

**LAKELAND LIBRARY COOPERATIVE**  
**Shoutbomb Report**  
**April 2023**

Total registered users = 5240  
Total registered barcodes = 5832  
Total registered users for text notices is 5240  
Registered users the last month = 16

12 additional card(s) were added to the primary patron(s) account the last month

Saugatuck-Douglas Dist Library signed up 1 patron(s) for text notices the last month  
Cedar Springs Public Library signed up 2 patron(s) for text notices the last month  
Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.  
signed up 1 patron(s) for text notices the last month  
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. signed up 1  
patron(s) for text notices the last month  
Ionia Community Library signed up 1 patron(s) for text notices the last month  
Tamarack District Library signed up 2 patron(s) for text notices the last month  
Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month  
Loutit District Library signed up 3 patron(s) for text notices the last month  
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874  
once parked. signed up 2 patron(s) for text notices the last month  
Fruitport District Library signed up 1 patron(s) for text notices the last month  
MADL Muskegon Twp Br signed up 1 patron(s) for text notices the last month

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Branch:: MADL North Muskegon Br  
Hold text notices sent for the month = 66  
Hold text reminders sent for the month = 16

Overdue text notices sent for the month = 8  
Overdue items eligible for renewal, text notices sent for the month = 5  
Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 25  
Items eligible for renewal text notices sent for the month = 13  
Items ineligible for renewal text notices sent for the month = 15  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 19  
Items eligible for renewal reminder text notices sent for the month = 9  
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: MADL Ravenna Br

Hold text notices sent for the month = 10

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 2

Renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Montague Br

Hold text notices sent for the month = 12

Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 5

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 7

Items eligible for renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 5

Renewal reminder text notices sent for the month = 6

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: MADL Norton Shores Br

Hold text notices sent for the month = 141

Hold text reminders sent for the month = 26

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 16

Overdue items eligible for renewal, text notices sent for the month = 12

Overdue items ineligible for renewal, text notices sent for the month = 33

Overdue (text) items renewed successfully by patrons for the month = 1

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 54

Items eligible for renewal text notices sent for the month = 26

Items ineligible for renewal text notices sent for the month = 63

Items (text) renewed successfully by patrons for the month = 4  
Items (text) unsuccessfully renewed by patrons for the month = 6  
Renewal reminder text notices sent for the month = 40  
Items eligible for renewal reminder text notices sent for the month = 13  
Items ineligible for renewal reminder text notices sent for the month = 56

Branch:: Muskegon Area Dist Library HQ  
Overdue text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 3  
Renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: MADL LVPD  
Hold text notices sent for the month = 4

Renewal text notices sent for the month = 2  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Holton Br  
Hold text notices sent for the month = 13  
Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 3  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 4  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Egelston Br  
Hold text notices sent for the month = 26  
Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 5  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 5  
Items (text) renewed successfully by patrons for the month = 1  
Renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: MADL Dalton Br  
Hold text notices sent for the month = 34  
Hold text reminders sent for the month = 5  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 21  
Items eligible for renewal text notices sent for the month = 7  
Items ineligible for renewal text notices sent for the month = 25  
Items (text) renewed successfully by patrons for the month = 2  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 10  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: MADL Muskegon Twp Br  
Hold text notices sent for the month = 11  
Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 3  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 7  
Renewal reminder text notices sent for the month = 3  
Items eligible for renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: White Lake Comm Library

Hold text notices sent for the month = 36

Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 6

Overdue items ineligible for renewal, text notices sent for the month = 18

Renewal text notices sent for the month = 28

Items eligible for renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 59

Items (text) renewed successfully by patrons for the month = 3

Renewal reminder text notices sent for the month = 20

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 26

Branch:: Hackley Public Library

Hold text notices sent for the month = 19

Hold text reminders sent for the month = 5

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 11

Items eligible for renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 12

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 5

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Fruitport District Library

Hold text notices sent for the month = 26

Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 6

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 20

Items eligible for renewal text notices sent for the month = 22  
Items ineligible for renewal text notices sent for the month = 15  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 3  
Renewal reminder text notices sent for the month = 14  
Items eligible for renewal reminder text notices sent for the month = 16  
Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold text notices sent for the month = 207  
Hold text reminders sent for the month = 46  
Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 28  
Overdue items eligible for renewal, text notices sent for the month = 11  
Overdue items ineligible for renewal, text notices sent for the month = 40  
Overdue (text) items renewed successfully by patrons for the month = 2

Renewal text notices sent for the month = 117  
Items eligible for renewal text notices sent for the month = 57  
Items ineligible for renewal text notices sent for the month = 145  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 12  
Renewal reminder text notices sent for the month = 89  
Items eligible for renewal reminder text notices sent for the month = 34  
Items ineligible for renewal reminder text notices sent for the month = 107

Branch:: Spring Lake Dist Library

Hold text notices sent for the month = 113  
Hold text reminders sent for the month = 17  
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 13  
Overdue items eligible for renewal, text notices sent for the month = 3  
Overdue items ineligible for renewal, text notices sent for the month = 29

Renewal text notices sent for the month = 54  
Items eligible for renewal text notices sent for the month = 18  
Items ineligible for renewal text notices sent for the month = 81  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 4

Renewal reminder text notices sent for the month = 40  
Items eligible for renewal reminder text notices sent for the month = 10  
Items ineligible for renewal reminder text notices sent for the month = 46

Branch:: Loutit District Library  
Hold text notices sent for the month = 203  
Hold text reminders sent for the month = 40  
Hold cancel notices sent for the month = 7

Overdue text notices sent for the month = 31  
Overdue items eligible for renewal, text notices sent for the month = 5  
Overdue items ineligible for renewal, text notices sent for the month = 53  
Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 121  
Items eligible for renewal text notices sent for the month = 47  
Items ineligible for renewal text notices sent for the month = 257  
Items (text) renewed successfully by patrons for the month = 2  
Items (text) unsuccessfully renewed by patrons for the month = 5  
Renewal reminder text notices sent for the month = 80  
Items eligible for renewal reminder text notices sent for the month = 20  
Items ineligible for renewal reminder text notices sent for the month = 119

Branch:: Patmos Library  
Hold text notices sent for the month = 21  
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 13  
Items eligible for renewal text notices sent for the month = 7  
Items ineligible for renewal text notices sent for the month = 8  
Items (text) unsuccessfully renewed by patrons for the month = 3  
Renewal reminder text notices sent for the month = 8  
Items eligible for renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Gary Byker Memorial Library  
Hold text notices sent for the month = 66  
Hold text reminders sent for the month = 15

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 9

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 44

Items eligible for renewal text notices sent for the month = 17

Items ineligible for renewal text notices sent for the month = 94

Items (text) renewed successfully by patrons for the month = 4

Items (text) unsuccessfully renewed by patrons for the month = 6

Renewal reminder text notices sent for the month = 26

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 66

Branch:: Georgetown Twp Pub Library

Hold text notices sent for the month = 379

Hold text reminders sent for the month = 67

Hold cancel notices sent for the month = 8

Overdue text notices sent for the month = 17

Overdue items eligible for renewal, text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 32

Renewal text notices sent for the month = 165

Items eligible for renewal text notices sent for the month = 65

Items ineligible for renewal text notices sent for the month = 275

Items (text) renewed successfully by patrons for the month = 12

Items (text) unsuccessfully renewed by patrons for the month = 14

Renewal reminder text notices sent for the month = 103

Items eligible for renewal reminder text notices sent for the month = 25

Items ineligible for renewal reminder text notices sent for the month = 180

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space

Hold text notices sent for the month = 31

Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 27

Items eligible for renewal text notices sent for the month = 19

Items ineligible for renewal text notices sent for the month = 21  
Items (text) renewed successfully by patrons for the month = 1  
Renewal reminder text notices sent for the month = 23  
Items eligible for renewal reminder text notices sent for the month = 15  
Items ineligible for renewal reminder text notices sent for the month = 22

Branch:: Allendale Twp Library

Hold text notices sent for the month = 116  
Hold text reminders sent for the month = 31  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 13  
Overdue items eligible for renewal, text notices sent for the month = 3  
Overdue items ineligible for renewal, text notices sent for the month = 29

Renewal text notices sent for the month = 57  
Items eligible for renewal text notices sent for the month = 30  
Items ineligible for renewal text notices sent for the month = 90  
Items (text) renewed successfully by patrons for the month = 2  
Items (text) unsuccessfully renewed by patrons for the month = 17  
Renewal reminder text notices sent for the month = 46  
Items eligible for renewal reminder text notices sent for the month = 9  
Items ineligible for renewal reminder text notices sent for the month = 83

Branch:: White Cloud Comm Library

Hold text notices sent for the month = 8  
Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 8  
Items eligible for renewal text notices sent for the month = 2  
Items ineligible for renewal text notices sent for the month = 15  
Items (text) renewed successfully by patrons for the month = 1  
Renewal reminder text notices sent for the month = 8  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 15

Branch:: Newaygo Area District Library

Hold text notices sent for the month = 18  
Hold text reminders sent for the month = 4

Renewal text notices sent for the month = 18

Items eligible for renewal text notices sent for the month = 11  
Items ineligible for renewal text notices sent for the month = 7  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 10  
Items eligible for renewal reminder text notices sent for the month = 8  
Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Hesperia Community Library  
Hold text notices sent for the month = 1  
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 9  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 31  
Items (text) renewed successfully by patrons for the month = 1  
Renewal reminder text notices sent for the month = 7  
Items ineligible for renewal reminder text notices sent for the month = 19

Branch:: Grant Area Dist Library  
Hold text notices sent for the month = 8  
Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 2  
Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 10  
Items eligible for renewal text notices sent for the month = 5  
Items ineligible for renewal text notices sent for the month = 5  
Renewal reminder text notices sent for the month = 7  
Items eligible for renewal reminder text notices sent for the month = 4  
Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: Fremont Area Dist Library  
Hold text notices sent for the month = 31  
Hold text reminders sent for the month = 5  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 6  
Overdue items eligible for renewal, text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 23  
Overdue (text) items renewed successfully by patrons for the month = 1  
Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 24  
Items eligible for renewal text notices sent for the month = 4  
Items ineligible for renewal text notices sent for the month = 42  
Renewal reminder text notices sent for the month = 16  
Items eligible for renewal reminder text notices sent for the month = 7  
Items ineligible for renewal reminder text notices sent for the month = 22

Branch:: Croton Twp Library

Hold text notices sent for the month = 4  
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 6  
Items ineligible for renewal text notices sent for the month = 8  
Renewal reminder text notices sent for the month = 5  
Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Tamarack District Library

Hold text notices sent for the month = 52  
Hold text reminders sent for the month = 10

Overdue text notices sent for the month = 2  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 23  
Items eligible for renewal text notices sent for the month = 9  
Items ineligible for renewal text notices sent for the month = 24  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 15  
Items eligible for renewal reminder text notices sent for the month = 5  
Items ineligible for renewal reminder text notices sent for the month = 17

Branch:: TCH Reynolds Twp Library  
Hold text notices sent for the month = 21  
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 3  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 2  
Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 20  
Items eligible for renewal text notices sent for the month = 10  
Items ineligible for renewal text notices sent for the month = 10  
Items (text) renewed successfully by patrons for the month = 2  
Renewal reminder text notices sent for the month = 12  
Items eligible for renewal reminder text notices sent for the month = 5  
Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Flat River Community Library  
Hold text notices sent for the month = 89  
Hold text reminders sent for the month = 17

Overdue text notices sent for the month = 24  
Overdue items eligible for renewal, text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 98

Renewal text notices sent for the month = 58  
Items eligible for renewal text notices sent for the month = 10  
Items ineligible for renewal text notices sent for the month = 134  
Renewal reminder text notices sent for the month = 56  
Items eligible for renewal reminder text notices sent for the month = 7  
Items ineligible for renewal reminder text notices sent for the month = 110

Branch:: Home Twp Library  
Hold text notices sent for the month = 3

Overdue text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 4  
Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 4  
Renewal reminder text notices sent for the month = 3  
Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Crystal Comm Library  
Hold text notices sent for the month = 1

Overdue text notices sent for the month = 2  
Overdue items eligible for renewal, text notices sent for the month = 3  
Overdue (text) items renewed successfully by patrons for the month = 1  
Overdue (text) items unsuccessfully renewed by patrons for the month = 2

Renewal text notices sent for the month = 6  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 21  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 5  
Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Carson City Public Library  
Hold text notices sent for the month = 18  
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 10  
Items eligible for renewal text notices sent for the month = 6  
Items ineligible for renewal text notices sent for the month = 6  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 8  
Items eligible for renewal reminder text notices sent for the month = 3  
Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Clarksville Area Library  
Hold text notices sent for the month = 4

Overdue text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 6  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 11  
Renewal reminder text notices sent for the month = 5  
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Saranac Public Library

Hold text notices sent for the month = 25  
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 2  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 1  
Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 13  
Items eligible for renewal text notices sent for the month = 4  
Items ineligible for renewal text notices sent for the month = 12  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 10  
Items eligible for renewal reminder text notices sent for the month = 3  
Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: Lake Odessa Comm Library

Hold text notices sent for the month = 30  
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 8  
Overdue items eligible for renewal, text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 45  
Items eligible for renewal text notices sent for the month = 42  
Items ineligible for renewal text notices sent for the month = 32  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 6  
Renewal reminder text notices sent for the month = 33  
Items eligible for renewal reminder text notices sent for the month = 22  
Items ineligible for renewal reminder text notices sent for the month = 27

Branch:: Ionia Community Library

Hold text notices sent for the month = 78

Hold text reminders sent for the month = 12

Overdue text notices sent for the month = 2

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 33

Items eligible for renewal text notices sent for the month = 10

Items ineligible for renewal text notices sent for the month = 37

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 20

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: Alvah N Belding Library

Hold text notices sent for the month = 24

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 6

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 9

Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 12

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 18

Renewal reminder text notices sent for the month = 10

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold text notices sent for the month = 418

Hold text reminders sent for the month = 68

Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 32

Overdue items eligible for renewal, text notices sent for the month = 13

Overdue items ineligible for renewal, text notices sent for the month = 49

Overdue (text) items unsuccessfully renewed by patrons for the month = 6

Renewal text notices sent for the month = 194  
Items eligible for renewal text notices sent for the month = 86  
Items ineligible for renewal text notices sent for the month = 241  
Items (text) renewed successfully by patrons for the month = 7  
Items (text) unsuccessfully renewed by patrons for the month = 33  
Renewal reminder text notices sent for the month = 135  
Items eligible for renewal reminder text notices sent for the month = 38  
Items ineligible for renewal reminder text notices sent for the month = 166

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold text notices sent for the month = 111  
Hold text reminders sent for the month = 28  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 17  
Overdue items eligible for renewal, text notices sent for the month = 6  
Overdue items ineligible for renewal, text notices sent for the month = 23  
Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 52  
Items eligible for renewal text notices sent for the month = 20  
Items ineligible for renewal text notices sent for the month = 84  
Items (text) unsuccessfully renewed by patrons for the month = 7  
Renewal reminder text notices sent for the month = 36  
Items eligible for renewal reminder text notices sent for the month = 10  
Items ineligible for renewal reminder text notices sent for the month = 55

Branch:: Sparta Carnegie Twp. Library  
Hold text notices sent for the month = 13  
Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 4  
Items eligible for renewal text notices sent for the month = 3  
Items ineligible for renewal text notices sent for the month = 5  
Renewal reminder text notices sent for the month = 2  
Items eligible for renewal reminder text notices sent for the month = 3  
Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Cedar Springs Public Library

Hold text notices sent for the month = 35  
Hold text reminders sent for the month = 16

Overdue text notices sent for the month = 4  
Overdue items ineligible for renewal, text notices sent for the month = 10

Renewal text notices sent for the month = 13  
Items eligible for renewal text notices sent for the month = 5  
Items ineligible for renewal text notices sent for the month = 18  
Renewal reminder text notices sent for the month = 5  
Items eligible for renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Thornapple Kellogg Comm Library  
Hold text notices sent for the month = 22

Overdue text notices sent for the month = 10  
Overdue items ineligible for renewal, text notices sent for the month = 40

Renewal text notices sent for the month = 20  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 55  
Renewal reminder text notices sent for the month = 15  
Items eligible for renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 30

Branch:: Hastings Public Library  
Hold text notices sent for the month = 21  
Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 11  
Items eligible for renewal text notices sent for the month = 4  
Items ineligible for renewal text notices sent for the month = 8  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 10  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Freeport District Library

Hold text notices sent for the month = 17

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 9

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 9

Renewal reminder text notices sent for the month = 6

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Henika District Library

Hold text notices sent for the month = 6

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 3

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 14

Items eligible for renewal text notices sent for the month = 7

Items ineligible for renewal text notices sent for the month = 9

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 10

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Saugatuck-Douglas Dist Library

Hold text notices sent for the month = 42

Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 14

Items eligible for renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 18

Renewal reminder text notices sent for the month = 9

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Leighton Twp. Library

Hold text notices sent for the month = 31

Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 15

Overdue items eligible for renewal, text notices sent for the month = 16

Overdue items ineligible for renewal, text notices sent for the month = 28

Overdue (text) items renewed successfully by patrons for the month = 9

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 45

Items eligible for renewal text notices sent for the month = 27

Items ineligible for renewal text notices sent for the month = 51

Items (text) unsuccessfully renewed by patrons for the month = 8

Renewal reminder text notices sent for the month = 41

Items eligible for renewal reminder text notices sent for the month = 16

Items ineligible for renewal reminder text notices sent for the month = 51

Branch:: Hopkins District Library

Hold text notices sent for the month = 4

Renewal text notices sent for the month = 8

Items eligible for renewal text notices sent for the month = 6

Items ineligible for renewal text notices sent for the month = 2

Renewal reminder text notices sent for the month = 6

Items eligible for renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Fennville District Library

Hold text notices sent for the month = 24

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 28

Items eligible for renewal text notices sent for the month = 18

Items ineligible for renewal text notices sent for the month = 20

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 17

Items eligible for renewal reminder text notices sent for the month = 10  
Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Dorr Twp Library

Hold text notices sent for the month = 17  
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 4  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 3  
Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 25  
Items eligible for renewal text notices sent for the month = 11  
Items ineligible for renewal text notices sent for the month = 31  
Items (text) unsuccessfully renewed by patrons for the month = 4  
Renewal reminder text notices sent for the month = 19  
Items eligible for renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 25

Branch:: Salem Twp Library

Hold text notices sent for the month = 62  
Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 9  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 16

Renewal text notices sent for the month = 59  
Items eligible for renewal text notices sent for the month = 12  
Items ineligible for renewal text notices sent for the month = 83  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 41  
Items eligible for renewal reminder text notices sent for the month = 8  
Items ineligible for renewal reminder text notices sent for the month = 42

=====TOTALS=====

Hold text notices sent for the month = 2772  
Hold reminder text notices sent for the month = 517

Hold cancel text notices sent for the month = 32

Overdue notices sent for the month = 329  
Overdue items eligible for renewal, text notices sent for the month = 103  
Overdue items ineligible for renewal, text notices sent for the month = 627  
Percentage of overall overdue (text) items where renewal was attempted:: 32.04%  
Overdue items renewed successfully by patrons for the month = 19  
Percentage of overall overdue (text) items where renewal was successful:: 18.45%  
Overdue (text) items unsuccessfully renewed by patrons for the month = 14  
Percentage of overall overdue (text) items where renewal failed:: 13.59%

Renewal text notices sent for the month = 1581  
Items eligible for renewal text notices sent for the month = 670  
Items ineligible for renewal notices sent for the month = 2238  
Percentage of overall items where renewal was attempted:: 30.00%  
Items renewed successfully by patrons for the month = 54  
Percentage of overall items where renewal was successful:: 8.06%  
Items unsuccessfully renewed by patrons for the month = 147  
Percentage of overall items where renewal failed:: 21.94%  
Renewal reminder text notices sent for the month = 1121  
Items eligible for renewal reminder text notices sent for the month = 344  
Items ineligible for renewal reminder text notices sent for the month = 1495

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 134  
MADL Ravenna Br sent for the month, this many text notices = 16  
MADL Montague Br sent for the month, this many text notices = 34  
MADL Norton Shores Br sent for the month, this many text notices = 277  
Muskegon Area Dist Library HQ sent for the month, this many text notices = 3  
MADL LVPD sent for the month, this many text notices = 7  
MADL Holton Br sent for the month, this many text notices = 18  
MADL Egelston Br sent for the month, this many text notices = 42  
MADL Dalton Br sent for the month, this many text notices = 72  
MADL Muskegon Twp Br sent for the month, this many text notices = 20  
White Lake Comm Library sent for the month, this many text notices = 95  
Hackley Public Library sent for the month, this many text notices = 42  
Fruitport District Library sent for the month, this many text notices = 69  
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874  
once parked. sent for the month, this many text notices = 487  
Spring Lake Dist Library sent for the month, this many text notices = 237  
Loutit District Library sent for the month, this many text notices = 475  
Patmos Library sent for the month, this many text notices = 48  
Gary Byker Memorial Library sent for the month, this many text notices = 160  
Georgetown Twp Pub Library sent for the month, this many text notices = 731  
Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this

many text notices = 91  
 Allendale Twp Library sent for the month, this many text notices = 263  
 White Cloud Comm Library sent for the month, this many text notices = 25  
 Newaygo Area District Library sent for the month, this many text notices = 50  
 Hesperia Community Library sent for the month, this many text notices = 20  
 Grant Area Dist Library sent for the month, this many text notices = 29  
 Fremont Area Dist Library sent for the month, this many text notices = 82  
 Croton Twp Library sent for the month, this many text notices = 17  
 Tamarack District Library sent for the month, this many text notices = 102  
 TCH Reynolds Twp Library sent for the month, this many text notices = 61  
 Flat River Community Library sent for the month, this many text notices = 244  
 Home Twp Library sent for the month, this many text notices = 12  
 Crystal Comm Library sent for the month, this many text notices = 14  
 Carson City Public Library sent for the month, this many text notices = 38  
 Clarksville Area Library sent for the month, this many text notices = 17  
 Saranac Public Library sent for the month, this many text notices = 53  
 Lake Odessa Comm Library sent for the month, this many text notices = 121  
 Ionia Community Library sent for the month, this many text notices = 145  
 Alvah N Belding Library sent for the month, this many text notices = 53  
 Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 847  
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 244  
 Sparta Carnegie Twp. Library sent for the month, this many text notices = 20  
 Cedar Springs Public Library sent for the month, this many text notices = 73  
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 67  
 Hastings Public Library sent for the month, this many text notices = 49  
 Freeport District Library sent for the month, this many text notices = 33  
 Henika District Library sent for the month, this many text notices = 35  
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 71  
 Leighton Twp. Library sent for the month, this many text notices = 139  
 Hopkins District Library sent for the month, this many text notices = 18  
 Fennville District Library sent for the month, this many text notices = 73  
 Dorr Twp Library sent for the month, this many text notices = 68  
 Salem Twp Library sent for the month, this many text notices = 179

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 161 registered patrons for text notices  
 Alvah N Belding Library has 45 registered patrons for text notices  
 Carson City Public Library has 23 registered patrons for text notices  
 Cedar Springs Public Library has 124 registered patrons for text notices  
 Clarksville Area Library has 25 registered patrons for text notices  
 Coopersville Area Dist Library Inside or Center Street parking lot any open space has 92 registered patrons for text notices

Croton Twp Library has 8 registered patrons for text notices  
Crystal Comm Library has 6 registered patrons for text notices  
Dorr Twp Library has 56 registered patrons for text notices  
Fennville District Library has 59 registered patrons for text notices  
Flat River Community Library has 275 registered patrons for text notices  
Freeport District Library has 33 registered patrons for text notices  
Fremont Area Dist Library has 68 registered patrons for text notices  
Fruitport District Library has 67 registered patrons for text notices  
Gary Byker Memorial Library has 92 registered patrons for text notices  
Georgetown Twp Pub Library has 479 registered patrons for text notices  
Grant Area Dist Library has 38 registered patrons for text notices  
Hackley Public Library has 67 registered patrons for text notices  
Hastings Public Library has 50 registered patrons for text notices  
Henika District Library has 31 registered patrons for text notices  
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 526 registered patrons for text notices  
Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 161 registered patrons for text notices  
Hesperia Community Library has 7 registered patrons for text notices  
Home Twp Library has 15 registered patrons for text notices  
Hopkins District Library has 12 registered patrons for text notices  
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 305 registered patrons for text notices  
Ionia Community Library has 230 registered patrons for text notices  
Lake Odessa Comm Library has 202 registered patrons for text notices  
Lakeland Library Cooperative has 2 registered patrons for text notices  
Leighton Twp. Library has 115 registered patrons for text notices  
Loutit District Library has 397 registered patrons for text notices  
MADL Dalton Br has 39 registered patrons for text notices  
MADL Egelston Br has 33 registered patrons for text notices  
MADL Holton Br has 12 registered patrons for text notices  
MADL Laketon Twp Br has 1 registered patrons for text notices  
MADL LVPD has 3 registered patrons for text notices  
MADL Montague Br has 18 registered patrons for text notices  
MADL Muskegon Hts Br has 1 registered patrons for text notices  
MADL Muskegon Twp Br has 18 registered patrons for text notices  
MADL North Muskegon Br has 115 registered patrons for text notices  
MADL Norton Shores Br has 354 registered patrons for text notices  
MADL Ravenna Br has 18 registered patrons for text notices  
Muskegon Area Dist Library HQ has 5 registered patrons for text notices  
Newaygo Area District Library has 91 registered patrons for text notices  
Patmos Library has 42 registered patrons for text notices  
Salem Twp Library has 108 registered patrons for text notices  
Saranac Public Library has 58 registered patrons for text notices

Saugatuck-Douglas Dist Library has 62 registered patrons for text notices  
Sparta Carnegie Twp. Library has 20 registered patrons for text notices  
Spring Lake Dist Library has 131 registered patrons for text notices  
Tamarack District Library has 103 registered patrons for text notices  
TCH Reynolds Twp Library has 69 registered patrons for text notices  
Thornapple Kellogg Comm Library has 68 registered patrons for text notices  
White Cloud Comm Library has 30 registered patrons for text notices  
White Lake Comm Library has 70 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 3 times.  
CHX was used 3 times.  
CXH was used 33 times.  
FEE was used 1 times.  
FINES was used 1 times.  
HELP was used 7 times.  
HL was used 32 times.  
HOLD was used 10 times.  
MYBOOK was used 98 times.  
MYCARD was used 1 times.  
OA was used 22 times.  
OI was used 16 times.  
OK was used 8 times.  
OL was used 5 times.  
OVERDUE was used 5 times.  
RA was used 165 times.  
RENEW was used 5 times.  
RHL was used 71 times.  
RI was used 77 times.  
RL was used 73 times.  
THANK was used 7 times.  
THANKS was used 7 times.