

## **Lakeland Library Cooperative Shoutbomb Report December 2023**

Total registered users = 5451

Total registered barcodes = 6074

Total registered users for text notices is 5451

Registered users the last month = 20

Saugatuck-Douglas Dist Library signed up 1 patron(s) for text notices the last month

Hastings Public Library signed up 1 patron(s) for text notices the last month

Sparta Carnegie Twp. Library signed up 1 patron(s) for text notices the last month

Herrick District Library North Branch, pickup insi signed up 1 patron(s) for text notices the last month

Herrick Dist Library Main Pickup inside, or curbsi signed up 2 patron(s) for text notices the last month

Ionia Community Library signed up 1 patron(s) for text notices the last month

Flat River Community Library signed up 2 patron(s) for text notices the last month

Newaygo Area District Library signed up 1 patron(s) for text notices the last month

Spring Lake Dist Library signed up 3 patron(s) for text notices the last month

Fruitport District Library signed up 1 patron(s) for text notices the last month

MADL Egelston Br signed up 1 patron(s) for text notices the last month

MADL Norton Shores Br signed up 5 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br

Hold text notices sent for the month = 59

Hold text reminders sent for the month = 10

Overdue text notices sent for the month = 4

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 28

Items eligible for renewal text notices sent for the month = 9

Items ineligible for renewal text notices sent for the month = 28

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 4

Renewal reminder text notices sent for the month = 17

Items eligible for renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 19

Branch:: MADL Ravenna Br

Hold text notices sent for the month = 10

Renewal text notices sent for the month = 2  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Montague Br

Hold text notices sent for the month = 16  
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 3  
Overdue items ineligible for renewal, text notices sent for the month = 5  
Renewal text notices sent for the month = 9  
Items eligible for renewal text notices sent for the month = 2  
Items ineligible for renewal text notices sent for the month = 12  
Items (text) renewed successfully by patrons for the month = 2  
Renewal reminder text notices sent for the month = 7  
Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: MADL Norton Shores Br

Hold text notices sent for the month = 134  
Hold text reminders sent for the month = 23  
Hold cancel notices sent for the month = 7

Overdue text notices sent for the month = 26  
Overdue items eligible for renewal, text notices sent for the month = 11  
Overdue items ineligible for renewal, text notices sent for the month = 33  
Overdue (text) items renewed successfully by patrons for the month = 1  
Overdue (text) items unsuccessfully renewed by patrons for the month = 3  
Renewal text notices sent for the month = 69  
Items eligible for renewal text notices sent for the month = 26  
Items ineligible for renewal text notices sent for the month = 95  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 9  
Renewal reminder text notices sent for the month = 61  
Items eligible for renewal reminder text notices sent for the month = 15  
Items ineligible for renewal reminder text notices sent for the month = 86

Branch:: Muskegon Area Dist Library HQ  
Hold text notices sent for the month = 1

Branch:: MADL LVPD  
Hold text notices sent for the month = 4

Overdue text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 1  
Renewal text notices sent for the month = 5  
Items eligible for renewal text notices sent for the month = 4  
Items ineligible for renewal text notices sent for the month = 3  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Holton Br  
Hold text notices sent for the month = 16

Renewal text notices sent for the month = 2  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 1  
Items (text) renewed successfully by patrons for the month = 1  
Renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Egelston Br  
Hold text notices sent for the month = 10  
Hold text reminders sent for the month = 2  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5  
Overdue items eligible for renewal, text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 5  
Renewal text notices sent for the month = 12  
Items eligible for renewal text notices sent for the month = 10  
Items ineligible for renewal text notices sent for the month = 21  
Renewal reminder text notices sent for the month = 11  
Items eligible for renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: MADL Dalton Br

Hold text notices sent for the month = 32

Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 14

Items eligible for renewal text notices sent for the month = 9

Items ineligible for renewal text notices sent for the month = 12

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 12

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: MADL Muskegon Twp Br

Hold text notices sent for the month = 12

Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 7

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 8

Renewal reminder text notices sent for the month = 9

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: White Lake Comm Library

Hold text notices sent for the month = 27

Hold text reminders sent for the month = 4

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 17

Renewal text notices sent for the month = 17

Items eligible for renewal text notices sent for the month = 11

Items ineligible for renewal text notices sent for the month = 10

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 10

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: Hackley Public Library

Hold text notices sent for the month = 17

Hold text reminders sent for the month = 3

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 13

Items eligible for renewal text notices sent for the month = 6

Items ineligible for renewal text notices sent for the month = 16

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 12

Items eligible for renewal reminder text notices sent for the month = 6

Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Fruitport District Library

Hold text notices sent for the month = 26

Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 5

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 7

Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 19

Items eligible for renewal text notices sent for the month = 10

Items ineligible for renewal text notices sent for the month = 19

Items (text) renewed successfully by patrons for the month = 3

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 12

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Howard Miller Public Library Inside or designated

Hold text notices sent for the month = 167

Hold text reminders sent for the month = 22

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 16

Overdue items eligible for renewal, text notices sent for the month = 11

Overdue items ineligible for renewal, text notices sent for the month = 26  
Overdue (text) items renewed successfully by patrons for the month = 7  
Overdue (text) items unsuccessfully renewed by patrons for the month = 1  
Renewal text notices sent for the month = 84  
Items eligible for renewal text notices sent for the month = 48  
Items ineligible for renewal text notices sent for the month = 97  
Items (text) renewed successfully by patrons for the month = 2  
Items (text) unsuccessfully renewed by patrons for the month = 8  
Renewal reminder text notices sent for the month = 58  
Items eligible for renewal reminder text notices sent for the month = 23  
Items ineligible for renewal reminder text notices sent for the month = 79

Branch:: Spring Lake Dist Library

Hold text notices sent for the month = 95  
Hold text reminders sent for the month = 13  
Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 5  
Overdue items eligible for renewal, text notices sent for the month = 3  
Overdue items ineligible for renewal, text notices sent for the month = 2  
Overdue (text) items unsuccessfully renewed by patrons for the month = 1  
Renewal text notices sent for the month = 31  
Items eligible for renewal text notices sent for the month = 16  
Items ineligible for renewal text notices sent for the month = 33  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 5  
Renewal reminder text notices sent for the month = 19  
Items eligible for renewal reminder text notices sent for the month = 7  
Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: Loutit District Library

Hold text notices sent for the month = 183  
Hold text reminders sent for the month = 28  
Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 22  
Overdue items eligible for renewal, text notices sent for the month = 10  
Overdue items ineligible for renewal, text notices sent for the month = 44  
Renewal text notices sent for the month = 106  
Items eligible for renewal text notices sent for the month = 48  
Items ineligible for renewal text notices sent for the month = 218

Items (text) renewed successfully by patrons for the month = 5  
Items (text) unsuccessfully renewed by patrons for the month = 18  
Renewal reminder text notices sent for the month = 87  
Items eligible for renewal reminder text notices sent for the month = 18  
Items ineligible for renewal reminder text notices sent for the month = 146

Branch:: Patmos Library

Hold text notices sent for the month = 25  
Hold text reminders sent for the month = 3  
Hold cancel notices sent for the month = 1

Renewal text notices sent for the month = 6  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 9  
Renewal reminder text notices sent for the month = 6  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Gary Byker Memorial Library

Hold text notices sent for the month = 72  
Hold text reminders sent for the month = 11  
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 4  
Overdue items eligible for renewal, text notices sent for the month = 3  
Overdue items ineligible for renewal, text notices sent for the month = 1  
Renewal text notices sent for the month = 44  
Items eligible for renewal text notices sent for the month = 16  
Items ineligible for renewal text notices sent for the month = 80  
Items (text) renewed successfully by patrons for the month = 3  
Items (text) unsuccessfully renewed by patrons for the month = 4  
Renewal reminder text notices sent for the month = 33  
Items eligible for renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 62

Branch:: Georgetown Twp Pub Library

Hold text notices sent for the month = 356  
Hold text reminders sent for the month = 55  
Hold cancel notices sent for the month = 11

Overdue text notices sent for the month = 19  
Overdue items eligible for renewal, text notices sent for the month = 11  
Overdue items ineligible for renewal, text notices sent for the month = 20  
Overdue (text) items renewed successfully by patrons for the month = 1  
Overdue (text) items unsuccessfully renewed by patrons for the month = 3  
Renewal text notices sent for the month = 164  
Items eligible for renewal text notices sent for the month = 70  
Items ineligible for renewal text notices sent for the month = 268  
Items (text) renewed successfully by patrons for the month = 5  
Items (text) unsuccessfully renewed by patrons for the month = 27  
Renewal reminder text notices sent for the month = 110  
Items eligible for renewal reminder text notices sent for the month = 32  
Items ineligible for renewal reminder text notices sent for the month = 155

Branch:: Coopersville Area Dist Library Inside or Center St

Hold text notices sent for the month = 27  
Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 3  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 4  
Renewal text notices sent for the month = 22  
Items eligible for renewal text notices sent for the month = 13  
Items ineligible for renewal text notices sent for the month = 27  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 16  
Items eligible for renewal reminder text notices sent for the month = 8  
Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: Allendale Twp Library

Hold text notices sent for the month = 108  
Hold text reminders sent for the month = 32  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 14  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 26  
Renewal text notices sent for the month = 42  
Items eligible for renewal text notices sent for the month = 7  
Items ineligible for renewal text notices sent for the month = 70



Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 34  
Items eligible for renewal reminder text notices sent for the month = 3  
Items ineligible for renewal reminder text notices sent for the month = 49

Branch:: White Cloud Comm Library  
Hold text notices sent for the month = 8

Renewal text notices sent for the month = 7  
Items ineligible for renewal text notices sent for the month = 15  
Renewal reminder text notices sent for the month = 5  
Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Newaygo Area District Library  
Hold text notices sent for the month = 18  
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 1  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue (text) items renewed successfully by patrons for the month = 1  
Renewal text notices sent for the month = 16  
Items eligible for renewal text notices sent for the month = 7  
Items ineligible for renewal text notices sent for the month = 12  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 13  
Items eligible for renewal reminder text notices sent for the month = 5  
Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: Hesperia Community Library  
Hold text notices sent for the month = 4

Overdue text notices sent for the month = 2  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 2  
Overdue (text) items renewed successfully by patrons for the month = 1  
Renewal text notices sent for the month = 2  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 2  
Renewal reminder text notices sent for the month = 2  
Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Grant Area Dist Library

Hold text notices sent for the month = 4

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 5

Renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Fremont Area Dist Library

Hold text notices sent for the month = 35

Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 4

Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 20

Items eligible for renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 33

Renewal reminder text notices sent for the month = 9

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 19

Branch:: Croton Twp Library

Hold text notices sent for the month = 1

Renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 8

Renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Tamarack District Library

Hold text notices sent for the month = 27

Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2  
Renewal text notices sent for the month = 20  
Items eligible for renewal text notices sent for the month = 10  
Items ineligible for renewal text notices sent for the month = 27  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 19  
Items eligible for renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 22

Branch:: TCH Reynolds Twp Library

Hold text notices sent for the month = 6  
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 5  
Overdue items ineligible for renewal, text notices sent for the month = 23  
Renewal text notices sent for the month = 13  
Items eligible for renewal text notices sent for the month = 7  
Items ineligible for renewal text notices sent for the month = 30  
Items (text) unsuccessfully renewed by patrons for the month = 6  
Renewal reminder text notices sent for the month = 11  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 30

Branch:: Flat River Community Library

Hold text notices sent for the month = 85  
Hold text reminders sent for the month = 23  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 17  
Overdue items eligible for renewal, text notices sent for the month = 6  
Overdue items ineligible for renewal, text notices sent for the month = 25  
Renewal text notices sent for the month = 59  
Items eligible for renewal text notices sent for the month = 15  
Items ineligible for renewal text notices sent for the month = 108  
Items (text) renewed successfully by patrons for the month = 3  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 47  
Items eligible for renewal reminder text notices sent for the month = 7  
Items ineligible for renewal reminder text notices sent for the month = 80

Branch:: Home Twp Library

Hold text notices sent for the month = 1

Renewal text notices sent for the month = 1

Items eligible for renewal text notices sent for the month = 1

Branch:: Crystal Comm Library

Hold text notices sent for the month = 5

Branch:: Carson City Public Library

Hold text notices sent for the month = 17

Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 4

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 5

Renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Clarksville Area Library

Hold text notices sent for the month = 7

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 3

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 8

Items eligible for renewal text notices sent for the month = 16

Items ineligible for renewal text notices sent for the month = 1

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 6

Items eligible for renewal reminder text notices sent for the month = 10

Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Saranac Public Library

Hold text notices sent for the month = 22

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 9

Items eligible for renewal text notices sent for the month = 6

Items ineligible for renewal text notices sent for the month = 4

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 4

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: Lake Odessa Comm Library

Hold text notices sent for the month = 25

Hold text reminders sent for the month = 2

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 3

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 34

Items eligible for renewal text notices sent for the month = 37

Items ineligible for renewal text notices sent for the month = 31

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 16

Items eligible for renewal reminder text notices sent for the month = 11

Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Ionia Community Library

Hold text notices sent for the month = 60

Hold text reminders sent for the month = 16

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 31

Items eligible for renewal text notices sent for the month = 12

Items ineligible for renewal text notices sent for the month = 37

Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 26  
Items eligible for renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 40

Branch:: Alvah N Belding Library

Hold text notices sent for the month = 18  
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 4  
Overdue items eligible for renewal, text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 2  
Renewal text notices sent for the month = 12  
Items eligible for renewal text notices sent for the month = 7  
Items ineligible for renewal text notices sent for the month = 6  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 8  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Herrick Dist Library Main Pickup inside, or curbsi

Hold text notices sent for the month = 410  
Hold text reminders sent for the month = 74  
Hold cancel notices sent for the month = 8

Overdue text notices sent for the month = 50  
Overdue items eligible for renewal, text notices sent for the month = 18  
Overdue items ineligible for renewal, text notices sent for the month = 75  
Overdue (text) items unsuccessfully renewed by patrons for the month = 2  
Renewal text notices sent for the month = 181  
Items eligible for renewal text notices sent for the month = 110  
Items ineligible for renewal text notices sent for the month = 185  
Items (text) renewed successfully by patrons for the month = 6  
Items (text) unsuccessfully renewed by patrons for the month = 25  
Renewal reminder text notices sent for the month = 131  
Items eligible for renewal reminder text notices sent for the month = 57  
Items ineligible for renewal reminder text notices sent for the month = 135

Branch:: Herrick District Library North Branch, pickup insi

Hold text notices sent for the month = 90  
Hold text reminders sent for the month = 16  
Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 23  
Overdue items eligible for renewal, text notices sent for the month = 8  
Overdue items ineligible for renewal, text notices sent for the month = 26  
Overdue (text) items renewed successfully by patrons for the month = 1  
Renewal text notices sent for the month = 49  
Items eligible for renewal text notices sent for the month = 21  
Items ineligible for renewal text notices sent for the month = 96  
Items (text) unsuccessfully renewed by patrons for the month = 10  
Renewal reminder text notices sent for the month = 39  
Items eligible for renewal reminder text notices sent for the month = 11  
Items ineligible for renewal reminder text notices sent for the month = 62

Branch:: Sparta Carnegie Twp. Library  
Hold text notices sent for the month = 11

Renewal text notices sent for the month = 5  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 15  
Renewal reminder text notices sent for the month = 3  
Items eligible for renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Cedar Springs Public Library  
Hold text notices sent for the month = 18  
Hold text reminders sent for the month = 4  
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 3  
Overdue items ineligible for renewal, text notices sent for the month = 3  
Renewal text notices sent for the month = 17  
Items eligible for renewal text notices sent for the month = 8  
Items ineligible for renewal text notices sent for the month = 11  
Items (text) renewed successfully by patrons for the month = 3  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 11  
Items eligible for renewal reminder text notices sent for the month = 3  
Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Thornapple Kellogg Comm Library

Hold text notices sent for the month = 5

Overdue text notices sent for the month = 5

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 16

Renewal text notices sent for the month = 6

Items ineligible for renewal text notices sent for the month = 8

Renewal reminder text notices sent for the month = 6

Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Hastings Public Library

Hold text notices sent for the month = 15

Hold text reminders sent for the month = 5

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 3

Overdue items eligible for renewal, text notices sent for the month = 4

Overdue items ineligible for renewal, text notices sent for the month = 1

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 12

Items eligible for renewal text notices sent for the month = 9

Items ineligible for renewal text notices sent for the month = 8

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 6

Items eligible for renewal reminder text notices sent for the month = 7

Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Freeport District Library

Hold text notices sent for the month = 23

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 20

Items eligible for renewal text notices sent for the month = 9

Items ineligible for renewal text notices sent for the month = 39

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 15

Items eligible for renewal reminder text notices sent for the month = 4



Items ineligible for renewal reminder text notices sent for the month = 23

Branch:: Henika District Library

Hold text notices sent for the month = 2

Renewal text notices sent for the month = 1

Items eligible for renewal text notices sent for the month = 1

Renewal reminder text notices sent for the month = 1

Items eligible for renewal reminder text notices sent for the month = 1

Branch:: Saugatuck-Douglas Dist Library

Hold text notices sent for the month = 45

Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 7

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 25

Items eligible for renewal text notices sent for the month = 8

Items ineligible for renewal text notices sent for the month = 35

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 19

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 25

Branch:: Leighton Twp. Library

Hold text notices sent for the month = 33

Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 5

Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 24

Items eligible for renewal text notices sent for the month = 12

Items ineligible for renewal text notices sent for the month = 20

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 20

Items eligible for renewal reminder text notices sent for the month = 7

Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: Hopkins District Library

Hold text notices sent for the month = 1

Overdue text notices sent for the month = 1

Overdue items eligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 6

Items eligible for renewal text notices sent for the month = 6

Items ineligible for renewal text notices sent for the month = 2

Renewal reminder text notices sent for the month = 5

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Fennville District Library

Hold text notices sent for the month = 13

Hold text reminders sent for the month = 1

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 14

Items eligible for renewal text notices sent for the month = 8

Items ineligible for renewal text notices sent for the month = 12

Renewal reminder text notices sent for the month = 11

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Dorr Twp Library

Hold text notices sent for the month = 14

Hold text reminders sent for the month = 3

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2

Overdue items eligible for renewal, text notices sent for the month = 4

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 13

Items eligible for renewal text notices sent for the month = 18

Items ineligible for renewal text notices sent for the month = 8

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 7

Renewal reminder text notices sent for the month = 13

Items eligible for renewal reminder text notices sent for the month = 9

Items ineligible for renewal reminder text notices sent for the month = 14

Branch:: Salem Twp Library

Hold text notices sent for the month = 44

Hold text reminders sent for the month = 6

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 37

Items eligible for renewal text notices sent for the month = 11

Items ineligible for renewal text notices sent for the month = 46

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 20

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 34

=====TOTALS=====  
====

Hold text notices sent for the month = 2464

Hold reminder text notices sent for the month = 416

Hold cancel text notices sent for the month = 54

Overdue notices sent for the month = 287

Overdue items eligible for renewal, text notices sent for the month = 106

Overdue items ineligible for renewal, text notices sent for the month = 417

Percentage of overall overdue (text) items where renewal was attempted:: 23.58%

Overdue items renewed successfully by patrons for the month = 13

Percentage of overall overdue (text) items where renewal was successful:: 12.26%

Overdue (text) items unsuccessfully renewed by patrons for the month = 12

Percentage of overall overdue (text) items where renewal failed:: 11.32%

Renewal text notices sent for the month = 1352

Items eligible for renewal text notices sent for the month = 655

Items ineligible for renewal notices sent for the month = 1837

Percentage of overall items where renewal was attempted:: 31.15%

Items renewed successfully by patrons for the month = 46

Percentage of overall items where renewal was successful:: 7.02%

Items unsuccessfully renewed by patrons for the month = 158

Percentage of overall items where renewal failed:: 24.12%

Renewal reminder text notices sent for the month = 995  
Items eligible for renewal reminder text notices sent for the month = 315  
Items ineligible for renewal reminder text notices sent for the month = 1330

=====TOTALS BY

BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 118  
MADL Ravenna Br sent for the month, this many text notices = 14  
MADL Montague Br sent for the month, this many text notices = 38  
MADL Norton Shores Br sent for the month, this many text notices = 313  
Muskegon Area Dist Library HQ sent for the month, this many text notices = 1  
MADL LVPD sent for the month, this many text notices = 12  
MADL Holton Br sent for the month, this many text notices = 19  
MADL Egelston Br sent for the month, this many text notices = 40  
MADL Dalton Br sent for the month, this many text notices = 62  
MADL Muskegon Twp Br sent for the month, this many text notices = 29  
White Lake Comm Library sent for the month, this many text notices = 60  
Hackley Public Library sent for the month, this many text notices = 46  
Fruitport District Library sent for the month, this many text notices = 65  
Howard Miller Public Library Inside or designated sent for the month, this many text notices = 347  
Spring Lake Dist Library sent for the month, this many text notices = 163  
Loutit District Library sent for the month, this many text notices = 426  
Patmos Library sent for the month, this many text notices = 40  
Gary Byker Memorial Library sent for the month, this many text notices = 164  
Georgetown Twp Pub Library sent for the month, this many text notices = 704  
Coopersville Area Dist Library Inside or Center St sent for the month, this many text notices = 70  
Allendale Twp Library sent for the month, this many text notices = 230  
White Cloud Comm Library sent for the month, this many text notices = 20  
Newaygo Area District Library sent for the month, this many text notices = 51  
Hesperia Community Library sent for the month, this many text notices = 10  
Grant Area Dist Library sent for the month, this many text notices = 14  
Fremont Area Dist Library sent for the month, this many text notices = 75  
Croton Twp Library sent for the month, this many text notices = 11  
Tamarack District Library sent for the month, this many text notices = 72  
TCH Reynolds Twp Library sent for the month, this many text notices = 38  
Flat River Community Library sent for the month, this many text notices = 231  
Home Twp Library sent for the month, this many text notices = 2  
Crystal Comm Library sent for the month, this many text notices = 5  
Carson City Public Library sent for the month, this many text notices = 32  
Clarksville Area Library sent for the month, this many text notices = 26  
Saranac Public Library sent for the month, this many text notices = 37  
Lake Odessa Comm Library sent for the month, this many text notices = 80

Ionia Community Library sent for the month, this many text notices = 138  
Alvah N Belding Library sent for the month, this many text notices = 47  
Herrick Dist Library Main Pickup inside, or curbsi sent for the month, this many text notices = 846  
Herrick District Library North Branch, pickup insi sent for the month, this many text notices = 217  
Sparta Carnegie Twp. Library sent for the month, this many text notices = 19  
Cedar Springs Public Library sent for the month, this many text notices = 53  
Thornapple Kellogg Comm Library sent for the month, this many text notices = 22  
Hastings Public Library sent for the month, this many text notices = 41  
Freeport District Library sent for the month, this many text notices = 59  
Henika District Library sent for the month, this many text notices = 4  
Saugatuck-Douglas Dist Library sent for the month, this many text notices = 104  
Leighton Twp. Library sent for the month, this many text notices = 90  
Hopkins District Library sent for the month, this many text notices = 13  
Fennville District Library sent for the month, this many text notices = 41  
Dorr Twp Library sent for the month, this many text notices = 45  
Salem Twp Library sent for the month, this many text notices = 110

=====TOTALS OF REGISTERED PATRON BY  
BRANCH=====

Allendale Twp Library has 179 registered patrons for text notices  
Alvah N Belding Library has 45 registered patrons for text notices  
Carson City Public Library has 23 registered patrons for text notices  
Cedar Springs Public Library has 127 registered patrons for text notices  
Clarksville Area Library has 25 registered patrons for text notices  
Coopersville Area Dist Library Inside or Center St has 93 registered patrons for text notices  
Croton Twp Library has 9 registered patrons for text notices  
Crystal Comm Library has 6 registered patrons for text notices  
Dorr Twp Library has 57 registered patrons for text notices  
Fennville District Library has 63 registered patrons for text notices  
Flat River Community Library has 281 registered patrons for text notices  
Freeport District Library has 33 registered patrons for text notices  
Fremont Area Dist Library has 72 registered patrons for text notices  
Fruitport District Library has 72 registered patrons for text notices  
Gary Byker Memorial Library has 103 registered patrons for text notices  
Georgetown Twp Pub Library has 485 registered patrons for text notices  
Grant Area Dist Library has 38 registered patrons for text notices  
Hackley Public Library has 75 registered patrons for text notices  
Hastings Public Library has 52 registered patrons for text notices  
Henika District Library has 31 registered patrons for text notices  
Herrick Dist Library Main Pickup inside, or curbsi has 561 registered patrons for text notices  
Herrick District Library North Branch, pickup insi has 170 registered patrons for text notices  
Hesperia Community Library has 7 registered patrons for text notices  
Home Twp Library has 15 registered patrons for text notices

Hopkins District Library has 12 registered patrons for text notices  
Howard Miller Public Library Inside or designated has 307 registered patrons for text notices  
Ionia Community Library has 254 registered patrons for text notices  
Lake Odessa Comm Library has 209 registered patrons for text notices  
Lakeland Library Cooperative has 2 registered patrons for text notices  
Leighton Twp. Library has 119 registered patrons for text notices  
Loutit District Library has 400 registered patrons for text notices  
MADL Dalton Br has 40 registered patrons for text notices  
MADL Egelston Br has 37 registered patrons for text notices  
MADL Holton Br has 13 registered patrons for text notices  
MADL Laketon Twp Br has 1 registered patrons for text notices  
MADL LVPD has 3 registered patrons for text notices  
MADL Montague Br has 18 registered patrons for text notices  
MADL Muskegon Hts Br has 1 registered patrons for text notices  
MADL Muskegon Twp Br has 20 registered patrons for text notices  
MADL North Muskegon Br has 115 registered patrons for text notices  
MADL Norton Shores Br has 375 registered patrons for text notices  
MADL Ravenna Br has 18 registered patrons for text notices  
Muskegon Area Dist Library HQ has 5 registered patrons for text notices  
Newaygo Area District Library has 98 registered patrons for text notices  
Patmos Library has 43 registered patrons for text notices  
Salem Twp Library has 109 registered patrons for text notices  
Saranac Public Library has 58 registered patrons for text notices  
Saugatuck-Douglas Dist Library has 67 registered patrons for text notices  
Sparta Carnegie Twp. Library has 21 registered patrons for text notices  
Spring Lake Dist Library has 136 registered patrons for text notices  
Tamarack District Library has 107 registered patrons for text notices  
TCH Reynolds Twp Library has 69 registered patrons for text notices  
Thornapple Kellogg Comm Library has 70 registered patrons for text notices  
White Cloud Comm Library has 30 registered patrons for text notices  
White Lake Comm Library has 71 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 5 times.  
ALL was used 1 times.  
ANNOUNCEMENTS was used 2 times.  
CHX was used 3 times.  
CLOSURE was used 2 times.  
CXH was used 57 times.  
FEE was used 2 times.

HELP was used 2 times.  
HL was used 31 times.  
HOLD was used 2 times.  
IOWEU was used 1 times.  
MYBOOK was used 91 times.  
MYCARD was used 2 times.  
MYHOLDS was used 1 times.  
NF was used 1 times.  
OA was used 18 times.  
OI was used 8 times.  
OK was used 6 times.  
OL was used 4 times.  
OVERDUE was used 2 times.  
OW was used 1 times.  
RA was used 160 times.  
RENEW was used 4 times.  
RHL was used 51 times.  
RI was used 59 times.  
RL was used 56 times.  
THANK was used 1 times.  
THANKS was used 2 times.  
YF was used 1 times.