

Lakeland Library Cooperative Shoutbomb Report January 2024

Total registered users = 5473

Total registered barcodes = 6099

Total registered users for text notices is 5473

Registered users the last month = 22

Fennville District Library signed up 2 patron(s) for text notices the last month

Herrick Dist Library Main Pickup inside, or curbsi signed up 4 patron(s) for text notices the last month

Ionia Community Library signed up 1 patron(s) for text notices the last month

Lake Odessa Comm Library signed up 1 patron(s) for text notices the last month

Flat River Community Library signed up 1 patron(s) for text notices the last month

Tamarack District Library signed up 1 patron(s) for text notices the last month

Fremont Area Dist Library signed up 1 patron(s) for text notices the last month

Allendale Twp Library signed up 2 patron(s) for text notices the last month

Georgetown Twp Pub Library signed up 1 patron(s) for text notices the last month

Gary Byker Memorial Library signed up 3 patron(s) for text notices the last month

Howard Miller Public Library Inside or designated signed up 1 patron(s) for text notices the last month

Fruitport District Library signed up 1 patron(s) for text notices the last month

MADL Dalton Br signed up 1 patron(s) for text notices the last month

MADL Norton Shores Br signed up 2 patron(s) for text notices the last month

Branch:: MADL North Muskegon Br

Hold text notices sent for the month = 84

Hold text reminders sent for the month = 13

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 6

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 21

Items eligible for renewal text notices sent for the month = 10

Items ineligible for renewal text notices sent for the month = 25

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 13

Items eligible for renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 15

Branch:: MADL Ravenna Br

Hold text notices sent for the month = 12

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 3

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 2

Renewal reminder text notices sent for the month = 3

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Montague Br

Hold text notices sent for the month = 9

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 3

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 5

Items eligible for renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 5

Renewal reminder text notices sent for the month = 3

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: MADL Norton Shores Br

Hold text notices sent for the month = 217

Hold text reminders sent for the month = 35

Hold cancel notices sent for the month = 8

Overdue text notices sent for the month = 27

Overdue items eligible for renewal, text notices sent for the month = 4

Overdue items ineligible for renewal, text notices sent for the month = 72

Renewal text notices sent for the month = 75

Items eligible for renewal text notices sent for the month = 40

Items ineligible for renewal text notices sent for the month = 89

Items (text) renewed successfully by patrons for the month = 7

Items (text) unsuccessfully renewed by patrons for the month = 12

Renewal reminder text notices sent for the month = 53

Items eligible for renewal reminder text notices sent for the month = 14

Items ineligible for renewal reminder text notices sent for the month = 80

Branch:: Muskegon Area Dist Library HQ

Hold text notices sent for the month = 1

Renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 1

Branch:: MADL LVPD

Hold text notices sent for the month = 11

Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 7

Items eligible for renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 4

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: MADL Holton Br

Hold text notices sent for the month = 14

Hold text reminders sent for the month = 4

Renewal text notices sent for the month = 2

Items eligible for renewal text notices sent for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 1

Items eligible for renewal reminder text notices sent for the month = 1

Branch:: MADL Egelston Br

Hold text notices sent for the month = 47

Hold text reminders sent for the month = 7

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 3

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 12

Items eligible for renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 11

Renewal reminder text notices sent for the month = 7

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: MADL Dalton Br

Hold text notices sent for the month = 29
Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 10
Overdue items eligible for renewal, text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 23
Renewal text notices sent for the month = 16
Items eligible for renewal text notices sent for the month = 11
Items ineligible for renewal text notices sent for the month = 16
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 13
Items eligible for renewal reminder text notices sent for the month = 4
Items ineligible for renewal reminder text notices sent for the month = 17

Branch:: MADL Muskegon Twp Br
Hold text notices sent for the month = 7
Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1
Renewal text notices sent for the month = 14
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 19
Renewal reminder text notices sent for the month = 10
Items eligible for renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: White Lake Comm Library
Hold text notices sent for the month = 44
Hold text reminders sent for the month = 6
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 6
Overdue items eligible for renewal, text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 7
Overdue (text) items unsuccessfully renewed by patrons for the month = 1
Renewal text notices sent for the month = 16
Items eligible for renewal text notices sent for the month = 7
Items ineligible for renewal text notices sent for the month = 16
Items (text) renewed successfully by patrons for the month = 1
Renewal reminder text notices sent for the month = 7
Items eligible for renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: Hackley Public Library

Hold text notices sent for the month = 25

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 5

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 4

Renewal text notices sent for the month = 15

Items eligible for renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 38

Renewal reminder text notices sent for the month = 12

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 23

Branch:: Fruitport District Library

Hold text notices sent for the month = 33

Hold text reminders sent for the month = 4

Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 4

Overdue items ineligible for renewal, text notices sent for the month = 5

Renewal text notices sent for the month = 15

Items eligible for renewal text notices sent for the month = 3

Items ineligible for renewal text notices sent for the month = 35

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 1

Renewal reminder text notices sent for the month = 11

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 15

Branch:: Howard Miller Public Library Inside or designated

Hold text notices sent for the month = 182

Hold text reminders sent for the month = 31

Hold cancel notices sent for the month = 7

Overdue text notices sent for the month = 25

Overdue items eligible for renewal, text notices sent for the month = 10

Overdue items ineligible for renewal, text notices sent for the month = 44

Overdue (text) items renewed successfully by patrons for the month = 2

Overdue (text) items unsuccessfully renewed by patrons for the month = 2

Renewal text notices sent for the month = 108

Items eligible for renewal text notices sent for the month = 58

Items ineligible for renewal text notices sent for the month = 132

Items (text) renewed successfully by patrons for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 20
Renewal reminder text notices sent for the month = 70
Items eligible for renewal reminder text notices sent for the month = 28
Items ineligible for renewal reminder text notices sent for the month = 97

Branch:: Spring Lake Dist Library

Hold text notices sent for the month = 111
Hold text reminders sent for the month = 19
Hold cancel notices sent for the month = 4

Overdue text notices sent for the month = 10
Overdue items eligible for renewal, text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 13
Renewal text notices sent for the month = 32
Items eligible for renewal text notices sent for the month = 21
Items ineligible for renewal text notices sent for the month = 19
Items (text) renewed successfully by patrons for the month = 3
Items (text) unsuccessfully renewed by patrons for the month = 5
Renewal reminder text notices sent for the month = 26
Items eligible for renewal reminder text notices sent for the month = 10
Items ineligible for renewal reminder text notices sent for the month = 22

Branch:: Loutit District Library

Hold text notices sent for the month = 213
Hold text reminders sent for the month = 41
Hold cancel notices sent for the month = 8

Overdue text notices sent for the month = 28
Overdue items eligible for renewal, text notices sent for the month = 31
Overdue items ineligible for renewal, text notices sent for the month = 45
Overdue (text) items unsuccessfully renewed by patrons for the month = 2
Renewal text notices sent for the month = 131
Items eligible for renewal text notices sent for the month = 98
Items ineligible for renewal text notices sent for the month = 215
Items (text) renewed successfully by patrons for the month = 3
Items (text) unsuccessfully renewed by patrons for the month = 46
Renewal reminder text notices sent for the month = 97
Items eligible for renewal reminder text notices sent for the month = 47
Items ineligible for renewal reminder text notices sent for the month = 140

Branch:: Patmos Library

Hold text notices sent for the month = 36

Hold text reminders sent for the month = 5

Renewal text notices sent for the month = 11

Items eligible for renewal text notices sent for the month = 5

Items ineligible for renewal text notices sent for the month = 9

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 5

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 3

Branch:: Gary Byker Memorial Library

Hold text notices sent for the month = 72

Hold text reminders sent for the month = 14

Overdue text notices sent for the month = 12

Overdue items eligible for renewal, text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 17

Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 46

Items eligible for renewal text notices sent for the month = 14

Items ineligible for renewal text notices sent for the month = 55

Items (text) renewed successfully by patrons for the month = 3

Items (text) unsuccessfully renewed by patrons for the month = 4

Renewal reminder text notices sent for the month = 30

Items eligible for renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 42

Branch:: Georgetown Twp Pub Library

Hold text notices sent for the month = 369

Hold text reminders sent for the month = 72

Hold cancel notices sent for the month = 12

Overdue text notices sent for the month = 22

Overdue items eligible for renewal, text notices sent for the month = 5

Overdue items ineligible for renewal, text notices sent for the month = 47

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 185

Items eligible for renewal text notices sent for the month = 88

Items ineligible for renewal text notices sent for the month = 273

Items (text) renewed successfully by patrons for the month = 34

Items (text) unsuccessfully renewed by patrons for the month = 18

Renewal reminder text notices sent for the month = 106

Items eligible for renewal reminder text notices sent for the month = 24

Items ineligible for renewal reminder text notices sent for the month = 178

Branch:: Coopersville Area Dist Library Inside or Center St

Hold text notices sent for the month = 43

Hold text reminders sent for the month = 12

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 6

Overdue items ineligible for renewal, text notices sent for the month = 7

Renewal text notices sent for the month = 35

Items eligible for renewal text notices sent for the month = 17

Items ineligible for renewal text notices sent for the month = 34

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 26

Items eligible for renewal reminder text notices sent for the month = 12

Items ineligible for renewal reminder text notices sent for the month = 23

Branch:: Allendale Twp Library

Hold text notices sent for the month = 148

Hold text reminders sent for the month = 37

Overdue text notices sent for the month = 11

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 32

Renewal text notices sent for the month = 41

Items eligible for renewal text notices sent for the month = 19

Items ineligible for renewal text notices sent for the month = 46

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 7

Renewal reminder text notices sent for the month = 27

Items eligible for renewal reminder text notices sent for the month = 8

Items ineligible for renewal reminder text notices sent for the month = 30

Branch:: White Cloud Comm Library

Hold text notices sent for the month = 12

Overdue text notices sent for the month = 1

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue (text) items renewed successfully by patrons for the month = 1

Renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 15

Renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Newaygo Area District Library
Hold text notices sent for the month = 26
Hold text reminders sent for the month = 5

Overdue text notices sent for the month = 4
Overdue items ineligible for renewal, text notices sent for the month = 6
Renewal text notices sent for the month = 16
Items eligible for renewal text notices sent for the month = 7
Items ineligible for renewal text notices sent for the month = 18
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 15
Items eligible for renewal reminder text notices sent for the month = 4
Items ineligible for renewal reminder text notices sent for the month = 22

Branch:: Hesperia Community Library
Hold text notices sent for the month = 4

Renewal text notices sent for the month = 1
Items ineligible for renewal text notices sent for the month = 1
Renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Grant Area Dist Library
Hold text notices sent for the month = 7
Hold text reminders sent for the month = 1
Hold cancel notices sent for the month = 2

Overdue text notices sent for the month = 2
Overdue items ineligible for renewal, text notices sent for the month = 5
Renewal text notices sent for the month = 7
Items eligible for renewal text notices sent for the month = 5
Items ineligible for renewal text notices sent for the month = 10
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 6
Items ineligible for renewal reminder text notices sent for the month = 9

Branch:: Fremont Area Dist Library
Hold text notices sent for the month = 50
Hold text reminders sent for the month = 8

Overdue text notices sent for the month = 3
Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 3
Renewal text notices sent for the month = 18
Items eligible for renewal text notices sent for the month = 7
Items ineligible for renewal text notices sent for the month = 14
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 7
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 7

Branch:: Croton Twp Library

Hold text notices sent for the month = 4

Renewal text notices sent for the month = 2
Items eligible for renewal text notices sent for the month = 1
Items ineligible for renewal text notices sent for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 1
Items eligible for renewal reminder text notices sent for the month = 1

Branch:: Tamarack District Library

Hold text notices sent for the month = 53

Hold text reminders sent for the month = 6

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4
Overdue items eligible for renewal, text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 6
Overdue (text) items renewed successfully by patrons for the month = 1
Renewal text notices sent for the month = 23
Items eligible for renewal text notices sent for the month = 15
Items ineligible for renewal text notices sent for the month = 45
Items (text) renewed successfully by patrons for the month = 9
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 14
Items eligible for renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 23

Branch:: TCH Reynolds Twp Library

Hold text notices sent for the month = 21

Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 3

Overdue items eligible for renewal, text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 3
Overdue (text) items unsuccessfully renewed by patrons for the month = 3
Renewal text notices sent for the month = 12
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 21
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 8
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Flat River Community Library

Hold text notices sent for the month = 91
Hold text reminders sent for the month = 23
Hold cancel notices sent for the month = 3

Overdue text notices sent for the month = 16
Overdue items eligible for renewal, text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 25
Renewal text notices sent for the month = 63
Items eligible for renewal text notices sent for the month = 16
Items ineligible for renewal text notices sent for the month = 127
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 3
Renewal reminder text notices sent for the month = 45
Items eligible for renewal reminder text notices sent for the month = 9
Items ineligible for renewal reminder text notices sent for the month = 86

Branch:: Home Twp Library

Hold text notices sent for the month = 7

Renewal text notices sent for the month = 3
Items eligible for renewal text notices sent for the month = 4
Items ineligible for renewal text notices sent for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Crystal Comm Library

Hold text notices sent for the month = 4

Renewal text notices sent for the month = 1

Items ineligible for renewal text notices sent for the month = 2

Branch:: Carson City Public Library

Hold text notices sent for the month = 15

Hold text reminders sent for the month = 1

Overdue text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 8

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 23

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 5

Items eligible for renewal reminder text notices sent for the month = 1

Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Clarksville Area Library

Hold text notices sent for the month = 9

Hold text reminders sent for the month = 3

Renewal text notices sent for the month = 12

Items eligible for renewal text notices sent for the month = 7

Items ineligible for renewal text notices sent for the month = 6

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 6

Items eligible for renewal reminder text notices sent for the month = 3

Items ineligible for renewal reminder text notices sent for the month = 4

Branch:: Saranac Public Library

Hold text notices sent for the month = 30

Hold text reminders sent for the month = 4

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 4

Overdue items ineligible for renewal, text notices sent for the month = 6

Renewal text notices sent for the month = 8

Items eligible for renewal text notices sent for the month = 2

Items ineligible for renewal text notices sent for the month = 23

Renewal reminder text notices sent for the month = 11

Items eligible for renewal reminder text notices sent for the month = 2

Items ineligible for renewal reminder text notices sent for the month = 24

Branch:: Lake Odessa Comm Library

Hold text notices sent for the month = 28

Hold text reminders sent for the month = 2

Overdue text notices sent for the month = 9

Overdue items eligible for renewal, text notices sent for the month = 1

Overdue items ineligible for renewal, text notices sent for the month = 18

Renewal text notices sent for the month = 48

Items eligible for renewal text notices sent for the month = 48

Items ineligible for renewal text notices sent for the month = 36

Items (text) renewed successfully by patrons for the month = 1

Items (text) unsuccessfully renewed by patrons for the month = 5

Renewal reminder text notices sent for the month = 35

Items eligible for renewal reminder text notices sent for the month = 28

Items ineligible for renewal reminder text notices sent for the month = 22

Branch:: Ionia Community Library

Hold text notices sent for the month = 75

Hold text reminders sent for the month = 19

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 12

Overdue items ineligible for renewal, text notices sent for the month = 28

Renewal text notices sent for the month = 33

Items eligible for renewal text notices sent for the month = 17

Items ineligible for renewal text notices sent for the month = 47

Items (text) renewed successfully by patrons for the month = 2

Items (text) unsuccessfully renewed by patrons for the month = 2

Renewal reminder text notices sent for the month = 27

Items eligible for renewal reminder text notices sent for the month = 13

Items ineligible for renewal reminder text notices sent for the month = 42

Branch:: Alvah N Belding Library

Hold text notices sent for the month = 31

Hold text reminders sent for the month = 8

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 2

Overdue items ineligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 13

Items eligible for renewal text notices sent for the month = 12

Items ineligible for renewal text notices sent for the month = 12

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 9
Items eligible for renewal reminder text notices sent for the month = 7
Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Herrick Dist Library Main Pickup inside, or curbsi
Hold text notices sent for the month = 493
Hold text reminders sent for the month = 96
Hold cancel notices sent for the month = 6

Overdue text notices sent for the month = 41
Overdue items eligible for renewal, text notices sent for the month = 14
Overdue items ineligible for renewal, text notices sent for the month = 101
Overdue (text) items unsuccessfully renewed by patrons for the month = 1
Renewal text notices sent for the month = 193
Items eligible for renewal text notices sent for the month = 110
Items ineligible for renewal text notices sent for the month = 240
Items (text) renewed successfully by patrons for the month = 6
Items (text) unsuccessfully renewed by patrons for the month = 31
Renewal reminder text notices sent for the month = 122
Items eligible for renewal reminder text notices sent for the month = 80
Items ineligible for renewal reminder text notices sent for the month = 160

Branch:: Herrick District Library North Branch, pickup insi
Hold text notices sent for the month = 110
Hold text reminders sent for the month = 23

Overdue text notices sent for the month = 12
Overdue items eligible for renewal, text notices sent for the month = 8
Overdue items ineligible for renewal, text notices sent for the month = 7
Renewal text notices sent for the month = 49
Items eligible for renewal text notices sent for the month = 21
Items ineligible for renewal text notices sent for the month = 76
Items (text) renewed successfully by patrons for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 6
Renewal reminder text notices sent for the month = 35
Items eligible for renewal reminder text notices sent for the month = 10
Items ineligible for renewal reminder text notices sent for the month = 36

Branch:: Sparta Carnegie Twp. Library
Hold text notices sent for the month = 9
Hold text reminders sent for the month = 1

Renewal text notices sent for the month = 11

Items eligible for renewal text notices sent for the month = 3
Items ineligible for renewal text notices sent for the month = 23
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 3
Items ineligible for renewal reminder text notices sent for the month = 6

Branch:: Cedar Springs Public Library
Hold text notices sent for the month = 31
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 5
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 16
Overdue (text) items unsuccessfully renewed by patrons for the month = 1
Renewal text notices sent for the month = 19
Items eligible for renewal text notices sent for the month = 3
Items ineligible for renewal text notices sent for the month = 38
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 13
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 24

Branch:: Thornapple Kellogg Comm Library
Hold text notices sent for the month = 4
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5
Overdue items ineligible for renewal, text notices sent for the month = 11
Renewal text notices sent for the month = 14
Items eligible for renewal text notices sent for the month = 3
Items ineligible for renewal text notices sent for the month = 33
Items (text) unsuccessfully renewed by patrons for the month = 2
Renewal reminder text notices sent for the month = 9
Items ineligible for renewal reminder text notices sent for the month = 18

Branch:: Hastings Public Library
Hold text notices sent for the month = 16
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 1
Renewal text notices sent for the month = 8
Items eligible for renewal text notices sent for the month = 4

Items ineligible for renewal text notices sent for the month = 6
Items (text) renewed successfully by patrons for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 5
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 5

Branch:: Freeport District Library
Hold text notices sent for the month = 23
Hold text reminders sent for the month = 3

Overdue text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 5
Renewal text notices sent for the month = 15
Items eligible for renewal text notices sent for the month = 2
Items ineligible for renewal text notices sent for the month = 28
Renewal reminder text notices sent for the month = 10
Items eligible for renewal reminder text notices sent for the month = 1
Items ineligible for renewal reminder text notices sent for the month = 13

Branch:: Henika District Library
Hold text notices sent for the month = 7

Renewal text notices sent for the month = 4
Items eligible for renewal text notices sent for the month = 2
Items ineligible for renewal text notices sent for the month = 3
Renewal reminder text notices sent for the month = 3
Items eligible for renewal reminder text notices sent for the month = 2
Items ineligible for renewal reminder text notices sent for the month = 2

Branch:: Saugatuck-Douglas Dist Library
Hold text notices sent for the month = 58
Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 3
Overdue items ineligible for renewal, text notices sent for the month = 3
Renewal text notices sent for the month = 36
Items eligible for renewal text notices sent for the month = 11
Items ineligible for renewal text notices sent for the month = 44
Items (text) renewed successfully by patrons for the month = 1
Items (text) unsuccessfully renewed by patrons for the month = 1
Renewal reminder text notices sent for the month = 21
Items eligible for renewal reminder text notices sent for the month = 4

Items ineligible for renewal reminder text notices sent for the month = 24

Branch:: Leighton Twp. Library

Hold text notices sent for the month = 38

Hold text reminders sent for the month = 9

Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 8

Overdue items eligible for renewal, text notices sent for the month = 5

Overdue items ineligible for renewal, text notices sent for the month = 3

Overdue (text) items renewed successfully by patrons for the month = 1

Overdue (text) items unsuccessfully renewed by patrons for the month = 1

Renewal text notices sent for the month = 27

Items eligible for renewal text notices sent for the month = 18

Items ineligible for renewal text notices sent for the month = 26

Items (text) unsuccessfully renewed by patrons for the month = 3

Renewal reminder text notices sent for the month = 22

Items eligible for renewal reminder text notices sent for the month = 16

Items ineligible for renewal reminder text notices sent for the month = 16

Branch:: Hopkins District Library

Hold text notices sent for the month = 2

Overdue text notices sent for the month = 1

Overdue items eligible for renewal, text notices sent for the month = 2

Renewal text notices sent for the month = 9

Items eligible for renewal text notices sent for the month = 11

Items ineligible for renewal text notices sent for the month = 1

Items (text) renewed successfully by patrons for the month = 1

Renewal reminder text notices sent for the month = 6

Items eligible for renewal reminder text notices sent for the month = 5

Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Fennville District Library

Hold text notices sent for the month = 22

Hold text reminders sent for the month = 7

Overdue text notices sent for the month = 1

Overdue items eligible for renewal, text notices sent for the month = 1

Renewal text notices sent for the month = 10

Items eligible for renewal text notices sent for the month = 8

Items ineligible for renewal text notices sent for the month = 2

Renewal reminder text notices sent for the month = 5

Items eligible for renewal reminder text notices sent for the month = 4
Items ineligible for renewal reminder text notices sent for the month = 1

Branch:: Dorr Twp Library

Hold text notices sent for the month = 22
Hold text reminders sent for the month = 6

Overdue text notices sent for the month = 2
Overdue items eligible for renewal, text notices sent for the month = 2
Overdue (text) items unsuccessfully renewed by patrons for the month = 1
Renewal text notices sent for the month = 14
Items eligible for renewal text notices sent for the month = 10
Items ineligible for renewal text notices sent for the month = 10
Items (text) renewed successfully by patrons for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 4
Renewal reminder text notices sent for the month = 11
Items eligible for renewal reminder text notices sent for the month = 6
Items ineligible for renewal reminder text notices sent for the month = 11

Branch:: Salem Twp Library

Hold text notices sent for the month = 78
Hold text reminders sent for the month = 11
Hold cancel notices sent for the month = 1

Overdue text notices sent for the month = 5
Overdue items eligible for renewal, text notices sent for the month = 1
Overdue items ineligible for renewal, text notices sent for the month = 4
Renewal text notices sent for the month = 39
Items eligible for renewal text notices sent for the month = 23
Items ineligible for renewal text notices sent for the month = 40
Items (text) renewed successfully by patrons for the month = 2
Items (text) unsuccessfully renewed by patrons for the month = 7
Renewal reminder text notices sent for the month = 25
Items eligible for renewal reminder text notices sent for the month = 8
Items ineligible for renewal reminder text notices sent for the month = 38

=====TOTALS=====

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Hold text notices sent for the month = 3087
Hold reminder text notices sent for the month = 567

Hold cancel text notices sent for the month = 64

Overdue notices sent for the month = 328

Overdue items eligible for renewal, text notices sent for the month = 111
Overdue items ineligible for renewal, text notices sent for the month = 585
Percentage of overall overdue (text) items where renewal was attempted:: 17.12%
Overdue items renewed successfully by patrons for the month = 6
Percentage of overall overdue (text) items where renewal was successful:: 5.41%
Overdue (text) items unsuccessfully renewed by patrons for the month = 13
Percentage of overall overdue (text) items where renewal failed:: 11.71%

Renewal text notices sent for the month = 1511
Items eligible for renewal text notices sent for the month = 790
Items ineligible for renewal notices sent for the month = 2017
Percentage of overall items where renewal was attempted:: 38.10%
Items renewed successfully by patrons for the month = 90
Percentage of overall items where renewal was successful:: 11.39%
Items unsuccessfully renewed by patrons for the month = 211
Percentage of overall items where renewal failed:: 26.71%
Renewal reminder text notices sent for the month = 1008
Items eligible for renewal reminder text notices sent for the month = 389
Items ineligible for renewal reminder text notices sent for the month = 1356

=====TOTALS BY

BRANCH=====

MADL North Muskegon Br sent for the month, this many text notices = 137
MADL Ravenna Br sent for the month, this many text notices = 19
MADL Montague Br sent for the month, this many text notices = 21
MADL Norton Shores Br sent for the month, this many text notices = 407
Muskegon Area Dist Library HQ sent for the month, this many text notices = 2
MADL LVPD sent for the month, this many text notices = 21
MADL Holton Br sent for the month, this many text notices = 21
MADL Egelston Br sent for the month, this many text notices = 76
MADL Dalton Br sent for the month, this many text notices = 75
MADL Muskegon Twp Br sent for the month, this many text notices = 34
White Lake Comm Library sent for the month, this many text notices = 79
Hackley Public Library sent for the month, this many text notices = 59
Fruitport District Library sent for the month, this many text notices = 67
Howard Miller Public Library Inside or designated sent for the month, this many text notices = 416
Spring Lake Dist Library sent for the month, this many text notices = 198
Loutit District Library sent for the month, this many text notices = 510
Patmos Library sent for the month, this many text notices = 57
Gary Byker Memorial Library sent for the month, this many text notices = 174
Georgetown Twp Pub Library sent for the month, this many text notices = 754
Coopersville Area Dist Library Inside or Center St sent for the month, this many text notices = 122
Allendale Twp Library sent for the month, this many text notices = 264
White Cloud Comm Library sent for the month, this many text notices = 22
Newaygo Area District Library sent for the month, this many text notices = 66

Hesperia Community Library sent for the month, this many text notices = 6
 Grant Area Dist Library sent for the month, this many text notices = 23
 Fremont Area Dist Library sent for the month, this many text notices = 86
 Croton Twp Library sent for the month, this many text notices = 7
 Tamarack District Library sent for the month, this many text notices = 100
 TCH Reynolds Twp Library sent for the month, this many text notices = 50
 Flat River Community Library sent for the month, this many text notices = 238
 Home Twp Library sent for the month, this many text notices = 11
 Crystal Comm Library sent for the month, this many text notices = 5
 Carson City Public Library sent for the month, this many text notices = 30
 Clarksville Area Library sent for the month, this many text notices = 30
 Saranac Public Library sent for the month, this many text notices = 57
 Lake Odessa Comm Library sent for the month, this many text notices = 122
 Ionia Community Library sent for the month, this many text notices = 166
 Alvah N Belding Library sent for the month, this many text notices = 63
 Herrick Dist Library Main Pickup inside, or curbsi sent for the month, this many text notices = 945
 Herrick District Library North Branch, pickup insi sent for the month, this many text notices = 229
 Sparta Carnegie Twp. Library sent for the month, this many text notices = 24
 Cedar Springs Public Library sent for the month, this many text notices = 71
 Thornapple Kellogg Comm Library sent for the month, this many text notices = 32
 Hastings Public Library sent for the month, this many text notices = 33
 Freeport District Library sent for the month, this many text notices = 54
 Henika District Library sent for the month, this many text notices = 14
 Saugatuck-Douglas Dist Library sent for the month, this many text notices = 124
 Leighton Twp. Library sent for the month, this many text notices = 104
 Hopkins District Library sent for the month, this many text notices = 18
 Fennville District Library sent for the month, this many text notices = 45
 Dorr Twp Library sent for the month, this many text notices = 55
 Salem Twp Library sent for the month, this many text notices = 158

=====TOTALS OF REGISTERED PATRON BY
 BRANCH=====

Allendale Twp Library has 181 registered patrons for text notices
 Alvah N Belding Library has 45 registered patrons for text notices
 Carson City Public Library has 23 registered patrons for text notices
 Cedar Springs Public Library has 127 registered patrons for text notices
 Clarksville Area Library has 25 registered patrons for text notices
 Coopersville Area Dist Library Inside or Center St has 93 registered patrons for text notices
 Croton Twp Library has 9 registered patrons for text notices
 Crystal Comm Library has 6 registered patrons for text notices
 Dorr Twp Library has 57 registered patrons for text notices
 Fennville District Library has 65 registered patrons for text notices
 Flat River Community Library has 282 registered patrons for text notices
 Freeport District Library has 33 registered patrons for text notices
 Fremont Area Dist Library has 73 registered patrons for text notices
 Fruitport District Library has 73 registered patrons for text notices

Gary Byker Memorial Library has 106 registered patrons for text notices
Georgetown Twp Pub Library has 486 registered patrons for text notices
Grant Area Dist Library has 38 registered patrons for text notices
Hackley Public Library has 75 registered patrons for text notices
Hastings Public Library has 52 registered patrons for text notices
Henika District Library has 31 registered patrons for text notices
Herrick Dist Library Main Pickup inside, or curbsi has 565 registered patrons for text notices
Herrick District Library North Branch, pickup insi has 170 registered patrons for text notices
Hesperia Community Library has 7 registered patrons for text notices
Home Twp Library has 15 registered patrons for text notices
Hopkins District Library has 12 registered patrons for text notices
Howard Miller Public Library Inside or designated has 308 registered patrons for text notices
Ionia Community Library has 255 registered patrons for text notices
Lake Odessa Comm Library has 210 registered patrons for text notices
Lakeland Library Cooperative has 2 registered patrons for text notices
Leighton Twp. Library has 119 registered patrons for text notices
Loutit District Library has 400 registered patrons for text notices
MADL Dalton Br has 41 registered patrons for text notices
MADL Egelston Br has 37 registered patrons for text notices
MADL Holton Br has 13 registered patrons for text notices
MADL Laketon Twp Br has 1 registered patrons for text notices
MADL LVPD has 3 registered patrons for text notices
MADL Montague Br has 18 registered patrons for text notices
MADL Muskegon Hts Br has 1 registered patrons for text notices
MADL Muskegon Twp Br has 20 registered patrons for text notices
MADL North Muskegon Br has 115 registered patrons for text notices
MADL Norton Shores Br has 377 registered patrons for text notices
MADL Ravenna Br has 18 registered patrons for text notices
Muskegon Area Dist Library HQ has 5 registered patrons for text notices
Newaygo Area District Library has 98 registered patrons for text notices
Patmos Library has 43 registered patrons for text notices
Salem Twp Library has 109 registered patrons for text notices
Saranac Public Library has 58 registered patrons for text notices
Saugatuck-Douglas Dist Library has 67 registered patrons for text notices
Sparta Carnegie Twp. Library has 21 registered patrons for text notices
Spring Lake Dist Library has 136 registered patrons for text notices
Tamarack District Library has 108 registered patrons for text notices
TCH Reynolds Twp Library has 69 registered patrons for text notices
Thornapple Kellogg Comm Library has 70 registered patrons for text notices
White Cloud Comm Library has 30 registered patrons for text notices
White Lake Comm Library has 71 registered patrons for text notices

=====FREQUENCY OF KEYWORD USAGE BY PATRONS (for the month)=====

ADDCARD was used 3 times.

ANNOUNCEMENTS was used 1 times.

CHX was used 4 times.

CLOSURE was used 1 times.

CXH was used 67 times.

FEE was used 1 times.

HELP was used 4 times.

HL was used 27 times.

HOLD was used 7 times.

IOWEU was used 1 times.

MYBOOK was used 91 times.

MYCARD was used 1 times.

OA was used 18 times.

OI was used 9 times.

OK was used 12 times.

OL was used 9 times.

OVERDUE was used 2 times.

RA was used 200 times.

RENEW was used 5 times.

RHL was used 80 times.

RI was used 61 times.

RL was used 68 times.

THANK was used 3 times.

THANKS was used 1 times.