Shoutbomb Report Lakeland Library Cooperative February 2023

Total registered users = 5194

Total registered barcodes = 5780

Total registered users for text notices is 5194

Registered users the last month = 24

10 additional card(s) were added to the primary patron(s) account the last month

Patron initiated cancellations the last month = 7

Thornapple Kellogg Comm Library signed up 1 patron(s) for text notices the last month Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. signed up 3 patron(s) for text notices the last month Ionia Community Library signed up 3 patron(s) for text notices the last month Flat River Community Library signed up 1 patron(s) for text notices the last month Tamarack District Library signed up 2 patron(s) for text notices the last month Newaygo Area District Library signed up 2 patron(s) for text notices the last month Allendale Twp Library signed up 1 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 1 patron(s) for text notices the last month Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-772-0874 once parked. signed up 3 patron(s) for text notices the last month Fruitport District Library signed up 1 patron(s) for text notices the last month MADL Muskegon Twp Br signed up 1 patron(s) for text notices the last month MADL Egelston Br signed up 1 patron(s) for text notices the last month MADL Norton Shores Br signed up 2 patron(s) for text notices the last month MADL North Muskegon Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold text notices sent for the month = 74 Hold text reminders sent for the month = 8 Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 5Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month = Branch:: MADL Ravenna Br

Hold text notices sent for the month = 6Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 4Items ineligible for renewal text notices sent for the month = 6

Branch:: Montague Br

Hold text notices sent for the month = 13Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 8

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 7

Renewal reminder text notices sent for the month = 7

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: MADL Norton Shores Br

Hold text notices sent for the month = 129

Hold text reminders sent for the month = 17

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 4

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 45

Items eligible for renewal text notices sent for the month = 10

Items ineligible for renewal text notices sent for the month = 63

Items (text) renewed successfully by patrons for the month = 2

Renewal reminder text notices sent for the month = 34

Items eligible for renewal reminder text notices sent for the month = 7

Items ineligible for renewal reminder text notices sent for the month = 48

Branch:: Muskegon Area Dist Library HQ Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 3Items ineligible for renewal text notices sent for the month = 8Renewal reminder text notices sent for the month = 3Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: MADL LVPD

Hold text notices sent for the month = 2

Renewal text notices sent for the month = 2Items ineligible for renewal text notices sent for the month = 2Renewal reminder text notices sent for the month = 2Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Holton Br Hold text notices sent for the month = 10 Hold text reminders sent for the month = 4

Renewal text notices sent for the month = 2Items ineligible for renewal text notices sent for the month = 2Renewal reminder text notices sent for the month = 2Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Egelston Br Hold text notices sent for the month = 21 Hold text reminders sent for the month = 7

Renewal text notices sent for the month = 6Items ineligible for renewal text notices sent for the month = 9Renewal reminder text notices sent for the month = 3Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: MADL Dalton Br Hold text notices sent for the month = 47 Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 18Items eligible for renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 28Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 15Items eligible for renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 19

Branch:: MADL Muskegon Twp Br Hold text notices sent for the month = 9

Renewal text notices sent for the month = 4Items ineligible for renewal text notices sent for the month = 11Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: White Lake Comm Library
Hold text notices sent for the month = 55
Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 16

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Hackley Public Library Hold text notices sent for the month = 13 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 13Items eligible for renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 21Renewal reminder text notices sent for the month = 8Items eligible for renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 7 Branch:: Fruitport District Library Hold text notices sent for the month = 29 Hold text reminders sent for the month = 5 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 19 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 36 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 16 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 25

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold text notices sent for the month = 193

Hold text reminders sent for the month = 38

Hold cancel notices sent for the month = 5

Overdue text notices sent for the month = 26Overdue items eligible for renewal, text notices sent for the month = 7Overdue items ineligible for renewal, text notices sent for the month = 32

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Spring Lake Dist Library Hold text notices sent for the month = 129 Hold text reminders sent for the month = 25

Overdue text notices sent for the month = 8Overdue items eligible for renewal, text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 14

Renewal text notices sent for the month = 43

Items eligible for renewal text notices sent for the month = 7
Items ineligible for renewal text notices sent for the month = 75
Items (text) renewed successfully by patrons for the month = 9
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 33
Items eligible for renewal reminder text notices sent for the month = 12
Items ineligible for renewal reminder text notices sent for the month = 46

Branch:: Loutit District Library
Hold text notices sent for the month = 210
Hold text reminders sent for the month = 38
Hold cancel notices sent for the month = 7

Overdue text notices sent for the month = 36Overdue items eligible for renewal, text notices sent for the month = 7Overdue items ineligible for renewal, text notices sent for the month = 139

Renewal text notices sent for the month = 126

Items eligible for renewal text notices sent for the month = 15

Items ineligible for renewal text notices sent for the month = 443

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 118

Items eligible for renewal reminder text notices sent for the month = 10

Items ineligible for renewal reminder text notices sent for the month = 291

Branch:: Patmos Library
Hold text notices sent for the month = 33
Hold text reminders sent for the month = 10
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Gary Byker Memorial Library Hold text notices sent for the month = 67 Hold text reminders sent for the month = 15Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5 Overdue items ineligible for renewal, text notices sent for the month = 16

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Georgetown Twp Pub Library Hold text notices sent for the month = 405 Hold text reminders sent for the month = 65 Hold cancel notices sent for the month = 13

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold text notices sent for the month = 27 Hold text reminders sent for the month = 3 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = 11 Items ineligible for renewal reminder text notices sent for the month = 14

Branch:: Allendale Twp Library
Hold text notices sent for the month = 139
Hold text reminders sent for the month = 24
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 9 Overdue items eligible for renewal, text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 10

Renewal text notices sent for the month = 51Items eligible for renewal text notices sent for the month = 8Items ineligible for renewal text notices sent for the month = 98Items (text) unsuccessfully renewed by patrons for the month = 1Renewal reminder text notices sent for the month = 41Items eligible for renewal reminder text notices sent for the month = 11Items ineligible for renewal reminder text notices sent for the month = 63

Branch:: White Cloud Comm Library Hold text notices sent for the month = 12 Hold text reminders sent for the month = 4 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 10

Renewal text notices sent for the month = 11Items ineligible for renewal text notices sent for the month = 18Renewal reminder text notices sent for the month = 10Items ineligible for renewal reminder text notices sent for the month = 15

Branch:: Newaygo Area District Library Hold text notices sent for the month = 13 Hold text reminders sent for the month = 4 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 17Items eligible for renewal text notices sent for the month = 8 Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Hesperia Community Library Hold text notices sent for the month = 3

Renewal text notices sent for the month = 2Items ineligible for renewal text notices sent for the month = 4Renewal reminder text notices sent for the month = 2Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Grant Area Dist Library
Hold text notices sent for the month = 7
Hold text reminders sent for the month = 1
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 8Items eligible for renewal text notices sent for the month = 2Items ineligible for renewal text notices sent for the month = 8Renewal reminder text notices sent for the month = 2Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Fremont Area Dist Library Hold text notices sent for the month = 38 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 14

Renewal text notices sent for the month = 18Items eligible for renewal text notices sent for the month = 4Items ineligible for renewal text notices sent for the month = 18Items (text) renewed successfully by patrons for the month = 1Renewal reminder text notices sent for the month = 14Items eligible for renewal reminder text notices sent for the month = 7Items ineligible for renewal reminder text notices sent for the month = 13 Branch:: Croton Twp Library

Hold text notices sent for the month = 4

Renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 1

Renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Tamarack District Library

Hold text notices sent for the month = 48

Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 15

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 38

Items (text) renewed successfully by patrons for the month = 2

Renewal reminder text notices sent for the month = 8

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 17

Branch:: TCH Reynolds Twp Library

Hold text notices sent for the month = 12

Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 7

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 14

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 33

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 14

Items ineligible for renewal reminder text notices sent for the month = 25

Branch:: Flat River Community Library

Hold text notices sent for the month = 94

Hold text reminders sent for the month = 13

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 12Overdue items eligible for renewal, text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 16

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Home Twp Library Hold text notices sent for the month = 4

Renewal text notices sent for the month = 3Items eligible for renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 5Renewal reminder text notices sent for the month = 3Items eligible for renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Crystal Comm Library
Renewal text notices sent for the month = 1
Items eligible for renewal text notices sent for the month = 1
Items (text) renewed successfully by patrons for the month = 1

Branch:: Carson City Public Library Hold text notices sent for the month = 19 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Clarksville Area Library Hold text notices sent for the month = 5 Renewal text notices sent for the month = 4Items ineligible for renewal text notices sent for the month = 4Renewal reminder text notices sent for the month = 4Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Saranac Public Library Hold text notices sent for the month = 21 Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 5 Items ineligible for renewal text notices sent for the month = 5 Renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Lake Odessa Comm Library Hold text notices sent for the month = 34 Hold text reminders sent for the month = 5 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 58

Items eligible for renewal text notices sent for the month = 34

Items ineligible for renewal text notices sent for the month = 57

Items (text) unsuccessfully renewed by patrons for the month = 5

Renewal reminder text notices sent for the month = 37

Items eligible for renewal reminder text notices sent for the month = 14

Items ineligible for renewal reminder text notices sent for the month = 30

Branch:: Ionia Community Library Hold text notices sent for the month = 96 Hold text reminders sent for the month = 15 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 7 Renewal text notices sent for the month = 29 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 41 Items (text) renewed successfully by patrons for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 18 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 26

Branch:: Alvah N Belding Library Hold text notices sent for the month = 19 Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 1Overdue items eligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold text notices sent for the month = 420 Hold text reminders sent for the month = 67 Hold cancel notices sent for the month = 6

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-

4362 once parked.

Hold text notices sent for the month = 97

Hold text reminders sent for the month = 21

Overdue text notices sent for the month = 15

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 22

Renewal text notices sent for the month = 32

Items ineligible for renewal text notices sent for the month = 53

Renewal reminder text notices sent for the month = 25

Items ineligible for renewal reminder text notices sent for the month = 44

Branch:: Sparta Carnegie Twp. Library

Hold text notices sent for the month = 14

Hold text reminders sent for the month = 3

Renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 2

Branch:: Cedar Springs Public Library

Hold text notices sent for the month = 36

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 4

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 10

Renewal text notices sent for the month = 18

Items eligible for renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 25

Renewal reminder text notices sent for the month = 12

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 14

Branch:: Thornapple Kellogg Comm Library

Hold text notices sent for the month = 23

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5

Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 10

Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 16 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 9 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Hastings Public Library
Hold text notices sent for the month = 26
Hold text reminders sent for the month = 2
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 9 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 10 Renewal reminder text notices sent for the month = 6 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Freeport District Library
Hold text notices sent for the month = 17
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 9

Items eligible for renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 12

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 6

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Henika District Library Hold text notices sent for the month = 10 Hold text reminders sent for the month = 1 Renewal text notices sent for the month = 7

Items ineligible for renewal text notices sent for the month = 9

Renewal reminder text notices sent for the month = 6

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Saugatuck-Douglas Dist Library Hold text notices sent for the month = 28 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 18Items eligible for renewal text notices sent for the month = 2Items ineligible for renewal text notices sent for the month = 40Items (text) renewed successfully by patrons for the month = 1Renewal reminder text notices sent for the month = 12Items ineligible for renewal reminder text notices sent for the month = 34

Branch:: Leighton Twp. Library Hold text notices sent for the month = 45 Hold text reminders sent for the month = 10

Overdue text notices sent for the month = 10Overdue items eligible for renewal, text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 14

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Hopkins District Library
Hold text notices sent for the month = 2
Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 2Items eligible for renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 1 Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Fennville District Library
Hold text notices sent for the month = 17
Hold text reminders sent for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Dorr Twp Library Hold text notices sent for the month = 20 Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 18

Items eligible for renewal text notices sent for the month = 7

Items ineligible for renewal text notices sent for the month = 16

Items (text) renewed successfully by patrons for the month = 2

Renewal reminder text notices sent for the month = 14

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Salem Twp Library Hold text notices sent for the month = 71 Hold text reminders sent for the month = 10

Overdue text notices sent for the month = 6 Overdue items eligible for renewal, text notices sent for the month = 3 Overdue items ineligible for renewal, text notices sent for the month = 3 Overdue (text) items renewed successfully by patrons for the month = 1 Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 52Items eligible for renewal text notices sent for the month = 18 Items ineligible for renewal text notices sent for the month = 67

Items (text) renewed successfully by patrons for the month = 3

Items (text) unsuccessfully renewed by patrons for the month = 6

Renewal reminder text notices sent for the month = 35

Items eligible for renewal reminder text notices sent for the month = 12

Items ineligible for renewal reminder text notices sent for the month = 39

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Hold text notices sent for the month = 2866 Hold reminder text notices sent for the month = 481

Hold cancel text notices sent for the month = 48

Overdue notices sent for the month = 243

Overdue items eligible for renewal, text notices sent for the month = 48

Overdue items ineligible for renewal, text notices sent for the month = 453

Percentage of overall overdue (text) items where renewal was attempted:: 8.33%

Overdue items renewed successfully by patrons for the month = 3

Percentage of overall overdue (text) items where renewal was successful:: 6.25%

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Percentage of overall overdue (text) items where renewal failed:: 2.08%

Renewal text notices sent for the month = 1310

Items eligible for renewal text notices sent for the month = 298

Items ineligible for renewal notices sent for the month = 2282

Percentage of overall items where renewal was attempted:: 26.85%

Items renewed successfully by patrons for the month = 43

Percentage of overall items where renewal was successful:: 14.43%

Items unsuccessfully renewed by patrons for the month = 37

Percentage of overall items where renewal failed:: 12.42%

Renewal reminder text notices sent for the month = 995

Items eligible for renewal reminder text notices sent for the month = 213

Items ineligible for renewal reminder text notices sent for the month = 1499

======TOTALS BY

MADL North Muskegon Br sent for the month, this many text notices = 130

MADL Ravenna Br sent for the month, this many text notices = 11

Montague Br sent for the month, this many text notices = 34

MADL Norton Shores Br sent for the month, this many text notices = 229

Muskegon Area Dist Library HQ sent for the month, this many text notices = 7

MADL LVPD sent for the month, this many text notices = 6

MADL Holton Br sent for the month, this many text notices = 18

MADL Egelston Br sent for the month, this many text notices = 37

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MADL Dalton Br sent for the month, this many text notices = 91
MADL Muskegon Twp Br sent for the month, this many text notices = 14
White Lake Comm Library sent for the month, this many text notices = 99
Hackley Public Library sent for the month, this many text notices = 37
Fruitport District Library sent for the month, this many text notices = 73
Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-
772-0874 once parked. sent for the month, this many text notices = 428
Spring Lake Dist Library sent for the month, this many text notices = 238
Loutit District Library sent for the month, this many text notices = 528
Patmos Library sent for the month, this many text notices = 60
Gary Byker Memorial Library sent for the month, this many text notices = 153
Georgetown Twp Pub Library sent for the month, this many text notices = 690
Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the
month, this many text notices = 71
Allendale Twp Library sent for the month, this many text notices = 264
White Cloud Comm Library sent for the month, this many text notices = 40
Newaygo Area District Library sent for the month, this many text notices = 50
Hesperia Community Library sent for the month, this many text notices = 7
Grant Area Dist Library sent for the month, this many text notices = 19
Fremont Area Dist Library sent for the month, this many text notices = 78
Croton Twp Library sent for the month, this many text notices = 7
Tamarack District Library sent for the month, this many text notices = 77
TCH Reynolds Twp Library sent for the month, this many text notices = 54
Flat River Community Library sent for the month, this many text notices = 217
Home Twp Library sent for the month, this many text notices = 10
Crystal Comm Library sent for the month, this many text notices = 1
Carson City Public Library sent for the month, this many text notices = 38
Clarksville Area Library sent for the month, this many text notices = 13
Saranac Public Library sent for the month, this many text notices = 36
Lake Odessa Comm Library sent for the month, this many text notices = 138
Ionia Community Library sent for the month, this many text notices = 163
Alvah N Belding Library sent for the month, this many text notices = 46
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent
for the month, this many text notices = 771
Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once
parked. sent for the month, this many text notices = 190
Sparta Carnegie Twp. Library sent for the month, this many text notices = 18
Cedar Springs Public Library sent for the month, this many text notices = 72
Thornapple Kellogg Comm Library sent for the month, this many text notices = 47
Hastings Public Library sent for the month, this many text notices = 45
Freeport District Library sent for the month, this many text notices = 35
Henika District Library sent for the month, this many text notices = 24
Saugatuck-Douglas Dist Library sent for the month, this many text notices = 66
Leighton Twp. Library sent for the month, this many text notices = 126
Hopkins District Library sent for the month, this many text notices = 6
Fennville District Library sent for the month, this many text notices = 49
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Dorr Twp Library sent for the month, this many text notices = 60 Salem Twp Library sent for the month, this many text notices = 174

=======TOTALS OF REGISTERED PATRON BY

Allendale Twp Library has 161 registered patrons for text notices

Alvah N Belding Library has 45 registered patrons for text notices

Carson City Public Library has 23 registered patrons for text notices

Cedar Springs Public Library has 122 registered patrons for text notices

Clarksville Area Library has 25 registered patrons for text notices

Coopersville Area Dist Library Inside or Center Street parking lot any open space has 92 registered patrons for text notices

Croton Twp Library has 8 registered patrons for text notices

Crystal Comm Library has 6 registered patrons for text notices

Dorr Twp Library has 56 registered patrons for text notices

Fennville District Library has 59 registered patrons for text notices

Flat River Community Library has 274 registered patrons for text notices

Freeport District Library has 33 registered patrons for text notices

Fremont Area Dist Library has 67 registered patrons for text notices

Fruitport District Library has 65 registered patrons for text notices

Gary Byker Memorial Library has 90 registered patrons for text notices

Georgetown Twp Pub Library has 479 registered patrons for text notices

Grant Area Dist Library has 38 registered patrons for text notices

Hackley Public Library has 66 registered patrons for text notices

Hastings Public Library has 50 registered patrons for text notices

Henika District Library has 31 registered patrons for text notices

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 524 registered patrons for text notices

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 160 registered patrons for text notices

Hesperia Community Library has 7 registered patrons for text notices

Home Twp Library has 15 registered patrons for text notices

Hopkins District Library has 12 registered patrons for text notices

Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-

772-0874 once parked. has 303 registered patrons for text notices

Ionia Community Library has 228 registered patrons for text notices

Lake Odessa Comm Library has 202 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 114 registered patrons for text notices

Loutit District Library has 392 registered patrons for text notices

MADL Dalton Br has 38 registered patrons for text notices

MADL Egelston Br has 31 registered patrons for text notices

MADL Holton Br has 12 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Muskegon Hts Br has 1 registered patrons for text notices

MADL Muskegon Twp Br has 17 registered patrons for text notices

MADL North Muskegon Br has 115 registered patrons for text notices MADL Norton Shores Br has 350 registered patrons for text notices MADL Ravenna Br has 18 registered patrons for text notices Montague Br has 18 registered patrons for text notices Muskegon Area Dist Library HQ has 5 registered patrons for text notices Newaygo Area District Library has 89 registered patrons for text notices Patmos Library has 39 registered patrons for text notices Salem Twp Library has 107 registered patrons for text notices Saranac Public Library has 58 registered patrons for text notices Saugatuck-Douglas Dist Library has 58 registered patrons for text notices Sparta Carnegie Twp. Library has 20 registered patrons for text notices Spring Lake Dist Library has 131 registered patrons for text notices Tamarack District Library has 101 registered patrons for text notices TCH Reynolds Twp Library has 69 registered patrons for text notices Thornapple Kellogg Comm Library has 68 registered patrons for text notices White Cloud Comm Library has 30 registered patrons for text notices White Lake Comm Library has 68 registered patrons for text notices

=======FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=============

ADDCARD was used 7 times.

ANNOUNCEMENTS was used 2 times.

CHX was used 2 times.

CXH was used 53 times.

HELP was used 12 times.

HL was used 39 times.

HOLD was used 4 times.

IOWEU was used 2 times.

MYBOOK was used 76 times.

OA was used 4 times.

OI was used 9 times.

OK was used 4 times.

OL was used 2 times.

OVERDUE was used 2 times.

RA was used 67 times.

RENEW was used 4 times.

RHL was used 53 times.

RI was used 71 times.

RL was used 36 times.

RLH was used 1 times.

STOP was used 2 times.

THANK was used 3 times.

THANKS was used 3 times.