Shoutbomb Report Lakeland Library Cooperative June 2023

Total registered users = 5294 Total registered barcodes = 5893 Total registered users for text notices is 5294 Registered users the last month = 29 22 additional card(s) were added to the primary patron(s) account the last month Patron initiated cancellations the last month = 2

Dorr Twp Library signed up 1 patron(s) for text notices the last month Fennville District Library signed up 2 patron(s) for text notices the last month Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. signed up 1 patron(s) for text notices the last month Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. signed up 4 patron(s) for text notices the last month Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month Fremont Area Dist Library signed up 1 patron(s) for text notices the last month Newaygo Area District Library signed up 2 patron(s) for text notices the last month Allendale Twp Library signed up 3 patron(s) for text notices the last month Coopersville Area Dist Library Inside or Center Street parking lot any open space signed up 1 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 1 patron(s) for text notices the last month Gary Byker Memorial Library signed up 2 patron(s) for text notices the last month Spring Lake Dist Library signed up 1 patron(s) for text notices the last month Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. signed up 1 patron(s) for text notices the last month White Lake Comm Library signed up 1 patron(s) for text notices the last month MADL Egelston Br signed up 1 patron(s) for text notices the last month MADL Norton Shores Br signed up 6 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold text notices sent for the month = 89 Hold text reminders sent for the month = 11

Overdue text notices sent for the month = 4 Overdue items eligible for renewal, text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 5 Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = 3 Renewal reminder text notices sent for the month = 14 Items eligible for renewal reminder text notices sent for the month = 6 Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: MADL Ravenna Br Hold text notices sent for the month = 11Hold text reminders sent for the month = 2

Renewal text notices sent for the month = 2 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 1 Renewal reminder text notices sent for the month = 1 Items eligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Montague Br Hold text notices sent for the month = 20 Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 2Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 4 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 5 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: MADL Norton Shores Br Hold text notices sent for the month = 169 Hold text reminders sent for the month = 31 Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 9 Overdue items eligible for renewal, text notices sent for the month = 3 Overdue items ineligible for renewal, text notices sent for the month = 28 Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 65 Items eligible for renewal text notices sent for the month = 33 Items ineligible for renewal text notices sent for the month = 81 Items (text) renewed successfully by patrons for the month = 6 Items (text) unsuccessfully renewed by patrons for the month = 8 Renewal reminder text notices sent for the month = 46 Items eligible for renewal reminder text notices sent for the month = 14 Items ineligible for renewal reminder text notices sent for the month = 62

Branch:: Muskegon Area Dist Library HQ Hold text notices sent for the month = 1

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 5 Renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: MADL LVPD Hold text notices sent for the month = 3

Renewal text notices sent for the month = 2 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Holton Br Hold text notices sent for the month = 9

Renewal text notices sent for the month = 1Items eligible for renewal text notices sent for the month = 1Renewal reminder text notices sent for the month = 1Items eligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Egelston Br Hold text notices sent for the month = 30 Hold text reminders sent for the month = 8

Renewal text notices sent for the month = 6Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 9 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 4 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: MADL Dalton Br Hold text notices sent for the month = 55Hold text reminders sent for the month = 11

Overdue text notices sent for the month = 3 Overdue items eligible for renewal, text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 14 Items eligible for renewal text notices sent for the month = 4 Items ineligible for renewal text notices sent for the month = 14 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 8 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: MADL Muskegon Twp Br Hold text notices sent for the month = 29 Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 2Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 3Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 16 Items eligible for renewal text notices sent for the month = 9 Items ineligible for renewal text notices sent for the month = 26 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 13 Items eligible for renewal reminder text notices sent for the month = 6 Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: White Lake Comm Library Hold text notices sent for the month = 49 Hold text reminders sent for the month = 5 Hold cancel notices sent for the month = 3 Overdue text notices sent for the month = 4Overdue items eligible for renewal, text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 25 Items eligible for renewal text notices sent for the month = 18 Items ineligible for renewal text notices sent for the month = 85 Items (text) renewed successfully by patrons for the month = 12 Items (text) unsuccessfully renewed by patrons for the month = 3 Renewal reminder text notices sent for the month = 18 Items eligible for renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 29

Branch:: Hackley Public Library Hold text notices sent for the month = 29 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 6 Items eligible for renewal text notices sent for the month = 7 Items ineligible for renewal text notices sent for the month = 4 Renewal reminder text notices sent for the month = 5 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Fruitport District Library Hold text notices sent for the month = 21 Hold text reminders sent for the month = 8 Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 3 Overdue items ineligible for renewal, text notices sent for the month = 14

Renewal text notices sent for the month = 21 Items eligible for renewal text notices sent for the month = 8 Items ineligible for renewal text notices sent for the month = 55 Items (text) renewed successfully by patrons for the month = 3 Renewal reminder text notices sent for the month = 9 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 34 Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 25Overdue items eligible for renewal, text notices sent for the month = 10Overdue items ineligible for renewal, text notices sent for the month = 37

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Spring Lake Dist Library Hold text notices sent for the month = 127 Hold text reminders sent for the month = 25 Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 12 Overdue items ineligible for renewal, text notices sent for the month = 18

Renewal text notices sent for the month = 43 Items eligible for renewal text notices sent for the month = 16 Items ineligible for renewal text notices sent for the month = 71 Items (text) renewed successfully by patrons for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 6 Renewal reminder text notices sent for the month = 33 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 53

Branch:: Loutit District Library Hold text notices sent for the month = 238 Hold text reminders sent for the month = 43 Hold cancel notices sent for the month = 8

Overdue text notices sent for the month = 32Overdue items eligible for renewal, text notices sent for the month = 11 Overdue items ineligible for renewal, text notices sent for the month = 46Overdue (text) items renewed successfully by patrons for the month = 1Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Patmos Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Renewal text notices sent for the month = 6 Items eligible for renewal text notices sent for the month = 4 Items ineligible for renewal text notices sent for the month = 8 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 5 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 38

Branch:: Gary Byker Memorial Library Hold text notices sent for the month = 96 Hold text reminders sent for the month = 17 Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 4 Overdue items eligible for renewal, text notices sent for the month = 3 Overdue items ineligible for renewal, text notices sent for the month = 4 Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 44 Items eligible for renewal text notices sent for the month = 29 Items ineligible for renewal text notices sent for the month = 46 Items (text) renewed successfully by patrons for the month = 11 Items (text) unsuccessfully renewed by patrons for the month = 13 Renewal reminder text notices sent for the month = 27 Items eligible for renewal reminder text notices sent for the month = 13 Items ineligible for renewal reminder text notices sent for the month = 21 Branch:: Georgetown Twp Pub Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 8 Overdue items eligible for renewal, text notices sent for the month = 5 Overdue items ineligible for renewal, text notices sent for the month = 7 Overdue (text) items renewed successfully by patrons for the month = 1 Overdue (text) items unsuccessfully renewed by patrons for the month = 2

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold text notices sent for the month = 41Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 6 Overdue items eligible for renewal, text notices sent for the month = 2 Overdue items ineligible for renewal, text notices sent for the month = 5 Overdue (text) items renewed successfully by patrons for the month = 1 Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Allendale Twp Library Hold text notices sent for the month = 165 Hold text reminders sent for the month = 34 Hold cancel notices sent for the month = 1 Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month = Overdue (text) items unsuccessfully renewed by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: White Cloud Comm Library Hold text notices sent for the month = 15

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 5 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 5 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Newaygo Area District Library Hold text notices sent for the month = 14Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2 Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month = Branch:: Hesperia Community Library Overdue text notices sent for the month = 5 Overdue items ineligible for renewal, text notices sent for the month = 21

Renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 9 Renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Grant Area Dist Library Hold text notices sent for the month = 15 Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 10 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 17 Items (text) renewed successfully by patrons for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 7 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Fremont Area Dist Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 3Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Croton Twp Library Hold text notices sent for the month = 4

Renewal text notices sent for the month = 6

Items ineligible for renewal text notices sent for the month = 10Renewal reminder text notices sent for the month = 3Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: Tamarack District Library Hold text notices sent for the month = 47 Hold text reminders sent for the month = 9

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: TCH Reynolds Twp Library Hold text notices sent for the month = 28 Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 11

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Flat River Community Library Hold text notices sent for the month = 85Hold text reminders sent for the month = 20Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month = Overdue (text) items unsuccessfully renewed by patrons for the month = Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Home Twp Library Hold text notices sent for the month = 3

Renewal text notices sent for the month = 4 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 7 Renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Carson City Public Library Hold text notices sent for the month = 15 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1 Overdue items eligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 6 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 5 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 5 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Clarksville Area Library Hold text notices sent for the month = 6

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 6Items eligible for renewal text notices sent for the month = 4Items ineligible for renewal text notices sent for the month = 15 Renewal reminder text notices sent for the month = 7 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 17

Branch:: Saranac Public Library Hold text notices sent for the month = 25Hold text reminders sent for the month = 6

Renewal text notices sent for the month = 9 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 13 Renewal reminder text notices sent for the month = 6 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Lake Odessa Comm Library Hold text notices sent for the month = 33 Hold text reminders sent for the month = 1 Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 42 Items eligible for renewal text notices sent for the month = 38 Items ineligible for renewal text notices sent for the month = 31 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 26 Items eligible for renewal reminder text notices sent for the month = 15 Items ineligible for renewal reminder text notices sent for the month = 31

Branch:: Ionia Community Library Hold text notices sent for the month = 62 Hold text reminders sent for the month = 13 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4 Overdue items eligible for renewal, text notices sent for the month = 2 Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 30 Items eligible for renewal text notices sent for the month = 14 Items ineligible for renewal text notices sent for the month = 22 Items (text) renewed successfully by patrons for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 5 Renewal reminder text notices sent for the month = 23 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 23

Branch:: Alvah N Belding Library Hold text notices sent for the month = 38 Hold text reminders sent for the month = 9

Overdue text notices sent for the month = 6 Overdue items eligible for renewal, text notices sent for the month = 2 Overdue items ineligible for renewal, text notices sent for the month = 11

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold text notices sent for the month = 445Hold text reminders sent for the month = 81Hold cancel notices sent for the month = 9

Overdue text notices sent for the month = 25 Overdue items eligible for renewal, text notices sent for the month = 19 Overdue items ineligible for renewal, text notices sent for the month = 21 Overdue (text) items unsuccessfully renewed by patrons for the month = 4

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month = Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. Hold text notices sent for the month = 119 Hold text reminders sent for the month = 26 Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 13Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 21

Renewal text notices sent for the month = 50 Items eligible for renewal text notices sent for the month = 12 Items ineligible for renewal text notices sent for the month = 87 Items (text) renewed successfully by patrons for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 41 Items eligible for renewal reminder text notices sent for the month = 8 Items ineligible for renewal reminder text notices sent for the month = 53

Branch:: Sparta Carnegie Twp. Library Hold text notices sent for the month = 17Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 3 Items eligible for renewal text notices sent for the month = 5 Items ineligible for renewal text notices sent for the month = 1 Renewal reminder text notices sent for the month = 3 Items eligible for renewal reminder text notices sent for the month = 6

Branch:: Cedar Springs Public Library Hold text notices sent for the month = 33 Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 19 Items eligible for renewal text notices sent for the month = 4 Items ineligible for renewal text notices sent for the month = 22 Renewal reminder text notices sent for the month = 15 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: Thornapple Kellogg Comm Library Hold text notices sent for the month = 7

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month = Overdue (text) items unsuccessfully renewed by patrons for the month =

Renewal text notices sent for the month = 11 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 22 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 11 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 21

Branch:: Hastings Public Library Hold text notices sent for the month = 23Hold text reminders sent for the month = 4Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 7 Overdue items eligible for renewal, text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 5 Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 9 Items eligible for renewal text notices sent for the month = 5 Items ineligible for renewal text notices sent for the month = 8 Renewal reminder text notices sent for the month = 8 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Freeport District Library Hold text notices sent for the month = 23

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 11

Renewal text notices sent for the month = 12

Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 13 Renewal reminder text notices sent for the month = 12 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Henika District Library Hold text notices sent for the month = 13 Hold text reminders sent for the month = 1 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Saugatuck-Douglas Dist Library Hold text notices sent for the month = 32Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 3Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 1Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Leighton Twp. Library Hold text notices sent for the month = 40 Hold text reminders sent for the month = 7 Overdue text notices sent for the month = 7 Overdue items eligible for renewal, text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 20

Renewal text notices sent for the month = 31 Items eligible for renewal text notices sent for the month = 22 Items ineligible for renewal text notices sent for the month = 27 Items (text) renewed successfully by patrons for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 3 Renewal reminder text notices sent for the month = 26 Items eligible for renewal reminder text notices sent for the month = 16 Items ineligible for renewal reminder text notices sent for the month = 22

Branch:: Hopkins District Library Hold text notices sent for the month = 3

Renewal text notices sent for the month = 8 Items eligible for renewal text notices sent for the month = 7 Items ineligible for renewal text notices sent for the month = 2 Renewal reminder text notices sent for the month = 7 Items eligible for renewal reminder text notices sent for the month = 5 Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Fennville District Library Hold text notices sent for the month = 27 Hold text reminders sent for the month = 1 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 26 Items eligible for renewal text notices sent for the month = 21 Items ineligible for renewal text notices sent for the month = 10 Items (text) renewed successfully by patrons for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 4 Renewal reminder text notices sent for the month = 18 Items eligible for renewal reminder text notices sent for the month = 13 Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Dorr Twp Library Hold text notices sent for the month = 16 Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 13 Items eligible for renewal text notices sent for the month = 5 Items ineligible for renewal text notices sent for the month = 16 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 11 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Salem Twp Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 6 Overdue items eligible for renewal, text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 3 Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Hold cancel text notices sent for the month = 60

Overdue notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Percentage of overall overdue (text) items where renewal was attempted:: 28.42%Overdue items renewed successfully by patrons for the month = Percentage of overall overdue (text) items where renewal was successful:: 10.53%Overdue (text) items unsuccessfully renewed by patrons for the month = Percentage of overall overdue (text) items where renewal failed:: 17.89% Renewal text notices sent for the month = 1464 Items eligible for renewal text notices sent for the month = 699 Items ineligible for renewal notices sent for the month = 1887 Percentage of overall items where renewal was attempted:: 32.90% Items renewed successfully by patrons for the month = 74 Percentage of overall items where renewal was successful:: 10.59% Items unsuccessfully renewed by patrons for the month = 156 Percentage of overall items where renewal failed:: 22.32% Renewal reminder text notices sent for the month = 1069 Items eligible for renewal reminder text notices sent for the month = 366 Items ineligible for renewal reminder text notices sent for the month = 1345

=====TOTALS BY BRANCH=========== MADL North Muskegon Br sent for the month, this many text notices = 144MADL Ravenna Br sent for the month, this many text notices = 16MADL Montague Br sent for the month, this many text notices = 35MADL Norton Shores Br sent for the month, this many text notices = 320Muskegon Area Dist Library HQ sent for the month, this many text notices = 8MADL LVPD sent for the month, this many text notices = 6MADL Holton Br sent for the month, this many text notices = 11MADL Egelston Br sent for the month, this many text notices = 48MADL Dalton Br sent for the month, this many text notices = 91MADL Muskegon Twp Br sent for the month, this many text notices = 63White Lake Comm Library sent for the month, this many text notices = 101Hackley Public Library sent for the month, this many text notices = 43Fruitport District Library sent for the month, this many text notices = 62Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 519Spring Lake Dist Library sent for the month, this many text notices = 240Loutit District Library sent for the month, this many text notices = 503Patmos Library sent for the month, this many text notices = 55Gary Byker Memorial Library sent for the month, this many text notices = 188Georgetown Twp Pub Library sent for the month, this many text notices = 780Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 100Allendale Twp Library sent for the month, this many text notices = 323White Cloud Comm Library sent for the month, this many text notices = 25Newaygo Area District Library sent for the month, this many text notices = 49Hesperia Community Library sent for the month, this many text notices = 11Grant Area Dist Library sent for the month, this many text notices = 33Fremont Area Dist Library sent for the month, this many text notices = 69Croton Twp Library sent for the month, this many text notices = 13Tamarack District Library sent for the month, this many text notices = 88TCH Reynolds Twp Library sent for the month, this many text notices = 55

Flat River Community Library sent for the month, this many text notices = 226Home Twp Library sent for the month, this many text notices = 8Carson City Public Library sent for the month, this many text notices = 29Clarksville Area Library sent for the month, this many text notices = 21Saranac Public Library sent for the month, this many text notices = 46Lake Odessa Comm Library sent for the month, this many text notices = 105Ionia Community Library sent for the month, this many text notices = 132Alvah N Belding Library sent for the month, this many text notices = 80Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 876Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 249Sparta Carnegie Twp. Library sent for the month, this many text notices = 27Cedar Springs Public Library sent for the month, this many text notices = 77Thornapple Kellogg Comm Library sent for the month, this many text notices = 39Hastings Public Library sent for the month, this many text notices = 51Freeport District Library sent for the month, this many text notices = 51Henika District Library sent for the month, this many text notices = 42Saugatuck-Douglas Dist Library sent for the month, this many text notices = 68Leighton Twp. Library sent for the month, this many text notices = 111Hopkins District Library sent for the month, this many text notices = 18Fennville District Library sent for the month, this many text notices = 73Dorr Twp Library sent for the month, this many text notices = 44Salem Twp Library sent for the month, this many text notices = 127

=====TOTALS OF REGISTERED PATRON BY BRANCH=======

Allendale Twp Library has 166 registered patrons for text notices Alvah N Belding Library has 45 registered patrons for text notices Carson City Public Library has 23 registered patrons for text notices Cedar Springs Public Library has 124 registered patrons for text notices Clarksville Area Library has 25 registered patrons for text notices Coopersville Area Dist Library Inside or Center Street parking lot any open space has 93 registered patrons for text notices Croton Twp Library has 9 registered patrons for text notices Crystal Comm Library has 6 registered patrons for text notices Dorr Twp Library has 57 registered patrons for text notices Fennville District Library has 61 registered patrons for text notices Flat River Community Library has 275 registered patrons for text notices Freeport District Library has 33 registered patrons for text notices Fremont Area Dist Library has 69 registered patrons for text notices Fruitport District Library has 67 registered patrons for text notices Gary Byker Memorial Library has 96 registered patrons for text notices Georgetown Twp Pub Library has 483 registered patrons for text notices Grant Area Dist Library has 38 registered patrons for text notices Hackley Public Library has 67 registered patrons for text notices Hastings Public Library has 50 registered patrons for text notices

Henika District Library has 31 registered patrons for text notices Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 534 registered patrons for text notices Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 163 registered patrons for text notices Hesperia Community Library has 7 registered patrons for text notices Home Twp Library has 15 registered patrons for text notices Hopkins District Library has 12 registered patrons for text notices Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 306 registered patrons for text notices Ionia Community Library has 233 registered patrons for text notices Lake Odessa Comm Library has 203 registered patrons for text notices Lakeland Library Cooperative has 2 registered patrons for text notices Leighton Twp. Library has 116 registered patrons for text notices Loutit District Library has 399 registered patrons for text notices MADL Dalton Br has 40 registered patrons for text notices MADL Egelston Br has 34 registered patrons for text notices MADL Holton Br has 12 registered patrons for text notices MADL Laketon Twp Br has 1 registered patrons for text notices MADL LVPD has 3 registered patrons for text notices MADL Montague Br has 18 registered patrons for text notices MADL Muskegon Hts Br has 1 registered patrons for text notices MADL Muskegon Twp Br has 18 registered patrons for text notices MADL North Muskegon Br has 115 registered patrons for text notices MADL Norton Shores Br has 362 registered patrons for text notices MADL Ravenna Br has 18 registered patrons for text notices Muskegon Area Dist Library HQ has 5 registered patrons for text notices Newaygo Area District Library has 94 registered patrons for text notices Patmos Library has 42 registered patrons for text notices Salem Twp Library has 109 registered patrons for text notices Saranac Public Library has 58 registered patrons for text notices Saugatuck-Douglas Dist Library has 63 registered patrons for text notices Sparta Carnegie Twp. Library has 20 registered patrons for text notices Spring Lake Dist Library has 132 registered patrons for text notices Tamarack District Library has 105 registered patrons for text notices TCH Reynolds Twp Library has 69 registered patrons for text notices Thornapple Kellogg Comm Library has 68 registered patrons for text notices White Cloud Comm Library has 30 registered patrons for text notices White Lake Comm Library has 71 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 18 times. CHX was used 4 times. CXH was used 59 times. FEE was used 1 times. HELP was used 8 times. HL was used 26 times. HOLD was used 5 times. MYBOOK was used 89 times. MYCARD was used 2 times. NEWPASS was used 2 times. OA was used 19 times. OI was used 7 times. OK was used 9 times. OL was used 9 times. OVERDUE was used 2 times. RA was used 179 times. RENEW was used 12 times. RHL was used 61 times. RI was used 57 times. RL was used 76 times. SWITCHPHONE was used 1 times. TEST was used 1 times. THANK was used 5 times. THANKS was used 4 times. THX was used 1 times.