

# **Lakeland Library Cooperative**

## **Shoutbomb Report**

### **November 2023**

Total registered users = 5431  
Total registered barcodes = 6051  
Total registered users for text notices is 5431  
Registered users the last month = 15

Herrick Dist Library Main Pickup inside, or curbsi signed up 4 patron(s) for text notices the last month  
Ionia Community Library signed up 4 patron(s) for text notices the last month  
Newaygo Area District Library signed up 1 patron(s) for text notices the last month  
Allendale Twp Library signed up 1 patron(s) for text notices the last month  
Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month  
Loutit District Library signed up 1 patron(s) for text notices the last month  
Howard Miller Public Library Inside or designated signed up 1 patron(s) for text notices the last month  
MADL Norton Shores Br signed up 2 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br  
Hold text notices sent for the month = 72  
Hold text reminders sent for the month = 12  
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 9  
Overdue items eligible for renewal, text notices sent for the month = 6  
Overdue items ineligible for renewal, text notices sent for the month = 5  
Overdue (text) items unsuccessfully renewed by patrons for the month = 1  
Overdue billing text notices sent for the month = 9

Renewal text notices sent for the month = 35  
Items eligible for renewal text notices sent for the month = 12  
Items ineligible for renewal text notices sent for the month = 39  
Items (text) renewed successfully by patrons for the month = 2  
Items (text) unsuccessfully renewed by patrons for the month = 3  
Renewal reminder text notices sent for the month = 29  
Items eligible for renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 34

Branch:: MADL Ravenna Br  
Hold text notices sent for the month = 12

Renewal text notices sent for the month = 4  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 6  
Renewal reminder text notices sent for the month = 3  
Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: MADL Montague Br  
Hold text notices sent for the month = 16  
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 4  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 3  
Overdue (text) items unsuccessfully renewed by patrons for the month = 1  
Overdue billing text notices sent for the month = 4

Renewal text notices sent for the month = 8  
Items eligible for renewal text notices sent for the month = 3  
Items ineligible for renewal text notices sent for the month = 10  
Items (text) renewed successfully by patrons for the month = 1  
Renewal reminder text notices sent for the month = 6  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: MADL Norton Shores Br  
Hold text notices sent for the month = 166  
Hold text reminders sent for the month = 22  
Hold cancel notices sent for the month = 6

Overdue text notices sent for the month = 10  
Overdue items eligible for renewal, text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 39  
Overdue billing text notices sent for the month = 10

Renewal text notices sent for the month = 75  
Items eligible for renewal text notices sent for the month = 29  
Items ineligible for renewal text notices sent for the month = 109  
Items (text) renewed successfully by patrons for the month = 3  
Items (text) unsuccessfully renewed by patrons for the month = 13

Renewal reminder text notices sent for the month = 62  
Items eligible for renewal reminder text notices sent for the month = 8  
Items ineligible for renewal reminder text notices sent for the month = 93

Branch:: Muskegon Area Dist Library HQ  
Overdue text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 1  
Overdue billing text notices sent for the month = 1

Renewal text notices sent for the month = 2  
Items ineligible for renewal text notices sent for the month = 4  
Renewal reminder text notices sent for the month = 3  
Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: MADL LVPD  
Hold text notices sent for the month = 1

Renewal text notices sent for the month = 4  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 4  
Renewal reminder text notices sent for the month = 3  
Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: MADL Holton Br  
Hold text notices sent for the month = 17  
Hold text reminders sent for the month = 1  
Hold cancel notices sent for the month = 1

Renewal text notices sent for the month = 2  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Egelston Br  
Hold text notices sent for the month = 32  
Hold text reminders sent for the month = 5

Renewal text notices sent for the month = 3

Items eligible for renewal text notices sent for the month = 3  
Renewal reminder text notices sent for the month = 2  
Items eligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Dalton Br

Hold text notices sent for the month = 34  
Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 5  
Overdue items ineligible for renewal, text notices sent for the month = 8  
Overdue billing text notices sent for the month = 5

Renewal text notices sent for the month = 14  
Items eligible for renewal text notices sent for the month = 6  
Items ineligible for renewal text notices sent for the month = 11  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 9  
Items eligible for renewal reminder text notices sent for the month = 3  
Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: MADL Muskegon Twp Br

Hold text notices sent for the month = 13  
Hold text reminders sent for the month = 4

Renewal text notices sent for the month = 10  
Items eligible for renewal text notices sent for the month = 3  
Items ineligible for renewal text notices sent for the month = 19  
Items (text) renewed successfully by patrons for the month = 1  
Renewal reminder text notices sent for the month = 4  
Items eligible for renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: White Lake Comm Library

Hold text notices sent for the month = 34  
Hold text reminders sent for the month = 5  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 3  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 2  
Overdue billing text notices sent for the month = 3

Renewal text notices sent for the month = 18  
Items eligible for renewal text notices sent for the month = 8  
Items ineligible for renewal text notices sent for the month = 15  
Items (text) renewed successfully by patrons for the month = 2  
Renewal reminder text notices sent for the month = 15  
Items eligible for renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Hackley Public Library

Hold text notices sent for the month = 17  
Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 3  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 12  
Overdue (text) items unsuccessfully renewed by patrons for the month = 1  
Overdue billing text notices sent for the month = 3

Renewal text notices sent for the month = 10  
Items eligible for renewal text notices sent for the month = 5  
Items ineligible for renewal text notices sent for the month = 19  
Renewal reminder text notices sent for the month = 9  
Items eligible for renewal reminder text notices sent for the month = 4  
Items ineligible for renewal reminder text notices sent for the month = 19

Branch:: Fruitport District Library

Hold text notices sent for the month = 27  
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 6  
Overdue billing text notices sent for the month = 2

Renewal text notices sent for the month = 14  
Items eligible for renewal text notices sent for the month = 3  
Items ineligible for renewal text notices sent for the month = 29  
Renewal reminder text notices sent for the month = 8

Items eligible for renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 21

Branch:: Howard Miller Public Library Inside or designated

Hold text notices sent for the month = 189

Hold text reminders sent for the month = 38

Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 32

Overdue items eligible for renewal, text notices sent for the month = 10

Overdue items ineligible for renewal, text notices sent for the month = 67

Overdue (text) items renewed successfully by patrons for the month = 1

Overdue billing text notices sent for the month = 32

Renewal text notices sent for the month = 100

Items eligible for renewal text notices sent for the month = 48

Items ineligible for renewal text notices sent for the month = 138

Items (text) renewed successfully by patrons for the month = 12

Items (text) unsuccessfully renewed by patrons for the month = 9

Renewal reminder text notices sent for the month = 79

Items eligible for renewal reminder text notices sent for the month = 37

Items ineligible for renewal reminder text notices sent for the month = 124

Branch:: Spring Lake Dist Library

Hold text notices sent for the month = 106

Hold text reminders sent for the month = 9

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 5

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 17

Overdue (text) items renewed successfully by patrons for the month = 1

Overdue billing text notices sent for the month = 5

Renewal text notices sent for the month = 35

Items eligible for renewal text notices sent for the month = 10

Items ineligible for renewal text notices sent for the month = 49

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 27

Items eligible for renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 47

Branch:: Loutit District Library

Hold text notices sent for the month = 202  
Hold text reminders sent for the month = 31  
Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 19  
Overdue items eligible for renewal, text notices sent for the month = 4  
Overdue items ineligible for renewal, text notices sent for the month = 40  
Overdue (text) items unsuccessfully renewed by patrons for the month = 1  
Overdue billing text notices sent for the month = 19

Renewal text notices sent for the month = 117  
Items eligible for renewal text notices sent for the month = 45  
Items ineligible for renewal text notices sent for the month = 240  
Items (text) renewed successfully by patrons for the month = 4  
Items (text) unsuccessfully renewed by patrons for the month = 9  
Renewal reminder text notices sent for the month = 89  
Items eligible for renewal reminder text notices sent for the month = 23  
Items ineligible for renewal reminder text notices sent for the month = 131

Branch:: Patmos Library

Hold text notices sent for the month = 30  
Hold text reminders sent for the month = 4  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 1  
Overdue billing text notices sent for the month = 1

Renewal text notices sent for the month = 12  
Items eligible for renewal text notices sent for the month = 6  
Items ineligible for renewal text notices sent for the month = 9  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 6  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Gary Byker Memorial Library  
Hold text notices sent for the month = 81  
Hold text reminders sent for the month = 15  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 7  
Overdue items eligible for renewal, text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 12  
Overdue billing text notices sent for the month = 7

Renewal text notices sent for the month = 44  
Items eligible for renewal text notices sent for the month = 12  
Items ineligible for renewal text notices sent for the month = 130  
Items (text) unsuccessfully renewed by patrons for the month = 6  
Renewal reminder text notices sent for the month = 38  
Items eligible for renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 93

Branch:: Georgetown Twp Pub Library  
Hold text notices sent for the month = 368  
Hold text reminders sent for the month = 62  
Hold cancel notices sent for the month = 7

Overdue text notices sent for the month = 11  
Overdue items eligible for renewal, text notices sent for the month = 7  
Overdue items ineligible for renewal, text notices sent for the month = 23  
Overdue billing text notices sent for the month = 11

Renewal text notices sent for the month = 150  
Items eligible for renewal text notices sent for the month = 58  
Items ineligible for renewal text notices sent for the month = 270  
Items (text) renewed successfully by patrons for the month = 4  
Items (text) unsuccessfully renewed by patrons for the month = 28  
Renewal reminder text notices sent for the month = 103  
Items eligible for renewal reminder text notices sent for the month = 30  
Items ineligible for renewal reminder text notices sent for the month = 192

Branch:: Coopersville Area Dist Library Inside or Center St



Hold text notices sent for the month = 49  
Hold text reminders sent for the month = 9

Overdue text notices sent for the month = 3  
Overdue items ineligible for renewal, text notices sent for the month = 4  
Overdue billing text notices sent for the month = 3

Renewal text notices sent for the month = 21  
Items eligible for renewal text notices sent for the month = 11  
Items ineligible for renewal text notices sent for the month = 17  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 18  
Items eligible for renewal reminder text notices sent for the month = 11  
Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Allendale Twp Library

Hold text notices sent for the month = 126  
Hold text reminders sent for the month = 28

Overdue text notices sent for the month = 19  
Overdue items eligible for renewal, text notices sent for the month = 4  
Overdue items ineligible for renewal, text notices sent for the month = 19  
Overdue (text) items renewed successfully by patrons for the month = 1  
Overdue billing text notices sent for the month = 19

Renewal text notices sent for the month = 64  
Items eligible for renewal text notices sent for the month = 27  
Items ineligible for renewal text notices sent for the month = 94  
Items (text) renewed successfully by patrons for the month = 10  
Items (text) unsuccessfully renewed by patrons for the month = 7  
Renewal reminder text notices sent for the month = 43  
Items eligible for renewal reminder text notices sent for the month = 13  
Items ineligible for renewal reminder text notices sent for the month = 55

Branch:: White Cloud Comm Library

Hold text notices sent for the month = 13  
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 6

Overdue billing text notices sent for the month = 2

Renewal text notices sent for the month = 3

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 4

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Newaygo Area District Library

Hold text notices sent for the month = 24

Hold text reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 6

Overdue billing text notices sent for the month = 3

Renewal text notices sent for the month = 20

Items eligible for renewal text notices sent for the month = 7

Items ineligible for renewal text notices sent for the month = 20

Renewal reminder text notices sent for the month = 17

Items eligible for renewal reminder text notices sent for the month = 7

Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Hesperia Community Library

Hold text notices sent for the month = 1

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Overdue billing text notices sent for the month = 1

Renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 1

Renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Grant Area Dist Library

Hold text notices sent for the month = 8

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Overdue billing text notices sent for the month = 2

Renewal text notices sent for the month = 7

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 5

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 7

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Fremont Area Dist Library

Hold text notices sent for the month = 41

Hold text reminders sent for the month = 1

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 8

Overdue billing text notices sent for the month = 3

Renewal text notices sent for the month = 24

Items eligible for renewal text notices sent for the month = 9

Items ineligible for renewal text notices sent for the month = 53

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 16

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 25

Branch:: Croton Twp Library

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Overdue billing text notices sent for the month = 2

Renewal text notices sent for the month = 5  
Items ineligible for renewal text notices sent for the month = 7  
Renewal reminder text notices sent for the month = 5  
Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Tamarack District Library  
Hold text notices sent for the month = 47  
Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 4  
Overdue items ineligible for renewal, text notices sent for the month = 7  
Overdue billing text notices sent for the month = 4

Renewal text notices sent for the month = 33  
Items eligible for renewal text notices sent for the month = 10  
Items ineligible for renewal text notices sent for the month = 53  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 21  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 29

Branch:: TCH Reynolds Twp Library  
Hold text notices sent for the month = 14  
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 2  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 1  
Overdue billing text notices sent for the month = 2

Renewal text notices sent for the month = 8  
Items eligible for renewal text notices sent for the month = 1  
Items ineligible for renewal text notices sent for the month = 11  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Flat River Community Library

Hold text notices sent for the month = 95

Hold text reminders sent for the month = 23

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 24

Overdue items eligible for renewal, text notices sent for the month = 10

Overdue items ineligible for renewal, text notices sent for the month = 34

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Overdue billing text notices sent for the month = 24

Renewal text notices sent for the month = 66

Items eligible for renewal text notices sent for the month = 20

Items ineligible for renewal text notices sent for the month = 126

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 53

Items eligible for renewal reminder text notices sent for the month = 21

Items ineligible for renewal reminder text notices sent for the month = 79

Branch:: Home Twp Library

Hold text notices sent for the month = 2

Hold cancel notices sent for the month = 1

Branch:: Crystal Comm Library

Hold text notices sent for the month = 1

Renewal text notices sent for the month = 1

Items eligible for renewal text notices sent for the month = 1

Branch:: Carson City Public Library

Hold text notices sent for the month = 20

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Overdue billing text notices sent for the month = 2

Renewal text notices sent for the month = 8  
Items eligible for renewal text notices sent for the month = 2  
Items ineligible for renewal text notices sent for the month = 13  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 7  
Items eligible for renewal reminder text notices sent for the month = 1  
Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: Clarksville Area Library

Hold text notices sent for the month = 8  
Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1  
Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue billing text notices sent for the month = 1

Renewal text notices sent for the month = 6  
Items eligible for renewal text notices sent for the month = 2  
Items ineligible for renewal text notices sent for the month = 6  
Renewal reminder text notices sent for the month = 4  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: Saranac Public Library

Hold text notices sent for the month = 27  
Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1  
Overdue items ineligible for renewal, text notices sent for the month = 1  
Overdue billing text notices sent for the month = 1

Renewal text notices sent for the month = 12  
Items eligible for renewal text notices sent for the month = 10  
Items ineligible for renewal text notices sent for the month = 8  
Renewal reminder text notices sent for the month = 10  
Items eligible for renewal reminder text notices sent for the month = 9  
Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Lake Odessa Comm Library

Hold text notices sent for the month = 31

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 5

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 11

Overdue billing text notices sent for the month = 5

Renewal text notices sent for the month = 35

Items eligible for renewal text notices sent for the month = 17

Items ineligible for renewal text notices sent for the month = 39

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 27

Items eligible for renewal reminder text notices sent for the month = 10

Items ineligible for renewal reminder text notices sent for the month = 33

Branch:: Ionia Community Library

Hold text notices sent for the month = 69

Hold text reminders sent for the month = 10

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 6

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 10

Overdue billing text notices sent for the month = 6

Renewal text notices sent for the month = 48

Items eligible for renewal text notices sent for the month = 18

Items ineligible for renewal text notices sent for the month = 54

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 33

Items eligible for renewal reminder text notices sent for the month = 11

Items ineligible for renewal reminder text notices sent for the month = 38

Branch:: Alvah N Belding Library

Hold text notices sent for the month = 24

Hold text reminders sent for the month = 2

Renewal text notices sent for the month = 17  
Items eligible for renewal text notices sent for the month = 9  
Items ineligible for renewal text notices sent for the month = 11  
Items (text) unsuccessfully renewed by patrons for the month = 3  
Renewal reminder text notices sent for the month = 13  
Items eligible for renewal reminder text notices sent for the month = 5  
Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Herrick Dist Library Main Pickup inside, or curbsi

Hold text notices sent for the month = 413  
Hold text reminders sent for the month = 61  
Hold cancel notices sent for the month = 6

Overdue text notices sent for the month = 43  
Overdue items eligible for renewal, text notices sent for the month = 22  
Overdue items ineligible for renewal, text notices sent for the month = 56  
Overdue (text) items renewed successfully by patrons for the month = 1  
Overdue (text) items unsuccessfully renewed by patrons for the month = 2  
Overdue billing text notices sent for the month = 43

Renewal text notices sent for the month = 179  
Items eligible for renewal text notices sent for the month = 112  
Items ineligible for renewal text notices sent for the month = 139  
Items (text) renewed successfully by patrons for the month = 11  
Items (text) unsuccessfully renewed by patrons for the month = 33  
Renewal reminder text notices sent for the month = 144  
Items eligible for renewal reminder text notices sent for the month = 53  
Items ineligible for renewal reminder text notices sent for the month = 131

Branch:: Herrick District Library North Branch, pickup insi

Hold text notices sent for the month = 105  
Hold text reminders sent for the month = 13  
Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 11  
Overdue items eligible for renewal, text notices sent for the month = 4  
Overdue items ineligible for renewal, text notices sent for the month = 14  
Overdue billing text notices sent for the month = 11



Renewal text notices sent for the month = 45  
Items eligible for renewal text notices sent for the month = 25  
Items ineligible for renewal text notices sent for the month = 64  
Items (text) renewed successfully by patrons for the month = 5  
Items (text) unsuccessfully renewed by patrons for the month = 3  
Renewal reminder text notices sent for the month = 38  
Items eligible for renewal reminder text notices sent for the month = 11  
Items ineligible for renewal reminder text notices sent for the month = 47

Branch:: Sparta Carnegie Twp. Library  
Hold text notices sent for the month = 4

Renewal text notices sent for the month = 2  
Items eligible for renewal text notices sent for the month = 2  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Cedar Springs Public Library  
Hold text notices sent for the month = 33  
Hold text reminders sent for the month = 10

Overdue text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 4  
Overdue billing text notices sent for the month = 2

Renewal text notices sent for the month = 19  
Items eligible for renewal text notices sent for the month = 6  
Items ineligible for renewal text notices sent for the month = 29  
Items (text) renewed successfully by patrons for the month = 4  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 15  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: Thornapple Kellogg Comm Library  
Hold text notices sent for the month = 13

Overdue text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 2  
Overdue billing text notices sent for the month = 2

Renewal text notices sent for the month = 8  
Items eligible for renewal text notices sent for the month = 3  
Items ineligible for renewal text notices sent for the month = 19  
Items (text) renewed successfully by patrons for the month = 1  
Renewal reminder text notices sent for the month = 9  
Items eligible for renewal reminder text notices sent for the month = 3  
Items ineligible for renewal reminder text notices sent for the month = 14

Branch:: Hastings Public Library

Hold text notices sent for the month = 22  
Hold text reminders sent for the month = 5

Renewal text notices sent for the month = 6  
Items eligible for renewal text notices sent for the month = 2  
Items ineligible for renewal text notices sent for the month = 4  
Items (text) renewed successfully by patrons for the month = 1  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 5  
Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Freeport District Library

Hold text notices sent for the month = 27

Overdue text notices sent for the month = 2  
Overdue items ineligible for renewal, text notices sent for the month = 3  
Overdue billing text notices sent for the month = 2

Renewal text notices sent for the month = 19  
Items eligible for renewal text notices sent for the month = 6  
Items ineligible for renewal text notices sent for the month = 25  
Renewal reminder text notices sent for the month = 12  
Items eligible for renewal reminder text notices sent for the month = 5  
Items ineligible for renewal reminder text notices sent for the month = 15

Branch:: Henika District Library

Hold text notices sent for the month = 2

Overdue text notices sent for the month = 1

Overdue items eligible for renewal, text notices sent for the month = 1  
Overdue billing text notices sent for the month = 1

Renewal text notices sent for the month = 5  
Items eligible for renewal text notices sent for the month = 4  
Items ineligible for renewal text notices sent for the month = 2  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 5  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Saugatuck-Douglas Dist Library  
Hold text notices sent for the month = 35  
Hold text reminders sent for the month = 4  
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 3  
Overdue items ineligible for renewal, text notices sent for the month = 3  
Overdue billing text notices sent for the month = 3

Renewal text notices sent for the month = 17  
Items eligible for renewal text notices sent for the month = 2  
Items ineligible for renewal text notices sent for the month = 23  
Renewal reminder text notices sent for the month = 15  
Items eligible for renewal reminder text notices sent for the month = 2  
Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Leighton Twp. Library  
Hold text notices sent for the month = 34  
Hold text reminders sent for the month = 5  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 15  
Overdue items eligible for renewal, text notices sent for the month = 6  
Overdue items ineligible for renewal, text notices sent for the month = 21  
Overdue billing text notices sent for the month = 15

Renewal text notices sent for the month = 29

Items eligible for renewal text notices sent for the month = 9  
Items ineligible for renewal text notices sent for the month = 39  
Items (text) unsuccessfully renewed by patrons for the month = 1  
Renewal reminder text notices sent for the month = 25  
Items eligible for renewal reminder text notices sent for the month = 7  
Items ineligible for renewal reminder text notices sent for the month = 32

Branch:: Hopkins District Library  
Hold text notices sent for the month = 1

Renewal text notices sent for the month = 4  
Items eligible for renewal text notices sent for the month = 3  
Items ineligible for renewal text notices sent for the month = 1  
Renewal reminder text notices sent for the month = 5  
Items eligible for renewal reminder text notices sent for the month = 4  
Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Fennville District Library  
Hold text notices sent for the month = 15  
Hold text reminders sent for the month = 1  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4  
Overdue items ineligible for renewal, text notices sent for the month = 9  
Overdue billing text notices sent for the month = 4

Renewal text notices sent for the month = 17  
Items eligible for renewal text notices sent for the month = 9  
Items ineligible for renewal text notices sent for the month = 28  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 19  
Items eligible for renewal reminder text notices sent for the month = 9  
Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: Dorr Twp Library  
Hold text notices sent for the month = 17  
Hold text reminders sent for the month = 1  
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2  
Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 7  
Overdue billing text notices sent for the month = 2

Renewal text notices sent for the month = 16  
Items eligible for renewal text notices sent for the month = 8  
Items ineligible for renewal text notices sent for the month = 21  
Items (text) unsuccessfully renewed by patrons for the month = 2  
Renewal reminder text notices sent for the month = 12  
Items eligible for renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Salem Twp Library  
Hold text notices sent for the month = 58  
Hold text reminders sent for the month = 12

Overdue text notices sent for the month = 3  
Overdue items ineligible for renewal, text notices sent for the month = 5  
Overdue billing text notices sent for the month = 3

Renewal text notices sent for the month = 39  
Items eligible for renewal text notices sent for the month = 10  
Items ineligible for renewal text notices sent for the month = 72  
Items (text) unsuccessfully renewed by patrons for the month = 3  
Renewal reminder text notices sent for the month = 29  
Items eligible for renewal reminder text notices sent for the month = 6  
Items ineligible for renewal reminder text notices sent for the month = 48

=====TOTALS=====

=====  
Hold text notices sent for the month = 2796  
Hold reminder text notices sent for the month = 433

Hold cancel text notices sent for the month = 47

Overdue notices sent for the month = 280  
Overdue items eligible for renewal, text notices sent for the month = 90  
Overdue items ineligible for renewal, text notices sent for the month = 473  
Percentage of overall overdue (text) items where renewal was attempted:: 13.33%  
Overdue items renewed successfully by patrons for the month = 4  
Percentage of overall overdue (text) items where renewal was successful:: 4.44%  
Overdue (text) items unsuccessfully renewed by patrons for the month = 8

Percentage of overall overdue (text) items where renewal failed:: 8.89%

Renewal text notices sent for the month = 1441

Items eligible for renewal text notices sent for the month = 602

Items ineligible for renewal notices sent for the month = 2090

Percentage of overall items where renewal was attempted:: 35.71%

Items renewed successfully by patrons for the month = 70

Percentage of overall items where renewal was successful:: 11.63%

Items unsuccessfully renewed by patrons for the month = 145

Percentage of overall items where renewal failed:: 24.09%

Renewal reminder text notices sent for the month = 1117

Items eligible for renewal reminder text notices sent for the month = 343

Items ineligible for renewal reminder text notices sent for the month = 1523

=====TOTALS BY

BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 157

MADL Ravenna Br sent for the month, this many text notices = 19

MADL Montague Br sent for the month, this many text notices = 35

MADL Norton Shores Br sent for the month, this many text notices = 335

Muskegon Area Dist Library HQ sent for the month, this many text notices = 6

MADL LVPD sent for the month, this many text notices = 8

MADL Holton Br sent for the month, this many text notices = 22

MADL Egelston Br sent for the month, this many text notices = 42

MADL Dalton Br sent for the month, this many text notices = 68

MADL Muskegon Twp Br sent for the month, this many text notices = 31

White Lake Comm Library sent for the month, this many text notices = 75

Hackley Public Library sent for the month, this many text notices = 41

Fruitport District Library sent for the month, this many text notices = 56

Howard Miller Public Library Inside or designated sent for the month, this many text notices = 438

Spring Lake Dist Library sent for the month, this many text notices = 182

Loutit District Library sent for the month, this many text notices = 458

Patmos Library sent for the month, this many text notices = 53

Gary Byker Memorial Library sent for the month, this many text notices = 185

Georgetown Twp Pub Library sent for the month, this many text notices = 694

Coopersville Area Dist Library Inside or Center St sent for the month, this many text notices = 100

Allendale Twp Library sent for the month, this many text notices = 280

White Cloud Comm Library sent for the month, this many text notices = 25

Newaygo Area District Library sent for the month, this many text notices = 68

Hesperia Community Library sent for the month, this many text notices = 4

Grant Area Dist Library sent for the month, this many text notices = 26

Fremont Area Dist Library sent for the month, this many text notices = 85

Croton Twp Library sent for the month, this many text notices = 12

Tamarack District Library sent for the month, this many text notices = 112

TCH Reynolds Twp Library sent for the month, this many text notices = 33

Flat River Community Library sent for the month, this many text notices = 261  
 Home Twp Library sent for the month, this many text notices = 2  
 Crystal Comm Library sent for the month, this many text notices = 2  
 Carson City Public Library sent for the month, this many text notices = 39  
 Clarksville Area Library sent for the month, this many text notices = 21  
 Saranac Public Library sent for the month, this many text notices = 52  
 Lake Odessa Comm Library sent for the month, this many text notices = 99  
 Ionia Community Library sent for the month, this many text notices = 166  
 Alvah N Belding Library sent for the month, this many text notices = 56  
 Herrick Dist Library Main Pickup inside, or curbsi sent for the month, this many text notices = 840  
 Herrick District Library North Branch, pickup insi sent for the month, this many text notices = 212  
 Sparta Carnegie Twp. Library sent for the month, this many text notices = 8  
 Cedar Springs Public Library sent for the month, this many text notices = 79  
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 32  
 Hastings Public Library sent for the month, this many text notices = 38  
 Freeport District Library sent for the month, this many text notices = 60  
 Henika District Library sent for the month, this many text notices = 13  
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 74  
 Leighton Twp. Library sent for the month, this many text notices = 108  
 Hopkins District Library sent for the month, this many text notices = 10  
 Fennville District Library sent for the month, this many text notices = 56  
 Dorr Twp Library sent for the month, this many text notices = 48  
 Salem Twp Library sent for the month, this many text notices = 141

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 179 registered patrons for text notices  
 Alvah N Belding Library has 45 registered patrons for text notices  
 Carson City Public Library has 23 registered patrons for text notices  
 Cedar Springs Public Library has 127 registered patrons for text notices  
 Clarksville Area Library has 25 registered patrons for text notices  
 Coopersville Area Dist Library Inside or Center St has 93 registered patrons for text notices  
 Croton Twp Library has 9 registered patrons for text notices  
 Crystal Comm Library has 6 registered patrons for text notices  
 Dorr Twp Library has 57 registered patrons for text notices  
 Fennville District Library has 63 registered patrons for text notices  
 Flat River Community Library has 279 registered patrons for text notices  
 Freeport District Library has 33 registered patrons for text notices  
 Fremont Area Dist Library has 72 registered patrons for text notices  
 Fruitport District Library has 71 registered patrons for text notices  
 Gary Byker Memorial Library has 103 registered patrons for text notices  
 Georgetown Twp Pub Library has 485 registered patrons for text notices  
 Grant Area Dist Library has 38 registered patrons for text notices  
 Hackley Public Library has 75 registered patrons for text notices  
 Hastings Public Library has 51 registered patrons for text notices  
 Henika District Library has 31 registered patrons for text notices

Herrick Dist Library Main Pickup inside, or curbsi has 559 registered patrons for text notices  
Herrick District Library North Branch, pickup insi has 169 registered patrons for text notices  
Hesperia Community Library has 7 registered patrons for text notices  
Home Twp Library has 15 registered patrons for text notices  
Hopkins District Library has 12 registered patrons for text notices  
Howard Miller Public Library Inside or designated has 307 registered patrons for text notices  
Ionia Community Library has 253 registered patrons for text notices  
Lake Odessa Comm Library has 209 registered patrons for text notices  
Lakeland Library Cooperative has 2 registered patrons for text notices  
Leighton Twp. Library has 119 registered patrons for text notices  
Loutit District Library has 400 registered patrons for text notices  
MADL Dalton Br has 40 registered patrons for text notices  
MADL Egelston Br has 37 registered patrons for text notices  
MADL Holton Br has 13 registered patrons for text notices  
MADL Laketon Twp Br has 1 registered patrons for text notices  
MADL LVPD has 3 registered patrons for text notices  
MADL Montague Br has 18 registered patrons for text notices  
MADL Muskegon Hts Br has 1 registered patrons for text notices  
MADL Muskegon Twp Br has 20 registered patrons for text notices  
MADL North Muskegon Br has 115 registered patrons for text notices  
MADL Norton Shores Br has 370 registered patrons for text notices  
MADL Ravenna Br has 18 registered patrons for text notices  
Muskegon Area Dist Library HQ has 5 registered patrons for text notices  
Newaygo Area District Library has 97 registered patrons for text notices  
Patmos Library has 43 registered patrons for text notices  
Salem Twp Library has 109 registered patrons for text notices  
Saranac Public Library has 58 registered patrons for text notices  
Saugatuck-Douglas Dist Library has 66 registered patrons for text notices  
Sparta Carnegie Twp. Library has 20 registered patrons for text notices  
Spring Lake Dist Library has 133 registered patrons for text notices  
Tamarack District Library has 107 registered patrons for text notices  
TCH Reynolds Twp Library has 69 registered patrons for text notices  
Thornapple Kellogg Comm Library has 70 registered patrons for text notices  
White Cloud Comm Library has 30 registered patrons for text notices  
White Lake Comm Library has 71 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 6 times.  
ANNOUNCEMENTS was used 1 times.  
CHX was used 2 times.  
CLOSURE was used 1 times.  
CXH was used 48 times.  
FEE was used 1 times.



HELP was used 1 times.  
HL was used 35 times.  
HOLD was used 5 times.  
MYBOOK was used 77 times.  
MYCARD was used 1 times.  
OA was used 11 times.  
OI was used 5 times.  
OK was used 5 times.  
OL was used 1 times.  
RA was used 156 times.  
RENEW was used 2 times.  
RHL was used 61 times.  
RI was used 51 times.  
RL was used 51 times.  
THANK was used 1 times.  
THANKS was used 6 times.

10 additional card(s) were added to the primary patron(s) account the last month