Lakeland Library Cooperative Shoutbomb Report May 2023

Total registered users = Total registered barcodes = Total registered users for text notices is Registered users the last month =

Salem Twp Library signed up 1 patron(s) for text notices the last month Saugatuck-Douglas Dist Library signed up 2 patron(s) for text notices the last month Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. signed up 1 patron(s) for text notices the last month Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. signed up 4 patron(s) for text notices the last month Ionia Community Library signed up 3 patron(s) for text notices the last month Tamarack District Library signed up 2 patron(s) for text notices the last month Croton Twp Library signed up 1 patron(s) for text notices the last month Newaygo Area District Library signed up 1 patron(s) for text notices the last month Allendale Twp Library signed up 2 patron(s) for text notices the last month Georgetown Twp Pub Library signed up 3 patron(s) for text notices the last month Loutit District Library signed up 2 patron(s) for text notices the last month MADL Dalton Br signed up 1 patron(s) for text notices the last month MADL Norton Shores Br signed up 2 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 4Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 28 Items eligible for renewal text notices sent for the month = 7 Items ineligible for renewal text notices sent for the month = 37 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 22 Items eligible for renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 25

Branch:: MADL Ravenna Br Hold text notices sent for the month = 4 Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 3 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 2 Renewal reminder text notices sent for the month = 1 Items eligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Montague Br Hold text notices sent for the month = 15 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 6 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 7 Renewal reminder text notices sent for the month = 6 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: MADL Norton Shores Br Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 9Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 16

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Muskegon Area Dist Library HQ Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1 Renewal text notices sent for the month = 4 Items ineligible for renewal text notices sent for the month = 8 Renewal reminder text notices sent for the month = 4 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: MADL LVPD Hold text notices sent for the month = 3

Renewal text notices sent for the month = 4 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 5 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: MADL Holton Br Hold text notices sent for the month = 5

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 1 Items eligible for renewal text notices sent for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: MADL Egelston Br Hold text notices sent for the month = 16Hold text reminders sent for the month = 10

Renewal text notices sent for the month = 5 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 3 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: MADL Dalton Br Hold text notices sent for the month = 42 Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 6Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: MADL Muskegon Twp Br Hold text notices sent for the month = 18 Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 9 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 14 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 6 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: White Lake Comm Library Hold text notices sent for the month = 57Hold text reminders sent for the month = 9

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 20 Items eligible for renewal text notices sent for the month = 6 Items ineligible for renewal text notices sent for the month = 54 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 16 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 33 Branch:: Hackley Public Library Hold text notices sent for the month = 12

Overdue text notices sent for the month = 1Overdue items eligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 8 Items eligible for renewal text notices sent for the month = 5 Items ineligible for renewal text notices sent for the month = 22 Items (text) unsuccessfully renewed by patrons for the month = 4 Renewal reminder text notices sent for the month = 6 Items ineligible for renewal reminder text notices sent for the month = 21

Branch:: Fruitport District Library Hold text notices sent for the month = 24Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 5Overdue items eligible for renewal, text notices sent for the month = 6Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items unsuccessfully renewed by patrons for the month =

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = 88Items eligible for renewal reminder text notices sent for the month = 33Items ineligible for renewal reminder text notices sent for the month = 136

Branch:: Spring Lake Dist Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 15Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 24

Renewal text notices sent for the month = 57 Items eligible for renewal text notices sent for the month = 19 Items ineligible for renewal text notices sent for the month = 91 Items (text) renewed successfully by patrons for the month = 3 Items (text) unsuccessfully renewed by patrons for the month = 6 Renewal reminder text notices sent for the month = 35 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 56

Branch:: Loutit District Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 25Overdue items eligible for renewal, text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 90

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Patmos Library Hold text notices sent for the month = 25 Hold text reminders sent for the month = 4 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1Overdue items eligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 13 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 62 Items (text) renewed successfully by patrons for the month = 1 Renewal reminder text notices sent for the month = 10 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 23

Branch:: Gary Byker Memorial Library Hold text notices sent for the month = 72Hold text reminders sent for the month = 11

Overdue text notices sent for the month = 11Overdue items eligible for renewal, text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 15

Renewal text notices sent for the month = 44 Items eligible for renewal text notices sent for the month = 16 Items ineligible for renewal text notices sent for the month = 47 Items (text) renewed successfully by patrons for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 3 Renewal reminder text notices sent for the month = 34 Items eligible for renewal reminder text notices sent for the month = 9 Items ineligible for renewal reminder text notices sent for the month = 40

Branch:: Georgetown Twp Pub Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = Overdue items eligible for renewal, text notices sent for the month = Overdue items ineligible for renewal, text notices sent for the month = Overdue (text) items renewed successfully by patrons for the month = Overdue (text) items unsuccessfully renewed by patrons for the month =

Renewal text notices sent for the month = 175Items eligible for renewal text notices sent for the month = 63Items ineligible for renewal text notices sent for the month = 304 Items (text) renewed successfully by patrons for the month = 4 Items (text) unsuccessfully renewed by patrons for the month = 14 Renewal reminder text notices sent for the month = 135 Items eligible for renewal reminder text notices sent for the month = 38 Items ineligible for renewal reminder text notices sent for the month = 270

Branch:: Coopersville Area Dist Library Inside or Center Street parking lot any open space Hold text notices sent for the month = 23 Hold text reminders sent for the month = 8 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 10

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Allendale Twp Library Hold text notices sent for the month = 132 Hold text reminders sent for the month = 30 Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 9 Overdue items eligible for renewal, text notices sent for the month = 3 Overdue items ineligible for renewal, text notices sent for the month = 11 Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 58 Items eligible for renewal text notices sent for the month = 26 Items ineligible for renewal text notices sent for the month = 68 Items (text) renewed successfully by patrons for the month = 6 Items (text) unsuccessfully renewed by patrons for the month = 12 Renewal reminder text notices sent for the month = 39 Items eligible for renewal reminder text notices sent for the month = 8 Items ineligible for renewal reminder text notices sent for the month = 48

Branch:: White Cloud Comm Library Hold text notices sent for the month = 5 Renewal text notices sent for the month = 5 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 6 Renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Newaygo Area District Library Hold text notices sent for the month = 21Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 1Overdue items eligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Hesperia Community Library Hold text notices sent for the month = 5

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 11

Renewal text notices sent for the month = 13 Items eligible for renewal text notices sent for the month = 1 Items ineligible for renewal text notices sent for the month = 39 Renewal reminder text notices sent for the month = 11 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 30

Branch:: Grant Area Dist Library Hold text notices sent for the month = 13 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 4 Renewal reminder text notices sent for the month = 2Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Fremont Area Dist Library Hold text notices sent for the month = 30 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 4Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Croton Twp Library Hold text notices sent for the month = 2 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 4 Renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: Tamarack District Library Hold text notices sent for the month = 47Hold text reminders sent for the month = 10

Overdue text notices sent for the month = 5Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 4Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 20Items eligible for renewal text notices sent for the month = 8Items ineligible for renewal text notices sent for the month = 20Items (text) renewed successfully by patrons for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 15 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: TCH Reynolds Twp Library Hold text notices sent for the month = 21Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 9

Renewal text notices sent for the month = 12 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 35 Renewal reminder text notices sent for the month = 8 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 29

Branch:: Flat River Community Library Hold text notices sent for the month = 72 Hold text reminders sent for the month = 24

Overdue text notices sent for the month = 23Overdue items eligible for renewal, text notices sent for the month = 4Overdue items ineligible for renewal, text notices sent for the month = 90

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Home Twp Library Hold text notices sent for the month = 2

Renewal text notices sent for the month = 1Items eligible for renewal text notices sent for the month = 1Items (text) renewed successfully by patrons for the month = 1Renewal reminder text notices sent for the month = 1 Items eligible for renewal reminder text notices sent for the month = 1

Branch:: Crystal Comm Library Hold text notices sent for the month = 1

Overdue text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 4 Items eligible for renewal text notices sent for the month = 4 Items ineligible for renewal text notices sent for the month = 3 Items (text) unsuccessfully renewed by patrons for the month = 4 Renewal reminder text notices sent for the month = 5 Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Carson City Public Library Hold text notices sent for the month = 15 Hold text reminders sent for the month = 3

Renewal text notices sent for the month = 7 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 7 Items (text) renewed successfully by patrons for the month = 2 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 5 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Clarksville Area Library Hold text notices sent for the month = 3 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 8 Items ineligible for renewal text notices sent for the month = 16 Renewal reminder text notices sent for the month = 6 Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Saranac Public Library Hold text notices sent for the month = 29 Hold text reminders sent for the month = 1Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 9

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Lake Odessa Comm Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 9Overdue items eligible for renewal, text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 18

Renewal text notices sent for the month = 56 Items eligible for renewal text notices sent for the month = 37 Items ineligible for renewal text notices sent for the month = 49 Items (text) renewed successfully by patrons for the month = 1 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 44 Items eligible for renewal reminder text notices sent for the month = 30 Items ineligible for renewal reminder text notices sent for the month = 32

Branch:: Ionia Community Library Hold text notices sent for the month = Hold text reminders sent for the month = Hold cancel notices sent for the month =

Overdue text notices sent for the month = 7 Overdue items eligible for renewal, text notices sent for the month = 2 Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 35 Items eligible for renewal text notices sent for the month = 12 Items ineligible for renewal text notices sent for the month = 59 Items (text) unsuccessfully renewed by patrons for the month = 4 Renewal reminder text notices sent for the month = 25Items eligible for renewal reminder text notices sent for the month = 5Items ineligible for renewal reminder text notices sent for the month = 42

Branch:: Alvah N Belding Library Hold text notices sent for the month = 26Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 1 Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 16 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 29 Renewal reminder text notices sent for the month = 13 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 25

Branch:: Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked.

Hold text notices sent for the month = 356Hold text reminders sent for the month = 79Hold cancel notices sent for the month = 5

Overdue text notices sent for the month = 46 Overdue items eligible for renewal, text notices sent for the month = 29 Overdue items ineligible for renewal, text notices sent for the month = 85 Overdue (text) items unsuccessfully renewed by patrons for the month = 10

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. Hold text notices sent for the month = 91 Hold text reminders sent for the month = 27 Hold cancel notices sent for the month = 7 Overdue text notices sent for the month = 12Overdue items eligible for renewal, text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 24

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Sparta Carnegie Twp. Library Hold text notices sent for the month = 16Hold text reminders sent for the month = 3

Renewal text notices sent for the month = 4 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 2 Renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Cedar Springs Public Library Hold text notices sent for the month = 30Hold text reminders sent for the month = 11

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 20 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 26 Items (text) unsuccessfully renewed by patrons for the month = 2 Renewal reminder text notices sent for the month = 13 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 21

Branch:: Thornapple Kellogg Comm Library Hold text notices sent for the month = 9

Overdue text notices sent for the month = 5

Overdue items ineligible for renewal, text notices sent for the month = 9

Renewal text notices sent for the month = 15 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 37 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 13 Items eligible for renewal reminder text notices sent for the month = 1 Items ineligible for renewal reminder text notices sent for the month = 25

Branch:: Hastings Public Library Hold text notices sent for the month = 23Hold text reminders sent for the month = 8Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 3Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) unsuccessfully renewed by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Freeport District Library Hold text notices sent for the month = 16

Overdue text notices sent for the month = 3Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 12 Items eligible for renewal text notices sent for the month = 9 Items ineligible for renewal text notices sent for the month = 12 Items (text) unsuccessfully renewed by patrons for the month = 1 Renewal reminder text notices sent for the month = 11 Items eligible for renewal reminder text notices sent for the month = 9 Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Henika District Library Hold text notices sent for the month = 12 Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 6Overdue items eligible for renewal, text notices sent for the month = 2Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 6 Items eligible for renewal text notices sent for the month = 2 Items ineligible for renewal text notices sent for the month = 4 Renewal reminder text notices sent for the month = 6 Items eligible for renewal reminder text notices sent for the month = 2 Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Saugatuck-Douglas Dist Library Hold text notices sent for the month = 39Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 8 Overdue items eligible for renewal, text notices sent for the month = 4 Overdue items ineligible for renewal, text notices sent for the month = 12 Overdue (text) items unsuccessfully renewed by patrons for the month = 2

Renewal text notices sent for the month = 22 Items eligible for renewal text notices sent for the month = 7 Items ineligible for renewal text notices sent for the month = 30 Items (text) unsuccessfully renewed by patrons for the month = 3 Renewal reminder text notices sent for the month = 16 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 28

Branch:: Leighton Twp. Library Hold text notices sent for the month = 35Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 6Overdue items eligible for renewal, text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 29 Items eligible for renewal text notices sent for the month = 28 Items ineligible for renewal text notices sent for the month = 46 Items (text) unsuccessfully renewed by patrons for the month = 13 Renewal reminder text notices sent for the month = 23 Items eligible for renewal reminder text notices sent for the month = 12 Items ineligible for renewal reminder text notices sent for the month = 46

Branch:: Hopkins District Library Hold text notices sent for the month = 1

Renewal text notices sent for the month = 7 Items eligible for renewal text notices sent for the month = 3 Items ineligible for renewal text notices sent for the month = 5 Renewal reminder text notices sent for the month = 4 Items eligible for renewal reminder text notices sent for the month = 3 Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Fennville District Library Hold text notices sent for the month = 21Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 1Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

Branch:: Dorr Twp Library Hold text notices sent for the month = 15 Hold text reminders sent for the month = 3 Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5 Overdue items eligible for renewal, text notices sent for the month = 7 Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal text notices sent for the month = Items (text) renewed successfully by patrons for the month = Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month = Branch:: Salem Twp Library Hold text notices sent for the month = 64 Hold text reminders sent for the month = 11

Overdue text notices sent for the month = 5Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 46 Items eligible for renewal text notices sent for the month = 15 Items ineligible for renewal text notices sent for the month = 61 Items (text) unsuccessfully renewed by patrons for the month = 8 Renewal reminder text notices sent for the month = 33 Items eligible for renewal reminder text notices sent for the month = 4 Items ineligible for renewal reminder text notices sent for the month = 46

Hold text notices sent for the month = 2665 Hold reminder text notices sent for the month = 513

Hold cancel text notices sent for the month = 45

Overdue notices sent for the month = 329Overdue items eligible for renewal, text notices sent for the month = 108

Overdue items ineligible for renewal, text notices sent for the month = 100 Overdue items ineligible for renewal, text notices sent for the month = 672 Percentage of overall overdue (text) items where renewal was attempted:: 16.67% Overdue items renewed successfully by patrons for the month = 3 Percentage of overall overdue (text) items where renewal was successful:: 2.78% Overdue (text) items unsuccessfully renewed by patrons for the month = 15 Percentage of overall overdue (text) items where renewal failed:: 13.89%

Renewal text notices sent for the month = Items eligible for renewal text notices sent for the month = Items ineligible for renewal notices sent for the month = Percentage of overall items where renewal was attempted:: 29.70%Items renewed successfully by patrons for the month = Percentage of overall items where renewal was successful:: 6.84%Items unsuccessfully renewed by patrons for the month = Percentage of overall items where renewal failed:: 22.86%Renewal reminder text notices sent for the month = Items eligible for renewal reminder text notices sent for the month = Items ineligible for renewal reminder text notices sent for the month =

MADL Ravenna Br sent for the month, this many text notices = 9MADL Montague Br sent for the month, this many text notices = 31MADL Norton Shores Br sent for the month, this many text notices = 276Muskegon Area Dist Library HQ sent for the month, this many text notices = 9MADL LVPD sent for the month, this many text notices = 10MADL Holton Br sent for the month, this many text notices = 9MADL Egelston Br sent for the month, this many text notices = 34MADL Dalton Br sent for the month, this many text notices = 79MADL Muskegon Twp Br sent for the month, this many text notices = 38White Lake Comm Library sent for the month, this many text notices = 106Hackley Public Library sent for the month, this many text notices = 27Fruitport District Library sent for the month, this many text notices = 68Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. sent for the month, this many text notices = 505Spring Lake Dist Library sent for the month, this many text notices = 254Loutit District Library sent for the month, this many text notices = 484Patmos Library sent for the month, this many text notices = 53Gary Byker Memorial Library sent for the month, this many text notices = 172Georgetown Twp Pub Library sent for the month, this many text notices = 738Coopersville Area Dist Library Inside or Center Street parking lot any open space sent for the month, this many text notices = 80Allendale Twp Library sent for the month, this many text notices = 268White Cloud Comm Library sent for the month, this many text notices = 14Newaygo Area District Library sent for the month, this many text notices = 93Hesperia Community Library sent for the month, this many text notices = 32Grant Area Dist Library sent for the month, this many text notices = 20Fremont Area Dist Library sent for the month, this many text notices = 64Croton Twp Library sent for the month, this many text notices = 13Tamarack District Library sent for the month, this many text notices = 97TCH Reynolds Twp Library sent for the month, this many text notices = 47Flat River Community Library sent for the month, this many text notices = 239Home Twp Library sent for the month, this many text notices = 4Crystal Comm Library sent for the month, this many text notices = 12Carson City Public Library sent for the month, this many text notices = 30Clarksville Area Library sent for the month, this many text notices = 21Saranac Public Library sent for the month, this many text notices = 59Lake Odessa Comm Library sent for the month, this many text notices = 155Ionia Community Library sent for the month, this many text notices = 161Alvah N Belding Library sent for the month, this many text notices = 61Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. sent for the month, this many text notices = 835Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. sent for the month, this many text notices = 222Sparta Carnegie Twp. Library sent for the month, this many text notices = 25Cedar Springs Public Library sent for the month, this many text notices = 77Thornapple Kellogg Comm Library sent for the month, this many text notices = 42

Hastings Public Library sent for the month, this many text notices = 64 Freeport District Library sent for the month, this many text notices = 42 Henika District Library sent for the month, this many text notices = 31 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 91 Leighton Twp. Library sent for the month, this many text notices = 101 Hopkins District Library sent for the month, this many text notices = 12 Fennville District Library sent for the month, this many text notices = 66 Dorr Twp Library sent for the month, this many text notices = 52 Salem Twp Library sent for the month, this many text notices = 159

Allendale Twp Library has 163 registered patrons for text notices Alvah N Belding Library has 45 registered patrons for text notices Carson City Public Library has 23 registered patrons for text notices Cedar Springs Public Library has 124 registered patrons for text notices Clarksville Area Library has 25 registered patrons for text notices Coopersville Area Dist Library Inside or Center Street parking lot any open space has 92 registered patrons for text notices Croton Twp Library has 9 registered patrons for text notices Crystal Comm Library has 6 registered patrons for text notices Dorr Twp Library has 56 registered patrons for text notices Fennville District Library has 59 registered patrons for text notices Flat River Community Library has 275 registered patrons for text notices Freeport District Library has 33 registered patrons for text notices Fremont Area Dist Library has 68 registered patrons for text notices Fruitport District Library has 67 registered patrons for text notices Gary Byker Memorial Library has 92 registered patrons for text notices Georgetown Twp Pub Library has 482 registered patrons for text notices Grant Area Dist Library has 38 registered patrons for text notices Hackley Public Library has 67 registered patrons for text notices Hastings Public Library has 50 registered patrons for text notices Henika District Library has 31 registered patrons for text notices Herrick Dist Library Main Pickup inside, or curbside by calling 616-355-3700 once parked. has 531 registered patrons for text notices Herrick District Library North Branch, pickup inside or curbside by calling 616-738-4362 once parked. has 162 registered patrons for text notices Hesperia Community Library has 7 registered patrons for text notices Home Twp Library has 15 registered patrons for text notices Hopkins District Library has 12 registered patrons for text notices Howard Miller Public Library Inside or designated parking spaces on Church Street.Call 616-772-0874 once parked. has 305 registered patrons for text notices Ionia Community Library has 233 registered patrons for text notices Lake Odessa Comm Library has 202 registered patrons for text notices Lakeland Library Cooperative has 2 registered patrons for text notices Leighton Twp. Library has 115 registered patrons for text notices Loutit District Library has 399 registered patrons for text notices

MADL Dalton Br has 40 registered patrons for text notices MADL Egelston Br has 33 registered patrons for text notices MADL Holton Br has 12 registered patrons for text notices MADL Laketon Twp Br has 1 registered patrons for text notices MADL LVPD has 3 registered patrons for text notices MADL Montague Br has 18 registered patrons for text notices MADL Muskegon Hts Br has 1 registered patrons for text notices MADL Muskegon Twp Br has 18 registered patrons for text notices MADL North Muskegon Br has 115 registered patrons for text notices MADL Norton Shores Br has 356 registered patrons for text notices MADL Ravenna Br has 18 registered patrons for text notices Muskegon Area Dist Library HQ has 5 registered patrons for text notices Newaygo Area District Library has 92 registered patrons for text notices Patmos Library has 42 registered patrons for text notices Salem Twp Library has 109 registered patrons for text notices Saranac Public Library has 58 registered patrons for text notices Saugatuck-Douglas Dist Library has 63 registered patrons for text notices Sparta Carnegie Twp. Library has 20 registered patrons for text notices Spring Lake Dist Library has 131 registered patrons for text notices Tamarack District Library has 105 registered patrons for text notices TCH Reynolds Twp Library has 69 registered patrons for text notices Thornapple Kellogg Comm Library has 68 registered patrons for text notices White Cloud Comm Library has 30 registered patrons for text notices White Lake Comm Library has 70 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)======

ADDCARD was used 7 times. CHX was used 4 times. CXH was used 44 times. FINE was used 1 times. HELP was used 4 times. HL was used 22 times. HOLD was used 4 times. MYBOOK was used 75 times. MYCARD was used 3 times. OA was used 13 times. OI was used 7 times. OK was used 9 times. OL was used 6 times. OVERDUE was used 2 times. RA was used 149 times. RENEW was used 8 times. RHL was used 70 times. RI was used 81 times. RL was used 64 times.

THANK was used 5 times. THANKS was used 4 times.