Lakeland Library Cooperative **Shoutbomb Report** January 2023

Total registered users = 5175Total registered barcodes = 5758 Total registered users for text notices is 5175 Registered users the last month = 3113 additional card(s) were added to the primary patron(s) account the last month Patron initiated cancellations the last month = 2

Thornapple Kellogg Comm Library signed up 1 patron(s) for text notices the last month Lake Odessa Comm Library signed up 2 patron(s) for text notices the last month Flat River Community Library signed up 3 patron(s) for text notices the last month Fremont Area Dist Library signed up 1 patron(s) for text notices the last month Grant Area Dist Library signed up 1 patron(s) for text notices the last month Newaygo Area District Library signed up 1 patron(s) for text notices the last month Allendale Twp Library signed up 6 patron(s) for text notices the last month Coopersville Area Dist Library Inside or Center Street parking lot any open space signed up 2 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 2 patron(s) for text notices the last month Patmos Library signed up 1 patron(s) for text notices the last month Loutit District Library signed up 3 patron(s) for text notices the last month Fruitport District Library signed up 1 patron(s) for text notices the last month White Lake Comm Library signed up 1 patron(s) for text notices the last month

MADL Muskegon Twp Br signed up 1 patron(s) for text notices the last month

MADL Holton Br signed up 1 patron(s) for text notices the last month

MADL Norton Shores Br signed up 4 patron(s) for text notices the last month

=======TOTALS BY BRANCH================

Branch:: MADL North Muskegon Br Hold text notices sent for the month = 70Hold text reminders sent for the month = 9

Renewal text notices sent for the month = 25Items eligible for renewal text notices sent for the month = 2Items ineligible for renewal text notices sent for the month = 33Renewal reminder text notices sent for the month = 18Items eligible for renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 24

Branch:: MADL Ravenna Br

Hold text notices sent for the month = 14

Renewal text notices sent for the month = 4

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 4

Renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Montague Br Hold text notices sent for the month = 30 Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 8Items ineligible for renewal text notices sent for the month = 14Renewal reminder text notices sent for the month = 7Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: MADL Norton Shores Br Hold text notices sent for the month = 170 Hold text reminders sent for the month = 30 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Muskegon Area Dist Library HQ Hold text notices sent for the month = 1

Renewal text notices sent for the month = 2Items ineligible for renewal text notices sent for the month = 2Renewal reminder text notices sent for the month = 2Items ineligible for renewal reminder text notices sent for the month = 2 Branch:: MADL LVPD

Hold text notices sent for the month = 3

Renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 4

Renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: MADL Holton Br

Hold text notices sent for the month = 16 Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 1

Branch:: MADL Egelston Br

Hold text notices sent for the month = 16Hold text reminders sent for the month = 3

Renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 2

Branch:: MADL Dalton Br

Hold text notices sent for the month = 48Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 16

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 19

Renewal reminder text notices sent for the month = 12

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: MADL Muskegon Twp Br

Hold text notices sent for the month = 10

Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 4 Renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: White Lake Comm Library Hold text notices sent for the month = 58 Hold text reminders sent for the month = 9 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 8Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 31Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Hackley Public Library Hold text notices sent for the month = 17 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 7 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 6 Renewal reminder text notices sent for the month = 6 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Fruitport District Library Hold text notices sent for the month = 36 Hold text reminders sent for the month = 11

Renewal text notices sent for the month = 19 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 29 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 12Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold text notices sent for the month = 159

Hold text reminders sent for the month = 29

Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Spring Lake Dist Library
Hold text notices sent for the month = 153
Hold text reminders sent for the month = 31
Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Loutit District Library

Hold text notices sent for the month = 267 Hold text reminders sent for the month = 34 Hold cancel notices sent for the month = 7

Overdue text notices sent for the month = 38Overdue items eligible for renewal, text notices sent for the month = 11Overdue items ineligible for renewal, text notices sent for the month = 76Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 135 Items eligible for renewal text notices sent for the month = 24 Items ineligible for renewal text notices sent for the month = 435 Items (text) renewed successfully by patrons for the month = 4 Items (text) unsuccessfully renewed by patrons for the month = 7 Renewal reminder text notices sent for the month = 108 Items eligible for renewal reminder text notices sent for the month = 14 Items ineligible for renewal reminder text notices sent for the month = 244

Branch:: Patmos Library Hold text notices sent for the month = 27 Hold text reminders sent for the month = 10

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month =

Branch:: Gary Byker Memorial Library Hold text notices sent for the month = 86 Hold text reminders sent for the month = 14 Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 9Overdue items ineligible for renewal, text notices sent for the month = 16

Renewal text notices sent for the month = 52Items eligible for renewal text notices sent for the month = 9 Items ineligible for renewal text notices sent for the month = 84

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 33

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 49

Branch:: Georgetown Twp Pub Library Hold text notices sent for the month = 474 Hold text reminders sent for the month = 73 Hold cancel notices sent for the month = 5

Overdue text notices sent for the month = 18Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 33

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold text notices sent for the month = 49 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 6Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Allendale Twp Library Hold text notices sent for the month = 192 Hold text reminders sent for the month = 28 Hold cancel notices sent for the month = 7

Overdue text notices sent for the month = 11Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 15

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: White Cloud Comm Library Hold text notices sent for the month = 18 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 10Items ineligible for renewal text notices sent for the month = 14Renewal reminder text notices sent for the month = 7Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Newaygo Area District Library Hold text notices sent for the month = 23 Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 23 Items eligible for renewal text notices sent for the month = 7 Items ineligible for renewal text notices sent for the month = 34 Renewal reminder text notices sent for the month = 16 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 27

Branch:: Hesperia Community Library Hold text notices sent for the month = 4 Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 21

Renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 2Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Grant Area Dist Library Hold text notices sent for the month = 9 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1 Overdue items eligible for renewal, text notices sent for the month = 1 Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 5Items eligible for renewal text notices sent for the month = 3Items ineligible for renewal text notices sent for the month = 8Items (text) unsuccessfully renewed by patrons for the month = 2Renewal reminder text notices sent for the month = 5Items eligible for renewal reminder text notices sent for the month = 3Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: Fremont Area Dist Library Hold text notices sent for the month = 42 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 8Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 22

Renewal text notices sent for the month = 31Items eligible for renewal text notices sent for the month = 4Items ineligible for renewal text notices sent for the month = 54Renewal reminder text notices sent for the month = 18Items eligible for renewal reminder text notices sent for the month = 2Items ineligible for renewal reminder text notices sent for the month = 23

Branch:: Croton Twp Library Hold text notices sent for the month = 3

Renewal text notices sent for the month = 8

Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 7 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 6 Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Tamarack District Library Hold text notices sent for the month = 73 Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 3Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 7Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: TCH Reynolds Twp Library Hold text notices sent for the month = 24 Hold text reminders sent for the month = 4 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Flat River Community Library Hold text notices sent for the month = 105 Hold text reminders sent for the month = 15 Hold cancel notices sent for the month = 2 Overdue text notices sent for the month = 13Overdue items eligible for renewal, text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 29

Renewal text notices sent for the month = 65

Items eligible for renewal text notices sent for the month = 7

Items ineligible for renewal text notices sent for the month = 177

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 50

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 110

Branch:: Home Twp Library Hold text notices sent for the month = 1

Branch:: Crystal Comm Library Hold text notices sent for the month = 4

Branch:: Carson City Public Library Hold text notices sent for the month = 27 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 19

Renewal text notices sent for the month = 11

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 35

Items (text) renewed successfully by patrons for the month = 3

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 8

Items eligible for renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Clarksville Area Library Hold text notices sent for the month = 8 Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 3Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 1 Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Saranac Public Library Hold text notices sent for the month = 27 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 2Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 12Items eligible for renewal text notices sent for the month = 3Items ineligible for renewal text notices sent for the month = 13Items (text) unsuccessfully renewed by patrons for the month = 2Renewal reminder text notices sent for the month = 9Items eligible for renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Lake Odessa Comm Library Hold text notices sent for the month = 53 Hold text reminders sent for the month = 2 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 65

Items eligible for renewal text notices sent for the month = 55

Items ineligible for renewal text notices sent for the month = 96

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 42

Items eligible for renewal reminder text notices sent for the month = 26

Items ineligible for renewal reminder text notices sent for the month = 57

Branch:: Ionia Community Library Hold text notices sent for the month = 98 Hold text reminders sent for the month = 20 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 7

Overdue items eligible for renewal, text notices sent for the month = 11

Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 45

Items eligible for renewal text notices sent for the month = 25

Items ineligible for renewal text notices sent for the month = 58

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 20

Renewal reminder text notices sent for the month = 22

Items eligible for renewal reminder text notices sent for the month = 11

Items ineligible for renewal reminder text notices sent for the month = 33

Branch:: Alvah N Belding Library

Hold text notices sent for the month = 38

Hold text reminders sent for the month = 5

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4

Overdue items eligible for renewal, text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 5

Overdue (text) items unsuccessfully renewed by patrons for the month = 2

Renewal text notices sent for the month = 17

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 26

Renewal reminder text notices sent for the month = 12

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once

Hold text notices sent for the month = 420

Hold text reminders sent for the month = 61

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 35

Overdue items eligible for renewal, text notices sent for the month = 7

Overdue items ineligible for renewal, text notices sent for the month = 50

Overdue (text) items renewed successfully by patrons for the month = 2

Renewal text notices sent for the month = 199

Items eligible for renewal text notices sent for the month = 46

Items ineligible for renewal text notices sent for the month = 264

Items (text) renewed successfully by patrons for the month = 5

Items (text) unsuccessfully renewed by patrons for the month = 9

Renewal reminder text notices sent for the month = 136

Items eligible for renewal reminder text notices sent for the month = 28

Items ineligible for renewal reminder text notices sent for the month = 176

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold text notices sent for the month = 102 Hold text reminders sent for the month = 25 Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 16Overdue items eligible for renewal, text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 27

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Sparta Carnegie Twp. Library Hold text notices sent for the month = 15 Hold text reminders sent for the month = 2

Renewal text notices sent for the month = 4Items eligible for renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 9Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Cedar Springs Public Library Hold text notices sent for the month = 31 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 18 Renewal text notices sent for the month = 23 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 49 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 15 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 33

Branch:: Thornapple Kellogg Comm Library Hold text notices sent for the month = 13

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 18

Renewal text notices sent for the month = 9 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 12 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 7 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Hastings Public Library Hold text notices sent for the month = 39 Hold text reminders sent for the month = 6 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 13Items eligible for renewal text notices sent for the month = 3Items ineligible for renewal text notices sent for the month = 13Items (text) unsuccessfully renewed by patrons for the month = 1Renewal reminder text notices sent for the month = 11Items eligible for renewal reminder text notices sent for the month = 3Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Freeport District Library
Hold text notices sent for the month = 22
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 11Items eligible for renewal text notices sent for the month = 3Items ineligible for renewal text notices sent for the month = 16Items (text) unsuccessfully renewed by patrons for the month = 1Renewal reminder text notices sent for the month = 9Items eligible for renewal reminder text notices sent for the month = 3Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Henika District Library Hold text notices sent for the month = 9 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Saugatuck-Douglas Dist Library Hold text notices sent for the month = 38 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 7Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Leighton Twp. Library
Hold text notices sent for the month = 27
Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 5Overdue items eligible for renewal, text notices sent for the month = 6Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 42

Items eligible for renewal text notices sent for the month = 15

Items ineligible for renewal text notices sent for the month = 63

Items (text) unsuccessfully renewed by patrons for the month = 5

Renewal reminder text notices sent for the month = 39

Items eligible for renewal reminder text notices sent for the month = 11

Items ineligible for renewal reminder text notices sent for the month = 57

Branch:: Hopkins District Library Hold text notices sent for the month = 3

Branch:: Fennville District Library Hold text notices sent for the month = 20 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Dorr Twp Library
Hold text notices sent for the month = 36
Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 20

Renewal text notices sent for the month = 25 Items eligible for renewal text notices sent for the month = 6 Items ineligible for renewal text notices sent for the month = 51 Items (text) renewed successfully by patrons for the month = 2 Renewal reminder text notices sent for the month = 18 Items eligible for renewal reminder text notices sent for the month = 3Items ineligible for renewal reminder text notices sent for the month = 42

Branch:: Salem Twp Library
Hold text notices sent for the month = 91
Hold text reminders sent for the month = 14
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 6Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

=====TOTALS=======

Hold text notices sent for the month = 3319 Hold reminder text notices sent for the month = 499

Hold cancel text notices sent for the month = 45

Overdue notices sent for the month = 286

Overdue items eligible for renewal, text notices sent for the month = 71

Overdue items ineligible for renewal, text notices sent for the month = 575

Percentage of overall overdue (text) items where renewal was attempted:: 21.13%

Overdue items renewed successfully by patrons for the month = 12

Percentage of overall overdue (text) items where renewal was successful:: 16.90%

Overdue (text) items unsuccessfully renewed by patrons for the month = 3

Percentage of overall overdue (text) items where renewal failed:: 4.23%

Renewal text notices sent for the month = 1644

Items eligible for renewal text notices sent for the month = 403

Items ineligible for renewal notices sent for the month = 2847

Percentage of overall items where renewal was attempted:: 26.80%

Items renewed successfully by patrons for the month = 46

Percentage of overall items where renewal was successful:: 11.41%

Items unsuccessfully renewed by patrons for the month = 62

Percentage of overall items where renewal failed:: 15.38%

Renewal reminder text notices sent for the month = 1133 Items eligible for renewal reminder text notices sent for the month = 236 Items ineligible for renewal reminder text notices sent for the month = 1813

=====TOTALS BY BRANCH=====

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MADL North Muskegon Br sent for the month, this many text notices = 122
MADL Ravenna Br sent for the month, this many text notices = 19
Montague Br sent for the month, this many text notices = 52
MADL Norton Shores Br sent for the month, this many text notices = 317
Muskegon Area Dist Library HQ sent for the month, this many text notices = 5
MADL LVPD sent for the month, this many text notices = 9
MADL Holton Br sent for the month, this many text notices = 18
MADL Egelston Br sent for the month, this many text notices = 21
MADL Dalton Br sent for the month, this many text notices = 82
MADL Muskegon Twp Br sent for the month, this many text notices = 14
White Lake Comm Library sent for the month, this many text notices = 121
Hackley Public Library sent for the month, this many text notices = 33
Fruitport District Library sent for the month, this many text notices = 78
Howard Miller Public Library Inside or designated parking spaces on Church Street. Call 616-
772-0874 once parked. sent for the month, this many text notices = 395
Spring Lake Dist Library sent for the month, this many text notices = 279
Loutit District Library sent for the month, this many text notices = 582
Patmos Library sent for the month, this many text notices = 64
Gary Byker Memorial Library sent for the month, this many text notices = 194
Georgetown Twp Pub Library sent for the month, this many text notices = 866
Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the
month, this many text notices = 108
Allendale Twp Library sent for the month, this many text notices = 323
White Cloud Comm Library sent for the month, this many text notices = 38
Newaygo Area District Library sent for the month, this many text notices = 71
Hesperia Community Library sent for the month, this many text notices = 8
Grant Area Dist Library sent for the month, this many text notices = 21
Fremont Area Dist Library sent for the month, this many text notices = 103
Croton Twp Library sent for the month, this many text notices = 17
Tamarack District Library sent for the month, this many text notices = 118
TCH Reynolds Twp Library sent for the month, this many text notices = 52
Flat River Community Library sent for the month, this many text notices = 248
Home Twp Library sent for the month, this many text notices = 1
Crystal Comm Library sent for the month, this many text notices = 4
Carson City Public Library sent for the month, this many text notices = 51
Clarksville Area Library sent for the month, this many text notices = 39
Saranac Public Library sent for the month, this many text notices = 54
Lake Odessa Comm Library sent for the month, this many text notices = 164
Ionia Community Library sent for the month, this many text notices = 192
Alvah N Belding Library sent for the month, this many text notices = 76
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Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 851

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 219

Sparta Carnegie Twp. Library sent for the month, this many text notices = 22

Cedar Springs Public Library sent for the month, this many text notices = 76

Thornapple Kellogg Comm Library sent for the month, this many text notices = 33

Hastings Public Library sent for the month, this many text notices = 73

Freeport District Library sent for the month, this many text notices = 46

Henika District Library sent for the month, this many text notices = 31

Saugatuck-Douglas Dist Library sent for the month, this many text notices = 100

Leighton Twp. Library sent for the month, this many text notices = 117

Hopkins District Library sent for the month, this many text notices = 3

Fennville District Library sent for the month, this many text notices = 64

Dorr Twp Library sent for the month, this many text notices = 84

Salem Twp Library sent for the month, this many text notices = 203

======TOTALS OF REGISTERED PATRON BY BRANCH=========

Allendale Twp Library has 160 registered patrons for text notices

Alvah N Belding Library has 45 registered patrons for text notices

Carson City Public Library has 23 registered patrons for text notices

Cedar Springs Public Library has 122 registered patrons for text notices

Clarksville Area Library has 25 registered patrons for text notices

Coopersville Area Dist Library Inside or Center Street parking lot any open space has 91 registered patrons for text notices

Croton Twp Library has 8 registered patrons for text notices

Crystal Comm Library has 6 registered patrons for text notices

Dorr Twp Library has 56 registered patrons for text notices

Fennville District Library has 59 registered patrons for text notices

Flat River Community Library has 273 registered patrons for text notices

Freeport District Library has 33 registered patrons for text notices

Fremont Area Dist Library has 67 registered patrons for text notices

Fruitport District Library has 64 registered patrons for text notices

Gary Byker Memorial Library has 90 registered patrons for text notices

Georgetown Twp Pub Library has 480 registered patrons for text notices

Grant Area Dist Library has 38 registered patrons for text notices

Hackley Public Library has 66 registered patrons for text notices

Hastings Public Library has 50 registered patrons for text notices

Henika District Library has 31 registered patrons for text notices

Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 521 registered patrons for text notices

Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 161 registered patrons for text notices

Hesperia Community Library has 7 registered patrons for text notices

Home Twp Library has 15 registered patrons for text notices

Hopkins District Library has 12 registered patrons for text notices

Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-

772-0874 once parked. has 300 registered patrons for text notices

Ionia Community Library has 225 registered patrons for text notices

Lake Odessa Comm Library has 202 registered patrons for text notices

Lakeland Library Cooperative has 2 registered patrons for text notices

Leighton Twp. Library has 114 registered patrons for text notices

Loutit District Library has 392 registered patrons for text notices

MADL Dalton Br has 38 registered patrons for text notices

MADL Egelston Br has 30 registered patrons for text notices

MADL Holton Br has 12 registered patrons for text notices

MADL LVPD has 3 registered patrons for text notices

MADL Muskegon Hts Br has 1 registered patrons for text notices

MADL Muskegon Twp Br has 16 registered patrons for text notices

MADL North Muskegon Br has 114 registered patrons for text notices

MADL Norton Shores Br has 348 registered patrons for text notices

MADL Ravenna Br has 18 registered patrons for text notices

Montague Br has 18 registered patrons for text notices

Muskegon Area Dist Library HQ has 5 registered patrons for text notices

Newaygo Area District Library has 88 registered patrons for text notices

Patmos Library has 39 registered patrons for text notices

Salem Twp Library has 106 registered patrons for text notices

Saranac Public Library has 58 registered patrons for text notices

Saugatuck-Douglas Dist Library has 58 registered patrons for text notices

Sparta Carnegie Twp. Library has 20 registered patrons for text notices

Spring Lake Dist Library has 131 registered patrons for text notices

Tamarack District Library has 99 registered patrons for text notices

TCH Reynolds Twp Library has 69 registered patrons for text notices

Thornapple Kellogg Comm Library has 67 registered patrons for text notices

White Cloud Comm Library has 30 registered patrons for text notices

White Lake Comm Library has 68 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 9 times.

ANNOUNCEMENTS was used 1 times.

CHX was used 1 times.

CLOSURE was used 2 times.

CXH was used 49 times.

FEE was used 6 times.

HELP was used 4 times.

HL was used 69 times.

HOLD was used 8 times.

IOWEU was used 1 times.

MYBOOK was used 100 times.

MYCARD was used 2 times.

OA was used 10 times.

OI was used 12 times.

OK was used 3 times.

OL was used 4 times.

RA was used 77 times.

RENEW was used 8 times.

RHL was used 84 times.

RI was used 91 times.

RL was used 24 times.

STOP was used 2 times.

THANK was used 7 times.

THANKS was used 6 times.