

Lakeland Library Cooperative
Shoutbomb Report
September 2023

Totals

Total registered users = 5385
Total registered barcodes = 5969
Total registered users for text notices is 5385
Registered users the last month = 25

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Detailed Branch Info

Branch:: MADL North Muskegon Br
Hold text notices sent for the month = 84
Hold text reminders sent for the month = 14

Overdue text notices sent for the month = 7
Overdue items eligible for renewal, text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 9

Renewal text notices sent for the month = 22
Items eligible for renewal text notices sent for the month = 9
Items ineligible for renewal text notices sent for the month = 31
Renewal reminder text notices sent for the month = 16
Items eligible for renewal reminder text notices sent for the month = 5
Items ineligible for renewal reminder text notices sent for the month = 22

Branch:: MADL Ravenna Br
Hold text notices sent for the month = 8

Renewal text notices sent for the month = 3
Items ineligible for renewal text notices sent for the month = 3
Renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Montague Br
Hold text notices sent for the month = 15
Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 5

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 3

Renewal reminder text notices sent for the month = 3

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Norton Shores Br

Hold text notices sent for the month = 136

Hold text reminders sent for the month = 22

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 16

Overdue items eligible for renewal, text notices sent for the month = 8

Overdue items ineligible for renewal, text notices sent for the month = 26

Overdue (text) items renewed successfully by patrons for the month = 2

Renewal text notices sent for the month = 69

Items eligible for renewal text notices sent for the month = 31

Items ineligible for renewal text notices sent for the month = 118

Items (text) renewed successfully by patrons for the month = 4

Items (text) unsuccessfully renewed by patrons for the month = 9

Renewal reminder text notices sent for the month = 65

Items eligible for renewal reminder text notices sent for the month = 19

Items ineligible for renewal reminder text notices sent for the month = 102

Branch:: Muskegon Area Dist Library HQ

Renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 1

Branch:: MADL LVPD

Hold text notices sent for the month = 3

Renewal text notices sent for the month = 2

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 1

Branch:: MADL Holton Br

Hold text notices sent for the month = 12

Hold text reminders sent for the month = 1

Hold cancel notices sent for the month = 2

Renewal text notices sent for the month = 3

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 3

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 4

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: MADL Egelston Br

Hold text notices sent for the month = 43

Hold text reminders sent for the month = 8

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 8

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 7

Renewal reminder text notices sent for the month = 4

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: MADL Dalton Br

Hold text notices sent for the month = 35

Hold text reminders sent for the month = 9

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 25

Items eligible for renewal text notices sent for the month = 7

Items ineligible for renewal text notices sent for the month = 22

Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 16
Items eligible for renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 17

Branch:: MADL Muskegon Twp Br

Hold text notices sent for the month = 16
Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 15

Renewal text notices sent for the month = 8
Items eligible for renewal text notices sent for the month = 2
Items ineligible for renewal text notices sent for the month = 27
Renewal reminder text notices sent for the month = 7
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: White Lake Comm Library

Hold text notices sent for the month = 30
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 10
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 28

Renewal text notices sent for the month = 23
Items eligible for renewal text notices sent for the month = 8
Items ineligible for renewal text notices sent for the month = 29
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 22
Items eligible for renewal reminder text notices sent for the month = 7
Items ineligible for renewal reminder text notices sent for the month = 27

Branch:: Hackley Public Library

Hold text notices sent for the month = 13

Overdue text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 9

Renewal text notices sent for the month = 16
Items eligible for renewal text notices sent for the month = 11
Items ineligible for renewal text notices sent for the month = 35
Renewal reminder text notices sent for the month = 13
Items eligible for renewal reminder text notices sent for the month = 9
Items ineligible for renewal reminder text notices sent for the month = 25

Branch:: Fruitport District Library

Hold text notices sent for the month = 19
Hold text reminders sent for the month = 4
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 8

Renewal text notices sent for the month = 17
Items eligible for renewal text notices sent for the month = 8
Items ineligible for renewal text notices sent for the month = 31
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 16
Items eligible for renewal reminder text notices sent for the month = 5
Items ineligible for renewal reminder text notices sent for the month = 31

Branch:: Howard Miller Public Library Inside or designated

Hold text notices sent for the month = 171
Hold text reminders sent for the month = 29
Hold cancel notices sent for the month = 6

Overdue text notices sent for the month = 26
Overdue items eligible for renewal, text notices sent for the month = 18
Overdue items ineligible for renewal, text notices sent for the month = 46
Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 97
Items eligible for renewal text notices sent for the month = 50
Items ineligible for renewal text notices sent for the month = 140
Items (text) renewed successfully by patrons for the month = 6
Items (text) unsuccessfully renewed by patrons for the month = 8

Renewal reminder text notices sent for the month = 74
Items eligible for renewal reminder text notices sent for the month = 36
Items ineligible for renewal reminder text notices sent for the month = 98

Branch:: Spring Lake Dist Library

Hold text notices sent for the month = 126
Hold text reminders sent for the month = 16
Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 12
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 21

Renewal text notices sent for the month = 50
Items eligible for renewal text notices sent for the month = 10
Items ineligible for renewal text notices sent for the month = 104
Items (text) renewed successfully by patrons for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 42
Items eligible for renewal reminder text notices sent for the month = 5
Items ineligible for renewal reminder text notices sent for the month = 61

Branch:: Loutit District Library

Hold text notices sent for the month = 249
Hold text reminders sent for the month = 29
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 45
Overdue items eligible for renewal, text notices sent for the month = 7
Overdue items ineligible for renewal, text notices sent for the month = 87
Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 155
Items eligible for renewal text notices sent for the month = 64
Items ineligible for renewal text notices sent for the month = 316
Items (text) renewed successfully by patrons for the month = 5
Items (text) unsuccessfully renewed by patrons for the month = 7
Renewal reminder text notices sent for the month = 126
Items eligible for renewal reminder text notices sent for the month = 43
Items ineligible for renewal reminder text notices sent for the month = 188

Branch:: Patmos Library

Hold text notices sent for the month = 26

Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 11

Items ineligible for renewal text notices sent for the month = 17

Renewal reminder text notices sent for the month = 8

Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: Gary Byker Memorial Library

Hold text notices sent for the month = 80

Hold text reminders sent for the month = 14

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 57

Items eligible for renewal text notices sent for the month = 13

Items ineligible for renewal text notices sent for the month = 81

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 38

Items eligible for renewal reminder text notices sent for the month = 8

Items ineligible for renewal reminder text notices sent for the month = 57

Branch:: Georgetown Twp Pub Library

Hold text notices sent for the month = 416

Hold text reminders sent for the month = 72

Hold cancel notices sent for the month = 11

Overdue text notices sent for the month = 18

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 26

Renewal text notices sent for the month = 204

Items eligible for renewal text notices sent for the month = 84
Items ineligible for renewal text notices sent for the month = 383
Items (text) renewed successfully by patrons for the month = 26
Items (text) unsuccessfully renewed by patrons for the month = 19
Renewal reminder text notices sent for the month = 120
Items eligible for renewal reminder text notices sent for the month = 19
Items ineligible for renewal reminder text notices sent for the month = 253

Branch:: Coopersville Area Dist Library Inside or Center St

Hold text notices sent for the month = 23

Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 8
Overdue items eligible for renewal, text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 9
Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 36
Items eligible for renewal text notices sent for the month = 17
Items ineligible for renewal text notices sent for the month = 35
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 31
Items eligible for renewal reminder text notices sent for the month = 11
Items ineligible for renewal reminder text notices sent for the month = 37

Branch:: Allendale Twp Library

Hold text notices sent for the month = 157

Hold text reminders sent for the month = 20

Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 10
Overdue items ineligible for renewal, text notices sent for the month = 17

Renewal text notices sent for the month = 65
Items eligible for renewal text notices sent for the month = 29
Items ineligible for renewal text notices sent for the month = 68
Items (text) renewed successfully by patrons for the month = 3
Items (text) unsuccessfully renewed by patrons for the month = 7
Renewal reminder text notices sent for the month = 49
Items eligible for renewal reminder text notices sent for the month = 15
Items ineligible for renewal reminder text notices sent for the month = 51

Branch:: White Cloud Comm Library

Hold text notices sent for the month = 10

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 12

Renewal text notices sent for the month = 9

Items eligible for renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 15

Renewal reminder text notices sent for the month = 8

Items eligible for renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Newaygo Area District Library

Hold text notices sent for the month = 35

Hold text reminders sent for the month = 6

Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 24

Items eligible for renewal text notices sent for the month = 11

Items ineligible for renewal text notices sent for the month = 20

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 14

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 12

Branch:: Hesperia Community Library

Hold text notices sent for the month = 1

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 22

Renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 23
Renewal reminder text notices sent for the month = 4
Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: Grant Area Dist Library
Hold text notices sent for the month = 3

Overdue text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 5
Items ineligible for renewal text notices sent for the month = 10
Renewal reminder text notices sent for the month = 6
Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Fremont Area Dist Library
Hold text notices sent for the month = 43
Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 8
Overdue items eligible for renewal, text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 41

Renewal text notices sent for the month = 30
Items eligible for renewal text notices sent for the month = 16
Items ineligible for renewal text notices sent for the month = 49
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 21
Items eligible for renewal reminder text notices sent for the month = 9
Items ineligible for renewal reminder text notices sent for the month = 33

Branch:: Croton Twp Library
Hold text notices sent for the month = 1

Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 3
Items eligible for renewal text notices sent for the month = 1
Items ineligible for renewal text notices sent for the month = 2

Renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Tamarack District Library

Hold text notices sent for the month = 57

Hold text reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 23

Items eligible for renewal text notices sent for the month = 9

Items ineligible for renewal text notices sent for the month = 100

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 14

Items eligible for renewal reminder text notices sent for the month = 6

Items ineligible for renewal reminder text notices sent for the month = 86

Branch:: TCH Reynolds Twp Library

Hold text notices sent for the month = 25

Hold text reminders sent for the month = 6

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4

Overdue items eligible for renewal, text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 11

Items eligible for renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 9

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 11

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: Flat River Community Library

Hold text notices sent for the month = 112

Hold text reminders sent for the month = 23

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 23

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 48

Renewal text notices sent for the month = 68

Items eligible for renewal text notices sent for the month = 16

Items ineligible for renewal text notices sent for the month = 106

Items (text) renewed successfully by patrons for the month = 3

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 55

Items eligible for renewal reminder text notices sent for the month = 11

Items ineligible for renewal reminder text notices sent for the month = 71

Branch:: Crystal Comm Library

Hold text notices sent for the month = 2

Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 1

Items eligible for renewal text notices sent for the month = 1

Branch:: Carson City Public Library

Hold text notices sent for the month = 17

Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 1

Overdue items eligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 8

Items eligible for renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 7

Renewal reminder text notices sent for the month = 6

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Clarksville Area Library

Hold text notices sent for the month = 9

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 3
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 3

Renewal text notices sent for the month = 6
Items eligible for renewal text notices sent for the month = 2
Items ineligible for renewal text notices sent for the month = 5
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 5
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Saranac Public Library

Hold text notices sent for the month = 34
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 11
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 8
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 8
Items eligible for renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Lake Odessa Comm Library

Hold text notices sent for the month = 33
Hold text reminders sent for the month = 2
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 19
Items eligible for renewal text notices sent for the month = 14
Items ineligible for renewal text notices sent for the month = 9
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 17

Items eligible for renewal reminder text notices sent for the month = 9
Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: Ionia Community Library

Hold text notices sent for the month = 82
Hold text reminders sent for the month = 10
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 24

Renewal text notices sent for the month = 34
Items eligible for renewal text notices sent for the month = 9
Items ineligible for renewal text notices sent for the month = 55
Items (text) renewed successfully by patrons for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 25
Items eligible for renewal reminder text notices sent for the month = 4
Items ineligible for renewal reminder text notices sent for the month = 43

Branch:: Alvah N Belding Library

Hold text notices sent for the month = 21
Hold text reminders sent for the month = 3
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 10
Items eligible for renewal text notices sent for the month = 3
Items ineligible for renewal text notices sent for the month = 17
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 7
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Herrick Dist Library Main Pickup inside, or curbsi

Hold text notices sent for the month = 378
Hold text reminders sent for the month = 67

Hold cancel notices sent for the month = 5

Overdue text notices sent for the month = 37

Overdue items eligible for renewal, text notices sent for the month = 12

Overdue items ineligible for renewal, text notices sent for the month = 48

Overdue (text) items unsuccessfully renewed by patrons for the month = 2

Renewal text notices sent for the month = 157

Items eligible for renewal text notices sent for the month = 88

Items ineligible for renewal text notices sent for the month = 143

Items (text) renewed successfully by patrons for the month = 5

Items (text) unsuccessfully renewed by patrons for the month = 27

Renewal reminder text notices sent for the month = 111

Items eligible for renewal reminder text notices sent for the month = 43

Items ineligible for renewal reminder text notices sent for the month = 127

Branch:: Herrick District Library North Branch, pickup insi

Hold text notices sent for the month = 115

Hold text reminders sent for the month = 26

Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 15

Overdue items eligible for renewal, text notices sent for the month = 5

Overdue items ineligible for renewal, text notices sent for the month = 13

Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 48

Items eligible for renewal text notices sent for the month = 16

Items ineligible for renewal text notices sent for the month = 62

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 8

Renewal reminder text notices sent for the month = 39

Items eligible for renewal reminder text notices sent for the month = 12

Items ineligible for renewal reminder text notices sent for the month = 48

Branch:: Sparta Carnegie Twp. Library

Hold text notices sent for the month = 4

Renewal text notices sent for the month = 4

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 7

Items (text) renewed successfully by patrons for the month = 1
Renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Cedar Springs Public Library

Hold text notices sent for the month = 40
Hold text reminders sent for the month = 6
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 6
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 15

Renewal text notices sent for the month = 25
Items eligible for renewal text notices sent for the month = 7
Items ineligible for renewal text notices sent for the month = 35
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 21
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 33

Branch:: Thornapple Kellogg Comm Library

Hold text notices sent for the month = 6
Renewal text notices sent for the month = 4
Items eligible for renewal text notices sent for the month = 4
Items (text) renewed successfully by patrons for the month = 1
Renewal reminder text notices sent for the month = 3
Items eligible for renewal reminder text notices sent for the month = 3

Branch:: Hastings Public Library

Hold text notices sent for the month = 18
Hold text reminders sent for the month = 3
Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 4
Items eligible for renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 2
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Freeport District Library

Hold text notices sent for the month = 23
Hold text reminders sent for the month = 1
Hold cancel notices sent for the month = 1

Renewal text notices sent for the month = 12
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 25
Renewal reminder text notices sent for the month = 6
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 20

Branch:: Henika District Library

Hold text notices sent for the month = 1

Overdue text notices sent for the month = 3
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 7
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 4
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 6
Items eligible for renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Saugatuck-Douglas Dist Library

Hold text notices sent for the month = 32
Hold text reminders sent for the month = 4

Overdue text notices sent for the month = 5
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 8

Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 27

Items eligible for renewal text notices sent for the month = 8

Items ineligible for renewal text notices sent for the month = 35

Items (text) renewed successfully by patrons for the month = 2

Renewal reminder text notices sent for the month = 16

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Leighton Twp. Library

Hold text notices sent for the month = 33

Hold text reminders sent for the month = 8

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 15

Overdue items eligible for renewal, text notices sent for the month = 4

Overdue items ineligible for renewal, text notices sent for the month = 25

Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 38

Items eligible for renewal text notices sent for the month = 21

Items ineligible for renewal text notices sent for the month = 61

Items (text) renewed successfully by patrons for the month = 4

Items (text) unsuccessfully renewed by patrons for the month = 4

Renewal reminder text notices sent for the month = 28

Items eligible for renewal reminder text notices sent for the month = 17

Items ineligible for renewal reminder text notices sent for the month = 34

Branch:: Hopkins District Library

Hold text notices sent for the month = 3

Branch:: Fennville District Library

Hold text notices sent for the month = 16

Overdue text notices sent for the month = 5

Overdue items eligible for renewal, text notices sent for the month = 3

Overdue items ineligible for renewal, text notices sent for the month = 6

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 29
Items eligible for renewal text notices sent for the month = 17
Items ineligible for renewal text notices sent for the month = 21
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 24
Items eligible for renewal reminder text notices sent for the month = 11
Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Dorr Twp Library

Hold text notices sent for the month = 14
Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 2
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 13
Items eligible for renewal text notices sent for the month = 9
Items ineligible for renewal text notices sent for the month = 9
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 10
Items eligible for renewal reminder text notices sent for the month = 4
Items ineligible for renewal reminder text notices sent for the month = 8

Branch:: Salem Twp Library

Hold text notices sent for the month = 68
Hold text reminders sent for the month = 11

Overdue text notices sent for the month = 9
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 21

Renewal text notices sent for the month = 47
Items eligible for renewal text notices sent for the month = 21
Items ineligible for renewal text notices sent for the month = 58
Items (text) unsuccessfully renewed by patrons for the month = 7
Renewal reminder text notices sent for the month = 32
Items eligible for renewal reminder text notices sent for the month = 10
Items ineligible for renewal reminder text notices sent for the month = 36

=====TOTALS=====

Hold text notices sent for the month = 2898
Hold reminder text notices sent for the month = 461

Hold cancel text notices sent for the month = 55

Overdue notices sent for the month = 335
Overdue items eligible for renewal, text notices sent for the month = 86
Overdue items ineligible for renewal, text notices sent for the month = 630
Percentage of overall overdue (text) items where renewal was attempted:: 12.79%
Overdue items renewed successfully by patrons for the month = 6
Percentage of overall overdue (text) items where renewal was successful:: 6.98%
Overdue (text) items unsuccessfully renewed by patrons for the month = 5
Percentage of overall overdue (text) items where renewal failed:: 5.81%

Renewal text notices sent for the month = 1558
Items eligible for renewal text notices sent for the month = 651
Items ineligible for renewal notices sent for the month = 2352
Percentage of overall items where renewal was attempted:: 31.64%
Items renewed successfully by patrons for the month = 71
Percentage of overall items where renewal was successful:: 10.91%
Items unsuccessfully renewed by patrons for the month = 135
Percentage of overall items where renewal failed:: 20.74%
Renewal reminder text notices sent for the month = 1159
Items eligible for renewal reminder text notices sent for the month = 361
Items ineligible for renewal reminder text notices sent for the month = 1691

=====TOTALS BY BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 143
MADL Ravenna Br sent for the month, this many text notices = 13
MADL Montague Br sent for the month, this many text notices = 30
MADL Norton Shores Br sent for the month, this many text notices = 308
Muskegon Area Dist Library HQ sent for the month, this many text notices = 1
MADL LVPD sent for the month, this many text notices = 5
MADL Holton Br sent for the month, this many text notices = 20
MADL Egelston Br sent for the month, this many text notices = 64
MADL Dalton Br sent for the month, this many text notices = 86
MADL Muskegon Twp Br sent for the month, this many text notices = 34
White Lake Comm Library sent for the month, this many text notices = 88
Hackley Public Library sent for the month, this many text notices = 45
Fruitport District Library sent for the month, this many text notices = 60
Howard Miller Public Library Inside or designated sent for the month, this many text notices = 397
Spring Lake Dist Library sent for the month, this many text notices = 246

Loutit District Library sent for the month, this many text notices = 604
 Patmos Library sent for the month, this many text notices = 52
 Gary Byker Memorial Library sent for the month, this many text notices = 194
 Georgetown Twp Pub Library sent for the month, this many text notices = 830
 Coopersville Area Dist Library Inside or Center St sent for the month, this many text notices = 103
 Allendale Twp Library sent for the month, this many text notices = 301
 White Cloud Comm Library sent for the month, this many text notices = 32
 Newaygo Area District Library sent for the month, this many text notices = 81
 Hesperia Community Library sent for the month, this many text notices = 13
 Grant Area Dist Library sent for the month, this many text notices = 16
 Fremont Area Dist Library sent for the month, this many text notices = 110
 Croton Twp Library sent for the month, this many text notices = 7
 Tamarack District Library sent for the month, this many text notices = 100
 TCH Reynolds Twp Library sent for the month, this many text notices = 57
 Flat River Community Library sent for the month, this many text notices = 281
 Crystal Comm Library sent for the month, this many text notices = 4
 Carson City Public Library sent for the month, this many text notices = 35
 Clarksville Area Library sent for the month, this many text notices = 25
 Saranac Public Library sent for the month, this many text notices = 59
 Lake Odessa Comm Library sent for the month, this many text notices = 76
 Ionia Community Library sent for the month, this many text notices = 156
 Alvah N Belding Library sent for the month, this many text notices = 43
 Herrick Dist Library Main Pickup inside, or curbsi sent for the month, this many text notices = 750
 Herrick District Library North Branch, pickup insi sent for the month, this many text notices = 243
 Sparta Carnegie Twp. Library sent for the month, this many text notices = 10
 Cedar Springs Public Library sent for the month, this many text notices = 98
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 13
 Hastings Public Library sent for the month, this many text notices = 28
 Freeport District Library sent for the month, this many text notices = 42
 Henika District Library sent for the month, this many text notices = 17
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 84
 Leighton Twp. Library sent for the month, this many text notices = 122
 Hopkins District Library sent for the month, this many text notices = 3
 Fennville District Library sent for the month, this many text notices = 74
 Dorr Twp Library sent for the month, this many text notices = 41
 Salem Twp Library sent for the month, this many text notices = 167

=====TOTALS OF REGISTERED PATRON BY BRANCH=====

Allendale Twp Library has 176 registered patrons for text notices
 Alvah N Belding Library has 45 registered patrons for text notices
 Carson City Public Library has 23 registered patrons for text notices
 Cedar Springs Public Library has 127 registered patrons for text notices
 Clarksville Area Library has 25 registered patrons for text notices

Coopersville Area Dist Library Inside or Center St has 93 registered patrons for text notices
Croton Twp Library has 9 registered patrons for text notices
Crystal Comm Library has 6 registered patrons for text notices
Dorr Twp Library has 57 registered patrons for text notices
Fennville District Library has 63 registered patrons for text notices
Flat River Community Library has 278 registered patrons for text notices
Freeport District Library has 33 registered patrons for text notices
Fremont Area Dist Library has 72 registered patrons for text notices
Fruitport District Library has 69 registered patrons for text notices
Gary Byker Memorial Library has 102 registered patrons for text notices
Georgetown Twp Pub Library has 485 registered patrons for text notices
Grant Area Dist Library has 38 registered patrons for text notices
Hackley Public Library has 73 registered patrons for text notices
Hastings Public Library has 51 registered patrons for text notices
Henika District Library has 31 registered patrons for text notices
Herrick Dist Library Main Pickup inside, or curbsi has 547 registered patrons for text notices
Herrick District Library North Branch, pickup insi has 166 registered patrons for text notices
Hesperia Community Library has 7 registered patrons for text notices
Home Twp Library has 15 registered patrons for text notices
Hopkins District Library has 12 registered patrons for text notices
Howard Miller Public Library Inside or designated has 306 registered patrons for text notices
Ionia Community Library has 241 registered patrons for text notices
Lake Odessa Comm Library has 209 registered patrons for text notices
Lakeland Library Cooperative has 2 registered patrons for text notices
Leighton Twp. Library has 119 registered patrons for text notices
Loutit District Library has 399 registered patrons for text notices
MADL Dalton Br has 40 registered patrons for text notices
MADL Egelston Br has 36 registered patrons for text notices
MADL Holton Br has 13 registered patrons for text notices
MADL Laketon Twp Br has 1 registered patrons for text notices
MADL LVPD has 3 registered patrons for text notices
MADL Montague Br has 18 registered patrons for text notices
MADL Muskegon Hts Br has 1 registered patrons for text notices
MADL Muskegon Twp Br has 20 registered patrons for text notices
MADL North Muskegon Br has 115 registered patrons for text notices
MADL Norton Shores Br has 367 registered patrons for text notices
MADL Ravenna Br has 18 registered patrons for text notices
Muskegon Area Dist Library HQ has 5 registered patrons for text notices
Newaygo Area District Library has 95 registered patrons for text notices
Patmos Library has 42 registered patrons for text notices
Salem Twp Library has 109 registered patrons for text notices
Saranac Public Library has 58 registered patrons for text notices
Saugatuck-Douglas Dist Library has 65 registered patrons for text notices

Sparta Carnegie Twp. Library has 20 registered patrons for text notices
Spring Lake Dist Library has 133 registered patrons for text notices
Tamarack District Library has 107 registered patrons for text notices
TCH Reynolds Twp Library has 69 registered patrons for text notices
Thornapple Kellogg Comm Library has 70 registered patrons for text notices
White Cloud Comm Library has 30 registered patrons for text notices
White Lake Comm Library has 71 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 6 times.

ANNOUNCEMENTS was used 1 times.

CHX was used 7 times.

CXH was used 53 times.

FEE was used 1 times.

HELP was used 1 times.

HL was used 28 times.

HOLD was used 7 times.

MYBOOK was used 97 times.

MYCARD was used 2 times.

NEWPASS was used 1 times.

OA was used 9 times.

OI was used 9 times.

OK was used 15 times.

OL was used 7 times.

OVERDUE was used 1 times.

RA was used 150 times.

RENEW was used 5 times.

RHL was used 71 times.

RI was used 54 times.

RL was used 59 times.

STOP was used 2 times.

THANK was used 1 times.

Total registered users = 5385

Total registered barcodes = 5969

Total registered users for text notices is 5385

Registered users the last month = 25

The following are patron(s) that registered the last month

XXXXXXXXXX2929 | 2023-09-01 | 11:15:56 |

XXXXXXXXXX5943 | 2023-09-04 | 07:44:09 |

XXXXXXXXXX1344 | 2023-09-06 | 11:34:53 |

XXXXXXXXXX9116 | 2023-09-08 | 07:49:18 |
XXXXXXXXXX6900 | 2023-09-08 | 13:29:33 |
XXXXXXXXXX1223 | 2023-09-09 | 07:18:16 |
XXXXXXXXXX5641 | 2023-09-11 | 15:42:50 |
XXXXXXXXXX8308 | 2023-09-11 | 18:02:49 |
XXXXXXXXXX4275 | 2023-09-12 | 11:39:08 |
XXXXXXXXXX9496 | 2023-09-14 | 17:40:10 |
XXXXXXXXXX7924 | 2023-09-16 | 09:04:02 |
XXXXXXXXXX2371 | 2023-09-19 | 08:20:50 |
XXXXXXXXXX2762 | 2023-09-19 | 13:53:50 |
XXXXXXXXXX4118 | 2023-09-19 | 15:39:07 |
XXXXXXXXXX2155 | 2023-09-20 | 12:02:29 |
XXXXXXXXXX5882 | 2023-09-20 | 14:08:00 |
XXXXXXXXXX8596 | 2023-09-20 | 17:01:50 |
XXXXXXXXXX1180 | 2023-09-21 | 12:00:12 |
XXXXXXXXXX9253 | 2023-09-23 | 10:43:25 |
XXXXXXXXXX2520 | 2023-09-23 | 14:50:49 |
XXXXXXXXXX6439 | 2023-09-24 | 17:18:11 |
XXXXXXXXXX9826 | 2023-09-25 | 11:25:54 |
XXXXXXXXXX7385 | 2023-09-27 | 11:43:46 |
XXXXXXXXXX1103 | 2023-09-28 | 12:23:09 |
XXXXXXXXXX4848 | 2023-09-29 | 08:57:10 |

8 additional card(s) were added to the primary patron(s) account the last month

XXXXXXXXXX9710 | 2023-09-08 | 07:50:34 |
XXXXXXXXXX8763 | 2023-09-10 | 10:15:46 |
XXXXXXXXXX8771 | 2023-09-10 | 10:15:48 |
XXXXXXXXXX6104 | 2023-09-10 | 10:15:49 |
XXXXXXXXXX6585 | 2023-09-17 | 09:33:43 |
XXXXXXXXXX2754 | 2023-09-19 | 13:55:06 |
XXXXXXXXXX8486 | 2023-09-23 | 10:46:01 |
XXXXXXXXXX7563 | 2023-09-24 | 09:46:39 |

Fennville District Library signed up 1 patron(s) for text notices the last month
Hastings Public Library signed up 1 patron(s) for text notices the last month
Cedar Springs Public Library signed up 1 patron(s) for text notices the last month
Herrick Dist Library Main Pickup inside, or curbsi signed up 3 patron(s) for text notices the last month
Ionia Community Library signed up 3 patron(s) for text notices the last month
Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month
Tamarack District Library signed up 2 patron(s) for text notices the last month
Fremont Area Dist Library signed up 1 patron(s) for text notices the last month

Newaygo Area District Library signed up 1 patron(s) for text notices the last month
Gary Byker Memorial Library signed up 1 patron(s) for text notices the last month
Loutit District Library signed up 1 patron(s) for text notices the last month
Fruitport District Library signed up 1 patron(s) for text notices the last month
Hackley Public Library signed up 2 patron(s) for text notices the last month
MADL Muskegon Twp Br signed up 2 patron(s) for text notices the last month
MADL Norton Shores Br signed up 3 patron(s) for text notices the last month
MADL North Muskegon Br signed up 1 patron(s) for text notices the last month

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Patron initiated cancellations the last month = 2

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The following are patrons have updated their expired or soon to expire library cards.

XXXXXXXXXX1361 XXXXXXXXXXXX3261 XXXXXXXXXXXX5882 XXXXXXXXXXXX1636 XXXXXXXXXXXX6645
XXXXXXXXXX7992

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The following are patrons that have been notified of their expired or soon to expire library cards.

XXXXXXXXXX4231 XXXXXXXXXXXX3554 XXXXXXXXXXXX8722 XXXXXXXXXXXX3258 XXXXXXXXXXXX4830
XXXXXXXXXX3727 XXXXXXXXXXXX3697 XXXXXXXXXXXX9005 XXXXXXXXXXXX6318 XXXXXXXXXXXX9722
XXXXXXXXXX5936 XXXXXXXXXXXX6500 XXXXXXXXXXXX5064 XXXXXXXXXXXX5199 XXXXXXXXXXXX0801
XXXXXXXXXX5830 XXXXXXXXXXXX8897 XXXXXXXXXXXX0461 XXXXXXXXXXXX5905 XXXXXXXXXXXX9187
XXXXXXXXXX2327 XXXXXXXXXXXX4700 XXXXXXXXXXXX8011 XXXXXXXXXXXX3837 XXXXXXXXXXXX4077
XXXXXXXXXX5458 XXXXXXXXXXXX0571 XXXXXXXXXXXX3756 XXXXXXXXXXXX5955 XXXXXXXXXXXX6867
XXXXXXXXXX4877 XXXXXXXXXXXX1340 XXXXXXXXXXXX5198 XXXXXXXXXXXX9457 XXXXXXXXXXXX1748
XXXXXXXXXX4630 XXXXXXXXXXXX6916 XXXXXXXXXXXX9209 XXXXXXXXXXXX8306 XXXXXXXXXXXX7773
XXXXXXXXXX3861 XXXXXXXXXXXX2882 XXXXXXXXXXXX2032 XXXXXXXXXXXX5513 XXXXXXXXXXXX8332
XXXXXXXXXX2787

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