Lakeland Library Cooperative Shoutbomb Report July 2023

Total registered users = 5327 Total registered barcodes = 5932 Total registered users for text notices is 5327 Registered users the last month = 34 23 additional card(s) were added to the primary patron(s) account the last month Patron initiated cancellations the last month = 1

Leighton Twp. Library signed up 1 patron(s) for text notices the last month Saugatuck-Douglas Dist Library signed up 1 patron(s) for text notices the last month Thornapple Kellogg Comm Library signed up 1 patron(s) for text notices the last month Cedar Springs Public Library signed up 2 patron(s) for text notices the last month Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. signed up 1 patron(s) for text notices the last month Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. signed up 8 patron(s) for text notices the last month Ionia Community Library signed up 2 patron(s) for text notices the last month Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month Fremont Area Dist Library signed up 1 patron(s) for text notices the last month Newaygo Area District Library signed up 1 patron(s) for text notices the last month Allendale Twp Library signed up 5 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 2 patron(s) for text notices the last month Gary Byker Memorial Library signed up 6 patron(s) for text notices the last month Spring Lake Dist Library signed up 1 patron(s) for text notices the last month MADL Norton Shores Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold text notices sent for the month = 81Hold text reminders sent for the month = 11

Overdue text notices sent for the month = 7 Overdue items eligible for renewal, text notices sent for the month = 6 Overdue items ineligible for renewal, text notices sent for the month = 10 Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 34 Items eligible for renewal text notices sent for the month = 19 Items ineligible for renewal text notices sent for the month = 36 Items (text) renewed successfully by patrons for the month = 3 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 27 Items eligible for renewal reminder text notices sent for the month = 14Items ineligible for renewal reminder text notices sent for the month = 27

Branch:: MADL Ravenna Br Hold text notices sent for the month = 12

Overdue text notices sent for the month = 1Overdue items eligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 2 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 4 Renewal reminder text notices sent for the month = 2 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: MADL Montague Br Hold text notices sent for the month = 9 Hold text reminders sent for the month = 4

Renewal text notices sent for the month = 6 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 14 Renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: MADL Norton Shores Br Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month = Overdue (text) items unsuccessfully renewed by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = 17Items ineligible for renewal reminder text notices sent for the month = 67

Branch:: Muskegon Area Dist Library HQ Hold text notices sent for the month = 1

Renewal text notices sent for the month = 2 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 1 Renewal reminder text notices sent for the month = 2 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: MADL LVPD Hold text notices sent for the month = 5

Renewal text notices sent for the month = 5 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 2 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Holton Br Hold text notices sent for the month = 7 Hold text reminders sent for the month = 2

Renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 2 Renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Egelston Br Hold text notices sent for the month = 21Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 5Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 4Renewal reminder text notices sent for the month = 4Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: MADL Dalton Br Hold text notices sent for the month = 40 Hold text reminders sent for the month = 9

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 20 Items eligible for renewal text notices sent for the month = 11 Items ineligible for renewal text notices sent for the month = 31 Items (text) renewed successfully by patrons for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 10 Items eligible for renewal reminder text notices sent for the month = 7 Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: MADL Muskegon Twp Br Hold text notices sent for the month = 22 Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 2Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 14 Items eligible for renewal text notices sent for the month = 7 Items ineligible for renewal text notices sent for the month = 11 Items (text) renewed successfully by patrons for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 12 Items eligible for renewal reminder text notices sent for the month = 5 Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: White Lake Comm Library Hold text notices sent for the month = 45 Hold text reminders sent for the month = 11

Overdue text notices sent for the month = 7 Overdue items ineligible for renewal, text notices sent for the month = 33 Renewal text notices sent for the month = 22 Items eligible for renewal text notices sent for the month = 5 Items ineligible for renewal text notices sent for the month = 49 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 15 Items eligible for renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 30

Branch:: Hackley Public Library Hold text notices sent for the month = 20Hold text reminders sent for the month = 2Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 15 Items eligible for renewal text notices sent for the month = 9 Items ineligible for renewal text notices sent for the month = 10 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 6 Items eligible for renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Fruitport District Library Hold text notices sent for the month = 28 Hold text reminders sent for the month = 4 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. Hold text notices sent for the month = 223 Hold text reminders sent for the month = 40Hold cancel notices sent for the month = 5

Overdue text notices sent for the month = 16Overdue items eligible for renewal, text notices sent for the month = 5Overdue items ineligible for renewal, text notices sent for the month = 40

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Spring Lake Dist Library Hold text notices sent for the month = 120 Hold text reminders sent for the month = 22 Hold cancel notices sent for the month = 5

Overdue text notices sent for the month = 5 Overdue items eligible for renewal, text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 11

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Loutit District Library Hold text notices sent for the month = 215 Hold text reminders sent for the month = 47 Hold cancel notices sent for the month = 14

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month = Overdue (text) items unsuccessfully renewed by patrons for the month = Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Patmos Library Hold text notices sent for the month = 35 Hold text reminders sent for the month = 12 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1Overdue items eligible for renewal, text notices sent for the month = 1Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 13 Items eligible for renewal text notices sent for the month = 4 Items ineligible for renewal text notices sent for the month = 16 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 6 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Gary Byker Memorial Library Hold text notices sent for the month = 85 Hold text reminders sent for the month = 15 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month = Overdue (text) items unsuccessfully renewed by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = 7Items ineligible for renewal reminder text notices sent for the month = 47

Branch:: Georgetown Twp Pub Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 20Overdue items eligible for renewal, text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 26Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 196 Items eligible for renewal text notices sent for the month = 74 Items ineligible for renewal text notices sent for the month = 360 Items (text) renewed successfully by patrons for the month = 12 Items (text) unsuccessfully renewed by patrons for the month = 23 Renewal reminder text notices sent for the month = 112 Items eligible for renewal reminder text notices sent for the month = 20 Items ineligible for renewal reminder text notices sent for the month = 232

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold text notices sent for the month = 29Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 31 Items eligible for renewal text notices sent for the month = 17 Items ineligible for renewal text notices sent for the month = 17 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 21 Items eligible for renewal reminder text notices sent for the month = 11 Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Allendale Twp Library Hold text notices sent for the month = 174 Hold text reminders sent for the month = 39 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 9

Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 14

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: White Cloud Comm Library Hold text notices sent for the month = 15 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 11 Items eligible for renewal text notices sent for the month = 6 Items ineligible for renewal text notices sent for the month = 14 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 9 Items eligible for renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Newaygo Area District Library Hold text notices sent for the month = 21Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 3Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 22 Items eligible for renewal text notices sent for the month = 13 Items ineligible for renewal text notices sent for the month = 20 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 18 Items eligible for renewal reminder text notices sent for the month = 11 Items ineligible for renewal reminder text notices sent for the month = 17 Branch:: Hesperia Community Library Hold text notices sent for the month = 4

Renewal text notices sent for the month = 1Items ineligible for renewal text notices sent for the month = 1Renewal reminder text notices sent for the month = 1Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Grant Area Dist Library Hold text notices sent for the month = 13 Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Fremont Area Dist Library Hold text notices sent for the month = 25 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 5 Overdue items eligible for renewal, text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 14 Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Croton Twp Library Hold text notices sent for the month = 8

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 7 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 6 Renewal reminder text notices sent for the month = 2 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Tamarack District Library Hold text notices sent for the month = 52Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 19 Items eligible for renewal text notices sent for the month = 5 Items ineligible for renewal text notices sent for the month = 23 Items (text) renewed successfully by patrons for the month = 2 Renewal reminder text notices sent for the month = 10 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: TCH Reynolds Twp Library Hold text notices sent for the month = 15 Hold text reminders sent for the month = 7 Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Flat River Community Library Hold text notices sent for the month = 100 Hold text reminders sent for the month = 23 Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 20Overdue items eligible for renewal, text notices sent for the month = 5Overdue items ineligible for renewal, text notices sent for the month = 33

Renewal text notices sent for the month = 79 Items eligible for renewal text notices sent for the month = 21 Items ineligible for renewal text notices sent for the month = 118 Items (text) renewed successfully by patrons for the month = 5 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 54 Items eligible for renewal reminder text notices sent for the month = 9 Items ineligible for renewal reminder text notices sent for the month = 80

Branch:: Home Twp Library Hold text notices sent for the month = 2

Renewal text notices sent for the month = 2 Items eligible for renewal text notices sent for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 2 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Carson City Public Library Hold text notices sent for the month = 18 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 9 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 7 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 6 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Clarksville Area Library Hold text notices sent for the month = 8Hold text reminders sent for the month = 2 Renewal text notices sent for the month = 3 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 2 Renewal reminder text notices sent for the month = 1 Items eligible for renewal reminder text notices sent for the month = 1

Branch:: Saranac Public Library Hold text notices sent for the month = 29 Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 12 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 17 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 8 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Lake Odessa Comm Library Hold text notices sent for the month = 37Hold text reminders sent for the month = 2Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 6Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Ionia Community Library Hold text notices sent for the month = 85 Hold text reminders sent for the month = 15 Overdue text notices sent for the month = 4 Overdue items eligible for renewal, text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 3 Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Alvah N Belding Library Hold text notices sent for the month = 19 Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 4Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 8 Items eligible for renewal text notices sent for the month = 4 Items ineligible for renewal text notices sent for the month = 4 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 4 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold text notices sent for the month = 402Hold text reminders sent for the month = 58Hold cancel notices sent for the month = 6

Overdue text notices sent for the month = 29 Overdue items eligible for renewal, text notices sent for the month = 20 Overdue items ineligible for renewal, text notices sent for the month = 37 Overdue (text) items renewed successfully by patrons for the month = 7 Overdue (text) items unsuccessfully renewed by patrons for the month = 2

Renewal text notices sent for the month = 178 Items eligible for renewal text notices sent for the month = 101 Items ineligible for renewal text notices sent for the month = 160 Items (text) renewed successfully by patrons for the month = 7 Items (text) unsuccessfully renewed by patrons for the month = 27 Renewal reminder text notices sent for the month = 128 Items eligible for renewal reminder text notices sent for the month = 52 Items ineligible for renewal reminder text notices sent for the month = 125

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. Hold text notices sent for the month = 110

Hold text reminders sent for the month = 25Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items unsuccessfully renewed by patrons for the month =

Renewal text notices sent for the month = 56 Items eligible for renewal text notices sent for the month = 23 Items ineligible for renewal text notices sent for the month = 75 Items (text) renewed successfully by patrons for the month = 3 Items (text) unsuccessfully renewed by patrons for the month = 6 Renewal reminder text notices sent for the month = 43 Items eligible for renewal reminder text notices sent for the month = 11 Items ineligible for renewal reminder text notices sent for the month = 61

Branch:: Sparta Carnegie Twp. Library Hold text notices sent for the month = 6

Renewal text notices sent for the month = 3 Items eligible for renewal text notices sent for the month = 6 Items ineligible for renewal text notices sent for the month = 3 Renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Cedar Springs Public Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 3Overdue items eligible for renewal, text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Thornapple Kellogg Comm Library Hold text notices sent for the month = 10Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 5Overdue items ineligible for renewal, text notices sent for the month = 21

Renewal text notices sent for the month = 7 Items ineligible for renewal text notices sent for the month = 16 Renewal reminder text notices sent for the month = 5 Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Hastings Public Library Hold text notices sent for the month = 16 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 16 Items eligible for renewal text notices sent for the month = 6 Items ineligible for renewal text notices sent for the month = 38 Items (text) unsuccessfully renewed by patrons for the month = 3 Renewal reminder text notices sent for the month = 12 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 21

Branch:: Freeport District Library Hold text notices sent for the month = 13

Renewal text notices sent for the month = 9Items eligible for renewal text notices sent for the month = 4Items ineligible for renewal text notices sent for the month = 9 Items (text) renewed successfully by patrons for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 8 Items eligible for renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Henika District Library Hold text notices sent for the month = 12 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 5 Items eligible for renewal text notices sent for the month = 5 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 5 Items eligible for renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: Saugatuck-Douglas Dist Library Hold text notices sent for the month = 29Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Leighton Twp. Library Hold text notices sent for the month = 50Hold text reminders sent for the month = 9

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 13 Renewal text notices sent for the month = 26 Items eligible for renewal text notices sent for the month = 13 Items ineligible for renewal text notices sent for the month = 21 Items (text) renewed successfully by patrons for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 17 Items eligible for renewal reminder text notices sent for the month = 8 Items ineligible for renewal reminder text notices sent for the month = 14

Branch:: Hopkins District Library Hold text notices sent for the month = 3

Renewal text notices sent for the month = 5 Items eligible for renewal text notices sent for the month = 4 Items ineligible for renewal text notices sent for the month = 1 Renewal reminder text notices sent for the month = 4 Items eligible for renewal reminder text notices sent for the month = 4

Branch:: Fennville District Library Hold text notices sent for the month = 31Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 1Overdue items eligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Dorr Twp Library Hold text notices sent for the month = 10Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 17Items eligible for renewal text notices sent for the month = 7Items ineligible for renewal text notices sent for the month = 14 Items (text) renewed successfully by patrons for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 12 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Salem Twp Library Hold text notices sent for the month = 70 Hold text reminders sent for the month = 14 Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 8Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 7Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Hold text notices sent for the month = 3086 Hold reminder text notices sent for the month = 551

Hold cancel text notices sent for the month = 56

Overdue notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Percentage of overall overdue (text) items where renewal was attempted:: 26.51%Overdue items renewed successfully by patrons for the month = Percentage of overall overdue (text) items where renewal was successful:: 14.46%Overdue (text) items unsuccessfully renewed by patrons for the month = Percentage of overall overdue (text) items where renewal failed:: 12.05%

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal notices sent for the month = Percentage of overall items where renewal was attempted:: 33.20%Items renewed successfully by patrons for the month = Percentage of overall items where renewal was successful:: 10.65% Items unsuccessfully renewed by patrons for the month = 163 Percentage of overall items where renewal failed:: 22.54% Renewal reminder text notices sent for the month = 1043 Items eligible for renewal reminder text notices sent for the month = 338 Items ineligible for renewal reminder text notices sent for the month = 1338

=====TOTALS BY BRANCH===== MADL North Muskegon Br sent for the month, this many text notices = 160MADL Ravenna Br sent for the month, this many text notices = 17MADL Montague Br sent for the month, this many text notices = 23MADL Norton Shores Br sent for the month, this many text notices = 376Muskegon Area Dist Library HQ sent for the month, this many text notices = 5MADL LVPD sent for the month, this many text notices = 12MADL Holton Br sent for the month, this many text notices = 13MADL Egelston Br sent for the month, this many text notices = 34MADL Dalton Br sent for the month, this many text notices = 81MADL Muskegon Twp Br sent for the month, this many text notices = 55White Lake Comm Library sent for the month, this many text notices = 100Hackley Public Library sent for the month, this many text notices = 45Fruitport District Library sent for the month, this many text notices = 56Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 449Spring Lake Dist Library sent for the month, this many text notices = 199Loutit District Library sent for the month, this many text notices = 501Patmos Library sent for the month, this many text notices = 67Gary Byker Memorial Library sent for the month, this many text notices = 197 Georgetown Twp Pub Library sent for the month, this many text notices = 888Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 86Allendale Twp Library sent for the month, this many text notices = 329White Cloud Comm Library sent for the month, this many text notices = 38Newaygo Area District Library sent for the month, this many text notices = 66Hesperia Community Library sent for the month, this many text notices = 6Grant Area Dist Library sent for the month, this many text notices = 35Fremont Area Dist Library sent for the month, this many text notices = 76Croton Twp Library sent for the month, this many text notices = 18Tamarack District Library sent for the month, this many text notices = 89TCH Reynolds Twp Library sent for the month, this many text notices = 41Flat River Community Library sent for the month, this many text notices = 276Home Twp Library sent for the month, this many text notices = 6Carson City Public Library sent for the month, this many text notices = 36Clarksville Area Library sent for the month, this many text notices = 14Saranac Public Library sent for the month, this many text notices = 54

Lake Odessa Comm Library sent for the month, this many text notices = 103Ionia Community Library sent for the month, this many text notices = 155Alvah N Belding Library sent for the month, this many text notices = 42Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 795Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 251Sparta Carnegie Twp. Library sent for the month, this many text notices = 10Cedar Springs Public Library sent for the month, this many text notices = 77Thornapple Kellogg Comm Library sent for the month, this many text notices = 28Hastings Public Library sent for the month, this many text notices = 47Freeport District Library sent for the month, this many text notices = 30Henika District Library sent for the month, this many text notices = 24Saugatuck-Douglas Dist Library sent for the month, this many text notices = 81Leighton Twp. Library sent for the month, this many text notices = 104Hopkins District Library sent for the month, this many text notices = 12Fennville District Library sent for the month, this many text notices = 66Dorr Twp Library sent for the month, this many text notices = 45Salem Twp Library sent for the month, this many text notices = 185

=======TOTALS OF REGISTERED PATRON BY

Allendale Twp Library has 171 registered patrons for text notices Alvah N Belding Library has 45 registered patrons for text notices Carson City Public Library has 23 registered patrons for text notices Cedar Springs Public Library has 126 registered patrons for text notices Clarksville Area Library has 25 registered patrons for text notices Coopersville Area Dist Library Inside or Center Street parking lot any open space has 93 registered patrons for text notices Croton Twp Library has 9 registered patrons for text notices Crystal Comm Library has 6 registered patrons for text notices Dorr Twp Library has 57 registered patrons for text notices Fennville District Library has 61 registered patrons for text notices Flat River Community Library has 275 registered patrons for text notices Freeport District Library has 33 registered patrons for text notices Fremont Area Dist Library has 70 registered patrons for text notices Fruitport District Library has 67 registered patrons for text notices Gary Byker Memorial Library has 100 registered patrons for text notices Georgetown Twp Pub Library has 485 registered patrons for text notices Grant Area Dist Library has 38 registered patrons for text notices Hackley Public Library has 67 registered patrons for text notices Hastings Public Library has 50 registered patrons for text notices Henika District Library has 31 registered patrons for text notices Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 542 registered patrons for text notices Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once

parked. has 164 registered patrons for text notices Hesperia Community Library has 7 registered patrons for text notices Home Twp Library has 15 registered patrons for text notices Hopkins District Library has 12 registered patrons for text notices Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 306 registered patrons for text notices Ionia Community Library has 235 registered patrons for text notices Lake Odessa Comm Library has 204 registered patrons for text notices Lakeland Library Cooperative has 2 registered patrons for text notices Leighton Twp. Library has 116 registered patrons for text notices Loutit District Library has 399 registered patrons for text notices MADL Dalton Br has 40 registered patrons for text notices MADL Egelston Br has 34 registered patrons for text notices MADL Holton Br has 12 registered patrons for text notices MADL Laketon Twp Br has 1 registered patrons for text notices MADL LVPD has 3 registered patrons for text notices MADL Montague Br has 18 registered patrons for text notices MADL Muskegon Hts Br has 1 registered patrons for text notices MADL Muskegon Twp Br has 18 registered patrons for text notices MADL North Muskegon Br has 114 registered patrons for text notices MADL Norton Shores Br has 363 registered patrons for text notices MADL Ravenna Br has 18 registered patrons for text notices Muskegon Area Dist Library HQ has 5 registered patrons for text notices Newaygo Area District Library has 95 registered patrons for text notices Patmos Library has 42 registered patrons for text notices Salem Twp Library has 109 registered patrons for text notices Saranac Public Library has 58 registered patrons for text notices Saugatuck-Douglas Dist Library has 64 registered patrons for text notices Sparta Carnegie Twp. Library has 20 registered patrons for text notices Spring Lake Dist Library has 133 registered patrons for text notices Tamarack District Library has 105 registered patrons for text notices TCH Reynolds Twp Library has 69 registered patrons for text notices Thornapple Kellogg Comm Library has 69 registered patrons for text notices White Cloud Comm Library has 30 registered patrons for text notices White Lake Comm Library has 71 registered patrons for text notices

ADDCARD was used 8 times. ANNOUNCEMENTS was used 1 times. CHX was used 3 times. CLOSURE was used 1 times. CXH was used 58 times. HELP was used 4 times. HL was used 47 times. HOLD was used 6 times. IOWEU was used 1 times. MYBOOK was used 91 times. MYCARD was used 3 times. OA was used 21 times. OI was used 8 times. OK was used 11 times. OL was used 2 times. OVERDUE was used 5 times. RA was used 189 times. RENEW was used 8 times. RHL was used 90 times. RI was used 59 times. RL was used 84 times. STOP was used 1 times. THANK was used 2 times. THANKS was used 9 times.