = 1Renewal reminder notices sent for the month = 2Items ineligible for renewal reminder notices sent for the month = 5

Branch:: Montague Br Hold notices sent for the month = 15 Hold reminders sent for the month = 3 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 6

Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: MADL Norton Shores Br Hold notices sent for the month = 159 Hold reminders sent for the month = 30 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 46

Items eligible for renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 56

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 38

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 43

Branch:: Muskegon Area Dist Library HQ Overdue notices sent for the month = 1

Renewal notices sent for the month = 3

Items ineligible for renewal notices sent for the month = 5

Renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 3

Branch:: MADL LVPD

Hold notices sent for the month = 3

Renewal notices sent for the month = 5

Items ineligible for renewal notices sent for the month = 9

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 6

Branch:: MADL Holton Br

Hold notices sent for the month = 6

Hold reminders sent for the month = 1

Renewal notices sent for the month = 1

Items ineligible for renewal notices sent for the month = 8

Branch:: MADL Egelston Br

Hold notices sent for the month = 26

Hold reminders sent for the month = 3

Overdue notices sent for the month = 1

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 15

Renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 10

Branch:: MADL Dalton Br

Hold notices sent for the month = 28

Hold reminders sent for the month = 8

Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 3

Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: MADL Muskegon Twp Br Hold notices sent for the month = 17

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 8

Renewal reminder notices sent for the month = 3

Items ineligible for renewal reminder notices sent for the month = 6

Branch:: White Lake Comm Library Hold notices sent for the month = 47 Hold reminders sent for the month = 10

Overdue notices sent for the month = 6Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 23

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hackley Public Library Hold notices sent for the month = 24 Hold reminders sent for the month = 3

Renewal notices sent for the month = 15 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 28 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 9 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 8 Branch:: Fruitport District Library Hold notices sent for the month = 24 Hold reminders sent for the month = 5

Overdue notices sent for the month = 7Overdue items ineligible for renewal, notices sent for the month = 16

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold notices sent for the month = 202

Hold reminders sent for the month = 50

Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 34Overdue items eligible for renewal, notices sent for the month = 8Overdue items ineligible for renewal, notices sent for the month = 50Overdue items renewed successfully by patrons for the month = 1Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Spring Lake Dist Library Hold notices sent for the month = 136 Hold reminders sent for the month = 25 Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 16 Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Loutit District Library
Hold notices sent for the month = 225
Hold reminders sent for the month = 38
Hold cancel notices sent for the month = 6

Overdue notices sent for the month = 32Overdue items eligible for renewal, notices sent for the month = 6Overdue items ineligible for renewal, notices sent for the month = 63

Renewal notices sent for the month = 130

Items eligible for renewal notices sent for the month = 9

Items ineligible for renewal notices sent for the month = 391

Items renewed successfully by patrons for the month = 5

Renewal reminder notices sent for the month = 101

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 193

Branch:: Patmos Library
Hold notices sent for the month = 18
Hold reminders sent for the month = 7
Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month = Branch:: Gary Byker Memorial Library Hold notices sent for the month = 69 Hold reminders sent for the month = 10 Hold cancel notices sent for the month = 3

Overdue notices sent for the month = 9Overdue items ineligible for renewal, notices sent for the month = 22

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Georgetown Twp Pub Library Hold notices sent for the month = 399 Hold reminders sent for the month = 73 Hold cancel notices sent for the month = 5

Overdue notices sent for the month = 27Overdue items eligible for renewal, notices sent for the month = 6Overdue items ineligible for renewal, notices sent for the month = 44Overdue items renewed successfully by patrons for the month = 3Overdue items unsuccessfully renewed by patrons for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold notices sent for the month = 26 Hold reminders sent for the month = 6 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 5 Overdue items ineligible for renewal, notices sent for the month = 8 Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Allendale Twp Library
Hold notices sent for the month = 113
Hold reminders sent for the month = 17
Hold cancel notices sent for the month = 4

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: White Cloud Comm Library Hold notices sent for the month = 23 Hold reminders sent for the month = 5

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Newaygo Area District Library Hold notices sent for the month = 20 Hold reminders sent for the month = 3

Overdue notices sent for the month = 2

Renewal notices sent for the month = 17 Items eligible for renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 15 Items unsuccessfully renewed by patrons for the month = 1 Renewal reminder notices sent for the month = 16 Items eligible for renewal reminder notices sent for the month = 3 Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Hesperia Community Library Hold notices sent for the month = 3

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 6Items ineligible for renewal notices sent for the month = 10Renewal reminder notices sent for the month = 6Items ineligible for renewal reminder notices sent for the month = 10

Branch:: Grant Area Dist Library Hold notices sent for the month = 11 Hold reminders sent for the month = 4

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = 8

Items eligible for renewal notices sent for the month = 4

Items ineligible for renewal notices sent for the month = 9

Items renewed successfully by patrons for the month = 3

Renewal reminder notices sent for the month = 7

Items eligible for renewal reminder notices sent for the month = 2

Items ineligible for renewal reminder notices sent for the month = 7

Branch:: Fremont Area Dist Library Hold notices sent for the month = 32 Hold reminders sent for the month = 5

Overdue notices sent for the month = 6Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 32 Renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Croton Twp Library Hold notices sent for the month = 4

Overdue notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 2

Renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 2

Branch:: Tamarack District Library Hold notices sent for the month = 57 Hold reminders sent for the month = 3

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 3

Renewal notices sent for the month = 29 Items eligible for renewal notices sent for the month = 1 Items ineligible for renewal notices sent for the month = 49 Renewal reminder notices sent for the month = 24 Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 38

Branch:: TCH Reynolds Twp Library Hold notices sent for the month = 26 Hold reminders sent for the month = 3

Overdue notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 14Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 31Items unsuccessfully renewed by patrons for the month = 1Renewal reminder notices sent for the month = 10Items eligible for renewal reminder notices sent for the month = 1 Items ineligible for renewal reminder notices sent for the month = 18

Branch:: Flat River Community Library Hold notices sent for the month = 108 Hold reminders sent for the month = 30 Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 24Overdue items eligible for renewal, notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 43

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Home Twp Library Hold notices sent for the month = 5

Renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 14 Renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 4

Branch:: Crystal Comm Library Hold notices sent for the month = 1

Renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 1Renewal reminder notices sent for the month = 2Items ineligible for renewal reminder notices sent for the month = 2

Branch:: Carson City Public Library Hold notices sent for the month = 25 Hold reminders sent for the month = 4

Overdue notices sent for the month = 3Overdue items eligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Clarksville Area Library Hold notices sent for the month = 2

Overdue notices sent for the month = 4 Overdue items eligible for renewal, notices sent for the month = 1 Overdue items ineligible for renewal, notices sent for the month = 14

Renewal notices sent for the month = 9 Items eligible for renewal notices sent for the month = 4 Items ineligible for renewal notices sent for the month = 8 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 7 Items eligible for renewal reminder notices sent for the month = 2 Items ineligible for renewal reminder notices sent for the month = 6

Branch:: Saranac Public Library
Hold notices sent for the month = 40
Hold reminders sent for the month = 3
Hold cancel notices sent for the month = 1

Renewal notices sent for the month = 10Items ineligible for renewal notices sent for the month = 28Renewal reminder notices sent for the month = 8Items ineligible for renewal reminder notices sent for the month = 23

Branch:: Lake Odessa Comm Library Hold notices sent for the month = 32 Hold reminders sent for the month = 4 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 2 Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Ionia Community Library Hold notices sent for the month = 85 Hold reminders sent for the month = 23

Overdue notices sent for the month = 6Overdue items ineligible for renewal, notices sent for the month = 15

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Alvah N Belding Library Hold notices sent for the month = 25 Hold reminders sent for the month = 4

Overdue notices sent for the month = 4Overdue items ineligible for renewal, notices sent for the month = 20

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold notices sent for the month = 377 Hold reminders sent for the month = 82 Hold cancel notices sent for the month = 8 Overdue notices sent for the month = 45Overdue items eligible for renewal, notices sent for the month = 12Overdue items ineligible for renewal, notices sent for the month = 124

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold notices sent for the month = 127Hold reminders sent for the month = 26Hold cancel notices sent for the month = 3

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items unsuccessfully renewed by patrons for the month =

Renewal notices sent for the month = 45

Items eligible for renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 109

Items renewed successfully by patrons for the month = 1

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 40

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 103

Branch:: Sparta Carnegie Twp. Library Hold notices sent for the month = 10 Hold reminders sent for the month = 2

Renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 3Renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 3 Branch:: Cedar Springs Public Library Hold notices sent for the month = 38 Hold reminders sent for the month = 6

Overdue notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 7

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items renewed successfully by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Thornapple Kellogg Comm Library Hold notices sent for the month = 10

Overdue notices sent for the month = 3Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = 5 Items ineligible for renewal notices sent for the month = 17 Renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 17

Branch:: Hastings Public Library Hold notices sent for the month = 22 Hold reminders sent for the month = 4

Overdue notices sent for the month = 3 Overdue items ineligible for renewal, notices sent for the month = 5

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Freeport District Library Hold notices sent for the month = 8 Hold reminders sent for the month = 3 Overdue notices sent for the month = 3 Overdue items eligible for renewal, notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 8

Items ineligible for renewal notices sent for the month = 17

Renewal reminder notices sent for the month = 9

Items eligible for renewal reminder notices sent for the month = 4

Items ineligible for renewal reminder notices sent for the month = 13

Branch:: Henika District Library Hold notices sent for the month = 14 Hold reminders sent for the month = 2

Overdue notices sent for the month = Overdue items eligible for renewal, notices sent for the month = Overdue items ineligible for renewal, notices sent for the month = Overdue items renewed successfully by patrons for the month =

Renewal notices sent for the month = 11Items ineligible for renewal notices sent for the month = 19Renewal reminder notices sent for the month = 9Items eligible for renewal reminder notices sent for the month = 1Items ineligible for renewal reminder notices sent for the month = 16

Branch:: Saugatuck-Douglas Dist Library Hold notices sent for the month = 35 Hold reminders sent for the month = 6 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 9

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Leighton Twp. Library Hold notices sent for the month = 54 Hold reminders sent for the month = 7 Hold cancel notices sent for the month = 1

Overdue notices sent for the month = 4 Overdue items ineligible for renewal, notices sent for the month = 4

Renewal notices sent for the month = Items eligible for renewal notices sent for the month = Items ineligible for renewal notices sent for the month = Items unsuccessfully renewed by patrons for the month = Renewal reminder notices sent for the month = Items eligible for renewal reminder notices sent for the month = Items ineligible for renewal reminder notices sent for the month =

Branch:: Hopkins District Library Hold notices sent for the month = 5

Renewal notices sent for the month = 5Items eligible for renewal notices sent for the month = 1Items ineligible for renewal notices sent for the month = 5Renewal reminder notices sent for the month = 2Items ineligible for renewal reminder notices sent for the month = 3

Branch:: Fennville District Library Hold notices sent for the month = 21 Hold reminders sent for the month = 2

Overdue notices sent for the month = 6Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 20

Renewal notices sent for the month = 19 Items eligible for renewal notices sent for the month = 9 Items ineligible for renewal notices sent for the month = 24 Items unsuccessfully renewed by patrons for the month = 2 Renewal reminder notices sent for the month = 15 Items eligible for renewal reminder notices sent for the month = 5 Items ineligible for renewal reminder notices sent for the month = 12

Branch:: Dorr Twp Library
Hold notices sent for the month = 19
Hold reminders sent for the month = 5
Hold cancel notices sent for the month = 2

Overdue notices sent for the month = 2Overdue items eligible for renewal, notices sent for the month = 1Overdue items ineligible for renewal, notices sent for the month = 1

Renewal notices sent for the month = 22

Items eligible for renewal notices sent for the month = 6

Items ineligible for renewal notices sent for the month = 36

Items unsuccessfully renewed by patrons for the month = 1

Renewal reminder notices sent for the month = 20

Items eligible for renewal reminder notices sent for the month = 5

Items ineligible for renewal reminder notices sent for the month = 35

Branch:: Salem Twp Library Hold notices sent for the month = 65 Hold reminders sent for the month = 5

Overdue notices sent for the month = 11Overdue items eligible for renewal, notices sent for the month = 2Overdue items ineligible for renewal, notices sent for the month = 17

Renewal notices sent for the month = 57

Items eligible for renewal notices sent for the month = 25

Items ineligible for renewal notices sent for the month = 79

Items renewed successfully by patrons for the month = 4

Items unsuccessfully renewed by patrons for the month = 3

Renewal reminder notices sent for the month = 43

Items eligible for renewal reminder notices sent for the month = 14

Items ineligible for renewal reminder notices sent for the month = 58

Hold notices sent for the month = 2935

Hold reminder notices sent for the month = 543

Hold cancel notices sent for the month = 51

Overdue notices sent for the month = 349

Overdue items eligible for renewal, notices sent for the month = 61

Overdue items ineligible for renewal, notices sent for the month = 755

Percentage of overall overdue items where renewal was attempted:: 19.67%

Overdue items renewed successfully by patrons for the month = 5

Percentage of overall overdue items where renewal was successful:: 8.20%

Overdue items unsuccessfully renewed by patrons for the month = 7

Percentage of overall overdue items where renewal failed:: 11.48%

Renewal notices sent for the month = 1589

Items eligible for renewal notices sent for the month = 312
Items ineligible for renewal notices sent for the month = 3025
Percentage of overall items where renewal was attempted:: 33.97%
Items renewed successfully by patrons for the month = 39
Percentage of overall items where renewal was successful:: 12.50%
Items unsuccessfully renewed by patrons for the month = 67
Percentage of overall items where renewal failed:: 21.47%
Renewal reminder notices sent for the month = 1253
Items eligible for renewal reminder notices sent for the month = 196
Items ineligible for renewal reminder notices sent for the month = 2101

======TOTALS BY BRANCH============

MADL North Muskegon Br sent for the month, this many text notices = 138

MADL Egelston Br sent for the month, this many text notices = 56

Montague Br sent for the month, this many text notices = 44

MADL Norton Shores Br sent for the month, this many text notices = 287

Muskegon Area Dist Library HQ sent for the month, this many text notices = 6

MADL LVPD sent for the month, this many text notices = 11

MADL Holton Br sent for the month, this many text notices = 8

MADL Dalton Br sent for the month, this many text notices = 62

MADL Muskegon Twp Br sent for the month, this many text notices = 25

White Lake Comm Library sent for the month, this many text notices = 119

Hackley Public Library sent for the month, this many text notices = 51

Fruitport District Library sent for the month, this many text notices = 65

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked. sent for the month, this many text notices = 511

Spring Lake Dist Library sent for the month, this many text notices = 260

Loutit District Library sent for the month, this many text notices = 526

Patmos Library sent for the month, this many text notices = 55

Gary Byker Memorial Library sent for the month, this many text notices = 165

Georgetown Twp Pub Library sent for the month, this many text notices = 819

Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 94

Allendale Twp Library sent for the month, this many text notices = 226

White Cloud Comm Library sent for the month, this many text notices = 60

Newaygo Area District Library sent for the month, this many text notices = 58

Hesperia Community Library sent for the month, this many text notices = 16

Grant Area Dist Library sent for the month, this many text notices = 33

Fremont Area Dist Library sent for the month, this many text notices = 69

Croton Twp Library sent for the month, this many text notices = 6

Tamarack District Library sent for the month, this many text notices = 115

TCH Reynolds Twp Library sent for the month, this many text notices = 54

Flat River Community Library sent for the month, this many text notices = 303

Home Twp Library sent for the month, this many text notices = 11

Crystal Comm Library sent for the month, this many text notices = 4

Carson City Public Library sent for the month, this many text notices = 64

Clarksville Area Library sent for the month, this many text notices = 22

Saranac Public Library sent for the month, this many text notices = 61

Lake Odessa Comm Library sent for the month, this many text notices = 122

Ionia Community Library sent for the month, this many text notices = 188

Alvah N Belding Library sent for the month, this many text notices = 60

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 841

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 260

Sparta Carnegie Twp. Library sent for the month, this many text notices = 14

Cedar Springs Public Library sent for the month, this many text notices = 87

Thornapple Kellogg Comm Library sent for the month, this many text notices = 23

Hastings Public Library sent for the month, this many text notices = 58

Freeport District Library sent for the month, this many text notices = 31

Henika District Library sent for the month, this many text notices = 40

Saugatuck-Douglas Dist Library sent for the month, this many text notices = 93

Leighton Twp. Library sent for the month, this many text notices = 124

Hopkins District Library sent for the month, this many text notices = 12

Fennville District Library sent for the month, this many text notices = 63

Dorr Twp Library sent for the month, this many text notices = 68

Salem Twp Library sent for the month, this many text notices = 181

======TOTALS OF REGISTERED PATRON BY BRANCH=======

Allendale Twp Library has 145 registered patrons for text notices

Alvah N Belding Library has 45 registered patrons for text notices

Carson City Public Library has 23 registered patrons for text notices

Cedar Springs Public Library has 118 registered patrons for text notices

Clarksville Area Library has 25 registered patrons for text notices

Coopersville Area Dist Library Inside or Center Street parking lot any open space has 89 registered patrons for text notices

Croton Twp Library has 8 registered patrons for text notices

Crystal Comm Library has 6 registered patrons for text notices

Dorr Twp Library has 55 registered patrons for text notices

Fennville District Library has 59 registered patrons for text notices

Flat River Community Library has 270 registered patrons for text notices

Freeport District Library has 31 registered patrons for text notices

Fremont Area Dist Library has 66 registered patrons for text notices

Fruitport District Library has 62 registered patrons for text notices

Gary Byker Memorial Library has 87 registered patrons for text notices

Georgetown Twp Pub Library has 479 registered patrons for text notices

Grant Area Dist Library has 37 registered patrons for text notices

Hackley Public Library has 66 registered patrons for text notices

Hastings Public Library has 50 registered patrons for text notices

Henika District Library has 31 registered patrons for text notices

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has

516 registered patrons for text notices

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 163 registered patrons for text notices

Hesperia Community Library has 7 registered patrons for text notices

Home Twp Library has 15 registered patrons for text notices

Hopkins District Library has 12 registered patrons for text notices

Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-

772-0874 once parked. has 299 registered patrons for text notices

Ionia Community Library has 221 registered patrons for text notices

Lake Odessa Comm Library has 193 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 111 registered patrons for text notices

Loutit District Library has 390 registered patrons for text notices

MADL Dalton Br has 38 registered patrons for text notices

MADL Egelston Br has 18 registered patrons for text notices

MADL Egelston Br has 30 registered patrons for text notices

MADL Holton Br has 11 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Muskegon Hts Br has 1 registered patrons for text notices

MADL Muskegon Twp Br has 15 registered patrons for text notices

MADL North Muskegon Br has 115 registered patrons for text notices

MADL Norton Shores Br has 338 registered patrons for text notices

Montague Br has 17 registered patrons for text notices

Muskegon Area Dist Library HQ has 5 registered patrons for text notices

Newaygo Area District Library has 84 registered patrons for text notices

Patmos Library has 38 registered patrons for text notices

Salem Twp Library has 103 registered patrons for text notices

Saranac Public Library has 58 registered patrons for text notices

Saugatuck-Douglas Dist Library has 56 registered patrons for text notices

Sparta Carnegie Twp. Library has 19 registered patrons for text notices

Spring Lake Dist Library has 131 registered patrons for text notices

Tamarack District Library has 98 registered patrons for text notices

TCH Reynolds Twp Library has 67 registered patrons for text notices

Thornapple Kellogg Comm Library has 65 registered patrons for text notices

White Cloud Comm Library has 32 registered patrons for text notices

White Lake Comm Library has 67 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 8 times.

ANNOUNCEMENTS was used 2 times.

ANNOUNCMENTS was used 1 times.

CHX was used 2 times.

CLOSURE was used 1 times.

CXH was used 57 times.

FEE was used 1 times.

HELP was used 7 times.

HL was used 28 times.

MYBOOK was used 115 times.

MYCARD was used 2 times.

OA was used 14 times.

OI was used 16 times.

OK was used 12 times.

OL was used 6 times.

OVERDUE was used 2 times.

RA was used 78 times.

RENEW was used 12 times.

RHL was used 60 times.

RI was used 96 times.

RL was used 42 times.

STOP was used 1 times.

SWITCHPHONE was used 1 times.

THANK was used 5 times.

THANKS was used 11 times.