

**Shoutbomb Report
Lakeland Library Cooperative
March 2023**

Total registered users = 5224
Total registered barcodes = 5814
Total registered users for text notices is 5224
Registered users the last month = 30

6 additional card(s) were added to the primary patron(s) account the last month
No Patron Initiated Cancellation of Notice Service

Salem Twp Library signed up 2 patron(s) for text notices the last month
Leighton Twp. Library signed up 1 patron(s) for text notices the last month
Saugatuck-Douglas Dist Library signed up 2 patron(s) for text notices the last month
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.
signed up 1 patron(s) for text notices the last month
Ionia Community Library signed up 1 patron(s) for text notices the last month
Flat River Community Library signed up 1 patron(s) for text notices the last month
Fremont Area Dist Library signed up 1 patron(s) for text notices the last month
Newaygo Area District Library signed up 2 patron(s) for text notices the last month
Coopersville Area Dist Library Inside or Center Street parking lot any open space signed up 1
patron(s) for text notices the last month
Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month
Patmos Library signed up 3 patron(s) for text notices the last month
Loutit District Library signed up 2 patron(s) for text notices the last month
Fruitport District Library signed up 1 patron(s) for text notices the last month
Hackley Public Library signed up 1 patron(s) for text notices the last month
White Lake Comm Library signed up 2 patron(s) for text notices the last month
MADL Laketon Twp Br signed up 1 patron(s) for text notices the last month
MADL Dalton Br signed up 1 patron(s) for text notices the last month
MADL Egelston Br signed up 2 patron(s) for text notices the last month
MADL Norton Shores Br signed up 4 patron(s) for text notices the last month

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Branch:: MADL North Muskegon Br
Hold text notices sent for the month = 96
Hold text reminders sent for the month = 10

Overdue text notices sent for the month = 4
Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 27

Items eligible for renewal text notices sent for the month = 2
Items ineligible for renewal text notices sent for the month = 40
Items (text) renewed successfully by patrons for the month = 1
Renewal reminder text notices sent for the month = 20
Items ineligible for renewal reminder text notices sent for the month = 28

Branch:: MADL Ravenna Br

Hold text notices sent for the month = 3

Renewal text notices sent for the month = 3
Items eligible for renewal text notices sent for the month = 1
Items ineligible for renewal text notices sent for the month = 3
Renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Montague Br

Hold text notices sent for the month = 19
Hold text reminders sent for the month = 1
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 9
Items eligible for renewal text notices sent for the month = 2
Items ineligible for renewal text notices sent for the month = 9
Items (text) renewed successfully by patrons for the month = 1
Renewal reminder text notices sent for the month = 6
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: MADL Norton Shores Br

Hold text notices sent for the month = 178
Hold text reminders sent for the month = 20
Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 6
Overdue items ineligible for renewal, text notices sent for the month = 9

Renewal text notices sent for the month = 57
Items eligible for renewal text notices sent for the month = 6
Items ineligible for renewal text notices sent for the month = 103
Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 42
Items eligible for renewal reminder text notices sent for the month = 4
Items ineligible for renewal reminder text notices sent for the month = 72

Branch:: Muskegon Area Dist Library HQ
Hold text notices sent for the month = 1
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 3
Items ineligible for renewal text notices sent for the month = 6
Renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL LVPD
Hold text notices sent for the month = 4

Renewal text notices sent for the month = 2
Items ineligible for renewal text notices sent for the month = 2

Branch:: MADL Holton Br
Hold text notices sent for the month = 17
Hold text reminders sent for the month = 1

Branch:: MADL Egelston Br
Hold text notices sent for the month = 29
Hold text reminders sent for the month = 4

Renewal text notices sent for the month = 3
Items ineligible for renewal text notices sent for the month = 3
Renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: MADL Dalton Br
Hold text notices sent for the month = 53
Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 20
Items eligible for renewal text notices sent for the month = 3
Items ineligible for renewal text notices sent for the month = 21
Items (text) renewed successfully by patrons for the month = 1
Renewal reminder text notices sent for the month = 14
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 15

Branch:: MADL Muskegon Twp Br
Hold text notices sent for the month = 9
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 6
Items eligible for renewal text notices sent for the month = 1
Items ineligible for renewal text notices sent for the month = 5
Renewal reminder text notices sent for the month = 6
Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: MADL Laketon Twp Br
Hold text notices sent for the month = 1

Branch:: White Lake Comm Library
Hold text notices sent for the month = 45
Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 7
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 24

Renewal text notices sent for the month = 27
Items eligible for renewal text notices sent for the month = 2
Items ineligible for renewal text notices sent for the month = 123
Renewal reminder text notices sent for the month = 22
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 47

Branch:: Hackley Public Library

Hold text notices sent for the month = 24
Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 8
Items eligible for renewal text notices sent for the month = 1
Items ineligible for renewal text notices sent for the month = 13
Renewal reminder text notices sent for the month = 5
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Fruitport District Library

Hold text notices sent for the month = 42
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 5
Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 19
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 26
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 15
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 21

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked.

Hold text notices sent for the month = 271
Hold text reminders sent for the month = 58
Hold cancel notices sent for the month = 5

Overdue text notices sent for the month = 20
Overdue items eligible for renewal, text notices sent for the month = 10
Overdue items ineligible for renewal, text notices sent for the month = 23

Renewal text notices sent for the month = 107
Items eligible for renewal text notices sent for the month = 28
Items ineligible for renewal text notices sent for the month = 162
Items (text) renewed successfully by patrons for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 4
Renewal reminder text notices sent for the month = 77
Items eligible for renewal reminder text notices sent for the month = 19

Items ineligible for renewal reminder text notices sent for the month = 106

Branch:: Spring Lake Dist Library

Hold text notices sent for the month = 165

Hold text reminders sent for the month = 26

Hold cancel notices sent for the month = 6

Overdue text notices sent for the month = 10

Overdue items ineligible for renewal, text notices sent for the month = 24

Renewal text notices sent for the month = 48

Items eligible for renewal text notices sent for the month = 7

Items ineligible for renewal text notices sent for the month = 102

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 38

Items eligible for renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 77

Branch:: Loutit District Library

Hold text notices sent for the month = 215

Hold text reminders sent for the month = 45

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 34

Overdue items eligible for renewal, text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 68

Renewal text notices sent for the month = 156

Items eligible for renewal text notices sent for the month = 35

Items ineligible for renewal text notices sent for the month = 389

Items (text) renewed successfully by patrons for the month = 5

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 132

Items eligible for renewal reminder text notices sent for the month = 10

Items ineligible for renewal reminder text notices sent for the month = 248

Branch:: Patmos Library

Hold text notices sent for the month = 36

Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 8
Items ineligible for renewal text notices sent for the month = 39
Renewal reminder text notices sent for the month = 7
Items ineligible for renewal reminder text notices sent for the month = 37

Branch:: Gary Byker Memorial Library
Hold text notices sent for the month = 99
Hold text reminders sent for the month = 22
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 7
Overdue items eligible for renewal, text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 5
Overdue (text) items renewed successfully by patrons for the month = 2

Renewal text notices sent for the month = 53
Items eligible for renewal text notices sent for the month = 13
Items ineligible for renewal text notices sent for the month = 86
Items (text) renewed successfully by patrons for the month = 3
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 41
Items eligible for renewal reminder text notices sent for the month = 6
Items ineligible for renewal reminder text notices sent for the month = 64

Branch:: Georgetown Twp Pub Library
Hold text notices sent for the month = 489
Hold text reminders sent for the month = 89
Hold cancel notices sent for the month = 10

Overdue text notices sent for the month = 10
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 22

Renewal text notices sent for the month = 175
Items eligible for renewal text notices sent for the month = 38
Items ineligible for renewal text notices sent for the month = 270
Items (text) renewed successfully by patrons for the month = 5
Items (text) unsuccessfully renewed by patrons for the month = 18
Renewal reminder text notices sent for the month = 118
Items eligible for renewal reminder text notices sent for the month = 13
Items ineligible for renewal reminder text notices sent for the month = 194

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space

Hold text notices sent for the month = 32

Hold text reminders sent for the month = 8

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 7

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 41

Items eligible for renewal text notices sent for the month = 20

Items ineligible for renewal text notices sent for the month = 29

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 31

Items eligible for renewal reminder text notices sent for the month = 14

Items ineligible for renewal reminder text notices sent for the month = 23

Branch:: Allendale Twp Library

Hold text notices sent for the month = 152

Hold text reminders sent for the month = 41

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 14

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 25

Overdue (text) items unsuccessfully renewed by patrons for the month = 2

Renewal text notices sent for the month = 69

Items eligible for renewal text notices sent for the month = 19

Items ineligible for renewal text notices sent for the month = 109

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 15

Renewal reminder text notices sent for the month = 51

Items eligible for renewal reminder text notices sent for the month = 7

Items ineligible for renewal reminder text notices sent for the month = 74

Branch:: White Cloud Comm Library

Hold text notices sent for the month = 14

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 10

Items ineligible for renewal text notices sent for the month = 31
Renewal reminder text notices sent for the month = 7
Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Newaygo Area District Library
Hold text notices sent for the month = 31
Hold text reminders sent for the month = 3

Renewal text notices sent for the month = 22
Items eligible for renewal text notices sent for the month = 15
Items ineligible for renewal text notices sent for the month = 14
Renewal reminder text notices sent for the month = 19
Items eligible for renewal reminder text notices sent for the month = 15
Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Hesperia Community Library
Hold text notices sent for the month = 5
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 7
Items ineligible for renewal text notices sent for the month = 19
Renewal reminder text notices sent for the month = 6
Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Grant Area Dist Library
Hold text notices sent for the month = 10
Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 13
Items eligible for renewal text notices sent for the month = 7
Items ineligible for renewal text notices sent for the month = 13
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 11
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Fremont Area Dist Library

Hold text notices sent for the month = 43

Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 9

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 44

Renewal text notices sent for the month = 27

Items eligible for renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 75

Renewal reminder text notices sent for the month = 21

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 51

Branch:: Croton Twp Library

Hold text notices sent for the month = 3

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 2

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 1

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Tamarack District Library

Hold text notices sent for the month = 60

Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 20

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 31

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 12

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 24

Branch:: TCH Reynolds Twp Library

Hold text notices sent for the month = 25

Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 5

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 24

Items eligible for renewal text notices sent for the month = 14

Items ineligible for renewal text notices sent for the month = 25

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 7

Renewal reminder text notices sent for the month = 16

Items eligible for renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: Flat River Community Library

Hold text notices sent for the month = 127

Hold text reminders sent for the month = 23

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 21

Overdue items eligible for renewal, text notices sent for the month = 4

Overdue items ineligible for renewal, text notices sent for the month = 46

Renewal text notices sent for the month = 73

Items eligible for renewal text notices sent for the month = 13

Items ineligible for renewal text notices sent for the month = 153

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 60

Items eligible for renewal reminder text notices sent for the month = 13

Items ineligible for renewal reminder text notices sent for the month = 118

Branch:: Home Twp Library

Hold text notices sent for the month = 6

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 5

Renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Crystal Comm Library
Hold text notices sent for the month = 7
Hold text reminders sent for the month = 3

Renewal text notices sent for the month = 1
Items eligible for renewal text notices sent for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 1
Items eligible for renewal reminder text notices sent for the month = 2

Branch:: Carson City Public Library
Hold text notices sent for the month = 24
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 11
Items ineligible for renewal text notices sent for the month = 31
Renewal reminder text notices sent for the month = 11
Items ineligible for renewal reminder text notices sent for the month = 27

Branch:: Clarksville Area Library
Hold text notices sent for the month = 8
Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 5
Items eligible for renewal text notices sent for the month = 5
Items ineligible for renewal text notices sent for the month = 1
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 3
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Saranac Public Library

Hold text notices sent for the month = 26

Hold text reminders sent for the month = 2

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 9

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 25

Renewal reminder text notices sent for the month = 6

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 14

Branch:: Lake Odessa Comm Library

Hold text notices sent for the month = 49

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 29

Items eligible for renewal text notices sent for the month = 19

Items ineligible for renewal text notices sent for the month = 27

Items (text) unsuccessfully renewed by patrons for the month = 4

Renewal reminder text notices sent for the month = 31

Items eligible for renewal reminder text notices sent for the month = 16

Items ineligible for renewal reminder text notices sent for the month = 38

Branch:: Ionia Community Library

Hold text notices sent for the month = 100

Hold text reminders sent for the month = 9

Overdue text notices sent for the month = 3

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 3

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 34

Items eligible for renewal text notices sent for the month = 9

Items ineligible for renewal text notices sent for the month = 31

Items (text) renewed successfully by patrons for the month = 3

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 26
Items eligible for renewal reminder text notices sent for the month = 5
Items ineligible for renewal reminder text notices sent for the month = 27

Branch:: Alvah N Belding Library
Hold text notices sent for the month = 15
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 18
Items eligible for renewal text notices sent for the month = 11
Items ineligible for renewal text notices sent for the month = 16
Renewal reminder text notices sent for the month = 12
Items eligible for renewal reminder text notices sent for the month = 6
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold text notices sent for the month = 494
Hold text reminders sent for the month = 69
Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 31
Overdue items eligible for renewal, text notices sent for the month = 22
Overdue items ineligible for renewal, text notices sent for the month = 45
Overdue (text) items renewed successfully by patrons for the month = 17
Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 175
Items eligible for renewal text notices sent for the month = 34
Items ineligible for renewal text notices sent for the month = 291
Items (text) renewed successfully by patrons for the month = 3
Items (text) unsuccessfully renewed by patrons for the month = 6
Renewal reminder text notices sent for the month = 131
Items eligible for renewal reminder text notices sent for the month = 17
Items ineligible for renewal reminder text notices sent for the month = 203

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked.

Hold text notices sent for the month = 127
Hold text reminders sent for the month = 28

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 18

Overdue items eligible for renewal, text notices sent for the month = 23

Overdue items ineligible for renewal, text notices sent for the month = 23

Overdue (text) items unsuccessfully renewed by patrons for the month = 12

Renewal text notices sent for the month = 46

Items eligible for renewal text notices sent for the month = 20

Items ineligible for renewal text notices sent for the month = 98

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 37

Items eligible for renewal reminder text notices sent for the month = 18

Items ineligible for renewal reminder text notices sent for the month = 70

Branch:: Sparta Carnegie Twp. Library

Hold text notices sent for the month = 15

Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 6

Items ineligible for renewal text notices sent for the month = 7

Renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: Cedar Springs Public Library

Hold text notices sent for the month = 47

Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 5

Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 17

Items eligible for renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 15

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 15

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: Thornapple Kellogg Comm Library

Hold text notices sent for the month = 16

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 20

Renewal text notices sent for the month = 15
Items eligible for renewal text notices sent for the month = 1
Items ineligible for renewal text notices sent for the month = 34
Renewal reminder text notices sent for the month = 14
Items ineligible for renewal reminder text notices sent for the month = 30

Branch:: Hastings Public Library
Hold text notices sent for the month = 31
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 3
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 14
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 17
Renewal reminder text notices sent for the month = 11
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Freeport District Library
Hold text notices sent for the month = 18
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 13
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 21
Renewal reminder text notices sent for the month = 9
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Henika District Library
Hold text notices sent for the month = 10
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 5
Items ineligible for renewal text notices sent for the month = 7
Renewal reminder text notices sent for the month = 5
Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Saugatuck-Douglas Dist Library
Hold text notices sent for the month = 34
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 19
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 28
Items (text) renewed successfully by patrons for the month = 1
Renewal reminder text notices sent for the month = 16
Items eligible for renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Leighton Twp. Library
Hold text notices sent for the month = 62
Hold text reminders sent for the month = 7
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 8
Overdue items eligible for renewal, text notices sent for the month = 5
Overdue items ineligible for renewal, text notices sent for the month = 18
Overdue (text) items unsuccessfully renewed by patrons for the month = 2

Renewal text notices sent for the month = 31
Items eligible for renewal text notices sent for the month = 17
Items ineligible for renewal text notices sent for the month = 54
Items (text) unsuccessfully renewed by patrons for the month = 10
Renewal reminder text notices sent for the month = 30
Items eligible for renewal reminder text notices sent for the month = 10
Items ineligible for renewal reminder text notices sent for the month = 55

Branch:: Hopkins District Library
Hold text notices sent for the month = 5

Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 5

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 4

Renewal reminder text notices sent for the month = 4

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: Fennville District Library

Hold text notices sent for the month = 23

Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 24

Items eligible for renewal text notices sent for the month = 14

Items ineligible for renewal text notices sent for the month = 19

Items (text) unsuccessfully renewed by patrons for the month = 6

Renewal reminder text notices sent for the month = 16

Items eligible for renewal reminder text notices sent for the month = 7

Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Dorr Twp Library

Hold text notices sent for the month = 23

Hold text reminders sent for the month = 5

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 2

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 13

Items eligible for renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 20

Renewal reminder text notices sent for the month = 15

Items eligible for renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 21

Branch:: Salem Twp Library

Hold text notices sent for the month = 71

Hold text reminders sent for the month = 11

Overdue text notices sent for the month = 10

Overdue items eligible for renewal, text notices sent for the month = 4

Overdue items ineligible for renewal, text notices sent for the month = 13

Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 57

Items eligible for renewal text notices sent for the month = 30

Items ineligible for renewal text notices sent for the month = 69

Items (text) renewed successfully by patrons for the month = 3

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 43

Items eligible for renewal reminder text notices sent for the month = 21

Items ineligible for renewal reminder text notices sent for the month = 51

=====TOTALS=====

Hold text notices sent for the month = 3509

Hold reminder text notices sent for the month = 575

Hold cancel text notices sent for the month = 46

Overdue notices sent for the month = 277

Overdue items eligible for renewal, text notices sent for the month = 87

Overdue items ineligible for renewal, text notices sent for the month = 518

Percentage of overall overdue (text) items where renewal was attempted:: 45.98%

Overdue items renewed successfully by patrons for the month = 20

Percentage of overall overdue (text) items where renewal was successful:: 22.99%

Overdue (text) items unsuccessfully renewed by patrons for the month = 20

Percentage of overall overdue (text) items where renewal failed:: 22.99%

Renewal text notices sent for the month = 1590

Items eligible for renewal text notices sent for the month = 421

Items ineligible for renewal notices sent for the month = 2722

Percentage of overall items where renewal was attempted:: 31.83%

Items renewed successfully by patrons for the month = 41

Percentage of overall items where renewal was successful:: 9.74%

Items unsuccessfully renewed by patrons for the month = 93

Percentage of overall items where renewal failed:: 22.09%

Renewal reminder text notices sent for the month = 1225

Items eligible for renewal reminder text notices sent for the month = 238

Items ineligible for renewal reminder text notices sent for the month = 1945

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 157

MADL Ravenna Br sent for the month, this many text notices = 7
MADL Montague Br sent for the month, this many text notices = 37
MADL Norton Shores Br sent for the month, this many text notices = 303
Muskegon Area Dist Library HQ sent for the month, this many text notices = 9
MADL LVPD sent for the month, this many text notices = 6
MADL Holton Br sent for the month, this many text notices = 18
MADL Egelston Br sent for the month, this many text notices = 39
MADL Dalton Br sent for the month, this many text notices = 90
MADL Muskegon Twp Br sent for the month, this many text notices = 24
MADL Laketon Twp Br sent for the month, this many text notices = 1
White Lake Comm Library sent for the month, this many text notices = 108
Hackley Public Library sent for the month, this many text notices = 48
Fruitport District Library sent for the month, this many text notices = 84
Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 533
Spring Lake Dist Library sent for the month, this many text notices = 287
Loutit District Library sent for the month, this many text notices = 582
Patmos Library sent for the month, this many text notices = 60
Gary Byker Memorial Library sent for the month, this many text notices = 222
Georgetown Twp Pub Library sent for the month, this many text notices = 881
Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 119
Allendale Twp Library sent for the month, this many text notices = 327
White Cloud Comm Library sent for the month, this many text notices = 34
Newaygo Area District Library sent for the month, this many text notices = 75
Hesperia Community Library sent for the month, this many text notices = 20
Grant Area Dist Library sent for the month, this many text notices = 39
Fremont Area Dist Library sent for the month, this many text notices = 104
Croton Twp Library sent for the month, this many text notices = 7
Tamarack District Library sent for the month, this many text notices = 101
TCH Reynolds Twp Library sent for the month, this many text notices = 74
Flat River Community Library sent for the month, this many text notices = 304
Home Twp Library sent for the month, this many text notices = 14
Crystal Comm Library sent for the month, this many text notices = 12
Carson City Public Library sent for the month, this many text notices = 53
Clarksville Area Library sent for the month, this many text notices = 19
Saranac Public Library sent for the month, this many text notices = 44
Lake Odessa Comm Library sent for the month, this many text notices = 113
Ionia Community Library sent for the month, this many text notices = 172
Alvah N Belding Library sent for the month, this many text notices = 50
Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 900
Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 256
Sparta Carnegie Twp. Library sent for the month, this many text notices = 24
Cedar Springs Public Library sent for the month, this many text notices = 91

Thornapple Kellogg Comm Library sent for the month, this many text notices = 50
 Hastings Public Library sent for the month, this many text notices = 64
 Freeport District Library sent for the month, this many text notices = 45
 Henika District Library sent for the month, this many text notices = 22
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 75
 Leighton Twp. Library sent for the month, this many text notices = 138
 Hopkins District Library sent for the month, this many text notices = 15
 Fennville District Library sent for the month, this many text notices = 69
 Dorr Twp Library sent for the month, this many text notices = 58
 Salem Twp Library sent for the month, this many text notices = 192

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 161 registered patrons for text notices
 Alvah N Belding Library has 45 registered patrons for text notices
 Carson City Public Library has 23 registered patrons for text notices
 Cedar Springs Public Library has 122 registered patrons for text notices
 Clarksville Area Library has 25 registered patrons for text notices
 Coopersville Area Dist Library Inside or Center Street parking lot any open space has 92 registered patrons for text notices
 Croton Twp Library has 8 registered patrons for text notices
 Crystal Comm Library has 6 registered patrons for text notices
 Dorr Twp Library has 56 registered patrons for text notices
 Fennville District Library has 59 registered patrons for text notices
 Flat River Community Library has 275 registered patrons for text notices
 Freeport District Library has 33 registered patrons for text notices
 Fremont Area Dist Library has 68 registered patrons for text notices
 Fruitport District Library has 66 registered patrons for text notices
 Gary Byker Memorial Library has 91 registered patrons for text notices
 Georgetown Twp Pub Library has 479 registered patrons for text notices
 Grant Area Dist Library has 38 registered patrons for text notices
 Hackley Public Library has 67 registered patrons for text notices
 Hastings Public Library has 50 registered patrons for text notices
 Henika District Library has 31 registered patrons for text notices
 Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 525 registered patrons for text notices
 Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 160 registered patrons for text notices
 Hesperia Community Library has 7 registered patrons for text notices
 Home Twp Library has 15 registered patrons for text notices
 Hopkins District Library has 12 registered patrons for text notices
 Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 303 registered patrons for text notices
 Ionia Community Library has 229 registered patrons for text notices
 Lake Odessa Comm Library has 202 registered patrons for text notices
 Lakeland Library Cooperative has 2 registered patrons for text notices
 Leighton Twp. Library has 115 registered patrons for text notices

Loutit District Library has 394 registered patrons for text notices
MADL Dalton Br has 39 registered patrons for text notices
MADL Egelston Br has 33 registered patrons for text notices
MADL Holton Br has 12 registered patrons for text notices
MADL Laketon Twp Br has 1 registered patrons for text notices
MADL LVPD has 3 registered patrons for text notices
MADL Montague Br has 18 registered patrons for text notices
MADL Muskegon Hts Br has 1 registered patrons for text notices
MADL Muskegon Twp Br has 17 registered patrons for text notices
MADL North Muskegon Br has 115 registered patrons for text notices
MADL Norton Shores Br has 354 registered patrons for text notices
MADL Ravenna Br has 18 registered patrons for text notices
Muskegon Area Dist Library HQ has 5 registered patrons for text notices
Newaygo Area District Library has 91 registered patrons for text notices
Patmos Library has 42 registered patrons for text notices
Salem Twp Library has 108 registered patrons for text notices
Saranac Public Library has 58 registered patrons for text notices
Saugatuck-Douglas Dist Library has 60 registered patrons for text notices
Sparta Carnegie Twp. Library has 20 registered patrons for text notices
Spring Lake Dist Library has 131 registered patrons for text notices
Tamarack District Library has 101 registered patrons for text notices
TCH Reynolds Twp Library has 69 registered patrons for text notices
Thornapple Kellogg Comm Library has 68 registered patrons for text notices
White Cloud Comm Library has 30 registered patrons for text notices
White Lake Comm Library has 70 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 13 times.
CHX was used 4 times.
CLOSURE was used 1 times.
CXH was used 48 times.
HELP was used 1 times.
HL was used 42 times.
HOLD was used 5 times.
MYBOOK was used 81 times.
MYCARD was used 2 times.
OA was used 13 times.
OI was used 13 times.
OK was used 2 times.
OL was used 4 times.
OVERDUE was used 1 times.
RA was used 81 times.
RENEW was used 4 times.
RHL was used 92 times.
RI was used 89 times.

RL was used 41 times.

SWITCHPHONE was used 1 times.

THANK was used 3 times.

THANKS was used 3 times.