

Lakeland Library Cooperative

Shoutbomb Report

October 2023

Total registered users = 5416
Total registered barcodes = 6035
Total registered users for text notices is 5416
Registered users the last month = 31

Saugatuck-Douglas Dist Library signed up 1 patron(s) for text notices the last month
Herrick District Library North Branch, pickup insi signed up 3 patron(s) for text notices the last month
Herrick Dist Library Main Pickup inside, or curbsi signed up 8 patron(s) for text notices the last month
Ionia Community Library signed up 8 patron(s) for text notices the last month
Flat River Community Library signed up 1 patron(s) for text notices the last month
Newaygo Area District Library signed up 1 patron(s) for text notices the last month
Allendale Twp Library signed up 2 patron(s) for text notices the last month
Patmos Library signed up 1 patron(s) for text notices the last month
Fruitport District Library signed up 3 patron(s) for text notices the last month
Hackley Public Library signed up 2 patron(s) for text notices the last month
MADL Norton Shores Br signed up 1 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br
Hold text notices sent for the month = 65
Hold text reminders sent for the month = 16

Overdue text notices sent for the month = 5
Overdue items eligible for renewal, text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 29
Items eligible for renewal text notices sent for the month = 15
Items ineligible for renewal text notices sent for the month = 26
Items (text) renewed successfully by patrons for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 22
Items eligible for renewal reminder text notices sent for the month = 10
Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: MADL Ravenna Br
Hold text notices sent for the month = 10
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1
Overdue items eligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 2
Items eligible for renewal text notices sent for the month = 1
Items ineligible for renewal text notices sent for the month = 2
Renewal reminder text notices sent for the month = 2
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Montague Br
Hold text notices sent for the month = 23
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 9
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 11
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 8
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: MADL Norton Shores Br
Hold text notices sent for the month = 170
Hold text reminders sent for the month = 36
Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 16
Overdue items eligible for renewal, text notices sent for the month = 6
Overdue items ineligible for renewal, text notices sent for the month = 35
Overdue (text) items renewed successfully by patrons for the month = 1
Overdue (text) items unsuccessfully renewed by patrons for the month = 2

Renewal text notices sent for the month = 78
Items eligible for renewal text notices sent for the month = 25
Items ineligible for renewal text notices sent for the month = 115
Items (text) renewed successfully by patrons for the month = 7
Items (text) unsuccessfully renewed by patrons for the month = 13
Renewal reminder text notices sent for the month = 53
Items eligible for renewal reminder text notices sent for the month = 6

Items ineligible for renewal reminder text notices sent for the month = 99

Branch:: Muskegon Area Dist Library HQ

Hold text notices sent for the month = 3

Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 4

Renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: MADL LVPD

Renewal text notices sent for the month = 3

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 6

Renewal reminder text notices sent for the month = 3

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: MADL Holton Br

Hold text notices sent for the month = 14

Hold text reminders sent for the month = 2

Renewal text notices sent for the month = 2

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 2

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 1

Items eligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Egelston Br

Hold text notices sent for the month = 34

Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 2

Items eligible for renewal text notices sent for the month = 3

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Dalton Br

Hold text notices sent for the month = 32

Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 4

Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 15

Items eligible for renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 17

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 12

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: MADL Muskegon Twp Br

Hold text notices sent for the month = 13

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 7

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 8

Renewal reminder text notices sent for the month = 7

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: White Lake Comm Library

Hold text notices sent for the month = 28

Hold text reminders sent for the month = 7

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 7

Overdue items eligible for renewal, text notices sent for the month = 4

Overdue items ineligible for renewal, text notices sent for the month = 5

Overdue (text) items renewed successfully by patrons for the month = 2

Renewal text notices sent for the month = 16

Items eligible for renewal text notices sent for the month = 6

Items ineligible for renewal text notices sent for the month = 18
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 11
Items eligible for renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Hackley Public Library

Hold text notices sent for the month = 27
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 5
Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 11
Items eligible for renewal text notices sent for the month = 2
Items ineligible for renewal text notices sent for the month = 20
Renewal reminder text notices sent for the month = 9
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: Fruitport District Library

Hold text notices sent for the month = 25
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 5
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 20

Renewal text notices sent for the month = 10
Items eligible for renewal text notices sent for the month = 2
Items ineligible for renewal text notices sent for the month = 14
Renewal reminder text notices sent for the month = 8
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Howard Miller Public Library Inside or designated

Hold text notices sent for the month = 172
Hold text reminders sent for the month = 40
Hold cancel notices sent for the month = 10

Overdue text notices sent for the month = 31
Overdue items eligible for renewal, text notices sent for the month = 9
Overdue items ineligible for renewal, text notices sent for the month = 74

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 106

Items eligible for renewal text notices sent for the month = 50

Items ineligible for renewal text notices sent for the month = 176

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 7

Renewal reminder text notices sent for the month = 72

Items eligible for renewal reminder text notices sent for the month = 21

Items ineligible for renewal reminder text notices sent for the month = 123

Branch:: Spring Lake Dist Library

Hold text notices sent for the month = 109

Hold text reminders sent for the month = 18

Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 12

Overdue items ineligible for renewal, text notices sent for the month = 25

Renewal text notices sent for the month = 41

Items eligible for renewal text notices sent for the month = 12

Items ineligible for renewal text notices sent for the month = 61

Items (text) renewed successfully by patrons for the month = 3

Items (text) unsuccessfully renewed by patrons for the month = 4

Renewal reminder text notices sent for the month = 29

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 40

Branch:: Loutit District Library

Hold text notices sent for the month = 204

Hold text reminders sent for the month = 48

Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 37

Overdue items eligible for renewal, text notices sent for the month = 7

Overdue items ineligible for renewal, text notices sent for the month = 123

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 121

Items eligible for renewal text notices sent for the month = 44

Items ineligible for renewal text notices sent for the month = 313

Items (text) renewed successfully by patrons for the month = 4

Items (text) unsuccessfully renewed by patrons for the month = 6

Renewal reminder text notices sent for the month = 99

Items eligible for renewal reminder text notices sent for the month = 17
Items ineligible for renewal reminder text notices sent for the month = 186

Branch:: Patmos Library

Hold text notices sent for the month = 30
Hold text reminders sent for the month = 5
Hold cancel notices sent for the month = 1

Renewal text notices sent for the month = 8
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 10
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 3
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Gary Byker Memorial Library

Hold text notices sent for the month = 71
Hold text reminders sent for the month = 11
Hold cancel notices sent for the month = 5

Overdue text notices sent for the month = 7
Overdue items eligible for renewal, text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 51
Items eligible for renewal text notices sent for the month = 19
Items ineligible for renewal text notices sent for the month = 68
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 9
Renewal reminder text notices sent for the month = 39
Items eligible for renewal reminder text notices sent for the month = 10
Items ineligible for renewal reminder text notices sent for the month = 50

Branch:: Georgetown Twp Pub Library

Hold text notices sent for the month = 440
Hold text reminders sent for the month = 79
Hold cancel notices sent for the month = 10

Overdue text notices sent for the month = 16
Overdue items eligible for renewal, text notices sent for the month = 5
Overdue items ineligible for renewal, text notices sent for the month = 19

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 188

Items eligible for renewal text notices sent for the month = 78

Items ineligible for renewal text notices sent for the month = 305

Items (text) renewed successfully by patrons for the month = 6

Items (text) unsuccessfully renewed by patrons for the month = 18

Renewal reminder text notices sent for the month = 122

Items eligible for renewal reminder text notices sent for the month = 35

Items ineligible for renewal reminder text notices sent for the month = 231

Branch:: Coopersville Area Dist Library Inside or Center St

Hold text notices sent for the month = 37

Hold text reminders sent for the month = 8

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 32

Items eligible for renewal text notices sent for the month = 19

Items ineligible for renewal text notices sent for the month = 24

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 27

Items eligible for renewal reminder text notices sent for the month = 13

Items ineligible for renewal reminder text notices sent for the month = 25

Branch:: Allendale Twp Library

Hold text notices sent for the month = 152

Hold text reminders sent for the month = 43

Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 18

Overdue items eligible for renewal, text notices sent for the month = 7

Overdue items ineligible for renewal, text notices sent for the month = 26

Overdue (text) items renewed successfully by patrons for the month = 3

Renewal text notices sent for the month = 74

Items eligible for renewal text notices sent for the month = 38

Items ineligible for renewal text notices sent for the month = 86

Items (text) renewed successfully by patrons for the month = 4

Items (text) unsuccessfully renewed by patrons for the month = 11

Renewal reminder text notices sent for the month = 55

Items eligible for renewal reminder text notices sent for the month = 14

Items ineligible for renewal reminder text notices sent for the month = 79

Branch:: White Cloud Comm Library

Hold text notices sent for the month = 13

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 12

Items ineligible for renewal text notices sent for the month = 27

Renewal reminder text notices sent for the month = 9

Items ineligible for renewal reminder text notices sent for the month = 15

Branch:: Newaygo Area District Library

Hold text notices sent for the month = 22

Hold text reminders sent for the month = 4

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 17

Items eligible for renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 14

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 12

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Hesperia Community Library

Hold text notices sent for the month = 1

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 10

Renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Grant Area Dist Library

Hold text notices sent for the month = 5

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 9

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 19

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Fremont Area Dist Library

Hold text notices sent for the month = 41

Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 11

Overdue items ineligible for renewal, text notices sent for the month = 37

Renewal text notices sent for the month = 29

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 83

Items (text) renewed successfully by patrons for the month = 2

Renewal reminder text notices sent for the month = 21

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 51

Branch:: Croton Twp Library

Renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 7

Renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Tamarack District Library

Hold text notices sent for the month = 68

Hold text reminders sent for the month = 11

Overdue text notices sent for the month = 4

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 26

Items eligible for renewal text notices sent for the month = 12

Items ineligible for renewal text notices sent for the month = 52
Renewal reminder text notices sent for the month = 19
Items eligible for renewal reminder text notices sent for the month = 7
Items ineligible for renewal reminder text notices sent for the month = 26

Branch:: TCH Reynolds Twp Library
Hold text notices sent for the month = 11
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 3
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 13
Items eligible for renewal text notices sent for the month = 2
Items ineligible for renewal text notices sent for the month = 45
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 11
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 28

Branch:: Flat River Community Library
Hold text notices sent for the month = 120
Hold text reminders sent for the month = 31

Overdue text notices sent for the month = 26
Overdue items eligible for renewal, text notices sent for the month = 8
Overdue items ineligible for renewal, text notices sent for the month = 64

Renewal text notices sent for the month = 76
Items eligible for renewal text notices sent for the month = 26
Items ineligible for renewal text notices sent for the month = 135
Items (text) renewed successfully by patrons for the month = 4
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 57
Items eligible for renewal reminder text notices sent for the month = 22
Items ineligible for renewal reminder text notices sent for the month = 85

Branch:: Home Twp Library
Renewal text notices sent for the month = 1
Items ineligible for renewal text notices sent for the month = 1
Renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Crystal Comm Library

Hold text notices sent for the month = 3

Branch:: Carson City Public Library

Hold text notices sent for the month = 22

Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 5

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 11

Items eligible for renewal text notices sent for the month = 11

Items ineligible for renewal text notices sent for the month = 12

Renewal reminder text notices sent for the month = 7

Items eligible for renewal reminder text notices sent for the month = 8

Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: Clarksville Area Library

Hold text notices sent for the month = 9

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 4

Renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Saranac Public Library

Hold text notices sent for the month = 34

Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 3

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 8

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 11

Renewal reminder text notices sent for the month = 8
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Lake Odessa Comm Library
Hold text notices sent for the month = 55
Hold text reminders sent for the month = 7
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 6
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 7
Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 38
Items eligible for renewal text notices sent for the month = 14
Items ineligible for renewal text notices sent for the month = 49
Items (text) renewed successfully by patrons for the month = 1
Renewal reminder text notices sent for the month = 26
Items eligible for renewal reminder text notices sent for the month = 8
Items ineligible for renewal reminder text notices sent for the month = 30

Branch:: Ionia Community Library
Hold text notices sent for the month = 74
Hold text reminders sent for the month = 16
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4
Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 39
Items eligible for renewal text notices sent for the month = 16
Items ineligible for renewal text notices sent for the month = 52
Items (text) renewed successfully by patrons for the month = 4
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 19
Items eligible for renewal reminder text notices sent for the month = 4
Items ineligible for renewal reminder text notices sent for the month = 28

Branch:: Alvah N Belding Library
Hold text notices sent for the month = 21
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 14
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 19
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 8
Items eligible for renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Herrick Dist Library Main Pickup inside, or curbsi

Hold text notices sent for the month = 430
Hold text reminders sent for the month = 101
Hold cancel notices sent for the month = 10

Overdue text notices sent for the month = 37
Overdue items eligible for renewal, text notices sent for the month = 13
Overdue items ineligible for renewal, text notices sent for the month = 58
Overdue (text) items renewed successfully by patrons for the month = 4
Overdue (text) items unsuccessfully renewed by patrons for the month = 3

Renewal text notices sent for the month = 192
Items eligible for renewal text notices sent for the month = 107
Items ineligible for renewal text notices sent for the month = 176
Items (text) renewed successfully by patrons for the month = 8
Items (text) unsuccessfully renewed by patrons for the month = 25
Renewal reminder text notices sent for the month = 126
Items eligible for renewal reminder text notices sent for the month = 50
Items ineligible for renewal reminder text notices sent for the month = 132

Branch:: Herrick District Library North Branch, pickup insi

Hold text notices sent for the month = 127
Hold text reminders sent for the month = 35
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 15
Overdue items eligible for renewal, text notices sent for the month = 7
Overdue items ineligible for renewal, text notices sent for the month = 16
Overdue (text) items unsuccessfully renewed by patrons for the month = 2

Renewal text notices sent for the month = 52
Items eligible for renewal text notices sent for the month = 25

Items ineligible for renewal text notices sent for the month = 66
Items (text) unsuccessfully renewed by patrons for the month = 4
Renewal reminder text notices sent for the month = 41
Items eligible for renewal reminder text notices sent for the month = 16
Items ineligible for renewal reminder text notices sent for the month = 58

Branch:: Sparta Carnegie Twp. Library
Hold text notices sent for the month = 5

Renewal text notices sent for the month = 3
Items ineligible for renewal text notices sent for the month = 5

Branch:: Cedar Springs Public Library
Hold text notices sent for the month = 35
Hold text reminders sent for the month = 12
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 3
Overdue items eligible for renewal, text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 19
Items eligible for renewal text notices sent for the month = 6
Items ineligible for renewal text notices sent for the month = 25
Items (text) renewed successfully by patrons for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 13
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 17

Branch:: Thornapple Kellogg Comm Library
Hold text notices sent for the month = 18

Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 7
Items eligible for renewal text notices sent for the month = 1
Items ineligible for renewal text notices sent for the month = 12
Items (text) renewed successfully by patrons for the month = 1
Renewal reminder text notices sent for the month = 6
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Hastings Public Library

Hold text notices sent for the month = 16

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 4

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 12

Items eligible for renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 10

Renewal reminder text notices sent for the month = 8

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Freeport District Library

Hold text notices sent for the month = 26

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 9

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 16

Renewal reminder text notices sent for the month = 9

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 15

Branch:: Henika District Library

Hold text notices sent for the month = 7

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 2

Items eligible for renewal text notices sent for the month = 2

Renewal reminder text notices sent for the month = 2

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Saugatuck-Douglas Dist Library
Hold text notices sent for the month = 28
Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 6
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 23
Items eligible for renewal text notices sent for the month = 8
Items ineligible for renewal text notices sent for the month = 23
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 18
Items eligible for renewal reminder text notices sent for the month = 7
Items ineligible for renewal reminder text notices sent for the month = 17

Branch:: Leighton Twp. Library
Hold text notices sent for the month = 34
Hold text reminders sent for the month = 7
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 8
Overdue items eligible for renewal, text notices sent for the month = 7
Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 32
Items eligible for renewal text notices sent for the month = 17
Items ineligible for renewal text notices sent for the month = 39
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 29
Items eligible for renewal reminder text notices sent for the month = 13
Items ineligible for renewal reminder text notices sent for the month = 37

Branch:: Hopkins District Library
Hold text notices sent for the month = 2

Renewal text notices sent for the month = 7
Items eligible for renewal text notices sent for the month = 5
Items ineligible for renewal text notices sent for the month = 2
Renewal reminder text notices sent for the month = 4
Items eligible for renewal reminder text notices sent for the month = 4

Branch:: Fennville District Library

Hold text notices sent for the month = 20

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 4

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 17

Items eligible for renewal text notices sent for the month = 18

Items ineligible for renewal text notices sent for the month = 16

Items (text) renewed successfully by patrons for the month = 4

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 15

Items eligible for renewal reminder text notices sent for the month = 8

Items ineligible for renewal reminder text notices sent for the month = 14

Branch:: Dorr Twp Library

Hold text notices sent for the month = 24

Hold text reminders sent for the month = 5

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 3

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 17

Items eligible for renewal text notices sent for the month = 9

Items ineligible for renewal text notices sent for the month = 11

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 15

Items eligible for renewal reminder text notices sent for the month = 7

Items ineligible for renewal reminder text notices sent for the month = 10

Branch:: Salem Twp Library

Hold text notices sent for the month = 55

Hold text reminders sent for the month = 9

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 9

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 12

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 37

Items eligible for renewal text notices sent for the month = 18

Items ineligible for renewal text notices sent for the month = 47

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 19

Items eligible for renewal reminder text notices sent for the month = 6

Items ineligible for renewal reminder text notices sent for the month = 20

=====TOTALS=====

=====
Hold text notices sent for the month = 2985

Hold reminder text notices sent for the month = 608

Hold cancel text notices sent for the month = 66

Overdue notices sent for the month = 335

Overdue items eligible for renewal, text notices sent for the month = 97

Overdue items ineligible for renewal, text notices sent for the month = 630

Percentage of overall overdue (text) items where renewal was attempted:: 23.71%

Overdue items renewed successfully by patrons for the month = 11

Percentage of overall overdue (text) items where renewal was successful:: 11.34%

Overdue (text) items unsuccessfully renewed by patrons for the month = 12

Percentage of overall overdue (text) items where renewal failed:: 12.37%

Renewal text notices sent for the month = 1543

Items eligible for renewal text notices sent for the month = 647

Items ineligible for renewal notices sent for the month = 2274

Percentage of overall items where renewal was attempted:: 30.14%

Items renewed successfully by patrons for the month = 62

Percentage of overall items where renewal was successful:: 9.58%

Items unsuccessfully renewed by patrons for the month = 133

Percentage of overall items where renewal failed:: 20.56%

Renewal reminder text notices sent for the month = 1100

Items eligible for renewal reminder text notices sent for the month = 324

Items ineligible for renewal reminder text notices sent for the month = 1588

=====TOTALS BY

BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 137

MADL Ravenna Br sent for the month, this many text notices = 16

MADL Montague Br sent for the month, this many text notices = 46

MADL Norton Shores Br sent for the month, this many text notices = 353

Muskegon Area Dist Library HQ sent for the month, this many text notices = 10
MADL LVPD sent for the month, this many text notices = 6
MADL Holton Br sent for the month, this many text notices = 19
MADL Egelston Br sent for the month, this many text notices = 46
MADL Dalton Br sent for the month, this many text notices = 70
MADL Muskegon Twp Br sent for the month, this many text notices = 30
White Lake Comm Library sent for the month, this many text notices = 69
Hackley Public Library sent for the month, this many text notices = 55
Fruitport District Library sent for the month, this many text notices = 51
Howard Miller Public Library Inside or designated sent for the month, this many text notices = 421
Spring Lake Dist Library sent for the month, this many text notices = 209
Loutit District Library sent for the month, this many text notices = 509
Patmos Library sent for the month, this many text notices = 46
Gary Byker Memorial Library sent for the month, this many text notices = 179
Georgetown Twp Pub Library sent for the month, this many text notices = 845
Coopersville Area Dist Library Inside or Center St sent for the month, this many text notices = 106
Allendale Twp Library sent for the month, this many text notices = 342
White Cloud Comm Library sent for the month, this many text notices = 38
Newaygo Area District Library sent for the month, this many text notices = 58
Hesperia Community Library sent for the month, this many text notices = 11
Grant Area Dist Library sent for the month, this many text notices = 19
Fremont Area Dist Library sent for the month, this many text notices = 105
Croton Twp Library sent for the month, this many text notices = 6
Tamarack District Library sent for the month, this many text notices = 128
TCH Reynolds Twp Library sent for the month, this many text notices = 43
Flat River Community Library sent for the month, this many text notices = 310
Home Twp Library sent for the month, this many text notices = 2
Crystal Comm Library sent for the month, this many text notices = 3
Carson City Public Library sent for the month, this many text notices = 48
Clarksville Area Library sent for the month, this many text notices = 17
Saranac Public Library sent for the month, this many text notices = 56
Lake Odessa Comm Library sent for the month, this many text notices = 132
Ionia Community Library sent for the month, this many text notices = 152
Alvah N Belding Library sent for the month, this many text notices = 45
Herrick Dist Library Main Pickup inside, or curbsi sent for the month, this many text notices = 886
Herrick District Library North Branch, pickup insi sent for the month, this many text notices = 270
Sparta Carnegie Twp. Library sent for the month, this many text notices = 8
Cedar Springs Public Library sent for the month, this many text notices = 82
Thornapple Kellogg Comm Library sent for the month, this many text notices = 32
Hastings Public Library sent for the month, this many text notices = 41
Freeport District Library sent for the month, this many text notices = 48
Henika District Library sent for the month, this many text notices = 13
Saugatuck-Douglas Dist Library sent for the month, this many text notices = 79
Leighton Twp. Library sent for the month, this many text notices = 110
Hopkins District Library sent for the month, this many text notices = 13
Fennville District Library sent for the month, this many text notices = 58

Dorr Twp Library sent for the month, this many text notices = 64
Salem Twp Library sent for the month, this many text notices = 129

=====TOTALS OF REGISTERED PATRON BY
BRANCH=====

Allendale Twp Library has 178 registered patrons for text notices
Alvah N Belding Library has 45 registered patrons for text notices
Carson City Public Library has 23 registered patrons for text notices
Cedar Springs Public Library has 127 registered patrons for text notices
Clarksville Area Library has 25 registered patrons for text notices
Coopersville Area Dist Library Inside or Center St has 93 registered patrons for text notices
Croton Twp Library has 9 registered patrons for text notices
Crystal Comm Library has 6 registered patrons for text notices
Dorr Twp Library has 57 registered patrons for text notices
Fennville District Library has 63 registered patrons for text notices
Flat River Community Library has 279 registered patrons for text notices
Freeport District Library has 33 registered patrons for text notices
Fremont Area Dist Library has 72 registered patrons for text notices
Fruitport District Library has 71 registered patrons for text notices
Gary Byker Memorial Library has 102 registered patrons for text notices
Georgetown Twp Pub Library has 485 registered patrons for text notices
Grant Area Dist Library has 38 registered patrons for text notices
Hackley Public Library has 75 registered patrons for text notices
Hastings Public Library has 51 registered patrons for text notices
Henika District Library has 31 registered patrons for text notices
Herrick Dist Library Main Pickup inside, or curbsi has 555 registered patrons for text notices
Herrick District Library North Branch, pickup insi has 169 registered patrons for text notices
Hesperia Community Library has 7 registered patrons for text notices
Home Twp Library has 15 registered patrons for text notices
Hopkins District Library has 12 registered patrons for text notices
Howard Miller Public Library Inside or designated has 306 registered patrons for text notices
Ionia Community Library has 249 registered patrons for text notices
Lake Odessa Comm Library has 209 registered patrons for text notices
Lakeland Library Cooperative has 2 registered patrons for text notices
Leighton Twp. Library has 119 registered patrons for text notices
Loutit District Library has 399 registered patrons for text notices
MADL Dalton Br has 40 registered patrons for text notices
MADL Egelston Br has 36 registered patrons for text notices
MADL Holton Br has 13 registered patrons for text notices
MADL Laketon Twp Br has 1 registered patrons for text notices
MADL LVPD has 3 registered patrons for text notices
MADL Montague Br has 18 registered patrons for text notices
MADL Muskegon Hts Br has 1 registered patrons for text notices
MADL Muskegon Twp Br has 20 registered patrons for text notices
MADL North Muskegon Br has 115 registered patrons for text notices
MADL Norton Shores Br has 368 registered patrons for text notices

MADL Ravenna Br has 18 registered patrons for text notices
Muskegon Area Dist Library HQ has 5 registered patrons for text notices
Newaygo Area District Library has 96 registered patrons for text notices
Patmos Library has 43 registered patrons for text notices
Salem Twp Library has 109 registered patrons for text notices
Saranac Public Library has 58 registered patrons for text notices
Saugatuck-Douglas Dist Library has 66 registered patrons for text notices
Sparta Carnegie Twp. Library has 20 registered patrons for text notices
Spring Lake Dist Library has 133 registered patrons for text notices
Tamarack District Library has 107 registered patrons for text notices
TCH Reynolds Twp Library has 69 registered patrons for text notices
Thornapple Kellogg Comm Library has 70 registered patrons for text notices
White Cloud Comm Library has 30 registered patrons for text notices
White Lake Comm Library has 71 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 12 times.
ANNOUNCEMENTS was used 1 times.
CHX was used 6 times.
CLOSURE was used 1 times.
CXH was used 65 times.
HELP was used 1 times.
HL was used 19 times.
HOLD was used 4 times.
MYBOOK was used 90 times.
OA was used 17 times.
OI was used 7 times.
OK was used 4 times.
OL was used 5 times.
OVERDUE was used 3 times.
RA was used 159 times.
RENEW was used 3 times.
RHL was used 88 times.
RI was used 46 times.
RL was used 57 times.
THANK was used 7 times.
THANKS was used 6 times.